









California State University, San Bernardino Veterans Success Center

5500 University Parkway San Bernardino, CA 92407-2393

(909) 537-5195 Email: VSC@csusb.edu Web: csusb.edu/veterans 록 facebook.com/VSC.CSUSB in linkedin.com/in/csusbvsc

twitter.com/CSUSB_VSC

Scan this QR cod to visit the CSUS Veterans Success Center website.



Charting the Course for Student Veteran Success

tell me more about...

FIRST NAME		LAST NAME			
STREET ADDRESS					
			STATE		
BIRTHDATE	M	MILITARY STATUS:	VETERAN	ACTIVE DUTY	RESERVE
CELL PHONE ()		HOME TELEPHONE			
E-MAIL					
CURRENT OR LAST SCHOOL AT TEN DED_					
CLASS LEVEL:	FRESHMAN	TRANSFER	GRADUATE		
I PLAN TO ATTEND:	FALL QTR	WINTER QTR	SPRING QTR	YEAR _	
ACADEMIC MAJORS OF INTEREST:	EREST:				
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I AM INTERESTED IN:	O HOUSING (🔘 EOP 🔵 SAN BERN	SAN BERNARDINO CAMPUS	PALM DESERT CAMPUS	RT CAMPUS



California State University, San Bernardino Office of Admissions and Student Recruitment 5500 University Parkway, UH-107 San Bernardino, CA 92407-9983

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Welcome Veterans, Service Members and Family Members

The faculty, staff and students of California State University, San Bernardino (CSUSB) thank you for your service to our nation and welcome you to our campus. We are here to provide the necessary support, resources and information to make your journey successful.

CSUSB has been recognized as a Military Friendly School by the Victory Media Group, Military Times, Military Advanced Education and U.S. Veterans Magazine, placing us as a top university in the nation working with veterans and military affiliated students.



Getting Admitted Admissions

In general, you must have completed high school with a grade of "C" or better in the A-G college prep courses. Students are encouraged to seek official guidance from admissions counselors throughout the admissions process. Steps for admission to CSUSB and its Palm Desert Campus include:

> Make an appointment with CSUSB's Admissions Veterans Liaison Counselors to ensure you are eligible for admission.

Submit an application online at www.csumentor.edu.

Admissions Contact Information

Juanita Olivo (A - M) / Idalia Pineda-Vivar (N - Z) Admissions Veteran Liaison Counselors Office of Admissions and Student Recruitment

Location:	University Hall, Room 107
Phone:	(909) 537-5188
Fax:	(909) 537-7034
Email:	asrveterans@csusb.edu
Website:	http://admissions.csusb.edu



- Upon receiving the confirmation email from CSUSB, mail or bring any additional documents requested to Admissions and Student Recruitment, University Hall, Room107.
- Activate your MyCoyote account by visiting *mycoyote.cms.csusb.edu* and selecting "Activate Your Account." Closely follow the directions on the subsequent Web page.
- Pay the Enrollment Confirmation Deposit, unless waived, and accept the offer of admission.
 - Attend the appropriate SOAR session for your college.
- After you register for classes you will then be able to submit your VA benefit forms to the CSUSB Certifying Official for Veterans Education Benefits.

Transfer Students

Speak with the Admissions Veterans Liaison Counselor to ensure your previous school's credits are transferable and that you have enough units to transfer as an upper division student (60 semester units or 90 quarter units). CSUSB is able to admit lower division transfer student veterans on a case-by-case basis. To determine if you are eligible, contact CSUSB's Admissions Veterans Liaison Counselors.

Evaluating credit for military coursework

To request your military transcripts for credit evaluation contact:

Air Force Transcripts http://www.au.af.mil/au/barnes/ccaf/transcripts.asp

Army, Marine Corps, Navy and National Guard Transcripts https://jst.doded.mil/smart/signIn.do

You can request a transcript evaluation for military coursework. To make an appointment contact:

Military Credit Evaluation Contact Information

Jennifer Bauer Evaluations Liaison, Military Credit Specialist Office of the Registrar

Location: University Hall, Room 171 Email: jbauer@csusb.edu Phone: (909) 537-3225 "As a CSUSB student, I have been incredibly supported while pursuing my degree."

Jonathan Tran Major: Computer Science Year: Sophmore U.S. Navy, Reserve

getting admitted

Benefits/Financial Aid

Our experienced VA education benefits and financial aid staff can help you with coordinating your GI Bill, Kicker awards, tuition assistance and veteran or dependent education awards. There are a variety of sources for financial support for veterans, active duty military, reservists and dependents. Each has its own forms, processes and timetables. Though receipt of VA benefits is considered in the determination of a student veteran's level of aid, collecting the Post 9/11 GI Bill does not disqualify you from other types of financial aid. You should also file the Free Application for Federal Student Aid (FAFSA).



GI Bill

The Certifying Official for Veterans Education Benefits provides guidance on completing and filing VA claim forms for federal and state education assistance programs. The certifying official can also assist with special registration procedures required for students who are sponsored through one of the VA fee waiver programs (for dependents and disabled veterans). Follow the steps listed below to receive your VA education benefits:

Register for classes.

If you have not used your GI Bill, apply to the VA for your education benefits at http://gibill.va.gov.

If you are a veteran, give the school certifying official a copy of your DD-214 and your education benefits award letter when you receive it. If you are in the reserves applying for Chapter 1606, you will need to submit a copy of your NOBE, which you can obtain from your unit. There will be other forms to fill out, depending on the type of VA educational benefit you receive. The certifying official will guide you through the process.

(4)

Each quarter, contact the certifying official to let her know that you would like your enrollment certified and the number of credits you are taking. You can email her at vetinfo@csusb.edu to schedule an appointment to complete the certification process.



Continued — GI Bill

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On the last day of each month, verify your enrollment with the VA using the WAVE system: https://www.gibill.va.gov/wave or by calling the phone verification system at 1 (877) 823-2378. You do not have to do this if you are receiving benefits under Chapter 33 or 35.

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Notify the certifying official immediately if there are any changes in the number of credits you are taking (add/drop, withdrawal, etc.), if you are being activated, called for training, deployed or change your major.

GI Bill Certification Official Contact Information

Melissa McQuead School Certifying Official for Veterans Education Benefits Office of the Registrar

Location:University Hall, Room 158Phone:(909) 537-5213Fax:(909) 537-7064Email:mmcquead@csusb.edu

Tuition Assistance

Contact your unit directly and follow its application process.

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If you submit the Tuition Assistance documents to Student Accounts and later adjust enrollment, you will need to resubmit an updated approved Tuition Assistance document to Student Accounts.

Tuition Assistance Contact Information

Yolanda Gamble Office of Student Accounts

Location:University Hall, Room 034Phone:(909) 537-5156Fax:(909) 537-7607Email:ygamble@csusb.edu



"I appreciate the faculty and staff of California State University, San Bernardino. They have gone above and beyond."

En

Darlene Munoz

Major: Pyschology Year: Junior U.S. Army, Reserve

Financial Aid & Scholarships

To apply for federal student aid, please see steps below:

Submit a FAFSA online at http://www.fafsa.ed.gov.

The Department of Education will send your FAFSA results to you and the CSUSB Financial Aid & Scholarship Office (FASO).

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The FASO may request information from you by email. Please submit documentation as soon as possible for processing.

The FASO will email your award notification to your CSUSB email address. Download and read the award Instructions on the "Applications & Forms" page on the FASO website.

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View your award online at https://mycoyote.cms.csusb.edu. You may accept or decline your awards on your MyCoyote Student Center.

Contact the CSUSB FASO to explore your eligibility for other benefits. Military veterans and dependents are advised to check the www.military.com website for special scholarships that may be available.

Financial Aid Contact Information

San Bernardino Campus Priscilla Lake Financial Aid Veterans Liaison

 Location:
 University Hall, Room154

 Phone:
 (909) 537-3428

 Front Desk:
 (909) 537-5227

 Fax:
 (909) 537-7024

 Email:
 plake@csusb.edu

Palm Desert Campus Deborah McCracken Financial Aid Veterans Liaison

Location:	Rogers Gateway Building
Phone:	(760) 341-2883, Ext. 78143
Email:	dmccracken@csusb.edu

Campus Life

CSUSB offers an active student experience with more than 100 clubs and organizations. You can fine-tune your leadership and networking skills by participating in Greek, academic, cultural, religious or political organizations. There are ongoing activities such as Coyote Fest, dances, movie and karaoke nights, and philanthropic events. Campus involvement will give you an edge after graduation to help you land the right job. Spend some time at the Santos Manuel Student Union, the social gathering spot for the campus, which features a 200-seat theater, meeting spaces, the Gamers Lounge and a variety of restaurants.

You don't have to travel far to find quality entertainment at CSUSB. The Coussoulis Arena has hosted AFI, Kevin Hart, Lupe Fiasco and the Harlem Globetrotters. The Robert and Frances Fullerton Museum of Art houses the largest display of Egyptian antiquities in Southern California, and its galleries have exhibited work by renowned artists such as Sam Maloof and Andy Warhol.



Veterans Success Center

The Veterans Success Center is a one-stop resource for CSUSB student veterans, service members, ROTC cadets and dependents where they can study, access the Internet, relax and connect with the campus community. Dedicated professional staff and student leaders are available to assist veterans and service members with their transition from the military to college life. The center offers dynamic programs and services that are comprehensive in scope and sensitive to the unique needs of service members to include:

- New Student Veterans' Orientation;
- Monthly Seminar Series;
- Mental Health Support Group;
- STEM Tutoring;
- Advocacy and Referral Services; and
- Professional Writing for Military Veterans

Stop by and visit today!



Veterans Success Center Contact Information

Location:	Coyote Bookstore, Lower Level, Room 006A	
Phone:	(909) 537-5195 and (909) 537-7196	
Email:	vsc@csusb.edu	
Website:	http://veterans.csusb.edu	
Center Hour	rs: (Academic Year) Monday-Friday 7:30 a.m 5:30 p.m.	
	(Summer) Monday - Thursday 7 a.m 5:30 p.m.	
	The center has extended hours, call for schedule.	
Palm Desert Campus		
Location:	Health Sciences Building, Room 105	
Phone:	(909) 537-8129	
Center Hour	rs (Academic Year) Monday - Friday 9 a.m 5 p.m.	
	(Summer) Monday - Thursday 9 a.m 5 p.m.	

Student Veterans Organization

The Student Veterans Organization is a growing community run by veterans for veterans. The SVO is committed to providing veterans, soldiers, Marines, sailors, airmen and their dependents with the support they need. The organization believes in the success of student veterans, as well as providing access to social support networks, resources and leadership opportunities.

The SVO's purpose is to:

- Ensure CSUSB veterans receive all entitled benefits.
- Provide a link to readjustment counseling services.
- Lobby at the state and federal levels for benefit increases for student veterans.
- Provide an atmosphere for social connections.
- Assist veterans, military dependents, active duty personnel and veteran supporters to succeed academically, socially and in their chosen careers.

Student Veterans Organization Contact Information

Meeting Location:Coyote Bookstore, Lower Level, Room 006APhone:(909) 537-5195Email:svo.csusb@gmail.comWebsite:http://www.csusbstudentveterans.org/







"This is a great time for veterans to excel in their lives and careers at CSUSB."

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Jordan Gallinger

Major: Accounting, Public Administration, and Financial Planning Year: Senior *U.S. Marine Corps, Veteran*

Recreation and Fitness

Our Student Recreation and Wellness Center offers a healthy social environment where you can take advantage of rock climbing, aquatics, personal training, group fitness classes, intramural sports, outdoors programs and more.

CSUSB Outdoors offers something for everyone, including day hikes in the mountains, overnight camping trips to local beaches and state parks, backpacking in the wilderness, snowboarding at local resorts, kayaking in the bay, ocean and rivers, group outings, team building and education programs. The Leadership Challenge Center, which is part of CSUSB's Recreational Sports program, provides unique team-builiding and leardership development programs for CSUSB students, departments, clubs, teams, schools, businesses and the community.

More information about CSUSB's Student Recreation and Wellness Center can be found online at csusbrecsports.com or stop by and visit.



Student Recreation and Wellness Center Contact Information

Location:Student Recreation and Wellness CenterPhone:(909) 537-BFIT (2348)Website:csusbrecsports.com

Michael Kampbell Major: Business Administration, Management Year: Senior *Air Force ROTC Cadet, prior enlisted*







"As a transfer student the faculty and staff at CSUSB have been highly supportive."

GREENE

U.S. COAST GUARD

Jason Greene Major: Criminal Justice Year: Junior U.S. Coast Guard, Reserve

Housing and Residential Life

The CSUSB residential community is comprised of an equal number of freshman, transfers and returning students, so you'll be surrounded by a mix of friendly people from your very first day. Amenities within the residential complex include cable TV lounges, swimming pool and volleyball courtyard, laundry facilities and a recreational room with a pool table, big screen TV, ping pong table and video games. Students who live on campus can qualify for priority registration and receive preferred parking.





Housing and Residential Life Contact Information

Location:	6000 University Parkway
	San Bernardino, CA 92407
Phone:	(909) 537-4155
Email:	housing@csusb.edu
Website:	http://csusb.edu/housing

ROTC

Air Force Reserve Officer Training Corps

Air Force Reserve Officer Training Corps Detachment 002 prepares young men and women throughout Southern California to become commissioned officers in the United States Air Force while completing their college degrees. Scholarship opportunities may be available for qualified AFROTC cadets, as well as a range of exciting summer programs that further expose cadets to what life will be like in the Air Force. Students who complete the AFROTC program will have earned commission as second lieutenants, and will serve in the active duty Air Force upon graduation in a variety of career fields such as nursing, science, engineering, special operations, aviation and many others.

AFROTC Contact Information

AFROTC/Detachment 002

Location:	Faculty Office Bldg, Room 144
Phone:	(909) 537-5440

Email: afrotc@csusb.edu Website: http://afrotc.csusb.edu





ROTC







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CSUSB Army Reserve Officers' Training Corps

CSUSB Army Reserve Officers' Training Corps Coyote Battalion serves the greater Inland Empire and provides excellent hands-on training designed to build confidence and character while developing leadership skills for future success in the United States Army, Army Reserve and Army National Guard. As a contract Army ROTC Cadet, benefits may include full or partial scholarships, a monthly stipend, annual book allowances, adventure training such as airborne or air assault schools, cultural understanding and language proficiency, world travel and so much more.

Army ROTC: The smartest college courses that you can take!



Army ROTC Contact Information

Location:	Faculty Office Bldg., Rooms 124 & 125
Office:	(909) 537-5533
Fax:	(909) 537-7033
Email: Website:	armyrotc@csusb.edu http://armyrotc.csusb.edu

Campus & Community Resources

Academic Support

Academic Advising

Academic Advising provides opportunities for students to assess their interests and academic abilities, encouraging the fullest intellectual development of students, and providing an environment in which students can learn about the educational opportunities available to them. Stop by or email your questions to askcsusb@csusb.edu.



Academic Advising Contact Information

San Bernardino Campus

Location:	University Hall, Room 380
Phone:	(909) 537-5034
Email:	askcsusb@csusb.edu
Website:	http://www-ugs.csusb.edu

Palm Desert Campus

Avisinia Rodriguez Lower Division Academic Adviser

Location:	Indian Wells Building, Room 109
Phone:	(760) 341-2883, Ext. 78253
Email:	arodrigu@csusb.edu

Ruth Howell

Upper Division Academic Adviser

Location:	Rogers Gateway Building, Room 203H
Phone:	(760) 341-2883, Ext. 78110
Email:	rhowell@csusb.edu

Academic Support Testing and Tutoring Center

The Testing and Tutoring Center offers free tutoring for a variety of undergraduate courses; administration of make-up exams (with permission of faculty); student-use computer labs (with a pay printing service); and study areas with general study aids.

Career Center

The Career Center provides comprehensive career services designed to give CSUSB students the tools they need to be competitive in today's job market. Services include career workshops, internships, interviewing skills and resume development.





Testing and Tutoring Center Contact Information

Location:	University Hall, Room 351
Phone:	(909) 537-5038
Website:	http://www-ugs.csusb.edu/lc

Career Center Contact Information

San Bernardino Campus

Location:University Hall, Room 329Phone:(909) 537-5250Website:http://career.csusb.edu

Palm Desert Campus

Diane Kovalsky Career Services Advisor Location: Indian Wells Building, Room 108 Phone: (760) 341-2883, Ext. 78243 Email: kovalsky@csusb.edu



"With help from fellow veterans, faculty and advisors, I was able to transition from a National Guard solider to a full-time student."

PERFORMING

Yajira Trejo Major: Criminal Justice Year: Senior Army National Guard EI

Campus Health and Disability Services

Student Health Center

The health center offers services to students with the goal of promoting good health on the road to academic and professional success. Our medical services include primary care, immunizations, nursing care and health education. Our health center is conveniently equipped with a pharmacy and laboratory.

San Bernardino Campus

Location:	Health Center Building
Phone:	(909) 537-5241
Email:	coyotehealth@csusb.edu

Palm Desert Campus

Location:	Health Science Building, Room 119
Phone:	(760) 341-2883, Ext. 78177
Email:	tgalvin@csusb.edu

Counseling and Psychological Services

Student Veterans' Support Group

The Student Veterans' Support Group provides an opportunity for former service members from all branches to support each other as they make the transition from military life to civilian student life.

Meets Fridays noon-1:30 p.m.

Dr. Rachel Keener, Psy.D. Counselor, Student Veterans' Support Group

Location: Veterans Success Center Phone: (909) 537-4040 Email: psychcounseling@csusb.edu



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Services to Students with Disabilities (SSD)

Since 1978, CSUSB has experienced dynamic growth in its population of students with disabilities. SSD provides the necessary support services instrumental for the achievement of chosen academic goals. Services are critical to a student's success; therefore, needs are assessesd on an individual basis. This highly personalized approach has enabled SSD to successfully help thousands of students achieve their chosen academic goals.

Fax:

San Bernardino Campus

University Hall, Room 183 Location: Phone: (909) 537-5238 TDD: (909) 537-7230 Fax: (909) 537-7090 Email: ssd@csusb.edu

Palm Desert Campus

Location: Rogers Gateway, Room 203A Phone: (760) 341-2883, Ext. 78117 (909) 537-8180 rgarza@csusb.edu Email:

WorkAbility IV

WorkAbility IV (WAIV) is a specalized program, contracted between CSUSB and the Department of Rehabilitation (DOR) that provides pre- and post-employment services for students who are registered clients with the DOR. Certain eligibility requirements must bet met in order to utilize this program. Contact WAIV for more information.

Location: University Hall, Room 183 Voice/TDD: (909) 537-7207 (909) 537-7755 Fax: waiv@csusb.edu Fmail:

Send a message to the WAIV Listserv: workability@csusb.edu







Community Resources for Veterans

California Department of Veterans Affairs

CDVA Department Headquarters

 Phone:
 (800) 952-5626

 TDD:
 (800) 324-5966

 Website:
 http://calvet.ca.gov

San Bernardino County Department of Veterans Affairs

Location:	175 West 5th St., 2nd Floor San Bernardino, CA 92415-0470
Hours:	Mon-Thurs, 7:30 a.m 4:30 p.m.; Fri, 8 a.m 4 p.m.
Website:	http://hs.sbcounty.gov/va/Pages/default <mark>.aspx</mark>
Phone: Fax:	(909) 387-5516 & (866) 4SB-VETS (toll-fre <mark>e)</mark> (909) 387-6090

Riverside County Department of Veterans Services

Location:	4360 Orange St. Riverside, CA 92501
Hours:	Mon-Thurs, 8 a.m <mark>. – 5</mark> p.m.
Phone: Fax:	(909) 951-3060 (951) 276-3063
Website:	http://veteranservices.co.riverside.ca.us

San Bernardino Vet Center

Location:	1325 E. Cooley Drive., Suite 101 Colton, CA 92324
Phone:	(909) 801-5762 and (909) 648-1607
Website:	http://www.vetcenter.va.gov







Veterans Health Administration

Loma Linda VA Healthcare System

Location:	11201 Benton St. Loma Linda, CA 92357
Phone:	(909) 825-7084 (800) 741-8387
Fax:	(909) 422-3106

Palm Desert VA Healthcare System

Location:	41-990 Cook St., Bldg. F
	Palm Desert, CA 92211
Phone:	(760) 341-5570
Hours:	Mon -Thurs: 8 a.m5 p.m
	Fri: 8 a.m2:30 p.m.

Women Veterans Health Care

The Center for Women's Health

Location: 25828 Redlands Blvd. Redlands, CA 92374 Phone: (909) 478-7070 "CSUSB has a wide variety of useful programs that value my life experience."

Laura Gonzalez Major: Social Work Year: Senior *U.S. Navy, Veteran*

Over 60 Program

CSUSB offers a program that allows California residents, 60 years of age or older, to enroll in regular session courses without payment of certain specified fees. All regular admission requirements must be met. The program is required to adhere to the following standards:

- Enrollment shall be limited to persons who are California residents as defined by the Education Code, are 60 years of age or older, and are eligible for admission to the university.
- Students in this program pay a reduced fee, their registration time will be during Priority 5 registration.
- The reduction of fees does not include books, parking or lab fees associated with any courses.
- California residents turning 60 years of age during a quarter that is already in session will not be added until the beginning of the following quarter.

Brittany Wilson Over 60 Program Coordinator Office of the Registrar

Location: University Hall, Room 167 Phone: (909) 537-3513 Email: bwilso@csusb.edu "The professors are amazing! My education is preparing me for competive graduate schools."

Lawrence Gomez Major: Business Administration Year: Senior U.S. Air Force, Retired

Major: Éducation Year: Sophmore U.S. *Army, Retired*

Charles Carter

The College of Extended Learning

The College of Extended Learning degree programs have been adapted to allow working professionals to continue their education. Our programs are conveniently scheduled and flexible to meet the needs of busy professionals like you. Veterans and eligible dependents may qualify to use VA educational benefits on these programs.

To learn more about our programs or for questions, contact our program staff at 909.537.5976 or email *extension@csusb.edu*.

Criminal Justice Bachelor's Degree Completion Program

Complete your degree and move up, or expand your opportunities, in the criminal justice field. The entire program is offered online so you can complete it from the convenience of your home and on your schedule.

Master's in Business Administration Online

Designed for working professionals who want to gain a competitive edge in the business world. This program features an accelerated schedule in a convenient, online format and is more obtainable than you may have thought.

Master's in Teacher Leadership Online

Advance your inclassroom leadership with our MA in Education, Online Teacher Leadership Program. Designed for working teachers, this program can be completed in just 18 months, and is completely online.

Master of Social Work Online Program

The Master of Social Work is a three-year program designed to prepare students for employment in a variety of agencies serving a diverse range of clients. Classes are offered completely online, with two years of field practice in a specialized area.













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LEGISLATURE

Come visit us!

CSUSB is committed to helping you successfully transition from military to college life by providing the necessary support, resources and information that meets your unique needs.

No appointment necessary at the **Veterans Success Center!** We're open 7:30 a.m.–5:30 p.m., Monday–Friday (Academic Year) 7 a.m.–5:30 p.m., Monday–Thursday (Summer) or call us at (909) 537-5195 or visit our website at veterans.csusb.edu