

2017



CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO
UNIVERSITY POLICE DEPARTMENT

2017 ANNUAL REPORT

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MESSAGE FROM THE CHIEF OF POLICE



I am pleased to present the California State University, San Bernardino Police Department's Annual Report for 2017. This report provides a detailed summary of the department's major accomplishments and milestones for the past year. We have implemented a variety of programs, technology and training to improve our level of public service to the campus community.

The University Police Department pledges to do all it can to provide quality service and perform its mission with the help and support of the campus community. Public and campus safety requires an expanded partnership between University Police, our surrounding law enforcement partners and the campus community. We understand that trust and cooperation are the fundamental key to that success. The community members are our best allies in fighting crime and keeping the peace.

Every day, we work to empower members of the campus community to be a part of our public safety efforts. We strive for excellent communication and interaction with faculty, staff, and students, to foster great relationships of trust and cooperation. This goal is a must if our Campus Oriented Problem Solving (COPS) philosophy is to be effective. As you read this report, I hope that it imparts a better understanding of what our role on campus entails and how we continuously aim to serve and protect our Coyote family.

Remember, If You See Something, Say Something.

Nina Jamsen
Chief of Police

PRESIDENT & VICE PRESIDENT ACKNOWLEDGEMENTS



Welcome to the 2017 University Police Department's Annual Report.

The California State University, San Bernardino campus is both a beautiful and safe place to work, live and learn. I am proud of the job our University Police Department has done to keep this institution of higher learning, our campus community and the extended Coyote family safe. As we move forward, we must remember that campus safety begins with community. It is that community partnership which makes for a safe and successful learning environment.

Remember, we define the future!

Tomas Morales
University President



It is with great pleasure that I invite you to read 2017 CSUSB University Police Department's Annual Report. As you explore this report, I invite you to join our University Police Department in their efforts to keep our vibrant campus and our community the safest learning environment it can be. Campus safety is something we can all work together to achieve as we move forward and define our future.

Douglas Freer
Vice President of Administration & Finance

ABOUT UNIVERSITY POLICE AND PARKING & TRANSPORTATION SERVICES



Established Jan. 23, 1974, the California State University, San Bernardino Police Department is a state law enforcement agency which employs 18 sworn police officers and an active support staff for 24-hour protection of the campus community. The Police Department also encompasses Parking and Transportation Services as well a 9-1-1 Communications Public Safety Answering Point (PSAP) and an Emergency Operations Center. The department is responsible for more than 470-acres, roughly 60 buildings and in excess of 22,000 full time students, not including the faculty and staff. We patrol and tend to the campus community and the immediate surrounding area to increase safety and to help promote a crime-free zone around our campus, assisting local law enforcement when needed. The peace officers of this department have statewide police authority and are vested with law enforcement powers and responsibilities identical to the municipal police or sheriff's departments in our community. The department strives to provide effective and efficient parking and transportation services that maximize value and maintain sustainability while providing prompt and professional services to the campus community.

MISSION & VALUES STATEMENT

The University Police Department strives to provide "Quality Service" by providing professional service with honor, integrity, and a commitment to excellence to the community. We perform our mission through diligent crime prevention, victim assistance and emergency response preparedness. We believe campus safety is a community effort and embrace a community partnership and problem-oriented policing philosophy. We strive daily to live by our department motto, "Campus Safety through Service."

ADMINISTRATION & COMMAND STAFF

LIEUTENANT



Lt. Anthony Vega.

Lt. Anthony Vega joined the CSUSB University Police Department on July 11, 2016.

He holds a Master's Degree in Public Administration and a Bachelor's of Science Degree in Criminal Justice Management.

Anthony Vega served the San Bernardino Sheriff's Department for 19 years.

DIRECTOR OF PARKING & TRANSPORTATION SERVICES



Thomas Gaffery

Thomas Gaffery is the Director of Parking & Transportation and manages sustainable transportation programs, parking enforcement and facilities for CSUSB. He previously served as the Parking & Transportation Manager at Fresno State. He is also a Certified Administrator of Public Parking, according to the International Parking Institute.

CHIEF OF POLICE



Chief of Police Nina Jamsen.

Chief of Police Nina Jamsen took the command of the CSUSB University Police Department and Parking & Transportation Services in August 2015.

She has helped create new policy and made equipment and personnel changes. She's responsible for hiring a new lieutenant, a new parking director and creating a new civilian position, Associate Director of Police Services, to oversee all nonsworn personnel. Under her leadership, the department has added more police officers and parking enforcement personnel. Both UPD and Parking Services have been furnished with new vehicle fleets and Communications has secured a new contract for dispatch services.

A Finnish native, Nina Jamsen came to the United States when she was 22. She served in San Bernardino Sheriff's Department for 27 years before joining UPD.

POLICE SERVICES ASSOCIATE DIRECTOR



Joann Rutland, Associate Director of Police Services for UPD.

The University Police Department welcomed **Joann Rutland** as the new **Associate Director of Police Services** in fall 2017.

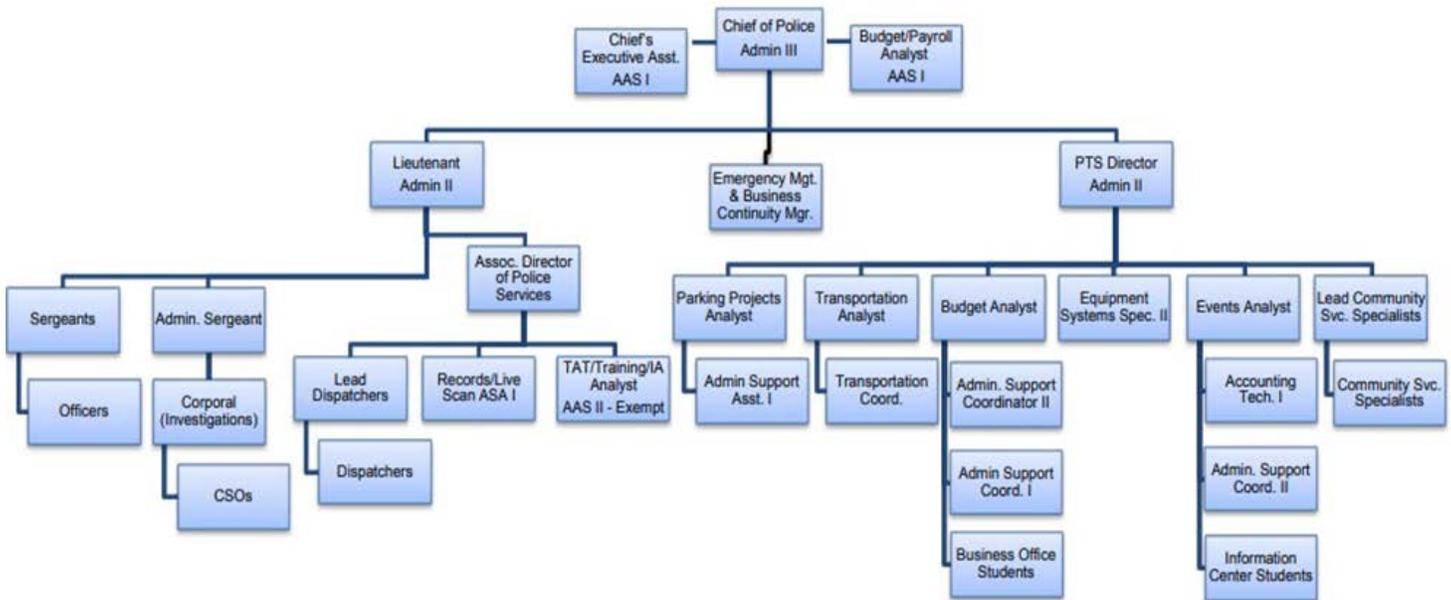
With nearly 30 years of law enforcement experience, she recently served as the Business Systems Analyst and Safety Support Unit Supervisor with the San Bernardino County Sheriff's Department; with a background in software solutions and system design, Law Enforcement operations & business practices, Project Management, Dispatch & 911 Infrastructure and Contract Services.

She oversees all nonsworn employees including our regional dispatch center, technical services, property and evidence management and records management systems.

ADMINISTRATION & COMMAND STAFF



University Police Department Organizational Chart



Updated 4/2/18

FIVE NEW POLICE OFFICERS JOIN UPD

CHALLENGE COIN SELECTED



The CSUSB University Police Challenge Coin

SAN BERNARDINO – The University Police & Parking & Transportation Services Department created its official UPD Challenge Coin this summer!

The final design, which was cast and created earlier this year, was a compilation of ideas contributed by sworn personnel, nonsworn employees and student assistants, said **Administrative Analyst Kim Downey** who was part of the Challenge Coin Committee.

All parking and police personnel were invited to participate in a contest last winter to create the original design for the Department's Inaugural Coin Challenge. Entrants were asked to create images they felt truly captured the spirit of the Department and the University. Among the images submitted were the coyote, police star and shield, the Thin Blue Line flag and the San Bernardino Mountains, which provide a majestic backdrop for the campus.

Five new officers officially joined the ranks of the California State University, San Bernardino Police Department in 2017. **Officers Manuel Aguirre, Brent Wood, Vanessa Moreno, Eddie McCloud and Rocky Johnson** all hail from either San Bernardino County or Riverside Sheriff's departments, bringing with them a wealth of knowledge and various law enforcement expertise.

All five officers were formally sworn-in March 28, 2017 at the San Manuel Student Union Theater as their loved ones and colleagues looked on in a ceremony presided over by Chief Nina Jamsen.



Pictured from left to right: *Officers Vanessa Moreno, Rocky Johnson and Eddie McCloud, Lt. Anthony Vega, Chief Nina Jamsen, Officers Brent Wood and Manuel Aguirre.*

UPD PRESENTS THE INAUGURAL 2017 COMMUNITY SERVICE OFFICER ACADEMY



Following two weeks of rigorous academic challenges coupled with personal and physical training, the Community Service Officers (CSOs) from the University Police Department and Parking & Transportation Services celebrated their graduation from the Inaugural Community Service Officer Academy. The 37-member student team was put through specialized training for two hot summer weeks in mid-July 2017.

The academy is designed to challenge the group and to foster cohesiveness between the parking and police Community Service Officers, who are affectionately known as “CSOs,” both mentally and

physically - a challenge the students rose to meet head on.

Among the training the students received were: how to survive acts of violence and what to do to survive and assist others in an emergency situation on campus. They became certified in First Aid, CPR and learned how to safely jump a dead battery. The students learned how to provide excellent customer service to the staff, students and campus visitors whether they are at the station, in housing, the library or campus-wide.

The participants also took classes in radio communication, learned about law enforcement ethics and standards and proper uniform care. They took a tour of dispatch and parking services and even learned some self-defense moves. They bonded as they pushed themselves in physical training together every morning and even completed the three-story-high challenge course, which culminated with a daring zip-line ride to the ground. All of the physical activity was intended to teach them about the importance of teamwork, said Det. Devon Herrington, who runs the CSO Program for the University Police Department. The Community Service Officers are tasked with a variety of responsibilities from locking down the university buildings every night to providing escorts and logging in and returning found property.

They are also responsible for assisting not only the public but the police officers as well.

“Whether it’s escorting someone to safety on campus or directing someone on how to find the commons or returning someone’s lost property, the University Police CSOs represent the very meaning of community service,” said Det. Devon Herrington of her student assistants.

At the end of the two-week academy, the CSOs celebrated their graduation on July 20, 2017 with a ceremony and reception. Each CSO was presented with a certificate of achievement from University Police Chief Jamsen.

COMMUNITY SERVICE OFFICER PROGRAM



The CSO Academy has been adopted as an annual tradition and mandatory training.

During the Academy, CSOs learned:

How to Safely Jump a Battery.

Ethics & Standards.

Self-Defense.

Daily physical fitness to promote lifetime fitness.

How to process Lost & Found property.

How to provide excellent customer service.

First Aid & CPR.

Conflict resolution.

Ins and outs of dispatch and parking services.

Uniform Care.

Traffic Control.

Title IX – how it applies to them and their job.

Introduction to department emergency vehicles.

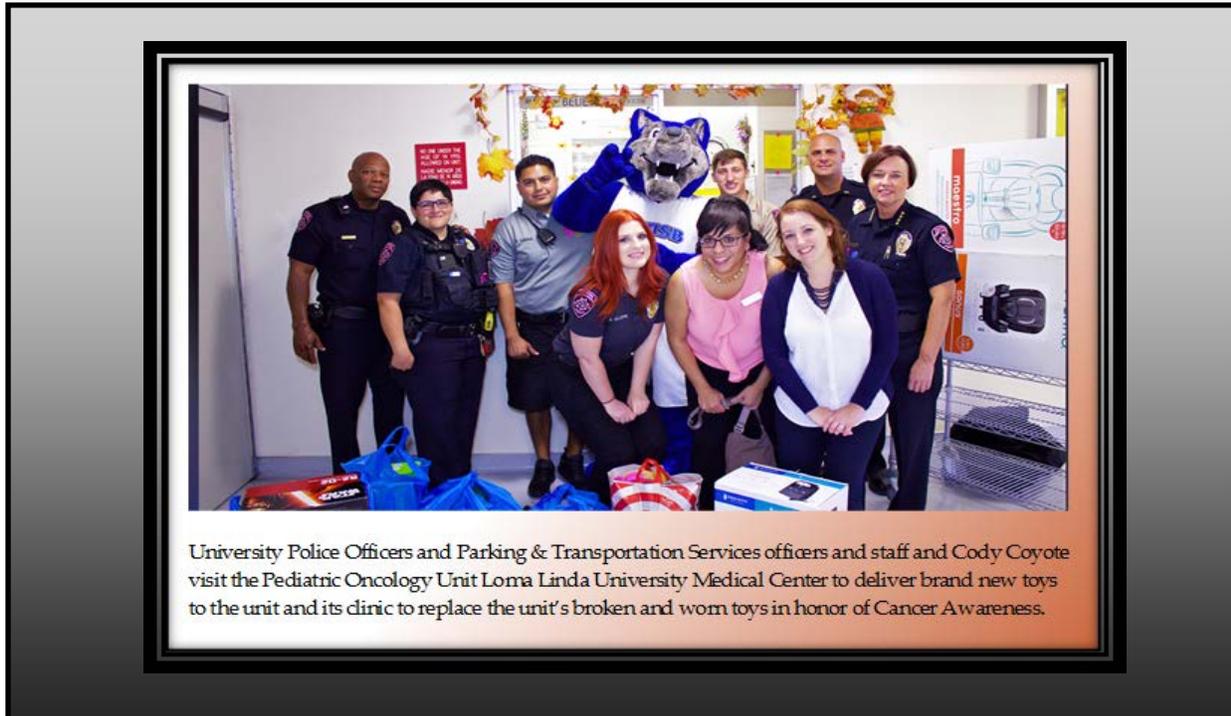
Radio training and how to conduct themselves while handling calls for service with officers.

RIMS and how to properly write a report.

What to do in an act of violence or disaster and how to survive and help others.

Completed a challenge course that promoted teamwork & comradery.

TOY DRIVE BENEFITS LOMA LINDA UNIVERSITY MEDICAL CENTER'S PEDIATRIC CANCER UNIT



On October 17, 2017, California State University, San Bernardino Police and Parking & Transportation Services employees made a special delivery intended to bring joy to young patients battling cancer at Loma Linda University Medical Center's Pediatric Oncology Unit and Clinic. Police and Parking and administrative staff pooled their own monies and raised more than \$1,000 to buy the brand-new toys to replace the unit's broken and worn toys in honor of Cancer Awareness Month.

The new toys, which included items from the unit's wish list, were donated to benefit the pediatric cancer playroom as well as the unit's pediatric cancer clinic. The new gifts included: two new car seats to transport the youngest

patients home safely, two remote-controlled Star Wars characters, a popular robotic dog, a hand-held gaming device to replace the unit's broken one and a karaoke machine for the clinic. Other items included a toy police motorcycle and a realistic-looking S.W.A.T vehicle with working lights and sirens as well as board games, DVD's for the unit's Friday movie nights, a few of the most popular dolls and some coloring books and boxes of crayons. Along with the toys, the department was also able to purchase comfort items like soft beanies and lip balm for every child in the unit, to help ease some of the discomfort from the medical treatments.

Major stores like Target in Redlands, Calif. and Toys' R'Us in Upland, Calif. also

SERVING OUR COMMUNITY



University Police Officers and Parking & Transportation Services Officers and staff and Cody Coyote visit young patients at the Pediatric Oncology Unit Loma Linda University Medical Center to deliver brand new toys to the unit and its clinic to replace the unit's broken and worn toys in honor of Cancer Awareness Month.

generously donated gift cards and discounts allowing the department to purchase the toys and comfort items at a reduced cost.

On hand to help deliver the toys and comfort items were the **Chief of Police Nina Jansen** and **Lt. Anthony Vega** along with **Officer Eddie McCloud** and **Officer Vanessa Moreno**.

Parking & Transportation Services was also represented by **Community Services Specialist Lead Edgar Gama** and nonsworn employees including: **Administrative Assistant Sal Kennedy-Ross** and **Administrative Analyst Kim**

Downey, Community Service Officer Austin Silva and **UPD Dispatcher Amber Gillespie** also attended the event.

Community Service Officer Zachary Jiminez played a special role in the day, thrilling the kids by portraying CSUSB Mascot **Cody Coyote** and gently visiting with the children in the unit.

The department traditionally participates in Cancer Awareness events such as No-Shave November and has also taken to wearing special pink police patches during the month of October in order to bring awareness to finding a cure for breast cancer.

THE BASKETBALL DIARIES: A TALE OF FRIENDSHIP & NEW SHOES



A friendly game on the basketball court turned into a slam dunk for 15 local youths who were gifted with brand-new shoes, courtesy of the CSUSB University Police Department.

University Police officers presented the youngsters with the new footwear on Friday, July 28, 2017 at Rudy C. Hernandez Center in downtown San Bernardino. It all began with a friendly game on June 30. The officers played with a group of young people that meets at the center every Friday to play ball. Among the officers who took part in the gifting were **Officers Eddie McCloud** and **Manuel Aguirre**, **Sgt. Rocky Johnson** and **Lt. Anthony Vega**.

The game was arranged by staff members at the city-run Hernandez Center.

While the two teams were playing, the officers noticed the kids were in need of new shoes, Officer Eddie McCloud said. Shortly after, the officers decided to band together to raise money to buy all of the kids some brand-new shoes. “When the department found out what we were doing the donations just poured in!” Eddie said.

Altogether, the University Police officers raised enough cash to purchase 15 pairs of Nike shoes. The amount raised - which included \$1000 of the officers’ own money - was enough to buy brand-new shoes for everyone in the group, which includes kids ranging in age from 8 to 17.

“Thank you for allowing us to participate in this event and we hope that this impacts not only our lives but the lives of everyone involved,” Eddie said.

For more information on the story of New Shoes, visit <https://www.youtube.com/watch?v=VguPTutg8Hc>

COMMUNITY PARTNERSHIPS

PICTURED ABOVE LEFT: University Police at North Park Elementary School’s Fall Festival of Gratitude, in which first responders who responded to the deadly shooting at the school the previous Spring were invited as a thank you.



PICTURED ABOVE RIGHT: Coffee – or smoothies - with a Cop.



PICTURED ABOVE: The San Bernardino Police Foundation recognizes its partnership with CSUSB University Police Department.

PATROL/INVESTIGATIONS UNIT



PICTURED: Det. Devon Herrington with Community Outreach Officer Eddie McCloud and Officer Rocky Dobson. Det. Herrington is responsible for case investigations and also oversees the CSO Program. The University Police Department is made up of 18 sworn police officers who actively patrol and provide 24-hour protection to the campus community of more than 22,000 students, faculty and staff.

PICTURED BELOW LEFT: Community Outreach Officer Eddie McCloud with Hunt Elementary School students. Officer McCloud accepted the post of UPD Community Service Outreach Officer, a new sworn position created in 2017 to build trust and working partnerships with the community.



K-9 UNIT

PICTURED: K-9 Officer Helen Delair with the department's K-9, Chevy. The 8-year-old German Shepherd has worked for the University Police Department for more than five years. He retired in 2018.

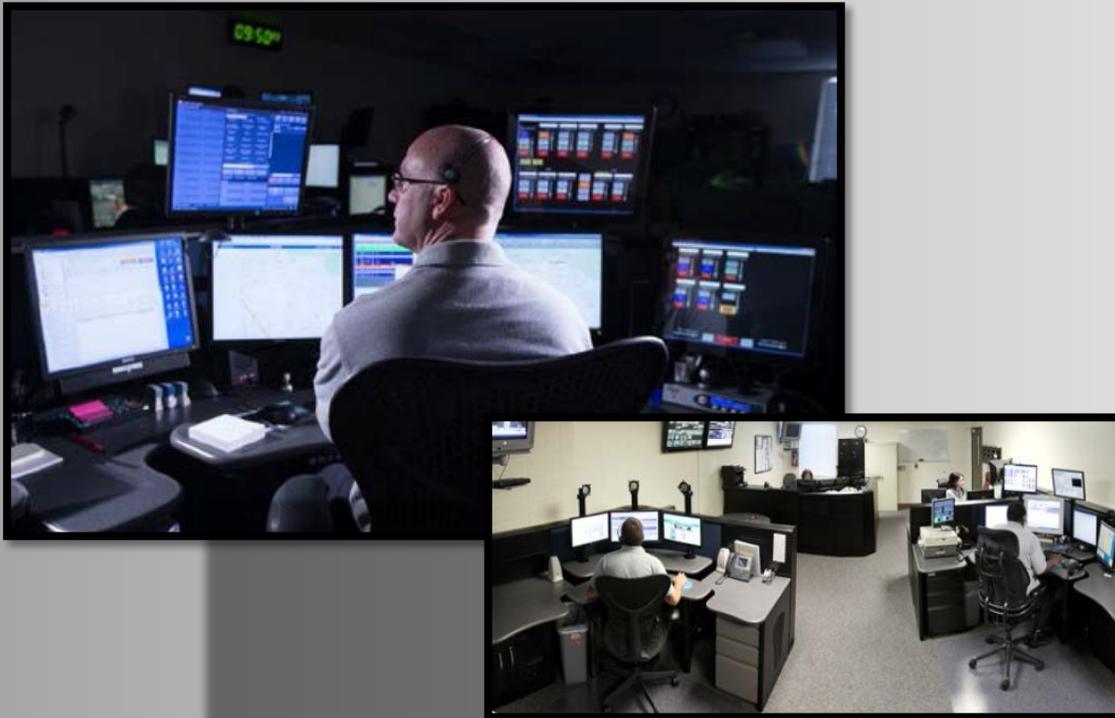


NONSWORN STAFF



PICTURED: Chief Nina Jamsen celebrates Administrative Professionals' Day with nonsworn administrative staff Administrative Assistant Sal Kennedy-Ross, Budget Analyst Elizabeth Mendoza, Administrative Analyst Kim Downey and Administrative Assistant Patti Jo Weitzel-Foye. Sal manages the front desk, Kim is the threat analyst for the Threat Assessment Team and the P.O.S.T. coordinator. Elizabeth manages payroll and the budget while Patti Jo served as the Chief's Executive Assistant.

DISPATCH SERVICES & REGIONAL COMMUNICATIONS CENTER



One of the jewels in the CSUSB University Police Department's crown is its Regional Communications Center, which houses UPD's dispatch operations.

The communications center is a state recognized Public Safety Answering Point (PSAP) responsible for answering 911 calls and business lines for multiple campuses which we provide dispatch services to through Contract. Each Dispatcher is certified by P.O.S.T, The Commission on Peace Officers Standards & Training, a standard set by the State Of California with mandatory training requirements. The Center bears the same responsibilities as some city Police or county Sheriff's department dispatch center. Staffed 24 hours a day, seven days a week, by dispatchers who perform many duties, dispatch serves as the heart of police operations.

Under the management of the Associate Director of Police Services and the dispatch supervisors, the dispatch center communicates with parking and police officers in the field between the San Bernardino and Palm Desert campus communities of CSUSB, the Chaffey College and Riverside Community College Districts as well as Cal State Bakersfield. In 2017, the University Police finalized a new contract to provide dispatch services to the San Bernardino Community College District, which takes effect in summer 2018.

DISPATCH SERVICES & REGIONAL COMMUNICATIONS CENTER

DISPATCHERS EARN ENDOWMENT AWARD



PICTURED AT RIGHT: *Wendy Konieczko with Chief of Police Nina Jamsen and Lt. Anthony Vega.*

PICTURED AT LEFT: *Endowment recipient and dispatcher Lorraine Ruiz with Chief of Police Nina Jamsen.*

University Police Department Dispatchers Lorraine Ruiz and Wendy Konieczko were named the 2017 recipients of the Markley Endowment Award.

Available to all UPD dispatchers, the Markley Endowment Fund is named after former UPD Dispatcher Thomas Markley who was known for his commitment to serving and helping others.

As part of his legacy, Thomas established the endowment fund to help pay for fees, books or materials for future dispatchers who were seeking higher education at CSUSB.

Thomas Markley's legacy of helping others remains and his photo still hangs outside the UPD Regional Communications Center.

CSUSB UNIVERSITY POLICE PRESENTS “HOW TO SURVIVE AN ACT OF VIOLENCE”

UNIVERSITY POLICE EXPERTS TEACH CAMPUS COMMUNITY “HOW TO SURVIVE AN ACT OF VIOLENCE”

It’s an unusual class to say the least, unlike any other course one might find offered at Cal State University San Bernardino. And while it’s not a graded course, this class might just save lives.

Imagine a true course in survival, particularly on how to survive or possibly escape if someone begins a deadly attack on campus, in essence, How to Survive an Act of Violence.



Sgt. Rocky Johnson instructs a class on “How to Survive an Act of Violence”

The "How to Survive an Act of Violence" course is a special training workshop designed by Sgt. Rocky Johnson, a veteran police officer whose unparalleled expertise in Active Shooter training helped him develop the course. Introduced in 2017, the training has been offered to CSUSB faculty, staff and students.



PICTURED: The CSUSB University Police Department’s Act of Violence team.

The popular “How to Survive an Act of Violence” training workshop offered by the University Police is heavily in demand, not just on the San Bernardino campus but at the Palm Desert campus as well.

From the “Run, Hide, Fight” scenarios to the hands-on emergency medical care demonstrations and the importance of the motto “If you See Something, Say Something,” the course is intended to be easily understood by the layperson. The course was designed by Sgt. Johnson not just to teach people how to survive but also arm them with valuable knowledge about how to react if such an event should occur. The class is also intended to correct some of the misinformation that the public might have in terms of what to do during such an incident.

Sgt. Johnson leads the class along with at least one member of his Act of Violence team, which leads training for civilians to help them to survive during an attack.

PARKING & TRANSPORTATION SERVICES



PARKING & TRANSPORTATION SERVICES

Our vision is to provide effective and efficient parking and transportation services that maximize value, meet our customer's expectations and maintain sustainability. A total of 13,206 citations were issued in 2017.

Among the changes and upgrades Parking Services introduced in 2017 were:

- Implemented the new Coyote Cruiser Shuttle between San Bernardino and Palm Desert campuses.
- Hired two new Community Service Specialists.
- Created the ability for customers to print temporary permits and order permits by mail.
- Total vehicle fleet overhaul including five 2017 Nissan Frontier pick-up trucks and a 2017 Toyota Prius. Each truck will be used primarily for parking enforcement.
- New uniforms for parking employees.

Among the future goals for Parking & Transportation Services are the construction of a new parking structure and investment in license plate reader technology.

THE PEOPLE BEHIND PARKING & TRANSPORTATION SERVICES



PICTURED: *Parking & Transportation Services Director Thomas Gaffery with Parking Services employees Kevin Curtis, Renee McGhee, Grace Munyiri and Shontel Zamora with members of Vice-President of Admin. & Finance staff Alisha Carnahan and Marlene Ambriz at the Employee Recognition Luncheon.*



PICTURED: *CSS Supervisor Carlos Huesca with one of the new Parking fleet vehicles.*



PICTURED: *CSS Supervisor Edgar Gama with his parking enforcement staff; Abraham Villegas, Trish Toyotome and Daniel Price.*

THREAT ASSESSMENT TEAM

The mission of CSUSB’s multidisciplinary Threat Assessment Team is to determine if an individual poses, or may reasonably pose, a threat of violence to themselves, others, or the CSUSB community; and to intervene to avert the threat and maintain the safety of the situation. The team responds to potentially threatening behaviors exhibited by students, employees, visitors and non-affiliated persons prior to a critical incident in an attempt to prevent violence, this way the CSUSB campus remains a safe and secure working and learning environment.

Threat Assessment Team at CSUSB

Early Intervention is Essential: Preventing violence and supporting the safety of the campus community are responsibilities of all members of CSUSB community. Campus safety is enhanced through identification of indicators of potential concern and timely sharing of the information with the Threat Assessment Team.

Indicators of potential concern:

There are many behaviors and circumstances that may indicate an increasing risk for violence, significant disruption to others, or that the person is in need of assistance.

Violence, especially targeted toward a specific victim, most commonly stems from the interaction of 4 factors:

S the **subject** who may take a violent action against:

- Resistance to change or reasonable limits
- Extreme or sudden changes in behavior
- Difficulty learning from past experiences
- Alienates others or isolates self

T the **target** may exhibit vulnerabilities such as:

- Unclear or inconsistent expectations
- Denial in the face of clear threat posed
- Passive orientation to safety

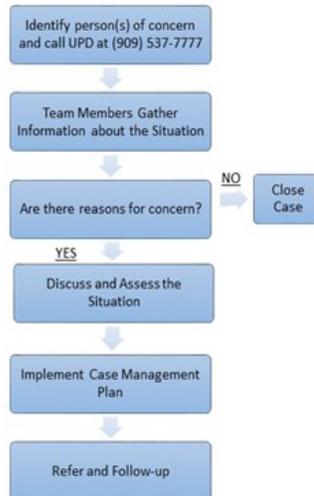
E an **environment** that facilitates, permits, or does not discourage violence, such as:

- Chronic or unsolved conflict
- High perceived levels of stress

P any precipitating events that may trigger reactions, such as:

- Losses (job/status/relationship)
- Perceived rejection or injustice
- ostracized by others

Above are examples of behaviors and circumstances that may serve as indicators of developing concerns.



5 Key Principles of Violence Prevention

1. Prevention is Possible

Threat Assessment is about identifying people who may need assistance and intervening effectively, thereby preventing greater safety concerns.

2. Threat Assessment is about Behavior, not Profiles

How a person acts is more important than how he/she looks or dresses.

3. Early Intervention and Identification Helps Everyone

When behaviors are identified before they become serious, many non-punitive options can be offered to assist the person.

4. Keep Victims in Mind

The team works to help victims manage the situation.

5. Safety is a Primary Focus

The focus of a case is on what can be done for the situation, not the subject.

Team Members come from the following areas:

- University Police Department
- Human Resources
- Title IX
- Student Affairs/CARE
- Risk Management
- Legal Counsel
- FBI Liaison

HONORS RECOGNITIONS & AWARDS

WOMEN LEADERS IN LAW ENFORCEMENT HONOR POLICE CHIEF NINA JAMSEN



The Women Leaders in Law Enforcement organization presents Police Chief Nina Jamsen with a Founders' Award.

University Police Chief of Police Nina Jamsen hosted the Inland Empire Chapter of Women Leaders in Law Enforcement (WLLE) luncheon on April 12, 2017. Law enforcement personnel from both San Bernardino and Riverside counties as well as UPD and Parking Services members attended the gathering, where Chief Jamsen was presented with an award as founding chairperson of the Inland Empire chapter of WLLE.

Open to all sworn and nonsworn male and female personnel of all ranks in law enforcement, the Inland Empire Women Leaders in Law Enforcement is a nonprofit organization dedicated to offering networking, mentoring and training to members of law enforcement.

Police Chief Nina Jamsen was named one of the City of San Bernardino's Pioneer Women of 2017.

The Pioneer Award is intended to recognize men and women who have made positive contributions to the city's past and future.

CHIEF OF POLICE NINA JAMSEN HONORED WITH P.O.S.T. EXECUTIVE AWARD



*Chief of Police Nina Jamsen with Regional Seven POST
Manager Gary Manini and University President Tomas Morales.*

Police Chief Nina Jamsen, who received high honors from the state Commission on Peace Officer Standards and Training, (P.O.S.T) was presented with her Executive Certificate in December.

As is tradition, Gary Manini, the regional seven manager for P.O.S.T, flew in to present the Chief with the framed executive award personally. Chief Jamsen, who has three decades of law enforcement experience, left the San Bernardino County Sheriff's Department in 2015 to take the helm at UPD.

Manini presented Chief Jamsen with the award at the department's Winter Celebration & Employee Recognition Luncheon. University President Tomas Morales was also on hand to congratulate the chief, who was visibly moved by the honor.

Only Chiefs of Police and heads of Sheriff's Departments are eligible for this exclusive certification. The candidate must hold the post for at least two years and complete the education requirements in order to be eligible.

To date, there have only been 1,606 such certificates issued by P.O.S.T.

HONORS RECOGNITIONS & AWARDS

UNIVERSITY PRESIDENT HONORS UNIVERSITY POLICE & PARKING & TRANSPORTATION SERVICES EMPLOYEES



CSUSB Police and parking employees are honored for their outstanding service during the tragic North Park Shooting incident.

It was a warm spring day in San Bernardino when Cedric Anderson 53, entered North Park Elementary School shortly before 10:30 a.m. on April 10, 2017. He told the office staff that he was there to see his wife, special education teacher Karen Elaine Smith, 53. He then walked into her classroom, around the corner from the office. Upon entering Smith's classroom, Anderson emptied a six-shot .357 Magnum revolver. Anderson reloaded, and firing at least one more round, killing himself. Two students were also struck by gunfire, one died and the second survived. CSUSB University Police were among the first responders on scene.

Six months later, on a warm fall day marking the beginning of the 2017-2018 school year, University President Tomas Morales recognized the exceptional service provided by Cal State University San Bernardino police and parking

employees on that tragic day last spring.

CSUSB University Police responded to the emergency call and Det. Devon Herrington and Sgt. James Bradford were two of the initial first responders to discover the tragic scene. Despite the horrific nature of the crime, Herrington and Bradford remained composed and did their job, securing the crime scene.

Bradford and Herrington were not the only CSUSB employees who would rush to help that day. Other Cal State employees were also called upon to help secure children in one common location and then reunite them with their frantic families. Despite the chaos and fear, University Police and Parking & Transportation Services were key to managing these efforts and keeping the situation orderly.

During the ceremony, President Morales thanked the department for their service along with many other CSUSB University employees who worked tirelessly that day to aid the community. Several public safety and parking employees were honored with the 2017 President's Team Achievement Award.

Among the University PD members recognized during the convocation ceremony Sept. 18, 2017 were the Chief of Police Nina Jansen, Lt. Anthony Vega, along with Sgt. James Bradford, Det. Devon Herrington, Officer Julie Barbo-Garcia, Officer Eddie McCloud, Officer Manual Aguirre and UPD Dispatcher Holly Flores.

Parking & Transportation Services was also well-represented at the event by honorees Community Service Specialists Edgar Gama, Daniel Price, Curtis Phelps and Trisha Toyotome.

For more information on the North Park Incident visit https://twitter.com/SBCUSD_OES/status/854117162327437

HONORS RECOGNITIONS & AWARDS



Officer Julie Barbo-Garcia was named 2017 Officer of the Year by the San Bernardino Chamber of Commerce, which annually recognizes outstanding police work among local agencies.

In 2004, she applied to and was accepted into the Riverside Sheriff's Department's Police Academy, where she was part of the first modular academy class, Class #1. Julie was welcomed into the ranks of the CSUSB Police Department in April 2005 as a police officer. Initially assigned to patrol, she has since worked many duties over the past 13 years, including investigations, housing officer, crime prevention and bicycle patrol.

She currently serves as a Taser instructor and field training officer. As part of UPD's Bike Patrol, she has also assumed the role of bicycle mechanic, completing a 40-hour certified bicycle maintenance course to manage the department's bike fleet.

2017 OFFICERS OF THE YEAR



Officer Gabriel Macias was honored as 2017 Officer of the Year by the Inland Empire International Footprint Association, Chapter 67.

Gabe was honored for his service along with several of his law enforcement peers at the Annual Blue Ribbon Breakfast on May 9. Honorees are recognized during the ceremony for their commitment to public service and dedication to law enforcement.

A veteran of law enforcement, Gabe has been with the University Police Department for 11 years and keeps the campus safe during night shift on patrol.

HONORS RECOGNITIONS & AWARDS

2017 EMPLOYEES OF THE YEAR



PICTURED LEFT: Police Chief Nina Jamsen with Officer John Taitano, Community Service Officer Lead Austin Silva and Community Service Specialist Daniel Price.

PICTURED RIGHT: Chief Jamsen with Dispatcher Lorraine Ruiz.

Cal State University San Bernardino Police and Parking & Transportation Services honored its best and brightest at the Annual Winter Celebration and Employee Recognition luncheon on Dec. 8, 2017.

Community Service Specialist Daniel Price earned the Parking Services Professional Employee of the Year. Community Service Officer Lead Austin Silva was named CSO of the Year and Dispatcher Lorraine Ruiz was given the honor of Professional Employee of the Year while Officer of the Year went to Officer John Taitano.

The event is sponsored by the department and organized by a volunteer committee made up of both Police and Parking employees. It is intended to show appreciation for all of the Police and Parking employees for their hard work throughout the year.

ACCOMPLISHMENTS & AWARDS

2017 ANNUAL BRIEFING & ACCOMPLISHMENTS



The University Police and Parking & Transportation Services held its 2016-17 Annual Briefing in September, which laid out the accomplishments of the past year and goals for the upcoming year.

Among the goals for University Police: more grant-funded sworn staff positions and new equipment and training. Goals for Parking Services: a new parking structure

and license plate reader technology.

Also noted were accomplishments of the past year including raising the staffing levels for both parking and police officers, Challenge Coin, Act of Violence Training Exercises and the introduction of the new “How To Survive An Act of Violence” Workshops, various interdepartmental

ACCOMPLISHMENTS & AWARDS

the UPD sworn staffing up to 18. Several new police and parking policies were created, including the printing of parking permits at home.

A new vehicle fleet was also purchased for both the police and parking departments and new

computers provided for both sworn and nonsworn personnel. The Inaugural Community Service Officer Academy was held during the summer and the Field Training Officer Manual is being updated.

ANNUAL BRIEFING: NEW HIRES & AWARDS

- Hired five new police officers.
- Hired three new parking officers.
- Hired a new dispatcher – Amber Gillespie.
- Established a new Community Outreach Officer position.
- Officer Gabriel Macias was named Officer of the Year by the International Footprint Association, Chapter 67, Inland Empire Chapter.
- Officer Julie Barbo-Garcia was named Officer of the Year by the San Bernardino Chamber of Commerce and the UPD Officer of the Year.
- Sgt. Scott Denhart received the 2017 MADD Award.
- Sgt. James Bradford, Edgar Gama and Sal Kennedy-Ross received the 2017 STAR Award. Edgar Gama also received the Super STAR Award.
- Kim Downey was named 2017 Rookie of the Year.
- Officer John Taitano was named 2017 Officer of the Year.
- Daniel Price was named 2017 Parking Employee of the Year.
- Dispatcher Lorraine Ruiz was named 2017 Professional Employee of the Year.
- Austin Silva was named 2017 CSO of the Year.

ACKNOWLEDGEMENTS



“It is not the critic who counts. Not the man who points out how the strong man stumbles or where the doer of deeds could have done them better. The credit belongs to the man who is actually in the arena, who spends himself in a worthy cause, who at best knows in the end the triumph of high achievement. And who at the worst, if he fails, at least fails while daring greatly, so that his place will never be with those cold and timid souls who neither know victory nor defeat.”

- President Theodore Roosevelt

ACKNOWLEDGEMENTS

Special thanks to author Sal Kennedy-Ross, Sara Garcia; ITS, CSO Melchor Sevillano California State University, San Bernardino, The California Commission on Peace Officer Standards and Training, CSUSB Strategic Communications, The San Bernardino Chamber of Commerce, North Park Elementary School, Loma Linda University Medical Center, The Inland Empire International Footprint Association, Women Leaders in Law Enforcement and The San Bernardino Police Foundation.

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Police Dispatch

(TDD available)

(909) 537-5165

Campus Emergency Hotline

(909) 537-5999

University Police

(Non-emergency)

(909) 537-7777

Parking and Transportation

(909) 537-5912

Campus Escort Service

(909) 537-5165

Lost and Found

(909) 537-3782

Crime Prevention/Crime Hotline

(909) 537-7786

For more information on the CSUSB University Police Department and Parking & Transportation Services:

Twitter Page: <https://twitter.com/csusbpd?lang=en>

Webpage: <https://www.csusb.edu/police>