CSUSB STUDENT SUCCESS RESOURCES

OMBUDS SERVICES
The Office of Ombuds Services offers an opportunity for addressing issues by need. Provides resources, support and guidance for students, staff and faculty.
PL-268 | (909) 537-5635

SMSU IDENTITY CENTERS
The Santos Manuel Student Union (SMSU) houses several centers that provide campus and community resources: Undocumented Student Success Center, LatinX Center, PanAfrican, First People, Queer and Transgender Resource Center, Osher Adult Re-entry Center and Women’s Resource Center.
SMSU | (909)537-7201

THE OFFICE OF FINANCIAL AID AND SCHOLARSHIPS
The Office of Financial Aid offers student loans, grants, scholarships, and work-study in order to help students meet the needs of obtaining a college education.
UH 150 | (909)537-5227

LEGAL QUESTIONS
The College Legal Clinic is committed to serving the students, faculty and staff of CSUSB with quality legal services.
SU 108 | (909)537-5932

VETERANS’ SERVICES
The Veterans Success Center provides support and resources for student veterans, service members, and their families, including tutoring, computer work stations, and advocacy services.
Lower Level, Coyote Book Store (006) (909)537-5195

SMSU | (909)537-7201

HOUSING NEEDS
The CARE Team and the Department of Housing and Residential Education work together in order to identify both on-campus and off-campus housing resources. The Department of Housing and Residential Education (DHRE) may be able to assist with on-campus housing if space is available and/or depending on the situation.
University Village (909)537-4155

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CLOTHING NEEDS
The Career Center offers free clothing for students in need of professional attire for interviews and the workplace, as well as assisting students with finding employment.
UH 329 | (909)537-5250

ADVISING AND ACADEMIC SERVICES
The primary purpose is to assist students in the development and implementation of meaningful educational plans that are compatible with their academic and life goals.
UH 380 | (909)537-5034

STUDENT SUPPORT
The CARE Team - the Campus Assessment, Response and Education Team - is an interdisciplinary panel of professional colleagues that provides support and resources for students who may be experiencing personal challenges that present barriers to their success and wellbeing. The CARE Team works with faculty and staff to provide comprehensive case management and facilitates referrals to a variety of campus and community support services, including resources for students experiencing financial hardship, food insecurity, housing insecurity, unusual stress or anxiety, and may qualify for local assistance programs or short-term, emergency housing.
UH 346 | (909)537-2273

STUDENT HEALTH
The Student Health Center provides clinical care, immunizations and health education and is conveniently equipped with a pharmacy and laboratory. In addition, the Student Health Center offers free pregnancy tests and female personal hygiene products. Health Center staff help students apply for Cal Fresh and Family Pact benefits which include free birth control for qualified students.
Health Center (909) 537-5241

PERSONAL WELLNESS
Counseling and Psychological Services (CAPS) offers support to students for a variety of concerns, including stress or anxiety management, depression, loneliness, adjustment to living away from family, help with balancing academic and family/work/life, coping with illness of a friend or family member, or other life stressors.
Counseling & Psychological Services | (909)537-5040

CAMPUS SAFETY
The CSUSB Police Department is a state law enforcement agency which employs 18 sworn police officers and an active support staff for 24-hour protection of the campus community. The CSUSB Police Department offers programs such as Community Service Officers (CSO's), a Chaplain Program, and campus escorts.
UPD | (909)537-5165

CSUSB.EDU
PARKING SERVICES
Parking & Transportation Services is here to make your experience getting to campus as easy as possible. Students, faculty, and staff have a number of free sustainable transportation options.

UH039 | (909)537-5912

LENDING LAPTOP PROGRAM
Laptops may be borrowed for a four-hour period. They may be renewed only once for an additional four-hour period. Renew in person at the Check-Out Desk, or online via My Library Account.

Pfau Library | (909)537-5091

SERVICES FOR STUDENTS WITH DISABILITIES
The Office of Services to Students with Disabilities (SSD) is committed to providing eligible students accommodations that ensure equal access to learning and equal opportunity for academic success. SSD also works with its student advisory board as well as CSUSB faculty and staff to raise campus-wide awareness of issues related to disability, accessibility, and equity.

UH 183
(909)537-5238 | (909)537-7230 (TTY)

ASI
ASI is the recognized voice of the students here at CSUSB. ASI represents the interest, needs, and concerns of over 20,000 students to the CSUSB administration, faculty and staff.

SMSU | (909)537-5932

WRITING CENTER
Helps writers at any stage of the writing process to interpret assignments, discover topics, expand ideas, clarify organization, incorporate counter arguments, cite references, edit and proofread.

CE 310 | (909)537-5232

OFFICE OF STUDENT ENGAGEMENT
The Office of Student Engagement provides, creates and supports an inclusive student experience by offering social and co-curricular opportunities that foster student involvement and build affinity to CSUSB.

SMSU 203 | (909)537-5231

CAREER CENTER
The Career Center provides resources and programs to empower students to build a lifelong skillset for current and future employment and/or internship opportunities. Offerings include career counseling and professional development workshops to assist with resume preparation, interview skills, and internship opportunities. The Career Center also offers many resources, program, recruitment and event information, as well as a job board through its website, Handshake.

UH 329 | (909)537-5250

TUTORING PROGRAM
Tutoring supports registered students in CSUSB courses on a “walk-in” basis with challenging concepts, strengthening study skills and building academic confidence. To achieve optimal results, students should bring course materials (syllabus, assignment prompts, etc.) and a few questions in mind.

UH 351 | (909)537-5038

STUDENT ASSISTANCE IN LEARNING (SAIL)
SAIL’s mission is to increase the college retention and graduation rates of targeted students, which include undergraduate first-generation, low-income and college students with disabilities. The project supports its students using a variety of academic support, advising and counseling services.

UH 386 | (909)537-5921

EDUCATIONAL OPPORTUNITY PROGRAM (EOP)
The purpose is to provide access to higher education for low income, underrepresented students from disadvantaged backgrounds. EOP recruits, retains and graduates students by providing comprehensive support services: outreach, admission, orientation, academic advisement, career and personal counseling, financial guidance, grants and scholarships, and graduate school information.

UH 395 | (909)537-5042

THE OBERSHAW DEN
The Obershaw DEN campus food pantry provides emergency food and hygiene items at no cost to currently enrolled CSUSB students. The DEN also provides assistance with applying for CalFresh benefits and referrals to other resources to help meet students’ basic needs. Coyote lunch packs are located at the San Bernardino campus Student Health Center, the PDC Indian Wells front desk and the PDC Student Success Studio.

FO 237 | (909) 537-FOOD (3663)