Services for Victims and Witnesses

The staff of the Victim Services Program encourage you, as victims and witnesses, to cooperate in the investigation of your case and the prosecution of the offender. To help, we can provide these important services to you.

Crisis and Emergency Services
Our staff offer crime-related crisis counseling and, when necessary, emergency services: food, shelter, clothing, medical care and transportation.

Court Information
Dealing with the criminal justice system can be intimidating, confusing, and frustrating. Our personnel can explain your rights as a victim or witness and provide information about the process of the criminal justice system.

Court Support
Appearing in court can be intimidating and inconvenient. Our staff can help coordinate your scheduled appearance and let you know just what to expect. When needed, Victim Services Advocates accompany victims, witnesses, and family members to court proceedings for support.

Referral Counseling
Our personnel are familiar with local, state, and national resources. We can provide specific information so you can get the help you need.

Property Return
In some criminal cases, personal property is held as evidence by law enforcement or by the court. We can help you get your property back after the case is concluded.

Employer Intervention
We can help your employer understand the emotional stress you may be experiencing as a crime victim, and we may intercede with him or her to explain why you must miss work for court and/or for other related reasons.

Restitution Assistance
If you have suffered a financial or property loss as a direct result of a crime, we can help you try to recover your loss by filing a Victim Impact Statement on your behalf with the court.

Credit Intervention
As a victim, your injuries or court appearances may affect your earnings. Our staff can intervene with creditors to explain your situation and encourage them to work with you.

Victim Compensation Claims
Victims, or their families, may be eligible for reimbursement through California’s Victim of Crime Program for out-of-pocket expenses resulting from a crime. Funds may be available for medical and hospital expenses, lost wages or support, funeral expenses, mental health counseling, and physical therapy. We will advise you on your eligibility for the program and help prepare and submit a claim to the State on your behalf.

As a victim of crime, You have the right to

- Be treated with dignity and compassion
- Be protected from intimidation and harm
- Be informed about the criminal justice system and the status of your case
- Be informed of social services and resources available in the community
- Have help in dealing with the system and be accompanied to court for support
- Have your opinions considered at the sentencing and parole phases of a criminal case
- Be compensated for injuries, wage loss, and funeral expenses

San Bernardino
316 N. Mt. View Ave.
San Bernardino Juvenile
900 E. Gilbert St.
San Bernardino Police Department
710 N. D St.
Victorville
14455 Civic Dr.
Barstow
235 E. Mt. View Ave.

Rancho Cucamonga
303 Haven Ave.
Fontana
17830 Arrow Hwy.
Morongo
6527 White Feather Rd.
Ontario Police Department
2500 Archibald Ave.
Colton Police Department
650 N. La Cadena Dr.

County of San Bernardino
Victim Services Program
Michael A. Ramos
District Attorney