

Office of Ombuds Services Survey

We welcome your anonymous feedback. Please select the response that best describes your experience with the Office of Ombuds Services.

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|---|---|---|
| 1. How did you become aware of the Office of Ombuds Services (check all that apply) | Another Office on Campus
Co-Worker
Family Member
Friend/Colleague
Online Search | Presentation/Orientation
Self Awareness
Supervisor
Other |
|---|---|---|

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
2. Someone from the Office of Ombuds Services responded promptly to my initial inquiry.					
3. The role of the Office of Ombuds Services was clearly explained to me.					
4. The University Ombuds Officer listened to my question and/or concerns.					
5. The University Ombuds Officer helped me identify and evaluate options to address my concerns.					
6. The University Ombuds Officer didn't "take sides" when working with my concerns.					
7. My overall experience with the Office of Ombuds Services was helpful.					
8. I would refer others to the Office of Ombuds Services.					

- | | | |
|---|--|--|
| 9. Working with the Office of Ombuds Services helped me in the following ways: (check all that apply) | A safe space to discuss my concerns
My situation improved
My concern was resolved
I understand the situation more clearly | We discussed a variety of options
I felt heard
Other |
|---|--|--|

Other Comments/Suggestions:

Please return this form by mail: CSUSB, Office of Ombuds Services
 5500 University Parkway, PL-268
 San Bernardino, California, 92407

or

Deliver to: Office of Ombuds Services
 Pfau Library, 2nd floor, Room 268
 Classroom side of the Pfau Library