PAMELA S. MEDINA, PhD.

Curriculum Vitae
5500 University Parkway
San Bernardino, CA 92407
pamela.medina@csusb.edu

ACADEMIC POSITIONS

2019 – Present   Assistant Professor, California State University San Bernardino, Department of Public Administration, Jack H. Brown College of Business and Public Administration

2015 – 2019   Senior Instructor, University of Colorado Denver, School of Public Affairs

EDUCATION

2015   Ph.D., Public Affairs (Governance & Policy Research) University of Central Florida
2010   M.A. Political Science, University of Central Florida
2008   B.A. Political Science, Certificate in Gender Studies, Florida Atlantic University

PUBLICATIONS

ARTICLES

2021   Azevedo, L., Bell, A., **Medina, P.S.**, Community foundations provide collaborative responses and local leadership in midst of COVID-19. *Nonprofit Management & Leadership.*

2021   Shi, W., **Medina, P.S.**, Implementing Social Media: Practical Reflections from County Governments During Hurricane Matthew. *International Journal of Public Administration in the Digital Age*, 8(1).

2021   **Medina, P. S.,** Azevedo, L. Latinx COVID-19 Outcomes: Expanding the Role of Representative Bureaucracy. *Administrative Theory & Praxis.* DOI: 10.1080/10841806.2021.1910411

2020   Ni, A., Van Wart, M., **Medina, P.S**., Canelon, J., Kordrostrami, M., Zhang, J., Liu, Y. Integrating students' perspectives about online learning: A hierarchy of factors. *International Journal of Educational Technology in Higher Education, 17*(53).

2020   Ni, A., Van Wart, M. **Medina, P.S.**, Collins, K., Silvers, E. A profile of MPA students' perceptions of online learning: What MPA students value in online education and what they think would improve online learning experiences. *Journal of Public Affairs Education*, https://doi.org/10.1080/15236803.2020.18

2020   Azevedo, L., Shi, W., **Medina, P.S.**, Bagwell, M. Examining Junior Faculty Work-Life Balance in Public Affairs Programs in the United States, *Journal of Public Affairs Education*, 10.1080/15236803.2020.1788372

2019   **Medina, P.S.**, Bryer, T. Local Government Social Media Rankings: Limitations of Assessing Capacity in Lieu of Outcomes. *International Journal of Policy Studies.* 10(1): 55-77.

2017   Bryer, T., **Medina, P.S.**, Global Perspectives on Civic Health: Applying Lessons from Post-Communist Societies to Enable Greater Civic Outcomes in the United States. *Journal of Health and Human Services Administration.* 39(4): 520-542.

2015   Denker, A.L., Sherman, R., Hutton-Woodland, M., Brunell, M., **Medina, P.S.**, Florida Nurse Leader Findings: Key Leadership Competencies, Barriers to Leadership, and Succession Planning Needs. *Journal of Nursing Administration*. 45(7): 404-410

BOOK REVIEWS
2019   **Medina, P.S.** Anna A. Amirkhanyan and Kristina T. Lambright, Citizen Participation in the Age of Contracting: When Service Delivery Trumps Democracy (New York, NY: Routledge, 2018). *Public Administration Review*, 79(6).

BOOK CHAPTERS AND ENCYCLOPEDIA ENTRIES
2021   **Medina, P.S.** The Role of Ethical Citizenship in Advancing Immigrant Integration in the U.S. In Bryer, T., & Jeon, S. H. (Eds), *Citizenship and Ethics: From the Neighborhood to the City, County to the World*. Lexington Books, Lanham, MD.

2020   **Medina, P.S.** Immigrants and their Inclusion. In Mary E. Guy and Sean McCandless (Eds). *Social Equity: New Dimensions and Challenges*, Irvine, CA: Melvin & Leigh Publ.,

2019   **Medina, P.S.** Linking Emotional Labor and Workplace Outcomes: Bolivia. In *The Palgrave Handbook of Global Perspectives on Emotional Labor in Public Service*. New York, NY: Palgrave/Macmillan. Edited by Mary E. Guy, Sharon H. Mastracci, and Seung-Bum Yang.

2016   **Medina, P.S.** "Virtual Volunteering and Nonprofit Organizations." *Global Encyclopedia of Public Administration, Public Policy, and Governance*. Editor: Ali Farazmand. Springer

2016   Bryer, T., **Medina, P.S.** Smart Virtual City: Applying Smart Design to a City's Online Structure and Identity. In Jucevicius, R., Bruneeckiene, J., von Carlsburg, G.B. (Eds) *International Practices of Smart Development*. Peter Lang Publishers.

OTHER SCHOLARLY CONTRIBUTIONS
2021   Azevedo, L., **Medina, P. S.** Pandemic, Parenting, and Academic Productivity – Oh My! PA Times Online, March.

MANUSCRIPTS IN PROGRESS
[3]   Shifting technology trends during COVID-19 and implications for promoting e-democracy (with Lauren Azevedo)
[2]   Faculty Perceptions of Online Teaching during COVID-19 (with Melika Kordrosami and Jing Zhang)
[1]   Preparing Academic Experts: How an Ethic of Care Can Alter Doctoral Mentoring (with Staci Zavattaro, Margaret Stout, Jeanine Love, and Sean McCandless)

CONFERENCE PAPERS AND PRESENTATIONS
[19]   **Medina, PS.** "Gender & Faculty Work-Life Balance During COVID-19". Presented at the Conference for Minority Public Administrators (Virtual), February 2021.
[18]   **Medina, P.S.** "Immigrants: How Reforms, Community Engagement, and Civil Disobedience Help". Accepted for presentation at the Annual Meeting of the American Society for Public Administration. Cancelled due to COVID-19.

[17]   **Medina, P.S.** "What I Hear When I'm Being Yelled at are People Caring Loudly at Me":
         Perceptions of Emotional Labor among Public Participation Professionals". Accepted for
         presentation at the Public Management Research Conference, cancelled due to COVID-19.

[16]   **Medina, P.S.,** Anna Ya Ni, Montgomery Van Wart, Kimberly Collins, Ernest Silvers, and Hang
         Pei. "A Profile of MPA Students' Perceptions of Online Learning: What MPA Students Value in
         Online Education and What They Think Would Improve Online Learning Experiences."
         Presented at the NASPAA Conference. October, 2019. Los Angeles, CA.

[15]   **Medina, P.S.** "The Others: Immigrant Integration and the Role of Public Administration".
         Presented at the Public Administration Theory Network Conference. June, 2019. Denver, CO.

[14]   **Medina, P.S.** "Global Perspectives on Emotional Labor in the Public Sector: Bolivia". Presented
         at the Section on International and Comparative Administration at the Annual Meeting of the
         American Society for Public Administration. March 2019, Washington D.C.

[13]   **Medina, P.S.** Shi, W. "Delivering Public Value During Crises: The Role of Nonprofit
         Communication during Hurricane Matthew." Presented at the Annual Meeting of the Association
         for Research on Nonprofit Organizations and Voluntary Action. November, 2018, Austin, TX.

[12]   **Medina, P.S.** "Linking Emotional Labor and Workplace Outcomes in Five Nations: Bolivia."
         Presented at the Annual Meeting of the American Society for Public Administration. March 2018.
         Denver, CO.

[11]   Shi. W., **Medina, P.S.** "Analyzing Local Government Social Media Messaging for Emergency
         Management: The Case of Hurricane Matthew." Presented at the Annual Meeting of the
         American Society for Public Administration. March 2018, Denver, CO.

[10]   Shi, W., **Medina, P.S.** "Collaboration and Public Sector Social Media Communication: The Case
         of Hurricane Matthew". Presented at the Annual Meeting of the Association for Research on
         Nonprofit Organizations and Voluntary Action. November 2017, Grand Rapids, MI.

[9]   **Medina, P.S.** "Social Capital and Women's Civic Engagement: A Comparative Perspective."
         Presented at the Annual Meeting of the American Society for Public Administration. March 2017,
         Atlanta, GA.

[8]   **Medina, P.S.** "Big Questions in Comparative Government Use of Social Media." Presented at the
         Southeastern Conference on Public Administration. October 2016, Raleigh, NC.

[7]   **Medina, P.S.,** "Disparities in Social Capital: An Examination of Women in Ecuador and Peru."
         Presented at the American Society for Public Administration Young Scholars Workshop. July
         2016, Cape Town, South Africa.

[6]   **Medina, P.S.** "Big Questions in Government use of Social Media: International Perspectives."
         Presented at the Annual Meeting of the American Society for Public Administration. March 2016,
         Seattle, WA.

[5]   **Medina, P.S.,** Bryer, T. "Global Perspectives on Civic Health: Applying Lessons from Post-
         Communist Societies to Enable Greater Civic Outcomes in the United States." Presented at the
         Annual Meeting of the American Society for Public Administration. March 2016, Seattle, WA.

[4]   **Medina, P.S.,** Bryer, T. "Global Perspectives on Civic Health: Applying Lessons from Post-
         Communist Societies to Enable Greater Civic Outcomes in the United States." Presented at the
         Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary
         Action. November 2015, Chicago, IL.

[3]   **Medina, P.S.** "Representing the Other Half: Measuring Dimensions of Female Civic Engagement
         in Latin America." Presented at the Annual Meeting of the Florida Political Science Association.
         March 2014, St. Augustine, FL.

[2]   **Medina, P.S.** "Conditional Cash Transfers: Progressive or Populist?" Presented at the Annual
         Meeting of the Florida Political Science Association. March 2013, Miami, FL.

[1]   Dimachkie, M., Needham, P., **Medina, P**. "Current Distribution of Physician Workforce in
         Florida: Trends and Policy Implications." Presented at the Annual Meeting of MBAA
         International. February 2013, Chicago, IL.

INVITED PRESENTATIONS & CAMPUS TALKS

[7]   Kordrostami, M., **Medina, P.S.**, Zhang, J. "Best Practices in Online Teaching in Management, Marketing, and Public Administration: COVID-19 and Beyond". Presented at the Women's Leadership Consortium, Jack H. Brown College of Business and Public Administration, California State University San Bernardino, October, 2020.

[6]   Azevedo, L., Shi, W., **Medina, P.S.**, Bagwell, M. "Junior Faculty Work-Life Balance". Presented at the NASPAA-SPAE Doctoral Student Workshop, October, 2020.

[5]   **Medina, P.S.** "Immigrant Integration and the Role of Ethical Citizenship". Scholarship Across Generations: Reflections and Future Agendas on the Work of Professor Terry Cooper, University of Southern California. October, 2019. Los Angeles, CA.

[4]   **Medina, P.S.** "Landing a Tenure-Track Job". Doctoral Workshop at the Public Administration Theory Network Conference. June, 2019, Denver, CO.

[3]   **Medina, P.S.** "Gender Differences in Measurement of Social Capital." Social Justice Panel at the University of Colorado Denver School of Public Affairs. November 2016.

[2]   **Medina, P.S.** "e-Government in Seoul: Lessons and Field Observations." Special Session at the Annual Meeting of the American Society for Public Administration. March 2016, Seattle, WA.

[1]   **Medina, P.S.** "Smart Virtual City: Applying Smart Design to a City's Online Structure and Identity." Lithuanian Ministry of the Economy. May 2015, Vilnius, Lithuania.

GRANTS

2016   CU Online Course Captioning Grant, $750
2016   CU Denver Office of Research Services Travel Grant, $1,000
2015   CU Online Course Development Grant for PUAD 3003 Introduction to Nonprofits, $4,000

TEACHING
Online courses taught via Canvas or Blackboard
GRADUATE COURSES
Nonprofit Fundraising and Grant-Writing, CSUSB (*In Person & Online*)
Research Methods in Public Administration, CSUSB (*Online*)
Policy Analysis, CSUSB (*In Person & Online*)
The Policy Process and Democracy, UC-Denver (*Online and In Person*)
Introduction to Public Administration and Public Service, UC-Denver (*In Person*)
Research and Analytic Methods, UC-Denver (*Online and In Person*)
Evidence Based Decision Making, UC-Denver (*Online and In Person*)
Citizen Participation, UC-Denver (*Online*)
Program Evaluation, UC-Denver (*Online and In Person*)
MPA Capstone, UC-Denver (*Online and In Person*)
Cross-Sector Governance, University of Central Florida (*Online and In Person*)

UNDERGRADUATE COURSES
Organizations in Multicultural and Diverse Societies, CSUSB (*Online*)
Program Evaluation, UC-Denver (*Online*)
Introduction to Nonprofit Organizations, UC-Denver (*Online*)
Research Methods for Health Sciences, University of Central Florida (*Online*)

RECOGNITION AND HONORS

2018   UC-Denver School of Public Affairs, Excellence in Faculty Teaching Award
2017   UC-Denver School of Public Affairs, Excellence in Faculty Teaching, Honorable Mention
2016   American Society for Public Administration (ASPA) International Young Scholar
2012   Gerald M. Breen Public Affairs Scholarship

PROFESSIONAL DEVELOPMENT & WORKSHOP PARTICIPATION

2021   Participant, Advanced QLT Summer Virtual Teaching Institute, California State University San Bernardino
2021   Participant, Data Science Course, UC Berkeley School of Business
2020   Participant, Introduction to Teaching Online using QLT, California State University System
2019   Credential in Effective Instruction, ACUE
2019   Participant, Fundamentals of NViVo
2019   Participant, Community of Practice for Teaching Large Online Classes, UC-Denver
2018   Participant, Engaging Undergraduate Students Teaching Workshop, SPA, UC-Denver
2018   Participant, Network Leadership Training Academy, the Center on Network Science, UC-Denver
2018   Attendee, Effective Teaching Methodologies for Working with Students from the Middle East, UC-Denver
2017   Roundtable Participant, United Nations Plan of Action for Integrating Volunteering into Peace and Development for the Next Decade and Beyond, UN Volunteers, ARNOVA
2017   Participant, Python for Social Network Analysis, Workshop on Public Policy Research, UC-Denver
2015   Participant, Florida Civic Advance Summit, Altamonte Springs, Florida
2013   Participant, Preparing Tomorrow's Faculty Certification, the College of Graduate Studies, UCF
2013   Participant, Field Study, University of Seoul & Seoul Metropolitan Government

SERVICE TO THE COMMUNITY

2020   Participant, Inland Empire Economic Partnership Regional Leadership Academy
2018   Facilitator, Mastering Core Competencies for Nonprofit Success Community Workshop, UC-Denver
2018   Facilitator, VoteSmart 2018: Basics of U.S. Government and Informed Voting, Presented to the Littleton Immigrant Resource Center, Littleton, CO

SERVICE TO THE PROFESSION

2020-   Reviewer, Journal of Public and Nonprofit Affairs
2019-   Reviewer, Public Integrity

SERVICE TO THE UNIVERSITY, COLLEGE/SCHOOL, DEPARTMENT

California State University San Bernardino
2021   Committee Chair, Department of Public Administration Lecturer Search Committee
2019 – present Member, University Honors Committee
2019 – present Member, College Curriculum Committee
2020   Committee Chair, Department of Public Administration Lecturer Search Committee
2020 – present Member, Department of Public Administration Chair Search Committee

University of Colorado Denver
2018 – 2019   Member, School of Public Affairs Diversity & Inclusion Committee
2018 - 2019   Faculty Mentor, Center for Faculty Development
2016 – 2019   MPA Student Association Faculty Advisor
2015 – 2019   Member, MPA Program Committee
2015 – 2019   Member, University Minority Faculty Assembly
2018   Criminal Justice Search Committee (Senior Instructor Position)
2016   School of Public Affairs Annual Performance Review Committee (Non-Tenure Track Representative)
2015   Interim Director, School of Public Affairs Nonprofit Concentration
2015   Member, University Leadership, Education, Technology, Teaching, and Scholarship Committee

PROFESSIONAL ORGANIZATION MEMBERSHIP
International Association of Public Participation (IAP2)
American Society for Public Administration (ASPA)
Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)
International Society for Third Sector Research (ISTR)
Public Administration Theory Network (PATNET)