Q2 - On a scale of 1-5, Please rate the 2nd Annual CSUSB Business Conference.

50%
4-Enjoyable

39%
5-Outstanding

■ 1-Disappointing ■ 2-Needs Improvements ■ 3-Satisfactory ■ 4-Enjoyable

■ 5-Outstanding

Q3 - Was the duration of each session adequate to provide enough useful information without overwhelming or losing interest, or should the time period for each session be increased or reduced?

■ Micro Session(s)
■ Breakout Session(s)
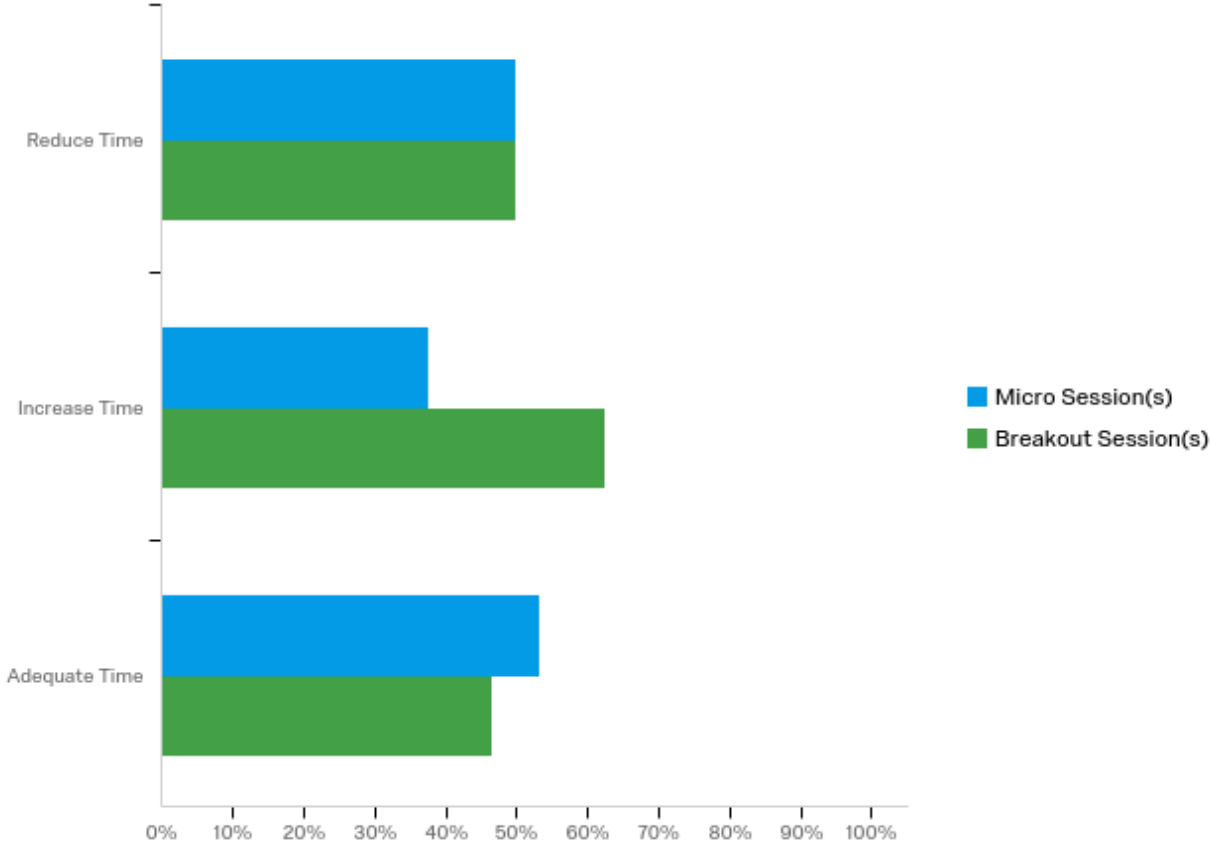
Q4 - Overall, the level of information provided in the presentation was:

Sufficient for my understanding

44%   56%

Too basic/simple

36%   64%

Too advanced/complex

50%   50%

🟩 Micro Session(s)   🟪 Breakout Session(s)
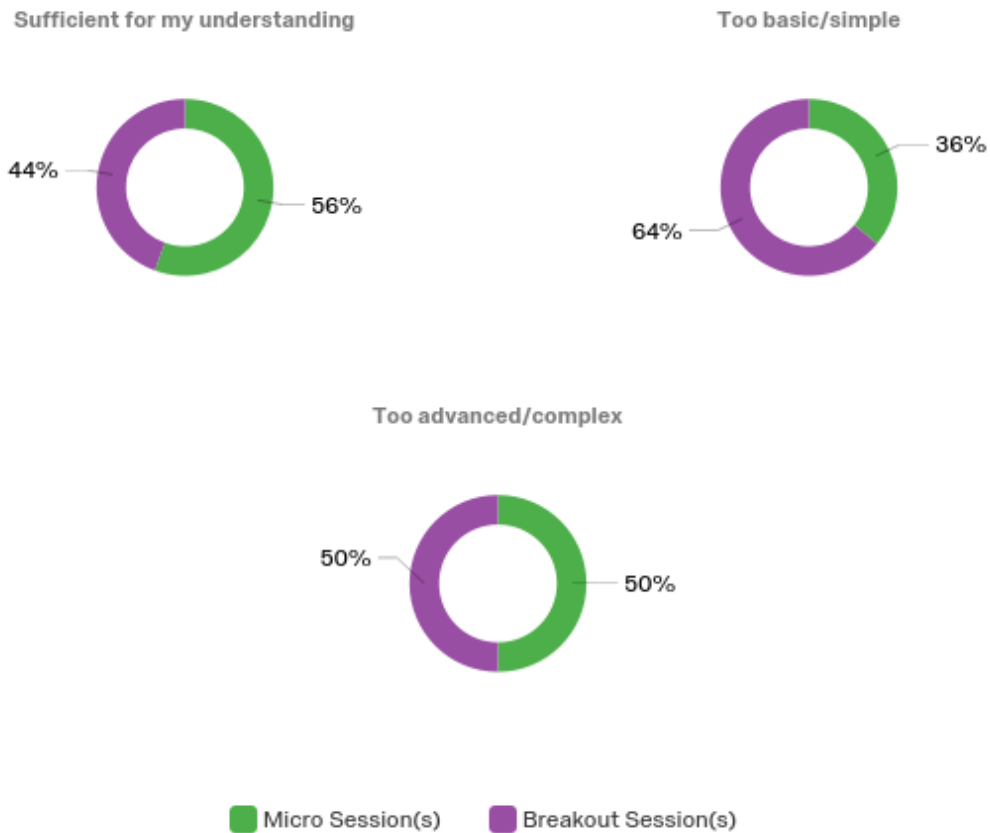
Q5 - Please select True or False for the statements below:

#	AWA.FIELD	True	False	SIMPLETABLEWIDGET.TOTAL
1	Information shared at the conference is useful to my current position	92%	8%	65
2	Information shared at the conference could benefit me in the future	95%	5%	66
3	I learned something new from the conference	94%	6%	65
4	The conference was too long	8%	92%	63
5	I met a new colleague at the conference	82%	18%	66

SIMPLETABLEWIDGET.SHOWING_ROWS_OF

Q6 - What was missing from this conference, if anything that you would like to see incorporated?

What was missing from this conference, if anything that you would like to see incorporated?

Water, sorry but it was not enough water for everyone.

New information

The breakout sessions could provide more meaningful information. The presenters provided surface level information, and very little was learned.

Not a thing!

N/A

I don't think anything was missing, but I do think a similar conference would be good for Executive Directors.

Nothing to note

Lab room for a coordinated Excel Session.

It'll be great to incorporate how to process stipend, etc. for Faculty.

Loved the workshop topics and felt that they assisted in my understanding of business systems and processes.

I enjoyed every aspect of it. Since this is my first conference, I don't feel that anything was missing.

Maybe either have it geared toward the UEC side or have breakout sessions for those who are UEC employees.

When purchasing was showing examples in PS I could not see the screens

Updates on policy changes/procedures

I think the conference could benefit all staff by separating the workshops into tracks: a new professional track (newbie), intermediate (those who have worked a year or two in the field-focusing on material that is new for the position), advanced track (those who have worked in the field for years-focusing on current trends, current challenges, how to work through upcoming changes).

I think it would be great to have a session on the SDC and all that they have to offer.

The topics are too general and too short. They don't provide enough information to make much of a difference. However the speaker was very motivational, that was the most interesting portion.

It was a great conference, I really enjoyed myself.

Q7 - What aspects of the conference, if any, should be removed or done away with in future years? Please explain.

What aspects of the conference, if any, should be removed or done away with in future years? Please explain.

No it's good, I would like to see new information.

I feel the overall conference was organized. I would suggest ensuring that the presenters for the breakout sessions are well prepared and provide helpful information.

Great Micro Sessions just shorten time-frame

Everything was perfect.

The micro sessions, only because one portion was totally irrelevant to my role. While I appreciated the See Something, Say Something, the portion about student enrollment was of no particular interest to me, nor did I understand anything that was presented. It seemed like that portion was of importance to a unique group at the conference, rather than the attendance at large. Perhaps that could've been a breakout session?

This year's conference was fantastic. I would not have removed anything.

Micro sessions are good, but if the material is separated into tracks you may not need as many of them.

I think all aspects of the conference were beneficial.

Nothing should be removed, everything was great.

The audit information breakout session is not useful at all. I think this needs to be removed.

Training using quiz games like kahoot

The mini sessions you could not read the information on the screen. That was distracting.

Q8 - Would you plan to attend future CSUSB Business Conferences?

91%
Yes
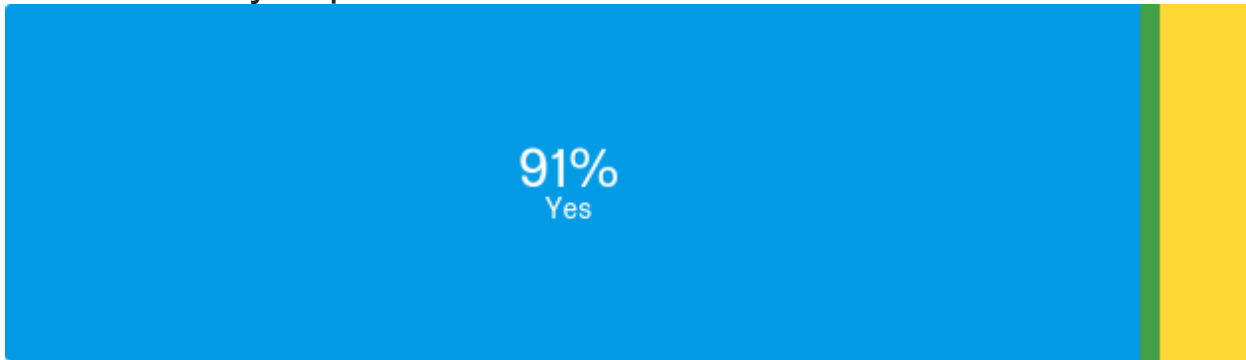
■ Yes ■ No ■ Maybe

Q9 - Please provide suggestions for future conference presentation topics.

Please provide suggestions for future conference presentation topics.

Time management, tips to get & stay organized

The audit is a good topic. However, information on how to organize information would be helpful.

How-to presentation of commonly used functions in word and excel. For example, Mail merge.

It'll be great to add a session how to process stipend, etc. for Faculty.

I greatly enjoyed the Career Journeys panel, but wished it were longer.

The Keynote speaker was amazing! Very insightful.

UEC side of the accounting process

Networking focused on the level of expertise material, overarching themes-how to deal with challenging business situations, how to work through conflicts with co-workers, how to generate the support you need, etc.

1) Staff Development Center 2) MPP break out session

I enjoyed the keynote speaker, this should always be a part of the conference.

More extended excel sessions, possibly in a lab for hands on training. Flowcharts on how the various activities/requests flow between departments.

Facilities processes and procedures - as they seem to change without notification. A budget session that reviews the basics of a good budgeting process for the general academic department needs.

Talking with another participant at our table, she told of something she did when in another position elsewhere, where the information was made into an activity that allow participants in the group to create a document once they received information on the how to's. Something like this would be less vague, add more value, and create excitement which increases knowledge

1.) The similarities between the dispatching areas of the University Police & the Facilities Service Center. 2.) How candidates across campus are vetted for both Management & Faculty positions. 3.) Tools & supplies that you can use to be more efficient in the office. 4.) How to look professional in both a traditional & non-traditional office setting. 5.) Correspondence in the modern office (including what elements a professional business letter should, or should not, have). 6.) Proper office etiquette: How to speak to your supervisor / How to speak to a coworker / Filters -- should you have them and why.

Q10 - Please share any additional feedback or suggestions.

Any hands on experience will be fun

The all-day conference was too much, at least for me.

Great conference! Thanks!!

Thank you for providing this opportunity to network and learn new things about other departments. Shola Richard's presentation was inspiring, and provided reminders of the importance of the quality of our work interactions. I enjoyed Shola's humor. According to Shola, "Be the person you said you were in your interview." Delivering meaningful feedback provided the audience with valuable information. I enjoyed the menu, chicken, vegetables, and flatbread. Thank you!

The Center A should also have tables and look the same as center B/C. Center A didn't feel comfortable or pleasant to be in. A small tote would be nice to have to carry with us our goodies earned during the presentation. I really like the freebies. Freebies should always be given. I enjoyed lunch as well. I would suggest giving all office employees to be able to attend this conference. Sometimes we are not able to break away from our desk and every staff member should attend. It is something I enjoyed and I learned from.
I thoroughly enjoyed attending this conference. I look forward to attending again next year! The keynote speaker was great, but I also really enjoyed listening to the career journeys discussion panel. Each individual in the panel had something motivational/ inspirational to say and I am so glad that I was able to be there to listen.

I really, REALLY enjoyed the Career panel! It was SO interesting to hear each person's journey to their current position here on CSUSB. I would highly recommend continuing to have that as a breakout sessions going forward.

Shola Richards was amazing! Thank you! The takeaways from his sessions were extremely useful and could be used in every area of life, not just in the workplace. I loved the panel that shared their experiences. Panelist were genuine and transparent. Each person's input was encouraging, motivating, and helpful. Hearing of another's challenges and how they overcame, of risks taken, and mistakes, instilled confidence that it is possible for all who attended to reach their perspective career goals. I really appreciated their candor.

I think the conference is a wonderful idea and event. I enjoy meeting up with colleagues and the topics of the conference fueling conversations. I wish that the informative sessions included more tips or how to's that may not have been included in the training or available on the FAQ pages of the department's website.

I enjoyed to conference. The information was applicable to my every day duties. I also loved Shola's talk. The conference reenergized me. Kudos to the staff that organized it! I appreciated the structure and presentation. :)

All ideas have been addressed in previous comments.

Overall- it was great. Your team does an outstanding job every year!

More options for tea. In the afternoon, coffee and tea were not hot. This conference was the best one, the committee is heading towards the right direction. Loved the structure of having a guest speaker, micro sessions then break out sessions. Great guest speaker, I hope future guest speakers will be of the same caliber

I loved the keynote speaker! I think it's important to gain information on how to do our jobs better, but just as important is knowing how to work with others better and making the workplace enjoyable! Receiving these tips and tricks was pretty amazing! I would like to receive more of that in the future! Also, the Exel workshop, while I appreciated the material, I would have retained more info if I could've worked alongside the presenter on some of the tips presented. I think something like that should be interactive rather than simply listening and watching a screen. Perhaps next time, that could be held in a room with computers?

I have to state that the keynote speaker, Shola Richards, blew me away. He was unbelievable!

Q11 - On a scale of 1-5, Please rate the Keynote Speaker - Shola Richards.
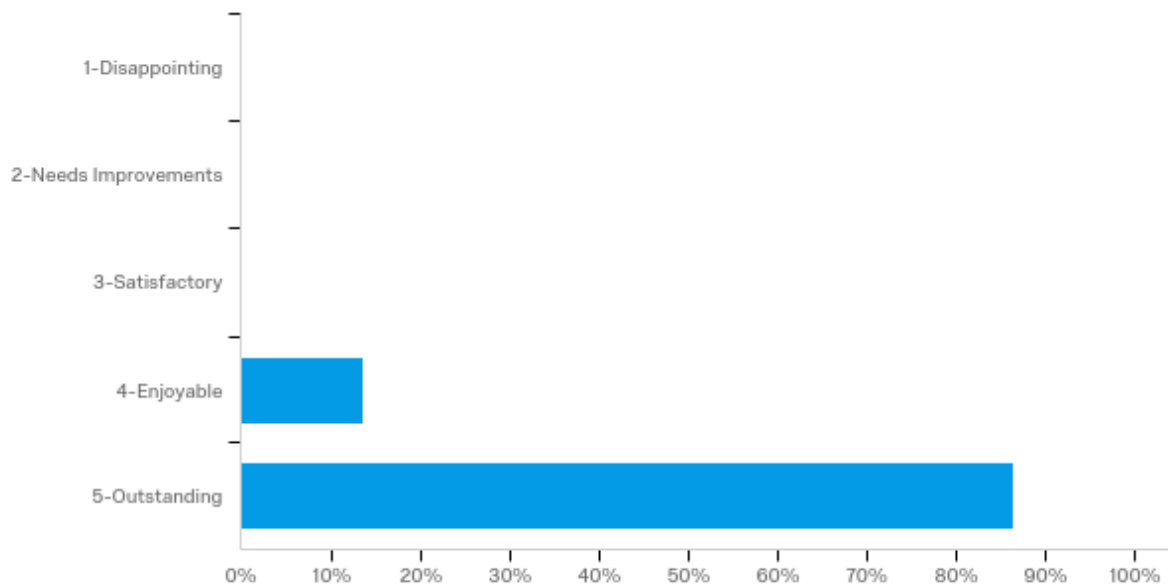
Q12 - What year(s) have you attended the CSUSB Business Services Conference? Choose all that apply.