JOB TITLE: Esports Arena Streaming Assistant

DEPARTMENT: Operations

HOURS PER WEEK: 5-10 hours per week

BEGINNING SALARY: $17.00/hour

Under the direction of the Santos Manuel Student Union (SMSU) Information Technology and Esports Manager, the Esports Arena Streaming Assistant is primarily responsible for streaming and shoutcasting CSUSB Esports team matches on the Twitch platform. This position will also staff the Esports Arena where coverage is needed.

JOB DUTIES:

- Coordinate with the Digital Content Lead to stream the weekly matches of assigned CSUSB Esports teams on Twitch.
- Assist with the management of CSUSB Esports Twitch and YouTube channels.
- Create Twitch overlays and other creative channel content.
- Upload VODs to the CSUSB Esports YouTube channel.
- Maintain a comprehensive knowledge of console and PC gaming.
- Provide support in the development, promotion and execution of CSUSB Esports programs, events and tournaments.
- Occasionally staff the Esports Arena where coverage is needed, serving as a customer's first point of contact.

MINIMUM QUALIFICATIONS:

- Must be currently enrolled at least half-time at CSUSB (6 units per semester for undergraduate, 3 units per semester for graduate)
- Minimum 2.0 cumulative GPA required at the time of hire and throughout duration of employment along with GPA of 2.0 per semester term
- Advanced experience using OBS and the Twitch.tv platform
- Knowledge of gaming terminology, META, and comp and map strategies for assigned titles.
- Experience using PCs and various gaming consoles and knowledge of troubleshooting techniques
- Ability to adhere to work rules, follow directions, use time effectively, and work productively
- Dedication to providing superior customer service
- Ability to work independently and without close supervision
- Comfortable dealing with the public and communicating with customers, students, and staff
- Ability to establish and maintain cooperative relationships with co-workers and arena users
- Enthusiasm for working with a culturally diverse population of students, staff, and guests

DESIRED QUALIFICATIONS (NOT REQUIRED):

- Graphic design and video editing experience preferred
- Experience setting up tournament brackets on Starrt.gg, Battlefy or Challonge
- Experience participating in competitive esports