

Job Details

Position Title: First Peoples Center Student Assistant

Classification: Student Assistant

Wage Range: \$17.00 per hour, 10-15 hours per week

Department: Santos Manuel Student Union First Peoples Center

ABOUT THE FIRST PEOPLES CENTER:

The First Peoples Center wants to promote and support the academic, social, and personal success of our Native students, while advocating and celebrating all Indigenous heritages. The FPC serves as a resource to the greater campus community on Indigenous culture and their adversities. We focus on academic excellence, identity development, community building, spreading awareness; and maintaining a supportive environment for our students and their allies.

GENERAL STATEMENT: The First Peoples Center Student Assistant will gain skills in customer service, program development, and leadership. The Student Assistant will provide day-to-day office assistance and coordinate the planning and implementation of FPC programs addressing issues of oppression, marginalization, and social justice. The First Peoples Center is seeking Students Assistants who are solution-driven and detail-oriented in order to keep up with the needs of the department.

JOB DUTIES:

- Staff the Center, greet guests, provide information regarding our services, and maintain a safe and welcoming environment for users of the Center.
- Plan, develop, and implement programs and events for the Center.
- Maintain files and records of all programs and events and ensure that the necessary paperwork and documentation is done in a timely manner.
- Provide excellent customer service and demonstrate professional etiquette to everyone who visits, calls, or contacts the Center (in-person and electronically).
- Ensure that the Center is kept clean to help maintain a welcoming environment.
- Update and maintain the resource manuals.
- Attend SMSU events and programs when possible.
- Attend mandated SMSU trainings and weekly staff meetings.
- Adhere to SMSU policies.

- Assist in publicizing Center events which may include posting flyers, announcing in classes, posting events on the SMSU website and platforms. Student Assistants may also be asked to meet with representatives from the Coyote Chronicle and Coyote Radio.
- Make appropriate referrals for campus and off-campus services.
- Promote the Student Union and all its programs and services.
- Assist in organizing the Center Library, decorating, and updating resource boards.
- Other duties as assigned.

QUALIFICATIONS:

- A commitment to serving students
- Ability to work as part of a team
- Ability to work with a high degree of autonomy
- Dependable
- Knowledge and understanding of the Native/Indigenous community through lived or work experience

EDUCATION:

- Must be currently enrolled **at least half-time** at CSUSB (6 units per semester for undergraduate, 3 units per semester for graduate)
- Minimum 2.0 cumulative GPA required at the time of hire and throughout duration of employment along with GPA of 2.0 per semester term

REQUIRED KNOWLEDGE AND ABILITIES:

- Technologically proficient in Microsoft Office and Google Drive
- Experience working in customer service driven environment
- Ability to manage multiple projects and adhere to deadlines
- Willingness to work with an ethnically diverse and culturally pluralistic student body and staff
- Proven communication, interpersonal, and organizational skills

ESSAY QUESTION:

- How have you supported Native/Indigenous students, programs or initiatives?