California State University, San Bernardino Addendum To CSU Systemwide Time, Place, and Manner Policy

University Designee with Oversight and Enforcement Responsibility

Dr. Samuel Sudhakar, Vice President for Finance, Technology, & Operations is the University administrative employee designated to serve as the Designated University Official for California State University San Bernardino with responsibility for oversight, implementation and enforcement of the Systemwide Time, Place, and Manner Policy, and this Addendum, including oversight of a training program for responsible staff and the broader university community (including Students and Employees).

Designated University Law Enforcement Liaison

Lisa Root, Associate Dean of Students and Director of Student Conduct and Ethical Development is the University administrative employee designated to serve as the Designated Law Enforcement Liaison between University law enforcement and Students exercising rights guaranteed by the First Amendment to the United States Constitution or Section 2 of Article I of the California Constitution, or both.

University Response Team

The response team for matters related to implementation and enforcement include:

Name	Title and Division	Contact Information	Policy Role
Samuel Sudhakar	Chief Financial Officer & Vice President, Finance, Technology & Operations	(909) 537-5130 ssudhakar@csusb.edu	Designated University Official
Paz Olivérez	Vice President, Student Affairs	(909) 537- 5185 paz.oliverez@csusb.edu	Student Affairs Liaison
Katherine Hartley	Chief of Staff to the President	(909) 537-3002 <u>katherine.hartley@csusb.ed</u> <u>u</u>	Chief of Staff and Liaison to the President
Jenny Sorenson	Chief Administrative Officer, Facilities Planning & Management, Finance, Technology & Operations	(909) 537-5069 jsorenson@csusb.edu	Facilities and Operations Liaison
Robert Tenczar	Senior Associate Vice President/Marketing & Communications, Enrollment Management	(909) 537-3009 robert.tenczar@csusb.edu	Strategic Communications Liaison
John Gutierrez	Chief of Police, Finance, Technology & Operations	(909) 537-5165 john.guttierez@csusb.edu	Chief of Police

Ted Young	Associate Provost for Faculty Affairs & Development, Academic Affairs	(909) 537-5029 theodore.young@csusb.edu	Faculty Liaison
Lisa Root	Associate Dean of Students and Director of Student Conduct and Ethical Development/Student Affairs	(909) 537-7172 lisa.root@csusb.edu	Designated University Law Enforcement Liaison
Marisa Yeager	Associate Vice President for Government & Community Relations	(909) 537-5630 marisa.yeager@csusb.edu	Government and Community Relations Liaison
Steven Vasquez	Executive Director of Institutional Equity & Compliance	(909) 537-5669 steven.vasquez@csusb.edu	Title IX and DHR Administrator, CSU Nondiscrimination Policy Administrator, Human Resources, Employee Liaison

California State University, San Bernardino and Palm Desert Campuses Operating Hours

No one shall enter or otherwise remain on University Property between the hours of 11:00 pm – 7:00 am, or at such other times as published or posted by University housing and residential programs, and other similarly specialized University programs. This prohibition shall not apply to persons possessing valid written authorization from a University official, persons on legitimate University related business, or persons attending a specific University sponsored event. Those persons with legitimate University business reasons, valid written authorization, or attending a University sponsored event, shall be allowed to remain and access University Property as allowed in their authorization or through the duration of the specific event, after which time they shall leave University Property without any appreciable delay. This prohibition shall not apply to persons transiting on a roadway or path designated as open to the public.

Campus Time, Place and Manner Regulations

Access to and use of designated University Property must be scheduled and registered in advance, as noted in the list of University Property set forth below. Certain uses of University Property may be subject to fees, require liability insurance, and/or an indemnity agreement which must be provided by those who seek to engage in such uses. All users assume responsibility for all damage they cause to University Property. Failure to pay for damage to University Property may jeopardize future access to and/or use of University Property and can result in discipline for Students and Employees who are responsible for the damage, as well as civil or criminal action.

For purposes of this Addendum the following terms shall apply, as set forth in the CSU's Systemwide Time, and Manner Policy:

A. Public Areas

A Public Area is University Property that is available for public assembly, marches, demonstrations, protests and debate. Right of access and equality of access are provided in these areas, so long as activities are lawful and do not disrupt University operations. Content-based restrictions are prohibited, but reasonable time, place and manner regulations will be applied. Spontaneous activities may take place in Public Areas without pre-scheduling or reservations.

B. Limited Areas

A Limited Area is University Property available to the public but due to business operations, safety concerns, or other important University interests, is not open for assembling, marching, demonstrating or protesting. Activities in these areas may require scheduling and reservations with the University, and are available on a limited basis, subject to campus regulations that are narrowly tailored to address the University's legitimate business interests.

Access to and use of *certain* designated University Property must be scheduled and registered in advance, as noted in the list of University Property set forth below. Certain uses of University Property may be subject to fees, require liability insurance, and/or an indemnity agreement which must be provided by those who seek to engage in such uses. All users assume responsibility for all damage they cause to University Property. Failure to pay for damage to University Property may jeopardize future access to and/or use of University Property and can result in discipline for Students and Employees who are responsible for the damage, as well as civil or criminal action.

C. Non-Public Areas

Except for areas designated as Public Areas and Limited Areas, all remaining University Property, including the interiors of all buildings and facilities are Non-Public Areas. These areas are not open to the public and the University can restrict access to Non-Public Areas on a Content and Viewpoint Neutral basis.

If there is a University location not listed below, please contact the University administrator responsible for implementing this Addendum.

List of University Properties

Campus maps reflecting the building numbers listed below are available at:

San Bernardino Campus

Palm Desert Campus

	Place (Building Number)	Day and Time Available	Permitted Manner of Use	Type of Place
1.	Paved pedestrian walkways and lawns on university property including Coyote Walk, Sycamore Lane, Library Lawn, SMSU South Plaza, SMSU North Patio, CGI Patio, Palm Desert Campus MSRG Lawn, and Health Science Patio	7:00 am to 11:00pm Daily	Non-amplified speech and expression, including solicitation of signatures on noncommercial petitions. Activities cannot be within 20 feet of any location in which instructional, educational or business activities are being conducted and cannot block building entry.	Public
2.	SMSU Amphitheater, Wilson Park, Library Lawn Mall A, B, C, D, Peace Garden and Athletic Fields	7:00am to 11:00pm Reservations are required and may be made through Special Events and Guest Services https://www.csusb.edu/special-events/event-scheduling/forms/srr	Outdoor venues for events, carnivals, meetings, and trainings	Limited
3.	Administration Building (01)	N/A	N/A	Non-Public
4.	Sierra Hall (02)	N/A	N/A	Non-Public
5.	Chaparral Hall (03)	N/A	N/A	Non-Public

6.	Facilities Management, EHS, Auto Fleet, UPD, Central Warehouse (04)	N/A	N/A	Non-Public
7.	HVAC Central Plant (05)	N/A	N/A	Non-Public
8.	Animal House/Vivarium (06)	N/A	N/A	Non-Public
9.	Biological Sciences (07)	N/A	N/A	Non-Public
10.	Physical Sciences (08)	N/A	N/A	Non-Public
11.	John M. Pfau Library (09)	N/A	N/A	Non-Public
12.	Physical Education (10)	7:00am to 11:00pm Reservations are required and may be made through Special Events and Guest Services https://www.csusb.edu/special-events/event-scheduling/forms/srr	Gymnasium for athletic competition and events	Limited
13.	Housing Villages including Arrowhead (31), Coyote (44), Serrano (11-18), and University (75)	N/A	N/A	Non-Public Residence Halls

14.	Performing Arts (20)	7:00am to 11:00pm Reservations are required and may be made through Special Events and Guest Services https://www.csusb.edu/special-events/event-scheduling/forms/srr	Barnes Theater and Performing Arts Recital Hall for performances and events.	Limited
15.	Health Center (21)	N/A	N/A	Non-Public
16.	Santos Manuel Student Union South (22)	7:30am to 10:00pm M-Th; 7:30am to 6:00pm Fri Reservations are required and may be made through Santos Manuel Student Union <a campus-procedures="" href="https://www.csusb.edu/smsu/scheduling-services/scheduling-procedures/campus-p</td><td>Event Facilities including Event Center, Lobby, FourPlex, and Theatre</td><td>Limited</td></tr><tr><td>17.</td><td>Santos Manuel
Student Union North
(22-A)</td><td>7:30am to 10:00pm M-Th; 7:30am to 8:00pm Fri Reservations are required and may be made through Santos Manuel Student Union <a href=" https:="" sc<="" scheduling-procedures="" scheduling-services="" smsu="" td="" www.csusb.edu=""><td>Event Facility - Conference Center</td><td>Limited</td>	Event Facility - Conference Center	Limited
18.	Building 23 (23)	N/A	N/A	Non-Public

19.	Children's Center (24)	N/A	N/A	Non-Public
20.	Faculty Office Building (25)	N/A	N/A	Non-Public
21.	University Hall (26)	N/A	N/A	Non-Public
22.	Center for Global Innovation (27)	N/A	N/A	Non-Public
23.	Jack H. Brown Hall (28)	N/A	N/A	Non-Public
24.	Yasuda Center (30)	N/A	N/A	Non-Public
25.	Visual Arts Center (32)	N/A	N/A	Non-Public
26.	Robert and Frances Fullerton Art Museum (32)	10:00am to 5:00pm M-T; 10:00am to 6:00pm W-Th; 11:00am to 3:00pm Sat Reservations are required and may be	Events, meetings and social gatherings	Limited
		made through https://www.csusb.e du/raffma/about/gen eral-information		
27.	Health and Physical Education (34), Coussoulis Arena	7:00am to 11:00pm Reservations are required and may be made through Special Events and Guest Services https://www.csusb.edu/special-events/event-scheduling/forms/srr	Coussoulis Arena - large events, athletic competitions, gymnasium	Limited

28.	Social and Behavioral Sciences (36)	N/A	N/A	Non-Public
29.	Chemical Sciences (37)	N/A	N/A	Non-Public
30.	Watson College of Education (38)	N/A	N/A	Non-Public
31.	Student Recreation and Fitness Center (39)	N/A	N/A	Non-Public
32.	University Enterprises (41)	N/A	N/A	Non-Public
33.	Administrative Services (43)	N/A	N/A	Non-Public
34.	Coyote Commons (45)	N/A	N/A	Non-Public
35.	Information Service Building 1,2, Parking Structure East and West (47, 51, 101, 102)	N/A	N/A	Non-Public
36.	Murillo Family Observatory (50)	Visitor Nights Only (schedule varies) Reservations are required: https://www.csusb.e du/observatory	Observatory use for event viewing	Limited
37.	PDC – Mary Stuart Rogers Gateway (02)	N/A	N/A	Non-Public
38.	PDC – Indian Wells Center for Education (02A)	N/A	N/A	Non-Public

39.	PDC – Health Sciences (02B)	N/A	N/A	Non-Public
40.	PDC – Indian Wells Theater (02C)	7:00am to 11:00pm Reservations are required and may be made through Special Events and Guest Services https://www.csusb.edu/special-events/event-scheduling/forms/srr	Event Facility - Conference Center	Limited
41.	University Athletics facilities - Strength and Conditioning Center	N/A	N/A	Non-Public
42.	University Athletics outdoor facilities – Cross Country Course, Softball Park	Visitors for scheduled events only; Schedule varies	Spectator use for athletic competitions	Limited
43.	Leased athletic facilities – Fiscalini Field, Premier Field, other leased off-campus athletic locations	Visitors for scheduled events only; Schedule varies	Spectator use for athletic competitions	Limited
44.	CSUSB Off-Campus Centers and iHUB	N/A	N/A	Non-Public
45.	CSUSB State-Owned and Auxiliary Vehicles	N/A	N/A	Non-Public

University Property also includes University and recognized auxiliary services, resources, names, branding, trademarks, logos, computers, computing devices, websites and network systems owned, maintained or controlled by the University, funded by University funds, or recognized CSU auxiliary funds, or designated by the CSU as subject to this policy.

Scheduling and Registration Procedures

See table above for information on reservation and scheduling for each facility. General information about hosting events on campus is available via Special Events and Guest Services at https://www.csusb.edu/special-events/event-scheduling. The University and/or its auxiliary organizations may charge for its property's use in accordance with established fee schedules. Information concerning internal venue use policies and rates is also available online.

Activities and Uses on University Property Requiring Written Permission

The following activities and uses are prohibited unless prior written permission from the appropriate University official is obtained, as specified below, or as otherwise provided in this Campus Addendum.

A. Posters and Flyers. All CSUSB students, staff, or faculty affiliated organizations may post non-commercial printed materials, with prior validation from the Office of Student Leadership and Engagement (OSLE), on designated, general use bulletin boards. OSLE staff will validate that the individual(s) seeking to post are affiliated with the university and provide a validation stamp. Information and locations of general use bulletin boards can be found here: https://www.csusb.edu/student-leadership-engagement/resources. This does not include bulletin boards maintained by specific campus departments and intended for university use. General posting is prohibited in any non-designated locations including, but not limited to, exterior windows and walls, interior hallways, and sidewalks, unless approved under guidelines for Signs and Banners.

Non-CSUSB affiliated individuals or groups may not post on any campus bulletin board or other campus location, but may distribute printed material as part of general speech activities in compliance with this policy.

The university has established the following criteria for general posting:

- Printed materials or postings must not exceed 11" x 17" in size.
- Only one posting per bulletin board is allowed for any individual or group.
- The postings may not overlap other postings.
- Postings must be fastened with tacks or staples- NOT tape.
- For postings related to research studies on human subjects, IRB approval must be secured in advance.
- Sponsors must remove all postings within two weeks of the conclusion of the activity or event, if applicable.

The Office of Student Leadership and Engagement will remove all postings on General Use bulletin boards at the end of each semester

B. Signs and Banners. The university has established procedures for university affiliated departments and organizations to request temporary signage and are subject to approval by the Office of Facilities Management. These materials may include, but are not limited to, banners, building wraps, flags, sidewalk stickers, and window clings.

Temporary signage is not permitted without prior approval, (other than general postings).

In addition, the following are prohibited:

- Signs and banners placed in flowerbeds, in the center of lawn areas, or in areas blocking sprinklers, walkways, driveways, or streets.
- Signage staked in grass or other grounds.
- Any material attached to buildings, steps, windows, posts, lawn areas, railings, trees, traffic control signs, utility poles, construction fences, vehicles, campus directories, trash or recycle bins, or newspaper racks; or placed in garden areas or flower beds; or within ponds or fountains. This includes the Spirit Letters, any public art or statuary, and campus marquees.
- No materials may be nailed or pinned to trees.
- Signage displayed on personal vehicles is excluded from this section.

Unauthorized removal of properly posted materials may be considered an act of vandalism and subject to appropriate disciplinary action. Violators will be referred to the University Police Department and/or the Office of Student Conduct and Ethical Development.

- C. Chalking. Chalking is permitted on sidewalks except those that are fewer than 20 feet away from a building entrance or those that are under an overhang, canopy, or other cover. No chalking is permitted on buildings, steps, windows, posts, lawn areas, railings, trees, traffic control signs, utility poles, construction fences, vehicles, in newly planted garden areas, flowerbeds, or newspaper racks. No chalking is permitted on campus directories, within ponds or fountains, and on trash or recycling bins. Any chalk used must be washable with water. Spray chalk is NOT allowed. All chalking must be removed after two weeks by the organizing entity.
- D. Distribution of Non-Commercial Published Materials. Individuals or groups may distribute non-commercial printed materials, without prior scheduling, through leafleting activities in any outdoor area of the university (excepting roadways) and points of pedestrian congestion as otherwise permitted by this Policy. These materials may include books, newspapers, magazines, pamphlets, handbills, circulars or other published materials, provided that such published materials do not fall in the categories excluded from free speech protection, as identified elsewhere in this Policy.

Where facilities or equipment are required, individuals or groups must adhere to the general restrictions of time, place, and manner and campus scheduling protocols. Printed materials may not bed. displayed or stacked and/or left unattended in any location on campus with the exception of designated news racks for official University-affiliated publications, which are subject to approval by the appropriate facility managers.

Littering is not permitted.

- E. Solicitations and Promotions. Individuals and groups wishing to engage in non-commercial solicitation or promotional activities may do so within the time, place and manner guidelines described in this policy, as well as all other University policies, provided these activities do not involve monetary transactions. These activities may include, but are not limited to:
 - Recruitment activities and membership drives.
 - Collecting signatures for petitions or ballot initiatives.
 - Distribution of commercial advertising materials with no monetary transactions.
 - Promotional or product giveaways with no monetary transactions.

Solicitation and promotional activities are not permitted inside university buildings. Individuals involved in solicitation or promotional activities may not engage in prolonged or repeated contact with persons who have declined the solicitation.

Any printed material may not be posted or left unattended.

Restrictions regarding advertising of alcohol and tobacco products at the university are contained in the Alcohol and Other Drugs Policy (https://www.csusb.edu/policies/alcohol-and-other-drugs-policy).

- F. No Unmanned Aircraft System (UAS) (also known as a drone) may be flown from, on or around University Property without the express written approval of the University Environmental Health and Safety Office.
- G. Use of University Property for commercial purposes is prohibited unless prior written permission has been obtained from the University President or designee, Special Events and Guest Services. All commercial activities must comply with the general time, place, and manner restrictions described in this policy. Individuals involved in commercial or non-commercial transactions may not engage in prolonged or repeated contact with persons who have declined the solicitation.
- H. It is prohibited for individuals or groups to sell term papers, theses, or other written materials submitted for academic credit that the seller knows will be used to engage in academic dishonesty (e.g. plagiarism and cheating) or otherwise violate the Standards for Student Conduct (Title 5, California Code of Regulations Section 41301).

- I. Marketers of credit cards (banks and other commercial entities, including their third party representatives) are prohibited from offering gifts to students in exchange for their filling out credit card applications. In addition, credit card marketing and solicitation activities must be in full compliance with the federal Credit Card Accountability Responsibility and Disclosure Act of 2009 (Credit CARD Act). Credit card marketers and solicitors and their third party representatives who are not in compliance shall be banned from the university.
- J. Private sales and sales sponsored by the Coyote Bookstore and/or CSUSB University Enterprises Corporation and the fundraising and auxiliary activities of CSUSB-affiliated individuals or groups are not subject to the restrictions in this section.
- K. University Flagpoles are reserved only for official University use. Flags flown on outdoor, permanently installed flagpoles located on University Property serve as a means of expression of the University's official sentiments as determined by the University President or the Chancellor, as applicable. They are not a forum for free expression or expressive conduct by members of the University community or the public.

List of Related University Policies

This list is not exhaustive. A complete list of campus administrative policies is available at: https://www.csusb.edu/policies

Primary Division or Department Responsible	Policy Name	Website
Advancement, Special Events and Guest Services	University Events Policy	https://www.csusb.edu/policies/university-event-policy
Student Affairs, Office of Student Leadership & Engagement	Student Clubs and Student Organizations Special Events Policy	https://www.csusb.edu/policie s/student-clubs-and-student-or ganizations-special-events-pol icy
Student Affairs, Student Health Center	Alcohol and Other Drugs Policy	https://www.csusb.edu/policie s/alcohol-and-other-drugs-poli cy
Student Affairs, Student Health Center	Campus Smoke and Tobacco Free Policy	https://www.csusb.edu/policie s/campus-smoke-and-tobacco- free-environment-policy

Finance, Technology and Operations, Finance Department	Hospitality Policy	https://www.csusb.edu/policie s/hospitality-policy
Finance, Technology and Operations, Public Safety	Lodging on Campus Policy	https://www.csusb.edu/policie s/lodging-campus
Finance, Technology and Operations, Parking and Transportation Services	Parking Policy	https://www.csusb.edu/policie s/parking-policy
Finance, Technology, and Operations, Office of the Vice President	Campus Closure Procedure	https://www.csusb.edu/policie s/csusb-campus-closure-proce dure

Educational Programs and Activities to Support the Balance Between Free Speech Activities, Educational Mission, and Student Safety

The university sponsors programs and activities to educate students and other members of the community about freedom of speech and the rights and responsibilities of individuals and/or student leaders/employee organizations to adhere to time, place and manner guidelines. The campus provides similar programs for faculty and staff through the Faculty Center for Excellence and the Staff Development Center, respectively.

Current efforts include annual safety awareness programs provided during Orientation, as well as Officer Orientation and Advisor Training for student organizations sponsored by the Office of Student Leadership and Engagement that covers planning of events. The campus also sponsors annual Safety Walks led in partnership with Associated Students, Inc., University Facilities, and University Police.

Resources for Mental Health and Trauma Support for Employees and Students

Support for Employees:

Institutional Equity and Compliance

Provides supportive measures and referrals for support for employees and students.

Steven Vasquez
Executive Director, Institutional Equity and Compliance
Title IX Coordinator/DHR Administrator

Sierra Hall 131/SMSU South 103; 909-537-5667

Steven. Vasquez@csusb.edu

https://www.csusb.edu/institutional-equity-compliance

Human Resources – Employee Labor Relations *Provides supportive measures for employees.*

Alicia Beal
Director, Employee & Labor Relations
Sierra Hall 101, (909) 537- 3720

<u>alisha.beal@csusb.edu</u>
https://www.csusb.edu/human-resources/current-employees/employee-relations

Faculty Affairs and Development

Provides supportive measures for faculty.

Dr. Theodore (Ted) Young Associate Provost, Faculty Affairs and Development Chaparral Hall 106, (909) 537-5029 <u>Ted.Young@csusb.edu</u> https://www.csusb.edu/faculty-affairs-development

Employee Assistance Program - Human Resources Benefits

Resources for support are available to employees through Life Matters. Employees may contact Benefits at (909) 537-5143 for the password to access online services.

Sandra Davis Director, Payroll and Benefits Services Human Resources Benefits Sierra Hall 101, (909) 537-5143 Employee Assistance Program:

 $\underline{https://www.csusb.edu/human-resources/current-employees/benefits/employee-assistance} - program$

Support for Students:

Institutional Equity and Compliance

Provides supportive measures and referrals for support for employees and students.

Steven Vasquez Executive Director, Institutional Equity and Compliance Title IX Coordinator/DHR Administrator Sierra Hall 131/SMSU South 103, 909-537-5667

Steven. Vasquez@csusb.edu

https://www.csusb.edu/institutional-equity-compliance

Counseling and Psychological Services

Provides counseling and trauma support for students. Counselors are available after-hours via phone. CAPS also offers online resources for support.

Jen Moulton
Director, Counseling & Psychological Services
HC 162, (909) 537-5040
Jen.Moulton@csusb.edu

Online resources: https://www.csusb.edu/caps/resources

Survivor Advocacy Services

Campus Advocate provides supportive measures and trauma support for individuals relating to sex or gender identity and expression.

Claudia Ochoa
Campus Advocate
HC-164, (909) 537-7354
Claudia.Ochoa@csusb.edu
https://www.csusb.edu/survivor-advocacy-services

Campus Assessment, Response & Education Team (CARE Team)

The CARE team provides supportive measures and trauma support for students. Referrals may be made via online referral form, via email, or by calling the CARE office during business hours.

CARE Team
Lisa Root, Associate Dean & Director, Office of Student Conduct & Ethical
Development
Galaxia Castaneda & Idalia Torres, Case Management Specialists
UH 346, (909) 537-CARE
care@csusb.edu

Recognized Student Organizations

https://www.csusb.edu/care-team

Student organizations and clubs at CSUSB (the "University") must comply with University policies and/or regulations, as well as local, state and federal laws. Officers and members of recognized student organizations, including fraternities and sororities, have a responsibility to follow all University policies, procedures, and direction from the Director of the Office of

Student Leadership and Engagement, and/or designee(s). When a student joins, or is joining, the student accepts responsibility for the actions of the club or organization and for the other members and their guests while engaged in club or organizational endeavors.

Each student organization is responsible for the conduct of its members whenever individual actions are encouraged, permitted, or assisted by the University-recognized club or organization, and violate University policies and/or regulations and local, state and federal law. Abetting on the part of the organization may include, but is not limited to, organization sponsorship, sanctioning, participation in, or condoning of the misconduct.

Violation or an attempt to violate any University policy, rule and/or regulation and local, state and federal law and/or encouraging others to engage in a violation or attempted violation constitutes "misconduct" and can result in sanctions being issued by the University against the organization as described below and/or those individuals involved.

The Student Organization Handbook, published yearly by the Office of Student Leadership and Engagement, contains all the relevant policies and procedures that apply to all student organizations. The Fraternity and Sorority Life Handbook includes additional policies that apply only to fraternities and sororities. It is the responsibility of each organization to review and comply with all the policies listed in the Student Organization Handbook, which is available on the OSLE website at https://www.csusb.edu/student-leadership-engagement/resources.

A list of recognized student organizations is available by contacting OSLE at (909) 537-5234 or visiting https://www.csusb.edu/student-leadership-engagement/resources, and is also available via Coyote Connection at https://csusb.campuslabs.com/engage/.