



# Student Success Glossary

## Academic Success for Undergraduate Advising (ASUA)

- The primary purpose is to assist students in developing and implementing meaningful academic, personal, and career plans that are strengths-based, equity-minded, and compatible with their individual goals.
- UH-329 | 909-537-7345

## ASI

- The recognized voice of the students here at CSUSB. ASI represents the interests, needs, and concerns of over 2,000 students at CSUSB.
- SUN 3304 | 909-537-5932

## Basic Needs

- Supports students experiencing insecurity, both on-campus and off-campus short-term emergency resources.
- SUN-224 | [basicneeds@csusb.edu](mailto:basicneeds@csusb.edu)

## Borrow a Textbook

- Books from the textbook collection may be checked out at the library front desk for two hours.
- Pfau Library | 909-537-5090

## Campus Safety

- The CSUSB Police Department is a state law enforcement agency that employs 18 sworn police officers and an active support staff to protect the campus community 24/7. The Department offers programs such as community service officers (CSOs), a chaplain Program, and campus escorts.
- UP 101 | 909-537-5165

## Counseling and psychological services (CAPS)

- Offers support to students for a variety of concerns, including stress or anxiety management, depression, loneliness, adjustment to living away from family, help to balance academic and family/work/life, coping with an illness of a friend or family member, or other life stressors.
- HC 162 | 909-537-5040

## Career Center

- Provides resources and programs to empower students to build a lifelong skillset for current and future employment and/or internship opportunities. Offerings include career counseling and professional development workshops to assist with resume preparation, interview skills, and internship opportunities.
- SUS-112 | 909-537-5250

## Cross Cultural Center

- Focuses on issues of race and ethnicity in its mission to provide space for students from all racial and ethnic groups. the CCC provides programs and services to aid in students' personal and professional growth and to foster a sense of community
- SUN-3313 | 909-537-7204

## CSUSB Tutoring Center

- Tutoring supports registered students in CSUSB coursework on a walk-in basis with challenging concepts, strengthening study skills, and building academic confidence. To achieve optimal results, students should bring course materials and questions in mind.
- UH-350 | 909-537-4499

## Educational Opportunity Program (EOP)

- Provides access to higher education for low-income and underrepresented students from disadvantaged backgrounds. EOP recruits, retains, and graduates students by providing comprehensive support services: outreach, admission, orientation, academic advisement, career and personal counseling, financial guidance, grant and scholarships, and graduate information
- UH-395 | 909-537-5042

## Free/Low-Cost Internet Access

- Information Technology Services has curated a list of free or low-cost resources for accessing the internet, both on and off-campus
- PL-118 | 909-537-7677

## Laptop Lending Program

- Laptops borrowed for the current academic term. Renewal in person at the Technology Front Desk or via My Library Account.
- Pfau Library Wedge | 909-537-5090

## Office of Student Leadership and Engagement

- Provides leadership of student leadership and engagement opportunities. Creating and supporting an inclusive student experience by offering social and co-curricular opportunities that foster student involvement and build affinity to CSUSB.
- CS-315 | 909-534-5234

## Parking Services

- Parking and transportation services are here to make the student's experience getting on campus easy. Students, faculty, and staff have several free sustainable transportation options.
- UH-039 | 909-537-5912

## Recreation and Wellness

- Provides a variety of safe and enjoyable programs and facilitates meeting the diverse needs of the CSUSB community by creating a healthy social environment, enriching the quality of life, and enhancing the educational experience. Program areas include Adventure, Aquatics, Intramurals, Sports clubs, Fitness & wellness, special events, and open recreation.
- Student Recreation and Wellness Center | 909-537-2348

## Student Assistance in Learning ( SAIL)

- Supports its students using academic support, advising, and counseling services.
- UH-386 | 909-537-5921

## Student Employment

- Student employment at CSUSB provides a limited number of part-time, on-campus positions for eligible CSUSB students, providing students the ability to earn money as well as develop new skills to ensure professional success
- SH 101 | 909-537-5138

## Student Health

- Provides clinical care, immunizations, and health education and is conveniently equipped with a pharmacy and laboratory. In addition, the student health center offers free pregnancy tests and female personal hygiene products. Health center staff help students apply for Cal Fresh and Family Pact benefits which include free birth control for qualified students
- HC-101 | 909-537-5241

## Student Research

- Facilitates students' engagement in scholarly and creative activities related to their disciplines by providing resources supporting student scholars and faculty mentors.
- CE-357 | 909-537-3728

## Student Support (CARE Team)

- The Campus Assessment, Response, and Education Team - is an interdisciplinary panel of professional colleagues that provides support and resources for students who may be experiencing personal challenges that present barriers to their success and well-being
- UH-346 | 909-537-2273

## The Obershaw Den

- On-campus food pantries provide emergency food and hygiene items at no cost to currently enrolled students at CSUSB. The DEN offers assistance with applying to CalFresh and referrals to other resources to help meet students' basic needs. Coyote lunch packs are located at the San Bernardino campus Student Health Center.
- SUS-224 | 909-537-3663

## The Office of Financial Aid and Scholarships

- offers student loans, grants, scholarships, and work-study to help students meet the needs of obtaining a college education
- UH-150 | 909-537-5227

## Veteran Success Center

- Support and resources for student veterans, service members, and their families, including tutoring, computer workstations, and advocacy services.
- BDG23-006 | 909-537-5195

## Writing Center

- Helps students at any stage of the writing process to interpret assignments, discover topics, expand ideas, clarify the organization, incorporate counterarguments, cite references, and proofread.
- CE-310 | 909-537-5032