

March 25, 2020

Dear Fellow Coyotes:

The COVID-19 pandemic is a rapidly changing situation, with new information and details updated nearly every hour. Be assured the University has a team of individuals monitoring the situation and making changes to how we operate in order to keep everyone safe and healthy while also ensuring your education moves forward with the least amount of disruption.

I appreciate your continuing patience and flexibility as we approach the beginning of Spring Quarter. We are determined to successfully transition all courses to online platforms in order to provide the safest possible learning environment.

You will receive additional notices in the coming days with instructions on how and when to begin your classes as well as how to access related material. Resources for virtual learning can be found on the [Student Resources for Virtual Learning](#) page. There is also a direct link to that page on the University's [CSUSB COVID-19](#) site.

Student Resources currently lists training programs, free and available to you, on software (Microsoft Word, PowerPoint and Excel; also, Qualtrics) and systems (Google Drive and Zoom video conferencing). Please take advantage of the training to make sure you are fully prepared to begin your virtual classes. The web page will be updated regularly with additional resources.

Making sure you have the access and the technology needed to continue your academic progress at CSUSB is of the utmost importance to us. Pfau Library has extended its Laptop Lending Program so individuals may borrow and keep laptops for the entire Spring Quarter. Availability is limited and selections will be made on a first-contact basis. Please watch your email for detailed information from Information Technology Services.

Regarding Internet access, various internet service providers and cellular carriers are offering additional resources to students. We recommend you contact your cellphone provider to explore those options. We have curated some useful resources at: <https://www.csusb.edu/its/support/covid-19-internet-access>

For students who need access to technology and Internet access, the Pfau Library Wedge Computer Lab (CAVE) at the San Bernardino Campus, and the Health Sciences Lobby Computer Lab at the Palm Desert Campus will be open from 8:00am-10:00pm starting on

Monday, March 30. Space will be limited, configured to meet physical distancing guidelines, and all high touch areas will be disinfected at regular intervals.

For students who just need Internet access, parking areas on both campuses are being developed where you can connect from your vehicle and maintain physical distancing guidelines. On the San Bernardino campus, Internet access can be found in the east and west parking structures, specifically from spaces located close to the elevators. Lot N also has coverage in areas near existing access points. A similar option will be made available on the Palm Desert Campus in the coming weeks.

Everyone at CSUSB is committed to helping you progress in your academic pursuits and to providing the best possible educational experience. As we transition from an in-person campus community to one that is virtual, please remember that the present need for Physical Distancing will not be a barrier to personal assistance, essential resources and support. Do not hesitate to reach out to your instructor, your academic advisor and to the experienced and caring CSUSB staff to obtain the help you need.

Together, we will endure these challenging times and emerge united and strong. Moving forward, we truly will continue to define the future.

Sincerely,

Tomás D. Morales
President