

Spring Quarter 2020 Housing Announcements – April 3, 2020

We know the past few weeks have been challenging and we hope you are ready to start the Spring Quarter strong. We wanted to reach out to share some important information regarding Housing and Residential Education, especially in light of the current COVID-19 pandemic. We continue to strongly encourage residents to consider moving out of on-campus housing *if they are able* in an effort to boost social distancing and reduce our on-campus population. Please see our [Spring Quarter 2020 Information](#) web page for more information.

If you are no longer residing in on-campus housing, please let us know ASAP by emailing housing@csusb.edu.

Housing and Residential Education Staff

Resident Assistants, Academic Mentors, Hall Coordinators, Faculty In Residence, and Area Coordinators for Residential Education remain in residence and continue to serve as resources and to provide support. In order to promote social distancing and for everyone's health and safety, please contact Village staff at the following on-duty numbers:

- Arrowhead Village – 909-772-2079
- University Village – 909-322-0376

Additionally, maintenance and custodial staff continue operating in our Villages and continue to respond to maintenance requests. Our custodial cleaning program uses an EPA-registered disinfectant to clean touchpoints, public area restrooms, and common areas. We also clean and disinfect surfaces in public areas that are touched frequently. The Housing Facilities Annex will be closed to walk-in traffic as of Monday, April 6, 2020. Please submit [maintenance work orders](#) online.

Community Living during the Spring Quarter

We would like to remind you of the high expectations in place for residents to follow the outlined policies and procedures to ensure the health and safety of our community.

All Housing policies and the Student Code of Conduct continue to be in effect, and any violations of those policies or Code of Conduct could impact your standing as a housing resident or as a student at CSUSB. Please see the [Resident Handbook](#) for more information.

Cal State San Bernardino, in accordance and guidance provided by the San Bernardino County Department of Public Health, and the U.S. Centers for Disease Control and Prevention, continues to closely monitor the COVID-19 outbreak. Out of an abundance of caution during this time, please note the following:

- **No Guests** – We have made the decision to suspend all guest visitations, including general guest visits and overnight guests. The safety and security of our residents is our top priority; by limiting people in the Villages to only residents and staff, we feel we can best ensure those needs are met.
- **Social Distancing** – We encourage all residents to maintain a distance of at least six feet between yourself and others, even in your living spaces!
- **Preventative Measures** – To help prevent the spread of the virus and mitigate the possibility of getting sick, we encourage frequent hand washing with soap and water for at least twenty seconds or using hand sanitizer, covering coughs or sneezes into the sleeve or elbow, not hands, regularly cleaning apartment living spaces and bathrooms – especially high-touch surfaces, and not shaking hands.

University Police, Safety, and Security

The University Police Department is open and operating 24/7. If you encounter an emergency or need immediate medical attention, please contact University Police at 909-537-5165 or 911. Please remember there are fewer people on campus; if you see something – say something!

To help prevent theft, make sure your doors and windows are closed and locked, especially when you have left your room/apartment. Please carry your room/apartment keys with you to avoid unnecessary lockouts. Additionally, it is important to not prop exterior doors or leave them unattended.

University Services and Offices

University services and offices are available virtually; it is highly encouraged to visit specific webpages and social media channels for hours of operation. During this time, many campus offices are not available for in-person interactions/inquiries; that being stated, services and programs continue to be offered to CSUSB students via virtual and online platforms. Please access the University's [Resources for Virtual Learning, Teaching, and Working](#) website for helpful information.

Housing and Residential Education Mail Room

The DHRE Mail Room will remain open as an essential service for students living on campus. Mail room hours will be Monday through Thursday, 10:00 a.m. to 3:00 p.m. Due to limited staff, the mailboxes located next to the Village Square will no longer be serviced. Residents can exchange mailbox keys for a new box at the DHRE Mail Room starting Monday, April 6, 2020; additional mail boxes in are available for residents to receive flat mail outside the Mail Room window hours.

Coyote Dining and Meal Plan Information

Coyote Commons will be open for brunch and dinner daily during the Spring Quarter. Hours of operation are 11:00 a.m. – 1:00 p.m. and 5:00 p.m. – 7:00 p.m. for grab and go dining only. Additionally, the Coyote Market in the Commons is open from 11:00 a.m. – 7:00 p.m.

With the reduction of dining hours and meal periods, Coyote Dining is exploring new meal plan options for those students with existing meal plans. Updated information and pricing will be available soon.

2020-2021 Housing Application and Room Selection Process

The [Early Application Rate](#) has been extended for all students until 11:59 pm PST on Monday, June 1! If you want to live on-campus for the 2020-2021 academic year, please submit an [application](#) today!

The on-campus housing room selection process is currently taking place and time slots are being issued to students who have applied for housing via the online application. If you have questions about the status of your on-campus housing application or your time slot to select your room, please email housing@csusb.edu.

We encourage you to read as much information about what is going on at CSUSB as you can. Please check your Coyote email regularly, view the CSUSB [COVID-19 / Coronavirus Information](#) website, and utilize resources to help with virtual coursework and learning. The Spring Quarter will be different from any quarter you have experienced at CSUSB so far. We are all in this together; please make sure you are staying informed and implementing good health and safety practices. Please contact us at housing@csusb.edu if you have questions.

We wish you a safe and successful Spring Quarter!

Department of Housing and Residential Education