

## SCM 6070

### Question # 1:

- A. List five important differences between goods production and service operations.
- B. What is the essence of service and manufacturing; why are they important?
- C. What are non-manufactured goods

### Question # 2:

- A. What are the dimensions of the triple-bottom-line theory in sustainability? What do they entail?
- B. From a systemic standpoint, what are some of the environmental issues involved in a decision by a company to outsource manufacturing operations to a foreign country?

### Question # 3:

- A. Describe centralization and decentralization in purchasing.
- B. What are the advantages of each of the above?