CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO DEPARTMENT OF SPECIAL EDUCATION, REHABILITATION & COUNSELING COLLEGE OF EDUCATION

REHABILITATION COUNSELING PRACTICUM & CLINICAL FIELDWORK MANUAL FOR SUPERVISORS



Dr. Connie McReynolds, Ph.D., CRC, Licensed Psychologist

Dr. Joseph Turpin, Ph.D., CRC

Dr. Priyanka Yalamanchili, Ph,D., CRC

TABLE OF CONTENTS

Letter from Coordinator to Supervisor	3
Mission and Objectives	4
Responsibilities of On-Site Supervisor	5
Contracts with Agency	6
Practicum I and Advanced Practicum CORE Standards	7
Practica Experience Requirements / Application	8
Criteria for Site Selection	8
Responsibilities of Parties	9
Practica Evaluation Process	10
Site Supervisor Evaluation of Practicum Student	11
Clinical Fieldwork CORE Standards	13
General Requirements for Fieldwork	16
Fieldwork Clinical Evaluation	17
Fieldwork Case Study Outline	20
Supervisor Evaluation of Fieldwork Counseling Skills	21
Supervisor Evaluation of Fieldwork Day-to-Day Activities	25
Supervisor Evaluation of Student Dispositions	29
Sample Weekly Log	35
Sample Summary Log	36
Mentor Agreement	37
Mentor Logged Hours	38
On-Site Evaluation Form	39

Dear Site Supervisor:

We appreciate your taking the time to supervise one of our students in the rehabilitation counseling practicum and clinical fieldwork/internship program at California State University, San Bernardino. We believe this is an important contribution to both the educational process and the rehabilitation counseling profession.

We welcome your support, instruction, and evaluation of the student you are supervising. It is very important that you sign the **Contract for Rehabilitation Counseling Practicum and Clinical Fieldwork/Internship** that you and the student develop identifying the student's function and responsibilities while at your agency. At the end of the quarter you will be asked to sign the **Summary Log Sheet** stating the indicated amount of time spent on different counseling activities while at your agency is accurate. In addition, the student will ask you to evaluate several areas of performance while at the agency. A careful evaluation will lead to helping the student improve his/her skills while providing the faculty with knowledge about where the program needs to be strengthened.

Please feel free to contact me or the university supervisor at any time if you have questions regarding the Practicum and Clinical Fieldwork/Internship program at CSUSB or concerns about the student you are supervising. My phone number is (909) 537-5453. Again, your effort and support in this most important phase of our educational process is greatly appreciated.

Sincerely.

Connie McReynolds, Ph.D., CRC, PVE, Psychologist

Professor and Coordinator

Rehabilitation Counseling Program

Courie MReyplats, Ph.S., CCC

Department of Special Education, Rehabilitation and Counseling

College of Education

(909) 537-5453

cmcreyno@csusb.edu

Mission Statement

The mission of the Rehabilitation Counseling program at CSUSB is to develop students to be Rehabilitation Counselors who work with individuals with disabilities. Special encouragement is given to students who wish to focus on bilingual/multicultural issues in their program. Students may work as practitioners, case managers, and administrators. The Program encourages the recruitment, retention, and successful completion of students from under-represented populations in order to ensure diversity within the profession.

Objectives of the Rehabilitation Counseling Program

- > Produce graduates to work with individuals with disabilities in the Inland Empire
- > Train students who can become Certified Rehabilitation Counselors
- > Train students in the effective delivery of rehabilitation services for individuals with physical, mental, and social disabilities.
- Produce graduates with bilingual skills to work with individuals with disabilities

RESPONSIBILITIES OF ON-SITE PRACTICUM AND CLINICAL FIELDWORK SUPERVISOR

- To discuss the Contract for Rehabilitation Counseling Practicum or Clinical Fieldwork with the student, develop a plan of activities, and sign it upon completion.
- 2. The types of activities which are appropriate to the Practicum and Clinical setting should include when possible:
 - a. Orientation to the agency's program components, policies and procedures, introduction to staff and their role and function.
 - b. Identification of the expectations for interns.
 - c. Observation of rehabilitation service delivery in all stages of development, in the office/facility, in conferences and in the field.
 - d. Work Assignments-performing the tasks required of an employed rehabilitation counselor in the agency from intake to discharge and/or placement and follow-up.
 - e. Reporting-includes all required academic reports as well as logs, weekly progress reviews and summaries of client activities.
 - f. Evaluation-includes self-evaluation by the student, an independent evaluation by the on-site supervisor, and the academic evaluation by the university supervisor.
- 3. To supervise the student's activities in the organization where the student in completing practicum and clinical fieldwork experience.
- 4. To notify the university supervisor of any serious problems the student may have while completing the practicum and clinical fieldwork experience.
- 5. To verify the summary log sheet relating to the students experience.
- 6. To meet with the student to discuss his/her rehabilitation counseling development at the agency.
- 7. To discuss the student's rehabilitation counseling development with the university supervisor.
- 8. To evaluate the student's rehabilitation counseling development to include: Counseling skills, Practicum and Clinical Fieldwork Activities, and Student/Professional Dispositions.

CONTRACTS FOR REHABILITATION COUNSELING PRACTICUM AND CLINICAL FIELDWORK

See Rehabilitation Counseling Website at:

http://coe.csusb.edu/programs/rehabCounseling/manuals.html

for Contracts

(contained in Student Practicum and Student Fieldwork Manual)

PRACTICUM I AND ADVANCED PRACTICUM California State University, San Bernardino

CORE Requirements for Practicum Experiences

CORE Standard D.1: Students shall have a minimum of 100 hours of supervised rehabilitation counseling practicum with at least 40 hours of direct service to persons with disabilities (not a role-play client). Practicum students should have experiences that increase their awareness and understanding of the differences in values, beliefs, and behaviors of individuals from diverse populations.

CORE Standard D.1.1: The practicum shall include instructional experiences (audio-video tapes and individual and group interaction) dealing with rehabilitation counseling concerns, and clinical experiences (on or off-campus) that facilitate the development of basic rehabilitation counseling skills. During the practicum, students will conduct interviews that will be reviewed by a supervisor. If practicum experiences are provided off-campus, there will be direct and periodic communication throughout the semester between the site supervisor and the faculty (e.g., site visits, conference calls, video-conferencing, electronic communication). Practicum activities shall be documented in logs, progress reviews, and summaries. The program faculty member responsible for practicum supervision must be a CRC.

CORE Standard D.1.2: Written expectations, procedures, and policies for practicum shall be contained in a manual or other appropriate document(s) and distributed to students and supervisors. This will include the policy that the practicum is a prerequisite to the supervised rehabilitation counseling clinical internship experience.

CORE Standard D.1.3: Practicum experiences shall include an average of one (1) hour per week of individual or 1½ hours per week of group (with no more than 10 students/group) supervision by a program faculty member or qualified individual working in cooperation with a program faculty member.

CORE Standard D.1.4: When using distance education modalities, practicum supervision may be provided using a variety of methods such as video conferencing, teleconferencing, real time video contact, or others, as appropriate.

CORE Standard D.1.5: In states that have specific practicum supervision requirements for counselor licensure, the program shall make the required supervision experiences consistent with the licensure requirements available to those students desiring to qualify for licensure.

CORE Standard D.1.6: There shall be a written progress review of the performance/counseling skills of all students enrolled in a practicum.

CORE Standard D.1.7: There shall be a written procedure for responding to students who do not demonstrate satisfactory practicum knowledge or clinical skills.

CORE Standard D.1.8: The individual supervision of <u>five</u> students shall be considered to be equivalent to the teaching of one course.

PRACTICUM EXPERIENCE REQUIREMENTS / APPLICATION

Practicum I and Advanced Practicum courses require a total of 100 hours (50 hours in each course) of practical experience in a facility that provides services to individuals with disabilities. Of the 50 hours in each practicum experience, 20 hours per quarter are to be in direct service to persons with disabilities.

Practica experiences shall include an average of one (1) hour per week of individual or 1½ hours per week of group (with no more than 10 students/group) supervision by a program faculty member or qualified individual working in cooperation with a program faculty member. The student is encouraged to select different sites for each practicum experience.

Students must complete the Practicum Application and submit it to the Program Coordinator who will provide final authorization for enrollment into the Practicum I and Advanced Practicum courses. The same application is to be used for both courses.

Successful completion of Practicum I and Advanced Practicum is required before admission into the Fieldwork course. For purposes of critique and evaluation, audiotaped and/or videotaped individual and/or group sessions will be required for Practicum I; videotaped individual and/or group sessions will be required for Advanced Practicum. Intake type interviews will not fulfill these requirements. Students have the responsibility for following agency and program procedures, both for securing permission to tape and insuring the confidentiality of the obtained tape.

Students are encouraged to have a CRC site supervisor during the entire Practicum experience.

CRITERIA FOR SELECTING PRACTICUM/FIELDWORK SITE

Agency Selection:

- Agencies should be selected that have a primary function of serving people with disabilities; this may also include agencies that serve the socially disadvantaged.
- 2. Agencies should have a broad variety of rehabilitation services that are designed to serve persons with disabilities.
- 3. Agencies should be recognized in the community as a viable agency with appropriate accreditation (if it exists for that agency).
- 4. Agencies should be able to provide assurances that they can provide adequate and appropriate opportunities for the student to work with people with physical, mental, psychological, chemical dependency / addiction, and social disabilities.

Qualifications of Site Supervisor:

- 1. Appropriate academic training at the Master's or Doctorate level.
- 2. Work experience that will provide the practicum student with a proper orientation to the field of rehabilitation.
- 3. An interest and willingness to become a part of an academic training program.
- 4. Flexibility of schedule that allows the necessary time required for training and

- supervising practicum as part of the supervisor's daily activities.
- 5. Sufficient experience and/or education in area of counseling or interpersonal relationships to provide practicum students with insight in interviewing and/or counseling techniques.
- 6. Familiarity with the working relationship with other community agencies.

RESPONSIBILITIES FOR PRACTICUM STUDENT, SITE SUPERVISOR, AND UNIVERSITY SUPERVISOR

Student Responsibilities:

- 1. Maintain regular attendance schedule and complete all assignments.
- 2. Conform to agency rules, regulations, and standards.
- 3. Demonstrate an awareness of personal skills and limitations by taking initiative when appropriate, yet seeking assistance when necessary.
- 4. Keep a log of all activities and reactions. The log should include:
 - (a) date and number of hours spent at the practicum site.
 - (b) description of activities (e.g., interviewing, personal or vocational counseling, interaction with staff and other professionals, planning, in service training, utilization of community resources, placement activities, attendance at conferences, workshops, observing similar activities of Rehabilitation Counselors and any other job duties performed).
 - (c) weekly personal reaction to activities performed.
- 5. Establish personal objectives to be met during the practicum experience.
- 6. Provide an evaluation report of the practicum experience.
- 7. Abide by the CRCC Code of Ethics.

Site Supervisor Responsibilities:

Agencies should assign one staff member to direct the practicum experience. This supervisor may assign the student to other professional staff in the agency but is responsible for making sure the student's assignments best meet the needs of the student and the agency. The practicum site supervisor is responsible for planning, assigning practicum duties, observing and monitoring the student's work performance as well as setting up priorities in terms of work tasks.

On-site supervision includes:

- 1. Assign work according to the student's level of competence based on the student's education, experience level, and objectives.
- 2. Schedule weekly conferences to review the work of the student and to monitor work performance. This enables both the student and supervisor to modify the practicum experience to meet the needs of both parties.
- 3. Communicate with the University Supervisor if any problems arise and give feedback regarding the student's quality of work.
- 4. Abide by the ethical standards of the Rehabilitation Counseling profession and/or the ethical standards of the primary professional organization of the agency supervisor.

5. Completion of final evaluation of student's work.

University Supervisor Responsibilities

- 1. Review progress of the practicum student on a regular basis.
- 2. Provide written progress reports to student.
- 3. Contact practicum Site Supervisor at least twice within the guarter.
- 4. Reserves the right of final retention or dismissal of the student, and agrees to withdraw the student from the practicum site when the student's practice and/or behavior does not meet minimum standards of the Agency and is so requested by the Agency Supervisor.

PRACTICA EVALUATION PROCESS

The student's performance during the practicum is evaluated by the site supervisor and university supervisor. After the practicum objectives have been delineated, the student will be evaluated at the end of the quarter. Other scheduled evaluations may be performed at the request of any of the three parties. If a student is deemed to be proceeding in an unsatisfactory manner in a Practicum course, a report will be prepared by the University Supervisor summarizing both the points of concerns and a specific action plan for remediation, including specific recommendations, behavioral outcomes, and deadlines for review that offer a realistic opportunity for the student to experience an ultimately successful practicum experience. Successful completion of the Corrective Action Plan is required in order for the student to receive a passing grade in the Practicum course.

California State University San Bernardino College of Education Department of Special Education, Rehabilitation & Counseling 5500 University Parkway San Bernardino, CA 92407 (909) 537-5606

REHABILITATION COUNSELING PROGRAM

Site Supervisor Evaluation of Practicum Student
At the end of this course, please send the
completed evaluation form to the class instructor.

Quarter/Year				
Name of Student				
Practicum Site				
Site Supervisor Phone				
University Supervisor				
Directions: Please indicate the degree each competency provided scale:	y has bee	n demons	strated ι	ising the
Definition of Rating Terms:				
Excellent: Always performs <i>above</i> the minimum require aptitude and application of techniques and concepts of R				ling
Average: Meets minimum requirements in a satisfactory expected of a Rehabilitation Counseling graduate studen		performs	as migh	nt be
Poor: Occasionally fails to meet minimum requirements a level below that expected of a Rehabilitation Counselin				erforms
N/A: Not Applicable				
1. Work Performance- Student demonstrates the ability to:				
	Excellent	Average	Poor	N/A
1.1 Organize information for records or reports				

1.2 Provide clarity and accuracy in records and reports

1.3 Carry out instructions or directions

1.4 Completes assigned tasks1.5 Plan and organize work

at

1.6 Be flexible in adapting to work situations		
1.7 Show initiative in presenting and developing new ideas		
1.8 Work under pressure and use personal stress		
management strategies		
1.9 Show skill in handling special assignments		
1.10 Recognizes the importance of individual differences		
and diverse cultures in counseling		
1.11 Knows and consistently adheres to established		
professional codes of ethics		
1.12 Students seeks out opportunities for observations		
and ways to participate in agency activities as appropriate		

	Excellent	Average	Poor	N/A
2.1 Develop a positive and respectful relationship with				
supervisor				
2.2 Consults with supervision for assistance				
2.3 Use supervisory help in performance of work				
2.4 Appropriately express feelings in supervisory				
conferences				
2.5 Be prompt and prepare for conferences with supervisor				
2.6 Constructively accepts praise, feedback, and ideas for				
improvement				

3. Acceptance of Professional Role – Student demonstrates the ability to:

	Excellent	Average	Poor	N/A
3.1 Accepts professional responsibility				
3.2 Forms a positive relationship with other professionals				
in the agency/facility staff members (e.g., teamwork)				
3.3 Forms a positive relationship with other professionals				
in the community				
3.4 Respects and follows agency/ facility policies and				
procedures				
3.5 Demonstrates potential to make a positive professional				
Contribution in the human services field.				
3.6 Demonstrates professional identity through appropriate				
dress and demeanor.				

4.	Add any other information that could clarify your responses or provide additional insight into	0
th	s student's qualifications.	

(Printed Name of Site Supervisor)	(Site Supervisor's Signature & Date)
(Printed Name of Student)	(Student's Signature & Date)
Ctudout is to return form to the university	

^{*}Student is to return form to the university supervisor.

CLINICAL FIELDWORK California State University, San Bernardino

CORE Fieldwork Standards

- D.2 Students shall have supervised rehabilitation counseling internship activities that include a minimum of 600 hours of applied experience in an agency/program, with at least 240 hours of direct service to individuals with disabilities.
- D.2.1 The internship activities shall include the following:
- D.2.1.a. orientation to program components, policies and procedures, introduction to staff and their role and function, identification of the expectations for interns, confidentiality and due process procedures, risk assessment, and the Code of Professional Ethics for Rehabilitation Counselors;
- D.2.1.b. observation of all aspects of the delivery of rehabilitation counseling services, as practiced by the agency or organization, including diverse populations;
- D.2.1.c. work assignments, performing the tasks required of an employed rehabilitation counselor at the agency or organization; and
- D.2.1.d. reporting, including all required academic reports as well as logs, weekly progress reviews, and summaries of activities.
- D.2.2 Written expectations, procedures, and policies for the internship activities shall be contained in a manual or other appropriate document(s) and distributed to students and supervisors.
- D.2.3 For the internship, an on-site supervisor must be assigned to provide weekly supervision throughout the internship experience.
- D.2.4 The internship shall include an evaluation of student performance, including self-evaluation by the student, the field site supervisor, and the faculty supervisor.
- D.2.5 The RCE Program shall use internship experience sites that provide rehabilitation counseling services to individuals with disabilities appropriate to the mission of the program.
- D.2.6 Internship students shall have experiences that increase their awareness and understanding of differences in values, beliefs and behaviors of persons who are different from themselves. Internship shall promote cultural competence, foster personal growth, and assist students in recognizing the myriad of counseling approaches and rehabilitation issues that affect service delivery.
- D.3 Internship experiences shall include an average of one (1) hour per week of individual **or** 1½ hours per week of group (with no more than **ten** students/group) supervision by a

program faculty member who is a CRC or qualified individual working in cooperation with a program faculty member who is a CRC.

- D.3.1 When using distance education modalities, supervision may be provided using a variety of methods such as video conferencing, teleconferencing, real time video contact, or others as appropriate.
- D.3.2 In states that have specific supervision requirements for counselor licensure, the program shall make the required supervision experiences consistent with the state licensure requirements and available to those students desiring to qualify for licensure.
- D.3.3 There shall be a progress review of all students enrolled in an internship.
- D.3.4 There shall be a written procedure for responding to students who do not demonstrate satisfactory internship knowledge or clinical skills.
- D.3.5 The individual supervision of **five** students shall be considered equivalent to the teaching of one course due to the intensive, one-on-one instruction and the ongoing evaluation necessary in internship.

The Council on Rehabilitation Education requires that each student complete a minimum of 600 hours in rehabilitation counseling (240 hours of one-on-one individual counseling) at an agency site. The additional activities shall include, but not be limited to, the following components:

- 1. To the agency's program components, policies and procedures, introduction to staff and their role and function; identification of the expectations for the interns.
- 2. Observation of rehabilitation service delivery in all stages of development in the office/facility, in conferences and in the field;
- 3. Work Assignments performing the tasks required of an employed rehabilitation counselor in the agency from intake to discharge and/or placement;
- 4. Reporting includes all required academic reports as well as longs, weekly progress reviews and summaries of client activities;
- 5. Evaluation includes self-evaluation by the student, and supervisor and academic evaluation by the university supervisor.

Students will complete their practicum and fieldwork in clinical sites which provide services to individuals with disabilities. According to the CORE Manual, suggested sites where the student may complete their practicum and clinical fieldwork are as follows:

- State offices of rehabilitation, commission for the blind or developmental disabilities;
- Vocationally oriented facilities:
- State training schools and rehabilitation centers;
- Medical hospitals- medical rehabilitation;
- Psychiatric hospitals;
- Community mental health clinics;

- Correctional institutions;
- Drug and alcohol settings;
- Agencies for the culturally (economically) disadvantaged;
- Consumer organizations;
- Institutions for the aging;
- Independent living centers and/or agencies;
- Private, for profit agencies;
- University and college offices for individuals with disabilities and Affirmative Action; Special Services for students with disabilities;
- Rehabilitation units of larger entities, e.g., Workers Compensation, Railroads, Public Utilities, Veterans Administration Hospitals, Dept. of Labor, etc.

Clinical Fieldwork is a culminating process in which students are encouraged to complete their clinical experience near the end of their program of study. Further, students are encouraged to have as wide a variety of experiences as possible within this clinical area.

Students who are currently working on a full-time basis in the rehabilitation field will be allowed to use their work-based experiences for one quarter of the three required quarters *IF the work experience is at the level appropriate for graduate work.* For the additional two quarters, the fieldwork experience must include a minimum of 50 hours each quarter completed away from the regular work responsibilities. This does not remove the requirement of all fieldwork students to have 80 hours of one-on-one counseling experience each quarter.

GENERAL REQUIREMENTS FOR CLINICAL FIELDWORK REHABILITATION COUNSELING EREH 679

Course Requirements

- 1. A contract will be developed indicating the way in which the student will utilize their time in the Clinical Fieldwork experience. The contract will include:
 - a. The student counselor's functions in that particular setting
 - b. The hours to be spent in each activity
 - c. Methods of implementation
 - d. Dates by which various activities will be completed
- 2. A <u>Weekly Log Sheet</u> will be completed by the student, signed by the on-site supervisor and given to the CSUSB supervisor.
- 3. Each student will keep a <u>Weekly Record</u> of his/her activities. This log will include the dates and times of counseling activities and a brief notation of the nature of the activity and progress reviews for each client.
- 4. Each student will submit the requisite number of audio/video tapes that demonstrate rehabilitation counseling skills with clients to the university supervisor.
- 5. Student will prepare the requisite number of studies on clients. The case study will reflect:
 - a. Reason for referral
 - Social vocational history
 - c. Vocational planning
 - d. Services needed to complete the plan
 - e. Overall evaluation of client's progress toward successful completion of the rehabilitation plan.
- 6. Student will complete a self-evaluation of their rehabilitation counseling development at the end of the quarter, which they will discuss with the on-site supervisor.
- 7. Student will attend and actively participate in all fieldwork seminars.
- 8. Student will demonstrate sound rehabilitation counseling ethics and practices during the Clinical Fieldwork experience.
- 9. Each student will submit an evaluation form at the end of the quarter.

FIELDWORK CLINICAL EVALUATION EREH 679

The supervision and evaluation of the student during clinical fieldwork is the responsibility of the university supervisor in consultation with the on-site supervisor and the students CRC mentor. The on-site supervisor has an important role in the evaluation process and subsequently there is close cooperation between the university and on-site supervisor. All on-site supervisors participate in a continual evaluation process of the student's activities. The CRC mentor meets with the student for approximately one hour per week to discuss general issues and professional and ethical dilemmas.

A student who experiences difficulties during the clinical fieldwork will meet with both the onsite and university supervisors. This discussion will hopefully resolve the problem. A student may be removed from a fieldwork/internship site, if they are demonstrating unethical or unsound rehabilitation counseling practices or if the student is not conducting him/herself in an appropriate manner within the agency setting. This may include but not be limited to questions of tardiness, absenteeism, and general behaviors which would be reasons for dismissal as a probationary employee. Serious violations of rehabilitation counseling ethics and practices may result in the student being terminated from the CSUSB rehabilitation counseling program.

The student's evaluation in Clinical Fieldwork is a Credit/No Credit mark. This allows the student the opportunity to try new ideas and concepts without fear of it negatively affecting the student's grade. If a student does not submit all the course work, does not attend the prescribe number of class meeting, or fails to complete expected hours within the quarter. The university supervisor may choose to assign the mark of No Credit, which requires that the student must retake that clinical fieldwork. Clinical Fieldwork hours which were completed during a quarter when a No Credit was assigned will not be carried into the new quarter, a student with a No Credit should expect to repeat all 200 hours except in exceptional cases.

The student's grade in Clinical Fieldwork will be an evaluation of the following three areas: *

- 1. Rehabilitation Counseling skills and practices (50% of assigned mark)
- 2. Participation in seminar activities (25% of assigned mark)
- 3. Functioning and understanding of community rehabilitation organizations (25% of assigned mark)
- Note in paragraph above the conditions when a No Credit can and will be assigned.

The following are a listing of the competencies to be demonstrated in the stated areas of evaluation. These competencies will be expected of all students. The evaluation method may vary with different university supervisors, but the specific requirements will be included in the syllabus for the Clinical Fieldwork course.

- 1. Evaluation of Rehabilitation Counseling skills and practices.
- a. Student will demonstrate rehabilitation counseling ethics and an understanding of the

- rehabilitation counseling process.
- b. Student will demonstrate an understanding of the vocational implications and handicaps of different diseases and disabilities.
- c. Student will demonstrate an understanding of vocational planning.
- d. Student will demonstrate an understanding of organized casework management.
- e. Student will demonstrate an understanding of effective vocational evaluation.
 - i. Selection of appropriate evaluation measures for client.
 - ii. Ethical administration of evaluation procedures.
 - iii. Competent scoring (where feasible) and interpretation of evaluation results to the client.
- f. Student will demonstrate effective job placement skills.
- g. Student will demonstrate an understanding of rehabilitation organizational development activities.
- h. Student will demonstrate effective interviewing skills.
- Student will demonstrate sound rehabilitation counseling with clients. Their counseling development (as appropriate) will reflect the following counseling understandings and strategies.
 - i. The process skills of warmth, respect, empathy, and genuineness; and nonverbal physical attending skills.
 - ii. Primary accurate empathy skills including paraphrasing content, accurate reflection of feelings, summarizing content and feelings, minimal encouragers, open leads and questions when appropriate, toleration of silences, suspension of own frame of reference.
 - iii. Advanced accurate empathy skills including identification of themes and patterns, pulling together masses of materials, providing alternative frames of reference, recognizing polarities and discrepancies, responding to nonverbal communication, self-disclosure, immediacy, and confrontation.
 - iv. Counseling skills, including mutual goal setting, development and elaboration of behavioral change intervention plans, monitoring of change, and assessment of planned intervention.
 - v. Identification of client resistance and evidence of change.
 - vi. Ability to critique and accurately identify strengths and weaknesses in own counseling.
 - vii. Ability to describe counseling sessions in process terminology.
 - viii. Use of three distinctly different intervention strategies.
 - ix. Ability to initiate and terminate counseling sessions in an effective and appropriate way.

These skills will be evaluated by on-site visits of the university supervisor, seminar activities, the feedback of on-site supervisor, and other related assignments which may be required dependent on the student's skill level.

- 2. Community Rehabilitation Organizational Structures understanding and functioning
 - a. Demonstrated knowledge of the purpose, structure, procedures, and resources of the clinical setting (case management, audio/videotape presentations)

- b. Ability to relate effectively to relevant segments of the population which would include students/clients, staff and administration (on-site observations, on-site supervisor feedback).
- c. Demonstrate understanding of role of rehabilitation counselor as change agent.
- d. Demonstrates understanding of agency's relationship to other agencies in the community.

REHABILITATION COUNSELING Fieldwork Case Study Outline

IDENTIFYING DATA:

Name (assigned, not real), general address, age, date of birth, gender

REASON FOR REFERRAL:

DISABILITY:

Nature, onset, seriousness, duration, treatment, medication, mobility, stability, hospitalization.

Feelings and attitudes of subject to work "disability"

FAMILY:

Brothers, sisters, stability, supportiveness, relationships between members

SOCIAL:

General appearance of subject and impression made upon others, relationships with friends and community agencies, leisure time activities, living arrangements.

EDUCATION:

Highest level of schooling, interests, academic skills, other training. Attitude toward classroom education.

EMPLOYMENT:

Work experience, work stability, work skills, job continuation, boy availability, skills, motivation for work, job seeking skills.

SUMMARY OF ASSETS:

SUMMARY OF LIMITATIONS:

CLIENT'S STATEMENT OF PROBLEM(S):

Counselor's perception of client's problem(s) and their relationship to the client's employability.

California State University, San Bernardino Rehabilitation Counseling Clinical Fieldwork SUPERVISOR EVALUATION Student Counseling Skills EREH 679

Stude	ent		First ses Second Third se	session	
comp Clinic comp	competency checklist is designed to al betencies. If a competency was not ap cal Fieldwork/Internship, please check nents relating to a particular competen	plicable the "not cy, plea	in the partic applicable" use indicate u	cular setting of line. If you ha	this ve specific
Sect	ion One competencies relate to Couns	seling S	Skills.		
	Me	t	Part Met	Not Met	Not App.
1,	Student demonstrates the ability to communicate and apply relationship building skills				
	Comments:				
2.	Student demonstrates sensitivity to client's needs and perceptions when dealing with counseling information including testing				
	Comments:				
3.	Student demonstrates awareness of individuality of clients				
	Comments:				
4.	Student demonstrates skill and knowledge in selecting and using effective intervention strategies appropriate to the client's needs and purposes				
	Comments:				

		Met	Part Met	Not Met	Not App.
5.	Student demonstrates the ability to conceptualize, articulate and defend a personally developed counseling process model				
	Comments:				
6.	Student demonstrates the ability to evaluate his/her own counseling interventions in terms of the model				
	Comments:				
7.	Student demonstrates the flexibility to modify their conceptualizations of the counseling process as circumstances and experience dictates				
	Comments:				
8.	Student demonstrates the knowledge Ability to help clients develop positive Attitudes toward self and others				
	Comments:				
9.	Student demonstrates the knowledge and ability to assist individuals and groups in their development				
	Comments:				
10.	Student demonstrates the ability to interpret results from group and individual assessments				
	Comments:				

		Met	Part Met	Not Met	Not App.
11.	Student demonstrates awareness of and sensitivity to sex biases				
	Comments:				
12.	Student demonstrates counseling skills utilizing tests, career information, and personal data Comments:				
13.	Student demonstrates effectiveness working with individuals and groups from diversity of backgrounds including persons who differ from one another in race, culture, varied life styles, sex, and physical abilities				
	Comments:				
14.	Student demonstrates her/his awareness of the counselor's change-agent function on behalf of clients				
	Comments:				
15.	Student demonstrates skill in the fol	lowing:			
	a. Group Orientation				
	b. Facilitating group movement and development				
	c. Maintaining stated group directi	on			
	d. Using appropriate verbal respor	nses			
	e. Facilitating productive group Inter-action				
	f. Selecting and using a leadershi model				

			Met	Part Met	Not Met	Not App.
	g.	Establishing and maintaining productive group norms				
	Сс	omments:				
6.		udent demonstrates conscientiousne th regard to the legal and ethical	ss			
		plications of client confidentiality				
	Co	omments:				
7.		udent demonstrates the following rsonal capacities:				
	a.	The willingness and skill to join with others in effective self-evaluation and critiquing of each other's counseling				
	b.	The openness to evaluate oneself In terms of self-factors affecting Person to person relationships In counseling				
	C.	The self-confidence and commitme Needed for the development of Competence in counseling	ent 			
		Comments:				
		Student's Signature			Dat	е
		Supervisor's Signature			Det	
		Supervisor's Signature			Dat	E

California State University, San Bernardino Rehabilitation Counseling Clinical Fieldwork SUPERVISOR EVALUATION Day-To-Day Activities EREH 679

Student	1 st session
	2 nd session
	3 rd session

The competencies that follow are designed for supervisors to rate the student's perceived level of competence. The competencies cover the broad range of activities of a rehabilitation counselor working in the field. Some of the activities may not be part of the clinical experiences that were part of the Clinical experience this quarter. If a competency is not applicable for a particular setting, check the 'Not Applicable' line. Please add comments when you feel that is appropriate.

Section 2: Competencies involve the **day-to-day activities** of a rehabilitation counselor.

			Met	Part Met	Not Met	Not App.
1.	an	e student demonstrates knowledge of behavior in accordance with his/he ofessional role:		inot	inot	App.
	a.	Awareness of and compliance with the code of ethics				
	b.	Knowledge of professional organizations and journals				
	C.	Credentials, licenses and training accreditation				
	d.	Knowledge of and cooperation with comparable professionals				
	e.	Knowledge of and working Relationship with referral agencies.				
	f.	Participation in in-service and up-grading educational opportunitie	es			
	Со	mments:				
2.	Inf	udent demonstrates awareness of ormation, resources and social ograms				
	Со	mments:				

		Met	Part Met	Not Met	Not App.
3.	Student demonstrates the understart of several strategies for consultation and skill developing constructive consulting relationships with parents paraprofessionals and other person who are influential in the lives of their client	3,			
	Comments:				
4.	Student demonstrates knowledge of Several theories of career developmed And their relevance to various sex, and socio-economic and ethnic groups.	nent age,			
	Comments:				
5.	Student demonstrates the ability to an interpretive profile of a testee us a battery of tests relating to: a. the affective, cognitive and behavioral characteristics o the testee	ng			
	b. the sex and cultural backgro				
	c. the testee's career status a other implications				
	Comments:				
6.	Student demonstrates knowledge a appropriate use of six major areas of testing:	nd			
	a. Intelligence				
	b. Aptitude				
	c. Vocational				
	d. Interest				
	e. Personality				
	f. Achievement				

Comments:

			Met	Part Met	Not Met	Not App.
7.	inte tes the ind	ident demonstrates the ability to erpret the results of standardized ts (both group and individual) to testee, taking into account the ividual needs and perceptions of testee	-			
	Co	mments:				
8.	per with	ident demonstrates the ability to form the functions of a counselor hin the community setting which ludes:				
	a.	demonstrates a working knowledge of the types and nature of services available in the community				
	b.	assist individuals and groups in coping with basic life tasks				
	C.	demonstrates knowledge of agency policy and practice with regato client costs, requirements for elig for services, waiting time for service client rights, limits of confidentiality, etc	ibility			
	d.	demonstrates at least entry level counseling skills for client services such as family, substance abuse, career and aging including diagnosi and treatment where appropriate				
	Co	mments:				
9.	the	habilitation counseling majors demor ability to perform the function of abilitation counselors including:	nstrate			
	a.	Demonstrate at least entry level skil in developing, coordinating and implementing a rehabilitation plan				
	b.	Demonstrate a working knowledge of rehabilitation principles, problems and goals				

		Met	Part Met	Not Met	Not App.
C.	Demonstrate a knowledge of the psychology and medical aspects of rehabilitation				
d.	Demonstrate an awareness Of appropriate use of Occupational and Community resources				
e.	Demonstrates a knowledge Of the community Employment market				
f.	Demonstrates a knowledge Of employers in the community				
g.	Demonstrates a fundamental Knowledge regarding job Placement				
h.	Demonstrates skill in job Development within the Community				
Со	mments:				
St	udent's Signature		Da	te	
Sι	pervisor's Signature		Da	te	

Supervisor Evaluation of Student Disposition (Practica and Fieldwork Students) Rehabilitation Counseling

Name of Student

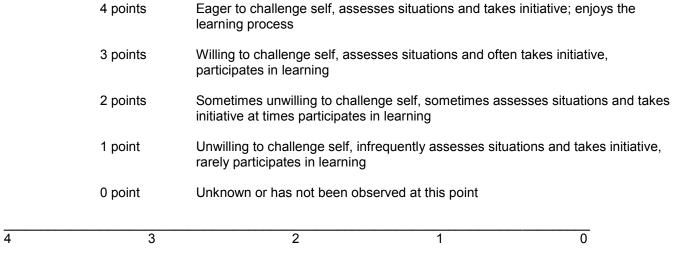
	neself					
	4 points	Views self with high regard and value				
	3 points	Views self with regard and varied value				
	2 points	Views self with minimal regard and of varied value				
	1 point	View self with neutral/poor regard and of moderate/limited value				
	0 point	Unknown or has not been observed at this point				
4	3	2 1 0				
View of O	thers					
	4 points	`Views others with high regard and value				
	3 points	Views others with regard and varied value				
	2 points	Views others with minimal regard and of varied value				
		Views others with neutral/poor regard and of moderate/limite				
	1 point	Views others with neutral/poor regard and of moderate/limited value				
	1 point 0 point	Views others with neutral/poor regard and of moderate/limited value. Unknown or has not been observed at this point				
4	·					
4 View of W	0 point	Unknown or has not been observed at this point				
	0 point	Unknown or has not been observed at this point				
	0 point 3	Unknown or has not been observed at this point 2 1 0				
	0 point 3 orld 4 points	Unknown or has not been observed at this point 2 1 0 Views world and life as highly positive and hopeful				
	0 point 3 orld 4 points 3 points	Unknown or has not been observed at this point 2 1 0 Views world and life as highly positive and hopeful Views others with regard and varied value				

4. Attitude toward personal growth

4	3	2 1 0
	0 point	Unknown or has not been observed at this point
	1 point	Often unwilling to explore, know, and lean about self and is often inflexible.
	2 points	Mostly willing to explore, know, and learn about self and is somewhat flexible
	3 points	Willing to explore, know, and learn about self and is flexible
	4.points	Eager to explore, know, and learn about self and is flexible

5. Attitude toward professional growth

4 points



6. Ethics

4	3	2 1 0
	0 point	Unknown or has not been observed at this point
	1 point	Lacks complete knowledge of and frequently fails to adhere to professional codes of ethics
	2 points	Knows and almost consistently adheres to established professional codes of ethics
	3 points	Knows and consistently adheres to established professional codes of ethics
	. pointe	raiono ana amamigi, aanoros to establishou professional establishou salab

7. Legal Mandates

4 points Knows and unfailingly adheres to Federal and State laws and agency regulations
3 points Knows and consistently adheres to Federal and State laws and agency

Knows and unfailingly adheres to established professional codes of ethics

			regulations		
		2 points	Knows and almost consistently regulations	adheres to Federal and	d State laws and agency
		1 point	Lacks complete knowledge of a laws and agency regulations	and frequently fails to a	dhere to Federal and State
		0 point	Unknown or has not been obse	erved at this point	
	4	3	2	1	0
8.	Professiona	al Growth			
		4 points	Consistently seeks out and par research literature; conducts fie		
		3 points	Seeks out and participates in e	ducational opportunities	s; uses research literature
		2 points	Often seeks out and participate literature sometimes	es in educational opport	unities; uses research
		1 point	Infrequently (or never) seeks o rarely uses research literature	ut and participates in ec	ducational opportunities;
		0 point	unknown or has not been obse	rved at this point	
	4	3	2	1	0
9.	Diversity				
		4 points	Unfailingly recognizes the impo	ortance of individual diffe	erences and diverse
			cultures in counseling		
		3 points			ifferences and diverse
		·	cultures in counseling Consistently recognizes the im	portance of individual di	
		3 points	cultures in counseling Consistently recognizes the im cultures in counseling Adequately recognizes the imp	portance of individual di	ferences and diverse
		3 points 2 points	cultures in counseling Consistently recognizes the im cultures in counseling Adequately recognizes the imp cultures in counseling Infrequently (or never) recognizes	portance of individual di ortance of individual dif zes the importance of in	ferences and diverse
	4	3 points 2 points 1 point	cultures in counseling Consistently recognizes the im cultures in counseling Adequately recognizes the impoultures in counseling Infrequently (or never) recognized diverse cultures in counseling	portance of individual di ortance of individual dif zes the importance of in	ferences and diverse
10.		3 points 2 points 1 point 0 point	cultures in counseling Consistently recognizes the imcultures in counseling Adequately recognizes the impultures in counseling Infrequently (or never) recognized diverse cultures in counseling unknown or has not been obse	portance of individual disportance of individual differs the importance of individual differs the individual differs the individual differs the importance of i	ferences and diverse idividual differences and

	3 points Knows and consistently sees others as more than individual components divinto convenient parts such as the physical, mental, psychological, spiritual, cultural, and economic.				
	2 points	Knows and almost consistently sees others as more than individual components divided into convenient parts such as the physical, mental, psychological, spiritual, cultural, and economic.			
	1 point	Lack complete understanding and frequently cannot see others as more than individual components divided into convenient parts such as the physical, mental, psychological, spiritual, cultural, and economic.			
	0 point	Unknown or has not been observed at this point			
4	3	2 1 0			
Rehabilita	ation Goals				
	4 points	Consistently seeks out the highest possible capacity for satisfaction with life for individuals with disabilities while recognizing the practical constraints of technology and financial resources.			
	3 points	Seeks out the highest possible capacity for satisfaction with life for individuals with disabilities while recognizing the practical constraints of technology and financial resources.			
	2 points	Often seeks out the highest possible capacity for satisfaction with life for individuals with disabilities while recognizing the practical constraints of technology and financial resources.			
	1 point	Infrequently (or never) seeks out the highest possible capacity for satisfaction with life for individuals with disabilities while recognizing the practical constraints of technology and financial resources			
	0 point	Unknown or has not been observed at this point			
4	3	2 1 0			
Disability	/Wellness				
	4 points	Knows and unfailingly works toward developing for the person with a disability a life free from disabling stress and toward a life which is serene, calm, creative, vigorous, joyful and having a zest for living.			
	3 points	Knows and consistently works toward developing for the person with a disability a life free from disabling stress and toward a life which is serene, calm, creative, vigorous, joyful and having a zest for living.			
	2 points	Often works toward developing for the person with a disability a life free from disabling stress and toward a life which is serene, calm, creative, vigorous, joyful and having a zest for living.			
	1 point	Infrequently (or never) works toward developing for the person with a disability a			

11.

12.

		life free from disabling stres vigorous, joyful and having		s serene, calm, creative,			
	0 point	Unknown or has not been o	bserved at this point				
4	3	2	1	0			
Self-Respo	onsibility						
	4 points	Knows and unfailingly maximizes an individual's self-responsibility for their own healing, rehabilitation, and general health maintenance.					
	3 points	Knows and consistently maximizes an individual's self-responsibility for their own healing, rehabilitation, and general health maintenance.					
	2 points	Knows and almost consiste their own healing, rehabilita					
	1 point	Infrequently (or never) maxi healing, rehabilitation, and of dependence)					
	0 point	Unknown or has not been o	bserved at this point				
4	3	2	1	0			
Uniquenes	ss						
	4 points	and psychosocial uniquene	Knows and unfailingly adheres to emphasizing each person's genetic, biological. and psychosocial uniqueness in designing counseling and rehabilitation services to meet each individual's needs.				
		Knows and consistently adheres to emphasizing each person's genetic, biological, and psychosocial uniqueness in designing counseling and rehabilitation services to meet each individual's needs.					
	3 points	biological, and psychosocia	I uniqueness in designing	counseling and			
	3 points 2 points	biological, and psychosocia	I uniqueness in designing of the each individual's needs on the adheres to emphasizing of the individueness in designing of the each of th	counseling and g each person's genetic, counseling and			
	·	biological, and psychosocia rehabilitation services to me Knows and almost consiste biological, and psychosocia	I uniqueness in designing of the each individual's needs ontly adheres to emphasizing the each individual's needs of and frequently fails to additional and psychosocial uniquently fails to additional each individual's needs of and psychosocial uniquently fails to additional each individual.	counseling and g each person's genetic, counseling and here to emphasizing each ness in designing			
	2 points	biological, and psychosocia rehabilitation services to me Knows and almost consiste biological, and psychosocia rehabilitation services to me Lack complete knowledge operson's genetic, biological,	I uniqueness in designing of the each individual's needs on the adheres to emphasizing the each individual's needs of and frequently fails to adhamat and psychosocial uniquently needs on services to meet each individual's needs of and psychosocial uniquently fails to adhamat psychosocial uniquently fails to meet each individual's needs on services to meet each individual's needs	counseling and g each person's genetic, counseling and here to emphasizing each ness in designing			

13.

14.

15. Equal Opportunity

4	3	2	1	0
	0 point	Unknown or has not been ob	served at this point	
	1 point	Lacks complete knowledge a individuals with disabilities to including equal opportunity for	access all of society's	opportunities and benefits,
	2 points	Knows and almost consisten disabilities to access all of so opportunity for health care ar	ociety's opportunities an	d benefits, including equal
	3 points	Knows and consistently adhe access all of society's opport health care and social and ed	unities and benefits, inc	
	4 points	Knows and unfailingly adhere access all of society's opport health care and social and ed	unities and benefits, inc	

Dispositions 1-9 were excerpted from the Educational Counseling and Guidance Program, CSUSB, 2005 prepared by T. M. Rosengren, Ph.D and J.E. Elliott, M.S./MFT. Dispositions labeled 10 - 15 prepared by Joseph Turpin, Ph.D, CRC.

CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO SAMPLE WEEKLY LOG SHEET Practica/Clinical Fieldwork

See Rehabilitation Counseling website:

http://coe.csusb.edu/programs/rehabCounseling/manuals.html

for actual forms student is to complete.

ACTIVITY	MONDAY	TUESDAY	WEDNESDAY	THRUSDAY	FRIDAY
One-to-one					
Counseling					
(8 hours/week)					
Group Counseling					
Consultation-					
Staffing					
Consultation-					
Family					
Vocational					
Assessment					
General					
Assessment					
Job Placement					
Job Development					
Work Site					
Evaluation					
Case Management					
Program Evaluation					
Other					
Otilei					
Other					

CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO REHABILITATION COUNSELING PROGRAM

SUMMARY LOG SHEET CLINICAL PRACTICA/FIELDWORK REPORTING

See Rehabilitation Counseling website:

http://coe.csusb.edu/programs/rehabCounseling/manuals.html

for actual forms student is to complete.

Record the total number of hours/activity to the nearest ¼ hour.

One-to-one Counseling	
Group Counseling	
Consultation – Staff	
Consultation – Agency	
Consultation – Family	
Vocational Assessment	
General Assessment	
Job Placement	
Job Placement	
Work Site Evaluation	
Case Management	
Marketing	
Program Evaluation	
Other	
Other	

Fieldwork Mentor EREH 679 Clinical Fieldwork

Name of Student	
Agency where Clinical Fieldwork will occur	
Agency Address	
Name of Mentor	
Address of Mentor (if different than Fieldwork site	
Phone Number of Mentor	
Mentor's Active CRC Number	
My signature on this document, indicates that I am willing per week discussing issues relating to rehabilitation coulisted student who is involved in a clinical fieldwork.	
Signature	Date

Mentor Logged Hours EREH 679 Clinical Fieldwork Rehabilitation Counseling CSUSB

Name of S				
Name of N	MentorPrint			
	Initials of Mentor		Initials of Student	
Week One				
Week Two				
Week Three				
Week Four				
Week Five				
Week Six				
Week Seven				
Week Eight				
Week Nine				
Week Ten				
	e document I certi unseling/rehabilita		s been one hour of contact e been discussed.	in
Signature of Men	tor	CRC#	Date	
	ent		Date	

CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO REHABILITATION COUNSELING PROGRAM

ON-SITE EVALUATION FORM

Visit	Number					
	Name of Student					
	Field Site					
	Type of Activity Observed			_		
	a scale of 1 to 5 (1 being low), would yo erved. Rank your responses by circling on					dent you
1.	Ability to listen	1	2	3	4	5
2.	Ability to demonstrate empathy	1	2	3	4	5
3.	Willingness to accept criticism	1	2	3	4	5
4.	Demonstration of flexibility	1	2	3	4	5
5.	Ability to work at the level of the clients at the agency	1	2	3	4	5
6.	Ability to demonstrate rehabilitation counseling skills	1	2	3	4	5
7.	Ability to meet the needs of the clients at the agency	1	2	3	4	5
Com	ments:					
Sian	ature of Observer			Date	· · · · · · · · · · · · · · · · · · ·	