

# PAUL S. JONES

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## – SYSTEMS ADMINISTRATOR ■ NETWORK ENGINEER –

*Proven Track Record in Information Technology, Computer Systems, and Networking  
Solid Background in Infrastructure Design, Technology Consulting, and Migrations*

Competent, accomplished, and results-oriented information technology specialist with 20 years of experience and demonstrated success in designing and supporting networks and hardware systems with emphasis on systems administration, technology deployment, and technical analysis of multi-client operations. Dedicated professional with a well-earned reputation for delivering technology solutions on time and according to specifications with the proven expertise and strong ability to increase system reliability, ensure recoverability, improve network performance, and introduce system efficiencies under adverse conditions and stringent deadlines. **Core Competencies:**

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|---|---|
| ✓ Performance Monitoring and Optimization | ✓ Systems and Network Administration        |
| ✓ Network Design and Implementation       | ✓ Disaster Recovery Planning                |
| ✓ Systems Integration and Data Migration  | ✓ Multi-tasking and Project Management      |
| ✓ Hardware Installation and Configuration | ✓ Strong Problem Solving Abilities          |
| ✓ Diagnosis, Troubleshooting, and Repair  | ✓ Customer Relationship Management          |
| ✓ LAN/WAN Maintenance and Support         | ✓ Strategic Planning and Tactical Execution |

## TECHNICAL PROFICIENCIES

**Platforms:** Microsoft Windows Server 2000, 2003, 2008

**Networking:** Local Area Network (LAN), Wide Area Network (WAN), TCP/IP, Active Directory, DNS, DHCP

**Software:** SpiceWorks, Microsoft Exchange, Merge Fusion PACS, DICOM

**Hardware:** Cisco 1750, 2600, and 3600 routers; 2900/2960 switches, VPN Concentrator 3005, Cisco's ASA and PIX Firewalls, Wi-Fi, RAID configurations, EMC CX4 with Centera Tier-2 storage, CX-300, AX-150

## PROFESSIONAL EXPERIENCE

**SOUTH OVER SERVICES (SOS), Burlingame, CA**  
*Systems/Network/PACS Administrator*

2001-Present

Manage technical projects including go-live event for the operation of EMC's CX-300 for Fusion PACS and CX-4 Tier-1 storage coupled with EMC's Centera backup solution, with duplication for off-site redundant storage for a provider of quality radiographic interpretation and peer review services throughout the U.S., as well as transcription services that transcribe 800+ dictations per day and all information technology services needed to implement reading services for clients. Administer and support 25+ servers in a multi-platform environment consisting of Microsoft Windows 2000, 2003, and 2008 Servers, two domain controllers, and Active Directory.

- Increased network security by designing and maintaining a VPN network; enabled DICOM images to be read by radiologists, located onsite and remote locations.
- Successfully designed and maintained a reliable WAN network consisting of 90+ VPN tunnels and multiple HIPAA-compliant remote VPN connections across the east coast, receiving more than 500 cases per day.
- Maximized image storage capacity; configured and installed 18+ TB of data storage on a CX-300 EMC array.
- Improved network reliability through configuration of all Cisco 1750, 2600, and 3600 routers, Cisco ASAs and 506s, VPN 3005 Concentrator, and Cisco 2900/2960 switches via GUI and CLI.
- Produced cost savings of \$9,000 per month on Telco expenses by converting all Frame Network connections to VPN tunnels, while achieving a 99% uptime in a 24/7 environment.