**Miss Coyote**

949-xxx-xxxx | misscoyote@gmail.com |linkedin.com/in/misscoyote

Process-oriented data analyst with an experience of 2.8 years. Experienced in interpreting and analyzing data to drive growth for an E-commerce company. Graduated with an MBA in Business Intelligence, Marketing. Seeking an opportunity to leverage my diverse skills and experience in data analysis and data visualization to improve organizational performance as a data analyst. Available for relocation and remote work/in-person. Native Speaker Hindi.

**TECHNICAL SKILLS**

**Programming languages:** R, Python, IBM WCS, JSON, Java, JSP, JavaScript, HTML5, MySQL, and Microsoft Access

**Tools:** Tableau, Excel, SPSS, Microsoft Visio, and Git

**PROFESSIONAL EXPERIENCE**

**Graduate Researcher and Teaching Assistant January 2019 - July 2020**

Information Decision Sciences, Jack H. Brown College of Business Administration CSUSB, San Bernardino, CA

* Integrated structured text data of the survey results to recommend insights by performing to measure the KPIs to understand the student perspective of online learning
* Mentored students to understand the materials of data analytics, and data warehouse on WileyPlus
* Worked on ad-hoc analysis, insightful reporting and visualization from data derived from leadership and hospitality management and presented the key insights to the program stakeholders

**IT Intern**  **February 2020 – May 2020**

San Bernardino County, Assessor-Recorders-Clerk, San Bernardino, CA

* Built dashboard using Tableau and Python for the dataset to develop data visualization graphs for the County property evaluation
* Improved data accuracy, viability, and value by streamlining processes regarding data flow and data quality
* Increased the efficiency by automating daily, monthly reports using excel and VBA
* Converted data into actionable business insights to drive prioritization of escalation reduction goals based on scale of root causes identified during escalations

**Data Analyst February 2016 - August 2018**

Wipro Technologies

* Collected, cleaned, and provided analysis of large amounts of structured/unstructured data by converting user requirements into technical requirements end-to-end programming using Java, JavaScript, Oracle SQL, IBM WCS, HTML, and JSPs
* Generated a 13% increase in sales by designing Pitney Bowes’ US software e-commerce site, using scientific analysis, relational database, and IBM WCS
* Stored, retrieved, aggregated, and transformed complex data using SQL Server for B2B & B2C analytics
* Collaborated with the Marketing team to develop marketing campaigns for the launch of the new products
* Performed a User Acceptance Testing(UAT) to elevate customer experience of the product in AGILE environment
* Identified anomalies, trends, and opportunities to impact key performance metrics by monitoring existent metrics, analyzing data

**ACADEMIC PROJECTS**

**Arroyo Fresco Community Health Center | MongoDB, MySQL, HTML, and PHP January 2020 – March 2020**

* Integrated databases such as MongoDB, MySQL with webpageslike HTML, and PHP to update, insert, delete, and retrieve data with simple ad-hoc queries.

**Factors Responsible for Motor Vehicle Accidents in California | SPSS and R January 2020 – March 2020**

* Created data model using SPSS and R to perform cluster and regression analysis to understand behavior of the California motor accidents

**Database Development on a Business Model | MySQL and SSIS October 2019 – December 2019**

* Created a data warehouse in MYSQL by extracting data from multiple sources using SSIS

**EDUCATION**

**Master of Business Administration (MBA) - Business Intelligence, Marketing September 2018 - July 2020**

California State University San Bernardino, San Bernardino, CA **GPA**- **3.87**

**Bachelor of Engineering - Electronics & Communication Engineering August 2012 - June 2016** Sri Ramaswamy Memorial University (SRM), Chennai, India **GPA- 3.5**