

**From:** Shari McMahan  
**Sent:** Wednesday, September 22, 2021 10:19 PM  
**To:** Faculty <faculty@groups.csusb.edu>  
**Subject:** Learning Management System

Dear Faculty,

We apologize for the confusion that occurred yesterday with some students notifying you that they were locked out of the LMS. For some background, students were provided several reminders to complete their vaccination self-certification prior to this control technique being implemented. This included two general emails from the Vice President of Student Affairs as well as targeted messages to non-compliant students via a Blackboard Connect message (phone call and email), individualized push notifications and later individual phone calls.

Rather than disenrolling the remaining approximate 1,000 non-compliant students, a decision was made to block access to Blackboard and Canvas, and to put a hold on their PeopleSoft accounts. A message was sent to these students yesterday on why the block was placed and what they need to do to regain access. We will continue to reach out to the 594 students who remain non-compliant.

In retrospect, we should have informed you prior to implementation. We realize now that you were impacted and apologize for any inconvenience. Please know that campus safety is our priority and we will continue to implement measures for the health and safety of all our constituents. Thank you for your continued understanding.

Best,  
Shari & Sam

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