

Important Housing and Residential Education Updates – 3/19/2020

As virtual finals conclude and we end the Winter Quarter, we want to encourage you to continue to view updates related to student housing at our [Spring Quarter 2020 Housing Information website](#). As a reminder, because the university is transitioning to alternative delivery of classes for the *entire* Spring Quarter, we strongly encourage you to consider leaving student housing *if you are able* in an effort to boost social distancing and reduce the density of our on-campus population. Please note that if you remain on campus, housing staff are still present and responding to concerns in the community. All Housing policies and the Student Code of Conduct continue to be in effect, and any violations of those policies or Code of Conduct could impact your standing as a housing resident or as a student at CSUSB.

Here are some important things to consider:

- Your Winter Quarter 2020 room (and board) is charged through March 21, 2020
- If you plan to leave housing, we ask that you please cancel your housing contract via the online [Housing Portal](#) as soon as possible (ideally in advance of your actual move out from housing)
- We encourage all residents, *who are able*, to consider checking out on on-campus housing by April 4, 2020. Spring Quarter rent charges begin on March 22, 2020; however, we will prorate housing and dining plans from the day of your actual checkout
- [Move Out instructions](#) are available online. To check out properly you need to return your room/apartment key/key card (and mailbox key, if applicable) to your Village Front Desk during [front desk hours](#) – this will help us verify your departure from on-campus housing and you will avoid fees for not returning your keys
- All Village Front Desks will be open on Saturday, March 21, 2020 from 9:00 a.m. – 5:00 p.m.

As you are on-campus and in the Villages, we want to really **encourage social distancing**, the practice of staying away from large gatherings and crowded areas. We are encouraging ALL residents to limit or eliminate having any guests in the residential communities. Social distancing also involves keeping enough distance between people to reduce the risk of breathing in droplets that are produced when an infected person coughs or sneezes.

Our Department of Housing and Residential Education maintenance and custodial teams will continue to provide regular services in our Villages, including sanitizing all high touch areas in common areas such as door knobs, elevator buttons, light switches, etc.

The only dining option during this time will be Coyote Commons for residents who have a meal plan only. Meal service will be daily for brunch (11:00 a.m. – 1:00 p.m.) and dinner (5:00 p.m. – 7:00 p.m.) from Saturday, March 21, 2020 – Saturday, April 4, 2020. Future dining hours will be determined based on changes in on-campus occupancy.

If you haven't done so already, please complete our Spring Quarter Occupancy Information form so that we can get as much accurate information as possible to be able to provide services and support during this time. [Please complete this form by Friday, March 20.](#)

These are extraordinary times and the health and safety of each member of our residential community is our top priority. Many departments will begin offering virtual only services beginning next week and staff will be significantly reduced in all areas across campus. As President Morales shared earlier this

week, we strongly encourage all residents to plan on leaving campus and to attend Spring Quarter 2020 virtually from permanent homes. We recognize that some residents have no other residence available or may face travel restrictions; we will accommodate residents if these considerations apply.

Thank you for your cooperation; please contact your Village staff or the Department of Housing and Residential Education, housing@csusb.edu, 909-537-4155 with any questions or concerns.