Effective February 2020

HUMAN RESOURCES REFRESH

Presented By: Human Resources Department



Agenda

- 1. Reason(s) for Transition
- 2. Overview: HR Generalist and Specialist Models
- 3. HR Disciplines: Organizational Charts
- Logistics: Contact Information and Ongoing Communication Updates

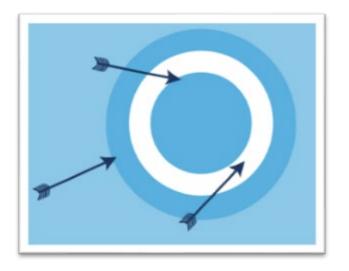


Reason(s) for Transition

- Changing Business Landscape
- Campus Community requires **more**:
 - Consistency, Expertise, Responsiveness
- Human Resources needs:
 - Resource Alignment and Focused Roles/Responsibilities



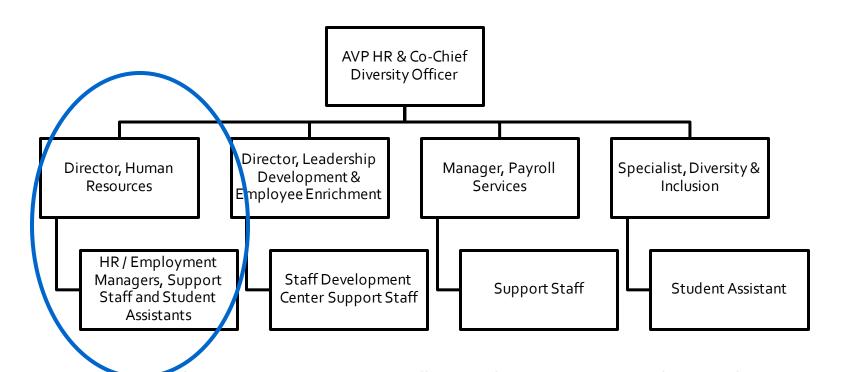
HR Generalist Model



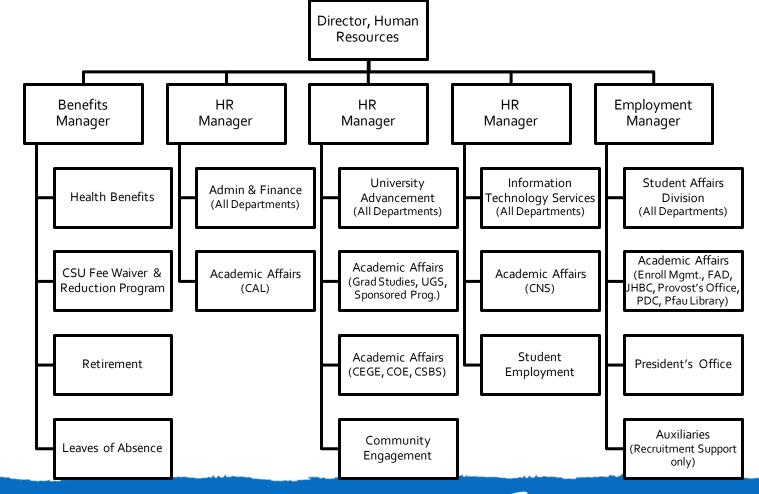
- Possess broad knowledge in more than one HR discipline
- Has enough experience in each HR discipline to guide and advise employees and managers
- Perceived as "one stop" for all HR needs



HR Department (Hybrid)

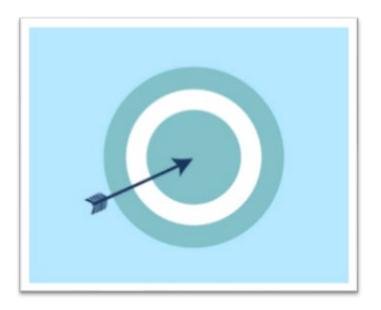


CSUSB WE DEFINE THE Future





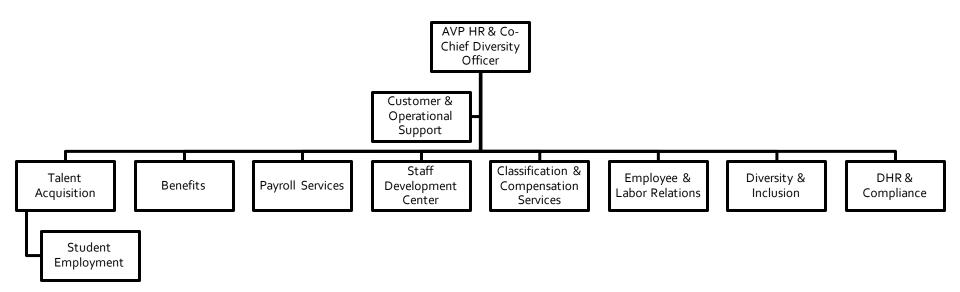
HR Specialist Model



Possess expertise in one specific HR discipline, rather than some expertise in multiple HR disciplines Specialists tend to have more comprehensive expertise, allowing for increased consistency and enhanced responsiveness



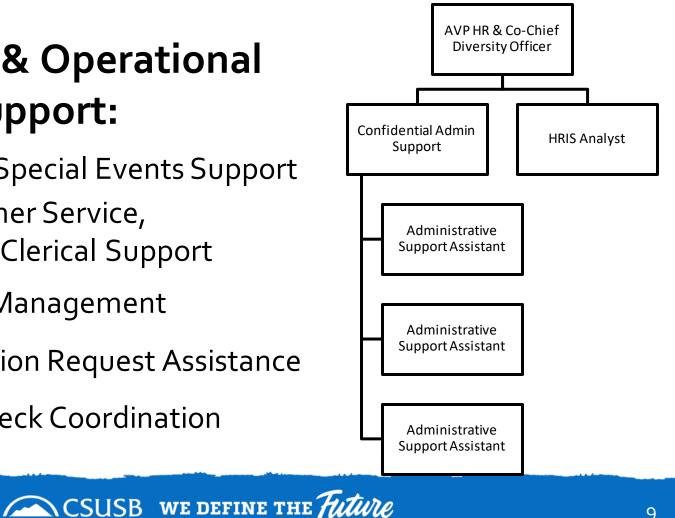
HR Department (Specialist Model)





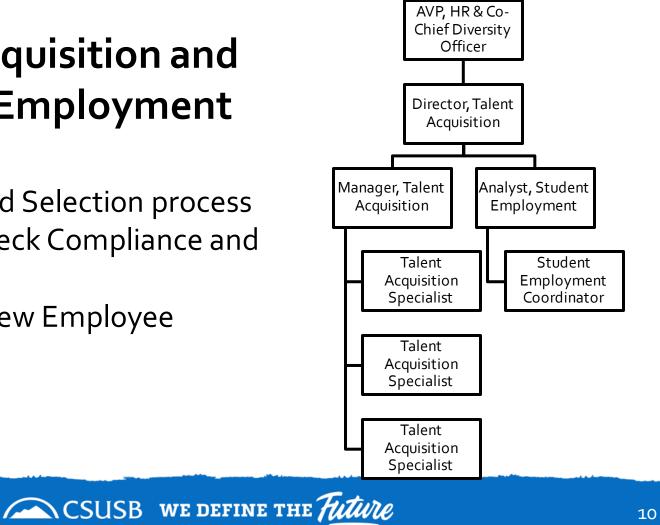
Customer & Operational Support:

- HR Programs / Special Events Support •
- General Customer Service, Administrative/Clerical Support
- Personnel File Management
- Public Information Request Assistance
- **Background Check Coordination**



Talent Acquisition and Student Employment

- Recruitment and Selection process
- **Background Check Compliance and** • Processing
- Onboarding / New Employee Orientation
- Job Fairs



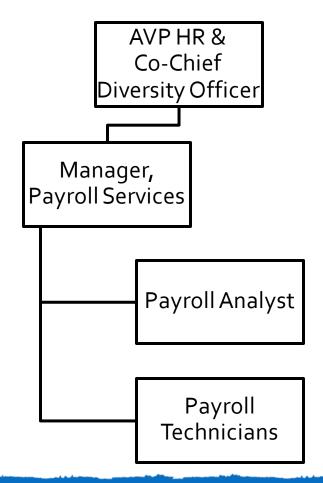


Benefits: AVP HR & Co-Chief **Diversity Officer** Health Benefits Leave(s) of Absence • **Benefits** Manager Fee Waiver & • **Reduction Program Retirement &** Fee Waiver & **Benefits Benefits** Benefits Assistant Specialist Coordinator Retirement •

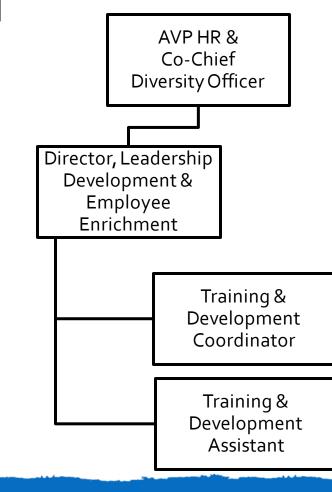


Payroll Services:

- Payroll and personnel transactions for Faculty, Staff, Student Assistants
- Direct Deposit
- Employment Verifications
- Absence Management







Staff Development Center:

- Career Discussion/Pathways
- Learning Management Systems
- Individual Learning Plans
- Training & Development Programs

and Workshops

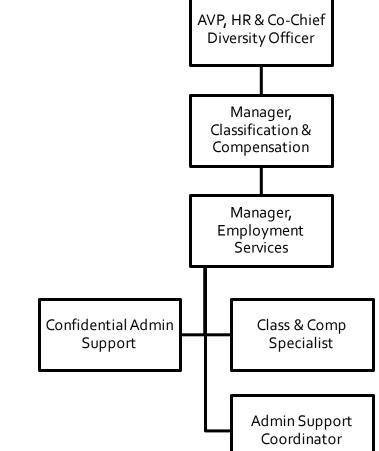


Classification and Compensation Services

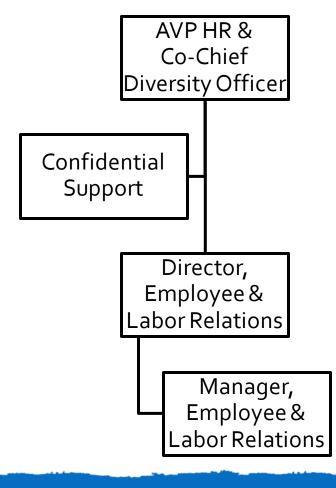
- Classification for Recruitment / Reclassification Compensation
- Compensation Review & Analysis (e.g. stipend, in-range progressions)
- CBA Compensation (e.g. merit, GSI, bonus)

CSUSB WE DEFINE THE

• Temporary Assignments / Reassignments



CBA=Collective Bargaining Agreement

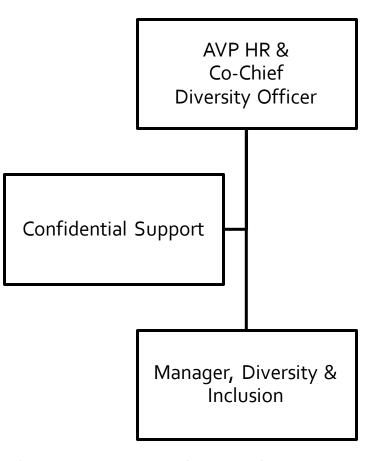


Employee & Labor Relations:

- Contract Interpretation, Administration & Negotiations
- Union Business Leave & Union Request For Information
- Public Agency Hearings (SPB, EDD, etc.)
- Investigations, Grievances,
- Management & Employee Consultation
 (e.g. performance, corrective action, misconduct)
 - **Conflict Resolution**

Diversity & Inclusion:

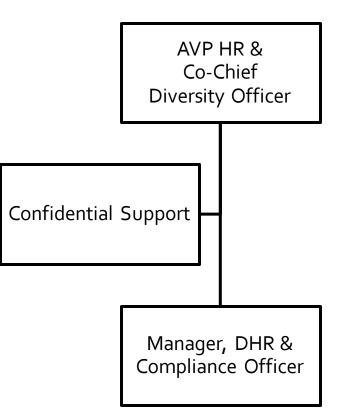
- Affirmative Action Plan
- Program Coordination
- Search Committee Training
- Workforce Planning & Analysis





Discrimination, Harassment, Retaliation & Compliance Officer

- Compliance with Executive Orders (EO 1096, 1097, 1098, 1115, 1116)
- EO Mandated Investigations
- DHR, Whistleblower and Retaliation
- Federal and State Agency Responses





Logistics/Operations ■ Website: Contact Information Dedicated HR function email addresses HR Transition Information ■ Handout: Frequently Asked Questions



