



Department of Housing
and Residential Education

Resident Handbook

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WELCOME

Welcome to Housing and Residential Education at Cal State San Bernardino! We are thrilled you have chosen to Live with the Pack and believe by living on campus you will truly enhance your college experience. The Resident Handbook is intended as a resource for your on campus living experience and provides helpful information to assist you and your transition to campus. This handbook also includes important University policies and procedures that you will need to familiarize yourself with as a residential student. All CSUSB residential students are responsible for knowing and following housing policies and expectations. There are lots of Housing and Residential Education staff members to assist you and your transition, please don't hesitate to reach out to your Resident Assistant, Academic Mentor, or Area Coordinator. Our goal is to help create a safe, welcoming, and engaging community where you will live, learn, and grow. Welcome to the on-campus Pack!

DEPARTMENT HOURS AND LOCATION

The Department of Housing and Residential Education (DHRE) is located in the Housing Administration Office in Cajon Hall of Coyote Village, on the corner of Cajon Hall directly across from Serrano Village. Office hours are available Monday through Friday, up to date hours are available via our Housing website (<https://www.csusb.edu/housing>). For more information, please check out our website, call (909) 537-4155, or e-mail housing@csusb.edu.

RIGHTS AND RESPONSIBILITIES

You have the right to...	You have the responsibility to...
<ul style="list-style-type: none">• A safe and secure living environment	<ul style="list-style-type: none">• Abide by the Terms and Conditions of the Housing License Agreement
<ul style="list-style-type: none">• A clean, maintained living environment that supports academic success	<ul style="list-style-type: none">• Understand and abide by the policies and procedures in this Resident Handbook (in effect at all times)
<ul style="list-style-type: none">• Consider all public living areas as shared living areas	<ul style="list-style-type: none">• Abide by CSUSB policies, state and federal laws

RESIDENTIAL EDUCATION STAFF

AREA COORDINATOR OF RESIDENTIAL EDUCATION (ACORE)

Area Coordinators of Residential Education (ACOREs) are full-time professional staff with intensive training and education on student development and an understanding of issues facing college students on a daily basis. ACOREs live on campus amongst the residents to serve as a direct professional resource. ACOREs are available to help with concerns, to answer questions, and to assist with accessing campus resources. In addition, the ACOREs directly oversee RAs, advise Village Council, and address issues that arise within their respective Village communities. ACOREs also follow up on housing related student conduct or behavioral concerns. Please see the DHRE website for your Village ACORE's contact information.

RESIDENT ASSISTANT (RA)

Resident Assistants (RAs) are full-time CSUSB students who have had intensive training on a variety of issues college students encounter on a daily basis. RAs live on each floor of the residential communities and work on a part-time basis. RAs are available to listen to your concerns and help you seek additional help when necessary. In addition, RAs serve as facilitators for community building, academic success, and regularly planned programs for the residents in their respective communities. RAs are also responsible for assisting in emergency situations and addressing potential policy violations or community concerns.

ACADEMIC MENTOR (AM)

Academic Mentors (AMs) are returning full-time CSUSB students who have been academically successful at CSUSB and are prepared to support the academic success of residents.

Academic Mentors provide 1-on-1 meetings with residents, provide academic outreach, and academic programming to support residents building success skills and accessing resources. Academic Mentors are a great resource for all residents and help support resident success.

FACULTY-IN-RESIDENCE (FIR)

Faculty in Residence (FIR) are CSUSB faculty members who are invested in directly impacting students' residential experiences. In collaboration with Student Affairs, FIRs work in close partnership with the Department of Housing and Residential Education team in enhancing the academic environment, and supporting academic excellence with the residential communities. Faculty in Residence live in the campus communities, form strong connections with residents, and become a vital academic and community leader. Faculty in Residence bridge the classroom experience by hosting regular conversations over dinner, hosting guest speakers, & organizing and implementing community events.

COMMUNITY STUDENT LEADERSHIP

RESIDENCE HALLS ASSOCIATION (RHA)

The Residence Halls Association (RHA) is the governing body for all CSUSB residents. RHA provides leadership opportunities for residential students and a venue for students to voice their needs and concerns on a departmental, campus, and national level. RHA is a great opportunity for students interested in promoting community development, hall pride, and being a voice for residents. CSUSB's RHA is an affiliate of NACURH, within the PACURH region. Please see the RHA website for additional information: <https://www.csusb.edu/housing/life-campus/residence-halls-association>

VILLAGE COUNCIL (VC)

Village Council is an elected and student volunteer leadership board within each village. Residents may join their community's Village Council to plan social community events, assist residents in creating a positive living environment and advocate for community and resident needs. Village Council is governed by the Residence Hall Association, and receives guidance from the RHA Executive Board and their ACORE advisors. Please see the Village Councils website for more information: <https://www.csusb.edu/housing/life-campus/residence-halls-association/village-council>

EMERGENCIES AND RESOURCES

GENERAL INFORMATION

If a student encounters an emergency or needs immediate medical attention, please contact University Police at (909) 537-5165, (909) 537-7777 or 911. If there is an immediate need that does not require the police or the fire department (lock-out, noise complaint, etc.), contact an RA duty line for assistance.

Community	RA Duty number
Arrowhead Village	(909) 772-2079
Coyote Village	(909) 273-4513
University Village	(909) 322-0376

PERSONAL SAFETY AND HEALTH

Taking responsibility for personal safety and health is imperative in a community living environment. On-campus residents must comply with all health and safety orders, ordinances, policies, regulations, and guidance adopted by the University or DHRE as it relates to COVID-19. This guidance may evolve as circumstances warrant. Failure to comply with any health and safety measures or specific terms and provisions could result in termination of the Student Housing License Agreement and/or University disciplinary action.

Residents must agree to adhere to University expectations intended to minimize risk of exposure to COVID-19 consistent with health and safety guidance including, but not limited to:

- Practicing physical distancing as recommended by CDC
- Wearing appropriate face covering when within six feet of another individual and in common spaces (hallways) within the Villages and on University grounds
- Washing hands frequently for at least 20 seconds with soap and water

Residents play a key role in keeping the community safe by taking the following measures:

- Carry your room/apartment keys and Coyote ID card at all times.
- Don't prop exterior doors open or let others walk into buildings behind you, and report if someone attempts to follow you into a building.
- Lock your doors at all times! If you live in University Village, make sure your patio door is locked.
- Report any non-locking doors and windows to the Department of Housing and Residential Education, or the RA On Duty.
- Report unsafe or suspicious items or persons to the RA On Duty or the Department of Housing and Residential Education and/or University Police.
- Know the locations of the blue light phones throughout campus.

Maintaining sanitary living spaces is critical in a community environment for many reasons. It is residents' responsibility to keep their own personal living space in a sanitary condition and to adhere to sanitation standards in shared spaces. As per the Housing License Agreement DHRE staff retain the right to conduct health and safety inspections of any and all living spaces.

LiveSafe App

The LiveSafe app provides students, faculty and staff with a direct connection to CSUSB University Police so that everyone can easily communicate all their safety needs. Its easy-to-use features help you stay safe every day and enable us to better protect you. Download the app in your App or Play Store or follow this link:

[https://pcpi.app.link/?\\$deeplink_path=chooseorg&orgid=2456&sourceid=5&edc=150239516700&hash=4507185510396&p=c11335dc9a027af3e60389](https://pcpi.app.link/?$deeplink_path=chooseorg&orgid=2456&sourceid=5&edc=150239516700&hash=4507185510396&p=c11335dc9a027af3e60389)

Emergency Alert System

CSUSB utilizes an emergency messaging system that can simultaneously send safety alerts to phones, email addresses, text/SMS and TTY/TDD devices. It is used only for emergency communication purposes and for occasional announcements that could be of interest to all or specific parts of the campus community.

All faculty, staff and students are automatically enrolled to receive emergency messages, but please log into MyCoyote to confirm your data. Please provide all of your contact information, including a cell phone, so the university will have more ways to reach you in the event of an emergency. Emergency notification alerts will be used for emergency communication purposes.

UNIVERSITY POLICE

Residents' safety and security in housing and around campus is important. The Department of Housing and Residential Education, in coordination with the University Police, works to provide a safe and healthy living environment for all students.

The phone number for University Police is (909) 537-7777. It is recommended that all residents program the number into their cell phones for faster response in emergency situations. For more information about police services, visit the University Police website at www.csusb.edu/police. You may also read the complete 2020 Annual Safety and Security Report online: (https://www.csusb.edu/sites/default/files/ASR_CSUSB_2020.pdf)

Community Service Officers

The Community Service Officer program provides personal safety escorts and monitors the campus and housing community. Community Service Officers also patrol the interior and exterior of residence halls and grounds to ensure resident safety.

To request an escort from a trained student CSO, please call University Police at (909) 537-7777 shortly before your desired departure time.

BLUE LIGHT PHONES

Emergency blue light phones are located throughout the University grounds. They are easy to spot and instantly link callers to University Police. There are more than 70 emergency blue light phones located throughout the entire CSUSB campus.

SECURITY CAMERAS

Closed Circuit Television (CCTV) camera systems are located in select areas of the residential communities, such as entrances/exits of buildings. The CCTV system is not a surveillance program, there is no one continuously viewing camera transmission. Instead, the CCTV system provides an electronic record used to investigate incidents and acts as a deterrence for inappropriate behavior.

HEALTH AND SAFETY CHECKS

Periodic checks of public areas and student rooms are conducted by DHRE staff to check for health, fire, and safety hazards as well as needed repairs. Residents will be given notice in advance of these inspections as they require entry into student rooms; additional information related to COVID-19 safety measures for Health and Safety checks will also be provided. Violations of DHRE Policies and/or License Agreement found during inspections could result in administrative action. Violation of this policy is subject to charges.

Inspections of all student rooms are conducted twice per year. Following an inspection, a report will be left in the student's room detailing the findings of the inspection and informing the student of any cleaning or repairs needed. Failure to comply with requests made following a Health and Safety Inspection may result in disciplinary action.

Note: The State Fire Marshal will conduct independent random inspections per state mandate.

ALARMS AND EVACUATION PROCEDURES

Any time that a building fire alarm is activated, all individuals in the building must evacuate. This includes real fires, fire drills, and false alarm activations. During all evacuations, residents must follow appropriate physical distancing measures such as wearing a face covering, staying at least 6 feet from other residents while evacuating, at the evacuation site, and while re-entering the building. The Department of Housing and Residential Education will hold two fire drills per year to ensure residents are aware of and have practiced proper fire alarm response.

Tampering with fire safety equipment is a policy violation and will result in fines and disciplinary action (see "Policies and Regulations" section). Students should be aware of the sensitivity of the sprinklers and smoke detectors in their rooms, hallways, or apartments. Do not hang any items from sprinklers in your apartment. The following is a list of guidelines for your smoke detector:

- Smoke detectors are battery operated. To ensure community safety, detector batteries may not be removed.
- When batteries are low, the detector will emit a periodic beeping sound. If this happens, submit a work order to have the battery replaced immediately.

Primary Evacuation Sites for Housing:

Housing Facilities	Evacuation Location
Cajon Hall	In front of Jack Brown
Running Springs Hall	30 minute parking by Building 2
Shandin, Badger, Waterman, & Morongo	Parking lot D
Tokay, San Manuel, Joshua, & Mojave	Coyote Village lawn between Running Springs and Parking lot F
Building 2	30 minute parking by Building 2
Buildings 3, 4, & 5	Lot F behind/adjacent to your specific building

Building 6	30 minutes parking by lot D
Building 7	SW corner of UV parking lot
Building 8	SE corner of UV parking lot
Building 9	NE corner of UV parking lot

Campus Assigned Evacuation Sites (Secondary sites if first is unsafe/unavailable):

Housing Facilities	Secondary Evacuation Location
Arrowhead Village (Buildings 2, 3, 4, 5, and 6)	Parking Lot F
Coyote Village (Cajon Hall & Running Springs)	Parking Lot F
Serrano Village (Shandin, Badger, Waterman, Morongo, Tokay, San Manuel, Joshua, & Mojave)	Parking Lot D
University Village (Buildings 7, 8, and 9)	Dirt lot by UV (towards University Parkway)

ACTIVE SHOOTER

If you are close to an active shooting area or witness an Active Shooter:

1. Remove yourself from the situation by evacuating your current location (if safe to do so)
2. Seek a safe shelter, lock all doors/windows, turn off lights, silence phones, and do not draw attention to yourself. Remain quiet in both movement and vocally. Do not answer the door under any circumstance.
 - a. Safe Shelters Include: multiple walls, minimal windows, lockable location, etc.
3. Call UPD to share critical information:
 - a. Your name, incident location, number of shooters, description of shooter(s), your location, injuries (if known)

If you are NOT located in the active shooting area or are not immediately impacted:

1. In class or "on-campus":
 - a. Follow steps 2-3 (listed above)
2. In a housing area (Coyote/Serrano/Arrowhead/University Village or surrounding areas)
 - a. Take shelter in the nearest building you have access to (only if safe to do so)
 - b. Follow steps 2-3 (listed above)
 - c.

EARTHQUAKES

Residents are encouraged to keep these supplies in their room:

- Flashlight with extra batteries
- Heavy gloves, shoes, and a blanket
- 3 gallons of drinking water
- First aid kit
- Supply of necessary medication(s)

In the event of an earthquake:

1. Stay in the building. DO NOT immediately evacuate during an earthquake.
 - a. DUCK under a desk or get against a wall

- b. COVER the back of your neck with your hands
 - c. HOLD on to desk/wall if possible. If it moves, move with it and stay there until the shaking stops
2. Take shelter under tables, desks, doorways, and similar places, or up against a wall.
 - a. Keep away from overhead fixtures, hanging plants, windows, filing cabinets, bookcases, and other furniture
3. Assist any person with physical disabilities in the area and find a safe place for them.
4. Keep calm, when shaking stops check yourself for injuries, assist others if safe to do so.

POWER OUTAGE

Starting fall 2019, Southern California Edison Power (SCE) implemented Public Safety Power Shutoffs (PSPS) events when there were potentially dangerous weather conditions in wildfire-prone areas. During these events, SCE proactively turned off power in high fire risk areas to reduce the threat of wildfires. The CSUSB campus, including on-campus housing, had several PSPS events during fall 2019 and fall/winter of 2020. Due to similar weather conditions, we foresee PSPS events may occur during the fall 2021. We encourage all residents to plan in advance of the potential for loss of power in on-campus housing during fall 2021. SCE has been actively working on mitigation efforts to minimize PSPS events to campus and the local community, to learn more please see the SCE Fact Sheet:

https://download.newsroom.edison.com/create_memory_file/?f_id=601c9eeeb3aed375e1fffa67&content_verified=True

Critical information for residents regarding preparation for Public Safety Power Shutoffs can be found at the following link: www.csusb.edu/housing/power-safety-power-shutoff-events

Recommended PSPS preparation items:

- Prepare an emergency supply kit (stock supplies for a week)
- Non-perishable food that doesn't need heating
- Water
- Flashlight
- Solar lantern and/or battery-operated lights
- First aid supplies
- Cash
- Back up charging battery for phone
- Stock of batteries for items you rely on
- Food thermometer for checking refrigerated food
- Can opener
- Cooler and bag(s) of ice
- Surge protector
- Plastic bin with lid to store/transport perishable food items
- Face coverings and hand sanitizer

MISSING STUDENT NOTIFICATION

On an annual basis, the Department of Housing and Residential Education (DHRE) will notify students living on campus of their option to identify or change a missing person contact(s), who the institution shall notify within 24 hours of the determination that the student has been missing for 24 hours. This contact is confidential and strictly used for missing person purposes only. This is a separate contact from their emergency contact but may be the same person. DHRE will maintain each student's missing person contact(s) until the student changes the contact(s); it is the student's responsibility to update their missing person contact information. If the student does not register a missing student contact, then the student's designated emergency contact person or people shall be contacted.

Procedures When a Student is reported missing

Individuals who have reason to believe that a student has been missing 24 hours should immediately report their concern to:

- University Police Department at (503) 537-5165 or 911
 - Any California law enforcement agency
 - Interim Director for Housing and Residential Education, Jon Merchant, (909) 537-4155
 - Associate Director for Residential Education, Holly Allar, (909) 537-4155
1. When a report of a missing student is received by any DHRE staff member, DHRE will immediately report this information to the University Police (UPD) as required by the university. UPD will initiate an investigation consistent with CSUSB policies, procedures, and applicable regulations.
 2. The DHRE team member will utilize appropriate reporting lines to report this information to the Director of Housing and Residence Education (DHRE) who will report this information to the Associate Vice President of Student Affairs/Dean of Students who will contact the Vice President of Student Affairs.
 3. DHRE will assist in gathering essential information about the situation and provide information to UPD as requested to further the missing person investigation. Information provided might include a description, clothes last worn, where student might be, who student might be with, vehicle description, information about physical and mental well-being of student, information from the DHRE Emergency Contact Information (electronic), an up-to-date photograph, class schedule, meal plan activity, and resident's key lock information.
 4. DHRE shall determine if the missing student has registered a person/persons to notify and will release this information to campus official(s) authorized to notify the missing person contact (or the emergency contact if no missing person contact information is provided).
 5. UPD will update the appropriate Student Affairs designee if the student is determined to have been missing for 24 hours.

When a Student is Determined to Have Been Missing for 24 hours

A Student Affairs designee will contact the missing student contact or emergency contact (if not missing student contact is provided) to inform them of the student's missing status. The following campus officials are authorized to notify the missing person contact(s) or the emergency contact(s):

- University Police Department

- Vice President for Student Affairs
- Associate Vice President/Dean of Students
- Director of Housing and Residence Education
- A Director of Housing and Residence Education designee

If the missing resident student is under 18 years of age and not emancipated, their parent or guardian will also be notified by an authorized official of CSUSB that they are missing (in addition to the missing person contact).

TITLE IX NOTICE OF NON-DISCRIMINATION ON THE BASIS OF GENDER OR SEX

The California State University does not discriminate on the basis of gender, which includes sex and gender identity or expression, or sexual orientation in its education programs or activities. Title IX of the Education Amendments of 1972, and certain other federal and state laws, prohibit discrimination on the basis of gender or sexual orientation in employment, as well as in all education programs and activities operated by the University (both on and off campus). The protection against discrimination on the basis of gender or sexual orientation includes sexual harassment, sexual misconduct, and gender based dating and domestic violence and stalking.

WHAT IS TITLE IX?

Title IX is a federal law that applies to educational institutions receiving federal financial assistance and prohibits discrimination on the basis of sex in an educational institution's programs or activities, including employment, academic, educational, extracurricular and athletic activities (both on and off Campus). Title IX protects all people regardless of their Gender, Sexual Orientation, or Gender Identity or Expression, from Sex Discrimination, including Sexual Harassment, Sexual Misconduct, Dating or Domestic Violence, or Stalking, which are forms of Sex Discrimination.

SEXUAL HARASSMENT

This is unwelcome verbal, nonverbal or physical conduct of a sexual nature that includes but is not limited to sexual advances, requests for sexual favors, and any other conduct of a sexual nature, where the conduct is explicitly or implicitly used as the basis for certain decisions or could create an intimidating, hostile or offensive environment. While relationships may begin as consensual, they may evolve into situations that lead to sexual harassment or sexual misconduct, including dating or domestic violence, or stalking.

SEXUAL MISCONDUCT

All sexual activity must be based on affirmative consent. Engaging in any sexual activity without first obtaining affirmative consent to the specific activity is sexual misconduct, whether or not the conduct violates any civil or criminal law. Sexual activity includes, but is not limited to, kissing, touching intimate body parts, fondling, intercourse, penetration of any body part and oral sex. It also includes any unwelcome physical sexual acts, such as unwelcome sexual touching, sexual assault, sexual battery, rape and dating violence. When based on gender, domestic violence and stalking also constitute sexual misconduct. Sexual misconduct may include using physical force, violence, threat, or intimidation, ignoring the objections of the other person, causing the other person's intoxication or incapacitation through the use of drugs or alcohol, or taking advantage of the other person's incapacitation (including voluntary intoxication) to engage in sexual activity.

DATING VIOLENCE

This is abuse committed by a person who is or has been in a social or dating relationship of a romantic or intimate nature with the victim. This may include someone the victim just met; i.e., at a party, introduced through a friend, or on a social networking website. For purposes of this definition, “abuse” means intentionally or recklessly causing or attempting to cause bodily injury or placing another person in reasonable apprehension of imminent serious bodily injury to him/herself, or another. Abuse does not include non-physical, emotional distress or injury.

DOMESTIC VIOLENCE

This is abuse committed against someone who is a current or former spouse; current or former cohabitant; someone with whom the abuser has a child; someone with whom the abuser has or had a dating or engagement relationship; or a person similarly situated under California domestic or family violence law. Cohabitant means two unrelated persons living together for a substantial period of time, resulting in some permanency of relationship. It does not include roommates who do not have a romantic, intimate, or sexual relationship. For purposes of this definition, “abuse” means intentionally or recklessly causing or attempting to cause bodily injury or placing another person in reasonable apprehension of imminent serious bodily injury to himself or herself, or another. Abuse does not include non-physical, emotional distress or injury.

STALKING

This means engaging in a repeated course of conduct directed at a specific person that would cause a reasonable person to fear for his/her or others’ safety or to suffer substantial emotional distress. It is a pattern of behavior that makes one feel afraid, nervous, harassed or in danger. It may be when someone repeatedly contacts a specific person, follows them, sends things, talks to them when they don’t want them to, or threatens them.

Affirmative Consent Is Key!

If someone has been sexual with you without your consent, or if you have ever felt coerced or forced into having sex, you are not alone. Sex without consent is sexual assault.

When Should You Ask for Consent?

Ask before you act! It is the responsibility of the person initiating a sex act to obtain affirmative consent. Whenever you are unsure if consent has been given, you need to ask. Check-with your partner. Also, a person has the right to change his/ her mind anywhere in the process.

How Do You Ask for Consent?

Consent is about getting a clear answer. It can also be understanding what your partner is feeling. Pay attention to verbal, non-verbal and physical responses.

Consent Is Not Silence or Passivity

Don’t make assumptions about consent. If an individual feels pressured, uncertain, or is having difficulty communicating and is afraid of how his/her partner may react to a “NO” response, then it is not freely given, so it’s not affirmative consent. Remember: If someone is incapacitated by alcohol or drugs, s/he is unable to give valid consent to sexual activity. A minor under 18 is legally incapable of giving consent.

Reporting Sexual Misconduct and Filing Complaints: What to Report?

All allegations of sex discrimination, sexual harassment, sexual misconduct, dating or domestic violence, or stalking, on the basis of gender, which includes sex and gender identity or expression, or sexual orientation, which are made against students, faculty, staff, applicants or third parties associated with the campus, should be referred to the Title IX Coordinator.

If you would like to submit a complaint, or a concern, go to www.csusb.edu/title-ix and click on "File a Report" in the top right corner of the webpage, or you may email, call, or visit the Title IX Office (contact information below). You also have the option to file a complaint with the U.S. Department of Education, Office of Civil Rights, 800-421-3481 or ocr@ed.gov Please know that it is illegal to be retaliated against for reporting an incident or participating in an investigation.

Cristina Alvarez - Director, Title IX & Gender Equity, Executive Director, Institutional Equity & Compliance

Email: titleix@csusb.edu or cristina.alvarez@csusb.edu

Office Location: Santos Manuel Student Union, Rm 103; Director office in Sierra Hall (SH-131)

Role: Receiving complaints against faculty, staff, administrators, students and third parties; monitoring and oversight of overall implementation of Title IX compliance, including coordination of training, education and communication.

TITLE IX RESOURCES

Resource Name	Contact Information
CSUSB Title IX Coordinator	(909) 537-5669
Campus Survivor's Advocate	(909) 537-5040
Counseling and Psychological Services	(909) 537-5040
University Police Department	(909) 537-7777
Women's Resource Center	(909) 537-7203
Queer and Transgender Resource Center	(909) 537-5963
San Bernardino Sexual Assault Services (24 Hour Hotline – Bilingual counselors on call)	(909) 885-8884

CARE TEAM

The CARE Team receives, assesses, responds, and monitors behaviors on campus that are disruptive, poses a campus concern, or are threatening to self or others. CARE is a multidisciplinary team with membership representing many units of the University, whose purpose is to provide a centralized structure for the campus community for early intervention of at-risk individuals through collaboration and effective communication with campus departments, students, faculty and staff. Individuals exhibiting behaviors that are of concern in relation to their personal, physical and emotional well-being should be referred to the CARE Team. The CARE Team will review all information available on the individual's behavior and background to determine an appropriate action-plan and monitor the individual on a case-by-case basis.

The CARE Team will assess the referral and make a determination about a course of action to proceed in helping the individual and the campus community. If there is a mental health concern, specialized members of the team will provide follow-up and resources to the individual.

If a crime is alleged, the police will investigate and, when appropriate, the student may be prosecuted. If a violation of the Student Code of Conduct is alleged, the student may be subject to disciplinary action. If it is assessed that the individual's presence on campus or participation in University activities may threaten campus health or safety, or significantly disrupt University activities or functions, immediate steps will be taken to protect the campus community.

To contact the CARE team, please email care@csusb.edu or call (909) 537-2273 (CARE).

BASIC NEEDS

The CSU Basic Needs Initiative supports students' well-being and basic needs by providing access to:

- Immediate food assistance (Obershaw DEN and PDC DEN)
- Financial assistance (including needs-based grants)
- Short term emergency housing
- Connecting students with additional resources and support on campus and in your community

More information and updates on services and resources can be found on the Basic Needs website, <https://www.csusb.edu/basic-needs>, or by emailing basicneeds@csusb.edu.

POLICIES AND REGULATIONS

1. ALCOHOL

- a. Residents and Guests under age 21:
 - i. Residents and their guests who are under age 21 are prohibited from transporting, distributing, possessing, or consuming alcoholic beverages in their room or apartment. Students under the age of 21 in the presence of alcohol will be found in violation of the University Alcohol and Other Drugs Policy and Standards for Student Conduct (Title 5, Section 41301, California Code of Regulations). Coyote Village is an alcohol-free building with no residents allowed to transporting, distributing, possessing, or consuming alcoholic beverages in the community.
- b. Residents and Guests age 21 and over:
 - i. Students age 21 and over can consume alcohol in their room so long as they are not in the presence of anyone under 21 years of age. Consumption and possession of alcohol in the presence of others under the age of 21 is prohibited.
 - ii. A student over 21 is prohibited from hosting and serving alcohol to a person(s) under 21 years of age. It is a violation of state law to furnish alcoholic beverages to anyone under the age of 21.
 - iii. Transport of alcoholic beverages by persons over 21 to and from their room is permitted only under the following restrictions: alcoholic beverages must be in the original containers, remain sealed by the manufacturer, and in an opaque container such as a paper bag
- c. All Residents and Guests:
 - i. Bulk alcohol items such as kegs, pony kegs, and multiple cases of alcohol are not allowed.

- ii. Drinking games or simulated drinking games are prohibited. This includes beer pong, water pong (or another beverage), flip cups, quarters, king's cup, etc. Items used for drinking games or other activities that encourage the excessive or rapid consumption of alcohol are not allowed (beer pong tables, beer bongs, funnels, etc.)
- iii. The manufacture of any type of alcoholic beverages by any method is prohibited.
- iv. The sale of alcoholic beverages in the residence halls is prohibited.
- v. Possession/use of alcohol in any public area in or around the residence halls is prohibited.
- vi. The inability to exercise care for oneself and one's safety or the safety of others due in whole or in part to alcohol consumption is a violation of the University Alcohol Policy.
- vii. Alcohol (opened or unopened) found in connection with DHRE Policy violations will be disposed of.
- viii. Collection or display of alcohol containers is not permitted in student rooms, suites, or apartments.
- ix. Any damage occurring as a result of alcohol use (including that due to vomit) will be the responsibility of the resident.
- x. If there is an incident, individuals responsible are expected to clean up any mess. If they are incapacitated or otherwise unable to do so, residents will be billed for the cost of custodial cleanup.
- xi. No person may assist, aid, or otherwise facilitate another in committing a violation of this Policy.

2. ALTERATION OF PREMISES

- a. Alterations, changes, modifications, remodeling and/or renovating, including but not limited to: painting of the unit, tampering with the electrical, mechanical, or fire system fixtures in the unit or public areas, installing in-line water purification systems, installing appliances, or installing a door or area lock without consent of the Department of Housing and Residential Education is prohibited.
- b. All fixtures that are installed become part of the premises and therefore property of the Department of Housing and Residential Education.
- c. Tampering with, or removal of blinds, windows or window screens from any part of the building is prohibited.
- d. Residents shall not install or place any construction equipment or conduct construction of any type on the grounds or in the buildings.

3. APPLIANCES AND KITCHEN ITEMS

- a. Residents shall not bring or maintain any electrical appliances used for heating or preparation of food other than those containing enclosed heating elements (air fryers are acceptable as they contain enclosed heating elements). Toasters and other cooking devices with open heating elements are permissible only in the residential apartments and should only be used in kitchen areas.
- b. Grills and/or the materials for such grills are prohibited (e.g. propane, natural gas, wood/charcoal).
- c. All appliances and extension cords must be UL (Underwriters Laboratory) list-approved for the intended use.

- d. Personally owned mini-fridges are allowed to a maximum of 3.7 cubic feet. A pad must be placed between the refrigerator and the surface it sits on. Mini fridges placed under beds should not come into contact with bedding, blankets, or sheets as it may pose a fire hazard.
- e. Kitchen knives and culinary tools are permitted only to the extent that they are stored and used for their intended purpose.
- f. Home appliances such as portable air conditioning units, space heaters, washers, dryers, or other home appliances not provided by the University are prohibited.

4. BALCONIES

- a. Using a balcony to store miscellaneous items, garbage, or University owned/leased furniture is not permitted. Furniture, plants, and other items typical to patio use are appropriate but may not violate the Fire Safety and Hazards policy.
- b. Using a balcony as a means of entry/exit and/or jumping over balcony railings is prohibited. Residents doing so assume damage charges to balcony area.
- c. Barbecuing or grilling on a balcony is prohibited.

5. BATHROOMS

- a. Bathrooms within Coyote Village are designated male or female on each wing. The use of opposite gender bathrooms within Coyote Village is prohibited (use of gendered bathrooms is dependent upon the resident's gender identity). Coyote Village has All-Gender bathrooms located on each floor by the elevator.

6. CARE OF APARTMENTS & ROOMS

- a. Upon check-in, residents shall check their room for any damages and note damages on the electronic "Room Condition Inventory" (RCI). This form must be completed within 48 hours of check-in.
- b. It is the responsibility of all apartment/roommates to keep the apartment/room clean and sanitary throughout the occupancy period. This includes proper care of windows, screens, vents, etc.
- c. It is the responsibility of all apartment/roommates to keep the apartment/room free of all policy violations.
- d. Residents are expected to dispose of trash, and recyclables waste to the proper receptacles (disposing of personal trash in common areas or outside trash cans is prohibited). Residents are responsible for disposal of items that cannot be disposed of via regular trash or recycling (batteries, electronics, etc.). AV and UV dumpsters are located in parking lots, CV utilizes trash rooms; maintain reasonable sanitation and safety standards; store food properly; maintain appliances in a clean and safe working condition; and submit "Work Orders" to the Department of Housing and Residential Education. If in doubt, residents should submit a "Work Order."
- e. Placing posters, covers, lamps, computers, aquariums, televisions, or any type of heat generating device near the thermostat is prohibited.
- f. At the end of each semester residents are required to clean and restore their apartments to the original move-in condition. All residents occupying a room/apartment are responsible for the common areas; any charges incurred will be divided equally between all residents of a unit, should the University be

unable to determine responsibility for damages or loss after appropriate investigation. If damages occur during your stay, submit an online work order.

- g. The Department of Housing and Residential Education will conduct periodic Health and Safety Inspections throughout the year; see “Health and Safety Checks” section.

7. CARE OF COMMON AREAS & PROPERTY

- a. The following common areas are closed until further notice: the UV recreation room, Village Square (unless opened for specific programs/events), University Village Center (unless opened for specific programs/events).
- b. The following common areas are limited use only, and residents are encouraged to maintain safe distance from each other: lobbies, stairs, walkways, elevators, laundry rooms. Common spaces should not have more residents present than can be in the room maintaining appropriate physical distance from one another. Any rooms with posted maximum occupancy should not exceed designated occupancy per room (as indicated).
- c. Any malicious damage or acts that result in additional clean up in or around the housing buildings, grounds, other facilities or property is prohibited. Common area damage or clean-up charges not readily assignable to a particular individual may be charged to a group, floor, or hall of residents.
- d. All furniture and equipment in common areas must remain in its designated common area. Persons found removing furniture or equipment will be subject to disciplinary action and/or applicable costs for repair and replacement.
- e. Equipment intended for checkout purposes (blue carts, dollies, etc.) must be returned in a timely fashion and in proper working order and/or in the same condition in which the responsible resident received it or financial responsibility for replacement or repair may be imposed.

8. COPYRIGHT MATERIALS

- a. Federal law restricts the use of copyright videos and materials. The showing of commercial videos is limited to individual student units for viewing only by residents of that unit. Any copyright infringement that is a violation of the University computer and internet use policy will result in loss of internet access and student conduct proceedings.

9. FIRE SAFETY & HAZARDS

- a. Evacuation - All persons are required to evacuate the building immediately upon the sound of an alarm. Interfering with emergency services, procedures, or failing to conform to established safety regulations and/or instruction given by emergency response staff, is prohibited.
- b. Fire Reporting and Equipment - Falsely reporting a fire, tampering with or misuse of any fire or reporting equipment (e.g. fire alarms, smoke detectors, fire sprinkler, fire extinguishers, “EXIT” signs, etc.) is prohibited.
- c. Egress - Disabling, opening, damaging, or propping exits used exclusively as fire exits is prohibited (unless being used properly as an exit during an emergency situation). All hallways, exits, stairwells, doorways, or areas that may be deemed an “egress” (i.e. window) need to be free from garbage, bicycles, clutter, furniture, or other items that may or have a potential to limit entry/exit (including tripping hazard). All doors and windows must have the ability to be fully opened.

- d. Combustibles - Possessing or storing gasoline, fireworks, combustible chemicals and/or fuel-driven engines/appliances (e.g. motorcycles, mopeds, gas/propane grills, etc.) within residential housing apartments, rooms, balconies, buildings and/or on grounds immediately adjacent to the on-campus housing facilities is prohibited.
- e. Open Flames (Candles) - Candles, incense, and/or any type of open flame within residential housing apartments, rooms, balconies, buildings and/or on grounds immediately adjacent to the on-campus housing is prohibited. Candles for any purpose (this includes but is not limited to decoration, religious rituals, etc.) are prohibited. If found, such items may be confiscated.
- f. Heat Sources - Open-coiled electric or heating appliances including, but not limited to space heaters and sun lamps within residential housing apartments, rooms, balconies or buildings are prohibited. Curling Irons, glue guns, irons, or any other "heat source" equipment must be attended to all times. Leaving such equipment "on" and unattended is a violation of this policy.
- g. Lamps and Lights – Halogen lamps and neon lights are prohibited. Open top lamps, regardless of bulb type, need a metal screen fully covering light source.
- h. Plugs/Extension Cords - Extensions cords, multi-plugs, and plug-in air fresheners are not permitted under state fire marshal regulations. Power strips/surge protectors with UL rating are permitted; connecting multiple power strips to each other is not permitted.
- i. Cooking Equipment - Cooking and/or Cooking Equipment such as toasters, stove-top grills, etc. are permitted ONLY in designated kitchen areas. Residents should pay close attention to all food being cooked. Cooking in residential hall rooms, apartment rooms, or balconies is prohibited. Residents interested in barbecuing should use the barbecue pits, located within Village Square pool area, Coyote Village quad, and adjacent to University Village Community Center. Barbecuing on balconies is prohibited.
- j. Decorations - All decorations must be non-combustible (e.g. made from fire-proof material) and be UL list-approved for intended use. Hanging flammable materials on ceilings or exterior areas or doors such as posters, flags, or nets is prohibited. Door decorations should not cover more than 20% of the surface and be limited to nametags and memo boards. Fresh cut trees (i.e. Christmas trees) are prohibited. Postings and decorations cannot be posted on University housing windows or exteriors, including balconies.

NOTE: Violations of the Fire Safety & Hazards policy are subject to criminal charges, fines and/or contract cancellation on first time offense. Identified items under this policy are subject to confiscation, disposal, and/or destruction.

10. FURNITURE

- a. All furnishing provided in the residence halls is considered State property and is to remain in students' assigned room and cannot be stored nor removed. Furniture may not be disassembled. Bed lofting is not allowed.

11. GATHERINGS

- a. Gatherings of residents in residential areas, including common areas, apartments, and individual rooms, are permitted. Physical distancing to maintain safety and masks (as per university policy) are required.

- b. Activities that disrupt the community or infringe upon community members' rights are not permitted.

12. GUESTS

- a. Non-housing guests are not permitted at any time, including overnight guests, unless otherwise specified in writing by Housing and Residential Education (i.e. residents are permitted two move-in/out helpers to assist them during the move-in/out processes). Residents are allowed to visit other residents, including in other buildings if escorted by a host from that building.
- b. Host responsibilities during times guests are permitted:
 - i. Hosts must accompany their guests at all times. Guests may not be left unattended in the host's unit or within the community.
 - ii. Hosts are responsible for informing guests of Department of Housing and Residential Education policies.
 - iii. Lending of any assigned keys or Coyote ID card to guests is prohibited. Misuse or loss of University keys or card by guests is the responsibility of the host.
 - iv. Hosts are responsible and accountable for the conduct of their guests while in Housing property, immediately adjacent areas (including parking lots), University property, or at Residential Education sponsored events.
- c. Guests must abide by all Housing and Residential Education Policies; any guest(s) failing to do so may be asked to leave Department of Housing and Residential Education buildings immediately.
- d. Cohabitation exists when a person who is not assigned to a particular residence hall or apartment uses that room or apartment as if they were living there. Cohabitation is not permitted. Examples of this include, but are not limited to:
 - i. Accessing the room or apartment while the assigned occupants are not present or utilizing a key to enter a room or apartment to which one is not assigned.
 - ii. Keeping clothing and other personal belongings in the room or apartment.
 - iii. Sleeping overnight in the room/apartment on a regular basis.
- e. The Department of Housing and Residential Education reserves the right to direct guests to leave at any time.

13. IDENTIFICATION

- a. Residents and their guests are required to carry and provide appropriate photo identification (e.g. driver's license, Coyote ID) upon request by a university staff member performing their duty. Examples of other prohibited actions include: failure to present ID; presenting fabricated, falsified, or misrepresentative ID; permitting others to use IDs for the purpose of improperly gaining access to residence hall, apartment, use of equipment, or any other service.

14. IMPROPER ROOM TRANSFER

- a. Moving into any room or room assignment without written authorization from the Department of Housing and Residential Education, or moving out of any room without following proper checkout procedures, is prohibited. Residents who do not have roommates should be prepared to have a roommate move in at any time. "Spreading out" in a vacant space is considered an improper room transfer. NOTE: Violation of this policy is subject to fines.

15. KEYS & LOCKS

- a. Each resident is responsible for their keys. Each resident is issued a key and/or keycard to their unit (and mailbox key, optional). All keys and key cards remain the property of the Department of Housing and Residential Education. Should a key be lost/missing/stolen, resident is required to report lost/missing/stolen key to the Department of Housing and Residential Education within 24 hours of it being lost/missing. A non-refundable charge will be assessed for any replacement key(s) issued to the resident during occupancy and/or any key(s) lost or not returned upon resident's checkout.
- b. Under no circumstances should a resident duplicate, sell, transfer or lend their key to another individual. Permitting others to use a room key for purposes of improperly gaining access to a residence hall, apartment, or any other building or facility is prohibited. If alerted to a key and/or key card misuse, DHRE will take immediate action to deactivate the impacted card and/or change the lock and the resident issued the key/key card will be charged for card/lock replacement.
- c. The installation of any door or area lock other than those provided by the University is prohibited.
- d. Bypassing or tampering with the electronic locking mechanisms for any door is prohibited.
- e. Residents are prohibited from having a key/key card for more than 48 hours after the deadline to turn in the key/key card (i.e. resident has a lockout key, a checkout date has passed, or a room transfer is completed and resident still has key to old room). If a key/key card is not turned in within 48 hours, the key/key card will be deactivated and/or replaced, and the resident will be charged.

16. PETS

- a. The harboring, feeding, or possession of any animal in housing facilities is prohibited, including "visiting" pets and ESAs that have not been approved by Services to Students with Disabilities. This includes gerbils, rats, hamsters, snakes, turtles, lizards, or any other contained animal. Exceptions are made for service animals (as defined by California Law) and freshwater fish (10-gallon tank limit). For ESA information, please see Accommodations section of this handbook. Violation of this policy is subject to clean-up/sanitation charges.

17. POOL USE

- a. There are two pools located in our Villages. One is located behind the UV Community Center and the other behind the Village Square. The pools are for the use of residents only and may be closed if required for safety or maintenance purposes. Pool hours are from sunrise to sunset.

18. POSTING

- a. All non-housing materials to be posted must be submitted to and approved by the Department of Housing and Residential Education. Public display of "obscene matter" as defined in the California Penal Code, Section 311, is prohibited in the housing facility.

19. PROJECTILES

- a. Throwing, dropping, or projecting objects from a window, roof or balcony is prohibited, including but not limited to: keys, bottles, cans, garbage, water, etc. This includes throwing anything at a window, roof, or balcony.

20. QUIET HOURS & NOISE

- a. All students must abide by Quiet Hours. Quiet Hours are from 10pm – 8am Sunday through Thursday and 12am (midnight) – 8am on Friday and Saturday, in alignment with local noise ordinances. During quiet hours, sound from a room or apartment should not be audible outside the unit door nor in adjacent rooms.
- b. Courtesy Hours are in effect at all times.
 - i. Courtesy hours refer to one's ability to occupy one's unit for the purpose of studying, sleeping, or engaging in activities in an atmosphere where peace and quiet takes precedence over other activities. Engaging in unreasonably loud activities either inside or outside the residence halls are prohibited, which are defined as:
 1. A level of noise which may be deemed an undue disturbance by another member of the community
- c. Finals week is 24-hour quiet hours. 24-hour quiet hours are from 8:00am the Saturday before Finals Week through 8:00pm the Friday of Finals Week.

21. SAFETY & SECURITY

- a. Residents must abide by any security or safety procedures established by the Department of Housing and Residential Education, including but not limited to:
 - i. Wearing appropriate face covering as required by the university (<https://www.csusb.edu/covid-19/face-coverings-campus>)
 - ii. Practicing physical distancing as recommended by CDC
 - iii. Washing hands frequently for at least 20 seconds with soap and water
- b. Providing access to buildings, rooms or apartments to those other than residents, staff, or approved guests by any means is not permitted, including but not limited to: failing to lock or secure doors, propping exit/entrance doors, or allowing a person entrance into a building and leaving them unattended in a public area.
- c. Blocking egress of windows and/or doors by trash, bicycles, etc. is prohibited.
- d. All policies under "Keys & Locks" apply.

22. SMOKING

- a. In compliance with the "Smoke and Tobacco Free" policy, the use of cigarettes, cigars, pipes, electronic smoking devices, tobacco products, chew tobacco, tobacco accessories, vaporizing liquids, or any other tobacco utilization device is prohibited on all CSUSB properties.

23. SOLICITING AND SALES

- a. Engaging in door-to-door distribution, advertising, sales, promotion, commercial transactions and/or solicitation of any nature within residential housing apartments, rooms, balconies, buildings and/or on grounds immediately adjacent to the on-campus housing facilities (including Coyote Village, Arrowhead Village, and University Village) without the expressed authorization of the Department of Housing and Residential Education is prohibited.

24. SPORTS RELATED ACTIVITIES

- a. Riding bicycles, skateboards, roller blades, scooters, skates, etc. within any housing facility, including hallways and lobbies is prohibited.
- b. Playing any physical games in a common area (lounge, lobby, hallway) is prohibited. This includes, but is not limited to, the use of Frisbees, balls, water guns, darts, bicycles, skateboards, or inappropriate use of a laser pointer.

GOOD SAMARITAN CLAUSE

All members of the housing community are encouraged to immediately seek medical or security assistance for students whose health and well-being may be at risk due to the consumption of alcohol and/or drugs. Although it does not “free” a person from responsibility for a policy(s) violation, helping a student in need will always be viewed positively in any post-incident follow-up. This includes all incidents where the “Good Samaritan” and/or the person needing emergency assistance may have violated housing policies.

HEALTH, SAFETY AND WELLNESS FOLLOW UP

The Department of Housing and Residential Education is committed ensuring residents’ health, safety and wellness while living on campus. Professional staff may follow up with residents when instances occur which may impact their well-being and safety, such as:

- Medical Transport of any kind
- General injury/medical concerns
- Alcohol or Drug intoxication
- Roommate Conflicts
- Community Disruptions
- Safety Issues

CSUSB STUDENT CONDUCT POLICIES AND PROCEDURES

The Office of Student Conduct and Ethical Development is located in University Hall 346, and can be contacted via (909) 537-7172. The primary focus of the Student Conduct and Ethical Development Office is to administer the Student Conduct Code by educating students about their social and ethical responsibilities as members of the University community. The Office of Student Conduct and Ethical Development supports the core values of the CSUSB Division of Student Affairs: Student Success, Integrity, and Social Justice.

The Office of Student Conduct and Ethical Development is committed to maintaining a safe and healthy environment for students to engage in campus life, interact with diverse individuals and participate in activities that encourages growth, curiosity, and scholarly fulfillment. The office of Student Conduct and Ethical Development does this by maintaining two basic tenets:

- Students are afforded reasonable rights as productive individuals of the campus community to function in an environment conducive to learning and personal growth.
- It is the responsibility of every student to ensure that their actions do not interfere with someone else's right to be a productive individual on campus.

REPORTING AN INCIDENT

Any member of the campus community can submit an incident report if they are made aware of a violation of University policy or are concerned about a student’s behavior. A Student Conduct Administrator will determine if the matter should be referred to the disciplinary process for investigation.

Please contact the Student Conduct and Ethical Development Office at (909)537-7172 or stop by UH-346 to report any violations of the Student Conduct Code. Reports may also be submitted electronically via the following:

<https://cm.maxient.com/reportingform.php?CSUSanBernardino>

THE DISCIPLINE PROCESS

Students reported for an alleged violation of the Student Conduct Code will be sent a Notice of Investigation letter or a Notice of Conference Meeting letter, depending on the circumstances of the referral or incident report. In either case, students are instructed to schedule a meeting with a Student Conduct Administrator.

During the meeting, the student will have the opportunity to respond to any allegations and to share information relating to their involvement in the incident. If a student chooses to not participate, discipline proceedings can move forward to a resolution without their input.

Students may be accompanied by an advisor of their choosing to any meeting with a Student Conduct Administrator. However, an individual may not serve as an advisor if they are otherwise involved with the same discipline matter, and the advisor may not speak on behalf of the student.

Once the investigation into the incident is complete, the Student Conduct Administrator will determine whether a student is found responsible for a policy violation. If found responsible, the Student Conduct Administrator will offer the student the opportunity to resolve the matter via a Resolution Agreement. If the student does not accept the terms of the Resolution Agreement, the student may request a disciplinary hearing.

The disciplinary hearing is led by a Hearing Officer, who reviews evidence presented by the student and Student Conduct Administrator. The student and Student Conduct Administrator are also allowed to bring witnesses to testify. After the meeting has concluded, the Hearing Officer will submit a written report of findings and conclusions to the President's designee, along with any recommended sanctions. The President's designee will review the Hearing Officer's report and issue a final decision.

Possible Outcomes

If found responsible for a violation, possible outcomes of an administrative conference meeting or disciplinary hearing may include any or all of the following disciplinary sanctions:

- Restitution
- Loss of Financial Aid
- Educational and Remedial Sanctions
- Denial of Access to Campus or Persons
- Disciplinary Warning
- Disciplinary Probation
- Suspension
- Expulsion
- Restrictions on Admissions or Readmission
- Notation of Discipline on a student's transcript

STUDENT CODE OF CONDUCT

The following are grounds for student discipline under Title 5, California Code of Regulations, § 41301.

Standards for Student Conduct

a) Campus Community Values

The University is committed to maintaining a safe and healthy living and learning environment for students, faculty, and staff. Each member of the campus community must choose behaviors that contribute toward this end. Student behavior that is not consistent with the Student Conduct Code is addressed through an educational process that is designed to promote safety and good citizenship and, when necessary, impose appropriate consequences.

b) Grounds for Student Discipline

Student behavior that is not consistent with the Student Conduct Code is addressed through an educational process that is designed to promote safety and good citizenship and, when necessary, impose appropriate consequences.

The following are grounds upon which student discipline can be based:

(1) Dishonesty including:

(A) Cheating, plagiarism, or other forms of academic dishonesty that are intended to gain unfair academic advantage.

(B) Furnishing false information to a University official, faculty member or campus office.

(C) Forgery, alteration, or misuse of a University document, key, or identification instrument.

(D) Misrepresenting one to be an authorized agent of the University or one of its auxiliaries.

(2) Unauthorized entry into, presence in, use of, or misuse of University property.

(3) Willful, material, and substantial disruption or obstruction of a University-related activity, or any on-campus activity.

(4) Participating in an activity that substantially and materially disrupts the normal operations of the University, or infringes on the rights of members of the University community.

(5) Willful, material, and substantial obstruction of the free flow of pedestrian or other traffic, on or leading to campus property or an off-campus University-related activity.

(6) Disorderly, lewd, indecent, or obscene behavior at a University-related activity, or directed toward a member of the University community.

(7) Conduct that threatens or endangers the health or safety of any person within or related to the University community, including physical abuse, threats, intimidation, harassment, or sexual misconduct.

(8) Hazing, or conspiracy to haze. Hazing is defined as any method of initiation or pre-initiation into a student organization or student body, whether or not the organization or body is officially recognized by an educational institution, which is likely to cause serious bodily injury to any former, current, or prospective student of any school, community college, college, university or other educational institution in this state (Penal Code 245.6), and in addition, any act likely to cause physical harm, personal degradation or disgrace resulting in physical or mental harm, to any former, current, or prospective student of any school, community college, college, university or other educational

institution. The term “hazing” does not include customary athletic events or school sanctioned events. Neither the express or implied consent of a victim of hazing, nor the lack of active participation in a particular hazing incident is a defense. Apathy or acquiescence in the presence of hazing is not a neutral act, and is also a violation of this section.

(9) Use, possession, manufacture, or distribution of illegal drugs or drug-related paraphernalia, (except as expressly permitted by law and University regulations) or the misuse of legal pharmaceutical drugs.

(10) Use, possession, manufacture, or distribution of alcoholic beverages (except as expressly permitted by law and University regulations), or public intoxication while on campus or at a University-related activity.

(11) Theft of property or services from the University community, or misappropriation of University resources.

(12) Unauthorized destruction, or damage to University property or other property in the University community.

(13) Possession or misuse of firearms or guns, replicas, ammunition, explosives, fireworks, knives, other weapons, or dangerous chemicals (without the prior authorization of the campus president) on campus or at a University-related activity.

(14) Unauthorized recording, dissemination, or publication or academic presentations (including handwritten notes) for commercial purpose.

(15) Misuse of computer facilities or resources, including:

(A) Unauthorized entry into a file, for any purpose.

(B) Unauthorized transfer of a file.

(C) Use of another’s identification or password.

(D) Use of computing facilities, campus network, or other resources to interfere with the work of another member of the University community.

(E) Use of computing facilities and resources to send obscene or intimidation and abusive messages.

(F) Use of computing facilities and resources to interfere with normal University operations.

(G) Use of computing facilities and resources in violation of copyright laws.

(H) Violation of a campus computer use policy.

(16) Violation of any published University policy, rule, regulation, or presidential order.

(17) Failure to comply with direction of, or interference with, any University official or any public safety officer while acting in the performance of his/her duties.

(18) Any act chargeable as a violation of federal, state, or local law that poses a substantial threat to the safety or well-being of members of the University community, to property within the University community or poses a significant threat of disruption or interference with University operations.

(19) Violation of the Student Conduct Procedures, including:

(A) Falsification, distortion, or misrepresentation of information related to a student discipline matter.

(B) Disruption or interference with the orderly progress of a student discipline proceeding.

- (C) Initiation of a student discipline proceeding in bad faith.
- (D) Attempting to discourage another from participating in the student discipline matter.
- (E) Attempting to influence to impartiality of any participant in a student discipline matter.
- (F) Verbal or physical harassment or intimidation of any participant in a student discipline matter.
- (G) Failure to comply with the sanction(s) imposed under a student discipline proceeding.

(20) Encouraging, permitting, or assisting another to do any act that could subject him or her to discipline.

For full disclosure of CSUSB Student Conduct Policies and Procedures visit: www.csusb.edu/student-conduct

For more information about the Student Conduct Process, please refer to Executive Order 1098-R via www2.calstate.edu/policies

CSU DISCRIMINATION, HARASSMENT, RETALIATION POLICY

The basic reasons for which a university exists are the discovery and transmission of knowledge, and activities that are founded upon the free and open exchange of ideas. Such activities flourish only in a climate unfettered by exploitation, coercion, harassment, intimidation, and/or reprisal.

Members of the CSUSB community have the right to live, work, and learn in an environment free of unlawful discrimination. It is the policy of CSUSB that no student, employee, volunteer, member of the public, or recipient of services and/or benefits provided by CSUSB shall be subjected to any form of prohibited discrimination in any CSUSB programs or activities. Please see the CSUSB website for additional information on the Executive Order:

<https://www.csusb.edu/policies/systemwide-policy-prohibiting-discrimination-harassment-and-retaliation-sexual-misconduct>

COMMUNITY INFORMATION

VILLAGE GENERAL INFORMATION

ARROWHEAD VILLAGE

Arrowhead Village (AV) is convenient apartment-style living for students, located off of Northpark Blvd. All AV apartments have private bedrooms with a maximum of 2 students sharing a bathroom and a maximum of 4 students sharing a kitchen and living room. The buildings in Arrowhead Village include Building 2, Building 3, Building 4, Building 5 and Building 6. AV kitchens appliances include a refrigerator, electric stove and oven, and garbage disposal (AV kitchens do not include microwaves, with the exception of studios).

UNIVERSITY VILLAGE

University Village (UV) is an apartment-style community. Located on the corner of Northpark Blvd and Serrano Dr, UV is comprised of three buildings, Buildings 7, 8, and 9, featuring three apartment styles: 4 bedroom/4 bath, 4 bedroom/2 bath, or 2 bedroom/1 bath. All apartments have private bedrooms with full size beds with a maximum of 2 students sharing a bathroom

and a maximum of 4 students sharing a kitchen, living room, and balcony. Kitchens include a refrigerator, oven range, garbage disposal, microwave, and dishwasher.

COYOTE VILLAGE

Coyote Village (CV), a traditional-style residence hall, comprised of two buildings: Cajon Hall and Running Springs. CV is comprised of double and single rooms with community restrooms (including single-use gender neutral restrooms on each floor). As individual rooms do not have kitchens, residents are required to purchase a meal plan. CV has a community kitchen located in Running Springs.

SERRANO VILLAGE

Serrano Village (SV), a traditional-style residence hall, is closed until further notice.

VILLAGE COMMUNITY CENTERS

University Village Center and Village Square are closed until further notice, with the exception of use for scheduled programs and events. The Coyote Village common spaces will be available to residents, with the Coyote Village Multi-Purpose Room, Game Room, and Community Kitchen accessible at all times.

VILLAGE FRONT DESKS

The Village Front Desks are closed until further notice. Residents can call the RA on Duty number or one of the Front Desk numbers at any time to be connected with staff who can assist with questions or issues such as lock-outs, key problems, etc.

Arrowhead Village Telephone: (909) 537-4169 Location: Village Square
University Village Telephone: (909) 537-4170 Location: University Village Community Center
Coyote Village Telephone: (909) 537-4200 Location: Cajon Hall

HOUSING PROCESSES

ROOMMATE ASSIGNMENTS

The Department of Housing and Residential Education coordinates room assignments for residents based on the information each student provides in their housing application. Every effort is made to accommodate the preferences of each individual student; however, we cannot always guarantee that your preference will be accommodated. Returning residents will have the opportunity to select their roommates within the room selection process. If roommates are not selected for all spaces in a room/apartment, housing will place residents into the available spaces based on information provided in the housing application.

ROOM CHANGE REQUESTS

For health and safety purposes, room and apartment changes will be made only under exceptional circumstances and if space is available. If a conflict arises within a living situation, all those involved are expected to make their best efforts to resolve the problem. Resident Assistants and Area Coordinators are available to assist residents with roommate issues. Housing reserves the right, as per the student housing license agreement, to temporarily or permanently relocate a student if deemed necessary to resolve a conflict. If a student is experiencing exceptional circumstances and wishes to change their housing assignment, the following guidelines apply:

- Individuals experiencing roommate/apartment mate issues are encouraged to first talk to their roommate/apartment mate to resolve issues (and revisit Roommate/Apartment mate agreement).
- If roommates/apartment mates are unable to resolve concerns together, residents can communicate existing issues to their respective RA, and with their assistance, work toward a resolution (see “Roommate/Apartment Mate Relations” section).
- If at some point a room change is deemed necessary, the respective Area Coordinator for the village must approve all room change requests. To set up an appointment with your Area Coordinator, please contact them via email, found on the DHRE website: <https://www.csusb.edu/housing/meet-dhre-team>
- Unauthorized room changes are not permitted. Residents in violation of this policy will be required to move back to their original rooms and are subject to disciplinary action and/or financial assessments (see “Policies” section).
- Housing fees could increase, decrease, or remain the same based on location of new room assignment.
- Any room changes will be done based on space availability and housing reserves the right to deny any room change request, as per the housing Terms and Conditions signed by each resident.

ROOMMATE/APARTMENT MATE RELATIONS

Roommate/Apartment mates are expected to discuss expectations of living together and complete a Roommate/Apartment Mate Agreement. By establishing ground rules early, roommates increase chances of having a positive experience and reduce roommate conflicts. By filling out the electronic agreement, roommates agree to abide by the standards set in the agreement. Residents are encouraged to revisit their agreement when established standards could be changed to create a better living environment for everyone (the agreement can be edited when needed). If assistance is needed to handle a conflict, RAs and ACOREs are available to help.

The Roommate/Apartment Mate Agreement can be found on the DHRE website and the following link:

<https://forms.gle/rxTj9cvz9WfFtkfs7>

Tips for Roommate/Apartment Mate Success:

- Be open about your feelings and expectations of one another as roommates
- Take time to understand and get to know your roommate
- If conflicts arise, reflect on the standards that were set in the roommate agreement
- Discuss issues or concerns early, honestly, and respectfully to keep problems from growing
- Be willing to compromise when needed

Things you and your roommates/apartment mates should talk about include:

- Communication
- Maintaining health and safety
- Cleaning
- Sharing items/space
- Lifestyle, sleeping and studying hours

GENDER INCLUSIVE HOUSING

The Department of Housing and Residential Education (DHRE) at California State University San Bernardino (CSUSB) values the diversity of its students, staff, and faculty and takes all efforts to promote dignity, respect, and inclusion among all residents. CSUSB Housing and Residential Education acts in concert with federal and state law, as well as California State University (CSU) and CSUSB policy and practice. Under CSU policy, no student on the basis of gender may be excluded from participation in or denied the benefits of any CSU program or activity, and all students have the right to participate free from discrimination, harassment and retaliation. Additionally, gender is defined as inclusive of one's gender identity and gender-related appearance and behavior regardless of assigned sex at birth. Within this framework, CSUSB Housing and Residential Education seeks to meet the needs of students of all gender identities/expressions in the best way possible. This includes addressing students' needs regarding accommodations and harassment complaints.

Gender Inclusive Housing (GIH) is intended to support transgender, gender variant, non-binary, and questioning students by providing non-binary housing options. In GIH, a student can live with any other student regardless of sex, gender, or gender identity/expression. As the intended purpose of GIH is to provide living options for students who do not feel comfortable in gender binary housing, preference for GIH spaces will be given to students who identify as transgender, gender variant, non-binary, and/or questioning.

Residents seeking Gender Inclusive Housing should indicate their interest on the housing application and respond to the supplemental question provided. CSUSB Housing and Residential Education will not ask for any more information than is required to meet students' housing needs and all information is confidential and protected by FERPA. Any students wishing to move into Gender Inclusive Housing after the application process is complete or during the academic year should contact Housing.

CSUSB Housing and Residential Education will make every effort to honor all reasonable accommodation(s) requests; however, accommodation requests will not circumvent the housing waitlist.

ACCOMMODATIONS

Contact the Office of Services to Students with Disabilities (SSD) if you anticipate that you will need an accommodation(s) for a disability. Some examples of housing accommodations include wheelchair accessibility, in-bedroom strobe for fire alarm, grab bars in the bathroom, specific room type or assignment, and service animals.

You will need to submit an SSD Application for Services, which you can find on their website at www.csusb.edu/ssd or you can pick up a copy at their office located in University Hall, Suite

183. Depending on the nature of your disability, SSD may require you to submit documentation from a licensed healthcare provider.

SSD works with Housing and Residential Education to determine the placement that best meets your needs. You can reach SSD by calling (909) 537-5238, emailing ssd@csusb.edu or visiting the office in University Hall, Suite 183.

CONTRACT CANCELLATIONS

Your Student Housing License Agreement is a legally binding document and all contract terms and conditions are strictly enforced. This information is intended as a summary. Please refer to the Student Housing License Agreement Terms and Conditions for exact contractual stipulations. Please log in to the housing portal (where you completed your housing application) to complete the appropriate paperwork to request a cancellation.

CHECKOUT

When students have been approved to move out, they must adhere to the following checkout procedures:

- Have an approved cancellation (with the exception of end of the year check-out)
- Checkout by approved date
- Checkout must be done by doing an 'Express Check Out' via the drop boxes at University Village Center or the Housing Annex.
- All keys issued by the Department of Housing and Residential Education must be returned upon checkout (students will be charged for any and all keys not returned)
- At the time of check-out, the room and/or spaces being vacated must be clean and empty of all personal belongings. The Department of Housing and Residential Education is not responsible for any items left behind.
- It is important that all doors and windows are closed and locked upon moveout. Those living in University Village need to make sure their patio door is locked.

Academic year closing information will be shared with all residents during Spring Semester so they can prepare in advance for checking out of their academic year assignments.

Improper Checkout

Please contact the Department of Housing and Residential Education for additional check-out information. Failure to comply with move-out procedures (i.e., moving out late or not returning keys in a timely manner) may result in an improper checkout charge of \$100.00, charges for any necessary re-keys, and/or cleaning /damage charges being billed to the student's account.

Mail Forwarding

It is critical that you change your address with all your providers, contacts, and friends, and that you submit a change of address form with the US Postal Service before checking out. In addition, please update your address on MyCoyote. DHRE is not responsible for any mail left inside your mailbox and is unable to forward mail through USPS.

GUIDE TO LIVING ON CAMPUS

ROOM CONDITION INVENTORY (RCI) & DAMAGES

Prior to move-in, your assigned room and/or apartment was verified for move-in condition. As part of the check-in procedure it is your responsibility to document any pre-existing damage(s) or cleaning and notify the Department of Housing and Residential Education (DHRE) by submitting the electronic Room Condition Inventory (RCI) form. The electronic RCI form must be submitted within 48 hours of your move in. The RCI form can be found on the DHRE website or the following link: <https://forms.gle/u4oRZFX26p3NVX3b7>

Housing property must not be removed from the room and/or apartment. You are financially responsible for any damages, losses and custodial issues resulting from your occupancy. Please do not submit normal wear and tear (small scratches, water stains on counter, etc.)

When students move out of housing, a staff member, will inspect the resident room/apartment and note any new damages. If a resident fails to check out properly or completes an express checkout, an inspection will be completed in absence of the resident. Any damages beyond normal wear and tear identified at checkout and not previously indicated on the form will be assumed to have occurred during the student's residency. The resident will receive a letter via email indicating charges associated with their check out. If no individual claims responsibility for damages in shared areas, all roommates/suite mates will be billed. (See "Community Damages" section). Charges will appear on the student's account.

To avoid check out charges, University Village and Arrowhead Village residents should fill out a cleaning agreements prior to checkout to indicate who will take responsibility for cleaning certain areas of the apartment. Agreements will be provided by Resident Assistants.

DECORATING YOUR ROOM

Your room has been cleaned and repaired so that it is in good shape for you to move in. Save yourself additional charges by observing the following rules:

1. All residents are encouraged to use blue painter's tape for wall decorations or built in tack strips and/or cork boards (where provided).
2. Using nails, tacks, staples, or any other fasteners to hang pictures or posters on the walls is discouraged; using nails, tacks, or staples on room doors is not allowed.
3. Using 3M strips, glue, double-sided tape, "duct" tape, or "Scotch" tape is highly discouraged as these adhesives cause damage. The use of adhesives which will not discolor or pull away the paint are permitted.
4. As per housing policy, posting personal materials in community bathrooms, hallways, public areas or public-facing areas (windows, balconies) is prohibited.

Door decorations on internal facing doors should be posted in consideration of others. If decorations are deemed offensive and inappropriate for public areas, the resident may be asked to take them down or modify them. Exercise care when moving furniture and belongings in and around your room so as not to damage walls or carpeting.

ROOM TEMPERATURE AND THERMOSTATS

UNIVERSITY VILLAGE AND ARROWHEAD VILLAGE

University Village and Arrowhead Village apartments utilize an automatic digital programmable thermostat. The thermostats must be able to monitor the temperature properly and efficiently. It is a policy violation to place posters, covers, lamps, computers, aquariums, televisions, or any type of heat generating device near the thermostat.

NOTE - University Village and Arrowhead Village buildings have the air filter in the main common area (living room/kitchen). Although maintenance will clean and replace filters, it is the resident's responsibility to keep the air vents clean and clear at all times.

CSU Policy requires that buildings shall not be heated above 73° or cooled below 75°.

Tampering with this thermostat (i.e. placing lamps, candles, irons, or other heating sources on or by it) can result in immediate removal from housing and/or charges associated with replacement and repair. Damaging the unit and/or controls may result in charges to the resident. If you are having trouble with your air conditioning unit, please submit a maintenance request online at csusb.edu/housing or via the housing portal.

COYOTE VILLAGE

Coyote Village residents should complete a maintenance request to request temperature changes. However, please be conscientious that the same heating and cooling unit connect all rooms in a wing. Because the heating and cooling systems operate by sensing the air temperature in your room, it is helpful to keep your windows closed on very warm and very cold days. Covering the vents will also affect the temperature in rooms, and vents should never be covered. It is residents' responsibility to keep the air vents clean and clear at all times.

WINDOWS AND WINDOW SCREENS

Residents are responsible for window screens and window glass in their room/apartment. Window screens should be kept in place at all times. Removing or tearing holes in screens is not allowed and will result in charges. Throwing anything out of windows or at windows is a policy violation.

Windows and screens should be closed during high wind season as high winds can break windows. Residents assume full responsibility for damages and repairs to screens and/or glass damaged due to negligence of not closing windows during high winds.

KEYS AND LOCKOUTS

Always carry your key with you and lock your door. Propping doors open, giving your key to friends, or keeping doors unlocked invites strangers into your residence, and is a violation of Housing policy (see "Policies and Regulations" section). If at any time your key is lost or stolen, students should report it immediately to the Department of Housing and Residential Education. The cost to rekey a room or apartment is minimum \$25.00 per lock (cost may increase depending on the number of keys that need to be made).

Students will receive two "free" lockouts every semester. Starting with the third lockout, a resident will be charged \$5.00 for each additional lockout. This charge will be billed to the student's account. If a student is locked out, they can call the RA On Duty number for assistance.

MAINTENANCE AND CUSTODIAL

It is the goal of the Department of Housing and Residential Education to maintain each community in good condition for current and future residents. As maintenance and repair issues are brought to our attention, we will remedy them as promptly as possible. Custodial staff clean all common areas and community spaces, as well as Coyote Village and Serrano Village restrooms (not individual rooms and apartments). DHRE offers maintenance service 24 hours a day for emergencies only. Maintenance requests not classified as an emergency will be serviced within 2-3 days during normal business hours. For after-hour and weekend emergency maintenance related items, notify the RA On Duty for your respective Village. Items that are considered maintenance emergencies include any potential breach to building security, flooding, loss of central heating and cooling, loss of hot water and loss of electricity.

MAINTENANCE REQUESTS

If there is a maintenance issue in your room or apartment, please submit a maintenance request online at <https://www.csusb.edu/housing/current-residents/maintenance-requests>. Please contact (909) 537-5246 during normal operating hours if you have any questions. For after-hour and weekend emergency maintenance related items, notify the RA On Duty for your respective Village.

COMMUNITY DAMAGES

At the beginning of the academic year, an assessment is conducted of each public area. Any damages done to the community beyond normal wear and tear, which cannot be attributed to a specific person or persons, will be billed evenly among the residents of the suite, hall, or apartment depending on damage location. (See “Policies” section in this handbook).

TRASH AND RECYCLING

Residents are responsible for removing trash and recycling from their rooms and placing it in the appropriate disposal locations. Leaving trash in the hallways, suites, or suite bathrooms is not permissible and may result in charges being placed on student accounts. Serrano Village and Coyote Village residents can deposit individual trash in the “trash rooms” located inside their hall. Please contact your RA for specific locations.

Arrowhead Village and University Village residents must use outdoor receptacles located in the adjacent parking lots. Please contact your RA for specific locations. Please do not store trash in apartment, room and/or balcony spaces. This may attract insects and animals, cause bad odors, and is a health hazard to you, roommates and surrounding community members.

LAUNDRY FACILITIES

There are laundry rooms located throughout the Villages. Washers and dryers are available for use by campus residents only. Laundry machines operate by smartphone using the PayRange app. (available through the App Store or Google Play Center). If a machine malfunction occurs, please notify WASH directly 1 (800) 342-5932, have the machine number ready.

Department of Housing and Residential Education assumes no responsibility for items left in laundry rooms. Residents are responsible for removing their laundry in a timely manner. Laundry that remains in the laundry room will be removed by the custodial staff and stored for 30 days; items of value will be given to UPD. If you are missing an item, you can contact the main housing office at housing@csusb.edu, please include a detailed description of the item(s) you are missing and a timeline of when the item was left in the laundry room.

Cost per load

Wash: \$1.00 Dry: \$0.75

Laundry Room Locations

- Arrowhead Village: Building between the mailboxes and Building 2
- University Village: Each floor of each building
- Coyote Village: Coyote Village Multi-Purpose Room (located in Running Springs)
- Serrano Village: First floor of each residence hall

MAIL AND PACKAGES

DHRE provides mail and package handling services to all students living on-campus. The mail room is, located in Coyote Village (Cajon Hall) just across from the Coyote Village Front Desk. Once received, packages and other trackable mail are processed and can be picked up between 10am and 3pm Monday - Thursday.

If a student wishes to receive non-trackable mail and flats (for example, magazines and newspapers), students can request a mail box from the **Mail Room** (located in Coyote Village near the Coyote Village front desk). Mail will be distributed to assigned mail boxes. All non-trackable mail/flats are processed and delivered via the mail room the day they are received.

Mail Room

Hours of Operation

Monday – Thursday, 10am – 3pm

Location: Coyote Village (Cajon Hall)

Telephone: (909) 537-7153

CSUSB Housing Addressing

Proper addressing is imperative to ensure mail and packages are properly processed and quickly distributed to student residents. Please use the CSUSB Housing specific address format provided below for mail/packages (for all residential communities, including UV).

FORMAT	EXAMPLE
{Your Name} 6000 University Pkwy. {Building & Room #} San Bernardino, CA 92407	Cody Coyote 6000 University Pkwy. Cajon 253 San Bernardino, CA 92407

Security

All items received by the Mail Room are locked in a secured area designed just for student packages and trackable mail. For optimal service, we highly recommended that packages and sensitive mail be sent via a shipper using a tracking number and requiring a signature (i.e., UPS, FedEx, or USPS Express Mail). It is recommended that any valuable items, such as computers and cameras, be insured for the value of the item. Neither California State University, San Bernardino nor the Department of Housing & Residential Education will be responsible for the condition of a package upon receipt. When picking up any mail each student is required to show their Coyote ID or some type of photo ID that matches the name on the package.

Amazon Locker

The campus Amazon Locker (BOBA) is closed until further notice, all resident packages should be directed to the housing Mail Room.

PARKING

Parking is enforced 24 hours a day, 7 days a week across campus. All residents must purchase a parking permit in order to park on campus. Residents have the option to purchase a resident pass, in lieu of a general pass, to park in resident reserved parking (along with general parking). Parking is managed by CSUSB Parking and Transportation Services, please visit their site for more information: www.csusb.edu/parking

USING TECHNOLOGY WHEN LIVING ON CAMPUS

INTERNET

Internet access is included as part of the telecommunication services provided to all students on campus. Residents should familiarize themselves with the Acceptable Use Policy for Electronic Communications at www.csusb.edu/policies prior to using these resources. In order to connect to the CSUSB network, students are required to have specific network adapters depending in which Village the student is located.

Residents cannot connect to the CSUSB network with a router.

All users in student housing are required to authenticate in order to gain access to the Internet. The authentication protocol will ask the user for a valid Coyote ID and password. In order to gain access to the Internet from either a wired or wireless connection from the housing area, users need to launch their preferred web browser, which will automatically be redirected to an authentication service.

If you have any questions regarding the necessary equipment, installation or you are having difficulty with your Coyote ID, password, or email please call (909) 537-7677.

Connecting Smart TVs, Gaming Consoles and Media Streaming Devices

These devices cannot sign directly in to the wireless networks on campus and need additional configurations to connect. For a wireless connection, these devices use the 'CSUSB-DEVICES' wireless network.

To start the connection process, you must first fill out the Connect Device to Campus Network form (<https://www.csusb.edu/housing/life-campus/maintenance-and-technology-requests/connect-device-campus-network>). Please read the instructions and fill the form out completely. Click submit and wait to be contacted by the Technology Support Center.

Arrowhead, Coyote and University Village allow for connecting devices via a wireless or wired connections. Each bedroom has ONE available wired connection for student use. Ethernet cable is not provided. To get to the internet, your device must be able to connect to a wireless network.

For a list of approved devices please view our CSUSB Housing Device List (<https://www.csusb.edu/sites/default/files/HousingDevicesList.pdf>).