

The John M. Pfau Library's Core Values

Access to Knowledge Content

We value the entire spectrum of knowledge content and strive to select, maintain, and make available those resources that best support the teaching, learning, and research mission of CSUSB.

Community Engagement

Recognizing the significant mutual benefits that naturally arise from positive interactions between the library and the various diverse communities forming its context, we seek to create and maintain an inviting, welcoming, and approachable presence. We are dedicated to fostering, furthering, and honoring local intellectual life at all levels by using a wide array of methods including, but not limited to, events, collaborations, and research projects.

Innovation

We value and encourage innovation, constantly seeking ways to improve the user's experience through assessment and evaluation of the library and its services, information resources, and technology. We also recognize that the library has a role in fostering innovation through providing resources and venues for our users' creative activities.

Intellectual Freedom

We value diversity of thought and the many ideas and perspectives that emerge from engagement with knowledge content, while supporting ease of access and maintaining privacy.

Preservation

We value the preservation and conservation of our local cultural heritage, unique materials, and collections in all of their formats using current best practices.

Professionalism

We value collegiality and shared responsibility for achieving library and campus goals; we engage in ongoing professional development and embrace collaboration at all levels to meet these goals and maintain our competencies.

Service

We value excellent user centered service and have set the Golden Rule as our standard both at the individual level and in the administration of library services.

Social Justice & Democracy

We believe in providing library resources and services to those who are disadvantaged and disempowered so they may participate fully in community and university life.

Teaching & Learning

We value the spirit of inquiry as an integral part of a learning society, and we offer information literacy instruction and resources to foster lifelong learning.

Meta-values (glue that holds the values together) = Communication, Respect, Empowerment, and Integrity