

# Adventure Cancellation Policy

To cancel your participation, you must contact CSUSB Recreation and Wellness at (909) 537-2367, by email at [adventure@csusb.edu](mailto:adventure@csusb.edu), or in person at the CSUSB SRWC.

## Cancelations

- More than 7 days - Full credit or a refund minus a \$10 processing fee.
- 7 days - 72 hours - 25% cancellation fee, minimum \$10. Can be issued as refund or account credit.
- Fewer than 72 hours - 100% loss of fees.

Cancelations made by CSUSB Adventure will receive a full refund or credit. Credit may take 72 hours to post to account. Credits must be redeemed in person at the SRWC. Some programs have special cancelation terms. All refunds will be by check and will be mailed. Refunds take up to 6 weeks to process.