AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE

Availability and Location of Law Enforcement Assistance
The California State University, San Bernardino Police Department (University Police Department “UPD”) is located at 5500 University Parkway, San Bernardino, CA and provides police services 24 hours a day to our community. Police Dispatch can be reached directly 24 hours a day by phone at (909) 537-5165 or (909) 537-7777.

Riverside Sheriff Department, Palm Desert Station, has primary jurisdiction for the safety and security of the Palm Desert Campus (PDC). Riverside Sheriff Department, Palm Desert Station, is located at 73705 Gerald Ford Drive, Palm Desert, CA and can be reached 24 hours a day at (760) 836-1600.

Enforcement and Arrest Authority
The peace officers of CSU San Bernardino have state-wide police authority and jurisdiction per Penal Code section 830.2 and Education Code section 89560 and are vested with law enforcement powers and responsibilities identical to the local police or sheriff departments in your home community.

Crime Reporting
The entire campus community is strongly encouraged to report any and all known or suspected incidents of criminal activity on campus UPD as soon as possible. When calling CSU San Bernardino Police, always:

- Give your name, telephone number, and location;
- Give clear and accurate information;
- Be prepared to supply suspect and vehicle description, and direction of travel;
- DON'T HANG UP! Follow the instructions of the dispatcher; and
- Students residing in on-campus housing may also report crimes to the on-duty Resident Advisor who will ensure the immediate notification of the University Police.

By Telephone Contact:
- Emergency: 9-1-1 or text-to-911
- UPD: (909) 537-5165 or (909) 537-7777
- PDC, Riverside Sheriff: (760) 836-1600
- Emergency Alert Hotline: (909) 537-5999
- LiveSafe App (Online Reporting) www.livesafe.com

If you'd like to remain anonymous, you can contact UPD via the anonymous Crime Prevention Tip Line at (909) 537-7786, the We Tip Hotline at (800) 782-7463 (800-78-CRIME), or via the LiveSafe App.

The campus Emergency Alert Hotline is a recorded message with information related to immediate emergencies that may be happening on campus. The message may contain information related to building closures, employee/work status information, and campus closures.

In Person Contact:
- UPD is located at the northwest end of campus near the Facilities Services building.
  Directions: University Parkway, towards the campus from the freeway, left on Northpark Blvd., right on Fairview Dr., University Police is on the left after Facilities Services and Environmental Health and Safety.
- Palm Desert Campus, Riverside Sheriff's Department, Palm Desert Station: 73705 Gerald Ford Dr., Palm Desert, CA 92211; Phone (760) 836-1600
  Directions: From Palm Desert Campus, when exiting, right to Gerald Ford Dr., left to the address listed above.
Emergency Blue Light Call Stations
The 9-1-1 emergency telephone system will put you in contact with emergency personnel for any emergency or non-emergency need, 24-hours a day. There are over 60 emergency call stations located throughout the CSU San Bernardino campus, including residential housing, and five (5) at the Palm Desert Campus. There are over 500 surveillance cameras located throughout the two campuses, with over 440 on the San Bernardino campus and over 50 between PDC and the PDC Rec Center.

SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities
Most campus facilities are key-accessed, and most are open daily for scheduled campus community use. The Housing and Residential Education Buildings are accessible by card access only. Campus key control and distribution is a function of Facilities Services. To provide for the security of campus facilities, the University Police enforces Educational Code section 89031 & CSUSB Housing Policies. Campus facility access may be revoked per Penal Code section 626.

Security Considerations Used in Maintenance of Campus Facilities
Regular inspections and security surveys of campus indoor/outdoor lighting, shrubbery, and walkways are conducted. The University participates in Crime Prevention through Environmental Design concepts for planning and improvement on campus.

Special Event Safety Planning
Preparation for large events on campus involve the creation of Incident Action Plans according to the Standardized Emergency Management System and in collaboration with mutual aid agencies and contracted safety personnel.

ACTIONS IN THE LAST 18 MONTHS TO INCREASE SAFETY

- UPD launched a Bait Bike Program and an Unmanned Aircraft System (UAS) Program.
- “Coyote Be Aware” training was created and is offered to the campus to allow students and staff the opportunity to learn personal safety and self-defense strategies.
- Body Worn Camera technology was implemented for UPD officers.
- Upgrades were made to UPD’s 911 system, including a new center to use during emergencies.
- Emergency Management increased the size of the successful Community Emergency Response Team (CERT) from 45-trained members to 65.
- Precautions put in place across campus regarding COVID-19, including specific signage and directional flow in buildings to promote physical distancing and mask wearing.
- Flu Vaccination Clinics offered to students and faculty to reduce impacts of Flu during the pandemic.
- Electronic Access was added to the exterior of campus buildings on both the San Bernardino and Palm Desert campuses to improve access campus-wide. Automatic locks were also added to many building doors and the project will continue throughout the campuses.

CHANGES IN SAFETY PRECAUTIONS DURING THE NEXT 24 MONTHS

- Emergency Management continues to develop a comprehensive, all-hazards plan for Housing and Residential Life.
- Working with Environmental Health & Safety to create an employee safety-training program that will include preparedness and emergency procedures portion.
- Will purchase satellite “hot spots” for utilization in the event of a regional disaster.
- Cameras will be upgraded in campus parking lots.
- Traffic Calming project on North Campus Circle will install stop signs, speed feedback signs, pavement striping, and other traffic control signage to slow traffic and increase safety along that stretch of road.
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