Introduction to the CARE Team and CSUSB Basic Needs Resources

Jesse Juarez, M.S.W.
Case Management Specialist, Campus Assessment, Response & Education (CARE) Team
Do you know of someone experiencing:

- Extremely emotional responses
- Drastic changes in behavior
- Depression
- Anxiety

Is someone acting in a threatening or disturbing manner?

You can refer them to the CARE Team:

- Email CARE@csusb.edu
- Call (909) 537- CARE (2273)

For emergencies or life threatening situations, call 9-1-1
Introduction to the CARE Team

Interdisciplinary team of professionals who provide support, intervention and referrals in response to students of concern, and/or students who are experiencing concerns (personal issues, health or wellness issues, emotional issues, financial issues) that may be negatively affecting their success.

CONTACT: Jesse Juarez
CARE Case Management Specialist
(909) 537-CARE • care@csusb.edu
Introduction to the CARE Team

- Student Conduct & Ethical Development
- Services to Students with Disabilities
- Department of Housing & Residential Life
- Student Health Services
- Counseling & Psychological Services (CAPS)
- Academic Advising
- Center for International Studies & Programs
- Title IX & Gender Equity
- Office of Student Engagement
- Palm Desert Campus Administration
- University Police
Introduction to the CARE Team

- **CARE Team Case Management Specialist, Jesse Juarez**
  - Provides referrals for students to various campus or community resources
  - Helps students navigate referrals for follow-up care or for services that are outside the scope of campus resources
  - Partner with Student Success Coordinator, Housing & Residential Education, for residential student support
Introduction to the CARE Team

SCED & CARE Team Office Suite

- Lisa Root, Associate Dean/Director & CARE Co-Chair
- Jason Wimbley, Assistant Director
- Jesse Juarez, CARE Case Management Specialist
- Liz Arvizu, Administrative Support Coordinator

University Hall 346 • (909) 537-7172 (909) • 537-CARE
To Make a CARE Referral:

- **Call** CARE Team staff / Jesse Juarez at (909) 537-CARE (7-2273)
- **Send an email** to CARE@csusb.edu
- **Submit a referral / incident report** via CARE Website (24-hour, seven days per week online incident reporting):
  - [https://www.csusb.edu/care-team](https://www.csusb.edu/care-team)
CSUB Support for Basic Needs

- Food Pantry (Obershaw DEN, located in Faculty Office Building Room 237)
- CalFresh application assistance is available via the CARE Team (UH 346), Student Health Center, the DEN, and REC Center
- Emergency housing
- CARE Teams and linkage to community resources
CSUB Support for Basic Needs

Assistance with Food Insecurity: Obershaw DEN

Provides food and hygiene kits to students. Meal packs are also provided at designated locations.

• During the 2018-2019 academic year the Den received 1309 student visits.
  ◦ Fall 2018: 299 visits
  ◦ Winter 2019: 441 visits
  ◦ Spring 2019: 569 visits

• During the 2018-2019 academic year 304 new students registered for DEN services.
  ◦ Fall 2018: 93 new students registered
  ◦ Winter 2019: 127 new students registered
  ◦ Spring 2019: 84 new student registration

FALL HOURS (September 25 - December 19):
Every Tuesday 10:30AM -1:30PM
Every Thursday 10:30AM-2:00PM
Every Friday 1:30PM-3:30PM

Faculty Office Building Room 237
(909) 537-FOOD
CSUB Support for Basic Needs

Assistance with Food Insecurity: Calfresh

Calfresh application assistance is available at the Den, the CARE Team office (UH 346), the Student Health Center, and the REC Center.

• Assistance includes: Pre-screening, application assistance, walk-in appointment hours, Calfresh Outreach Days

• Staff provide linkage to Calfresh services (including Medi-Cal) and referrals to a community food bank (www.capsbc.org/foodbank)

• Students must meet county requirements to be eligible: Federal Work Study
  Work 20 hours per week minimum
CSUB Support for Basic Needs

Resources for Students Experiencing Housing Insecurity

**CSUSB Emergency Housing Program**

Partnership: Department of Housing and Residence Education & CARE Team

If available for Fall 2020, the Emergency Housing Program is intended for students that are homeless (with no other options for temporary housing). To access emergency housing the student must meet with Natalie Cleary of DHRE or Jessie Juarez, CARE Case Management Specialist, to assess for appropriateness. Please note that we cannot accommodate students with children or other family, or are experiencing circumstances that carry risk factors that pose a risk to the community.

**CSUSB Liaison for Homeless and Foster Youth**

Jesse Juarez, the CARE Team Case Management Specialist, can assist students experiencing homelessness or housing insecurity, even if on-campus Emergency Housing is not available. He will assess student needs and identify any community resources that may be available.

For assistance, contact CARE at **CARE@csusb.edu**; to view resources visit **https://www.csusb.edu/basic-needs**
Contact Information

The CARE Team
University Hall, room 346
(909) 537-CARE
care@csusb.edu

Office of Student Conduct & Ethical Development
University Hall, room 346
(909) 537-7172
student-conduct@csusb.edu