



Introduction to the CARE Team and CSUSB Basic Needs Resources

Jesse Juarez, M.S.W.

Case Management Specialist, Campus Assessment, Response &
Education (CARE) Team



CARE Team

Campus
Assessment,
Response and
Education

Do you know of someone experiencing:

- Extremely emotional responses
- Drastic changes in behavior
- Depression
- Anxiety

Is someone acting in a threatening
or disturbing manner?

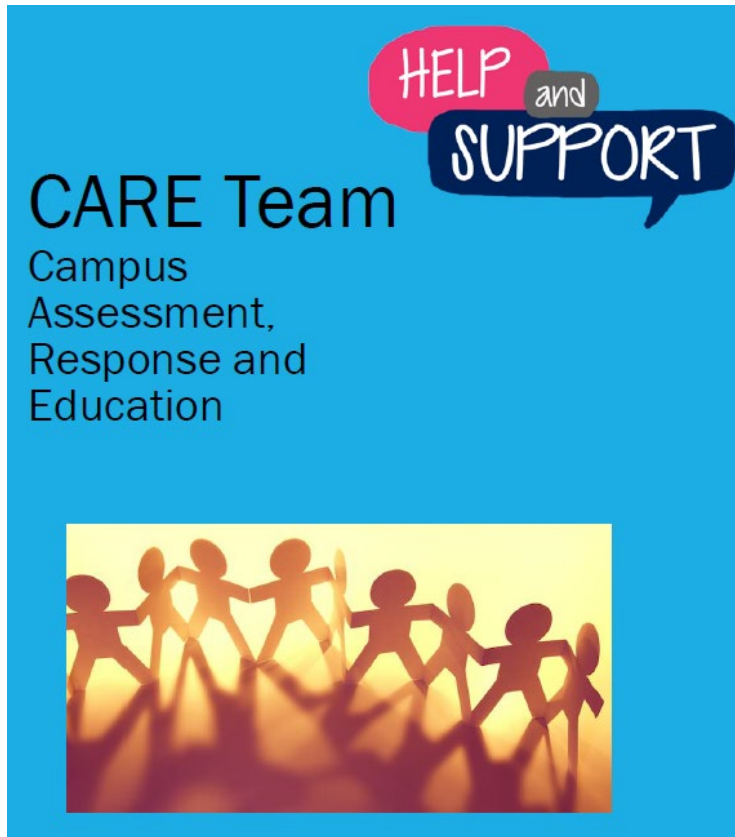
You can refer them to the CARE Team:

- Email CARE@csusb.edu
- Call (909) 537- CARE (2273)

For emergencies or life threatening
situations, **call 9-1-1**



Introduction to the CARE Team



Interdisciplinary team of professionals who provide support, intervention and referrals in response to students of concern, and/or students who are experiencing concerns (personal issues, health or wellness issues, emotional issues, financial issues) that may be negatively affecting their success.

CONTACT: Jesse Juarez
CARE Case Management Specialist
(909) 537-CARE • care@csusb.edu



Introduction to the CARE Team

- Student Conduct & Ethical Development
- Services to Students with Disabilities
- Department of Housing & Residential Life
- Student Health Services
- Counseling & Psychological Services (CAPS)
- Academic Advising
- Center for International Studies & Programs
- Title IX & Gender Equity
- Office of Student Engagement
- Palm Desert Campus Administration
- University Police



Introduction to the CARE Team

❖ **CARE Team Case Management Specialist, Jesse Juarez**

- Provides referrals for students to various campus or community resources
- Helps students navigate referrals for follow-up care or for services that are outside the scope of campus resources
- Partner with Student Success Coordinator, Housing & Residential Education, for residential student support

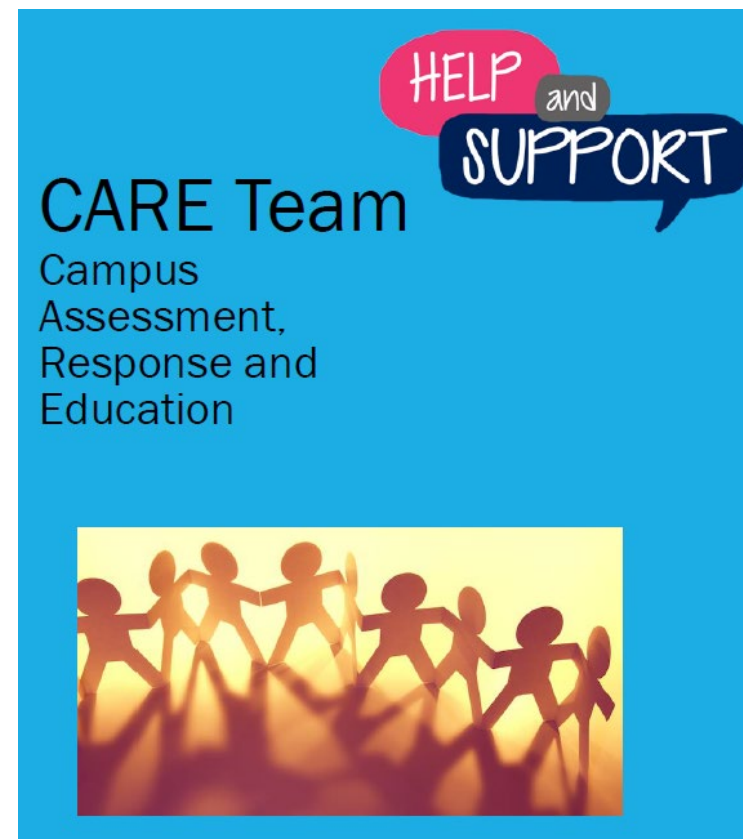


Introduction to the CARE Team

SCED & CARE Team Office Suite

- Lisa Root, Associate Dean/Director & CARE Co-Chair
- Jason Wimbley, Assistant Director
- Jesse Juarez, CARE Case Management Specialist
- Liz Arvizu, Administrative Support Coordinator

University Hall 346 • (909) 537-7172 (909) • 537-CARE



To Make a CARE Referral:

- **Call** CARE Team staff / Jesse Juarez at **(909) 537-CARE (7-2273)**
- **Send an email** to CARE@csusb.edu
- **Submit a referral / incident report** via CARE Website (24-hour, seven days per week online incident reporting):
 - <https://www.csusb.edu/care-team>
 - https://cm.maxient.com/reportingform.php?CSUSanBernardino&layout_id=2

**CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO**

CARE Team Referral

Background Information

Your full name: _____
Your position/title: _____
Your phone number: _____
Your email address: _____
Your physical address: _____
* Nature of this report: _____
* Urgency of this report: _____
* Date of incident: _____
Time of incident: _____
* Location of incident: _____
Specific location: _____

Or, you may write **Anonymous**

Normal must be formatted **YYYY-MM-DD**

Please select a location ...

Involved Parties

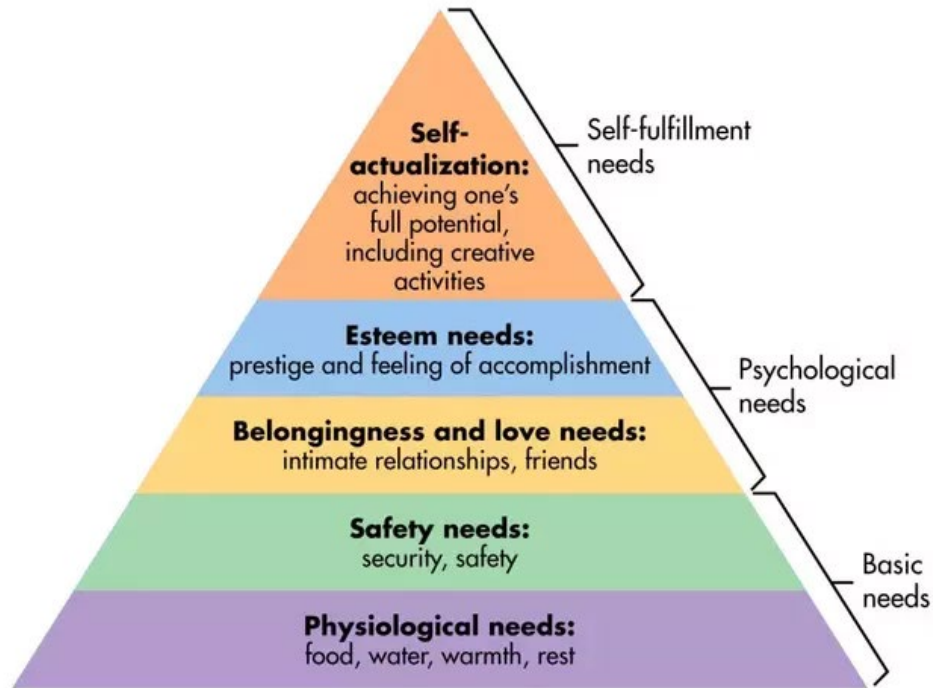
Please list the individuals involved (excluding yourself), including as many of the listed fields as you can provide. For non-students, please list an SSN or Drivers License number in the block labeled SID (Student ID #) if available.

Name or Organization	DOB (YYYY-MM-DD)	====[Select Gender]====	Phone number	====[Select Role]====	ID Number	Email address	Hall/Address

Description / Narrative

Please provide a detailed description of the incident/concern using **specific** concise, objective language (Who, what, where, when, why, and how). For "Illness and injury" reports, please list the part of your body where you were injured.

CSUB Support for Basic Needs



- ❖ Food Pantry (Obershaw DEN, located in Faculty Office Building Room 237)
- ❖ CalFresh application assistance is available via the CARE Team (UH 346), Student Health Center, the DEN, and REC Center
- ❖ Emergency housing
- ❖ CARE Teams and linkage to community resources



CSUB Support for Basic Needs

Assistance with Food Insecurity: Obershaw DEN

Provides food and hygiene kits to students. Meal packs are also provided at designated locations.

- During the 2018-2019 academic year the Den received 1309 student visits.
 - Fall 2018: 299 visits
 - Winter 2019: 441 visits
 - Spring 2019: 569 visits
- During the 2018-2019 academic year 304 new students registered for DEN services.
 - Fall 2018: 93 new students registered
 - Winter 2019: 127 new students registered
 - Spring 2019: 84 new student registration



FALL HOURS (September 25 - December 19):

Every Tuesday 10:30AM -1:30PM

Every Thursday 10:30AM-2:00PM

Every Friday 1:30PM-3:30PM

Faculty Office Building Room 237
(909) 537-FOOD

CSUB Support for Basic Needs

Assistance with Food Insecurity: Calfresh

Calfresh application assistance is available at the Den, the CARE Team office (UH 346), the Student Health Center, and the REC Center.

- Assistance includes: Pre-screening, application assistance, walk-in appointment hours, Calfresh Outreach Days
- Staff provide linkage to Calfresh services (including Medi-Cal) and referrals to a community food bank (www.capsbc.org/foodbank)
- Students must meet county requirements to be eligible:
 - Federal Work Study
 - Work 20 hours per week minimum



Photo by Calle Macarone (Unsplash)



CSUSB Support for Basic Needs

Resources for Students Experiencing Housing Insecurity

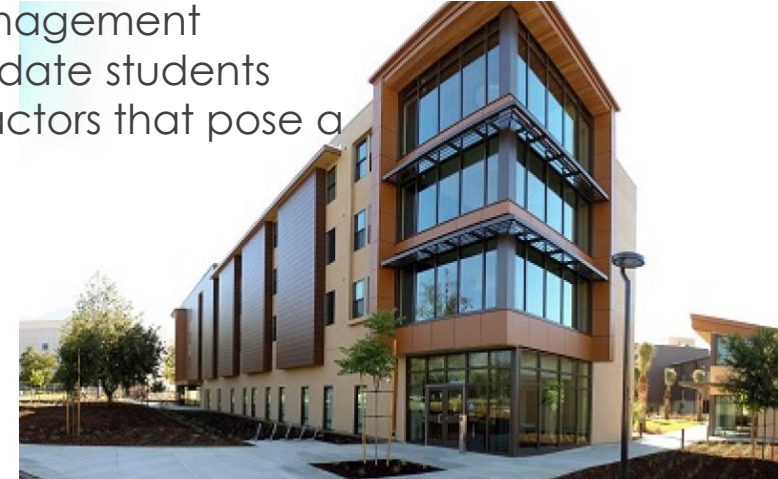
CSUSB Emergency Housing Program

Partnership: Department of Housing and Residence Education & CARE Team

If available for Fall 2020, the Emergency Housing Program is intended for students that are homeless (with no other options for temporary housing). To access emergency housing the student must meet with Natalie Cleary of DHRE or Jessie Juarez, CARE Case Management Specialist, to assess for appropriateness. Please note that we cannot accommodate students with children or other family, or are experiencing circumstances that carry risk factors that pose a risk to the community.

CSUSB Liaison for Homeless and Foster Youth

Jesse Juarez, the CARE Team Case Management Specialist, can assist students experiencing homelessness or housing insecurity, even if on-campus Emergency Housing is not available. He will assess student needs and identify any community resources that may be available.



For assistance, contact CARE at CARE@csusb.edu; to view resources visit <https://www.csusb.edu/basic-needs>



Contact Information



The CARE Team

University Hall, room 346

(909) 537-CARE

care@csusb.edu

Office of Student Conduct & Ethical Development

University Hall, room 346

(909) 537-7172

student-conduct@csusb.edu

