

March 8, 2022

Dr. Tomas Morales  
President  
California State University, San Bernardino  
5500 University Parkway  
San Bernardino, CA 92407-2397

Dear President Morales:

This letter serves as formal notification and official record of action taken concerning California State University, San Bernardino (CSUSB) by the WASC Senior College and University Commission (WSCUC) at its meeting February 25, 2022. This action was taken after consideration of the report of the review team that conducted the Accreditation Visit to California State University, San Bernardino September 22-24, 2021. The Commission also reviewed the institutional report and exhibits submitted by California State University, San Bernardino prior to the Offsite Review (OSR), the supplemental materials requested by the team after the OSR, and the institution's November 15, 2021 response to the team report. The Commission appreciated the opportunity to discuss the visit with you and your colleague Clare Weber, ALO. Your comments were very helpful in informing the Commission's deliberations. The date of this action constitutes the effective date of the institution's new status with WSCUC.

### **Actions**

1. Receive the Accreditation Visit team report
2. Reaffirm accreditation for a period of ten years
3. Schedule the next reaffirmation review with the Offsite Review in spring 2031 and the Accreditation Visit in fall 2031
4. Schedule an Interim Report to be submitted by March 1, 2025 to address:
  - a. growth and status of the Palm Desert Campus.
  - b. progress in talent acquisition.
  - c. progress in communication and collaboration in shared governance.

The Commission commends California State University, San Bernardino in particular for the following:

1. Making enormous and impressive strides directly addressing the identified requirements outlined in the last Commission Action Letter.
2. The DEI governance model is highly inclusive and reflects a genuine commitment to diversity, equity, and inclusion as part of the emerging fabric of the institution.

3. Student advisors across the university collaborate in powerful ways to consistently provide a full range of support that contributes to student success.
4. The thoughtful and intentional way in which IT and IR teams envisioned, planned, and built systems and platforms in support of student success and in response to the global pandemic.
5. Allocating resources for initiatives such as DEI, the Quarter to Semester transformation, and the development of a culture of assessment – that demonstrates the level of institutional commitment required for successful implementation of these overarching strategic goals.
6. Creating a culture of continuous improvement by breaking down silos and working together across the university.
7. Developing a meaningful and substantive student-centered focus across multiple departments and programs.

The Commission requires the institution to respond to the following issues:

1. Continue innovations that were born out of a response to the pandemic that have risen to the level of best practices. (CFR 2.10, 4.1, 4.7)
2. Ensure improved graduation rates, which are trending in the right direction, continue to be one of the top institutional priorities. (CFR 2.6, 2.10, 4.1, 4.7)
3. Continue to develop a clear plan to optimize the Palm Desert Campus. (CFR 3.5, 4.6, 4.7)
4. Clarify shared governance in a manner that all constituents understand, and then follow rules of engagement for effective, meaningful, and harmonious collaboration. (CFR 3.7, 3.10)
5. Continue to focus on faculty development to facilitate effective student engagement and learning in all modalities of instruction. (CFR 2.10, 3.3)
6. Develop talent acquisition strategies to fill staff and faculty vacancies and honor the institution's deepening commitment to DEI. (CFR 4.7)

In taking this action to reaffirm accreditation, the Commission confirmed that California State University, San Bernardino addressed the three Core Commitments and successfully completed the two-stage institutional review process conducted under the 2013 Standards of Accreditation. In keeping with WSCUC values, California State University, San Bernardino should strive for ongoing improvement with adherence to all Standards of Accreditation and their associated CFRs to foster a learning environment that continuously strives for educational excellence and operational effectiveness.

In accordance with Commission policy, a copy of this letter is being sent to the chair of California State University's governing board. A copy of this letter is also being sent to Acting Chancellor Steven Relyea, California State University. The Commission expects that the team report and this action letter will be posted in a readily accessible location on the California State University, San Bernardino's website and widely distributed throughout the institution to promote further engagement and improvement and to support the institution's response to the specific issues identified in these documents. The team report and the Commission's action letter will also be posted on the WSCUC

website. If the institution wishes to respond to the Commission action on its own website, WSCUC will post a link to that response on the WSCUC website.

Finally, the Commission wishes to express its appreciation for the extensive work that California State University, San Bernardino undertook in preparing for and supporting this accreditation review. WSCUC is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. Please contact me if you have any questions about this letter or the action of the Commission.

Sincerely,



Jamiene S. Studley  
President

JSS/mbg

Cc: Phillip Doolittle, Commission Chair  
Clare Weber, ALO  
Lillian Kimbell, Board Chair  
Steven Relyea, Acting Chancellor  
Members of the Accreditation Visit team  
Mark B. Goor, Vice President