2002
San Bernardino County Annual Survey:

A joint endeavor of the
Inland Empire Research Consortium and
San Bernardino Associated Governments

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INTRODUCTION

The Inland Empire Research Consortium (IERC) is pleased to present the results of its **2002 San Bernardino County Annual Survey** of residents in San Bernardino County. In previous years IERC has produced the *Inland Empire* Annual Survey, a survey of Riverside and San Bernardino County residents. This year the survey is limited to San Bernardino County and does not address public perceptions outside of the county. This year's survey is a joint endeavor of IERC and SANBAG.

The purpose of the **San Bernardino County Annual Survey** is to provide policy-related research that bears on issues important to San Bernardino County. The San Bernardino County Annual Survey provides decision-makers with objective, accurate and current information for:

- ♦ **evaluating key public and private sector services and activities** (e.g., retail services, health care, education, transportation);

- ♦ **describing the public's current views as well as changes over time** in public perceptions of such issues as: quality of life, the state of the local economy, perceptions of the region as a place to live and work, the greatest problems and issues (e.g., crime, pollution, immigration) facing San Bernardino County, commuting, traffic congestion, and promotion of economic development;

- ♦ **providing a regional focus** for the on-going discussion of key local/regional issues; and

- ♦ **disseminating a coherent picture of San Bernardino County residents' views, beliefs, and demographic characteristics** to key decision makers within and outside the county, thus enabling comparisons to other counties.

The IERC represents a partnership between the Institute of Applied Research and Policy Analysis at California State University San Bernardino (CSUSB) and the Center for Social and Behavioral Sciences Research at University of California Riverside (UCR). Apart from the objectives listed above, the IERC is committed to promoting regionalism and cooperation, and to projecting the Inland Empire onto the radar screen of other "significant actors" in the State. It is

our hope that the Annual Survey will, in future years, again reflect the two-county area (rather than just San Bernardino County) and that it will continue to be a valuable area resource for initiating community discourse and helping to inform public policy, officials, and citizens by incorporating proprietary questions from public and private agencies in the two county area.

THE QUESTIONNAIRE

Questionnaire items were selected on the following basis: Several questions were incorporated from previous annual surveys of Riverside and San Bernardino counties which were designed to track changes over time in the residents' perceptions about their quality of life and economic well-being, their views about the pressing issues of the day, and their ratings of public services and agencies. In addition, a number of standard demographic questions were included for tracking purposes and for cross tabulation of findings. Tracking questions, of course, provide public agencies and businesses with trend data often needed in policy making and outcome assessments. These questions are also valuable in comparing the county with other counties in the state and nation. Questions were also submitted by SANBAG. A Spanish version of the questionnaire was produced, the survey instrument was then pre-tested (both languages), and some minor changes to the wording and order of some items were made. The questionnaire is attached as Appendix I.

SAMPLING METHODS

As indicated earlier, this year's survey focused exclusively on residents within San Bernardino County. As part of this effort, SANBAG was also interested in region-specific differences within the county. Specifically, three regions of interest were defined: **East/West Valley** (all cities and unincorporated areas within the urbanized valley region of San Bernardino County); **Victor Valley** (mainly Victorville, Hesperia, Apple Valley and Adelanto); and **Desert** (communities outside the urbanized valley and Victor Valley areas). IERC chose to sample the regions with unequal sample sizes so as to reflect the fact that the East/West Valley zone comprises a greater proportion of the county's population than the other regions. On the other hand, sample sizes are not strictly proportional to the population, since such a breakdown would

not result in sufficient sample size to generalize to the two smaller regions (Victor Valley and Desert). The final regional sample sizes were: 253 in East/West Valley, 179 in the Victor Valley region, and 179 in the Desert Region. The accuracy of the zone data varies depending on the number of respondents sampled within each zone, however each of the zones has a 95% level of confidence and an accuracy better than plus or minus 7.3%. The total county-wide sample size of 611 (11% of which were conducted in Spanish and the remainder in English) has a 95% level of confidence and an accuracy of plus/minus 4%. Of course, **in order to remove the effects of the over-sampling, weighting factors were applied to the data when county-wide results were tabulated.**

Within each region, telephone survey respondents were randomly selected from a comprehensive sample frame consisting of all telephone working blocks which contain residential telephone numbers in the region. This is a standard random sampling approach for studies of this nature. Telephone interviews were conducted by the Institute of Applied Research at California State University, San Bernardino using computer assisted telephone interviewing (CATI) equipment and software. The surveys were conducted between November 7, 2002 and November 14, 2002.

INTRODUCTION TO FINDINGS

Following are the major findings from this year's San Bernardino County Annual Survey. Findings are generally presented for San Bernardino County as a whole. In those few instances where there exist significant differences between the three regions, such dissimilarities will be noted and discussed in detail.

In addition, this report includes six years of continuous data to conduct more extensive trend analysis than in previous reports. It must be noted that trend analysis is made more difficult since the former distinct regions East and West Valley have been combined into one region for this report. The trend analysis will be conducted assuming that this year's combined zone can essentially be seen as an average for the two previously separate zones.

Finally, as noted in the preceding section, the tables in the data display and in the following sections of the report reflect a weighting scheme to correct for over-sampling of certain

geographic areas in the county. Throughout this report, therefore, when we refer to the number of respondents indicating a particular view (a number that is a weighted figure), the actual number of respondents may differ from the adjusted figure reported in the table. For a full data display of countywide (weighted) findings, see Appendix II. Regional breakdowns are shown in Appendix III.

COMMUTING AND
TRANSPORTATION ISSUES

OVERVIEW: Since the 1998 Annual Survey, commute times have remained relatively stable, with most respondents from all zones spending less than an hour commuting to and from work. Most work within San Bernardino County, although gradually more and more people traveling outside the county for employment. About a quarter of those surveyed are willing to take a pay cut to work closer to home. Many commuters do not use freeways for their trip to and from work, but of those who do, I-10 is used often by East/West Valley respondents and Desert respondents, whereas Victor Valley respondents use I-15.

The length of reported commuting times (Question 28) has remained fairly constant over time (Table 1). The key observation, however, is that a substantial majority (61%) of San Bernardino County respondents had commuting times of less than one hour, and that during the previous years the proportion of commuters in the "less than 1 hour" category has remained fairly constant, varying within 2-3 percentage points.

Since the 1998 survey, the Desert Region has shown the highest proportion of respondents with relatively short commute times (less than one hour). This figure is significantly higher than the proportion for Victor Valley respondents.

Table 1. % With Total Commuting Times Of Less Than 1 Hour

	East Valley %	West Valley %	Victor Valley %	Desert %	San Bernardino County
1997 Survey	69	48	60	56	**58**
1998 Survey	60	54	58	71	**58**
1999 Survey	67	56	58	72	**62**

2000 Survey	68	59	43	76	**61**
2001 Survey	67	56	56	72	**60**
2002 Survey	61		55	69	**61**

Although a large majority of respondents report commuting a total of less than one hour each day, a significant number of respondents commute for longer times. Indeed, many San Bernardino County respondents commute for over two hours (17 % of East/West Valley, 22% of Victor Valley, and 5% of Desert respondents – all within the margin of error from previous year's results). Longer commuting time, of course, takes its toll in terms of personal lifestyle, individual costs for gas and maintenance, implications for energy consumption, and county and state costs for the required road improvements and maintenance.

The majority (67%) of those respondents who commute to work report that they travel to work within their own county (Question 30), with Los Angeles County being the number two destination (Table 2). This pattern has been noted in previous Annual Surveys and it continues this year, although there has been a seeming slight erosion in the percentage of people working within San Bernardino County and an accompanying increase in those traveling to Riverside, Los Angeles, and Orange counties. At first glance it may appear that these changes over time are within the margin of error and can be dismissed as simple sampling variation. On further inspection, however, it is possible that job creation is simply not fast enough in San Bernardino, and thus people are leaving the county in increasing numbers to find employment.

**Table 2: Distribution of
Commuting Destinations, 1998-2002**

Work Destination County	1998	1999	2000	2001	2002
San Bernardino	72.5	73.3	70.1	69.3	67.0
Riverside	7.8	5.7	7.1	7.9	8.7
Orange	3.3	3.2	4.4	3.8	6.2
Los Angeles	13.5	14.8	15.3	16.1	16.1
San Diego	0.3	0.4	0.6	0.3	0.6
Other	2.6	2.5	2.5	1.9	1.4

Zone-specific analysis corroborates this picture of a slight erosion in employment within San Bernardino County. As in earlier years, the East and West Valley zones continue to register

the highest amount of inter-county commuting, with 36% of East/West Valley respondents traveling outside the county (predominantly to Los Angeles County), and approximately 16% of respondents in the other two zones leaving the county. These results are similar to those of the last two years.

Given the large percentage of respondents commuting outside the county to work, it was of interest to determine whether people would accept a pay cut to work locally and eliminate their daily commute. Specifically, two questions addressed this issue, the first asking about a 10% decrease in salary and the second asking about a 5% decrease (Questions 31 and 32). Nearly a quarter of respondents (23%) indicated that they would be willing to accept a 10% decrease in salary in order to work closer to home. Even more (27%) would be willing to accept a more moderate decrease of 5%. These figures are dramatically higher than those obtained in the 1998 Annual Survey which posed a similar question. In that survey only 15% expressed any willingness *at all* to accept a pay cut to work closer to home. This could be a function of increasing congestion on the roads, increasing weariness with long-distance commuting, or a combination of both. In either event, these findings suggest that over time the number of commuters willing to accept a pay cut will most likely continue to increase, and thus the need for job creation in San Bernardino County is reinforced.

There are, as expected, zone-specific differences, with Victor Valley and East/West Valley respondents responding differently from Desert respondents. Specifically, Desert respondents indicate less of a willingness to accept *any* pay cut to work closer to home, however this can be simply explained by noting that relatively few Desert respondents deal with long commutes and out-of-county commutes.

Question 33 on the survey asks the respondent to indicate which freeways are used during the commute to work (with multiple responses accepted). The following table (Table 3) shows the data broken down by zones as well as combined for the county as a whole. Clearly the results are a function of geographic proximity to the freeways and size of commuting population.

Table 3. Number and Percentage of Commuters Using Various Freeways

FREEWAY	East/West Valley (n = 134)	Victor Valley (n = 70)	Desert (n = 68)	**San Bernardino County (n = 308*)**
I-10	40 (30%)	9 (13%)	12 (18%)	**85 (28%)**

60	28 (21%)	7 (10%)	1 (1%)	**59 (19%)**
I-15	17 (13%)	39 (56%)	8 (12%)	**53 (17%)**
210/30	14 (10%)	8 (11%)	0 (0%)	**31 (10%)**
215	12 (9%)	7 (10%)	2 (3%)	**27 (9%)**
91	8 (6%)	3 (4%)	0 (0%)	**17 (6%)**
Don't drive freeway	**48 (36%)**	**26 (37%)**	**34 (50%)**	**112 (36%)**

* Numbers do not add up due to weighting scheme applied

Finally, two questions were asked only of Victor Valley area respondents regarding their awareness and usage of commuter bus service which exists to take people "down the hill" from the Victor Valley (Questions 34 and 35). Fewer than half of the Victor Valley respondents (48%) reported an awareness of the service, and none of those respondents had used it. These findings, however, should be understood in the context that the service only began in July (five months prior to this year's survey), thus it is likely that the 48% awareness figure will likely increase over time.

MEASURE I QUESTIONS

OVERVIEW: Very few zone respondents report being aware of the Measure I tax. Of those who are aware of Measure I, most report their impression that it has improved transportation in the county. Highest priority transportation improvements are those which directly impact the respondents' driving: freeway expansion, local street repairs and widening, and freeway improvements related to truck safety.

Another series of questions on the survey addressed the Measure I sales tax: awareness of the tax in general, awareness of specific projects, evaluation of effectiveness in improving transportation in San Bernardino County, and priorities for usage of the money (Questions 36 - 39). Overall awareness of the tax was low: only about 11% of respondents indicated that they had heard of it (a figure relatively consistent for all regions). That figure is significantly lower than the 24% who indicated an awareness of Measure I in the 2000 Annual Survey. Of course, this may partially reflect the different ways the question was worded on the two surveys. This year respondents were simply asked "Have you heard of the Measure I sales tax," whereas two years ago the question was more specific and detailed: "In 1989 San Bernardino County residents approved Measure I, a ½ cent sales tax to pay for transportation improvements. Are you aware of Measure I?"

The 66 people (11% of respondents) who indicated an awareness of the measure were then asked further questions. When asked to *name* a Measure I project (without reading a list to the respondents), most respondents (64%) were unable to name any Measure I projects at all. The few people who were able to name projects mentioned: Interstate 10 carpool lanes in Ontario and Montclair (11 people), Metrolink train (7 people), SR 210/30 in Rancho Cucamonga and Fontana, Bear Valley Road in Victorville/Apple Valley/Hesperia (2 people), or local bus service (only 1 person). No one mentioned SR 71 in Chino/Chino Hills. Clearly, public officials need to do an extensive marketing campaign for Measure I, one which links the measure with specific and concrete projects, when the renewal finally comes to the ballot. Based on previous survey data, support for continuation of Measure I is high (68% in the 2001 Annual Survey) when questions about the support follow an extensive listing of Measure I projects.

All respondents were asked their opinion as to whether the Measure I tax has improved transportation overall in San Bernardino County. Given the results reported above, it is not surprising that 40% of respondents indicated that they simply "don't know." Of those expressing an opinion, however, 68% indicated that they "strongly agree" or "somewhat agree" that Measure I has, indeed, improved transportation overall in the county. These findings hold for the sample as a whole, *as well as* for registered voters (65% support), and also among *likely* voters (registered voters who indicate that they vote in all elections) for whom the support is at the 67% level.

Finally, respondents were asked to prioritize various transportation issues that could be addressed by the Measure I ½ cent transportation tax. The results are reported in Table 4 below:

Table 4. Priority of Transportation Issue That Could Be Addressed By Measure I

	High Priority	Medium Priority	Low Priority	Don't Know
Metrolink train expansion	41%	36%	16%	7%
Public bus service expansion	35%	36%	20%	9%
Local street repairs and widening	62%	26%	10%	2%
Freeway expansion	66%	21%	11%	2%
Freeway improvements related to truck safety	61%	27%	10%	2%

The results show that the automobile culture is alive and well in San Bernardino County in that respondents prefer that their tax money be spent on transportation improvements that will allow them to continue driving their own automobiles (as opposed to taking advantage of public transportation). On the other hand, the priority rankings above do not force the respondent to make a choice between competing transportation improvement strategies. In the abstract, therefore, respondents are likely to consider *all* transportation improvement strategies worthwhile unless they are forced to make a choice among competing solutions to the problem of traffic congestion.

Some zone-specific differences were noted regarding transportation priorities. Table 5 shows the percentage of respondents in each zone who consider each transportation improvement to be a high priority expenditure. Desert respondents are not as concerned with using funds for freeway expansion or Metrolink train expansion as are respondents in the other zones.

Table 5. Percentage of Respondents Indicating the Transportation Improvement is a HIGH Priority

	East/West Valley (n = 252)	Victor Valley (n = 178)	Desert (n = 178)
Metrolink train expansion	41%	44%	**23%**
Public bus service expansion	33%	39%	44%
Local street repairs and widening	59%	77%	62%
Freeway expansion	69%	60%	**42%**
Freeway improvements related to truck safety	62%	57%	55%

RATINGS OF THE COUNTY

OVERVIEW: *As in previous surveys, a substantial majority of San Bernardino County residents in each zone continue to rate their county as a good place to live. Traditional sources of satisfaction with living in Southern California continue to be mentioned as the "best" things about living in the county. Crime and smog continue to be mentioned as the predominant negatives.*

As has been the case since the inception of the Annual Survey in 1997, the majority of residents rate San Bernardino County as a "fairly good" or "very good" place to live (Question 3).

Table 6. Ratings of San Bernardino County as a Place to Live

RATING	East/West Valley	Victor Valley	Desert	SB County
Very good	23%	20%	16%	**23%**
Fairly good	50%	55%	52%	**51%**
Neither good nor bad	16%	17%	22%	**17%**
Fairly bad	4%	4%	6%	**4%**
Very bad	6%	4%	3%	**5%**

Further, as Table 7 shows, it is encouraging that the ratings are generally maintaining a trend of improvement over time in all zones.

Table 7. Trend -- Proportion of Respondents Indicating Their County Is A "Very Good" or "Fairly Good" Place to Live

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	50	76	67	63
1998 Survey	58	76	66	69
1999 Survey	59	78	71	64
2000 Survey	55	77	73	63
2001 Survey	65	77	77	69
2002 Survey	73		75	68

To help place the above findings in perspective, respondents were asked to indicate the one BEST and one MOST NEGATIVE thing about living in the county (Questions 4 and 5). One of the more interesting findings has to do with how San Bernardino zone residents view affordable housing in the region. Until two years ago, this wasn't even on residents' "radar screen" of best things about the county. This year it has risen to the second most often mentioned positive factor by respondents in the East/West Valley zone (Table 8), and is offered as an important factor by respondents in the other zones. Of course, the standard factors of "good area, location, scenery," "not crowded," and "good climate, weather" are cited as a "plus" of living in the county.

Table 8. Positive Factors Mentioned About the County

	East/West Valley	Victor Valley	Desert	SB County
Good area, location, scenery	43%	32%	28%	**41%**

Affordable housing	13%	13%	6%	**13%**
Not crowded	8%	15%	13%	**10%**
Good climate, weather	7%	19%	18%	**9%**

In last year's survey, smog/air pollution was the most often mentioned negative factor, followed closely by crime and gang activity. This year the order of these factors has switched, returning to the trend from the 2000 Annual Survey. This, surprisingly, was the case even in the Desert zone, an area not known for its crime. Further, last year traffic was mentioned as a factor, but only about a third as often as smog. This year those factors were mentioned almost an equal number of times.

Table 9.
Negative Factors Mentioned About the County

	East/West Valley	Victor Valley	Desert	**SB County**
Crime, gang activity	20%	14%	9%	19%
Smog, air pollution	16%	7%	7%	14%
Traffic	12%	12%	2%	11%
Lack of job opportunity/economy	6%	10%	7%	7%

When the category of "drugs" is added to "crime and gang activity" the results are even more striking. Crime continues to be a problem which policy makers must address. On the other hand, it is encouraging that the percentages mentioning crime as a negative factor have not significantly changed since last year's survey.

In the 1999 report, we had noted that smog/air pollution had dramatically disappeared as a highly salient negative thing about county life in the minds of respondents. In 2000 it returned as a pressing concern in two of the four zones (East and West Valley). Last year and this year it appears to be a concern in *all* zones, and the figures for all zones are relatively unchanged from the 2001 survey.

Table 10.
% Mentioning Smog as a Negative Factor

	East Valley	West Valley	Victor Valley	Desert
1997 Survey	14%	19%	5%	2%
1998 Survey	11%	15%	7%	3%

1999 Survey	0%	2%	0%	0%
2000 Survey	16%	15%	3%	1%
2001 Survey	17%	17%	8%	6%
2002 Survey	16%		7%	7%

What do respondents perceive to be the major contributors to air pollution in the Inland Empire (Question 40)? Auto exhaust is considered to be the primary source (mentioned by 62% of respondents), followed by truck emissions (34%) and factories (24%). But surprisingly, only 13% indicated that the air pollution comes from other geographic areas, yet this statement is heard quite often throughout the county. These results are consistent across all zones.

FEAR OF CRIME AND CRIME RELATED ISSUES

OVERVIEW: *The dramatic drop in last year's fear of being the victim of a serious crime has been reinforced this year. Other than the figures from the 2000 Annual Survey (which may have been an anomaly), the fear of crime has declined steadily since 1997.*

As noted above, the perennial problem of drugs, crime and gang activity still remains salient as a negative factor in San Bernardino County. Yet the "big news" reported last year regarding a significant decrease in crime from the previous year appears to be holding.   When the question was asked directly: "how fearful are you that you will be a victim of a serious crime, such as a violent or costly crime" (Question 10), a little over a third of county residents express that they are either "very fearful" or "somewhat fearful." As noted in Table 11, this figure has not significantly changed since last year's survey.

In most past surveys, East and West Valley respondents expressed a higher level of fear of being the victim of a serious crime (such as a violent or costly crime) than respondents in the Victor Valley and the Desert regions. This year, results for Victor Valley are virtually identical to the combined East and West Valley zones. Desert respondents continue to express much less concern with being the victim of a serious crime than those of the other zones.

Table 11.
% "Very Fearful" or "Somewhat Fearful" of being the victim of a serious crime

	East Valley	West Valley	Victor Valley	Desert	**SB County**

1997 Survey	46%	41%	40%	36%	**43%**
1998 Survey	48%	38%	33%	20%	**40%**
1999 Survey	38%	36%	37%	23%	**36%**
2000 Survey	48%	39%	33%	24%	**41%**
2001 Survey	35%	32%	25%	21%	**32%**
2002 Survey	35%		34%	26%	**35%**

ECONOMIC EVALUATIONS AND FUTURE PROSPECTS

OVERVIEW: Countywide, perceptions of personal economic well-being have significantly declined, although perceptions of the county's economic state have remained relatively constant. Victor Valley, which in 2001 had seemingly withstood the declines in perceptions of economic well-being experienced in the rest of the county, has now registered its own downturn. About half of the respondents in all zones expect to be better off by next year.

As noted in last year's report, respondents' rating of the county's economy was declining (most notably in the Desert zone and slightly in East and West Valley zones). At that time this decline was explained on the basis of a downturn in the national economy and as reflecting 9/11 impact. This year's findings (Question 9) suggest somewhat of a rebound in the East/West Valley region. But in the Desert region there has been no change from 2001, and in Victor Valley there has been a dramatic *decrease* in positive feelings about the economy. These findings are supported by both national, state, and regional economic reports which point to a softening of the economy.

County-wide, perceptions of the economy improved somewhat from last year. But the reader should note that the survey was taken in November before it was generally well-known that the State is in a budgetary crisis. It will be interesting to see next year's survey responses on this item.

Table 12.
% Rating the County's Economy as "Excellent" or "Good"

	East Valley	West Valley	Victor Valley	Desert	**SB County**
1997 Survey	20%	46%	14%	24%	**28%**
1998 Survey	39%	56%	33%	39%	**45%**
1999 Survey	35%	62%	39%	39%	**47%**

2000 Survey	39%	51%	37%	37%	**44%**
2001 Survey	32%	46%	41%	27%	**39%**
2002 Survey	46%		27%	26%	**43%**

There are several other indicators of county economic well being in this study which cloud the picture slightly. Respondents offered perceptions about their own *personal* economic well being, and these were not necessarily consistent with their ratings of the county economy. Responding to the question "In comparison to a year ago, would you say that you and your family are better off, worse off, or the same" (Question 6) the percentage of respondents reporting being "better off" when compared with a year before has dropped precipitously in 2002 after remaining stable for the previous three years. The decline is especially marked in the East/West Valley zone and the Victor Valley zone.

Table 13.
% Indicating Their Finances Are "Better Off" Compared With a Year Ago

	East Valley	West Valley	Victor Valley	Desert	**SB County**
1997 Survey	39%	38%	28%	22%	**34%**
1998 Survey	44%	52%	38%	35%	**46%**
1999 Survey	38%	48%	35%	38%	**42%**
2000 Survey	38%	44%	42%	40%	**41%**
2001 Survey	35%	42%	36%	36%	**38%**
2002 Survey	30%		24%	32%	**30%**

Further, only about half of respondents in each zone remain optimistic about their own finances, and expect to be "better off" in terms of their family finances a year from now (Question 8). These findings are consistent with those in previous years which indicate that people tend to be optimistic about the future regarding their finances, even if they are less than pleased with their current economic state.

Another indicator of personal economic well being is the question: "Thinking about your household income, would you say that it is *enough so that you can save money* or buy some extras*, just enough to meet your bills and obligations,* or *is it not* enough to meet your bills and obligations" (Question 7). Many respondents still report having enough money to save and buy extras (Table 14). Yet, the majority of people within all zones indicated that money was tight

and that they had "just enough to pay their bills." In addition, significantly fewer respondents in the Victor Valley and Desert zones indicate that there is enough money to save and buy extras. These findings reinforce from the previous survey which pointed out that there was a continuing and widening polarization occurring between the "haves" (those who indicate that they have enough money to save and buy extras) and "have nots" (those who report being somewhat strapped for funds).

Table 14.
% Indicating Their Household Income Is Sufficient To Save And Buy Extras

	East Valley %	West Valley %	Victor Valley %	Desert %	SB County
1997 Survey	35%	44%	27%	27%	36%
1998 Survey	40%	46%	45%	40%	43%
1999 Survey	42%	41%	31%	39%	40%
2000 Survey	41%	42%	36%	35%	40%
2001 Survey	42%	45%	48%	43%	43%
2002 Survey	42%		36%	30%	41%

In summary, then, the economic and social-psychological aftermath of 9/11 continues to be felt within parts of the county, perhaps due to such factors as the fear of war in Iraq, fear of future terrorist acts, and further news of corporate scandals.

EVALUATIONS OF SELECTED PRIVATE
AND PUBLIC SERVICES

OVERVIEW: *Ratings of private and public services have not changed significantly over time in the county overall, with high marks continuing to be given to Police/Sheriff services, shopping, and parks/recreation services. On the other hand, street/road maintenance, transportation, and entertainment continue to be problem areas.*

Each year the Annual Survey includes questions regarding respondents' evaluations of local services from both the private and public sectors. Over time, there has been remarkable

stability in rankings. The following table details the percentage of respondents who indicate that the services are "excellent" or "good" (Questions 15 to 21).

Table 15.
% Rating Local Services as "Excellent" or "Good"

	East/West Valley	Victor Valley	Desert	SB County
Police/Sheriff	74%	57%	62%	**71%**
Shopping	74%	60%	32%	**70%**
Parks/Recreation	62%	40%	52%	**58%**
Public Schools	53%	43%	37%	**51%**
Entertainment	53%	34%	23%	**49%**
Transportation	42%	29%	40%	**40%**
Street/Road Maintenance	43%	21%	25%	**39%**

In previous years, police/sheriff services received the highest rankings countywide (Table 15), and these findings are essentially replicated this year. The highest level of "support" for police/sheriff services was in the East/West Valley region. Shopping also received extremely high ratings countywide with the notable exception being the Desert region in which only about a third of respondents ranked shopping as "excellent" or "good." At the bottom of the list is the way streets and roads are kept up, with only four out of every 10 respondents giving the service a good or excellent rating. The problems with street and road maintenance appear to be especially severe (from the respondents perception) in the Victor Valley and Desert regions.

Since the inception of the survey there has been a high degree of stability in ratings of local services (Table 16). One special note: in past reports we have often commented on the fact that the ratings of public schools had declined. In this report, ratings have returned to 1998 higher levels.

Table 16.
Trends in "Excellent" or "Good" Ratings of Services

SERVICE	1997 Annual Survey	1998 Annual Survey	1999 Annual Survey	2000 Annual Survey	2001 Annual Survey	2002 Annual Survey
Police/Sheriff	66%	65%	70%	64%	66%	71%
Shopping	N/A	65%	68%	63%	68%	70%
Parks/Recreation	56%	56%	60%	58%	58%	58%
Public Schools	47%	51%	46%	41%	45%	51%
Entertainment	N/A	50%	49%	43%	46%	49%

Transportation	N/A	N/A	N/A	36%	42%	40%
Streets/Roads	26%	35%	38%	33%	34%	39%

CONFIDENCE IN ELECTED OFFICIALS

OVERVIEW: Although the majority of zone residents have at least some level of confidence that their elected city officials will adopt policies that will benefit the general community, there remains about a third of the respondents with either "not much" or "no" confidence in their elected officials.

Respondents were asked: "How much confidence do you have that the elected officials in your city will adopt policies that will benefit the general community" (Question 22). A majority of respondents in all zones indicated that they have "some" confidence (57%) or a "great deal" of confidence (9%) that their elected city officials will adopt policies that will benefit the community.   Further, the erosion in confidence noted in last year's report has disappeared (Table 17).

Table 17.
% Reporting a "Great Deal" or "Some" Confidence
in Their Elected Officials

	East Valley	West Valley	Victor Valley	Desert	SB County
1997 Survey	58%	78%	51%	56%	**63%**
1998 Survey	55%	69%	57%	54%	**61%**
1999 Survey	56%	66%	52%	49%	**59%**
2000 Survey	60%	71%	58%	52%	**64%**
2001 Survey	53%	65%	54%	55%	**59%**
2002 Survey	69%		51%	52%	**66%**

On the other hand, a significant proportion of people (about a third) within each of the zones expressed either "not much" or "no" confidence in their elected officials. The reader should also note that one's view of the category "some" confidence (i.e. whether that is a positive or a negative statement) will have a significant impact in how one evaluates the citizens opinions regarding their elected officials.

FINAL NOTE

In this report we have presented countywide and zone-specific findings from the 2002 San Bernardino County Annual Survey. The reader is encouraged to review the full data displays (attached) for the complete listing of survey results. This report will be added to previous Annual Surveys on our web site (http://iar.csusb.edu) for those who wish to engage in more detailed comparative analysis with previous years' reports.

Once again, we wish to thank San Bernardino Associated Governments for their commitment to this project.

For questions about the San Bernardino County Annual Survey (or additional analysis tailored to a particular organization or agency), please contact the authors: Shel Bockman (909-880-5733), Barbara Sirotnik (909-880-5729), and Max Neiman (909-787-4693).

APPENDIX I

Questionnaire

SAN BERNARDINO ANNUAL SURVEY, 2002

SHELLO   Hello, I am calling from the Institute of Applied Research at Cal State San
            Bernardino.

SHEAD   Are you the head of this household or his or her spouse?
    1.   Yes   [SKIP TO INTRO]
    2.   No   [CONTINUE]
    3.   DON'T KNOW/NO RESPONSE
    4.   REFUSED

SHEAD2   Is the head of the household or his or her spouse at home?
    1.   Yes   [SKIP TO INTRO]
    2.   No   [CONTINUE]
    3.   DON'T KNOW/NO RESPONSE
    4.   REFUSED

INTRO   California State University San Bernardino and the University of California
            Riverside are conducting a scientific study of public opinion on a variety of issues.
            Answers to this survey will be used by county officials to make policy decisions
            and your opinions are very important to represent your point of view in our study.
            This survey takes less than 10 minutes to complete. Your identity and your
            responses will remain completely anonymous and confidential, and of course, you
            are free to decline to answer any particular survey question.

            I should also mention that this call may be monitored by my supervisor for quality
            control purposes only. Is it alright to ask you these questions now**?**
    1.   YES [SKIP TO BEGIN]
    2.   NO

APPT   Is it possible to make an appointment to ask you the survey questions at a more
            convenient time?
    1.   Yes (SPECIFY)_____
    2.   No

BEGIN   I'd like to begin by asking you some general questions.
B1.   First, what city do you live in?
    1.   Code directly _____
    2.   DON'T KNOW
    3.   REFUSED

B2.   What is your zip code?
    1.   Code directly _____
    2.   DON'T KNOW

3.   REFUSED

B3.   Overall, how would you rate San Bernardino County as a place to live? Would you say it is Very Good, Fairly Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?
1.   Very good
2.   Fairly good
3.   Neither good nor bad
4.   Fairly bad
5.   Very bad
6.   DON'T KNOW
7.   REFUSED

ROTATE THE FOLLOWING TWO QUESTIONS (B4 and B5)

B4.   In your opinion, what is the ONE best thing about living in San Bernardino County? **[INTERVIEWER: DON'T READ OPTIONS]**
1.   Good area, location, scenery
2.   Affordable housing
3.   Good climate, weather
4.   Not crowded
5.   Good schools/universities
6.   Less crime, feel safe
7.   Job availability
8.   Friendly people
666.   Other SPECIFY_____
777.   NOTHING
888.   DON'T KNOW
999.   REFUSED

B5.   In your opinion, what would you say is the ONE most negative thing about living in San Bernardino County? **[INTERVIEWER: DON'T READ OPTIONS]**
1.   Smog, air pollution
2.   Traffic
3.   Poor public transportation
4.   Drugs
5.   Crime/Gang activity
6.   Bad location
7.   Lack of entertainment
8.   Overpopulated
9.   Bad school system
10.   Cost of living
11.   Lack of job opportunity
666.   Other SPECIFY_____
777.   NOTHING
888.   DON'T KNOW
999.   REFUSED

B6.   In comparison to a year ago, would you say that you and your family are financially better off or worse off or the same?
1.   Better off
2.   Same
3.   Worse off
4.   DON'T KNOW
5.   REFUSE

B7.   Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?
1.   Enough to save and buy extras
2.   Just enough to pay bills
3.   Not enough
4.   DON'T KNOW
5.   REFUSE

B8.   Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?
1.   Better off
2.   Same
3.   Worse off
4.   DON'T KNOW
5.   REFUSE

B9.   In general, how would you rate the economy in San Bernardino County today? Would you say that it is Excellent, Good, Fair, or Poor?
1.   Excellent
2.   Good
3.   Fair
4.   Poor
5.   DON'T KNOW
6.   REFUSED

B10.   In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime? Would you say that you are...
1.   Very fearful
2.   Somewhat fearful
3.   Not too fearful, or . . .
4.   Not at all fearful
5.   DON'T KNOW
6.   REFUSED

TRANS: I would now like to ask you some questions about voting.

B11. Are you currently registered to vote?
    1.   Yes
    2.   No
    3.   DON'T KNOW
    4.   REFUSED TO ANSWER

B12. Which of the following best describes your political party affiliation: Democrat, Republican, Independent, or some other party?
    1.   Democrat
    2.   Republican
    3.   Independent
    4.   Some other Party
    5.   None
    6.   DON'T KNOW
    7.   REFUSED TO ANSWER

B13. Would you say that you vote in all elections, only some, hardly ever or never?
    1.   In all elections
    2.   Only in some
    3.   Hardly ever
    4.   Never
    5.   DON'T KNOW
    6.   REFUSED

B14. Politically, do you consider yourself to be..... **INTERVIEWER: READ OPTIONS**
    1.   Very liberal
    2.   Somewhat liberal
    3.   Middle of the road
    4.   Somewhat conservative
    5.   Very conservative
    6.   DON'T KNOW
    7.   REFUSED

(TRANS) Now, I'd like to ask you how you rate some of the local public and private services you are supposed to receive. For each would you let me know if you believe the service is excellent, good, fair, or poor. **(ROTATE B20 – B26)**

		Excellent	Good	Fair	Poor	DON'T KNOW	REFUSE
B15.	Police/Sheriff	1	2	3	4	5	6
B16.	Parks and Recreation	1	2	3	4	5	6
B17.	The way streets and roads are kept up	1	2	3	4	5	6
B18.	Public schools	1	2	3	4	5	6
B19.	Shopping	1	2	3	4	5	6
B20.	Transportation	1	2	3	4	5	6

B21. Entertainment   1   2   3   4   5   6

B22. How much confidence do you have that the elected officials in your city or community
      will adopt policies that will benefit the general community? Would you say you have a
      "great deal", "some", "not much," or "no confidence?"
      1.   A great deal of confidence
      2.   Some confidence
      3.   Not much confidence
      4.   No confidence
      5.   DON'T KNOW
      6.   REFUSED

B23. Are you currently employed?
      1.   Yes [SKIP TO B11]
      2.   No
      3.   DON'T KNOW
      4.   REFUSED

B24. **ASK IF CURRENTLY UNEMPLOYED**: Are you…
      1.   Retired   [SKIP TO B34 if VV Region, B36 if not VV Region]
      2.   Looking for work   [SKIP TO B34 if VV Region, B36 if not VV Region]
      3.   A housewife/househusband and not looking for work outside the home; or
                                   [SKIP TO B34 if VV Region, B36 if not VV Region]
      4.   Not currently in workforce
                                   [SKIP TO B34 if VV Region, B36 if not VV Region]
      5.   REFUSED   [SKIP TO B34 if VV Region, B36 if not VV Region]

B25. **ASK ONLY IF CURRENTLY EMPLOYED**: Do you work full time or part time?
      1.   Full time
      2.   Part time
      3.   REFUSED

B26. **ASK ONLY IF CURRENTLY EMPLOYED**:
      What is your occupation? Specify _____   *** USE CODING FROM LAST YEAR**

B27. **ASK ONLY IF CURRENTLY EMPLOYED**:
      How concerned are you that you might lose your job? Would you say you are:
      1.   Very concerned
      2.   Somewhat concerned
      3.   Not at all concerned
      4.   DON'T KNOW
      5.   REFUSED

[ONLY ASK NEXT QUESTION OF PEOPLE WHO ARE WORKING]

B28.   When thinking about your travel to and from work, on the average, how much total time, **in minutes**, do you spend commuting **both ways** each day?
[INTERVIEWER: CODE # MINUTES]
777.   Doesn't apply; don't work outside home or I am not employed
888.   DON'T KNOW
999.   REFUSED

29.   How many miles roundtrip do you travel to work each day?
[INTERVIEWER: ENTER # OF MILES]
888.   DON'T KNOW
999.   REFUSED

ASK NEXT 4 QUESTIONS ONLY OF PEOPLE WHO ARE WORKING

B30.   What county do you work in?
1.   Riverside
2.   San Bernardino
3.   Orange
4.   Los Angeles
5.   San Diego
6.   Other:_____
7.   DON'T KNOW
8.   REFUSED

31.   Would you accept a 10% decrease in salary to work locally and eliminate your daily commute?
1.   Yes
2.   No
3.   DON'T KNOW
4.   REFUSED

32.   Would you accept a 5% decrease?
1.   Yes
2.   No
3.   DON'T KNOW
4.   REFUSED

33.   During your drive to work, which freeways do you use? [MULTIPLE RESPONSE ITEM]
1.   91
2.   215
3.   60
4.   I-15
5.   I-10
6.   210/30
7.   Other   SPECIFY_____

8. DON'T KNOW
9. REFUSED

[**VICTOR VALLEY QUESTION ONLY**] The Victor Valley Transit Authority began a premier bus service called the Victor Valley Commuter in July. Are you aware that a commuter bus service exists to take people "down the hill" from the Victor Valley?

34.
    1. Yes
    2. No   [SKIP TO 36]
    3. Don't know   [SKIP TO 36]
    4. Refused   [SKIP TO 36]

35.   [**VICTOR VALLEY QUESTION ONLY**] Have you used this service to commute "down the hill?"
    1. Yes
    2. No
    3. DON'T KNOW
    4. REFUSED

36.   Have you heard of the Measure I sales tax?
    1. Yes
    2. No   [SKIP NEXT QUESTION]
    3. Don't know [SKIP NEXT QUESTION]
    4. Refused   [SKIP NEXT QUESTION]

37.   Can you please name a Measure I project? **[INTERVIEWER: DON'T READ…THESE ARE CODING CATEGORIES ONLY]   [INTERVIEWER: PROBE WITH "ANY MORE?"]**
    1. Metrolink train
    2. Interstate 10 carpool lanes in Ontario and Montclair
    3. State Route 71 in Chino and Chino Hills
    4. State Route 210/30 in Rancho Cucamonga and Fontana
    5. Local bus service
    6. Bear Valley Road in Victorville, and Apple Valley and Hesperia
    7. CAN'T NAME ANY
    8. OTHER SPECIFY_____
    9. REFUSED

38.   Please indicate how strongly you agree with the following statement: The Measure I half-cent transportation sales tax has improved transportation overall in San Bernardino

County? Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree?

      1. Strongly agree
      2. Somewhat agree
      3. Somewhat disagree
      4. Strongly disagree
      5. DON'T KNOW
      6. REFUSED

39. I'm going to read to you five possible transportation issues that could be addressed by the Measure I half cent transportation tax. Please rate each one as being either high priority, medium priority, or low priority.

ROTATE THE ORDER OF THE FOLLOWING QUESTIONS

		High	Medium	Low
1.	Metrolink train expansion	1	2	3
2.	Public bus service expansion	1	2	3
3.	Local street repairs and widening	1	2	3
4.	Freeway expansion	1	2	3
~~5.~~	Freeway improvements related to truck safety	1	2	3

40. What do you believe are the major contributors to air pollution in the Inland Empire? [INTERVIEWER: DO NOT READ…MULTIPLE RESPONSE QUESTION]
      1. Auto exhaust
      2. Truck emissions
      3. Factories
      4. Dust
      5. Air pollution from other geographic area
      6. Other (specify) _____
      7. DON'T KNOW
      8. REFUSED

(TRANS) And finally I'd like to ask a few questions about you and your background...

B41. Which of the following best describes your marital status?
      1. Single, never married
      2. Married
      3. Divorced
      4. Widowed
      5. REFUSED

B42. Do you have any children that are under the age of 18?
      1. Yes
      2. No

        3.   DON'T KNOW
        4.   REFUSED

B43.   How would you describe your race and ethnicity?
        1.   Asian (Specify)
        2.   Black or African American
        3.   Hispanic or Latino
        4.   Caucasian or White
        5.   Other ethnic group (specify)_____
        6.   DON'T KNOW
        7.   REFUSED
B44.   What was the last grade of school that you completed?
        1.   Some high school or less
        2.   High school graduate
        3.   Some college
        4.   College graduate (Bachelor's degree)
        5.   Some graduate work
        6.   Post-graduate degree
        7.   DON'T KNOW
        8.   REFUSED

B45.   How many cars do you have for your household? ____ cars

B46.   What was your age at your last birthday? _____ Years

B47.   How long have you lived in San Bernardino County? _____ Years (ROUND UP)

B48.   Which of the following categories best describes your total household or family income before taxes, from all sources, for 1999?
        1.   Less than $25,000
        2. $25,000 to $35,999
        3. $36,000 to $49,999
        4. $50,000 to $65,999
        5. $66,000 to $79,999
        6. $80,000 to $110,000
        7.   Over $110,000
        8.   DON'T KNOW
        9.   REFUSED

Well, that's it. Thank you very much for your time - we appreciate it.

INTERVIEWER QUESTIONS
IQ1.   The respondent was...
      1. Male
      2. Female
      3. Couldn't tell

IQ2.   How cooperative was the respondent?

1. Cooperative
2. Uncooperative
3. Very Uncooperative

IQ3.   How well did the respondent understand the questions?
1. Very easily
2. Easily
3. Some difficulty
4. Great deal of difficulty

IQ4.   In what language was the interview conducted?
1. English   2. Spanish

APPENDIX II

Data Display

2002 San Bernardino County Annual Survey

Following is the data display for the 2002 San Bernardino County Annual Survey. As noted in the text of this report, weighting factors were applied to the county-wide data in order to remove the effects of the over-sampling necessary for the zone-specific analysis.

Question 3: Overall, how would you rate San Bernardino County as a place to live?

	Count	Col %
Very good	138	22.5%
Fairly good	309	50.6%
Neither good nor bad	101	16.5%
Fairly bad	25	4.0%
Very bad	34	5.5%
Don't Know	5	.8%
Total	611	100.0%

Question 4: In your opinion, what is the one BEST thing about living in San Bernardino County?

	Count	Col %
Good area, location, scenery	250	41.0%
Affordable housing	78	12.7%
Not crowded	58	9.5%
Good climate, weather	56	9.3%
DON'T KNOW	28	4.7%
Good schools/ universities	26	4.2%
NOTHING	22	3.6%
Friendly people	16	2.6%
Job availability	13	2.1%
Less crime, feel safe	11	1.9%
Community events / entertainment / activity	10	1.6%
Proximity to general services / job / hospital	8	1.3%
Shopping / public services	6	1.1%
Quiet / peaceful	6	1.0%
Other	5	.8%
Lower taxes	4	.7%
Economy	4	.6%
Public transportation / less traffic	2	.3%
Family	2	.3%
Knows the area	2	.3%
Good health care	1	.1%
Air quality	1	.1%
Affordable cost of living	0	.0%
Total	609	100.0%

Question 5: In your opinion, what is the one most NEGATIVE thing about living in San Bernardino County?

	Count	Col %
Crime/ Gang activity	115	18.8%
Smog, air pollution	87	14.2%
DON'T KNOW	80	13.2%
Traffic	68	11.1%
Lack of job opportunity / poverty levels / economy	42	6.8%
Upkeep of roads / streets / neighborhood	20	3.3%
Drugs	20	3.3%
Overpopulated	19	3.1%
Poor public transportation	18	3.0%
Weather / climate / wind	18	2.9%
Bad location	18	2.9%
Bad school system	17	2.8%
NOTHING	12	1.9%
Cost of living / housing prices	11	1.7%
Unfriendly people / racial prejudice	9	1.5%
Lack of entertainment	7	1.2%
Water problems	5	.8%
Other	5	.8%
Bad public service	5	.8%
Poor growth planning / lack of development	4	.7%
Shopping	4	.6%
Not enough programs for youth /special need child /community	4	.6%
City council / county government not reliable / corrupt	4	.6%
Police / legal department	3	.5%
Geographically too big / small	3	.5%
Too many ex-convicts / welfare recipients	3	.5%
Bad salary rate / not good pay	2	.3%
Airplane noise	2	.3%
Lack of social programs	2	.3%
Improper allocation of tax dollars	1	.2%
Overpopulated / congestion	1	.2%
No trees	1	.1%
Taxes are too high	1	.1%
Summer fires	0	.1%
Poor health care	0	.0%
Total	611	100.0%

Question 6: In comparison to a year ago, would you say that you and your family are financially better off, or worse off, or the same?

	Count	Col %
Better off	181	29.7%
Same	342	56.1%
Worse off	78	12.8%
Don't know	9	1.4%
Total	611	100.0%

Question 7: Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	Count	Col %
Enough to save and buy extras	246	40.5%
Just enough to pay bills	266	43.8%
Not enough	86	14.2%
Don't know	9	1.5%
Total	607	100.0%

Question 8: Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?

	Count	Col %
Better off	313	51.2%
Same	239	39.2%
Worse off	40	6.5%
Don't know	19	3.1%
Total	611	100.0%

Question 9: In general, how would you rate the economy in San Bernardino County today?

	Count	Col %
Excellent	25	4.1%
Good	235	38.4%
Fair	247	40.4%
Poor	72	11.8%
Don't Know	33	5.4%
Total	611	100.0%

Question 10: In general, how fearful are you that you will be the victim of a serious crime, such as a violent or costly crime?

	Count	Col %
Very fearful	37	6.0%
Somewhat fearful	175	28.8%
Not too fearful	207	33.9%
Not at all fearful	182	29.9%
Don't Know	8	1.4%
Total	609	100.0%

Question 11: Are you currently registered to vote?

	Count	Col %
Yes	443	72.5%
No	165	27.1%
Don't Know	3	.5%
Total	611	100.0%

Question 12: How would you describe your political party affiliation?

	Count	Col %
Democrat	232	38.6%
Republican	206	34.4%
Independent	66	11.1%
Some Other Party	26	4.3%
None	42	7.0%
Don't Know	28	4.7%
Total	601	100.0%

Question 13: Would you say that you vote in all elections, only some elections, hardly ever or never?

	Count	Col %
In all elections	303	50.2%
Only in some	140	23.2%
Hardly ever	30	5.0%
Never	108	17.9%
Don't Know	22	3.7%
Total	603	100.0%

Question 14: Politically, do you consider yourself to be.....

	Count	Col %
Very liberal	45	7.5%
Somewhat liberal	108	17.8%
Middle of the road	176	29.2%
Somewhat conservative	143	23.6%
Very conservative	73	12.2%
Don't Know	59	9.7%
Total	604	100.0%

Question 15: How would you rate the Police/Sheriff services?

	Count	Col %
Excellent	73	12.0%
Good	361	59.0%
Fair	115	18.9%
Poor	45	7.3%
Don't Know	17	2.8%
Total	611	100.0%

Question 16: How would you rate the Parks and Recreation services?

	Count	Col %
Excellent	72	11.9%
Good	282	46.3%
Fair	161	26.4%
Poor	58	9.6%
Don't Know	36	5.8%
Total	609	100.0%

Question 17: How would you rate the way the roads and streets are kept up?

	Count	Col %
Excellent	41	6.7%
Good	197	32.3%
Fair	190	31.0%
Poor	179	29.3%
Don't Know	4	.7%
Total	611	100.0%

Question 18: How would you rate the public schools?

	Count	Col %
Excellent	69	11.4%
Good	241	39.6%
Fair	138	22.7%
Poor	81	13.4%
Don't Know	79	12.9%
Total	609	100.0%

Question 19: How would you rate shopping?

	Count	Col %
Excellent	94	15.4%
Good	335	54.8%
Fair	130	21.3%
Poor	50	8.1%
Don't Know	2	.4%
Total	611	100.0%

Question 20: How would you rate transportation?

	Count	Col %
Excellent	34	5.5%
Good	209	34.4%
Fair	181	29.8%
Poor	96	15.8%
Don't Know	89	14.6%
Total	609	100.0%

Question 21: How would you rate entertainment?

	Count	Col %
Excellent	48	7.9%
Good	250	41.2%
Fair	200	33.0%
Poor	79	13.1%
Don't Know	30	4.9%
Total	607	100.0%

Question 22: How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community?

	Count	Col %
A great deal of confidence	55	9.1%
Some confidence	346	57.0%
Not much confidence	124	20.5%
No confidence	56	9.2%
Don't Know	26	4.2%
Total	607	100.0%

Question 23: Are you currently employed?

	Count	Col %
Yes	335	54.9%
No	276	45.1%
Don't Know	0	.0%
Total	611	100.0%

Question 24: If unemployed, are you...

	Count	Col %
Retired	123	44.7%
Looking for work	35	12.6%
A housewife/ househusband and not looking for work outside the home	74	26.9%
Not currently in workforce	44	15.8%
Total	276	100.0%

Question 25: If employed, do you work full time or part time?

	Count	Col %
Full time	266	79.4%
Part time	69	20.6%
Total	335	100.0%

Question 26: What is your occupation?

	Count	Col %
Management Occupations	31	9.3%
Health Care Support Occupations	14	4.3%
Transportation & Material Moving Occaptions	17	5.2%
Office & Administrative Support Occupations	49	14.6%
Education, Training & Library Occupations	43	12.8%
Sales and related Occupations	33	10.0%
Business and Financial Operations Occupations	14	4.3%
Military Specific	2	.7%
Healthcare Practitioners & Technical Occupations	6	1.8%
Arts, Design, Entertainment, Sports & Media Occupations	7	2.1%
Protective Service Occupations	6	1.9%
Food Preparation & Serving related Occupations	14	4.2%
Personal Care & Service Occupations	7	2.1%
Construction & Extraction Occupations	13	3.9%
Architecture and Engineering Occupations	11	3.2%
Installation, Maintenance & Repair Occupations	7	2.1%
Community and Social Services Occupations	1	.3%
Computer and Mathematical Science Occupations	6	1.8%
Building & Grounds cleaning & maintenance Occupations	6	1.9%
Production Occupations	11	3.2%
Legal Occupations	5	1.4%
Life, Physical and Social Science Occupations	2	.7%
Self-Employed	17	5.2%
Housekeeper / Housecare	0	.1%
City / State / Government Employee	2	.6%
Other	8	2.5%
Total	334	100.0%

Question 27: How concerned are you that you might lose your job?

	Count	Col %
Very concerned	16	4.9%
Somewhat concerned	63	18.7%
Not at all concerned	256	76.4%
Don't Know	0	.0%
Total	335	100.0%

Question 28: How much total time (in minutes) do you spend commuting to work (both ways)?

	Count	Col %
Less than 1 hour	193	61.0%
1 to < 2 hours	70	22.1%
2 to < 3 hours	41	12.9%
3 to < 4 hours	5	1.5%
4 hours or more	8	2.5%
Total	317	100.0%

Descriptive statistics for commute time (in minutes)

Mean	55.6
Median	40.0
Mode	10.0
Minimum	0
Maximum	360

Question 29: How many miles do you travel to and from work each day?

	Count	Col %
0 to 60 miles	258	83.2%
61 to 120 miles	37	12.0%
121 to 180 miles	9	3.0%
181 to 240 miles	3	1.1%
241 miles or more	2	.8%
Total	310	100.0%

Descriptive statistics for miles roundrip traveled to work each day

Mean	38.5
Median	20.0
Mode	20.0
Minimum	0
Maximum	500

Question 30: What county do you work in?

	Count	Col %
Riverside	29	8.7%
San Bernardino	224	67.0%
Orange	21	6.2%
Los Angeles	54	16.1%
San Diego	2	.6%
San Francisco	2	.6%
All over the country / everywhere	2	.7%
Mojave County (AZ)	0	.1%
Clark	0	.0%
Total	334	100.0%

Question 31: Would you accept a 10% decrease in salary to work locally and eliminate your daily commute?

	Count	Col %
Yes	75	22.9%
No	235	71.7%
Don't Know	18	5.4%
Total	327	100.0%

Question 32: Would you accept a 5% decrease in salary to work locally and eliminate your daily commute?

	Count	Col %
Yes	89	27.3%
No	216	66.0%
Don't Know	22	6.7%
Total	327	100.0%

Question 33: During your drive to work, which freeways do you use?

	Count	Column %
91 freeway	17	5.6
215 freeway	27	8.9
60 freeway	59	19.1
I-15 freeway	53	17.2
I-10 freeway	85	27.6
210/30 freeway	31	10.2
No freeway / don't drive	112	36.4
Freeway I - 5	2	.6
Freeway 71	4	1.3
Freeway 395	0	.2
Freeway 57	11	3.4
Freeway 405	4	1.3
Freeway 605	5	1.6
Freeway 247	3	1.0
Freeway 40	0	.1
Freeway 110	0	.2
Freeway 62	2	.5
Route 61	0	.0
Highway 18	0	.2
Freeway 15	0	.0
Freeway 22	2	.8

NOTE: Multiple responses were allowed for this question.

Question 34: Are you aware that the Victor Valley Transit Authority runs a bus service to take people "down the hill" from Victor Valley?

	Count	Col %
Yes	84	47.7%
No	90	51.1%
Don't Know	2	1.1%
Total	176	100.0%

NOTE: Asked only of respondents in the Victor Valley region

Question 35: Have you ever used the service to commute "down the hill" from Victor Valley?

	Count	Col %
No	84	100.0%
Total	84	100.0%

NOTE: Asked only of respondents in the Victor Valley region

Question 36: Have you ever heard of the Measure I sales tax?

	Count	Col %
Yes	66	10.8%
No	530	86.7%
Don't Know	15	2.5%
Total	611	100.0%

Question 37: Please name a Measure I project.

	Count	Column %
Metrolink train	7	10.2
Interstate 10 carpool lanes in Ontario and Montclair	11	16.6
State Route 71 in Chino and Chino Hills	0	.0
State Route 210/30 in Rancho Cucamonga and Fontana	4	6.4
Local bus service	1	1.0
Bear Valley Road in Victorville, and Apple Valley and Hesperia	2	3.3
Can't name any	41	63.9
Other	0	.0
Funding with school district	2	3.1
Widening Riverside freeway	2	3.1

NOTE: Multiple responses were allowed for this question.

Question 38: How strongly do you agree that the Measure I half-cent transportation sales tax has improved transportation overall in San Bernardino County?

	Count	Col %
Strongly agree	36	5.8%
Somewhat agree	215	35.3%
Somewhat disagree	73	12.0%
Strongly disagree	45	7.4%
Don't Know	240	39.5%
Total	609	100.0%

Question 39a: How high a Measure I funded priority is Metrolink train expansion?

	Count	Col %
High	246	40.5%
Medium	219	36.0%
Low	98	16.1%
Don't know	44	7.3%
Total	608	100.0%

Question 39b: How high a Measure I funded priority is public bus service expansion?

	Count	Col %
High	211	34.6%
Medium	222	36.4%
Low	123	20.3%
Don't know	53	8.7%
Total	608	100.0%

Question 39c: How high a Measure I funded priority is local street repairs and widening?

	Count	Col %
High	373	61.5%
Medium	160	26.4%
Low	63	10.3%
Don't know	11	1.7%
Total	606	100.0%

Question 39d: How high a Measure I funded priority is freeway expansion?

	Count	Col %
High	403	66.2%
Medium	128	21.0%
Low	65	10.7%
Don't know	12	2.0%
Total	608	100.0%

Question 39e: How high a Measure I funded priority are freeway improvements related to truck safety?

	Count	Col %
High	371	61.1%
Medium	164	27.0%
Low	57	9.5%
Don't know	15	2.5%
Total	606	100.0%

Question 40: What do you believe are the major contributors to air pollution in the Inland Empire?

	Count	Column %
Auto exhaust	353	61.8
Truck emissions	194	34.0
Factories	139	24.3
Dust	37	6.4
Air pollution from other geographic areas	72	12.7
Other	69	12.1

NOTE: Multiple responses were allowed for this question.

Question 40: OTHER RESPONSES: What do you believe are the major contributors to air pollution in the Inland Empire?

	Count
Air pollution from other geographic region	2
Buses	17
Forest fires	4
Smog	6
No problem	4
Geographic location	4
Airports / airplanes	6
Trees	2
Fumes from dump in Pomona / Garbage land fill	2
Smoking	3
Lack of enforcement	2
Marine base	0
Large population	1
Trailers	2
Others	4

NOTE: Multiple responses were allowed for this question.

Question 41: How would you describe your marital status?

	Count	Col %
Single, never married	88	14.4%
Married	401	65.8%
Divorced	67	11.0%
Widowed	53	8.7%
Separated	0	.1%
Total	609	100.0%

Question 42: Do you have any children under the age of 18?

	Count	Col %
Yes	304	49.9%
No	305	50.1%
Total	609	100.0%

Question 43: How would you describe your race and ethnicity?

	Count	Col %
Asian	12	2.0%
Black or African American	54	9.0%
Hispanic or Latino	166	27.6%
Caucasian or White	356	59.2%
American Indian	5	.9%
Mixed	1	.2%
Arabic	2	.3%
Don't Know	5	.8%
Total	600	100.0%

Question 44: What is the last grade of school you completed?

	Count	Col %
Some high school or less	77	12.7%
High school graduate	177	29.2%
Some college	163	26.9%
College graduate (Bachelor's degree)	134	22.1%
Some graduate work	17	2.8%
Post-graduate work	37	6.2%
Don't Know	0	.1%
Total	605	100.0%

Question 45: How many cars do you have in your household?

	Count	Col %
0	25	4.1%
1	188	31.1%
2	244	40.4%
3	89	14.7%
4	43	7.0%
5	11	1.7%
6	3	.5%
7	0	.0%
8	0	.1%
9	2	.3%
Total	605	100.0%

Question 46: What was your age on your last birthday?

	Count	Col %
18 to 25 years old	40	6.9%
26 to 35	104	18.0%
36 to 45	153	26.3%
46 to 55	121	20.8%
56 to 65	87	15.0%
66 to 75	36	6.3%
76 years old or older	39	6.8%
Total	581	100.0%

Descriptive statistics for age of respondent

Mean	47.2
Median	45.0
Mode	40.0
Minimum	18
Maximum	90

Question 47: How long have you lived in San Bernardino County?

	Count	Col %
1 to 10 years	230	38.0%
11 to 20 years	150	24.8%
21 to 30 years	85	14.0%
31 to 40 years	57	9.4%
41 years or more	84	13.8%
Total	606	100.0%

Descriptive statistics for length of residence in San Bernardino County

Mean	19.7
Median	15.0
Mode	1.0
Minimum	1
Maximum	83

Question 48: Which category best describes your total household or family income before taxes for 2001?

	Count	Col %
Less than $25,000	130	24.7%
$25,000 to $35,999	92	17.4%
$36,000 to $49,999	87	16.6%
$50,000 to $65,999	69	13.1%
$66,000 to $79,999	61	11.5%
$80,000 to $110,000	48	9.0%
Over $110,000	41	7.7%
Total	528	100.0%

In what language was the interview conducted?

	Count	Col %
English	546	89.4%
Spanish	65	10.6%
Total	611	100.0%

APPENDIX III

Data Display
Regional Breakdown

2002 San Bernardino County Annual Survey
(Data Display Broken Down by Zones)

Following is the data display for the 2002 San Bernardino County Annual Survey, broken down by zones as defined by SANBAG. As noted in the text of this report, the total sample size was 611 countywide.

Cities/Communities in the East/West Valley region

	Count	Col %
Big Bear	1	.4%
Bloomington	4	1.6%
Chino	14	5.5%
Chino Hills	14	5.5%
Colton	10	4.0%
Crestline	2	.8%
Fontana	26	10.3%
Grand Terrace	2	.8%
Highland	9	3.6%
Lake Arrowhead	5	2.0%
Loma Linda	4	1.6%
Mentone	2	.8%
Montclair	7	2.8%
Ontario	32	12.6%
Rancho Cucamonga	26	10.3%
Redlands	13	5.1%
Rialto	19	7.5%
Running Springs	1	.4%
San Bernardino	40	15.8%
Upland	14	5.5%
Yucaipa	8	3.2%
Total	253	100.0%

Cities/Communities in the Victor Valley region

	Count	Col %
Adelanto	16	9.0%
Apple Valley	48	27.1%
Hesperia	54	30.5%
Victorville	55	31.1%
Wrightwood	3	1.7%
Don't know	1	.6%
Total	177	100.0%

Cities/Communities in the Desert region

	Count	Col %
Barstow	57	32.0%
Hinkley	2	1.1%
Landers	3	1.7%
Morongo Valley	5	2.8%
Needles	17	9.6%
Trona	4	2.2%
Twentynine Palms / Amboy	38	21.3%
Yermo	3	1.7%
Yucca Valley	45	25.3%
Don't know	4	2.2%
Total	178	100.0%

Question 3: Overall, how would you rate San Bernardino County as a place to live?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Very good	59	23.3%	36	20.1%	28	15.6%
Fairly good	126	49.8%	98	54.7%	93	52.0%
Neither good nor bad	41	16.2%	30	16.8%	39	21.8%
Fairly bad	10	4.0%	7	3.9%	10	5.6%
Very bad	15	5.9%	7	3.9%	6	3.4%
Don't Know	2	.8%	1	.6%	3	1.7%
Total	253	100.0%	179	100.0%	179	100.0%

Question 4: In your opinion, what is the one BEST thing about living in San Bernardino County?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Good area, location, scenery	109	43.3%	57	31.8%	50	27.9%
Good climate, weather	18	7.1%	34	19.0%	33	18.4%
Not crowded	21	8.3%	27	15.1%	24	13.4%
Affordable housing	33	13.1%	23	12.8%	10	5.6%
Don't Know	10	4.0%	10	5.6%	26	14.5%
Nothing	9	3.6%	6	3.4%	9	5.0%
Friendly people	6	2.4%	5	2.8%	10	5.6%
Good schools/ universities	12	4.8%	4	2.2%	1	.6%
Less crime, feel safe	5	2.0%	2	1.1%	4	2.2%
Job availability	6	2.4%	2	1.1%	1	.6%
Community events / entertainment / activity	4	1.6%	4	2.2%	1	.6%
Quiet / peaceful	3	1.2%	0	.0%	3	1.7%
Proximity to general services / job / hospital	4	1.6%	0	.0%	1	.6%
Shopping / public services	3	1.2%	1	.6%	0	.0%
Air quality	0	.0%	0	.0%	4	2.2%
Other	2	.8%	2	1.1%	0	.0%
Lower taxes	2	.8%	1	.6%	0	.0%
Economy	2	.8%	0	.0%	0	.0%
Good health care	0	.0%	1	.6%	1	.6%
Public transportation / less traffic	1	.4%	0	.0%	0	.0%
Family	1	.4%	0	.0%	0	.0%
Knows the area	1	.4%	0	.0%	0	.0%
Affordable cost of living	0	.0%	0	.0%	1	.6%
Total	252	100.0%	179	100.0%	179	100.0%

Question 5: In your opinion, what is the one most NEGATIVE thing about living in San Bernardino County?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Crime/ Gang activity	51	20.2%	25	14.0%	16	9.0%
Don't Know	33	13.0%	26	14.5%	20	11.2%
Smog, air pollution	40	15.8%	12	6.7%	13	7.3%
Traffic	29	11.5%	21	11.7%	4	2.2%
Lack of job opportunity / poverty levels / economy	16	6.3%	17	9.5%	13	7.3%
Bad location	7	2.8%	3	1.7%	17	9.6%
Weather / climate / wind	6	2.4%	9	5.0%	12	6.7%
Drugs	7	2.8%	10	5.6%	9	5.1%

Question 5: In your opinion, what is the one most NEGATIVE thing about living in San Bernardino County?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Poor public transportation	7	2.8%	7	3.9%	9	5.1%
Upkeep of roads / streets / neighborhood	8	3.2%	7	3.9%	7	3.9%
Overpopulated	8	3.2%	6	3.4%	4	2.2%
Cost of living / housing prices	3	1.2%	8	4.5%	6	3.4%
Lack of entertainment	2	.8%	5	2.8%	8	4.5%
Bad school system	8	3.2%	2	1.1%	3	1.7%
Nothing	5	2.0%	2	1.1%	5	2.8%
Unfriendly people / racial prejudice	4	1.6%	2	1.1%	2	1.1%
City council / county government not reliable / corrupt	1	.4%	2	1.1%	5	2.8%
Other	2	.8%	1	.6%	4	2.2%
Bad public service	2	.8%	1	.6%	3	1.7%
Police / legal department	1	.4%	1	.6%	4	2.2%
Geographically too big / small	1	.4%	1	.6%	4	2.2%
Too many ex-convicts / welfare recipients	1	.4%	1	.6%	3	1.7%
Water problems	2	.8%	2	1.1%	1	.6%
Taxes are too high	0	.0%	0	.0%	4	2.2%
Poor growth planning / lack of development	2	.8%	1	.6%	0	.0%
Improper allocation of tax dollars	0	.0%	3	1.7%	0	.0%
No trees	0	.0%	1	.6%	1	.6%
Shopping	2	.8%	0	.0%	0	.0%
Overpopulated / congestion	0	.0%	2	1.1%	0	.0%
Not enough programs for youth /special need child /community	2	.8%	0	.0%	0	.0%
Bad salary rate / not good pay	1	.4%	0	.0%	0	.0%
Airplane noise	1	.4%	0	.0%	0	.0%
Lack of social programs	1	.4%	0	.0%	0	.0%
Summer fires	0	.0%	1	.6%	0	.0%
Poor health care	0	.0%	0	.0%	1	.6%
Total	253	100.0%	179	100.0%	178	100.0%

Question 6: In comparison to a year ago, would you say that you and your family are financially better off, or worse off, or the same?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Better off	77	30.4%	43	24.2%	58	32.4%
Same	145	57.3%	94	52.8%	77	43.0%
Worse off	27	10.7%	40	22.5%	41	22.9%
Don't know	4	1.6%	1	.6%	3	1.7%
Total	253	100.0%	178	100.0%	179	100.0%

Question 7: Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Enough to save and buy extras	105	41.8%	64	36.0%	53	29.6%
Just enough to pay bills	108	43.0%	83	46.6%	90	50.3%
Not enough	34	13.5%	30	16.9%	32	17.9%
Don't know	4	1.6%	1	.6%	4	2.2%
Total	251	100.0%	178	100.0%	179	100.0%

Question 8: Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Better off	132	52.2%	84	46.9%	82	45.8%
Same	97	38.3%	78	43.6%	74	41.3%
Worse off	17	6.7%	9	5.0%	12	6.7%
Don't know	7	2.8%	8	4.5%	11	6.1%
Total	253	100.0%	179	100.0%	179	100.0%

Question 9: In general, how would you rate the economy in San Bernardino County today?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	12	4.7%	2	1.1%	1	.6%
Good	104	41.1%	47	26.3%	46	25.7%
Fair	98	38.7%	86	48.0%	84	46.9%
Poor	25	9.9%	35	19.6%	40	22.3%
Don't Know	14	5.5%	9	5.0%	8	4.5%
Total	253	100.0%	179	100.0%	179	100.0%

Question 10: In general, how fearful are you that you will be the victim of a serious crime, such as a violent or costly crime?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Very fearful	15	6.0%	12	6.7%	9	5.0%
Somewhat fearful	74	29.4%	50	27.9%	38	21.2%
Not too fearful	84	33.3%	64	35.8%	71	39.7%
Not at all fearful	75	29.8%	52	29.1%	61	34.1%
Don't Know	4	1.6%	1	.6%	0	.0%
Total	252	100.0%	179	100.0%	179	100.0%

Question 11: Are you currently registered to vote?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Yes	181	71.5%	138	77.1%	135	75.4%
No	71	28.1%	39	21.8%	44	24.6%
Don't Know	1	.4%	2	1.1%	0	.0%
Total	253	100.0%	179	100.0%	179	100.0%

Question 12: How would you describe your political party affiliation?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Democrat	98	39.4%	62	35.2%	60	34.7%
Republican	84	33.7%	65	36.9%	66	38.2%
Independent	26	10.4%	25	14.2%	22	12.7%
Some Other Party	11	4.4%	7	4.0%	6	3.5%
None	18	7.2%	9	5.1%	13	7.5%
Don't Know	12	4.8%	8	4.5%	6	3.5%
Total	249	100.0%	176	100.0%	173	100.0%

Question 13: Would you say that you vote in all elections, only some elections, hardly ever or never?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
In all elections	127	51.0%	87	48.6%	74	41.6%
Only in some	54	21.7%	52	29.1%	58	32.6%
Hardly ever	11	4.4%	14	7.8%	11	6.2%
Never	47	18.9%	23	12.8%	29	16.3%
Don't Know	10	4.0%	3	1.7%	6	3.4%
Total	249	100.0%	179	100.0%	178	100.0%

Question 14: Politically, do you consider yourself to be.....

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Very liberal	20	8.0%	8	4.5%	14	7.9%
Somewhat liberal	43	17.2%	34	19.2%	44	24.7%
Middle of the road	73	29.2%	53	29.9%	48	27.0%
Somewhat conservative	59	23.6%	43	24.3%	38	21.3%
Very conservative	29	11.6%	27	15.3%	23	12.9%
Don't Know	26	10.4%	12	6.8%	11	6.2%
Total	250	100.0%	177	100.0%	178	100.0%

Question 15: How would you rate the Police/Sheriff services?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	32	12.6%	13	7.3%	26	14.5%
Good	155	61.3%	88	49.2%	85	47.5%
Fair	44	17.4%	48	26.8%	40	22.3%
Poor	15	5.9%	25	14.0%	23	12.8%
Don't Know	7	2.8%	5	2.8%	5	2.8%
Total	253	100.0%	179	100.0%	179	100.0%

Question 16: How would you rate the Parks and Recreation services?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	33	13.1%	11	6.1%	12	6.7%
Good	122	48.4%	61	34.1%	81	45.3%
Fair	63	25.0%	63	35.2%	46	25.7%
Poor	21	8.3%	26	14.5%	30	16.8%
Don't Know	13	5.2%	18	10.1%	10	5.6%
Total	252	100.0%	179	100.0%	179	100.0%

Question 17: How would you rate the way the roads and streets are kept up?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	19	7.5%	6	3.4%	4	2.2%
Good	89	35.2%	32	17.9%	41	22.9%
Fair	82	32.4%	42	23.5%	51	28.5%
Poor	61	24.1%	98	54.7%	83	46.4%
Don't Know	2	.8%	1	.6%	0	.0%
Total	253	100.0%	179	100.0%	179	100.0%

Question 18: How would you rate the public schools?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	31	12.3%	13	7.3%	12	6.7%
Good	103	40.9%	63	35.4%	54	30.2%
Fair	55	21.8%	47	26.4%	48	26.8%
Poor	32	12.7%	28	15.7%	34	19.0%
Don't Know	31	12.3%	27	15.2%	31	17.3%
Total	252	100.0%	178	100.0%	179	100.0%

Question 19: How would you rate shopping?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	44	17.4%	12	6.7%	11	6.2%
Good	143	56.5%	96	53.6%	46	26.0%
Fair	49	19.4%	48	26.8%	70	39.5%
Poor	16	6.3%	23	12.8%	48	27.1%
Don't Know	1	.4%	0	.0%	2	1.1%
Total	253	100.0%	179	100.0%	177	100.0%

Question 20: How would you rate transportation?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	16	6.3%	2	1.1%	7	3.9%
Good	89	35.3%	50	27.9%	65	36.3%
Fair	76	30.2%	52	29.1%	44	24.6%
Poor	33	13.1%	51	28.5%	47	26.3%
Don't Know	38	15.1%	24	13.4%	16	8.9%
Total	252	100.0%	179	100.0%	179	100.0%

Question 21: How would you rate entertainment?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Excellent	23	9.2%	4	2.2%	3	1.7%
Good	110	43.8%	57	31.8%	37	20.8%
Fair	83	33.1%	62	34.6%	48	27.0%
Poor	23	9.2%	46	25.7%	81	45.5%
Don't Know	12	4.8%	10	5.6%	9	5.1%
Total	251	100.0%	179	100.0%	178	100.0%

Question 22: How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
A great deal of confidence	25	10.0%	8	4.5%	13	7.3%
Some confidence	149	59.4%	84	46.9%	80	44.7%
Not much confidence	49	19.5%	45	25.1%	42	23.5%
No confidence	19	7.6%	30	16.8%	29	16.2%
Don't Know	9	3.6%	12	6.7%	15	8.4%
Total	251	100.0%	179	100.0%	179	100.0%

Question 23: Are you currently employed?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Yes	145	57.3%	78	43.6%	79	44.1%
No	108	42.7%	101	56.4%	99	55.3%
Don't Know	0	.0%	0	.0%	1	.6%
Total	253	100.0%	179	100.0%	179	100.0%

Question 24: If unemployed, are you...

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Retired	48	44.4%	42	41.6%	58	58.0%
Looking for work	14	13.0%	13	12.9%	6	6.0%
A housewife/ househusband and not looking for work outside t	29	26.9%	30	29.7%	19	19.0%
Not currently in workforce	17	15.7%	16	15.8%	17	17.0%
Total	108	100.0%	101	100.0%	100	100.0%

Question 25: If employed, do you work full time or part time?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Full time	116	80.0%	59	75.6%	60	75.9%
Part time	29	20.0%	19	24.4%	19	24.1%
Total	145	100.0%	78	100.0%	79	100.0%

Question 26: What is your occupation?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Management Occupations	15	10.3%	1	1.3%	6	7.8%
Health Care Support Occupations	6	4.1%	2	2.6%	11	14.3%
Transportation & Material Moving Occuaptions	6	4.1%	11	14.3%	2	2.6%
Office & Administrative Support Occupations	22	15.2%	10	13.0%	5	6.5%
Education, Training & Library Occupations	19	13.1%	10	13.0%	3	3.9%
Sales and related Occupations	14	9.7%	9	11.7%	10	13.0%
Business and Financial Operations Occupations	7	4.8%	1	1.3%	1	1.3%
Military Specific	0	.0%	0	.0%	15	19.5%
Healthcare Practitioners & Technical Occupations	3	2.1%	0	.0%	0	.0%
Arts, Design, Entertainment, Sports & Media Occupations	3	2.1%	2	2.6%	0	.0%
Protective Service Occupations	2	1.4%	4	5.2%	3	3.9%
Food Preparation & Serving related Occupations	6	4.1%	4	5.2%	1	1.3%
Personal Care & Service Occupations	3	2.1%	2	2.6%	1	1.3%
Construction & Extraction Occupations	5	3.4%	5	6.5%	5	6.5%
Architecture and Engineering Occupations	5	3.4%	1	1.3%	3	3.9%
Installation, Maintenance & Repair Occupations	3	2.1%	2	2.6%	1	1.3%
Community and Social Services Occupations	0	.0%	2	2.6%	0	.0%
Computer and Mathematical Science Occupations	3	2.1%	0	.0%	0	.0%
Building & Grounds cleaning & maintenance Occupations	3	2.1%	0	.0%	2	2.6%
Production Occupations	5	3.4%	2	2.6%	0	.0%
Legal Occupations	2	1.4%	1	1.3%	1	1.3%
Life, Physical and Social Science Occupations	1	.7%	1	1.3%	0	.0%
Self-Employed	7	4.8%	6	7.8%	4	5.2%
Housekeeper / Housecare	0	.0%	0	.0%	3	3.9%
City / State / Government Employee	1	.7%	0	.0%	0	.0%
Other	4	2.8%	1	1.3%	0	.0%
Total	145	100.0%	77	100.0%	77	100.0%

Question 27: How concerned are you that you might lose your job?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Very concerned	6	4.1%	9	11.5%	2	2.5%
Somewhat concerned	27	18.6%	16	20.5%	11	13.9%
Not at all concerned	112	77.2%	53	67.9%	65	82.3%
Don't Know	0	.0%	0	.0%	1	1.3%
Total	145	100.0%	78	100.0%	79	100.0%

Question 28: How much total time (in minutes) do you spend commuting to work (both ways)?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Less than 1 hour	84	61.3%	41	55.4%	52	69.3%
1 to < 2 hours	30	21.9%	17	23.0%	19	25.3%
2 to < 3 hours	18	13.1%	10	13.5%	4	5.3%
3 to < 4 hours	2	1.5%	2	2.7%	0	.0%
4 hours or more	3	2.2%	4	5.4%	0	.0%
Total	137	100.0%	74	100.0%	75	100.0%

Descriptive statistics for round trip commute time (in minutes)

	Question 28		
	Regions		
	East/West Valley	Victor Valley	Desert
Mean	55.2	65.2	35.0
Median	40.0	40.0	20.0
Mode	10.0	20.0	60.0
Minimum	0	0	0
Maximum	360	300	120

Question 29: How many miles do you travel to and from work each day?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
0 to 60 miles	115	85.8%	44	61.1%	65	86.7%
61 to 120 miles	14	10.4%	18	25.0%	7	9.3%
121 to 180 miles	3	2.2%	6	8.3%	3	4.0%
181 to 240 miles	1	.7%	3	4.2%	0	.0%
241 miles or more	1	.7%	1	1.4%	0	.0%
Total	134	100.0%	72	100.0%	75	100.0%

**Descriptive statistics for miles roundrip traveled to work
each day**

	Question 29		
	Regions		
	East/West Valley	Victor Valley	Desert
Mean	36.5	57.1	31.4
Median	20.0	35.0	15.0
Mode	20.0	10.0	.0
Minimum	0	0	0
Maximum	500	250	170

Question 30: What county do you work in?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Riverside	13	9.0%	4	5.2%	9	11.8%
San Bernardino	93	64.1%	65	84.4%	64	84.2%
Orange	10	6.9%	2	2.6%	0	.0%
Los Angeles	26	17.9%	5	6.5%	0	.0%
San Diego	1	.7%	0	.0%	0	.0%
San Francisco	1	.7%	0	.0%	0	.0%
All over the country / everywhere	1	.7%	1	1.3%	0	.0%
Mojave County (AZ)	0	.0%	0	.0%	2	2.6%
Clark	0	.0%	0	.0%	1	1.3%
Total	145	100.0%	77	100.0%	76	100.0%

**Question 31: Would you accept a 10% decrease in salary to work locally and eliminate
your daily commute?**

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Yes	33	23.2%	19	25.3%	5	6.7%
No	100	70.4%	56	74.7%	70	93.3%
Don't Know	9	6.3%	0	.0%	0	.0%
Total	142	100.0%	75	100.0%	75	100.0%

Question 32: Would you accept a 5% decrease in salary to work locally and eliminate your daily commute?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Yes	39	27.5%	24	32.0%	7	9.2%
No	92	64.8%	51	68.0%	67	88.2%
Don't Know	11	7.7%	0	.0%	2	2.6%
Total	142	100.0%	75	100.0%	76	100.0%

Question 33: During your drive to work, which freeways do you use?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
91 freeway	8	6.0%	3	4.3%	0	.0%
215 freeway	12	9.0%	7	10.0%	2	2.9%
60 freeway	28	20.9%	7	10.0%	1	1.5%
I-15 freeway	17	12.7%	39	55.7%	8	11.8%
I-10 freeway	40	29.9%	9	12.9%	12	17.6%
210/30 freeway	14	10.4%	8	11.4%	0	.0%
No freeway / don't drive	48	35.8%	26	37.1%	34	50.0%
Freeway I - 5	1	.7%	0	.0%	0	.0%
Freeway 71	2	1.5%	0	.0%	0	.0%
Freeway 395	0	.0%	1	1.4%	0	.0%
Freeway 57	5	3.7%	1	1.4%	1	1.5%
Freeway 405	2	1.5%	0	.0%	0	.0%
Freeway 605	2	1.5%	2	2.9%	0	.0%
Freeway 247	1	.7%	2	2.9%	1	1.5%
Freeway 40	0	.0%	0	.0%	3	4.4%
Freeway 110	0	.0%	1	1.4%	0	.0%
Freeway 62	0	.0%	0	.0%	10	14.7%
Route 61	0	.0%	0	.0%	1	1.5%
Highway 18	0	.0%	1	1.4%	0	.0%
Freeway 15	0	.0%	0	.0%	1	1.5%
Freeway 22	1	.7%	1	1.4%	0	.0%

NOTE: Multiple responses were allowed for this question.

Question 34: Are you aware that the Victor Valley Transit Authority runs a bus service to take people "down the hill" from Victor Valley?

	Regions	
	Victor Valley	
	Count	Col %
Yes	84	47.7%
No	90	51.1%
Don't Know	2	1.1%
Total	176	100.0%

NOTE: Asked only of respondents in the Victor Valley region

Question 35: Have you ever used the service to commute "down the hill" from Victor Valley?

	Regions	
	Victor Valley	
	Count	Col %
No	84	100.0%
Total	84	100.0%

NOTE: Asked only of respondents in the Victor Valley region

Question 36: Have you ever heard of the Measure I sales tax?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Yes	28	11.1%	17	9.5%	19	10.6%
No	218	86.2%	160	89.4%	157	87.7%
Don't Know	7	2.8%	2	1.1%	3	1.7%
Total	253	100.0%	179	100.0%	179	100.0%

Question 37: Please name a Measure I project.

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Metrolink train	3	11.1%	1	5.9%	1	5.3%
Interstate 10 carpool lanes in Ontario and Montclair	5	18.5%	1	5.9%	2	10.5%
State Route 71 in Chino and Chino Hills	0	.0%	0	.0%	0	.0%
State Route 210/30 in Rancho Cucamonga and Fontana	2	7.4%	0	.0%	1	5.3%
Local bus service	0	.0%	1	5.9%	1	5.3%
Bear Valley Road in Victorville, and Apple Valley and Hesperia	1	3.7%	0	.0%	1	5.3%
Can't name any	16	59.3%	15	88.2%	16	84.2%
Other	0	.0%	0	.0%	0	.0%
Funding with school district	1	3.7%	0	.0%	0	.0%
Widening Riverside freeway	1	3.7%	0	.0%	0	.0%

NOTE: Multiple responses were allowed for this question.

Question 38: How strongly do you agree that the Measure I half-cent transportation sales tax has improved transportation overall in San Bernardino County?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Strongly agree	15	6.0%	9	5.0%	11	6.3%
Somewhat agree	93	36.9%	49	27.4%	52	29.5%
Somewhat disagree	30	11.9%	24	13.4%	17	9.7%
Strongly disagree	16	6.3%	21	11.7%	22	12.5%
Don't Know	98	38.9%	76	42.5%	74	42.0%
Total	252	100.0%	179	100.0%	176	100.0%

Question 39a: How high a Measure I funded priority is Metrolink train expansion?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
High	103	40.9%	78	44.1%	41	23.2%
Medium	95	37.7%	50	28.2%	51	28.8%
Low	37	14.7%	35	19.8%	57	32.2%
Don't know	17	6.7%	14	7.9%	28	15.8%
Total	252	100.0%	177	100.0%	177	100.0%

Question 39b: How high a Measure I funded priority is public bus service expansion?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
High	84	33.3%	70	39.3%	78	43.8%
Medium	94	37.3%	58	32.6%	57	32.0%
Low	52	20.6%	33	18.5%	34	19.1%
Don't know	22	8.7%	17	9.6%	9	5.1%
Total	252	100.0%	178	100.0%	178	100.0%

Question 39c: How high a Measure I funded priority is local street repairs and widening?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
High	148	59.0%	137	77.0%	110	61.8%
Medium	71	28.3%	27	15.2%	46	25.8%
Low	28	11.2%	10	5.6%	17	9.6%
Don't know	4	1.6%	4	2.2%	5	2.8%
Total	251	100.0%	178	100.0%	178	100.0%

Question 39d: How high a Measure I funded priority is freeway expansion?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
High	173	68.7%	106	59.6%	75	42.1%
Medium	51	20.2%	41	23.0%	51	28.7%
Low	24	9.5%	24	13.5%	44	24.7%
Don't know	4	1.6%	7	3.9%	8	4.5%
Total	252	100.0%	178	100.0%	178	100.0%

Question 39e: How high a Measure I funded priority are freeway improvements related to truck safety?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
High	156	62.2%	101	56.7%	98	55.1%
Medium	67	26.7%	51	28.7%	48	27.0%
Low	23	9.2%	19	10.7%	20	11.2%
Don't know	5	2.0%	7	3.9%	12	6.7%
Total	251	100.0%	178	100.0%	178	100.0%

Question 40: What do you believe are the major contributors to air pollution in the Inland Empire?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Auto exhaust	146	61.1%	103	64.4%	104	68.9%
Truck emissions	84	35.1%	42	26.3%	55	36.4%
Factories	58	24.3%	38	23.8%	42	27.8%
Dust	17	7.1%	4	2.5%	8	5.3%
Air pollution from other geographic areas	30	12.6%	22	13.8%	18	11.9%
Other	29	12.1%	20	12.5%	14	9.3%

NOTE: Multiple responses were allowed for this question.

Question 40: OTHER RESPONSES: What do you believe are the major contributors to air pollution in the Inland Empire?

	Regions		
	East/West Valley	Victor Valley	Desert
	Count	Count	Count
$ Air polluttion from other geographic region	1	0	0
Buses	8	2	2
Forest fires	2	0	2
Smog	2	5	0
No problem	2	0	0
Geographic location	2	0	0
Airports / airplanes	2	4	3
Trees	1	0	0
Fumes from dump in Pomona / Garbage land fill	1	0	1
Smoking	1	2	1
Lack of enforcement	1	0	0
Marine base	0	0	1
Large population	0	1	2
Trailers	1	0	0
Others	1	4	1

NOTE: Multiple responses were allowed for this question.

Question 41: How would you describe your marital status?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Single, never married	36	14.3%	28	15.6%	22	12.3%
Married	168	66.7%	114	63.7%	100	55.9%
Divorced	27	10.7%	22	12.3%	24	13.4%
Widowed	21	8.3%	14	7.8%	33	18.4%
Separated	0	.0%	1	.6%	0	.0%
Total	252	100.0%	179	100.0%	179	100.0%

Question 42: Do you have any children under the age of 18?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Yes	125	49.6%	98	54.7%	72	40.2%
No	127	50.4%	81	45.3%	107	59.8%
Total	252	100.0%	179	100.0%	179	100.0%

Question 43: How would you describe your race and ethnicity?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Asian	6	2.4%	0	.0%	2	1.2%
Black or African American	24	9.6%	11	6.3%	8	4.6%
Hispanic or Latino	75	30.1%	30	17.1%	21	12.1%
Caucasian or White	139	55.8%	129	73.7%	136	78.6%
American Indian	2	.8%	2	1.1%	2	1.2%
Mixed	0	.0%	2	1.1%	2	1.2%
Arabic	1	.4%	0	.0%	0	.0%
Don't Know	2	.8%	1	.6%	2	1.2%
Total	249	100.0%	175	100.0%	173	100.0%

Question 44: What is the last grade of school you completed?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Some high school or less	33	13.2%	17	9.5%	24	13.4%
High school graduate	71	28.4%	60	33.5%	56	31.3%
Some college	63	25.2%	62	34.6%	60	33.5%
College graduate (Bachelor's degree)	59	23.6%	29	16.2%	24	13.4%
Some graduate work	8	3.2%	2	1.1%	2	1.1%
Post-graduate work	16	6.4%	8	4.5%	13	7.3%
Don't Know	0	.0%	1	.6%	0	.0%
Total	250	100.0%	179	100.0%	179	100.0%

Question 45: How many cars do you have in your household?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
0	10	4.0%	6	3.4%	15	8.4%
1	78	31.2%	49	27.5%	70	39.1%
2	101	40.4%	75	42.1%	62	34.6%
3	37	14.8%	27	15.2%	21	11.7%
4	18	7.2%	13	7.3%	6	3.4%
5	4	1.6%	5	2.8%	2	1.1%
6	1	.4%	2	1.1%	2	1.1%
7	0	.0%	0	.0%	1	.6%
8	0	.0%	1	.6%	0	.0%
9	1	.4%	0	.0%	0	.0%
Total	250	100.0%	178	100.0%	179	100.0%

Question 46: What was your age on your last birthday?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
18 to 25 years old	17	7.1%	5	2.9%	26	14.9%
26 to 35	43	18.0%	32	18.3%	29	16.7%
36 to 45	61	25.5%	61	34.9%	26	14.9%
46 to 55	53	22.2%	26	14.9%	25	14.4%
56 to 65	37	15.5%	22	12.6%	23	13.2%
66 to 75	13	5.4%	14	8.0%	27	15.5%
76 years old or older	15	6.3%	15	8.6%	18	10.3%
Total	239	100.0%	175	100.0%	174	100.0%

Descriptive statistics for age of respondent

	Question 46		
	Regions		
	East/West Valley	Victor Valley	Desert
Mean	46.9	48.3	48.9
Median	45.0	44.0	48.5
Mode	42.0	32.0	22.0
Minimum	19	23	18
Maximum	89	85	90

Question 47: How long have you lived in San Bernardino County?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
1 to 10 years	98	39.0%	56	31.6%	69	39.0%
11 to 20 years	58	23.1%	64	36.2%	37	20.9%
21 to 30 years	35	13.9%	23	13.0%	31	17.5%
31 to 40 years	23	9.2%	20	11.3%	15	8.5%
41 years or more	37	14.7%	14	7.9%	25	14.1%
Total	251	100.0%	177	100.0%	177	100.0%

Descriptive statistics for length of residence in San Bernardino County

	Question 47		
	Regions		
	East/West Valley	Victor Valley	Desert
Mean	19.8	18.7	19.4
Median	14.0	15.0	16.0
Mode	1.0	20.0	1.0
Minimum	1	1	1
Maximum	70	83	74

Question 48: Which category best describes your total household or family income before taxes for 2001?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
Less than $25,000	52	23.9%	38	24.5%	64	39.3%
$25,000 to $35,999	35	16.1%	35	22.6%	43	26.4%
$36,000 to $49,999	36	16.5%	28	18.1%	21	12.9%
$50,000 to $65,999	29	13.3%	18	11.6%	22	13.5%
$66,000 to $79,999	27	12.4%	14	9.0%	6	3.7%
$80,000 to $110,000	20	9.2%	16	10.3%	5	3.1%
Over $110,000	19	8.7%	6	3.9%	2	1.2%
Total	218	100.0%	155	100.0%	163	100.0%

In what language was the interview conducted?

	Regions					
	East/West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %
English	222	87.7%	172	96.6%	176	98.3%
Spanish	31	12.3%	6	3.4%	3	1.7%
Total	253	100.0%	178	100.0%	179	100.0%