The Office of Ombuds Services (OOS) provides an accessible safe space, independent, impartial, informal, and confidential resource to assist Students, Staff, Faculty, Alumni and Community in exploring the full range of problem-solving options and help to identify constructive resolutions to disputes and complaints.

This office supplements, but does not replace, the University’s formal channels, including retaining records or handling investigations.

The University Ombuds Officer treats all inquiries following the International Ombudsman Association Ethical Principles.

Source: https://ioa.memberclicks.net/assets/docs/SOP-COE/IOA Code of Ethics English.pdf