

FINANCE, TECHNOLOGY & OPERATIONS

YOUR SUCCESS, OUR MISSION

FINANCE

UNIVERSITY ENTERPRISES CORPORATION EXPANDS ON-CAMPUS DINING OPTIONS!

We're excited to share that new dining options are now available at the San Bernardino and Palm Desert campuses. Both the San Bernardino and the Palm Desert campuses will now offer our new CraveBot hot/ cold food vending machines. These new machines serve hot, freshly made, and flash-frozen meals and desserts that lock in flavor, all priced between just \$4 and \$12. The hot/cold food vending machine is in SMSU South at the San Bernardino Campus and in the Health Sciences building at the Palm Desert campus.

Additionally, the Center for Global Innovation Market at the San Bernardino campus is unveiling some of the campus community's most highly requested dining options: Wild Blue Sushi, handmade and packaged daily at Howl & Growl Market, alongside DIY Ramen stations and a Boba Botrista with several customizable drink combinations.

These new additions, powered by University Enterprises Corporation (UEC) and Yotie Eats, deliver variety, innovation, and the flavors Coyotes have been howlin' for.



TECHNOLOGY

LISTENING TO STUDENTS AND POWERING THEM UP FOR SUCCESS

One of the ways FTO pursues continuous improvement is by listening closely to the voices of the campus community. From an Information Technology Services (ITS) student survey designed to learn more about students' experiences and needs surrounding technology, one key takeaway was clear. Students need more places to charge their devices while studying, working, and learning on campus.

Accessible Technology Services (ATS) took this feedback to heart and went to work on a solution. With support from the Student Success Initiative and a Vital and Expanded Technologies Initiative grant, ATS was able to replace outdated power strips with new charging equipment. The new strips now provide not only standard electrical outlets, but USB 3.0 and USB-C ports as well to meet the current needs of students and their wide variety of devices.

Students can now find these enhanced charging options in the Accessible Technology Center Lab, which is open 24/7, as well as at ATS' ADA computers across the San Bernardino campus and at the Palm Desert campus. This project ensures that all students, including those using assistive technology, have convenient and reliable access to power.

By capturing feedback data, recognizing a need, and acting on it, ATS is making a difference in the daily lives of our students and creating a more supportive environment for student success.

SAVE THE DATE! OCTOBER TECH 2025 - OCTOBER 6-9, 2025! COME LEARN ABOUT:

- Research Computing Resources (Oct 6)
- Artificial Intelligence tools such as ChatGPT
- Process Improvement
- Immersive Technologies such as Virtual Reality

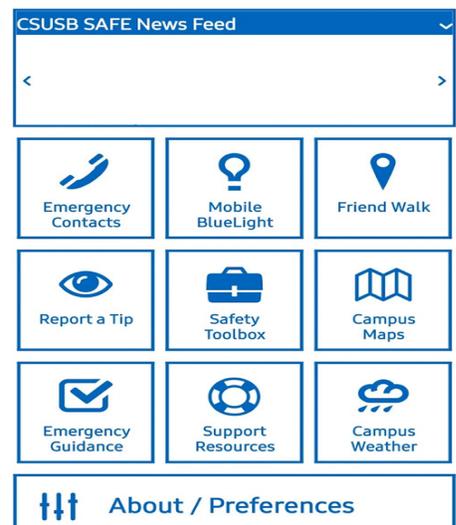


SAFE @ CSUSB: PROTECTING OUR PACK



The CSUSB SAFE App is the university's official safety tool, uniquely integrated with campus security systems. Developed by University Police, it offers students, faculty, and staff direct, discreet access to report safety concerns and receive real-time alerts. Key features include Friend Walk, emergency guides, safety toolkits, and campus maps for both San Bernardino and Palm Desert campuses.

The app is free and available on the Apple App Store and Google Play.



CONSTRUCTION UNDERWAY: CSUSB PALM DESERT CAMPUS STUDENT SUCCESS CENTER

This summer, construction officially began on the new Student Success Center at our Palm Desert Campus, starting with site grading and preparation for the transformative facility. The project marks the first new building on the campus in 16 years.

Funded by a \$79 million state allocation secured in 2022, the 23,700-square-foot Student Success Center is designed to expand support services for students across the Coachella Valley. When completed in 2027, the center will house academic advising, tutoring, career services, an expanded library, group study rooms, a cross-cultural center, bookstore, food services, a health center, and recreation and wellness spaces—serving up to 4,000 full-time equivalent students.

The addition will also free approximately 10,000 square feet across existing buildings, creating opportunities for more classrooms and faculty offices. With grading now complete and construction moving forward, the Student Success Center represents a major step in supporting student achievement and campus growth in the region.



BUILDING PARTNERSHIPS: UPD AND DHRE STUDENT LEADERS CONNECT OVER LUNCH

The University Police Department (UPD) recently partnered with student leaders from the Department of Housing and Residential Education (DHRE) for a special luncheon dedicated to connection, collaboration, and community.

This event brought together sworn officers, professional staff, and the Office of Emergency Management to engage in meaningful conversations with student leaders. The luncheon served as an important opportunity to strengthen partnerships, exchange ideas, and reaffirm our shared commitment to creating a safe, supportive, and thriving campus environment.

Following the meal, UPD was honored to present to DHRE student leaders about the many ways we work together to support students living in residential housing and across campus. Presentations from the Chief, Officer DeLair, Detective Aponte, Dr. Mejia, and Sergeant Herrington highlighted both their unique roles and the extensive resources available to students.

The afternoon concluded with a lively Q&A session, giving student leaders the chance to ask questions, share perspectives, and collaborate on new ideas. A group photo captured the moment, showcasing the unity and teamwork at the heart of this event.



SBVC & CSUSB LAUNCH DEN-2DEN HOUSING PATHWAY WITH RIBBON-CUTTING CELEBRATION

On August 21, San Bernardino Valley College (SBVC) and California State University, San Bernardino (CSUSB) officially inaugurated our groundbreaking Den2Den Housing Pathway Program with a ribbon cutting ceremony. This exciting partnership opens the door for SBVC students to live in CSUSB's Arrowhead Village residence halls while taking classes on the SBVC campus.

Residents enjoy a fully furnished room at Arrowhead Village, access to campus dining through the required Yotie 5 meal plan, and inclusion in CSUSB's vibrant campus life, including use of the Student Recreation & Wellness Center, library, and other key resources.

This new avenue not only eases the transition for students aiming to transfer to CSUSB but also fosters an integrated, supportive community from day one. Finance, Technology and Operations partnered closely with the Divisions of Student Affairs and Strategic Enrollment Management to implement this first of its kind partnership in the CSU.



GET READY TO TAKE OFF WITH PILOT!

Something exciting is taking flight at CSUSB, introducing the Process Improvement and Lean Operations Team (PILOT)!

PILOT brings together a team of process improvement specialists who will partner with divisions and departments to streamline complex processes, reduce barriers, and empower employees through Lean Six Sigma (LSS) tools and training.

This academic year PILOT will launch a series of campuswide training opportunities, from microlearning sessions to LSS Yellow Belt certifications, all offered in-house! These programs are designed to build individual and team capacity for continuous improvement, making it easier for faculty and staff to identify opportunities, solve problems, and improve student experience every day.

In addition, PILOT will host events and roadshows to engage the campus community and showcase how process improvement can drive innovation, efficiency, and compliance.

This is your chance to ignite your impact, spark innovation, and help CSUSB reach new altitudes.

Stay tuned for more news and ways to get involved!

