

YOUR SUCCESS, OUR MISSION

CUSTOMER SERVICE

We commit to providing prompt, courteous, and personalized Customer Service built on a foundation of Collaboration and Collegiality.

INNOVATION

We champion Innovation as the key to efficiency and creative solutions that streamline processes and drive transformative progress.

INTEGRITY

We uphold Integrity as our guiding principle by fostering a culture of Transparency and Trust.

FINANCE

FISCAL YEAR END IS APPROACHING

Our entire team is hard at work with the end of our fiscal year fast approaching on June 30th. This is a critical process which ensures that the campus' revenues and expenses are reflected in the correct fiscal year. This allows for accurate financial reporting as well as improved financial planning for the campus. The process is a collaborative effort which involves all our campus stakeholders which includes our colleges, administrative departments, auxiliary entities, and our enterprise fund entities.



We rely upon your support and cooperation to ensure that this is a seamless and efficient process, and we are truly grateful for your partnership



TEAMWORK



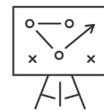
SUPPORT



PARTNERSHIP



CREATIVITY



SOLUTION



TRUST



COMMUNICATION



SUCCESS

THANK YOU!

A REVISED INFORMATION COMMUNICATION TECHNOLOGIES (ICT) FORM AND PROCESS ARE COMING

The new and improved Information Communication Technologies (ICT) process is launching on July 1, 2024.



New Features:

- **ICT Portal Dashboard**
A centralized dashboard will provide you with a comprehensive overview of all your current and past ICT requests. This feature will allow you to monitor ongoing requests and review archived submissions from a single location.
- **Status Tracking for ICT Requests**
To promote transparency, each ICT request will have a dedicated status page. This page will keep you informed about the progress of your request, eliminating any uncertainty.
- **ICT Renewal Functionality**
If you need to renew a previous ICT request, our new renewal feature will streamline the process. Certain information will be automatically populated, saving you time and effort.

Process Enhancements:

- **Collaborative Form Submission**
Based on your feedback, we have revised the form submission process. Both requestors and their designated technicians will now collaborate during the submission, ensuring clarity and accuracy from the outset.

User-Friendly Submission Form

The submission form has undergone a redesign to improve usability. The updated interface is intuitive and user-friendly, making it easier for you to submit your ICT requests with confidence.

Training is available through Training Services
<https://www.csusb.edu/its/training>



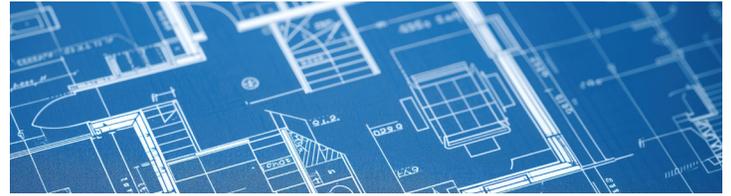
INSPIRING FUTURE LEADERS AT SBCUSD CAREER DAY 2024

The University Police Department (UPD) proudly joined forces with colleagues from Human Resources (HR) to attend the San Bernardino City Unified School District (SBCUSD) Career Day 2024. This event provided an excellent platform to engage and interact with a diverse group of students. The UPD and HR team shared insights about careers in law enforcement, highlighting the various opportunities within our field and the importance of continued education. We encouraged students to consider pursuing higher education and to choose California State University, San Bernardino (CSUSB) as their academic home.

This collaboration was a remarkable experience, allowing UPD to connect directly with the youth of our community. It also served as a valuable opportunity to showcase the wide range of academic programs and resources that CSUSB offers. By participating in this event, UPD aimed to inspire and motivate students to explore different career paths and to envision their future at CSUSB. The partnership between UPD, HR, and SBCUSD demonstrates our commitment to fostering educational and professional growth among local students, and we look forward to continuing such meaningful engagements in the future.



SPACE, THE FINAL FRONTIER



As We Define the Future, space on campus continues to be in short supply. Whether you are creating a new program, hiring staff, or simply rethinking how you deliver services to students, space often becomes a central issue. Our campus has a Space Planning Advisory Committee (SPAC) that meets each academic term to review requests for assignment and reassignment of existing space in accordance with CSU guidelines. The committee consists of representatives from each Division, the President's Office, Faculty Senate, and the Associated Students.

Our campus Space and Facilities Utilization Manager, Eric Chan, reports campus space use annually to the Chancellor's Office. This year the SPAC committee reassigned spaces at the Palm Desert and San Bernardino campuses including:

- PDC Health Science 107 was reassigned to an Upper Division Kinesiology Teaching Lab to support Kinesiology programs from the College of Natural Sciences at the Palm Desert campus.
- SBC Pfau Library 015 was approved for priority use as a Lower Division Teaching Lab for Child Development from the College of Social and Behavioral Sciences.
- SBC Chapparral Hall 129 was assigned as a Speech-Language Pathology Lab to support the new program in College of Arts and Letters.
- SBC Building 19 (formerly Student Union East) was renamed the Alumni Center and reassigned to the Offices of Alumni Relations, Annual Giving and the Staff Development Center.
- SBC Chapparral Hall 110 and 114 were reassigned to the Institute for Child Development and Family Relations in the College of Social and Behavioral Sciences.