

YOUR SUCCESS, OUR MISSION

CUSTOMER SERVICE

We commit to providing prompt, courteous, and personalized Customer Service built on a foundation of Collaboration and Collegiality.

INNOVATION

We champion Innovation as the key to efficiency and creative solutions that streamline processes and drive transformative progress.

INTEGRITY

We uphold Integrity as our guiding principle by fostering a culture of Transparency and Trust.

FINANCE

THE PRINTING SERVICES TEAM SUPPORTS STUDENT SUCCESS

In May, the Printing Services Team completed over 3,200 spring commencement programs to support the class of 2024 graduates at the Toyota Arena in Ontario, CA. The team also completed printing the 2024 - 2025 ITS Resource Guide for students. The booklet contained 28 pages and over 1,000 booklets were produced. The team finished over 11,000 postcards for incoming students committed to CSUSB in the fall semester for the Department of Orientation & First Year Experience and printed 5,000 more postcards with the department listings for the Division of Student Affairs.

Additionally, Printing Services fulfilled the request to print for the Department of Nursing and the Recognition and Pinning Ceremony Program for the spring class of 2024 for the San Bernardino and Palm Desert campuses and the College of Social and Behavioral Sciences 2024 SBS Awards Ceremony Program. Finally, the team provided countless final exams in support of student and faculty success.



TECHNOLOGY

CELEBRATING GRADUATION FROM BEHIND THE SCENES

The Spring Commencement celebrated the dedication of 3,121 CSUSB students, with five ceremonies held at the Toyota Arena on May 17th and 18th. Multimedia & Innovative Technologies (MIT), part of the ITS division, supported the event, collaborating with Toyota Arena's in-house production company, GameOn Production, to ensure a smooth experience for in-person and online audiences. MIT provided tech support and operated the teleprompter for the President and Provost. Over two days, 15,105 people watched the live broadcast. Additionally, MIT is working on a pipeline between CSUSB and GameOn to hire CSUSB graduates. Several CSUSB grads are currently employed by GameOn, one of them being a former student assistant at MIT.

Congratulations, Class of 2024!



DATA TO SUPPORT ENROLLMENT EFFORTS

The Office of Institutional Research and Analytics has prioritized the delivery of crucial enrollment management information, insights, and initiatives. Collaborating with the Enrollment Management team, Institutional Research and Analytics has focused on strategies to increase enrollment commitments and mitigate summer melt among incoming students. These initiatives include campus presentations that address the decline in commitments and the impact of summer melt on overall yield, developing customized insights and tracking tools, monitoring system-level trends for benchmarking purposes, and providing campus dashboards for evaluating current and historical data. To further support these efforts, Institutional Research and Analytics partnered with Administrative Computing & User Experience and Enrollment Management to implement the use of text messaging for admitted and committed students.



INNOVATIVE 3D-PRINTED SOLUTIONS

Safeguarding Campus Network Equipment with Custom Covers

Accessible Technology Services, in collaboration with Telecommunications and Network Services (TNS), is leveraging 3D printing technology to enhance the durability and protection of networking equipment in the campus Emergency Blue Poles. Utilizing PETG filament and designed in Tinker CAD, these custom protective switch covers are resistant to temperatures up to 150° Fahrenheit and shield the equipment from rain, dust, and other environmental elements. Impressively, each cover costs about \$4 to produce and is crafted using our Creality Ender 3 V3 SE printer on campus. This is a cost-effective solution, especially considering the networking equipment it protects is valued at around \$400.



To date, Accessible Technology Services has successfully deployed over twenty of these protective switch covers, with plans to create additional pieces to safeguard the remaining campus Emergency Blue Poles. This initiative underscores our commitment to using innovative technology to enhance campus safety and equipment longevity.

WHAT'S HAPPENING AT I-215 AND UNIVERSITY PARKWAY?

The San Bernardino County Transportation Authority (SBCTA) and the City of San Bernardino, in cooperation with Caltrans District 8, is anticipated to begin construction in October to decrease traffic congestion, reduce delays and improve freeway access to Interstate 215 at University Parkway. The estimated completion date is October 2025.

While the project will reconfigure the existing interchange at I-215 and University Parkway to address present congestion and heavy traffic movement to and from the Cal State San Bernardino campus during construction, traffic delays are expected.

According to the SBCTA, construction activities may include pavement work, traffic shifts and nighttime lane and ramp closures. During the construction, it is important to be aware and use caution throughout the corridor as workers and heavy equipment will be present. The SBCTA recommends allowing extra time to reach your destination as delays may occur. A regular construction alert will be available to inform commuters of detours and closures within the corridor and how to manage them.



For more info and alerts:

<https://www.gosbcta.com/planbuildmove/>

<https://www.instagram.com/caltrans8/>

<https://www.gosbcta.com/project/i-215-university-parkway/>

SBCTA team: 1-877-55-SBCTA info@goSBCTA.com

For more info email Senior Associate Vice President for Facilities Planning & Management:
Jennifer.Sorenson@csusb.edu.

PLANNED SUMMER POWER OUTAGE: STEPS TO TAKE

In order to address planned maintenance on the San Bernardino campus high voltage infrastructure as well as work to support the addition of the Performing Arts Center, Facilities Management will need to conduct a campus-wide power outage July 5th and 6th.

Prior to leaving campus for the summer break, faculty and staff should check to ensure that sensitive equipment, refrigeration units, etc. are on emergency outlets (where available) or cleaned out and de-energized to avoid damage to equipment due to the planned outage. This power outage will not impact the Palm Desert Campus or the University Village Housing complex.

If you have specific questions or concerns, please direct them to Jenny Sorenson, Jennifer.sorenson@csusb.edu

