

MESSAGE FROM THE VP

Dear Colleagues,

Welcome to the Division of Finance, Technology & Operations (FTO), where your success is our mission! The Division is equipped and ready to support you and our students in your success at our university. This new division, which is the result of the merger of the Division of Administration and Finance, and the Division of Information Technology Services, brings together professionals and synergies that will help us be proactive and innovative in supporting our Campus Community.

The leaders of the new division started the academic year with a leadership retreat that resulted in our division adopting our tag line: *Your Success, Our Mission*, and three core values, Customer Service, Innovation, and Integrity.

Below you will find the contact information of our senior leadership team, professionals who you can reach out to at any time to help you. Please don't hesitate to contact us if we can be of assistance.

Best wishes for a successful semester!

Sam Sudhakar
Chief Financial Officer and Vice President for Finance, Technology & Operations

YOUR SUCCESS, OUR MISSION

CUSTOMER SERVICE



We commit to providing prompt, courteous, and personalized Customer Service built on a foundation of Collaboration and Collegiality.

INNOVATION



We champion Innovation as the key to efficiency and creative solutions that streamline processes and drive transformative progress

INTEGRITY



We uphold Integrity as our guiding principle by fostering a culture of Transparency and Trust.

MEET THE SENIOR LEADERSHIP TEAM

VICE PRESIDENT'S OFFICE



Samuel Sudhakar

Chief Financial Officer & Vice President
Ext: 75130
Cell: 909.693.1409
Email: ssudhakar@csusb.edu



Heather Hopkins

Manager, Operations
Ext: 73406
Cell: 909.648.6422
Email: hhopkins@csusb.edu

FINANCE



Sesar Morfin

Associate Vice President,
Finance & Administrative Services
Ext: 73132
Email: sesar.morfin@csusb.edu

FINANCE & ADMINISTRATIVE SERVICES

Finance & Administrative Services provides support to our students, faculty, and staff in the areas of accounting, student financial services, procurement and contracts, budget, mail and shipping services, property management, printing services, and the University Enterprises Corporation.

FAS Office of the AVP: x75883

TECHNOLOGY



Gerard Au

Chief Information Officer,
Information Technology Services
Ext: 75100
Cell: 909.693.1265
Email: gau@csusb.edu

INFORMATION TECHNOLOGY SERVICES

Information Technology Services support student, faculty, and staff success by providing world-class customer service, fostering faculty-led innovation and research, and enhancing operational efficiency through the effective use of information technologies.

Technology Support Center x77677



Tanner Carollo

Chief Data Officer &
Director, Institutional Research
& Analytics
Ext: 73066
Email: tanner.carollo@csusb.edu

THE OFFICE OF INSTITUTIONAL RESEARCH & ANALYTICS

The Office of Institutional Research & Analytics collaborates with the campus community in support of strategic planning, enrollment planning, assessment, and continuous improvement through consultative program design and timely dissemination of reliable information.

OPERATIONS



Kandy Liu

Executive Director,
Audit & Advisory Services
Ext: 73430
Email: kandy.liu@csusb.edu

INTERNAL AUDIT & ADVISORY SERVICES

Internal Audit and Advisory Services is dedicated to delivering independent, objective assurance and insightful consultation, aimed at enhancing the efficiency and effectiveness of campus operations. Furthermore, IAAS acts as a pivotal link for audits, reviews, and investigations conducted by both the Chancellor's Office and external agencies.



Jenny Sorenson

Chief Administrative Officer,
Facilities Planning & Management
Ext: 75069
Cell: 909.531.1810
Email: jennifer.sorenson@csusb.edu

FACILITIES PLANNING & MANAGEMENT

Facilities Planning and Management is here to provide, maintain, and enhance our physical campuses in support of the University's mission. This unit consists of five departments including Facilities Management; Facilities Planning, Design and Construction; the Office of Sustainability; Risk Management, and Environmental Health and Safety. We provide the spaces where our students, faculty, and staff can thrive.

Facilities Support Center: x75175



John Guttierrez

Chief of Police & Director, Public Safety
Ext: 75384
Cell: 909.601.2959
Email: john.guttierrez@csusb.edu

UNIVERSITY POLICE DEPARTMENT & PARKING AND TRANSPORTATION SERVICES

The University Police Department and Parking and Transportation Services is a state law enforcement agency that employs 18 sworn police officers and an active support staff for 24-hour protection of the campus community. UPD strives to provide "Quality Service" by providing professional service with honor, integrity, and a commitment to excellence to the community.

UPD Support Services: x75165

UPD Non-Emergency: x77777



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

Division of Finance,
Technology and Operations