## YOUR SUCCESS, OUR MISSION

### CUSTOM SERVICE
We commit to providing prompt, courteous, and personalized Customer Service built on a foundation of Collaboration and Collegiality.

### INNOVATION
We champion Innovation as the key to efficiency and creative solutions that streamline processes and drive transformative progress.

### INTEGRITY
We uphold Integrity as our guiding principle by fostering a culture of Transparency and Trust.

## FINANCE

## UNIVERSITY ENTERPRISE CORPORATION

### New Point-of-Sale System

University Enterprises Corporation (UEC) is currently working with our dining services provider on the implementation of a new point-of-sale (POS) system. This technology will allow our campus community to seamlessly utilize their on-campus dining plan dollars at our various campus dining venues. The expectation is that this benefit will help generate additional dining revenues, a portion of which will be returned to UEC, which can then be reinvested into campus programs.

The first phase of the POS project has been implemented and we are currently working on implementing the second phase of the project. The goal is to complete the implementation of the new POS system by mid-spring. Another component to the POS system is the availability of a meal exchange program. This will allow meal plan holders to utilize a limited number of their meal plan swipes at several of our dining units. The goal is to have that option available to our campus by mid-April.

# TECHNOLOGY

## Transform Your Meetings: Introducing Zoom's AI Companion



Zoom AI Companion, your Generative AI digital assistant, is now available to the Campus Community. It delivers powerful, real-time capabilities to help users improve productivity and work together more effectively. Zoom AI Companion is a new feature within the Zoom platform that can be used during your hosted Zoom meetings. This new feature generates and organizes ideas in seconds, allowing translations and transcriptions to be available in real-time. Training is available via ITS Training Services. Learn more about this and other AI tools on the Technology Support Center AI Toolkit page.



## Celebrating Success: CSUSB ITS Wins Big at CENIC 2024 for Innovation and Equity



ITS received two Innovation in Networking awards at the 2024 CENIC Conference. One award recognized our accomplishments in research applications for our High-Performance Computing Program. CSUSB was also recognized for Equitable Access to Cyberinfrastructure for the CSU Tide project, a collaborative effort between SDSU, CSUSB, CSU Stanislaus, and Cal Poly Humboldt.

# OPERATIONS

## FACILITIES PLANNING & MANAGEMENT

### Student Center Planned for the Palm Desert Campus



Planning, Design, and Construction is nearing the completion of the design phase of the Palm Desert Campus Student Center. This project, which was funded by the California legislature, will be the first new building on the campus in sixteen years. The 40,025-square-foot, two-story building will be the new home to the campus bookstore, dining facility, event space, expanded library, Associated Students, Rancho Mirage Student Center, Student



more. In addition to the new building, approximately 10,000 square feet of space will be re-purposed in the existing buildings to provide additional faculty offices and academic program support for the expansion of new programs at the Palm Desert Campus.

Construction for the new building is on track to begin in Summer 2025 and be completed in Fall 2027. The campus has partnered with LPA Design Studios, an Irvine-based Architectural firm, and C.W.Driver Companies, the Construction Manager.

## UNIVERSITY POLICE DEPARTMENT

### Spring 2024 ASI Safety Walk



On March 13, 2024, the University Police Department joined Facilities, Planning, and Management and ASI to conduct this year's annual safety walk. Students who participated were very pleased with the fast turnaround in repairs of previous safety concerns, as well as identified new areas that can be improved upon. The event was a huge success and well received by our students.