AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE

Availability and Location of Law Enforcement Assistance
The California State University, San Bernardino Police Department (University Police Department “UPD”) is located at 5500 University Parkway, San Bernardino, CA and provides police services 24 hours a day to our community. Police Dispatch can be reached directly 24 hours a day by phone at (909) 537-5165 or (909) 537-7777.

Riverside Sheriff Department, Palm Desert Station, has primary jurisdiction for the safety and security of the Palm Desert Campus (PDC). Riverside Sheriff Department, Palm Desert Station, is located at 73705 Gerald Ford Drive, Palm Desert, CA and can be reached 24 hours a day at (760) 836-1600.

Enforcement and Arrest Authority
The police officers of CSU San Bernardino have state-wide police authority and jurisdiction per Penal Code section 830.2 and Education Code section 89560 and are vested with law enforcement powers and responsibilities identical to the local police or sheriff departments in your home community.

Crime Reporting
The entire campus community is strongly encouraged to report any and all known or suspected incidents of criminal activity on campus to UPD as soon as possible. When calling the University Police Department, always:

- Give your name, telephone number, and location
- Give clear and accurate information
- Be prepared to supply suspect and vehicle description, and direction of travel; and
- DON’T HANG UP! Follow the instructions of the dispatcher.

Students residing in on-campus housing may also report crimes to the on-duty Resident Advisor who will ensure the immediate notification to UPD.

By Telephone Contact:
- Emergency: 9-1-1 or text-to-911
- UPD: (909) 537-5165 or (909) 537-7777
- PDC, Riverside Sheriff: (760) 836-1600

Via Online Contact:
- LiveSafe App (Online Reporting): www.livesafe.com

If you’d like to remain anonymous, you can contact UPD via the anonymous Crime Prevention Tip Line at (909) 537-7786, the We Tip Hotline at (800) 782-7463 (800-78-CRIME), or via the LiveSafe App.

The campus Emergency Alert Hotline at (909) 537-5999 is a recorded message with information related to immediate emergencies that may be happening on campus. The message may contain information related to building closures, employee/work status information, and campus closures.

In Person Contact:
- UPD is located at the northwest end of campus near the Facilities Services building.
  Directions: University Parkway, towards the campus from the freeway, left on Northpark Blvd., right on Fairview Dr., University Police is on the left after Facilities Services and Environmental Health and Safety.

- Palm Desert Campus, Riverside Sheriff’s Department, Palm Desert Station: 73705 Gerald Ford Dr., Palm Desert, CA 92211; Phone (760) 836-1600
  Directions: From Palm Desert Campus, when exiting, right to Gerald Ford Dr., left to the address listed above.
Emergency Blue Light Call Stations
The 9-1-1 emergency telephone system will put you in contact with emergency personnel for any emergency or non-emergency need, 24-hours a day. There are over 60 emergency call stations located throughout the CSU San Bernardino campus, including residential housing, and five (5) at the Palm Desert Campus. There are over 500 surveillance cameras located throughout the two campuses, with over 440 on the San Bernardino campus and over 50 between PDC facilities.

SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities
Most campus facilities are key-accessed, and most are open daily for scheduled campus community use. The Housing and Residential Education Buildings are accessible by card access only. Campus key control and distribution is a function of Facilities Services. To provide for the security of campus facilities, the University Police Department enforces Educational Code section 89031 & CSUSB Housing Policies. Campus facility access may be revoked per Penal Code section 626.

Security Considerations Used in Maintenance of Campus Facilities
Regular inspections and security surveys of campus indoor/outdoor lighting, shrubbery, and walkways are conducted. The University participates in Crime Prevention through Environmental Design concepts for planning and improvement on campus.

Special Event Safety Planning
Preparation for large events on campus involve the creation of Incident Action Plans according to the Standardized Emergency Management System and in collaboration with mutual aid agencies and contracted safety personnel.

ACTIONS IN THE LAST 18 MONTHS TO INCREASE SAFETY

- Tabletop exercises conducted with Emergency Operations Center personnel and Student Affairs leadership team to refamiliarize members with EOC activations and procedures.
- Portable EOC supply boxes completed and stocked at University Police Department, University Enterprises Corporation (alternate EOC) and Palm Desert Campus for the PDC Incident Management Team.
- New Emergency Notification System RAVE implementation completed.
- Completed accessibility parking spaces and path of travel improvements in Lot G.
- Exterior lighting was added at the College of Education outdoor seating areas near the front entry of the building
- Traffic signaling was enhanced in conjunction with the City of San Bernardino at University Parkway and Little Mountain Drive
- Exterior walking surfaces were replaced at Chaparral Hall to improve accessibility and remove tripping hazards
- Vending machines were installed on campus to provide at-home COVID test kits for the campus community
- Environmental Health & Safety implemented the employee safety-training program that includes fire safety and emergency preparedness modules
- Active Shooter training and table-top exercise was conducted with Emergency Operations Center staff from across campus

CHANGES IN SAFETY PRECAUTIONS DURING THE NEXT 24 MONTHS

- UPD hosting Active Shooter and Prevention presentations to Campus.
- Work with Facilities to complete classroom lock project, including training for officers, building and floor marshals, and Campus Emergency Response Team.
- Hold functional exercise for CERT members.
- Renewed focus on compliance training to ensure students and employees are completing relevant courses on safety, Title IX, and diversity equity and inclusion.
- LiveSafe will be replaced with a new platform once logistics have been finalized.
- Installation of the Open Parking Space Guidance System that will provide information to the campus community of the available parking spaces in each lot, thereby increasing safety by minimizing vehicles circling in parking lots searching for open spaces.
- Addition of Solar Panels and covered parking in Lot N to provide resiliency during power outages
- Facilities Planning and Management has engaged a structural engineer to conduct a seismic study of select campus buildings

**RECORDS OF ON-CAMPUS CRIME**  
**California Education Code 67380(a)(1)(A)**

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact: Danielle Duran with UPD at Danielle.Duran@csusb.edu or (909) 537-7489.