



# 2018-19 BI-ANNUAL REPORT



**CALIFORNIA STATE UNIVERSITY  
SAN BERNARDINO  
UNIVERSITY POLICE DEPARTMENT**

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# MESSAGE FROM THE CHIEF OF POLICE



I am pleased to present the California State University, San Bernardino Police Department's Annual Report for 2018 and 2019. This report provides a detailed summary of the department's major accomplishments and milestones for the past year. We have implemented a variety of programs, technology and training to improve our level of public service to the campus community.

The University Police Department pledges to do all it can to provide quality service and perform its mission with the help and support of the campus community. Public and campus safety requires an expanded partnership between University Police, our surrounding law enforcement partners and the campus community. We understand that trust and cooperation are the fundamental key to that success. The community members are our best allies in fighting crime and keeping the peace.

Every day, we work to empower members of the campus community to be a part of our public safety efforts. We strive for excellent communication and interaction with faculty, staff, and students, to foster great relationships of trust and cooperation. This goal is a must if our Campus Oriented Problem Solving (COPS) philosophy is to be effective. As you read this report, I hope that it imparts a better understanding of what our role on campus entails and how we continuously aim to serve and protect our Coyote family.

Remember, If You See Something, Say Something.

Nina Jamsen  
Chief of Police

# PRESIDENT & VICE PRESIDENT ACKNOWLEDGMENTS



The California State University, San Bernardino campus provides a safe and welcoming environment in which to learn, work, and live. I am extremely proud of the dedicated individuals who serve as members of our University Police Department and the exceptional job they do in keeping our campus community and the extended Coyote family safe. We must all share in the effort to maintain a collaborative partnership so that, as a community, we ensure a responsive and secure atmosphere conducive to learning and success.

Remember, we define the future!

Tomás D. Morales  
University President



It is with great pleasure that I invite you to read the CSUSB University Police Department's Bi-Annual Report. As you explore this report, I invite you to join our University Police Department in their efforts to keep our vibrant campus and our community the safest learning environment it can be. Campus safety is something we can all work together to achieve as we move forward and define our future.

Douglas Freer  
Vice President of Administration & Finance

## ABOUT US



Established Jan. 23, 1974, the California State University, San Bernardino Police Department is a state law enforcement agency which is authorized for 19 sworn police officers and an active support staff for 24-hour protection of the campus community. The Police Department also encompasses Parking and Transportation Services as well as a 9-1-1 Communications Public Safety Answering Point (PSAP) and an Emergency Operations Center. The department is responsible for the three-mile campus with its roughly 60 buildings and more than 23,000 students, faculty and staff. We patrol and tend to the campus community and the immediate surrounding area to increase safety and to help promote a crime-free zone around our campus, assisting local law enforcement when needed. The peace officers of this department have statewide police authority and are vested with law enforcement powers and responsibilities identical to the municipal police or sheriff's departments in our community. The department strives to provide effective and efficient parking and transportation services that maximize value and maintain sustainability while providing prompt and professional services to the campus community.

# MISSION & VALUES STATEMENT



**The University Police Department strives to provide "Quality Service" by providing professional service with honor, integrity, and a commitment to excellence to the community. We perform our mission through diligent crime prevention, victim assistance and emergency response preparedness. We believe campus safety is a community effort and embrace a community partnership and problem-oriented policing philosophy. We strive daily to live by our department motto, "Campus Safety through Service."**

## CHIEF OF POLICE



### CHIEF OF POLICE



*Chief of Police Nina Jamsen.*

Chief of Police Nina Jamsen took command of the CSUSB University Police Department and Parking and Transportation Services in August 2015. Chief Jamsen serves as both Chief of Police as well as Director of Public Safety for the campus.

Since taking the helm of UPD, Chief Jamsen has created new policies and overseen several equipment and personnel changes. She is also responsible for hiring a new lieutenant, a new parking director and creating a new civilian position in Police Services to oversee all sworn personnel. In addition, she brought Emergency Services under the auspices of University Police. Under her leadership, the department has added more police officers and parking enforcement personnel. Both UPD and Parking and Transportation Services have been furnished with new vehicle fleets and Communications has secured new contracts for dispatch services.

A Finnish native, Nina Jamsen came to the United States when she was 22. A graduate of the distinguished FBI National Academy in Quantico, VA., she served with the San Bernardino County Sheriff's Department for 27 years before taking command at UPD. In addition to a Bachelor's degree in Administrative Criminal Justice from the University of West Virginia, Chief Jamsen earned a teaching credential from CSUSB. She is a graduate of the Supervisory Leadership Institute and earned the P.O.S.T. Executive Certificate, the highest honor that can be earned from the Commission on Peace Officer Standards and Training.

# ADMINISTRATION & COMMAND STAFF

## LIEUTENANT



*Lt. Anthony Vega.*

**Lt. Anthony Vega** joined the CSUSB University Police Department on July 11, 2016.

He holds a Master's Degree in Public Administration and a Bachelor of Science Degree in Criminal Justice Management.

Anthony Vega brought more than 20 years of law enforcement experience with the San Bernardino County Sheriff's Department, when he joined the University Police Department in 2016. During his tenure with UPD, he served with distinction as second-in-command and helped guide UPD through tremendous growth in many areas.

University Police said goodbye to Lt. Vega in March 2019 when he accepted the post of Captain at the Rialto Police Department.

## LIEUTENANT



*Lt. Brandon Ford.*

In the wake of Lt. Vega's departure last spring, **Interim Lt. Brandon Ford** arrived to fill the void. Before joining UPD in March 2019, Lt. Ford served with the Riverside County Sheriff's Department, most recently, as a Chief Deputy where he managed nearly 900 employees.

In March 2019, Lt. Ford effortlessly stepped into the role of second-in-command, handling the UPD day-to-day duties, while assisting with the search for a permanent replacement. Ford's steady leadership allowed for a smooth transition for Lt. Joseph Fleming to take over as permanent Lieutenant.

Now, he ends his 24-year career with us as he rides off into a blissful retirement.

## LIEUTENANT



*Lt. Joseph Fleming.*

After serving more than two decades with the Los Angeles Police Department, **Lt. Joseph Fleming** joined the ranks of the CSUSB University Police Department.

He was sworn in as Lieutenant in 2019, replacing Interim Lt. Brandon Ford.

Lt. Fleming served in the United States Marine Corps and the Army Reserve before joining the LAPD. There he worked patrol, gangs, narcotics, the detective unit, special operations division surveillance for internal affairs and multiagency DEA task forces. He was promoted to patrol supervisor and watch commander for the Rampart Division, before becoming a lieutenant.

Lt. Fleming graduates with his Bachelor's degree in Public Administration from Cal Baptist University in 2020.

As second-in-command over sworn personnel, Fleming said he wants to build UPD's relationship with the campus through greater connections between the department and the community it serves.

# CIVILIAN ADMINISTRATION

## POLICE SERVICES ASSOCIATE DIRECTOR



*Joann Rutland, Associate Director of Police Services for UPD.*

The University Police Department welcomed **Joann Rutland** as the new **Associate Director of Police Services** in fall 2017.

With nearly 30 years of law enforcement experience, she recently served as the Business Systems Analyst and Safety Support Unit Supervisor with the San Bernardino County Sheriff's Department; with a background in software solutions and system design, Law Enforcement operations & business practices, Project Management, Dispatch & 911 Infrastructure and Contract Services.

Joann oversees all nonsworn employees including our regional dispatch center, technical services, property and evidence management and records management systems.

## INTERIM DIRECTOR OF PARKING & TRANSPORTATION SERVICES



*Miguel Martin, Interim Director of Parking & Transportation Services.*

The University Police Department & Parking & Transportation Services welcomed **Miguel Martin** as the **Interim Director of Parking & Transportation Services** in June.

Coming from Facilities Services as a project manager, Miguel had already worked closely with Parking Services. Miguel, who holds a Bachelor's in Art and Masters in Public Administration, has worked at CSUSB for the better part of 20 years in facilities planning, design and construction. He has had a hand in projects like the University Hall Student Plaza, North Campus Circle, and parking Lot C renovations, among others.

Since completing his stint with Parking, Miguel has returned to Facilities Services.

## DIRECTOR OF PARKING & TRANSPORTATION SERVICES



*Grace Munyiri, Director of Parking & Transportation Services*

Parking & Transportation Services welcomed **Grace Munyiri**, who took the helm as Parking Director in 2019, replacing Interim Parking Director Miguel Martin.

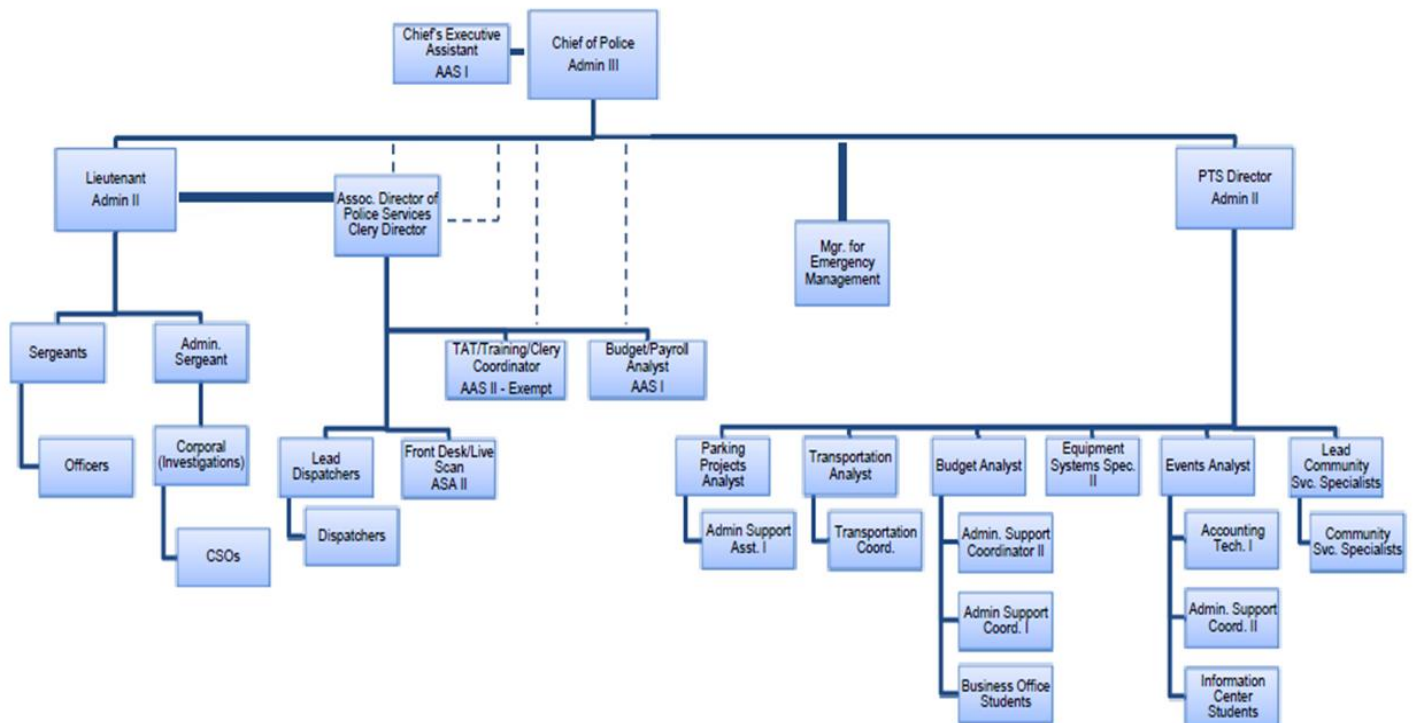
Grace, who has been with CSUSB since 2009, began her career as a student assistant. She later served as budget analyst for Parking & Transportation Services for six years, while earning her Bachelor's degree in Accounting. She later earned her Master's degree in Finance from CSUSB, graduating in 2010.

Grace said she applied for the director's position because she has been with the department so long that she has grown to care deeply for it. The new director said her vision is to see Parking & Transportation Services working collaboratively with other departments to meet the needs of the campus community.

# DEPARTMENTAL ORGANIZATIONAL CHART



## University Police Department Organizational Chart



# EMERGENCY OPERATIONS CENTER

## EMERGENCY OPERATIONS CENTER



*PICTURED: The CSUSB Emergency Operations Center at UPD.*

*INSET: April Wing, Manager of Emergency Management and Business Continuity Planning*

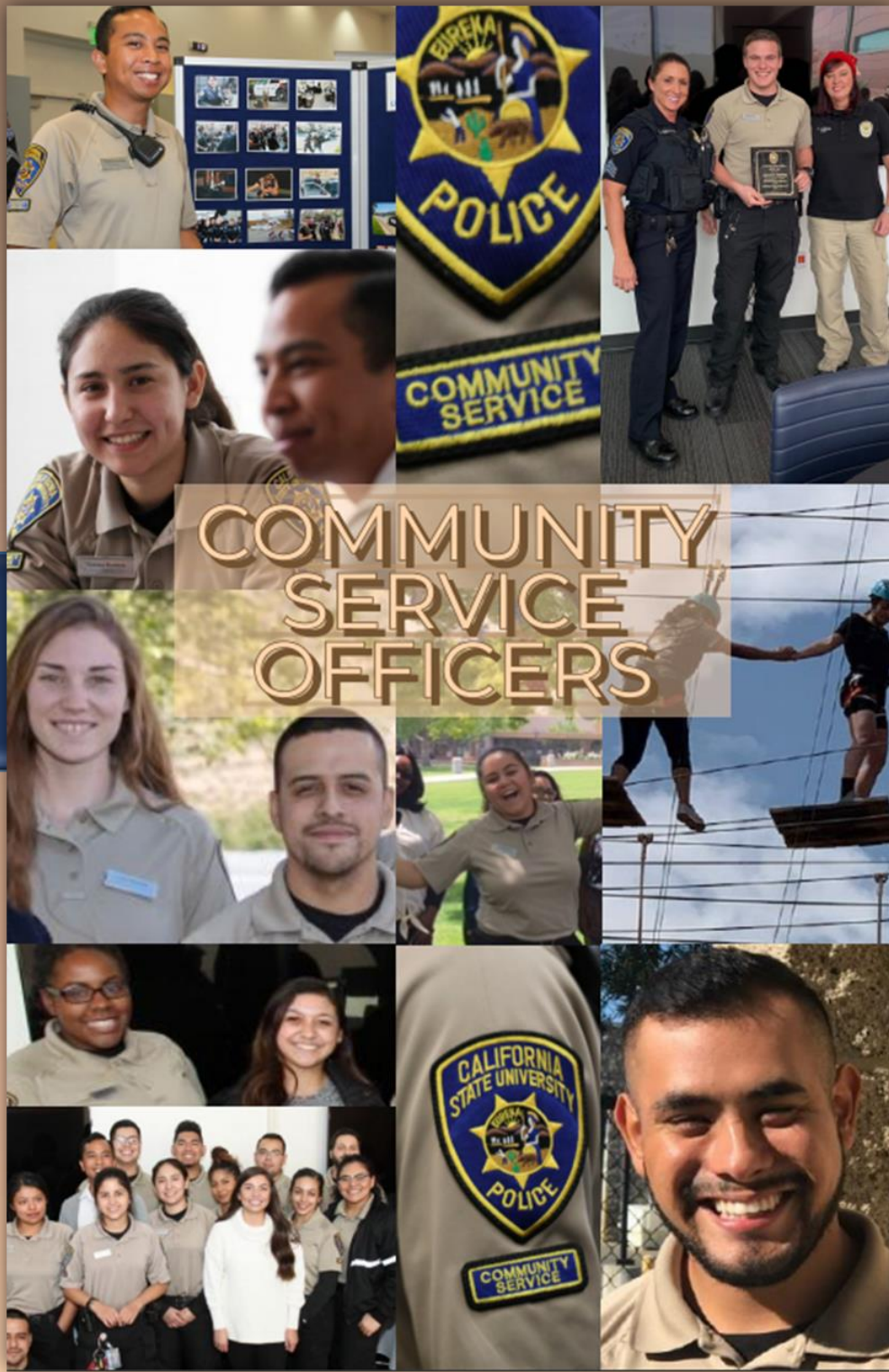
In the event of an emergency, the UPD has a solid asset to help guide the campus through: Emergency Operations Manager April Wing.

April, who has been with CSUSB since January 2017, is no stranger to handling emergency incidents. With more than 16 years of experience, April started off as a dispatcher at the San Bernardino County Sheriff's Department before joining the American Red Cross as the disaster program manager for the San Bernardino chapter. During any emergency event, April coordinates the Emergency Operations Center, or EOC, insuring that the campus is prepared to respond to any potentially dangerous situation.

Formally established inside the University Police station, the EOC serves as the coordination headquarters during any major incident that occurs on campus or impacts the campus community. Completely outfitted with multiple TV screens, internet access and radio capabilities, the EOC allows April and University Police to coordinate incident response. Since becoming the emergency manager, April has worked with UPD to create a comprehensive emergency plan to allocate these resources which include a cadre of campus emergency response teams, the mobile command center, various trained personnel and floor marshals in every building on campus in case of evacuation.

Since 2018, the EOC has already been activated several times in response to rapidly spreading wildfires, dangerous high wind days and Southern California Edison's Public Safety Power Shut-Off incidents.

# COMMUNITY SERVICE OFFICER PROGRAM



## Serving Our Community



Another point of pride for UPD is the Community Service Officer program, student assistants who serve both UPD and Parking & Transportation Services.

Affectionately known as "CSOs", the Community Service Officers are tasked with a variety of responsibilities from locking down the university buildings every night to providing escorts around campus, processing citations and payments, directing visitors at the information centers and returning found property.

The student assistants are responsible for assisting not only the public, but the police officers and parking staff as well, said Sgt. Devon Herrington, who runs the CSO program for the University Police Department.

For the past three years, all CSOs must attend the annual Community Service Officer Academy, a 10-day course of specialized training and rigorous academic challenges coupled with physical exercise. The academy is designed to challenge and foster cohesiveness between the parking and police Community Service officers, a group of between 35 to 45 students per year. During the academy, the CSOs are taught how to survive acts of violence and what to do to survive and assist others during an emergency on campus. They became certified in CPR and First Aid. They learned how to provide excellent customer service to the staff, students and campus visitors whether they are at the station, in housing, in the library or campus-wide. The participants also took classes in traffic control, radio communication, conflict resolution, law enforcement ethics and standards, proper uniform care and even some self-defense moves. They bonded as they pushed themselves in physical training together every morning and even completed the three-story-high challenge course, which culminated with a daring zip-line ride to the ground.

All of the physical activity is intended to teach them about the importance of teamwork, Sgt. Herrington said. All the skills the students learn are lifelong skills but are also applied in their work as CSOs.

At the end of the academy the CSOs celebrate their graduation and are presented with a certificate of achievement from Police Chief Nina Jamsen. The entire department depends on the CSOs and the good work they do, Chief Jamsen said.

The main purpose of the CSO program is to serve as a pipeline to a career in law enforcement for the student assistants. Many of the CSOs have gone on to successfully complete the San Bernardino Sheriff's Academy and enter careers in law enforcement. A number of former CSOs have been hired by the San Bernardino County Sheriff's Department, the Santa Ana Police Department, the Los Angeles Police Department and the San Bernardino Police Department.

# DISPATCH & REGIONAL COMMUNICATIONS CENTER



# DISPATCH & REGIONAL COMMUNICATIONS CENTER

Another point of pride for the University Police Department is its Regional Communications Center, which also houses UPD's dispatch operations.

The communications center is a Public Safety Answering Point (PSAP) dispatch center responsible for answering 911 calls and business lines for multiple campuses which we provide dispatch services to through Contract. Each Dispatcher is certified by P.O.S.T, The Commission on Peace Officers Standards & Training, a standard set by the State Of California with mandatory training requirements. The Center bears the same responsibilities as some city Police or county Sheriff's department dispatch center. Staffed 24 hours a day, seven days a week, by dispatchers who perform many duties, dispatch serves as the heart of police operations.



## DISPATCH & REGIONAL COMMUNICATION CENTER



**Dispatch Lead Scott Kovach** was named Dispatcher of the Year by Chap. 67 of the International Footprint Assn. Scott has more than 30 years of experience working in 911 communications, 18 of which have been for UPD.

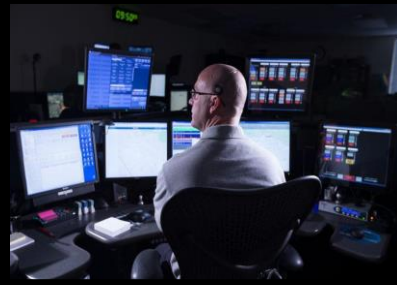
In addition to supervising the daily operations of the Regional Communications Center, Scott keeps the Computer Aided Dispatch (CAD), Mobile Data Computers (MDCs) and Records Information management System (RIMS) configured and operational.

He also maintains much of the technology with UPD. He is also responsible for other areas within the Department such as Property and Evidence, Records Management and Statistical Analysis, the campus security cameras and Live Scan system to name a few.

**PICTURED BELOW AND AT RIGHT:** *Dispatch Supervisor Scott Kovach, who was named 2019 Dispatcher of the Year.*

Dispatcher Wendy Konieczko was named the 2018 and 2019 recipient of the Markley Endowment Award.

Available to all UPD dispatchers, the Markley Endowment Fund is named after the late Dispatcher Thomas Markley who was known for helping others. As part of his legacy, Thomas established the endowment fund to help pay for fees, books or materials for future dispatchers seeking higher education at CSUSB.





# PATROL & INVESTIGATIONS



# PATROL/INVESTIGATIONS UNIT

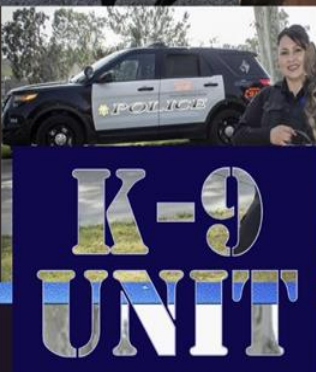


The CSUSB University Police Department is a vested law enforcement agency made up of 19 sworn police officers including five sergeants, one detective, one lieutenant, and the Chief of Police. The officers actively patrol and provide 24-hour protection to the campus community of more than 23,000 students, faculty and staff.



The CSUSB University Police Department investigates hundreds of cases annually. University Police strive to serve and protect the campus while working to build trust and working partnerships with the campus community.

# K-9 UNIT



K-9 Officer Helen Delair with the department's former K-9, Chevy. The 10-year-old German Shepherd worked for the University Police Department for more than five years before he retired in 2018. Chevy now enjoys a well-earned retirement with his handler, Officer Delair.



*IT was a tale of two beloved dogs and one heartbroken police officer.*

*IT was in late 2018 when Officer Manuel Aguirre lost his partner, K-9 Sisu, after less than a year together.*

*The duo made up the K-9 unit for the CSUSB University Police Department. Officer Aguirre and Sisu had assumed the K-9 unit duties only six months earlier after the former K-9 Chevy, retired.*

Sisu, whose Finnish name means: “bravery and determination,” was a 2-year-old German Shepherd trained as a police explosive detections dog. Playful and loving, Sisu was fiercely loyal to his human partner. As his handler, Manny felt the same toward Sisu, who lived and worked with Manny every day, patrolling the CSUSB campus.

Sisu, however, struggled with serious chronic health issues. Eventually, his health deteriorated so much that the doctors and the department made the painful decision to let him go.

Just as the leaves began to fall and students returned from the end of summer, Sisu slipped away peacefully, Manny at his side. A heartbroken Manny marked Sisu’s passing with a beautiful tribute to his loyal partner on the K-9’s Instagram page.

“It is with a heavy heart and great sorrow to inform you of the passing of my partner, K-9 Sisu,” Manny wrote. “Sisu unexpectedly developed a disease that rapidly deteriorated beyond his return. Sisu will forever be remembered and never forgotten for his immense drive and playful demeanor. He fought like a warrior till the end. UPD will only have one Sisu and he will stay in our hearts as the K-9 with his ‘hang out tongue.’ Our time was short but our love and bond ran deep! You will truly be missed! Rest in Peace my boy! EOW 09.26.2018.”

Devastated at the loss of his partner, Manny struggled. However, he still felt the calling to be a K-9 officer, and he agreed to move forward with the

search for a new police dog, an invaluable asset. Torn by his love for his fallen partner but excited about his new journey, Manny headed to Ventura County to meet his new K-9 partner. Little did he know the salve to help heal his heart would present itself in the furry form of a friendly young black Lab named Vader, named after the famous Star Wars villain. Documenting his emotional journey with his new partner on K-9 Vader’s Instagram page, Manny wrote the first post.

“Today I start another chapter in my career,” Manny wrote. “While I am still heartbroken over the loss of my boy Sisu, I am blessed to have the opportunity to partner up with Vader. We start training together today!”

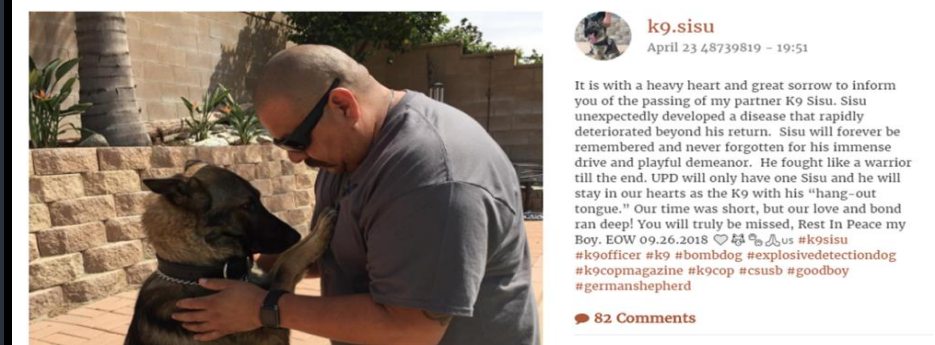
After a week of bonding, Vader and his big brown eyes had already worked their way into Manny’s heart.

In early 2019, Officer Aguirre returned from training with Vader, the new K-9 now P.O.S.T. certified and ready for duty.

An entry in K-9 Vader’s Instagram reflected Manny’s hopes for the future with his furry new partner. Ever the loyal friend, Manny still remembered his fallen partner.

“Sisu you will never be forgotten,” Manny wrote. “We will honor your memory with our hard work and dedication!”

*To follow K-9 Vader’s journey with UPD, follow him on his Instagram page: @k9.vader*



PICTURE ABOVE: Officer Manuel Aguirre with K-9 Vader (left) and with K-9 Sisu (right).

# PARKING & TRANSPORTATION SERVICES



# PARKING & TRANSPORTATION SERVICES

**OUR VISION IS  
TO PROVIDE  
EFFECTIVE AND  
EFFICIENT PARKING  
& TRANSPORTATION  
SERVICES THAT  
MAXIMIZE VALUE,  
MEET OUR CUSTOMER'S  
EXPECTATIONS  
AND MAINTAIN  
SUSTAINABILITY.**



*PICTURED  
CLOCKWISE  
FROM TOP:  
Parking &  
Transportation  
office staff.  
PICTURED IN  
MIDDLE:  
Community  
Service Specialists  
Katrina McDowell  
and Carlos  
Mendoza-Cuevas  
at the Palm Desert  
campus.  
PICTURED AT  
BOTTOM:  
Parking Support  
Staff Natasha  
Fowler and  
Shontel Zamora.  
PICTURED AT  
LEFT: Former  
Parking CSO of  
the Year and now  
Parking  
Administrative  
Support Natasha  
Fowler.*

Parking and Transportation Services, also known as PATS, is part of the University Police Department and employs 47 staff members at both the San Bernardino and the Palm Desert campuses, serving more than 22,000 students, staff, faculty and daily visitors. Unlike other departments, Parking & Transportation Services is completely self-sustaining and generates revenue through parking permit sales.

PATS manages the parking spaces for both campuses, encompassing 11 parking lots and two parking structures at the San Bernardino campus as well as two lots at the Palm Desert campus. Parking is also responsible for traffic control within and around the campus. In addition, Parking and Transportation Services provides courtesy services such as vehicle unlocks and battery jumps as well as EMS escorts onto campus during emergency medical calls. Student assistants who serve as Community Service Officers work in both the Parking office and the campus' two information centers, which sell daily permits, provide guidance and directions and issue complimentary guest passes for pre-approved guests.

PATS is also responsible for all campus transportation programs including free bus passes, carpooling/rideshare, Ridelinks, the Park 'N' Ride and the van pool service for the High Desert and the Coyote Cruiser shuttle to PDC. Over the past two years, PATS has also expanded its role at PDC managing the parking lots, providing traffic control for events and campus safety, and recently hiring three new Community Service Specialists: Katrina McDowell, Carlos Mendoza-Cuevas and Julian Cansino.

# NONSWORN SUPPORT STAFF

## NONSWORN SUPPORT PERSONNEL



PICTURED AT TOP: 2019  
STAR Award winner  
Dispatcher Michael Harris.



**PICTURED FROM LEFT TO RIGHT:** Nonsworn administrative staff for University Police. Administrative Analyst Kim Downey. Budget & Payroll Analyst Elizabeth Mendoza, Executive Assistant Michelle Ethridge and Administrative Assistant Sal Kennedy-Ross.  
Kim is the analyst for the Threat Assessment Team and the P.O.S.T. coordinator. Elizabeth manages payroll and the budget while Michelle serves as the Chief's executive Assistant. Sal manages the front desk and Live Scan.



PICTURED ABOVE:  
University Police and  
Parking & Transportation  
Services administrative  
staff.

PICTURED AT BOTTOM RIGHT: Lead Community  
Service Officers Vanessa Ramirez and Melchor  
Sevillano.



# 21st CENTURY POLICING: A TECHNOLOGICAL PLAN TO PROTECT THE CAMPUS AND DETER CRIME



The CSUSB University Police Department has rolled out three new forms of technology onto campus since Fall of 2019. All three are part of a technology plan being used to help protect the campus community while also helping to deter crime.

## Zeros

The first phase of the new technology roll-out has been the formation of the department's new eco-friendly motorcycle unit. Since acquiring a pair of Zero electric motorcycles last year, the department has trained some of the officers to use them. The motorcycles have been used in some presentations and special events and have already appeared on campus. Since this greener technology is not dependent on fossil fuels as they run on clean electric power, this means the Zeros can be recharged almost anywhere. With an enclosed powertrain that needs little to no maintenance, the Zero motorcycle's whisper quiet motor not only eliminates noise, exhaust fumes and the need for fossil fuels, it offers stealth as an advantage.

All of these advantages can improve patrol scenarios for police since the bikes can be used anywhere from off-road terrain to general campus patrol, according to **Sgt. Brent Wood**. The Zeros can even be ridden indoors or in close spaces since the bikes produce no exhaust, Sgt. Wood noted, thus eliminating

ventilation concerns. In addition, because the Zeros are fully electric vehicles there is no risk of gas or oil spills which could spark a brush fire, which is always a concern for any vehicle that must travel off-road, Sgt. Wood said.

This is a major advantage for a college campus adjacent to canyons and foothills which are popular for their dirt trails and running paths but also prone to brush fires.



*The electric Zero Police Motorcycle.*

The bikes are also lighter compared to traditional police motorcycles, and easier to maneuver, meaning the officers can ride the bikes without needing to shift gears which will allow them to focus on the patrol duties. A lighter vehicle is also useful in situations where a patrol officer may need more agility and maneuverability such as navigating a crowd during major events like concerts or games or even during a pursuit.

## Electronic Stakeout

The department also began rolling out 3Si tracking devices in 2019. The 3Si trackers are part of the new Electronic Stakeout Program, which is intended to deter thefts and burglaries on campus.

The trackers will be installed in bait items, like personal electronics and bicycles which would then be left unattended, but monitored remotely, according to **Sgt. Lance Higgins**, who has taken charge of managing the program. An invisible geo-fence is set up around the area surrounding the bait and an

# 21<sup>st</sup> CENTURY POLICING: A TECHNOLOGICAL PLAN TO PROTECT THE CAMPUS AND DETER CRIME

alert is sent if the item is moved.

For instance, if the bait item is placed in the student union and is moved away from that location, the tracking device will be automatically triggered. Sgt. Higgins said the trackers are small enough to fit in items ranging from small personal electronics and backpacks to vehicles.

***"THINK OF THE TRACKERS HIDDEN IN BAGS OF CASH BY TELLERS DURING A BANK ROBBERY," HIGGINS SAID. "THESE WILL WORK THE SAME WAY BUT WILL BE MUCH SMALLER AND ALMOST UNDETECTABLE."***

Once the suspected thief has moved the bait item outside of the geo-fenced location, an alert is sent to police and dispatchers through email and texts while tracking and pinpointing the device's location on a secure website, Higgins said. Its GPS locator is so accurate it can pinpoint the item's final location within feet. Once triggered, the tracking data is stored for evidence.



*The 3Si Tracker, shown next to a dollar bill for scale.*

Sgt. Higgins noted the movement of the device does not always equal theft but will significantly increase the possibility of catching serial thieves. Ideally, those who might be motivated to steal will hear about our program and simply choose not to steal at

CSUSB, Sgt. Higgins said of the new theft deterrent program.

## **The UAV**

The final portion of the technology plan is the development of a program using an unmanned aerial vehicle or UAV, commonly known as a drone. The UAV, an Inspire 1 model, can be used in search and rescue missions, event safety, crowd management, and crime scene investigations, said Sgt. Wood, who is overseeing the program. The CSUSB campus often hosts large events like concerts, graduations and games. Monitoring crowds at these events is costly as it requires extensive manpower. The drone, however, can cover more area in less time, allowing police to remotely and quickly assess a possible problem, thus reducing the need for extra manpower, Wood said. Since they are easily maneuvered and must fly lower to the ground, the UAV can access tight spaces and even enter structures and areas where people or, other aircraft like a helicopter, cannot.

All of these benefits allow police to better assess situations and develop the best plan in the least amount of time. This helps keep officers safe because it allows them to see the bigger picture sooner, Sgt. Wood said.



*The University Police Department's Unmanned Aerial Vehicle, Inspire 1.*

# THREAT ASSESSMENT TEAM

## THREAT ASSESSMENT TEAM

### Threat Assessment Team at CSUSB

Early Intervention is Essential: Preventing violence and supporting the safety of the campus community are responsibilities of all members of CSUSB community. Campus safety is enhanced through identification of indicators of potential concern and timely sharing of the information with the Threat Assessment Team.

#### Indicators of potential concern:

There are many behaviors and circumstances that may indicate an increasing risk for violence, significant disruption to others, or that the person is in need of assistance.

Violence, especially targeted toward a specific victim, most commonly stems from the interaction of 4 factors:

**S** the **subject** who may take a violent action against:

- Resistance to change or reasonable limits
- Extreme or sudden changes in behavior
- Difficulty learning from past experiences
- Alienates others or isolates self

**T** the **target** may exhibit vulnerabilities such as:

- Unclear or inconsistent expectations
- Denial in the face of clear threat posed
- Passive orientation to safety

**E** an **environment** that facilitates, permits, or does not discourage violence, such as:

- Chronic or unsolved conflict
- High perceived levels of stress

**P** any precipitating events that may trigger reactions, such as:

- Losses (job/status/relationship)
- Perceived rejection or injustice
- Ostracized by others

*Above are examples of behaviors and circumstances that may serve as indicators of developing concerns.*

Identify person(s) of concern  
and call UPD at (909) 537-7777

Team Members Gather  
Information about the Situation

Are there reasons for concern?

NO

Close  
Case

YES

Discuss and Assess the  
Situation

Implement Case Management  
Plan

Refer and Follow-up

#### 5 Key Principles of Violence Prevention

##### 1. Prevention is Possible

Threat Assessment is about identifying people who may need assistance and intervening effectively, thereby preventing greater safety concerns.

##### 2. Threat Assessment is about Behavior, not Profiles

How a person acts is more important than how he/she looks or dresses.

##### 3. Early Intervention and Identification Helps Everyone

When behaviors are identified before they become serious, many non-punitive options can be offered to assist the person.

##### 4. Keep Victims in Mind

The team works to help victims manage the situation.

##### 5. Safety is a Primary Focus

The focus of a case is on what can be done for the situation, not the subject.

#### Team Members come from the following areas:

- University Police Department
- Human Resources
- Title IX
- Student Affairs/CARE
- Risk Management
- Legal Counsel
- FBI Liaison

The mission of CSUSB's multidisciplinary Threat Assessment Team is to determine if an individual poses, or may reasonably pose, a threat of violence to themselves, others, or the CSUSB community; and to intervene to avert the threat and maintain the safety of the situation. The team responds to potentially threatening behaviors exhibited by students, employees, visitors and non-affiliated persons prior to a critical incident in an attempt to prevent violence. This way the CSUSB campus remains a safe and secure working and learning environment.



# 2018-19 OFFICERS OF THE YEAR

## 2018-19 POLICE OFFICERS OF THE YEAR

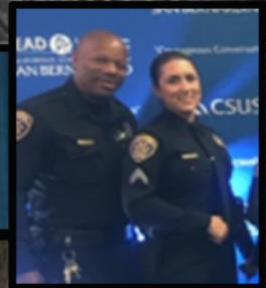
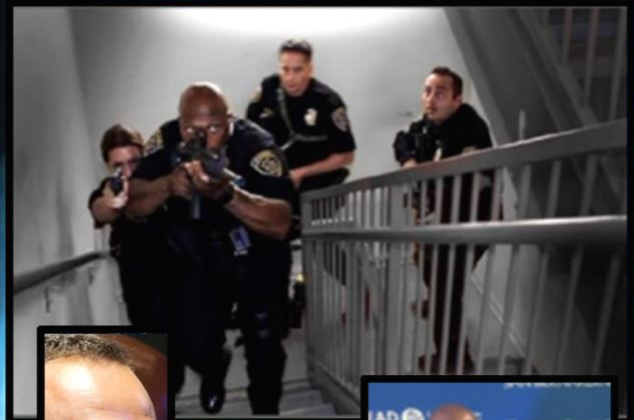
Sgt. Devon Herrington was named the 2018 Officer of the Year by the San Bernardino Chamber of Commerce, recognized for her dedication to public service. A detective corporal for University Police at the time, Sgt. Herrington was then responsible for the department's Investigations Unit before she was promoted to the rank of Sergeant. In addition, she runs UPD's student assistant work program, known as the Community Service Officer program. Herrington is a 12-year veteran of law enforcement, starting her career at the Banning Police Department. Herrington also organizes Coffee with a Cop, a monthly social event intended as outreach to the campus community.

\*\*\*

Officer Eddie McCloud was named the 2018 Officer of the Year by the Inland Empire Chapter of the International Footprinter Assn. Honorees named are recognized for their outstanding public service and dedication to law enforcement. A 30-year veteran of law enforcement, Officer McCloud has been with the University Police since 2016, and formerly served as the department's Community Outreach Officer. He also previously served with San Bernardino County Sheriff's Department and the Los Angeles Police Department.

\*\*\*

Sgt. Rocky Johnson was named the 2019 Officer of the Year by both the San Bernardino Chamber of Commerce and the Inland Empire Chapter of the International Footprinter Assn. Sgt. Johnson was recognized for his work with the Act of Violence team and for coordinating the UPD's first community training workshop entitled: "How To Survive an Act of Violence." The training was offered campus-wide to educate students, staff and faculty on how to be alert, prepared for and how to render aid to others in the event of a mass casualty incident. Prior to joining UPD, Sgt. Johnson served with the San Bernardino County Sheriff's Department. He is also a practicing attorney.



# 2018-19 EMPLOYEES OF THE YEAR

## 2018 Winter Celebration & Employee Recognition Awards

PICTURED ABOVE  
COUNTERCLOCKWISE:

*Kim Downey, Professional  
Staff Member of The Year,  
at left,*

*Manuel Aguirre, Police Officer  
of the Year*

*Abraham Villegas, Parking  
Services Staff Member of the  
Year*

*Melchor Scvillano, CSO of  
the Year*

*Kimberly Madrigal, CSO of  
the Year.*



# 2018-19 EMPLOYEES OF THE YEAR

## 2019 Winter Celebration & Employee Recognition Awards

PICTURED CLOCKWISE FROM LEFT:  
Parking Director Grace Munyiri and Police  
Chief Nina Jamsen with CSO Jasmine Orozco,  
Parking Services' Community Service Officer  
of the Year.

Lt. Joseph Fleming and Chief Jamsen  
congratulate Officer of the Year Erik Sylvestri.  
Parking Director Grace Munyiri and Chief  
Jamsen laud Events Analyst Shontel Zaynor,  
Professional Employee of the Year.

Sgt. Deron Herrington and Chief Jamsen  
applaud CSO Cameron Stanley, University  
Police Community Service Officer of the Year.

PICTURED IN MIDDLE: Associate Director  
of Police Services Joann Rutland and Chief  
Jamsen with Dispatcher Elaine Barrie,  
Professional Employee of the Year.



## 2018-19 AWARDS & PROMOTIONS & NEW HIRES

**Brenda Vargas and Guadalupe Preciado Villalvazo received the campus wide 2018 Student Assistant of the Year Award for Administration & Finance**

**Amber Gillespie was named Rookie of the Year**

**Natasha Fowler received the campus-wide Student Assistant of the Year Award**

**Stephanie Duran received the STAR award**

**The Act of Violence Training Team received the Vice President's Team Award**

**Michelle Ethridge was named Rookie of the Year**

**Debbie Gonzalez from Parking and Transportation Services received both the S.T.A.R and the Super S.T.A.R. Award**

**Dispatcher Michael Harris received the S.T.A.R. Award**

**Promoted Devon Herrington to Sergeant**

**Promoted Lance Higgins to Corporal/ Detective**

**Hired former CSOs Austin Silva, Melchor Sevillano, Brenda Vargas and Victor Rodriguez as Community Service Specialists for Parking & Transportation Services.**

**Hired three new Community Service Specialists for Palm Desert Campus: Katrina McDowell, Carlos Mendoza-Cuevas and Julian Cansino.**

**Hired Officer Shannon Deasey and Officer Joanna Barber-Matthews**

**Welcomed Interim Lieutenant Brandon Ford**

**Welcomed Lieutenant Joseph Fleming**

**Welcomed Miguel Martin as Interim Parking Director**

**Welcomed Grace Munyiri as Parking Director**

**Welcomed new K-9 Sisu and handler Manny Aguirre**

**Welcomed new K-9 Vader**

# 2018-19 AWARDS & PROMOTIONS & NEW HIRES



***PICTURED CLOCKWISE FROM TOP: Former CSO of the Year Melchor Sevillano is hired on as a Community Service Specialist for Parking & Transportation Services. Parking Administrative Analyst Stephanie Duran gets the S.T.A.R. award from Vice-President Doug Freer. Former CSO of the Year Brenda Vargas and former CSO Victor Rodriguez are hired on as a Community Service Specialists for Parking & Transportation Services. Debbie Gonzalez from Parking and Transportation Services who received the Super S.T.A.R. Award stands with University Police's Michelle Ethridge who was named Rookie of the Year.***



**PICTURED AT RIGHT : UPD and Parking staff display their beards grown during No-Shave November to support the fight against cancer.**



**PICTURED AT LEFT: Sworn and Nonsworn personnel display their pink uniform patches the department staff wear in support of those fighting cancer.**



## UPD PRESENTS...REBEL BEARDS WITH A CAUSE

Presenting the University Police Department's Best Beards of 2019.

Commemorating "No-Shave November," a nationwide event intended to raise cancer awareness and support for finding a cure, police and parking employees grew out their beards over the 30 days of November to show support for a good cause.



*PICTURED ABOVE: The most rugged Beards For A Cause are listed clockwise from top left: Dispatch and Records Supervisor Scott Kovach, Community Service Specialist Daniel Price, Officer Shannon Deasey, Detective Lance Higgins and Sergeant Brent Wood.*

## TEACHING SAFETY, LEARNING SURVIVAL

Unlike other classes, these courses are not graded. In fact, these classes are unlike any others at Cal State University, San Bernardino – because some of these courses just might save lives.

Starting with the popular “How To Survive An Act of Violence” course, the CSUSB University Police Department now offers an array of free educational training workshops to the campus community. The “How To Survive” training workshop, which offers hands-on triage and emergency medical training, also teaches the campus community not only how to be vigilant but also how to react should such an act of violence occur. The training, which also includes a historical context of events as well as discussion of emergency personnel response, has been heavily in demand, not just at the San Bernardino campus but also in Palm Desert.

Since the inception of “How To Survive” in 2017, the University Police Department has introduced four new educational courses to the campus community: including a pepper spray safety course, a self-defense and situational awareness course dubbed “Coyote Beware” as well as an emergency certification course. In addition, an information session known as “Parking 101,” designed to educate faculty and staff about Parking & Transportation Services, has also been added to the roster.

The new classes have been well-received and will continue to be offered.

## CSUSB LAUNCHES LIVESAFE APP

Cal State University, San Bernardino has taken another step forward in working to increase campus safety with the launch of the new LiveSafe app.

The Live Safe app, which launched campus-wide in Fall 2018, is currently the leading mobile safety communications platform. The free app provides students, faculty and staff with a direct electronic connection to University Police when needed. LiveSafe allows users to send texts, videos and precise location information to report incidents like suspicious activity and possible safety threats in real time.

LiveSafe was co-founded by Kristina Anderson, a survivor of the Virginia Tech shooting. It was created to help universities prevent and address a myriad of incidents on campus including physical safety, sexual assault, theft and mental health issues such as the prevention of student suicides.

**LiveSafe**  
Safety. In everyone's hands.

**Get LiveSafe**  
Download "LiveSafe" from the App Store or Google Play. Register and fill out your profile. Select "CSU San Bernardino". You're set!

**Share info with safety and security**  
When you see something suspicious, share that intel with your organization's safety and security team.

**Report Suspicious Activity**

**CSUSB Coyote Resources**  
Know what to do in an emergency and other info. Access important information from your organization. Like just-in-time training. Use the Safety Map to find organization buildings, safety places, and other information.

**Surface actionable security and risk intel**  
Something's happened? With just a few taps, quickly and easily submit a report.

**Report Incident**

**Emergency Options**  
**Request help**  
Communicate with local emergency services and your organization's safety officials - no matter where you are in the world.

**Tab navigation: Home**  
Keeps organization-related functionality in one place within the app.

**Tab navigation: SafeWalk and Notifications**  
Virtually walk contacts to their intended destination and know when they have arrived. Access broadcast messages.

# SERVING OUR COMMUNITY

## SAFETY CLASSES



### PEPPER SPRAY

The CSUSB University Police Department presents a free one-hour course that will cover safety training regarding the correct use of pepper spray. The course will cover the Do's and Don'ts of pepper spray use and include a question-and-answer portion. This course does not provide certification and is intended for safety purposes and information only. Participants will also be given a free pepper spray for individual use. The course is open to all faculty, staff and students every term.

### PARKING 101

Parking and Transportation Services is now offering an informative session for university employees who are responsible for coordinating parking and transportation services for their respective departments and events. Designed to help them navigate through policies, procedures, and forms, our parking experts will share information on how to expedite their parking needs and receive answers to their parking questions.

### HOW TO SURVIVE AN ACT OF VIOLENCE

The CSUSB University Police Department presents a free four-hour workshop which provides a brief overview of "Run, Hide, Fight," basic medical "CARE" and the importance of "See Something, Say Something." This course provides full-scope training including the historical context of events, hands-on defense, hands-on triage, CARE: (Critical bleeding, Airways, Respiratory, Evacuate and Environment) and a discussion of emergency personnel response. The University Police Department welcomes all faculty, staff and students to attend.

### COYOTE BEWARE

The CSUSB University Police Department is offering a free personal safety and self-defense training workshop. The four-hour workshop provides a mix of hands-on defense and safety tips aimed to improve awareness of surroundings and assist in crime prevention to help the campus community stay safe. The course is open to all faculty, staff and students. Class is available every term.

### CERT

The Community Emergency Response Team is offered to staff members on campus twice a calendar year. The 20-hour program teaches participants disaster preparedness, fire safety, light search and rescue, and disaster medical operations. It has been a part of the emergency management department for the last year.

## MIRACLES

*come in moments.*



The University Police Department and Parking & Transportation Services witnessed its own version of a holiday miracle in the Fall 2018 season.

It was a little-known fact that Parking Services' Daniel Price, known for his calm kind demeanor and quiet laugh, had been on the UNOS transplant waiting list for the past five years, in hopes of receiving a new kidney. Suffering from chronic renal failure, Dan had been going to dialysis regularly, three times a week, all while working as a Community Services Specialist, patrolling the massive CSUSB parking lots for errant parked vehicles.

Dan was the kind of guy who would never draw attention to his situation, never saying much about his health challenges. Instead, it was just in his nature to keep going about his business every day, joking with co-workers in his usual jovial manner. In fact, most of his co-workers were unaware of his situation. Then on Aug. 15, 2018, Dan received the call he had been waiting for. A kidney was available for him! It was a bittersweet moment for Daniel, the kidney would be coming from a relative of his who had died unexpectedly in a tragic accident but who was a donor and also a match. The transplant would be completed within a matter of hours and Daniel came through with flying colors.

His recovery was slow and steady. Dan's family and his fiancée Becky Olson cared for him. Because Dan needed to be in quarantine while he recovered, the couple spent most of his recovery time at home, taking gentle walks in the evening, just happy to be together.

To add to their joy, Dan and Becky decided to move forward with their long-awaited wedding plans, once he was strong enough. After eight years together, Becky and Dan finally tied the knot in early November in a small quiet ceremony on a warm Autumn day that matched the color of Becky's hair.

Congratulations, Dan and Becky! We wish you a long life together, filled with joy, health and happiness!

Much Love,

Your friends at University Police and  
Parking & Transportation Services

## DAY AT THE RANGE

On a chilly morning in December 2018, University Police Department and Parking Services nonsworn personnel enjoyed a day at the shooting range.

Under the watchful eye of police officers and experienced gun enthusiasts, nonsworn personnel learned all about gun safety and target practice.

For some, it was the first time they had ever handled a weapon.

- Staff



*PICTURED ABOVE: Police officers show Parking Services staff how to safely handle a weapon.*



*PICTURED ABOVE: Outfitted with kevlar vests, police and parking employees inspect the results of their target practice, many of whom were shooting a gun for the first time.*

*PICTURED BELOW: Parking Services' Ed Armenta, Austin Silva and Kathy Marron handle ammunition with ease.*



# ACKNOWLEDGEMENTS

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*"It is not the critic who counts. Not the man who points out how the strong man stumbles or where the doer of deeds could have done them better. The credit belongs to the man who is actually in the arena, who spends himself in a worthy cause, who at best knows in the end the triumph of high achievement. And who at the worst, if he fails, at least fails while daring greatly, so that his place will never be with those cold and timid souls who neither know victory nor defeat."*

*- President Theodore Roosevelt*

# CONTACT INFORMATION

## CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO POLICE DEPARTMENT AND PARKING & TRANSPORTATION SERVICES

**Phone:** (909) 537-5165

**Location:** University Police Department  
5500 University Parkway  
San Bernardino, CA 92407



**Police Dispatch**

*(TDD available)*

(909) 537-5165

**Campus Emergency Hotline**

(909) 537-5999

**University Police**

*(Non-emergency)*

(909) 537-7777

**Parking and Transportation**

(909) 537-5912

**Campus Escort Service**

(909) 537-5165

**Lost and Found**

(909) 537-3782

**Crime Prevention/Crime Hotline**

(909) 537-7786

*For more information on the CSUSB University Police Department and Parking & Transportation Services:*

**Twitter Page:** <https://twitter.com/csusbpd?lang=en>

**Webpage:** <https://www.csusb.edu/police>