2003 San Bernardino County Annual Survey

Inland Empire Research Consortium

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THE 2003 SAN BERNARDINO COUNTY ANNUAL SURVEY

We would like to thank the following organizations who generously contributed to this survey:

SPONSORS:
First 5 of San Bernardino

BENEFACTORS:
San Bernardino Associated Governments
San Bernardino County Board of Supervisors

AFFILIATES:
City of San Bernardino
Inland California Television Network
San Bernardino Economic Development Agency

INTRODUCTION

The Inland Empire Research Consortium (IERC) is pleased to present the results of its **2003 San Bernardino County Annual Survey** of residents in San Bernardino County. In previous years IERC has produced the *Inland Empire* Annual Survey, a survey of Riverside and San Bernardino County residents. For the past two years the survey has been limited to San Bernardino County and does not address public perceptions outside of the county.

The purpose of the **San Bernardino County Annual Survey** is to provide policy-related research that bears on issues important to San Bernardino County. The San Bernardino County Annual Survey provides decision-makers with objective, accurate and current information for:

♦ **evaluating key public and private sector services and activities** (e.g., retail services, health care, education, transportation);

♦ **describing the public's current views as well as changes over time** in public perceptions of such issues as: quality of life, the state of the local economy, perceptions of the region as a place to live and work, the greatest problems and issues (e.g., crime, pollution, immigration) facing San Bernardino County, commuting, traffic congestion, and promotion of economic development;

♦ **providing a regional focus** for the on-going discussion of key local/regional issues; and

♦ **disseminating a coherent picture of San Bernardino County residents' views, beliefs, and demographic characteristics** to key decision makers within and outside the county, thus enabling comparisons to other counties.

The Inland Empire Annual Survey also includes (on a space available basis), some *proprietary items* designed to meet specific information needs of some sponsors within San Bernardino County.

The IERC represents a partnership between the Institute of Applied Research and Policy Analysis at California State University San Bernardino (CSUSB) and researchers at the University of California Riverside (UCR). Apart from the objectives listed above, the IERC is committed to promoting regionalism and cooperation, and to projecting the Inland Empire onto

the radar screen of other "significant actors" in the State. It is our hope that the Annual Survey will, in future years, again reflect the two-county area (rather than just San Bernardino County) and that it will continue to be a valuable area resource for initiating community discourse and helping to inform public policy, officials, and citizens by incorporating proprietary questions from public and private agencies in the two county area.

THE QUESTIONNAIRE

Questionnaire items were selected on the following basis: Several questions were incorporated from previous annual surveys of Riverside and San Bernardino counties which were designed to track changes over time in the residents' perceptions about their quality of life and economic well-being, their views about the pressing issues of the day, and their ratings of public services and agencies. In addition, a number of standard demographic questions were included for tracking purposes and for cross tabulation of findings. Tracking questions, of course, provide public agencies and businesses with trend data often needed in policy making and outcome assessments. These questions are also valuable in comparing the county with other counties in the state and nation. A number of sponsors also submitted questions for their proprietary use. Finally, the researchers, in consultation with sponsors, also added questions concerning current issues which have policy and research implications. A draft copy of the questionnaire was submitted to the sponsors for their approval and modified where warranted. A Spanish version of the questionnaire was produced, the survey instrument was then pre-tested (both languages), and some minor changes to the wording and order of some items were made. The questionnaire is attached as Appendix I.

SAMPLING METHODS

As indicated earlier, this year's survey focused exclusively on residents within San Bernardino County. As part of this effort, SANBAG was also interested in region-specific differences within the county. Specifically, four regions of interest were defined: **East Valley, West Valley**, **Victor Valley,** and **Desert**. To ensure an acceptable level of accuracy of findings within each of the San Bernardino County regions (East Valley, West Valley, Desert, and Victor

Valley), a sample size of at least 200 respondents per region was required, yielding a 95% level of confidence and an accuracy of +/- 7% per region. Further, at the request of three of our contributors, oversamplings were conducted in various cities to ensure that requested subgroup findings would achieve an acceptable level of accuracy. As a result a total of 1,202 respondents within San Bernardino County were interviewed, but the actual number of respondents per survey item varies depending on whether the item is a baseline question or a proprietary question. In any event, the level of accuracy for the combined regions exceeds +/- 3.5% for all baseline questions which are the focus of this countywide report.

Within each region, telephone survey respondents were randomly selected from a comprehensive sample frame consisting of all telephone working blocks which contain residential telephone numbers in the region. This is a standard random sampling approach for studies of this nature. Telephone interviews were conducted by the Institute of Applied Research at California State University, San Bernardino using computer assisted telephone interviewing (CATI) equipment and software. The surveys were conducted between January 9, 2004 and January 27, 2004. In the following table the list of cities from which respondents come are grouped by the four San Bernardino County study areas.

Communities and Cities Mentioned by Respondents,
Broken Down By The Four Designated County Study Areas

East Valley	West Valley	Victor Valley	Desert Region
Big Bear	Chino	Adelanto	Barstow
Bloomington	Chino Hills	Apple Valley	Big River
Colton	Fontana	Hesperia	Earp
Crestline	Montclair	Victorville	Hinkley
Grand Terrace	Ontario	Wrightwood	Landers
Highland	Rancho Cucamonga		Morongo Valley
Lake Arrowhead	Upland		Needles
Loma Linda			Trona
Mentone			TwentyninePalms
Redlands			Yermo
Rialto			Yucca Valley
Running Springs			
San Bernardino			
Yucaipa			

INTRODUCTION TO FINDINGS

Following are the major findings from this year's San Bernardino County Annual Survey. Findings are generally presented for San Bernardino County as a whole. In those few instances where there exist significant differences between the four regions, such dissimilarities will be noted and discussed in detail.

In addition, this report includes seven years of continuous data to conduct more extensive trend analysis than in previous reports. It must be noted that trend analysis is made more difficult because the distinct regions of East and West Valley were combined into one region during last year's survey (at the request of our sponsor) and were again separated into two distinct regions for this year's survey. The trend analysis will be conducted assuming that last year's combined zone can essentially be seen as an average for the two separate zones.

Finally, the tables in the data display and in the following sections of the report reflect a weighting scheme to correct for the over-sampling of certain geographic areas in the county mentioned above. Throughout this report, therefore, when we refer to the number of respondents indicating a particular view (a number that is a weighted figure), the actual number of respondents may differ from the adjusted figure reported in the table. For a full data display of countywide (weighted) findings, see Appendix II. Regional breakdowns are shown in Appendix III.

COMMUTING AND
TRANSPORTATION ISSUES

OVERVIEW: Since the 1998 Annual Survey, the percentage of respondents with short commute times (less than 1 hour) has remained relatively stable, but with slight increases over time. Most respondents from each zone spend less than an hour commuting to and from work. Over two-thirds work within San Bernardino County.

The length of reported commuting times (Question 28) has remained fairly constant over time (Table 1). The key observation, however, is that almost two-thirds (65%) of San Bernardino County respondents have commuting times of less than one hour, and that during the previous years the proportion of commuters in the "less than 1 hour" category has remained

fairly constant, varying within 2-4 percentage points per year. It should be noted, however, that the 4% increase between the 2002 and 2003 surveys is slightly larger than the margin of error (as it was between the 1998 and 1999 surveys). Although this may be a statistical aberration, it is still worth noting that the small increases noted since 1997 now amount to a significant shift from 1997 to the present.

Region-specific trends and patterns have changed little from previous years, with the Desert Region showing the highest proportion of respondents with relatively short commute times (less than one hour). This figure is significantly higher than the proportion for Victor Valley respondents. But it is clear that when each region is viewed over time, the number of people with short commute times is increasing. This finding may be one empirical indicator that job creation in the Inland Empire is "paying off" throughout the county but especially in the Desert region.

Table 1. % With Total Commuting Times of Less Than 1 Hour

	East Valley %	West Valley %	Victor Valley %	Desert %	San Bernardino County
1997 Survey	69	48	60	56	**58**
1998 Survey	60	54	58	71	**58**
1999 Survey	67	56	58	72	**62**
2000 Survey	68	59	43	76	**61**
2001 Survey	67	56	56	72	**60**
2002 Survey	61		55	69	**61**
2003 Survey	68	62	59	77	**65**

Although a large majority of respondents report commuting a total of less than one hour each day, a significant number of respondents commute for longer times. Indeed, many San Bernardino County respondents commute for over two hours (11 % of East Valley, 20% of West Valley, 20% of Victor Valley, and 10.5% of Desert respondents). Longer commuting time, of course, takes its toll in terms of personal lifestyle, individual costs for gas and maintenance, implications for energy consumption, and county and state costs for the required road improvements and maintenance.

The majority (69%) of those respondents who commute to work report that they travel to work within their own county (Question 30), with Los Angeles County being the number two

destination (Table 2). This pattern has been noted in previous Annual Surveys and it continues this year.

Table 2. County-Wide Respondents'
Commuting Destinations, 1998-2003*

Work Destination County	1998	1999	2000	2001	2002	2003
San Bernardino	72.5	73.3	70.1	69.3	67.0	69.2
Riverside	7.8	5.7	7.1	7.9	8.7	7.2
Orange	3.3	3.2	4.4	3.8	6.2	5.1
Los Angeles	13.5	14.8	15.3	16.1	16.1	15.6
San Diego	0.3	0.4	0.6	0.3	0.6	0.4
Other	2.6	2.5	2.5	1.9	1.4	2.4

*Numbers in cells are % of respondents.

The region-specific tables in the appendix show that the largest percentage of respondents commuting outside the county to work are those residing in the West Valley (43.4%), while respondents least likely to travel outside the county to work reside in the Desert region (11.5%). Respondents traveling to Los Angeles County for work are much more likely to reside in the West Valley (26.4%) than in the other three regions combined (7.7% for East, 3.0% for Victor and none from the Desert region).

Although there are only slight percentage variations in work destination over time for the county as a whole and for each region, the bottom line is that in light of dramatically increasing population within the county, more and more county residents are on the roads each day trying to get to work. This has obvious and worrisome policy implications in that unless there is a dramatic increase in residents willing to carpool or utilize the public transportation system, San Bernardino County residents will continue to face an increasingly clogged freeway system and a local street system stressed beyond its capacity.

RATINGS OF THE COUNTY

OVERVIEW: *As in previous surveys, a substantial majority of San Bernardino County residents in each zone continue to rate their county as a good place to live.   General location*

continues to be mentioned as the "best" thing about living in the county, while crime and smog continue to be mentioned as the predominant negatives.

As has been the case since the inception of the Annual Survey in 1997, the majority of residents rate San Bernardino County as a "fairly good" or "very good" place to live (Question 3).

Table 3. Ratings of San Bernardino County as a Place to Live

RATING	East Valley	West Valley	Victor Valley	Desert	SB County
Very good	14.8	32.1	27.4	18.3	**24.2**
Fairly good	46.4	49.2	47.9	47.3	**47.9**
Neither good nor bad	21.6	12.3	17.5	22.8	**17.0**
Fairly bad	7.8	3.0	3.9	5.4	**5.0**
Very bad	8.2	2.0	2.4	2.9	**4.4**

Further, as Table 4 shows, the highest rankings came from the West Valley zone, a trend that has been in place since 1997. The ratings in 2003 have improved significantly from the 1997 ratings in East Valley, West Valley, and the Desert regions.

Table 4. Trend -- Proportion of Respondents Indicating Their County Is A "Very Good" or "Fairly Good" Place to Live

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	50	76	67	63
1998 Survey	58	76	66	69
1999 Survey	59	78	71	64
2000 Survey	55	77	73	63
2001 Survey	65	77	77	69
2002 Survey	73		75	68
2003 Survey	61	81	75	66

To help place the above findings in perspective, respondents were asked to indicate the one BEST and one MOST NEGATIVE thing about living in the county (Questions 4 and 5). San Bernardino County residents continue to cite the general area and location as the most positive aspect of living in the county, along with the climate and weather (Table 5). Affordable housing, while down slightly from last year, is still ranked third whereas until two years ago, this wasn't even on residents' "radar screen" of best things about the county.

Table 5. Positive Factors Mentioned About the County

	East Valley	West Valley	Victor Valley	Desert	**2003 SB County**	**2002 SB County**
Good area, location, scenery	48%	33%	31%	38%	**39%**	**41%**
Good Climate, weather	14%	12%	26%	20%	**15%**	**9%**
Affordable housing	9%	16%	10%	6%	**12%**	**13%**
Not crowded	5%	10%	14%	11%	**9%**	**10%**

For the second year in a row, crime and gang activity has surpassed smog/air pollution as the most often mentioned negative factor. This is true even in the Desert zone, an area not known for its crime. Further, fewer respondents in the Victor Valley region mentioned lack of job opportunity/economy as the most negative factor (10% last year compared to only 4% this year), while remaining relatively constant in the other three regions.

Table 6. Negative Factors Mentioned About the County

	East Valley	West Valley	Victor Valley	Desert	**2003 SB County**	**2002 SB County**
Crime, gang activity	28%	16%	7%	12%	20%	19%
Smog, air pollution	14%	16%	9%	5%	14%	14%
Traffic	8%	10%	16%	6%	10%	11%
Lack of job opportunity/ economy	4%	3%	4%	6%	4%	7%

It is important to note that "drug problems" continue to be mentioned by respondents in each of the four zones as a negative factor about living in San Bernardino County. When it is combined with "crime and gang activity" it is clear that this is a problem which policy makers must continue to address. On the other hand, it is encouraging that the percentages mentioning crime as a negative factor have not significantly changed since last year's survey. In fact, the percentage of respondents in the Victor Valley region who mentioned crime as the most negative factor decreased from 14% last year to only 7% this year (see 2002 Annual Survey report).

In the 1999 report, we had noted that smog/air pollution had dramatically disappeared as a highly salient negative thing about county life in the minds of respondents. In 2000 it returned

as a pressing concern in two of the four zones (East and West Valley). For the past three years it appears to be a concern in *all* zones, and the figures for all zones are relatively unchanged from the 2001 survey.

Table 7.
% Mentioning Smog as a Negative Factor

	East Valley	West Valley	Victor Valley	Desert
1997 Survey	14%	19%	5%	2%
1998 Survey	11%	15%	7%	3%
1999 Survey	0%	2%	0%	0%
2000 Survey	16%	15%	3%	1%
2001 Survey	17%	17%	8%	6%
2002 Survey	16%		7%	7%
2003 Survey	14%	16%	9%	5%

FEAR OF CRIME AND CRIME RELATED ISSUES

OVERVIEW: *With the exception of residents in the Victor Valley Region, fear among San Bernardino County residents of being the victim of a serious crime is slightly on the rise from previous years.*

In 2001 we reported a dramatic decrease in the percentage of San Bernardino County residents who reported being "very" or "somewhat" fearful of being the victim of a serious crime. However, it appears that this fear may be on the rise again. When the question was asked directly: "how fearful are you that you will be a victim of a serious crime, such as a violent or costly crime" (Question 10), 39% of county residents express that they are either "very fearful" or "somewhat fearful" (up from 35% last year).

It is difficult to interpret the trend (if any) over time in fear of crime. From one point of view, it might appear that the 41% in 2000 was an anomaly, and indeed the fear had been decreasing and is now rising again. From another point of view, one could review the 7 years of data and conclude that there has been no real overall trend…rather there has been significant variability in terms of precise percentages of those people fearful of being a victim of crime. Regardless of point of view, perhaps the most important point to emphasize is that over the past seven years, approximately 4 in 10 people have been seriously concerned about being the victim of a serious crime.

Which regions' respondents hold the most fear of crime? East and West Valley respondents continue to express a higher level of fear of being the victim of a serious crime than respondents in the Victor Valley and the Desert regions. This has been the trend for most of the historical data shown below.

Table 8.
% "Very Fearful" or "Somewhat Fearful" of being the victim of a serious crime

	East Valley	West Valley	Victor Valley	Desert	SB County
1997 Survey	46%	41%	40%	36%	**43%**
1998 Survey	48%	38%	33%	20%	**40%**
1999 Survey	38%	36%	37%	23%	**36%**
2000 Survey	48%	39%	33%	24%	**41%**
2001 Survey	35%	32%	25%	21%	**32%**
2002 Survey	35%		34%	26%	**35%**
2003 Survey	44%	38%	29%	29%	**39%**

ECONOMIC EVALUATIONS AND FUTURE PROSPECTS

OVERVIEW: In spite of the numerous budgetary problems at the State and County levels, perceptions of the county's economy are only slightly down. Equally encouraging is that respondents rated their own personal financial well-being slightly better than it was a year ago. But there has been a significant decrease in the percentage of people indicating that they have enough income to save and buy extras.

Although there has been an ebb and flow in public evaluation about the state of the county's economy, generally approximately 4 in 10 people rate the economy as "excellent" or "good." This year's data is no exception. County-wide, perceptions of the economy are only slightly down from last year. There are a host of reasons why this slight decrease may have occurred, ranging from an acknowledgement of the budgetary crisis that the State is currently facing, to fears of a national slow-down. But overall it is amazing that the figures are holding fairly steady given all that has transpired within the county, state, and nation over the past three years.

When looking at regional differences, it is interesting to note that respondents in the West

Valley and Victor Valley hold the strongest ratings of the county's economy, whereas respondents in the East Valley and Desert regions hold significantly lower evaluations of the state of the economy.

Table 9.
% Rating the County's Economy as "Excellent" or "Good"

	East Valley	West Valley	Victor Valley	Desert	SB County
1997 Survey	20%	46%	14%	24%	**28%**
1998 Survey	39%	56%	33%	39%	**45%**
1999 Survey	35%	62%	39%	39%	**47%**
2000 Survey	39%	51%	37%	37%	**44%**
2001 Survey	32%	46%	41%	27%	**39%**
2002 Survey	46%		27%	26%	**43%**
2003 Survey	26%	49%	46%	25%	**39%**

There are several other indicators of county economic well being in this study which cloud the picture slightly. Respondents offered perceptions about their own *personal* economic well being, and these were not necessarily consistent with their ratings of the county economy. Responding to the question "In comparison to a year ago, would you say that you and your family are better off, worse off, or the same" (Question 6) the percentage of respondents reporting being "better off" when compared with a year before has increased while the overall rating of the economy in the county decreased.

Table 10.
% Indicating Their Finances Are "Better Off" Compared With a Year Ago

	East Valley	West Valley	Victor Valley	Desert	SB County
1997 Survey	39%	38%	28%	22%	**34%**
1998 Survey	44%	52%	38%	35%	**46%**
1999 Survey	38%	48%	35%	38%	**42%**
2000 Survey	38%	44%	42%	40%	**41%**
2001 Survey	35%	42%	36%	36%	**38%**
2002 Survey	30%		24%	32%	**30%**
2003 Survey	35%	36%	33%	33%	**35%**

Further, approximately half of respondents in each zone remain optimistic about their own finances, and expect to be "better off" in terms of their family finances a year from now (Question 8). These findings are consistent with those in previous years which indicate that people tend to be optimistic about the future regarding their finances, even if they are less than pleased with their current economic state.

Another indicator of personal economic well being is the question: "Thinking about your household income, would you say that it is *enough so that you can save money* or buy some extras*, just enough to meet your bills and obligations,* or *is it not* enough to meet your bills and obligations" (Question 7). County-wide, the percentage of respondents who report having enough money to save and buy extras has decreased (Table 11). However, when looking at regional differences, we see a marked increase in the percent of residents in both the Victor Valley region and the Desert region who report that they have enough money to save and buy extras, and a decrease among East and West Valley residents from last year. These findings reinforce from the previous survey which pointed out that there was a continuing and widening polarization occurring between the "haves" (those who indicate that they have enough money to save and buy extras) and "have nots" (those who report being somewhat strapped for funds).

Table 11.
% Indicating Their Household Income Is Sufficient To Save And Buy Extras

	East Valley %	West Valley %	Victor Valley %	Desert %	SB County
1997 Survey	35%	44%	27%	27%	36%
1998 Survey	40%	46%	45%	40%	43%
1999 Survey	42%	41%	31%	39%	40%
2000 Survey	41%	42%	36%	35%	40%
2001 Survey	42%	45%	48%	43%	43%
2002 Survey	42%		36%	30%	41%
2003 Survey	37%	39%	46%	37%	35%

EVALUATIONS OF SELECTED PRIVATE
AND PUBLIC SERVICES

OVERVIEW: *Ratings of private and public services have not changed significantly over time in the county overall, with high marks continuing to be given to Police/Sheriff services, shopping, and parks/recreation services. On the other hand, street/road maintenance, transportation, and public schools continue to be problem areas.*

Each year the Annual Survey includes questions regarding respondents' evaluations of local services from both the private and public sectors. Over time, there has been remarkable stability in rankings. The following table details the percentage of respondents who indicate that the services are "excellent" or "good" (Questions 15 to 21).

Table 12.
% Rating Local Services as "Excellent" or "Good"

	East Valley	West Valley	Victor Valley	Desert	SB County
Police/Sheriff	62%	77%	64%	55%	**69%**
Shopping	59%	76%	62%	34%	**66%**
Parks/Recreation	45%	68%	53%	49%	**56%**
Entertainment	44%	58%	37%	27%	**49%**
Public Schools	37%	55%	44%	39%	**46%**
Transportation	41%	39%	32%	31%	**38%**
Street/Road Maintenance	27%	50%	16%	23%	**35%**

As in previous years, police/sheriff services received the highest rankings countywide (Table 12). The highest level of "support" for police/sheriff services was in the West Valley region. Shopping also received extremely high ratings countywide with the notable exception being the Desert region in which only about a third of respondents ranked shopping as "excellent" or "good." Street/roads maintenance continues to receive the lowest ranking in all regions with the exception of West Valley. What is particularly disturbing is that in last year's report we noted that "the problems with street and road maintenance appear to be especially severe (from the respondents' perception) in the Victor Valley and Desert regions," yet this year's figures are even lower (16% in Victor Valley this year, down from 21%; and 23% in the Desert this year, virtually unchanged from 25% last year).

As noted in previous reports, there has been a high degree of stability in ratings of local services since 1997 (Table 13). One special note: this year the percentage of respondents rating each service as "excellent" or "good" declined slightly from last year, with the exception of entertainment which remained the same.

Table 13.
Trends in "Excellent" or "Good" Ratings of Services

SERVICE	1997 Annual Survey	1998 Annual Survey	1999 Annual Survey	2000 Annual Survey	2001 Annual Survey	2002 Annual Survey	**2003 Annual Survey**
Police/Sheriff	66%	65%	70%	64%	66%	71%	**69%**
Shopping	N/A	65%	68%	63%	68%	70%	**66%**
Parks/Recreation	56%	56%	60%	58%	58%	58%	**56%**
Public Schools	47%	51%	46%	41%	45%	51%	**46%**
Entertainment	N/A	50%	49%	43%	46%	49%	**49%**
Transportation	N/A	N/A	N/A	36%	42%	40%	**38%**
Streets/Roads	26%	35%	38%	33%	34%	39%	**35%**

CONFIDENCE IN ELECTED OFFICIALS

OVERVIEW: Although the majority of zone residents have at least some level of confidence that their elected city officials will adopt policies that will benefit the general community, there remains about a third of the respondents with either "not much" or "no" confidence in their elected officials.

Respondents were asked: "How much confidence do you have that the elected officials in

your city will adopt policies that will benefit the general community" (Question 22). A majority of respondents in all zones indicated that they have "some" confidence (53.5%) or a "great deal" of confidence (9.9%) that their elected city officials will adopt policies that will benefit the community. These county-wide figures have remained relatively stable over time.

Table 14.
% Reporting a "Great Deal" or "Some" Confidence
in Their Elected Officials

	East Valley	West Valley	Victor Valley	Desert	SB County
1997 Survey	58%	78%	51%	56%	**63%**
1998 Survey	55%	69%	57%	54%	**61%**
1999 Survey	56%	66%	52%	49%	**59%**
2000 Survey	60%	71%	58%	52%	**64%**
2001 Survey	53%	65%	54%	55%	**59%**
2002 Survey	69%		51%	52%	**66%**
2003 Survey	60%	68%	65%	47%	**63%**

It is notable that there has been a significant upturn in respondents from the Victor Valley area who rate positively their elected officials. The other zones showed only slight increases or decreases. On the other hand, a significant proportion of people within each of the zones (about a third in the East, West and Victor Valleys and over one-half in the Desert region) expressed either "not much" or "no" confidence in their elected officials. The reader should also note that one's view of the category "some" confidence (i.e. whether that is a positive or a negative statement) will have a significant impact in how one evaluates the citizens opinions regarding their elected officials.

FINAL NOTE

In this report we have presented countywide and zone-specific findings from the 2003 San Bernardino County Annual Survey. The reader is encouraged to review the full data displays (attached) for the complete listing of survey results. This report will be added to previous Annual Surveys on our web site (http://iar.csusb.edu) for those who wish to engage in more detailed comparative analysis with previous years' reports.

For questions about the San Bernardino County Annual Survey (or additional analysis tailored to a particular organization or agency), please contact the authors: Shel Bockman (909-880-5733), Barbara Sirotnik (909-880-5729), or Christen Ruiz (909-473-8312).

APPENDIX I

Questionnaire

SAN BERNARDINO ANNUAL SURVEY, 2003

SHELLO   Hello, I am calling from the Institute of Applied Research at Cal State San Bernardino.

SHEAD   Are you the head of this household or his or her spouse?
1. Yes   [SKIP TO INTRO]
2. No   [CONTINUE]
3. DON'T KNOW/NO RESPONSE
4. REFUSED

SHEAD2   Is the head of the household or his or her spouse at home?
1. Yes   [SKIP TO INTRO]
2. No   [CONTINUE]
3. DON'T KNOW/NO RESPONSE
4. REFUSED

INTRO   California State University San Bernardino is conducting a scientific study of public opinion on a variety of issues. Answers to this survey will be used by county officials to make policy decisions and your opinions are very important to represent your point of view in our study. This survey takes less than 10 minutes to complete. Your identity and your responses will remain completely anonymous and confidential, and of course, you are free to decline to answer any particular survey question.

I should also mention that this call may be monitored by my supervisor for quality control purposes only. Is it alright to ask you these questions now**?**
1. YES [SKIP TO BEGIN]
2. NO [SKIP TO APPT]

AGEQAL   First, I'd like to verify that you are at least 18 years of age.

1. Yes [SKIP TO BEGIN]
2. No

QSORRY   I'm sorry, but currently we are interviewing people 18 years of age and older. Thank you for your time. [TERMINATE INTERVIEW]

APPT   Is it possible to make an appointment to ask you the survey questions at a more convenient time?
1. Yes (SPECIFY)_____
2. No

BEGIN   I'd like to begin by asking you some general questions.

COUNTY   First, I'd like to verify that you currently live in San Bernardino County. Is that correct?
1. Yes
2. No [TERMINATE INTERVIEW]

B1.   What city do you live in?
        1.   Code directly _____
        2.   DON'T KNOW
        3.   REFUSED

B2.   What is your zip code?
        1.   Code directly _____
        2.   DON'T KNOW
        3.   REFUSED

B3.   Overall, how would you rate San Bernardino County as a place to live? Would you say it
        is Very Good, Fairly Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?
        1.   Very good
        2.   Fairly good
        3.   Neither good nor bad
        4.   Fairly bad
        5.   Very bad
        6.   DON'T KNOW
        7.   REFUSED

ROTATE THE FOLLOWING TWO QUESTIONS (B4 and B5)
B4.   In your opinion, what is the ONE best thing about living in San Bernardino County?
        [INTERVIEWER: DON'T READ OPTIONS]
        1.   Good area, location, scenery
        2.   Affordable housing
        3.   Good climate, weather
        4.   Not crowded
        5.   Good schools/universities
        6.   Less crime, feel safe
        7.   Job availability
        8.   Friendly people
        666.   Other SPECIFY_____
        777.   NOTHING
        888.   DON'T KNOW
        999.   REFUSED

B5.   In your opinion, what would you say is the ONE most negative thing about living in San Bernardino County? **[INTERVIEWER: DON'T READ OPTIONS]**
    1.   Smog, air pollution
    2.   Traffic
    3.   Poor public transportation
    4.   Drugs
    5.   Crime/Gang activity
    6.   Bad location
    7.   Lack of entertainment
    8.   Overpopulated
    9.   Bad school system
    10.   Cost of living
    11.   Lack of job opportunity
    666.   Other SPECIFY_____
    777.   NOTHING
    888.   DON'T KNOW
    999.   REFUSED

B6.   In comparison to a year ago, would you say that you and your family are financially better off or worse off or the same?
    1.   Better off
    2.   Same
    3.   Worse off
    4.   DON'T KNOW
    5.   REFUSE

B7.   Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?
    1.   Enough to save and buy extras
    2.   Just enough to pay bills
    3.   Not enough
    4.   DON'T KNOW
    5.   REFUSE

B8.   Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?
    1.   Better off
    2.   Same
    3.   Worse off
    4.   DON'T KNOW
    5.   REFUSE

B9.   In general, how would you rate the economy in San Bernardino County today? Would you say that it is Excellent, Good, Fair, or Poor?
1.   Excellent
2.   Good
3.   Fair
4.   Poor
5.   DON'T KNOW
6.   REFUSED

B10.   In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime? Would you say that you are...
1.   Very fearful
2.   Somewhat fearful
3.   Not too fearful, or . . .
4.   Not at all fearful
5.   DON'T KNOW
6.   REFUSED

TRANS: I would now like to ask you some questions about voting.
B11.   Are you currently registered to vote?
1.   Yes
2.   No
3.   DON'T KNOW
4.   REFUSED TO ANSWER

B12.   Which of the following best describes your political party affiliation: Democrat, Republican, Independent, or some other party?
1.   Democrat
2.   Republican
3.   Independent
4.   Some other Party
5.   None
6.   DON'T KNOW
7.   REFUSED TO ANSWER

B13.   Would you say that you vote in all elections, only some, hardly ever or never?
1.   In all elections
2.   Only in some
3.   Hardly ever
4.   Never
5.   DON'T KNOW
6.   REFUSED

B14.	Politically, do you consider yourself to be..... **INTERVIEWER: READ OPTIONS**
	1.	Very liberal
	2.	Somewhat liberal
	3.	Middle of the road
	4.	Somewhat conservative
	5.	Very conservative
	6.	DON'T KNOW
	7.	REFUSED

(TRANS) Now, I'd like to ask you how you rate some of the local public and private services you are supposed to receive. For each would you let me know if you believe the service is excellent, good, fair, or poor. **(ROTATE B15 – B21)**

	Excellent	Good	Fair	Poor	DON'T KNOW	REFUSE
B15. Police/Sheriff	1	2	3	4	5	6
B16. Parks and Recreation	1	2	3	4	5	6
B17. The way streets and roads are kept up	1	2	3	4	5	6
B18. Public schools	1	2	3	4	5	6
B19. Shopping	1	2	3	4	5	6
B20. Transportation	1	2	3	4	5	6
B21. Entertainment	1	2	3	4	5	6

B22.	How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community? Would you say you have a "great deal", "some", "not much," or "no confidence?"
	1.	A great deal of confidence
	2.	Some confidence
	3.	Not much confidence
	4.	No confidence
	5.	DON'T KNOW
	6.	REFUSED

B23.	Are you currently employed?
	1.	Yes [SKIP TO **B25**]
	2.	No
	3.	REFUSED

B24.	**ASK IF CURRENTLY UNEMPLOYED**: Are you…
	1.	Retired
	2.	Looking for work
	3.	A housewife/househusband and not looking for work outside the home; or
	4.	Not currently in workforce
	5.	REFUSED

B25.   Do you work full time or part time?
    1.   Full time
    2.   Part time
    3.   REFUSED

B26.   What is your occupation? Specify _____   *** USE CODING FROM LAST YEAR**

B27.   How concerned are you that you might lose your job? Would you say you are:
    1.   Very concerned
    2.   Somewhat concerned
    3.   Not at all concerned
    4.   DON'T KNOW
    5.   REFUSED

B28.   When thinking about your travel to and from work, on the average, how much total time, **in minutes**, do you spend commuting **both ways** each day?
[INTERVIEWER: CODE # MINUTES]
    777.   Doesn't apply; don't work outside home or I am not employed
    888.   DON'T KNOW
    999.   REFUSED

B29.   How many miles roundtrip do you travel to work each day?
[INTERVIEWER: ENTER # OF MILES]
    888.   DON'T KNOW
    999.   REFUSED

B30.   What county do you work in?
    1.   Riverside
    2.   San Bernardino
    3.   Orange
    4.   Los Angeles
    5.   San Diego
    6.   Other:_____
    7.   DON'T KNOW
    8.   REFUSED

Proprietary questions (not listed): #31 - #56

(TRANS) And finally I'd like to ask a few questions about you and your background...

B57. Which of the following best describes your marital status?
1.   Single, never married
2.   Married
3.   Divorced
4.   Widowed
5.   REFUSED

B59. Are you of Hispanic or Latino origin?
1. Yes
2. No
3. DON'T KNOW
4. REFUSED

B60. How would you describe your race or ethnicity?
       SELECT ALL THAT APPLY
1. Asian (Specify)
2. Black or African American
3. Caucasian or White
4. Other (Specify)
5. Don't Know
6. Refused

B61. What was the last grade of school that you completed?
1.   Some high school or less
2.   High school graduate
3.   Some college
4.   College graduate (Bachelor's degree)
5.   Some graduate work
6.   Post-graduate degree
7.   DON'T KNOW
8.   REFUSED

B62. How many cars do you have for your household? ____ cars

B63. What was your age at your last birthday? _____ Years

B64. How long have you lived in San Bernardino County? _____ Years (ROUND UP)

B65. Which of the following categories best describes your total household or family income before taxes, from all sources, for 2002?
1.   Less than $25,000
2. $25,000 to $35,999
3. $36,000 to $49,999
4. $50,000 to $65,999
5. $66,000 to $79,999
6. $80,000 to $110,000

7.   Over $110,000
            8.   DON'T KNOW
            9.   REFUSED

Well, that's it. Thank you very much for your time - we appreciate it.
INTERVIEWER QUESTIONS
IQ1.   The respondent was...
            1. Male
            2. Female
            3. Couldn't tell

IQ2.   How cooperative was the respondent?
            1. Cooperative
            2. Uncooperative
            3. Very Uncooperative

IQ3.   How well did the respondent understand the questions?
            1. Very easily
            2. Easily
            3. Some difficulty
            4. Great deal of difficulty

IQ4.   In what language was the interview conducted?
                1. English   2. Spanish

APPENDIX II

Data Display

2003 San Bernardino County Annual Survey

Question 3: Overall, how would you rate San Bernardino County as a place to live?

	Count	Col %
Very good	223	24.2%
Fairly good	441	47.9%
Neither good nor bad	157	17.0%
Fairly bad	46	5.0%
Very bad	41	4.4%
Don't Know	13	1.4%
Total # of Respondents	921	100.0%

Question 4: In your opiniion, what is the ONE best thing about living in San Bernardino County?

	Count	Col %
Good area location, scenery	328	38.5%
Affordable housing	103	12.1%
Good climate	128	15.0%
Not crowded	76	8.9%
Good schools/Universities	14	1.7%
Less crime/feel safe	35	4.1%
Job availability	20	2.4%
Friendly people	38	4.4%
Everything	5	.6%
Entertainment/Community Activities	16	1.9%
Friends/Family in area	7	.8%
Traffic	4	.4%
Government/city sevices	5	.6%
Economy/taxes	11	1.3%
Development	6	.7%
Church	1	.1%
Standard of living	2	.2%
Clean air/air quality	6	.7%
Hospitals	1	.1%
Quiet	5	.6%
County size	1	.1%
Other	7	.8%
Nothing	35	4.1%
Total # of Respondents	852	100.0%

Question 5: In your opinion, what is the ONE most negative thing about living in San Bernardino County?

	Count	Col %
Smog, Air Pollution	122	14.1%
Traffic	83	9.7%
Poor Public Transportation	24	2.7%
Drugs	23	2.7%
Crime/Gang Activitiy	168	19.5%
Bad Location	45	5.2%
Lack of Entertainment/Cultural Activities	26	3.0%
Overpopulated	55	6.4%
Bad Schools System	13	1.5%
Cost of Living	18	2.1%
Lack of Job Opportunity	33	3.8%
Streets/Roads	29	3.4%
City is Dirty/Run Down	9	1.0%
Police/Fire Department	8	.9%
Lack of Businesses	6	.7%
Low Income	7	.8%
Weather	19	2.1%
People	17	1.9%
Taxes/Economy	9	1.0%
County Services (Lack of)	5	.6%
Government/County Policies	22	2.5%
Housing	7	.8%
Poverty/Welfare	9	1.1%
Medical Program	1	.2%
Lack of Forestry/Natury	3	.4%
Illegal Immigrants	2	.2%
Lack of Funds/Resources	3	.4%
Isolated/Get Little Aid	2	.2%
County Size	3	.4%
Everything	0	.0%
Emergency Response	0	.0%
Deconstruct/No Building	1	.1%
City Planning	1	.1%
Standard of LIving	1	.1%
Other	10	1.2%
Nothing	79	9.1%
Total # of Respondents	862	100.0%

Question 6: In comparison to a year ago, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	Count	Col %
Better off	322	34.9%
Same	428	46.4%
Worse off	169	18.3%
Don't know	4	.4%
Total # of Respondents	923	100.0%

Question 7: Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	Count	Col %
Enough to save and buy extras	361	39.1%
Just enough to pay bills	414	44.8%
Not enough	142	15.4%
Don't know	6	.7%
Total # of Respondents	923	100.0%

Question 8: Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?

	Count	Col %
Better off	476	51.5%
Same	355	38.5%
Worse off	64	6.9%
Don't know	29	3.1%
Total # of Respondents	923	100.0%

Question 9: In general, how would you rate the economy in San Bernardino County today?

	Count	Col %
Excellent	29	3.1%
Good	329	35.6%
Fair	370	40.1%
Poor	161	17.4%
Don't know	35	3.8%
Total # of Respondents	923	100.0%

Question 10: In general, how fearful are you that you will the victim of a serious crime, such as a violent or costly crime?

	Count	Col %
Very fearful	52	5.6%
Somewhat fearful	304	33.0%
Not too fearful	331	35.9%
Not at all fearful	231	25.0%
Don't know	4	.4%
Total # of Respondents	922	100.0%

Question 11: Are you currently registered to vote?

	Count	Col %
Yes	740	80.1%
No	182	19.7%
Don't Know	1	.1%
Total # of Respondents	923	100.0%

Question 12: Which of the following best describes your political party affiliation?

	Count	Col %
Democrat	327	36.8%
Republican	315	35.5%
Independent	120	13.6%
Some other party	51	5.7%
None	52	5.9%
Don't know	22	2.5%
Total # of Respondents	887	100.0%

Question 13: Would you say that you vote in all elections, only some, hardly every or never?

	Count	Col %
In all elections	435	47.6%
Only in some	279	30.5%
Hardly ever	65	7.1%
Never	124	13.6%
Don't know	10	1.1%
Total # of Respondents	913	100.0%

Question 14: Politically, do you consider yourself to be...

	Count	Col %
Very liberal	67	7.4%
Somewhat liberal	171	18.9%
Middle of the road	279	30.9%
Somewhat conservative	228	25.2%
Very conservative	109	12.1%
Don't know	49	5.4%
Total # of Respondents	903	100.0%

Question 15: How would you rate police/sheriff?

	Count	Col %
Excellent	166	18.0%
Good	466	50.5%
Fair	206	22.3%
Poor	69	7.4%
Don't know	15	1.7%
Total # of Respondents	922	100.0%

Question 16: How would you rate parks and recreation?

	Count	Col %
Excellent	118	12.9%
Good	399	43.4%
Fair	247	26.9%
Poor	98	10.6%
Don't know	57	6.2%
Total # of Respondents	919	100.0%

Question 17: How would you rate the way streets and roads are kept up?

	Count	Col %
Excellent	50	5.5%
Good	274	29.6%
Fair	301	32.6%
Poor	295	32.0%
Don't know	3	.3%
Total # of Respondents	923	100.0%

Question 18: How would you rate public schools?

	Count	Col %
Excellent	111	12.1%
Good	310	33.6%
Fair	245	26.6%
Poor	118	12.8%
Don't know	136	14.8%
Total # of Respondents	920	100.0%

Question 19: How would you rate shopping?

	Count	Col %
Excellent	163	17.7%
Good	445	48.2%
Fair	228	24.6%
Poor	80	8.6%
Don't know	8	.8%
Total # of Respondents	923	100.0%

Question 20: How would you rate transportation?

	Count	Col %
Excellent	50	5.4%
Good	301	32.8%
Fair	271	29.6%
Poor	157	17.1%
Don't know	138	15.0%
Total # of Respondents	916	100.0%

Question 21: How would you rate entertainment?

	Count	Col %
Excellent	71	7.7%
Good	377	40.9%
Fair	271	29.4%
Poor	153	16.6%
Don't know	49	5.3%
Total # of Respondents	921	100.0%

Question 22: How much confidence to you have that the elected officials in your city or community will adopt policies that will benefit the general community?

	Count	Col %
A great deal of confidence	90	9.9%
Some confidence	490	53.5%
Not much confidence	188	20.6%
No confidence	110	12.0%
Don't know	37	4.1%
Total # of Respondents	915	100.0%

Question 23: Are you currently employed?

	Count	Col %
Yes	505	54.7%
No	418	45.2%
Refused	0	.0%
Total # of Respondents	923	100.0%

Question 24: Are you...

	Count	Col %
Retired	201	48.5%
Looking for work	49	11.8%
A housewife/househusband not looking for work outside home	108	26.1%
Not currenlty in workforce	57	13.6%
Total # of Respondents	415	100.0%

Question 25: Do you work full time or part time?

	Count	Col %
Full time	399	79.2%
Part time	105	20.8%
Total # of Respondents	503	100.0%

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Question 26: What is your occupation?

	Count	Col %
Architects/Surveyors, and Cartographers	1	.1%
Arts, Design, Entertainment, Sports, and Media Occupations	8	1.7%
Building and Grounds Cleaning and Maintenance Occupations	12	2.4%
Business and Financial Operations Occupations	22	4.4%
Community and Social Services Occupations	27	5.5%
Computer and Mathematical Operations	12	2.4%
Construction and Extraction Occupations	14	2.9%
Education, Training, and Library Occupations	61	12.4%
Farming, Fishing and Forestry Occupations	5	.9%
Food Preparation and Serving Related Occupations	16	3.2%
Healthcare Practitioners and Technical Occupations	25	5.0%
Healthcare Support Occupations	22	4.5%
Installation, Maintenance, and Repair Occupations	35	7.2%
Legal Occupations	2	.4%
Life, Physical, and Social Science Occupations	4	.7%
Management Occupations	31	6.3%
Office and Adminstrative Support	46	9.2%
Personal Care and Service Occupations	6	1.2%
Production Occupations	14	2.8%
Protective Service Occupations	19	3.9%
Sales and Related Occupations	68	13.7%
Transportation and Material Moving Occupations	18	3.6%
Self Employed	11	2.2%
State/Federal/County	8	1.6%
Other	8	1.6%
Total # of Respondents	495	100.0%

Question 27: How concerned are you that you might lose your job?

	Count	Col %
Very concerned	52	10.3%
Somewhat concerned	117	23.2%
Not at all concerned	336	66.5%
Don't know	0	.1%
Total # of Respondents	505	100.0%

Question 28: When thinking about your travel to and from work, on the average, how much total time, in minutes, do you spend commuting both ways each day?

	Count	Col %
Less than 1 hour	310	64.6%
1 to < 2 hours	91	18.9%
2 to < 3 hours	53	11.1%
3 to < 4 hours	14	2.9%
4 hours or more	12	2.4%
Total # of Respondents	480	100.0%

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**Descriptive statistics for
round trip commute time
(in minutes)**

	b28: How much total time in minutes do you spend commuting both ways each day to work?
Mean	56.9
Median	40.0
Mode	30.0
Minimum	0
Maximum	991

**Question 29: How many miles roundtrip do you
travel to work each day?**

	Count	Col %
0 to 60 miles	378	81.8%
61 to 120 miles	65	14.0%
121 to 180 miles	12	2.6%
181 to 240 miles	6	1.2%
More than 241	2	.4%
Total # of Respondents	462	100.0%

**Descriptive statistics for
miles roundrip traveled to
work each day**

	b29: How many miles roundtrip do you travel to work each day?
Mean	36.9
Median	20.0
Mode	20.0
Minimum	0
Maximum	300

Question 30: What county do you work in?

	Count	Col %
Riverside	36	7.2%
San Bernardino	346	69.2%
Orange	26	5.1%
Los Angeles	78	15.6%
San Diego	2	.4%
All Multiple Counties	11	2.2%
Long Haul	1	.1%
Ventura	1	.1%
Total # of Respondents	500	100.0%

Question 57: Which of the following best describes your marital status?

	Count	Col %
Single, never married	184	15.4%
Married	802	67.0%
Divorced	129	10.8%
Widowed	81	6.8%
Total # of Respondents	1197	100.0%

Question 59: Are you of Hispanic or Latino origin?

	Count	Col %
Yes	353	29.4%
No	838	69.9%
Don't know	3	.2%
Refused	6	.5%
Total # of Respondents	1199	100.0%

Question 60: How would you describe your race or ethnicity?

	Count	Col %
Asian	36	3.1%
Black/African American	109	9.3%
Hispanic/Latino	312	26.6%
Caucasian	651	55.5%
Other ethnic group	64	5.5%
Total # of Respondents	1173	100.0%

Question 60: How would you describe your race or ethnicity? (Other specified)

	Cases	Col Response %
Asian	6	9.6%
Black/African American	3	4.5%
Caucasian	6	9.8%
American Indian	12	19.7%
Middle Eastern	4	5.8%
Native Hawaiian or other Pacific Islander	3	4.5%
Hispanic/Mexican/Latino	21	33.8%
Other	19	30.5%
Total	62	118.2%

Question 60asian: How would you describe your race or ethnicity? (Asian specified)

	Count	Col %
Philipino	13	31.6%
Chinese	4	10.7%
Japanese	4	10.5%
Vietnamese	0	1.2%
Korean	0	.6%
Indonesian	1	1.7%
Asian Indian	9	22.1%
Non-Specified	9	21.5%
Total # of Respondents	42	100.0%

Question 61: What was the last grade of school that you completed?

	Count	Col %
Some high school or less	138	11.5%
High school graduate	326	27.3%
Some college	370	30.9%
College graduate (Bachelor's degree)	232	19.4%
Some graduate work	39	3.3%
Post-graduate degree	88	7.4%
Don't know	3	.3%
Total # of Respondents	1197	100.0%

Question 62: How many cars do you have for your household?

	Count	Col %
0	68	5.7%
1	266	22.3%
2	494	41.5%
3	247	20.7%
4	56	4.7%
5	47	4.0%
6	10	.8%
7	4	.3%
8	0	.0%
10	1	.1%
Total # of Respondents	1193	100.0%

Question 63: What was your age at your last birthday?

	Count	Col %
18 to 25 years	84	7.2%
26 to 35 years	190	16.4%
36 to 45 years	289	25.0%
46 to 56 years	261	22.5%
55 to 65 years	148	12.8%
66 to 75 years	130	11.2%
76 years or older	56	4.9%
Total # of Respondents	1158	100.0%

Descriptive statistics for age of respondent

	b63: What was your age at your last birthday?
Mean	47.5
Median	46.0
Mode	53.0
Minimum	18
Maximum	92

Question 64: How long have you lived in San Bernardino County?

	Count	Col %
1 to 10 years	396	33.1%
11 to 20 years	295	24.7%
21 to 30 years	200	16.7%
31 to 40 years	112	9.4%
41 years or more	192	16.1%
Total # of Respondents	1194	100.0%

Descriptive statistics for length of residence in San Bernardino County

	b64: How long have you lived in San Bernardino County?
Mean	21.5
Median	17.0
Mode	1.0
Minimum	1
Maximum	95

Question 65: Which of the following categories best describes your total household or family income before taxes, from all sources, for 2002?

	Count	Col %
Less than $25,000	262	23.1%
$25,000 to $35,999	155	13.7%
$36,000 to $49,999	149	13.2%
$50,000 to 65,999	160	14.1%
$66,000 to $79,999	113	10.0%
$80,000 to $110,000	141	12.5%
Over $110,000	98	8.7%
Don't know	54	4.7%
Total # of Respondents	1131	100.0%

Respondent's Gender

	Count	Col %
Male	439	36.7%
Female	757	63.1%
Couldn't tell	3	.2%
Total # of Respondents	1199	100.0%

APPENDIX III

Data Display
Regional Breakdown

2003 San Bernardino County Annual Survey
(Data Display Broken Down by Zones)

Cities/Communities in the East Valley region

	Count	Col %
Big Bear	2	.4%
Bloomington	7	1.6%
Colton	17	3.9%
Crestline	4	.8%
Grand Terrace	4	.9%
Highland	16	3.6%
Lake Arrowhead	5	1.1%
Loma Linda	7	1.5%
Mentone	3	.6%
Redlands	22	5.1%
Rialto	32	7.4%
Running Springs	2	.4%
San Bernardino	300	69.2%
Yucaipa	14	3.3%
Total # of Respondents	433	100.0%

Cities/Communities in the West Valley Region

	Count	Col %
Chino	21	10.0%
Chino Hills	21	10.0%
Fontana	40	19.3%
Montclair	10	4.9%
Ontario	49	23.6%
Rancho Cucamonga	45	22.0%
Upland	21	10.2%
Total # of Respondents	206	100.0%

Cities/Communities in the Victor Valley region

	Count	Col %
Adelanto	18	8.0%
Apple Valley	65	29.0%
Hesperia	67	30.2%
Victorville	69	31.1%
Wrightwood	4	1.7%
Total # of Respondents	223	100.0%

Cities/Communities in the Desert Region

	Count	Col %
Barstow	64	30.1%
Big River	4	1.8%
Earp	3	1.4%
Hinkley	2	1.0%
Landers	5	2.1%
Morongo Valley	6	2.7%
Needles	15	6.9%
Trona	4	2.0%
Twentynine Palms/Amboy	50	23.4%
Yermo	3	1.6%
Yucca Valley	57	27.1%
Total # of Respondents	212	100.0%

Question 3: Overall, how would you rate San Bernardino County as a place to live?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very good	29	14.8%	64	32.1%	55	27.4%	37	18.3%
Fairly good	92	46.4%	98	49.2%	96	47.9%	95	47.3%
Neither good nor bad	43	21.6%	24	12.3%	35	17.5%	46	22.8%
Fairly bad	15	7.8%	6	3.0%	8	3.9%	11	5.4%
Very bad	16	8.2%	4	2.0%	5	2.4%	6	2.9%
Don't Know	2	1.1%	3	1.5%	2	.9%	7	3.4%
Total # of Respondents	199	100.0%	199	100.0%	200	100.0%	200	100.0%

Question 4: In your opinion, what is the one BEST thing about living in San Bernardino County?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Good area location, scenery	86	48.0%	62	32.7%	56	31.2%	71	38.0%
Good climate	25	13.8%	23	12.0%	48	26.3%	38	20.4%
Affordable housing	16	8.8%	31	16.2%	18	10.2%	11	5.7%
Not crowded	9	5.3%	20	10.4%	25	13.6%	20	10.9%
Nothing	10	5.5%	6	3.1%	4	2.1%	16	8.4%
Less crime/feel safe	4	2.0%	12	6.3%	5	2.7%	7	3.7%
Friendly people	9	5.2%	10	5.2%	1	.5%	4	2.1%
Job availability	6	3.2%	4	2.0%	4	2.1%	0	.0%
Clean air/air quality	0	.2%	0	.0%	7	3.8%	6	3.1%
Entertainment/Community Activities	3	1.7%	5	2.6%	0	.0%	4	2.1%
Good schools/Universities	5	2.7%	2	1.1%	2	1.1%	2	1.0%
Economy/taxes	0	.2%	4	2.1%	3	1.6%	1	.5%
Quiet	0	.0%	1	.5%	3	1.7%	4	2.2%
Other	1	.6%	2	1.0%	1	.5%	2	1.0%
Friends/Family in area	2	1.0%	2	1.0%	0	.0%	0	.0%
Government/city sevices	2	.9%	1	.5%	0	.0%	1	.5%
Traffic	1	.8%	0	.0%	2	1.1%	0	.0%
Everything	0	.2%	2	1.0%	1	.5%	0	.0%
Development	0	.0%	3	1.6%	0	.0%	0	.0%
Church	0	.0%	0	.0%	1	.6%	1	.5%
Standard of living	0	.0%	1	.5%	0	.0%	0	.0%
Hospitals	0	.0%	0	.0%	1	.5%	0	.0%
County size	0	.2%	0	.0%	0	.0%	0	.0%
Total # of Respondents	180	100.0%	188	100.0%	181	100.0%	187	100.0%

Question 5: In your opinion, what is the one most NEGATIVE thing about living in San Bernardino County?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Crime/Gang Activitiy	53	28.2%	30	16.4%	14	7.3%	21	11.6%
Smog, Air Pollution	27	14.4%	30	16.3%	17	8.9%	10	5.2%
Traffic	15	8.1%	18	9.5%	29	15.8%	11	6.3%
Nothing	15	8.0%	20	10.5%	15	7.9%	16	8.9%
Bad Location	9	5.0%	11	5.7%	5	2.7%	18	10.0%
Overpopulated	7	3.5%	18	9.6%	12	6.2%	1	.5%
Lack of Job Opportunity	8	4.1%	6	3.2%	8	4.3%	11	6.0%
Streets/Roads	3	1.4%	6	3.2%	18	9.7%	5	2.6%
Lack of Entertainment/Cultural Activities	5	2.7%	6	3.2%	2	1.0%	17	9.1%
Poor Public Transportation	5	2.5%	4	2.1%	11	5.7%	4	2.1%
Government/County Policies	3	1.8%	5	2.6%	7	3.6%	8	4.2%
Drugs	4	2.3%	6	3.2%	3	1.6%	7	3.6%
Cost of Living	5	2.5%	3	1.6%	4	2.1%	7	3.7%
Weather	4	1.9%	4	2.2%	5	2.6%	5	2.5%
People	5	2.9%	2	1.1%	4	2.0%	3	1.6%
Police/Fire Department	1	.6%	1	.5%	4	2.2%	8	4.3%
Taxes/Economy	1	.5%	1	.5%	7	3.6%	3	1.6%
County Services (Lack of)	0	.0%	1	.5%	2	1.0%	8	4.4%
Bad Schools System	3	1.5%	4	2.1%	0	.0%	3	1.6%
Poverty/Welfare	2	1.1%	2	1.1%	2	1.1%	2	1.1%
Other	1	.5%	4	2.1%	1	.5%	1	.5%
Lack of Funds/Resources	0	.0%	0	.0%	5	2.7%	1	.5%
Low Income	1	.5%	2	1.0%	2	1.0%	1	.5%
Isolated/Get Little Aid	0	.0%	0	.0%	1	.5%	5	2.6%
County Size	0	.0%	1	.5%	1	.5%	4	2.1%
City is Dirty/Run Down	3	1.8%	1	.5%	1	.5%	0	.0%
Housing	2	1.1%	1	.5%	2	1.1%	0	.0%
Lack of Businesses	3	1.6%	0	.0%	2	1.1%	0	.0%
Lack of Forestry/Natury	1	.7%	0	.0%	1	.5%	2	1.1%
Medical Program	0	.0%	0	.0%	2	1.0%	1	.5%

Question 5: In your opinion, what is the one most NEGATIVE thing about living in San Bernardino County?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Illegal Immigrants	0	.2%	0	.0%	2	1.0%	0	.0%
Everything	0	.0%	0	.0%	0	.0%	1	.6%
Emergency Response	0	.0%	0	.0%	0	.0%	1	.6%
City Planning	1	.4%	0	.0%	0	.0%	0	.0%
Deconstruct/No Building	0	.2%	0	.0%	0	.0%	0	.0%
Standard of LIving	0	.2%	0	.0%	0	.0%	0	.0%
Total # of Respondents	188	100.0%	185	100.0%	186	100.0%	183	100.0%

Question 6: In comparison to a year ago, would you say that you and your family are financially better off, or worse off, or the same?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Better off	69	34.7%	72	35.8%	66	33.1%	65	32.6%
Same	85	42.8%	96	48.0%	103	51.4%	92	46.5%
Worse off	45	22.4%	32	15.8%	30	15.1%	37	18.6%
Don't know	0	.0%	1	.5%	1	.5%	5	2.3%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	199	100.0%

Question 7: Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Enough to save and buy extras	74	37.2%	78	38.8%	93	46.4%	73	36.9%
Just enough to pay bills	89	44.9%	92	46.1%	81	40.5%	89	44.9%
Not enough	35	17.8%	27	13.7%	26	13.2%	35	17.7%
Don't know	0	.0%	3	1.5%	0	.0%	1	.5%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	198	100.0%

Question 8: Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Better off	99	49.7%	108	54.0%	103	51.4%	86	43.3%
Same	74	37.5%	78	39.2%	77	38.5%	80	40.2%
Worse off	20	10.1%	9	4.4%	11	5.4%	17	8.7%
Don't know	5	2.7%	5	2.4%	9	4.7%	15	7.7%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	199	100.0%

Question 9: In general, how would you rate the economy in San Bernardino County today?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	3	1.5%	10	4.9%	5	2.4%	1	.5%
Good	49	24.7%	87	43.7%	87	43.5%	49	24.6%
Fair	91	45.7%	72	36.2%	72	36.1%	87	43.3%
Poor	48	24.0%	23	11.3%	34	17.1%	45	22.5%
Don't know	8	4.0%	8	3.9%	2	1.0%	18	9.2%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	200	100.0%

Question 10: In general, how fearful are you that you will be the victim of a serious crime, such as a violent or costly crime?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very fearful	16	8.0%	8	3.9%	8	3.9%	14	7.2%
Somewhat fearful	71	35.8%	69	34.3%	50	25.0%	44	21.9%
Not too fearful	65	32.9%	74	36.8%	81	40.8%	76	37.8%
Not at all fearful	44	22.2%	50	25.0%	60	30.3%	66	33.2%
Don't know	2	1.1%	0	.0%	0	.0%	0	.0%
Total # of Respondents	198	100.0%	200	100.0%	199	100.0%	200	100.0%

Question 11: Are you currently registered to vote?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	157	79.1%	163	81.3%	165	82.5%	141	70.6%
No	42	20.9%	37	18.7%	35	17.5%	54	26.9%
Don't Know	0	.0%	0	.0%	0	.0%	5	2.5%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	199	100.0%

Question 12: Which of the following best describes your political party affiliation?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Democrat	70	36.7%	79	41.2%	50	26.0%	57	28.6%
Republican	59	30.9%	67	34.7%	97	50.2%	75	37.7%
Independent	34	17.8%	20	10.2%	22	11.2%	35	17.6%
Some other party	13	6.8%	10	5.1%	10	5.0%	9	4.4%
None	9	4.7%	13	6.7%	11	5.6%	18	9.3%
Don't know	6	3.2%	4	2.1%	4	2.0%	5	2.4%
Total # of Respondents	190	100.0%	192	100.0%	192	100.0%	198	100.0%

Question 13: Would you say that you vote in all elections, only some elections, hardly ever or never?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
In all elections	91	46.3%	96	48.6%	100	50.3%	82	41.2%
Only in some	62	31.6%	59	29.9%	60	30.2%	58	29.2%
Hardly ever	13	6.7%	14	7.0%	13	6.5%	30	15.0%
Never	27	13.8%	27	13.5%	25	12.5%	29	14.6%
Don't know	3	1.7%	2	1.0%	1	.5%	0	.0%
Total # of Respondents	197	100.0%	197	100.0%	199	100.0%	200	100.0%

Question 14: Politically, do you consider yourself to be.....

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very liberal	15	7.8%	16	8.0%	10	4.9%	10	4.9%
Somewhat liberal	33	17.1%	41	21.1%	34	17.3%	35	17.6%
Middle of the road	61	31.7%	58	29.7%	64	32.6%	63	31.6%
Somewhat conservative	52	26.8%	47	24.0%	49	24.8%	50	25.4%
Very conservative	21	11.0%	23	11.6%	32	16.1%	25	12.8%
Don't know	11	5.5%	11	5.6%	9	4.3%	15	7.6%
Total # of Respondents	194	100.0%	195	100.0%	198	100.0%	198	100.0%

Question 15: How would you rate the Police/Sheriff services?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	27	13.6%	49	24.6%	23	11.3%	25	12.7%
Good	97	48.8%	105	52.3%	105	52.4%	83	41.9%
Fair	54	27.1%	34	17.2%	47	23.6%	55	27.8%
Poor	17	8.8%	10	4.9%	19	9.7%	27	13.7%
Don't know	3	1.7%	2	1.0%	6	3.0%	8	3.9%
Total # of Respondents	198	100.0%	200	100.0%	200	100.0%	198	100.0%

Question 16: How would you rate the Parks and Recreation services?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	11	5.5%	44	21.9%	13	6.3%	14	7.3%
Good	79	39.8%	91	45.7%	93	46.6%	84	42.1%
Fair	66	33.3%	42	21.1%	54	27.2%	56	28.2%
Poor	28	13.9%	15	7.3%	22	11.1%	25	12.8%
Don't know	15	7.5%	8	3.9%	18	8.8%	19	9.7%
Total # of Respondents	198	100.0%	199	100.0%	200	100.0%	199	100.0%

Question 17: How would you rate the way the roads and streets are kept up?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	4	2.0%	21	10.3%	0	.0%	8	3.9%
Good	49	24.8%	78	39.2%	32	15.8%	38	18.9%
Fair	62	31.3%	67	33.7%	66	33.1%	64	31.9%
Poor	82	41.3%	33	16.7%	101	50.6%	90	44.9%
Don't know	1	.6%	0	.0%	1	.5%	1	.5%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	200	100.0%

Question 18: How would you rate the public schools?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	18	9.0%	33	16.4%	19	9.4%	11	5.3%
Good	55	27.6%	77	38.5%	70	35.0%	67	33.7%
Fair	66	33.5%	42	21.1%	52	26.2%	47	23.6%
Poor	31	15.8%	18	9.3%	27	13.3%	43	21.3%
Don't know	28	14.2%	29	14.8%	32	16.2%	32	16.1%
Total # of Respondents	198	100.0%	199	100.0%	200	100.0%	200	100.0%

Question 19: How would you rate shopping?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	22	11.3%	53	26.6%	23	11.3%	9	4.4%
Good	95	48.0%	99	49.4%	102	50.8%	60	29.9%
Fair	60	30.0%	36	18.1%	55	27.7%	67	33.6%
Poor	20	10.0%	10	4.9%	19	9.7%	61	30.7%
Don't know	1	.7%	2	1.0%	1	.5%	3	1.5%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	200	100.0%

Question 20: How would you rate transportation?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	10	5.2%	13	6.4%	6	3.0%	10	4.9%
Good	69	35.3%	65	32.5%	58	29.2%	52	26.3%
Fair	61	31.1%	58	29.1%	55	27.4%	57	28.9%
Poor	33	16.7%	29	14.8%	44	22.0%	56	28.3%
Don't know	23	11.7%	34	17.2%	36	18.3%	23	11.6%
Total # of Respondents	196	100.0%	199	100.0%	199	100.0%	199	100.0%

Question 21: How would you rate entertainment?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	11	5.5%	22	10.9%	10	5.0%	8	3.9%
Good	77	38.9%	94	47.2%	65	32.3%	45	22.6%
Fair	63	31.9%	48	24.2%	77	38.3%	64	31.8%
Poor	39	19.8%	22	11.3%	37	18.4%	72	36.0%
Don't know	8	3.9%	13	6.4%	12	5.9%	11	5.7%
Total # of Respondents	199	100.0%	199	100.0%	200	100.0%	200	100.0%

Question 22: How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
A great deal of confidence	9	4.3%	31	15.5%	19	9.4%	9	4.3%
Some confidence	110	55.5%	103	52.3%	110	55.4%	85	42.5%
Not much confidence	39	19.9%	41	20.8%	39	19.7%	52	26.2%
No confidence	32	16.3%	15	7.4%	25	12.5%	35	17.7%
Don't know	8	3.9%	8	4.0%	6	2.9%	18	9.2%
Total # of Respondents	198	100.0%	197	100.0%	199	100.0%	199	100.0%

Question 23: Are you currently employed?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	106	53.1%	118	58.9%	97	48.4%	94	47.0%
No	93	46.9%	82	41.1%	103	51.6%	105	52.5%
Refused	0	.0%	0	.0%	0	.0%	1	.5%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	200	100.0%

Question 24: If unemployed, are you...

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Retired	42	46.1%	40	48.8%	52	50.9%	60	56.8%
Looking for work	9	10.3%	13	15.4%	9	8.6%	4	3.7%
A housewife/househusband not looking for work outside home	25	26.7%	22	26.2%	25	24.8%	26	24.6%
Not currenlty in workforce	15	16.9%	8	9.5%	16	15.7%	16	14.9%
Total # of Respondents	92	100.0%	82	100.0%	102	100.0%	105	100.0%

Question 25: If employed, do you work full time or part time?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Full time	85	80.9%	92	79.1%	74	76.1%	70	74.1%
Part time	20	19.1%	24	20.9%	23	23.9%	24	25.9%
Total # of Respondents	106	100.0%	117	100.0%	97	100.0%	94	100.0%

Question 26: What is your occupation?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Architects/Surveyors, and Cartographers	0	.3%	0	.0%	0	.0%	0	.0%
Arts, Design, Entertainment, Sports, and Media Occupations	1	1.2%	2	1.7%	3	3.1%	1	1.0%
Building and Grounds Cleaning and Maintenance Occupations	3	2.9%	1	.8%	6	5.9%	5	5.2%
Business and Financial Operations Occupations	3	2.6%	7	6.1%	4	3.8%	2	2.0%
Community and Social Services Occupations	9	8.8%	3	2.5%	6	6.1%	8	8.3%
Computer and Mathematical Operations	2	1.7%	4	3.5%	1	1.0%	1	1.0%
Construction and Extraction Occupations	4	3.8%	3	2.6%	2	1.9%	1	1.0%
Education, Training, and Library Occupations	9	8.7%	19	16.2%	8	8.1%	15	15.6%
Farming, Fishing and Forestry Occupations	0	.0%	2	1.7%	1	1.0%	0	.0%
Food Preparation and Serving Related Occupations	3	2.8%	4	3.4%	4	4.1%	2	2.0%
Healthcare Practitioners and Technical Occupations	10	9.2%	3	2.6%	2	2.0%	4	4.1%
Healthcare Support Occupations	6	6.2%	5	4.3%	1	1.0%	3	3.1%
Installation, Maintenance, and Repair Occupations	8	7.5%	8	6.8%	8	8.0%	5	5.1%
Legal Occupations	0	.3%	0	.0%	2	2.0%	0	.0%
Life, Physical, and Social Science Occupations	1	.7%	1	.9%	0	.0%	1	1.0%
Management Occupations	6	6.1%	8	6.8%	5	5.1%	5	5.1%
Office and Adminstrative Support	9	8.8%	11	9.4%	10	10.0%	8	8.1%

Question 26: What is your occupation?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Personal Care and Service Occupations	0	.4%	2	1.7%	1	1.0%	3	3.1%
Production Occupations	2	2.3%	4	3.5%	3	3.1%	0	.0%
Protective Service Occupations	4	3.9%	3	2.6%	3	3.1%	20	21.8%
Sales and Related Occupations	12	11.9%	18	15.4%	15	16.2%	4	4.1%
Transportation and Material Moving Occupations	5	4.9%	3	2.6%	5	5.0%	0	.0%
Self Employed	2	2.0%	2	1.7%	5	5.1%	2	2.1%
State/Federal/County	1	1.3%	2	1.7%	2	2.1%	3	3.1%
Other	2	1.6%	2	1.7%	1	1.0%	3	3.1%
Total # of Respondents	103	100.0%	115	100.0%	96	100.0%	94	100.0%

Question 27: How concerned are you that you might lose your job?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very concerned	10	9.6%	15	12.5%	5	5.1%	5	5.1%
Somewhat concerned	25	23.8%	26	21.7%	26	27.1%	21	22.8%
Not at all concerned	70	66.6%	77	65.8%	66	67.8%	66	70.1%
Don't know	0	.0%	0	.0%	0	.0%	2	2.1%
Total # of Respondents	105	100.0%	118	100.0%	97	100.0%	94	100.0%

Question 28: How much total time (in minutes) do you spend commuting to work (both ways)?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Less than 1 hour	67	68.1%	71	62.3%	50	59.3%	71	76.9%
1 to < 2 hours	20	20.6%	21	17.9%	17	20.4%	12	12.6%
2 to < 3 hours	7	7.5%	15	12.9%	13	15.8%	7	7.3%
3 to < 4 hours	1	1.0%	5	4.3%	3	3.4%	2	2.1%
4 hours or more	3	2.7%	3	2.6%	1	1.2%	1	1.1%
Total # of Respondents	99	100.0%	115	100.0%	85	100.0%	92	100.0%

Descriptive statistics for round trip commute time (in minutes)

Region		b28: How much total time in minutes do you spend commuting both ways each day to work?
East	Mean	53.9
	Median	35.8
	Mode	30.0
	Minimum	0
	Maximum	600
West	Mean	59.7
	Median	40.0
	Mode	120.0
	Minimum	0
	Maximum	300
Victor	Mean	57.7
	Median	40.0
	Mode	120.0
	Minimum	0
	Maximum	350
Desert	Mean	47.2
	Median	20.6
	Mode	30.0
	Minimum	0
	Maximum	991

Question 29: How many miles do you travel to and from work each day?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
0 to 60 miles	83	88.4%	88	80.3%	59	67.6%	74	81.8%
61 to 120 miles	8	8.7%	16	14.3%	24	27.8%	15	17.1%
121 to 180 miles	1	.7%	4	3.6%	4	4.6%	1	1.1%
181 to 240 miles	2	2.2%	1	.9%	0	.0%	0	.0%
More than 241	0	.0%	1	.9%	0	.0%	0	.0%
Total # of Respondents	94	100.0%	110	100.0%	87	100.0%	90	100.0%

**Descriptive statistics for miles
roundrip traveled to work each day**

Region		b29: How many miles roundtrip do you travel to work each day?
East	Mean	32.4
	Median	20.0
	Mode	20.0
	Minimum	0
	Maximum	200
West	Mean	39.4
	Median	20.0
	Mode	20.0
	Minimum	0
	Maximum	300
Victor	Mean	43.8
	Median	24.4
	Mode	.0
	Minimum	0
	Maximum	175
Desert	Mean	27.3
	Median	15.0
	Mode	10.0
	Minimum	0
	Maximum	170

Question 30: What county do you work in?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Riverside	13	12.4%	4	3.4%	5	5.0%	10	10.5%
San Bernardino	82	77.7%	66	56.6%	83	85.8%	81	88.5%
Orange	0	.3%	12	10.1%	2	2.0%	1	1.0%
Los Angeles	8	7.7%	31	26.4%	3	3.0%	0	.0%
San Diego	0	.0%	1	.9%	0	.0%	0	.0%
All Multiple Counties	2	1.6%	3	2.6%	3	3.1%	0	.0%
Long Haul	0	.0%	0	.0%	1	1.0%	0	.0%
Ventura	0	.3%	0	.0%	0	.0%	0	.0%
Total # of Respondents	105	100.0%	116	100.0%	97	100.0%	92	100.0%

Question 57: Which of the following best describes your marital status?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Single, never married	39	4.9%	28	3.5%	19	2.3%	26	3.3%
Married	113	14.2%	148	18.6%	145	18.2%	131	16.5%
Divorced	27	3.4%	14	1.7%	27	3.4%	29	3.6%
Widowed	18	2.3%	11	1.3%	10	1.2%	12	1.5%

Question 59: Are you of Hispanic or Latino origin?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	55	6.9%	72	9.0%	36	4.5%	27	3.4%
No	143	17.9%	126	15.8%	163	20.4%	170	21.3%
Don't know	0	.0%	1	.1%	0	.0%	0	.0%
Refused	1	.1%	1	.1%	1	.1%	3	.4%

Question 60: How would you describe your race or ethnicity?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Asian	5	.7%	9	1.1%	1	.1%	2	.2%
Black/African American	28	3.6%	11	1.4%	17	2.2%	14	1.8%
Hispanic/Latino	51	6.6%	64	8.2%	27	3.4%	23	2.9%
Caucasian	101	12.9%	104	13.4%	133	17.1%	142	18.2%
Other ethnic group	9	1.2%	10	1.3%	15	1.9%	15	1.9%

Question 60: How would you describe your race or ethnicty? (Other specified)

	Region					
	East		West		Victor	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Asian	1	13.3%	0	.0%	2	13.2%
Black/African American	1	11.0%	0	.0%	0	.0%
Caucasian	0	4.7%	1	9.3%	2	12.6%
American Indian	2	20.8%	1	9.6%	5	40.0%
Middle Eastern	0	2.4%	1	8.5%	1	7.5%
Native Hawaiian or other Pacific Islander	0	.0%	1	9.6%	0	.0%
Hispanic/Mexican/Latino	2	23.4%	5	44.8%	4	32.4%
Other	4	42.4%	3	27.5%	3	20.2%
Total	9	118.0%	10	109.3%	13	126.0%

Question 60: How would you describe your race or ethnicty? (Other specified)

	Region		Total	
	Desert			
	Cases	Col Response %	Cases	Col Response %
Asian	7	51.6%	9	20.9%
Black/African American	2	15.3%	3	6.5%
Caucasian	5	35.9%	8	16.7%
American Indian	4	28.6%	12	26.0%
Middle Eastern	0	.0%	2	4.6%
Native Hawaiian or other Pacific Islander	1	6.6%	2	4.0%
Hispanic/Mexican/Latino	2	15.3%	13	28.6%
Other	2	13.2%	11	24.4%
Total	13	166.5%	45	131.8%

Question 60: How would you describe your race or ethnicity? (Asian specified)

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Philipino	3	9.6%	3	10.9%	0	.0%	0	.0%
Chinese	1	3.0%	1	3.9%	0	.0%	0	.0%
Japanese	1	3.0%	1	3.8%	0	.0%	0	.0%
Vietnamese	0	.8%	0	.0%	0	.0%	0	.0%
Korean	0	.0%	0	.0%	0	.0%	1	3.7%
Indonesian	0	.8%	0	.0%	0	.0%	1	3.2%
Asian Indian	1	2.2%	2	6.7%	3	10.0%	5	17.6%
Non-Specified	1	5.5%	2	7.6%	0	.0%	2	7.4%

Question 61: What was the last grade of school you completed?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Some high school or less	27	3.4%	20	2.6%	22	2.7%	14	1.7%
High school graduate	55	6.9%	49	6.2%	64	8.1%	71	8.9%
Some college	58	7.3%	63	7.9%	65	8.2%	71	8.9%
College graduate (Bachelor's degree)	34	4.3%	44	5.5%	38	4.8%	29	3.7%
Some graduate work	7	.9%	9	1.1%	0	.0%	4	.4%
Post-graduate degree	18	2.2%	14	1.8%	10	1.2%	8	1.0%
Don't know	0	.0%	1	.1%	0	.0%	2	.2%
Total # of Respondents	199	25.0%	200	25.1%	199	25.0%	198	24.9%

Question 61: What was the last grade of school you completed?

	Total # of Respondents	
	Count	Col %
Some high school or less	83	10.5%
High school graduate	239	30.0%
Some college	257	32.3%
College graduate (Bachelor's degree)	145	18.2%
Some graduate work	19	2.4%
Post-graduate degree	50	6.3%
Don't know	3	.4%
Total # of Respondents	796	100.0%

Descriptive statistics for number of cars for household

Region		b62: How many cars do you have for your household?
East	Mean	2.0
	Median	2.0
	Mode	2.0
	Minimum	0
	Maximum	8
West	Mean	2.2
	Median	2.0
	Mode	2.0
	Minimum	0
	Maximum	7
Victor	Mean	2.4
	Median	2.0
	Mode	2.0
	Minimum	0
	Maximum	10
Desert	Mean	1.9
	Median	2.0
	Mode	2.0
	Minimum	0
	Maximum	7

Descriptive statistics for age of respondent

Region		b63: What was your age at your last birthday?
East	Mean	48.8
	Median	48.0
	Mode	46.0
	Minimum	18
	Maximum	90
West	Mean	46.0
	Median	45.0
	Mode	53.0
	Minimum	19
	Maximum	82
Victor	Mean	49.5
	Median	46.0
	Mode	45.0
	Minimum	18
	Maximum	83
Desert	Mean	47.0
	Median	46.0
	Mode	23.0
	Minimum	18
	Maximum	92

Question 64: How long have you lived in San Bernardino County?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
1 to 10 years	57	29.0%	71	35.4%	64	32.2%	96	49.1%
11 to 20 years	41	20.8%	55	27.6%	56	28.0%	38	19.3%
21 to 30 years	35	17.6%	31	15.5%	37	18.4%	32	16.4%
31 to 40 years	23	11.6%	14	7.2%	21	10.4%	16	8.0%
41 years or more	41	21.0%	29	14.3%	22	11.0%	14	7.2%
Total # of Respondents	197	100.0%	200	100.0%	200	100.0%	195	100.0%

Descriptive statistics for length of residence in San Bernardino County

Region		b64: How long have you lived in San Bernardino County?
East	Mean	25.9
	Median	24.0
	Mode	1.0
	Minimum	1
	Maximum	89
West	Mean	19.8
	Median	15.0
	Mode	1.0
	Minimum	1
	Maximum	82
Victor	Mean	20.2
	Median	16.0
	Mode	3.0
	Minimum	1
	Maximum	60
Desert	Mean	15.7
	Median	11.0
	Mode	2.0
	Minimum	1
	Maximum	95

Question 65: Which category best describes your total household or family income before taxes for 2002?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Less than $25,000	56	29.8%	34	17.6%	33	18.4%	62	34.5%
$25,000 to $35,999	30	15.6%	19	9.9%	35	19.5%	30	16.6%
$36,000 to $49,999	29	15.3%	20	10.6%	27	15.0%	28	15.2%
$50,000 to 65,999	21	11.0%	31	16.2%	28	15.4%	30	16.4%
$66,000 to $79,999	15	7.8%	23	12.3%	18	10.2%	8	4.6%
$80,000 to $110,000	17	9.1%	31	16.3%	22	12.3%	8	4.5%
Over $110,000	16	8.2%	21	10.9%	10	5.3%	2	1.1%
Don't know	6	3.1%	12	6.2%	7	3.9%	13	7.1%
Total # of Respondents	189	100.0%	190	100.0%	181	100.0%	181	100.0%

In what language was the interview conducted?

	Region							
	East		West		Victor		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
English	184	92.8%	180	90.2%	196	97.9%	197	98.6%
Spanish	14	7.2%	20	9.8%	4	2.1%	3	1.4%
Total # of Respondents	199	100.0%	200	100.0%	200	100.0%	200	100.0%