

2001 Inland Empire Annual Survey

San Bernardino County "Zone" Edition



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THE 2001 INLAND EMPIRE ANNUAL SURVEY

**We would like to thank the following organizations who
generously contributed to this survey:**

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2001 INLAND EMPIRE ANNUAL SURVEY
SPECIAL ZONE EDITION BROKEN DOWN BY REGIONS
WITHIN SAN BERNARDINO COUNTY

INTRODUCTION

The Inland Empire Research Consortium (IERC) is pleased to present the 2001 San Bernardino County Special Zone Edition of the Inland Empire Annual Survey. Reflecting a high priority of SANBAG (San Bernardino Associated Governments), one of our major sponsors, this Special Zone Edition presents the annual survey findings for San Bernardino county, broken down into four regions: East Valley, West Valley, Desert, and Victor Valley. An annual Riverside County Special Zone Edition has also been prepared per request of RCTC (Riverside County Transportation Commission), another of our major sponsors. Further, the main Inland Empire Annual Survey report compares the results for the two counties.

The IERC represents a partnership between researchers from the Institute of Applied Research and Policy Analysis at California State University San Bernardino (CSUSB) and the Center for Social and Behavioral Sciences Research at University of California Riverside (UCR). IERC is committed to promoting regionalism and cooperation, and to projecting the Inland Empire onto the radar screen of "significant actors" in the State. It is our hope that the Inland Empire Annual Survey will continue to be a valuable resource for initiating community discourse and helping to inform public officials and citizens.

THE QUESTIONNAIRE

Questionnaire items reported in this Special Zone Edition were selected on the following basis: Several questions were incorporated from previous annual surveys of Riverside and San Bernardino counties for the purpose of tracking changes over time in the residents' perceptions about their quality of life and economic well-being, their views about the pressing issues of the day, and their ratings of public services and agencies. In addition, a number of standard

demographic questions were included for tracking purposes and for cross tabulation of findings. Tracking questions provide public agencies and business with trend data often needed in policy making and outcome assessments. Finally, the researchers also added proprietary questions that address data needs of special relevance to the contributors to this survey.

A draft copy of the questionnaire was submitted to the sponsors for their approval and modified where warranted. A Spanish version of the questionnaire was also produced. The survey instrument was then pre-tested, and some minor changes to the wording and order of some items were made. The questionnaire is attached as Appendix I.

SAMPLING METHODS

Telephone survey respondents were randomly selected from a comprehensive sample frame consisting of all telephone working blocks which contain residential telephone numbers in Riverside and San Bernardino Counties. This is a standard random sampling approach for studies of this nature. In order to ensure accuracy of findings, 2,695 residents were surveyed from the two-county area for a 95 percent level of confidence and an accuracy of approximately plus/minus 1.9 percent for overall two-county findings.

Sample size of the two counties varied due to the over-sampling of some of the regional zones in San Bernardino and Riverside Counties, and also due to the fact that the City of San Bernardino contracted for a higher sample size so that generalizations could be made to the city as whole. As a result, 1,548 residents of San Bernardino County were surveyed, for an accuracy of at a plus or minus 2.7 percent and 95 percent level of confidence.

To ensure an acceptable level of accuracy of findings within each of the San Bernardino County regions (East Valley, West Valley, Desert, and Victor Valley), a sample size of at least 200 respondents was required. The accuracy of the zone data presented in this Special Edition, however, varies depending on the number of respondents sampled within each zone. Specifically, each zone has a 95% level of confidence and an accuracy better than plus or minus 7%. **Due to weighting considerations to remove the effects of the over-sampling, the reader will note a discrepancy between the actual sample size and the total number of cases reported in the data tables for San Bernardino County as a whole.** For the list of cities within each zone, see Appendix II.

Telephone interviews were conducted by the Institute of Applied Research at California State University, San Bernardino using computer assisted telephone interviewing (CATI)

equipment and software. The surveys were conducted between November 14, 2001 and January 15, 2002.

INTRODUCTION TO FINDINGS

As a preface to the zone findings, a few general comments are in order. As highlighted in the Inland Empire Survey Annual Report dealing with the two-county area, the commonly held belief that San Bernardino and Riverside County residents differ dramatically in attitudes, opinions, and beliefs is generally dispelled. Instead two county residents were found to be remarkably similar in their ratings of the Inland Empire as a place to live, perceptions about the economy and quality of life, evaluations of public services, views about major issues, and beliefs about social and political philosophies. **But as this report illustrates there are more differences *within* each county than there are *between* counties.**

This report includes a sufficient number of data points (5 surveys, conducted from 1997 to 2001) to conduct more extensive and more valid trend analyses than in previous reports, both for the two-county area as a whole and for each individual county.

For a full data display of findings, see Appendix II.

THE FINDINGS

COMMUTING AND TRANSPORTATION ISSUES

OVERVIEW: The most “popular” strategy for reducing traffic congestion is any strategy which allows respondents to continue driving their cars (building and/or widening freeways, and building/maintaining/repairing local streets and roads). Desert Zone respondents were not as concerned as respondents in the other zones about building freeways, but rather showed a preference for repairing and maintaining existing streets. Most respondents spend less than 1 hour commuting to and from work each day. But a significant number of San Bernardino County residents report their commuting time to be 2 hours or longer each day. These findings are consistent with the past three years’ results. The vast majority of San

Bernardino County residents commute to work within their own county, although over a quarter of West Valley respondents report working in Los Angeles County.

The majority of respondents within all four zones report total commuting times (to and from work) of less than 1 hour (Table 1), with the highest proportions of such less-than-one-hour commuters in the Desert Zone (72%) and the lowest number of less-than-one-hour commuters now being reported in West Valley and Victor Valley (56%).

Table 1. % With Total Commuting Times Of Less Than 1 Hour

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	69	48	60	56
1998 Survey	60	54	58	71
1999 Survey	67	56	58	72
2000 Survey	68	59	43	76
2001 Survey	67	56	56	72

Put another way, there are significant differences in total average commute time for the four zones: East Valley, 51 minutes; West Valley, 63 minutes; Victor Valley, 56 minutes (a significant decrease from 80 minutes reported last year), and Desert, 41 minutes.

Although a large majority of respondents report commuting a total of less than one hour each day, a significant number of respondents commute for longer times. Indeed, many San Bernardino County respondents commute for over two hours (12 % of East Valley, 19% of West Valley, 17% of Victor Valley – down from 27% last year -- and 12% of Desert respondents). Longer commuting time, of course, takes its toll in terms of personal lifestyle, individual costs for gas and maintenance, implications for energy consumption, and county and state costs for the required road improvements and maintenance.

Where do San Bernardino County residents work? Most respondents work within their county. But the West Valley Zone continues to register the highest amount of inter-county commuting, with 40% traveling outside the county (the largest group, 26%, to Los Angeles County). These results are almost an exact duplicate of last year's results.

In another transportation-related question, respondents were read a list of 5 transportation strategies and asked to indicate which one strategy they felt was the *most* important in terms of improving traffic conditions. Although there may be some regional differences, Table 2 (next page) emphasizes strongly the overall preference of San Bernardino County respondents for building and widening freeways. These preferences for increasing freeway capacity have been noted in Annual Surveys over three years. Repair and maintenance of existing streets and roads is also mentioned by a significant number of respondents, particularly those in the Desert Zone. But when the data from two categories dealing with *local streets and roads* (“repair and maintain existing streets and roads” and “build and/or widen local streets and roads”) are combined, it is clear that respondents’ primary concern is to improve/enhance traffic on local roads.

Table 2. % Considering Transportation Improvement Strategy as MOST Important

STRATEGY:	East Valley %	West Valley %	Victor Valley %	Desert %
Build new and/or widen freeways	25	32	26	19
Repair and maintain existing streets and roads	22	16	21	27
Build and/or widen local streets and roads	13	13	19	15
Increase commuter rail service frequency and routes	14	10	10	10
Improve efficiency* of existing transportation system	7	12	12	12
Increase public bus service frequency and routes	11	8	6	11
Build new toll roads	4	5	3	2
Don't Know/refused	5	5	4	5

**Efficiency refers to carpool lanes, time signals, ridesharing, etc.*

In either case, respondents are still looking for strategies which allow them to drive (without additional cost such as toll roads). It is noteworthy that the other available options are not generally well received, including strategies involving public transportation (whether rail or bus) and toll roads.

Finally, a question was posed regarding whether respondents would use a planned daily train service from Redlands to San Bernardino and “destinations beyond.” Only East Valley

respondents appeared to support this effort (59%). What are their preferred destinations? Within East Valley, 34% of respondents wanting to use the train service said they wished to go to San Bernardino and another 28% said they wished to take the train to Los Angeles. In contrast, the majority of West Valley respondents (59%) indicated that they would *not* use such a service, although about a third who *would* use the train would travel to San Bernardino and about a quarter would travel to Los Angeles.

MEASURE I QUESTIONS

OVERVIEW: The vast majority of respondents in all zones report little use of the public transportation projects which have been funded by Measure I (Metrolink and local bus service), a measure respondents continue to support. Respondents seem supportive of using the revenues for any and all transportation improvements offered, however respondents uniformly agree that making local street improvements is the highest priority.

San Bernardino County residents were asked a series of items regarding Measure I. Unlike last year, where the Measure I questions primarily addressed awareness, this year’s questions focused primarily on usage. Specifically, respondents were given the question: “Measure I is San Bernardino County’s half-cent sales tax for transportation, which was approved by voters in 1989. Have you used any of the following Measure I-funded projects within the past year?”

Table 3. % Respondents Indicating They Used Measure I-Funded Projects In the Past Year

PROJECT:	East Valley %	West Valley %	Victor Valley %	Desert %
Metrolink train	22	21	8	6
Interstate 10 carpool lanes in Ontario and Montclair	60	69	49	46
State Route 71 in Chino and Chino Hills	25	58	21	17
State Route 210 in Rancho Cucamonga and Fontana	51	63	45	39
Local bus service	22	17	13	16

Bear Valley Road in Victorville, and Apple Valley and Hesperia	32	28	91	59
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Table 3 shows that many respondents within all zones report using the Interstate 10 carpool lanes and State Route 210. One would expect this finding since these are two of the major arteries heading west. It is noteworthy, however, that the reported usage of State Route 210 was as high as it was given that it just opened in August of 2001. In contrast, the Measure I funded public transportation projects (Metrolink and local bus service) were relatively less utilized. Although State Route 71 and Bear Valley Road are largely used by those who live in or near those regions, a significant number of respondents outside the areas also report using these roads. In fact, all of the regional projects are used by respondents throughout the county.

The next question dealt with continued support for the Measure I half-cent sales tax (if an election were held today). Support for the measure is clear in all four zones, ranging from 58% support among Desert respondents to a high of 73% support among West Valley respondents, with 66% support in the other two zones.

Respondents were also asked how important it would be for Measure I funds to be spent on more freeways, more bus service, more Metrolink service, or more local street improvements. Respondents seem willing to support using the revenues for *all* transportation improvements, however respondents uniformly agree that making local street improvements is the highest priority. Following is a table summarizing preferences:

Table 4. % Ranking Project as “Very Important”

ALTERNATIVE PROJECTS:	East Valley %	West Valley %	Victor Valley %	Desert %
More freeways	46	53	47	35
More bus service	43	41	40	45
More Metrolink service	47	48	43	35
More local street improvements	76	74	86	69

When these findings are linked to other selected findings in this report, there might appear at first glance to be some contradiction. For example, relatively few respondents

indicated that “increasing public bus service frequency and routes” is the most important transportation improvement strategy to pursue (Table 2), and relatively few report using their local bus service (Table 3). Yet a large proportion (40% – 45%, depending on the zone) indicate that it is very important that the new Measure I revenue be spent on more bus service (Table 4). The same seeming contradiction holds for Metrolink service. But these apparently disparate results may simply indicate an artifact of the survey methodology. Specifically, the rankings of importance reported above do not force the respondent make a choice between competing transportation improvement strategies. In the abstract, therefore, respondents are likely to consider *all* transportation improvement strategies worthwhile unless they are forced to make a choice among competing solutions to the problem of traffic congestion (as was done in earlier questions). In summary, combining the results of the transportation questions already addressed in Tables 2 to 4, respondents have, indeed, made a choice. The bottom line is this: The automobile culture is alive and well in California.

In answer to the question: “What level of voter approval should be required to pass special local taxes, such as taxes for schools, libraries or transportation?” respondents predominantly indicated that a two-thirds level of voter approval should be required (Table 5). The same trend held when performing the analysis for registered voters ONLY.

Table 5. % Indicating Level of Voter Approval Which Should Be Required To Pass Special Local Taxes

	East Valley %	West Valley %	Victor Valley %	Desert %
50% + 1	31	29	28	28
55% to 60%	21	24	23	19
Two-Thirds	48	47	49	53

CALL BOX QUESTIONS

OVERVIEW: Most respondents have not used call boxes due to the fact that they did not experience an emergency. Cell phone use is increasing as a method for summoning help. But respondents still overwhelmingly see the need for call box availability.

In the 1998 Inland Empire Annual Survey, respondents were asked whether they had used

a call box within the last two years. Very few reported having used them. And of course, that was not surprising since call boxes are only to be used in emergency situations such as vehicle breakdowns or accident reports. This year the results are generally the same. The zones reporting the highest usage this year were the Desert and East Valley zones. The reported use of call boxes by Victor Valley respondents dropped dramatically to the lowest usage among the four zones (13%).

**Table 6. % Reporting Use of an Emergency Call Box
(1998 and 2001)**

	East Valley %	West Valley %	Victor Valley %	Desert %
1998 Survey	18	19	24	10
2001 Survey	18	16	13	18

Again, putting these seemingly low figures in perspective, most of those respondents indicated that they hadn't used a call box because there was no need to do so -- their vehicle had not broken down. Of those who experienced an emergency situation, how did they get help? Clearly cell phone use has increased significantly over time, particularly in the Victor Valley and the Desert zones.

**Table 7. Method of Getting Help In An Emergency Situation
(# and % of Respondents*)**

METHOD OF GETTING HELP:		East Valley	West Valley	Victor Valley	Desert
1998 Survey:	Call box	69 = 18%	65 = 19%	51 = 24%	19 = 10%
	Cell phone	27 = 7%	33 = 10%	11 = 5%	5 = 3%
2001 Survey:	Call box	77 = 18%	68 = 16%	30 = 13%	38 = 18%
	Cell phone	51 = 12%	68 = 16%	48 = 21%	30 = 14%

*NOTE: the above percentages of respondents using the cell phone differ from the percentages shown in Appendix II for Question 39B since the figures in the Appendix are percentages based on respondents *who did not use a call box*, rather than the above figures which reflect percentages of *all respondents*. To clarify for readers comparing this table with the Appendix, both numbers and percentages of respondents are shown.

Respondents were asked whether they had experienced any problems when using the call box, and the vast majority of call box users in all zones reported having no problem at all. There

were too few complaints registered to draw any meaningful conclusions as to particular problems with the call boxes.

Regardless of recent call box use (or lack of use), the overwhelming majority of zone respondents feel that maintaining call boxes is of high priority for the region (84% – 88% in each zone). Clearly, call boxes are seen as a form of “insurance” – respondents hope they won’t need them, but want them available nonetheless.

RATINGS OF THE COUNTY

OVERVIEW: *Within each zone, the majority of residents rate San Bernardino County as a good place to live, citing nice living area, good climate/weather, and “not crowded” as important factors in their evaluation of county life. Affordable housing is increasingly cited as one of the “best things” about living in the county. Smog and high crime/drugs continue to be cited as the worst thing about living in the county in all zones. Traffic congestion is also*

high on the list of "worst things" in the West Valley area, as is lack of job opportunities for the Victor Valley and Desert Zones. But the variability of responses is high in all zones and many respondents state that they either "don't know" or find "nothing negative" about living in the county.

Table 8. Ratings of the County as a Place to Live

	East Valley %	West Valley %	Victor Valley %	Desert %
Very good	15	20	22	20
Fairly good	50	57	55	49
Neither good nor bad	22	17	15	16
Fairly bad	7	3	5	8
Very bad	5	2	3	5

As has been the case since the inception of the Inland Empire Annual Survey in 1997, the majority of zone residents rate San Bernardino County as a "fairly good" or "very good" place to live. It is encouraging that ratings are showing a general trend of improvement over time, especially in the East Valley, Victor Valley, and Desert Zones. West Valley Zone respondents

continued to give the County the highest ratings, and this year Victor Valley residents match that feeling about the county as a “good place to live.” As in previous years, East Valley residents’ ratings were the lowest of all zones, **however the percentage rating the county as “very good” or “fairly good” has increased significantly** during the past year, and now is only slightly lower than ratings given by Desert Zone respondents.

Table 9. Trend -- Proportion of Respondents Indicating Their County Is A "Very Good" or "Fairly Good" Place to Live

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	50	76	67	63
1998 Survey	58	76	66	69
1999 Survey	59	78	71	64
2000 Survey	55	77	73	63
2001 Survey	65	77	77	69

To help place the above findings in perspective, respondents’ were asked to indicate the one BEST and one MOST NEGATIVE thing about living in the county. One of the more interesting findings has to do with how San Bernardino zone residents view affordable housing in the region. Until last year’s survey, this wasn’t even on residents’ “radar screen” of best things about the county. Last year affordable housing was cited by a significant number of citizens, and this year’s data show the same thing, especially in West Valley and Victor Valley. Of course, as shown in Table 10, affordable housing does not lead the list of best things about living in San Bernardino County. Rather, the standard factors of “good area, location, scenery” and “good climate, weather” are cited most frequently in all but the West Valley Zone, in which affordable housing is mentioned by a few more people than good climate and weather. In addition, the fact that the area is “not crowded” is a plus for Desert and Victor Valley Zone residents.

Table 10. Positive Factors Mentioned About the County

	East Valley %	West Valley %	Victor Valley %	Desert %
Good area, location, scenery	40	32	23	35
Good climate, weather	17	10	22	19
Affordable housing	8	13	12	4
Not crowded	5	7	11	9

Affordable cost of living	4	5	5	3
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Table 11. Negative Factors Mentioned About the County

	East Valley %	West Valley %	Victor Valley %	Desert %
Smog, air pollution	17	17	8	6
Crime, gang activity	18	11	9	6
NOTHING	8	13	13	12
DON'T KNOW	5	10	5	9
Drugs	8	5	8	9
Not enough job opportunities	5	3	8	7
Lack of entertainment	5	3	9	5
Traffic, freeways, commuting	4	9	2	1

Last year, when zone residents were asked to respond to the question “In your opinion what is the ONE most negative thing about living in the county,” high crime led the list of complaints *in all zones*. This, surprisingly, was the case even in the Desert Zone, an area not typically known for crime. This year the findings have changed somewhat in that high crime

was mentioned about equally as often as smog. That is the case for all zones other than West Valley in which there is a clear distinction: smog is mentioned more often than high crime. But if the category "high crime" is combined with "drugs," then even in this zone the most negative aspect about living in the county is considered to be crime. Although this is clearly a problem which policy makers should (and do) address, it must be noted that the figures have decreased from last year in all zones: from 32% to 18% in East Valley, from 16% to 11% in the West Valley, from 13% to 9% in the Victor Valley, and from 15% to 6% in the Desert.

In the 1999 report, we had noted that smog/air pollution had dramatically disappeared as a highly salient negative thing about county life in the minds of respondents. Last year it returned as a pressing concern in two of the four zones (East and West Valley). This year it appears to be a concern in all zones. The figures for East and West Valley are virtually unchanged from the 2000 Annual Survey, however the figures for Victor Valley and Desert have shown an increase which is within the margin of error, but just barely.

Table 12. % Mentioning Smog as a “Negative Thing”

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	14	19	5	2
1998 Survey	11	15	7	3
1999 Survey	0	2	0	0
2000 Survey	16	15	3	1
2001 Survey	17	17	8	6

A few final comments about the “negative things” noted by respondents: there is a high amount of variability in responses in all zones, and many respondents either indicate that they "don't know" what is the most negative thing or mention that there is "nothing" negative about living in the county. Traffic congestion continues to be a concern for West Valley respondents. Lack of entertainment and lack of sufficient job opportunities are issues for Victor Valley respondents, and the lack of job opportunities is also an issue for Desert respondents.

FEAR OF CRIME AND CRIME-RELATED ISSUES

OVERVIEW: Respondents remain fearful of crime, however the level of fear has sharply

diminished, particularly within the East Valley, West Valley, and Victor Valley areas.

In most past surveys, East and West Valley respondents expressed a higher level of fear of being the victim of a serious crime (such as a violent or costly crime) than respondents in the Victor Valley and the Desert regions. That has not changed. The “big news,” however, is that the level of fear has significantly decreased this year. Supporting this finding is the fact that fewer respondents mentioned high crime as the most negative thing about living in the county (noted earlier in this report). Of course, the data have shown over the years a significant amount of variability, particularly in the East Valley. In any event, these findings are encouraging, and are hopefully the beginning of a positive trend.

Table 13. % “Very Fearful” or “Somewhat Fearful” of being the victim of a serious crime

	East Valley	West Valley	Victor Valley	Desert
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	%	%	%	%
1997 Survey	46	41	40	36
1998 Survey	48	38	33	20
1999 Survey	38	36	37	23
2000 Survey	48	39	33	24
2001 Survey	35	32	25	21

ECONOMIC EVALUATIONS AND FUTURE PROSPECTS

OVERVIEW: With the exception of Victor Valley, zone residents are less "impressed" with the county's economy than they were in previous Annual Surveys. In three of the four zones the majority of residents rated the local economy as only "fair." Only West Valley respondents broke this pattern, with the majority of respondents rating the economy as "good." Yet the vast majority of zone residents indicate that their personal family finances have either improved or stayed the same when compared with the previous year. And the picture of the County's economy is further mixed in that respondents in all four zones expect to be better off by next year.

As one would expect, the downturn in the national economy has had an impact on zone residents. The only exception to this trend appears to be in the Victor Valley region, where there was a slight increase in the percentage rating the economy in the county as "excellent" or "good." But in all zones, the majority of respondents rate the economy as either "fair" or "poor," with the most-often mentioned rating being "fair" in all but the West Valley Zone (in which it is "good"). Further, a substantial number of respondents stated that the economy is "poor" (17% in East Valley, up from 13% last year; 11% in West Valley, up from 5% last year; 17% in Victor Valley, up from 15% last year; and 19% in the Desert, up from 18% last year).

Table 14. % Rating the County's Economy as "Excellent" or "Good"

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	20	46	14	24
1998 Survey	39	56	33	39
1999 Survey	35	62	39	39
2000 Survey	39	51	37	37
2001 Survey	32	46	41	27

There are several other indicators of county economic well being in this study which

cloud the picture slightly. Respondents offered perceptions about their own *personal* economic well being, and these were not necessarily consistent with their ratings of the county economy. Responding to the question “In comparison to a year ago, would you say that you and your family are better off, worse off, or the same,” the vast majority of respondents in all four zones (79% or more) generally reported being either “the same” or “better off.” Further, the percentage of respondents reporting being "better off" when compared with a year before has not changed significantly since the 2000 Annual Survey in all zones other than Victor Valley which saw a slight decrease (Table 15). Thus respondents' negativity regarding the economy in the county as a whole does not seem to extend to their evaluations of their own personal finances.

Table 15. % Indicating Their Finances Are "Better Off" Compared With a Year Ago

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	39	38	28	22
1998 Survey	44	52	38	35
1999 Survey	38	48	35	38
2000 Survey	38	44	42	40
2001 Survey	35	42	36	36

Further, the majority of respondents in three out of the four zones expect to be “better off” in terms of their family finances a year from now. Only Victor Valley respondents are slightly less optimistic about their future financial prospects, with only 47% expecting their finances to improve over the next year. An even more impressive display of optimism is that less than 4% of respondents in any zone anticipate being “worse off” than they are now. These findings are generally consistent with those in the last two reports.

Another indicator of personal economic well being is the question: “Thinking about your household income, would you say that it is *enough so that you can save money* or buy some extras, *just enough to meet your bills and obligations*, or *is it not enough to meet your bills and obligations?*” Many respondents reported having enough money to save and buy extras (Table 16). Yet, consistent with previous years' findings, a substantial number of people within all zones indicated that money was tight and that they had “just enough to pay their bills.” In addition, a troubling number indicated that they don’t have enough money to meet their bills and obligations (12 % in East Valley, 10% in West Valley, 16% in Victor Valley, and 15% in the

Desert). These figures do not differ significantly from past years. Still, there is a continuing polarization occurring between the 42% – 48% (depending on the zone) indicating that they have enough money to save and buy extras, vs. those who report being somewhat strapped for funds.

Table 16. % Indicating Their Household Income Is Sufficient To Save And Buy Extras

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	35	44	27	27
1998 Survey	40	46	45	40
1999 Survey	42	41	31	39
2000 Survey	41	42	36	35
2001 Survey	42	45	48	43

Finally, another indicator in the mixed picture about the economy is the fear about losing a job. Over 69% of the respondents in all zones express no concern whatsoever about losing their job. This is not significantly different than results from the 2000 survey.

Table 17. % "Not At All Concerned" About Losing Their Job

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	70	71	66	70
1998 Survey	81	77	70	74
1999 Survey	76	71	76	86
2000 Survey	76	73	73	77
2001 Survey	76	69	77	82

In summary, then, there is a slight discrepancy between the way people rate the general economy of the county vs. how they respond to questions about their own personal economic well being. This may reflect what they believe about the world (via the news, particularly since the survey was conducted soon after the September 11 terrorist attack on the World Trade Center) vs. what they are actually experiencing in their everyday lives.

EVALUATIONS OF SELECTED PRIVATE AND PUBLIC SERVICES

OVERVIEW: Ratings of private and public services have not changed significantly overall in the county, with high marks continuing to be given to Police/Sheriff services, shopping, and parks/recreation services. On the other hand, street/road maintenance, entertainment, public schools and transportation continue to be problem areas.

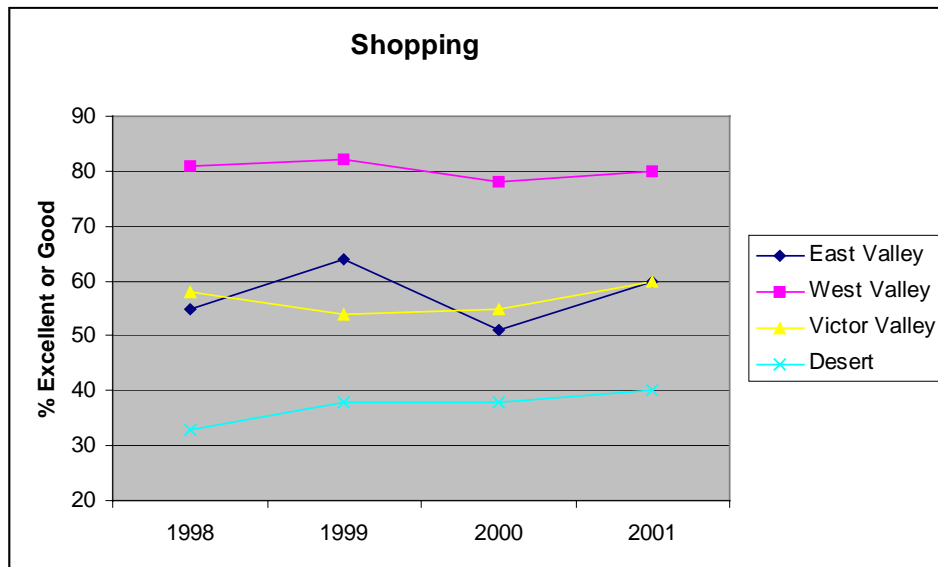
Each year the Annual Survey includes questions regarding respondents’ evaluations of local services from both the private and public sectors. Over time, there has been remarkable stability in rankings.

Table 18. % Rating Local Services as Excellent or Good

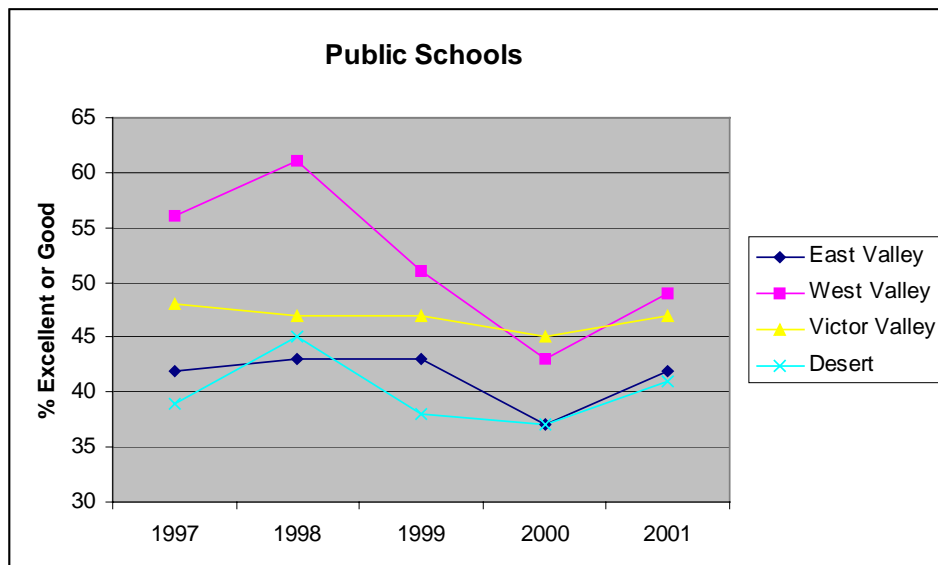
	East Valley %	West Valley %	Victor Valley %	Desert %
Police/Sheriff	62	71	58	62
Parks/Recreation	47	70	56	46
Streets/Roads	29	46	18	28
Public Schools	42	49	47	41
Shopping	60	80	60	40
Transportation	40	44	36	40
Entertainment	43	57	31	27

In previous years, police/sheriff services received the highest rankings overall in three out of the four zones, with the exception being West Valley in which it was rated second highest of all services. These findings are essentially replicated this year (Table 18). Comparing across regions, police/sheriff showed the highest level of “support” in the West Valley region.

The ratings of shopping improved in all zones (particularly in the East Valley area), and remain strong in all zones with the exception of the Desert area. In the West Valley, shopping continues to be rated the highest of all services evaluated in this study (as it has in past years).



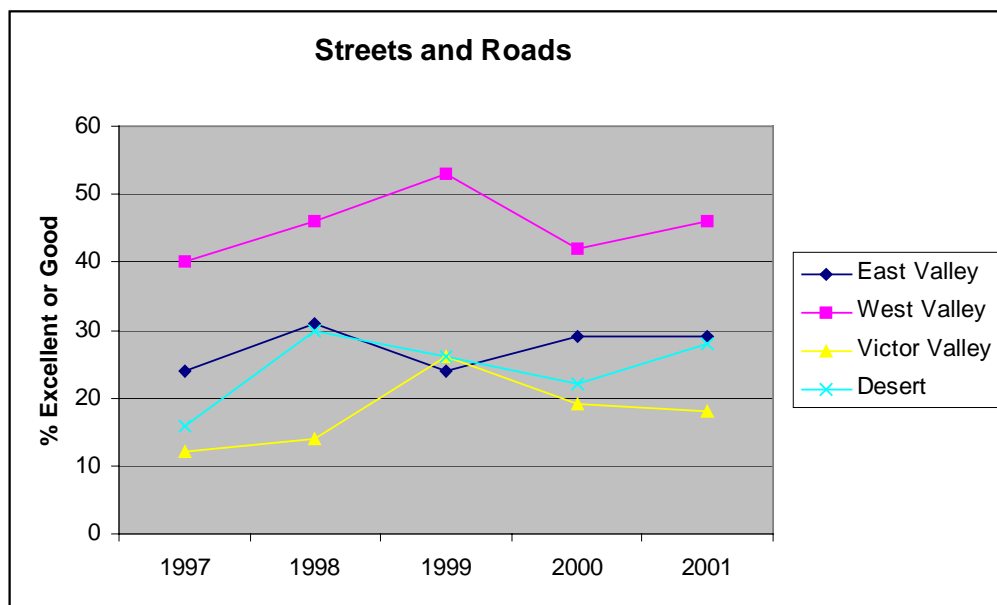
Last year we reported that evaluations of public schools had declined since the previous year in all zones, with an especially sharp drop in West Valley ratings. This year saw some improvement in public opinion; however, the increase was quite small (and within the margin of error) in some zones. It is important to note that these less-than-stellar ratings are independent of



the respondents' income, ethnic origin, level of education, or presence of children currently in the home. As we've noted in previous reports, there are various interpretations/explanations of these

findings, which range from poor public relations by the schools, to negative reviews in the press, to a possible actual decrease in quality.

As has been the case in previous years, the evaluation of street and road maintenance is at or near the bottom of evaluations of all services. There was, however, a slight improvement in ratings in the West Valley (42% last year to 46 % this year) and a significant improvement in the Desert (22% last year to 28% this year). The situation is especially in need of improvement in the Victor Valley, where only 18% of respondents rated streets and roads as “excellent” or “good.” Clearly this is an issue that has yet to be successfully addressed within the county.



Transportation is rated higher than streets and roads, however the ratings are much lower than those of many services. It must be pointed out that Victor Valley and Desert have seen significant improvements in ratings of the transportation options (an increase from 25% to 36% in Victor Valley, and from 30% to 40% in the Desert).

Ratings of area entertainment continue to be low.

LOCAL GOVERNMENT ISSUES

OVERVIEW: Most respondents report that newspapers are their major source of information about what local government is doing in their community. The majority of zone residents in all four zones are confident that their elected city officials will adopt policies that will benefit the general community. Ratings are slightly lower than last year's. On the other hand, a significant proportion of people within each of the four zones still expressed either "not much" or "no" confidence in their elected officials.

How do zone respondents get information about what their local government is doing in their community? Most (55% - 66%, depending on the zone) report that reading the newspaper provides them with their major source of information. There is a regional flavor to the preferred newspaper source: East Valley respondents tend to read *The Sun*, West Valley prefers the *Inland Valley Daily Bulletin*, Victor Valley respondents prefer the *Daily Press*, and Desert respondents report reading *The Sun* (although it is possible that some of the respondents meant *The Desert Sun* rather than *The Sun*). Television is a distant second as an information source (15% to 18%, depending on the zone).

Respondents were asked: "How much confidence do you have that the elected officials in your city will adopt policies that will benefit the general community?" A majority of respondents in all zones indicated that they are confident that their elected city officials will adopt policies that will benefit the community. On the other hand, there was an erosion in confidence since last year's report in three of four zones. Further, a significant proportion of people within each of the four zones expressed either "not much" or "no" confidence in their elected officials.

Table 19. % Reporting a "Great Deal" or "Some" Confidence in Their Elected Officials

	East Valley %	West Valley %	Victor Valley %	Desert %
1997 Survey	58	78	51	56
1998 Survey	55	69	57	54
1999 Survey	56	66	52	49
2000 Survey	60	71	58	52
2001 Survey	53	65	54	55

CONCLUSIONS

In this report we have presented zone-specific findings from the 2001 Inland Empire Annual Survey. The reader is urged to read the general two-county report in which we compare the results of Riverside County and San Bernardino County respondents. Further, the reader is encouraged to review the full data display (attached) for the complete listing of survey results. Subsequent papers will address issues such as fair treatment by police and sheriffs, immigration, and other issues.

Once again, we wish to thank the sponsors of the Inland Empire Annual Survey for their generosity and commitment to this project.

For questions about the Inland Empire Annual Survey, please feel free to call the authors: Shel Bockman (909-880-5733), Max Neiman (909-787-2196), and Barbara Sirotnik (909-880-5729).

APPENDIX I

Questionnaire

INLAND EMPIRE ANNUAL SURVEY, 2001
Final Draft

Following is a copy of the 2001 survey. Please be aware of the following notation:

- *Baseline questions (questions we ask each year or every other year) are numbered starting with a B (e.g. B1)*
-

SHELLO Hello, I am calling from the Institute of Applied Research at Cal State San Bernardino.

SHEAD Are you the head of this household or his or her spouse?
1. Yes [SKIP TO INTRO]
2. No [CONTINUE]
3. DON'T KNOW/NO RESPONSE
4. REFUSED

SHEAD2 Is the head of the household or his or her spouse at home?
1. Yes [SKIP TO INTRO]
2. No [CONTINUE]
3. DON'T KNOW/NO RESPONSE
4. REFUSED

INTRO California State University San Bernardino and the University of California Riverside are conducting a scientific study of public opinion on a variety of issues. Answers to this survey will be used by Inland Empire officials to make policy decisions and your opinions are very important to represent your point of view in our study. This survey takes about 15 minutes to complete. Your identity and your responses will remain completely anonymous and confidential, and of course, you are free to decline to answer any particular survey question.

I should also mention that this call may be monitored by my supervisor for quality control purposes only. Is it alright to ask you these questions now?
1. YES [SKIP TO BEGIN]
2. NO

APPT Is it possible to make an appointment to ask you the survey questions at a more convenient time?
1. Yes (SPECIFY) _____
2. No

BEGIN I'd like to begin by asking you some general questions.

B1. First, what city do you live in?
1. Code directly _____
2. DON'T KNOW
3. REFUSED

- B2. What is your zip code?
1. Code directly _____
 2. DON'T KNOW
 3. REFUSED
- B3. Overall, how would you rate _____ County as a place to live? Would you say it is Very Good, Fairly Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?
1. Very good
 2. Fairly good
 3. Neither good nor bad
 4. Fairly bad
 5. Very bad
 6. DON'T KNOW
 7. REFUSED

ROTATE THE FOLLOWING TWO QUESTIONS (B4 and B5)

- B4. In your opinion, what is the ONE best thing about living in _____ County?
(Specify) _____
- B5. In your opinion, what would you say is the ONE most negative thing about living in _____ County?
(Specify) _____
- B6. In comparison to a year ago, would you say that you and your family are financially better off or worse off or the same?
1. Better off
 2. Same
 3. Worse off
 4. DON'T KNOW
 5. REFUSE
- B7. Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?
1. Enough to save and buy extras
 2. Just enough to pay bills
 3. Not enough
 4. DON'T KNOW
 5. REFUSE
- B8. Now looking ahead, do you think that a year from now you and your family will be Better off, worse off, or just about the same as you are now?
1. Better off
 2. Same
 3. Worse off
 4. DON'T KNOW

5. REFUSE

B9. Are you currently employed?

1. Yes
2. No
3. DON'T KNOW
4. REFUSED

B10. **ASK ONLY IF CURRENTLY EMPLOYED:**

Do you work full time or part time?

1. Full time
2. Part time
3. REFUSED

B11. **ASK ONLY IF CURRENTLY EMPLOYED:**

What is your occupation? Specify _____

B12. **ASK ONLY IF CURRENTLY EMPLOYED:**

How concerned are you that you might lose your job? Would you say you are:

1. Very concerned
2. Somewhat concerned
3. Not at all concerned
4. DON'T KNOW
5. REFUSED

B13. In general, how would you rate the economy in _____ County today? Would you say that it is Excellent, Good, Fair, or Poor?

1. Excellent
2. Good
3. Fair
4. Poor
5. DON'T KNOW
6. REFUSED

B14. In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime? Would you say that you are...

1. Very fearful
2. Somewhat fearful
3. Not too fearful, or . . .
4. Not at all fearful
5. DON'T KNOW
6. REFUSED

TRANS: I would now like to ask you some questions about voting.

B15. Are you currently registered to vote?

1. Yes
2. No
3. DON'T KNOW
4. REFUSED TO ANSWER

B16. Which of the following best describes your political party affiliation: Democrat, Republican, Independent, or some other party?

1. Democrat
2. Republican
3. Independent
4. Some other Party
5. None
6. DON'T KNOW
7. REFUSED TO ANSWER

B17. Would you say that you vote in all elections, only some, hardly ever or never?

1. In all elections
2. Only in some
3. Hardly ever
4. Never
5. DON'T KNOW
6. REFUSED

B18. Politically, do you consider yourself to be..... **INTERVIEWER: READ OPTIONS**

1. Very liberal
2. Somewhat liberal
3. Middle of the road
4. Somewhat conservative
5. Very conservative
6. DON'T KNOW
7. REFUSED

Now I am going to ask you a question about immigration.

19. Regarding LEGAL immigration, should the level of legal immigration into the United States be reduced?

1. Yes
2. No
3. DON'T KNOW
4. REFUSED

(TRANS) Now, I'd like to ask you how you rate some of the local public and private services you are supposed to receive. For each would you let me know if you believe the service is excellent, good, fair, or poor. **(ROTATE B20 – B26)**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>DON'T KNOW</u>	<u>REFUSE</u>
B20. Police/Sheriff	1	2	3	4	5	6
B21. Parks and Recreation	1	2	3	4	5	6

B22.	The way streets and roads are kept up	1	2	3	4	5	6
B23.	Public schools	1	2	3	4	5	6
B24.	Shopping	1	2	3	4	5	6
B25.	Transportation	1	2	3	4	5	6
B26.	Entertainment	1	2	3	4	5	6

- B27. How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community? Would you say you have a “great deal”, “some”, “not much,” or “no confidence?”
1. A great deal of confidence
 2. Some confidence
 3. Not much confidence
 4. No confidence
 5. DON’T KNOW
 6. REFUSED

28. **SANBAG/RCTC:** Traffic congestion in the Inland Empire continues to get worse. I am going to read a list of transportation strategies that may help improve traffic conditions. Please tell me what you believe is the single MOST important strategy for _____
[FILL IN RESPONDENT’S COUNTY] County [RANDOMIZE ORDER OF ITEMS].

1. Build new and/or widen freeways
2. Build and/or widen local streets and roads
3. Repair and maintain existing streets
4. Improve the efficiency of existing transportation system (carpool lanes, Timed traffic signals, ridesharing, etc.)
5. Build new toll roads
6. Increase commuter rail service frequency and routes
7. Increase public bus service frequency and routes
8. Don’t know
9. Refused

29. **SANBAG/RCTC:** What is your major source of information about what **local** government is doing in your community? **[OPEN ENDED WITH PROBES FOR SPECIFIC NEWSPAPERS, SPECIFIC RADIO STATIONS, & SPECIFIC TV STATIONS]**

1. Newspaper _____
2. Radio _____
3. Television _____
4. Local cable channel

5. City/community newsletter
6. Internet
7. Other _____
8. Don't know _____

SAN BERNARDINO COUNTY ONLY (Questions 30 - 42)

(TRANS) **SANBAG:** Measure I is San Bernardino County's half-cent sales tax for transportation, which was approved by voters in 1989. Have you used any of the following Measure I-funded projects within the past year? **[THIS IS A YES/NO/DON'T KNOW/REFUSED TO ANSWER QUESTION FOR EACH OPTION]**

Yes No Don't Know Refused

30. Metrolink train
31. Interstate 10 carpool lanes in Ontario and Montclair
32. State Route 71 in Chino and Chino Hills
33. State Route 210 in Rancho Cucamonga and Fontana
34. Local bus service
35. Bear Valley Road in Victorville, and Apple Valley and Hesperia

36. **SANBAG:** Measure I is the primary source of transportation funding in San Bernardino County. This half-cent sales tax will expire in 2010. If an election were held today, would you vote yes or no to continue this sales tax for transportation projects in San Bernardino County?
 1. Yes
 2. No
 3. Don't know
 4. Refused

37. **SANBAG:** If voters continued Measure I beyond 2010, how should the new revenue be spent? Please rank the following responses as very important, somewhat important or not important.
 1. More freeways
 2. More bus service
 3. More Metrolink service
 4. More local street improvements

38. **SANBAG:** What level of voter approval should be required to pass special local taxes, such as taxes for schools, libraries or transportation? Would you say "50 percent + 1," "55 – 60 percent," or "two thirds?"
 1. 50% +1
 2. 55% to 60%
 3. Two-thirds

Now we'd like to ask a few questions about the yellow emergency call boxes that you frequently see on the side of highways and some county roads, used to help motorists with roadside emergencies.

39. **SANBAG:** Have you used a call box within the last two years?
1. Yes ... Prompt: In which county? _____ (Continue with #40)
 2. No ... Prompt: Why? _____ (After probe, skip to #41)

Coding options: My vehicle hasn't broken down on the highway
I used my cell phone to get help
Nearby service was available or I received other help
I needed help, but a call box wasn't available and I eventually got help another way

40. **SANBAG:** Did you have any problems when you were using the call box?
(INTERVIEWER: OPEN-ENDED QUESTION WITH PROBES)

Coding options: No problems
I tried to use a call box, but I never was connected to an operator or the call box wasn't working
I spoke to an operator, but then I was disconnected
I couldn't understand how to use the call box and gave up
The call box operator was not polite or not helpful
It seemed to take a long time before the call box operator spoke to me

41. **SANBAG:** How important is it to have call boxes available to motorists in San Bernardino County? Is it very important, somewhat important, or not important?
1. Very important
 2. Somewhat important
 3. Not important
 4. Don't know
 5. Refused to answer

42. **SANBAG: [QUESTION ONLY FOR EAST AND WEST VALLEY OF SB COUNTY]** Planning is currently underway for daily train service from Redlands to San Bernardino and destinations beyond. If this service were started, would you use it?

1. Yes
2. No
3. Don't know
4. REFUSED

IF RESPONDENT SAYS "YES," PROBE WITH *WHERE* WOULD YOU TAKE THE TRAIN? OPTIONS ARE

SAN BERNARDINO ONLY
RIVERSIDE COUNTY

ORANGE COUNTY
MONTCLAIR/POMONA AREA
LOS ANGELES
OTHER

RIVERSIDE COUNTY ONLY (Questions 43 - 60)

43. **RCTC:** On a typical day, how much of a problem is traffic in Riverside County?
Would you say it is. . .
1. No problem at all
 2. Somewhat of a problem
 3. A large problem
 4. DON'T KNOW
 5. REFUSED
44. **RCTC:** Has the increase in gas prices during the last two years changed your driving habits?
1. Yes
 2. No (**skip to #46**)
 3. Don't know (**skip to #46**)
 4. Refused (**skip to #46**)
45. What changes have you made? [**INTERVIEWER: THIS IS OPEN ENDED**]
1. Carpooling and/or vanpooling
 2. Riding the bus
 3. Working from home or telecommuting
 4. Taking the train
 5. Walking
 6. Bicycling
 7. Haven't made any changes to my driving patterns
 8. Other (please specify) _____
 9. DON'T KNOW
 10. REFUSED
46. **RCTC:** Carpool lanes are designed for use by vehicles with at least two or more passengers and reduce the number of cars using the other adjacent lanes on the freeway. Do you feel these lanes are:
1. Very helpful
 2. Somewhat helpful
 3. Not helpful at all
 4. DON'T KNOW
 5. REFUSED
- (TRANS) **RCTC:** I will read the names of a few transportation organizations and programs offered in Riverside County. For each one, please tell me whether your impression is favorable or unfavorable, or tell us if you haven't heard of it.

- | | Favorable | Unfavorable | No opinion | Haven't heard | Refused |
|-----|------------------|--------------------|-------------------|----------------------|----------------|
| 47. | | | | | |
| 48. | | | | | |
| 49. | | | | | |
| 50. | | | | | |
| 51. | | | | | |
| 52. | | | | | |
| 53. | | | | | |
| | | | | | |
| | | | | | |
| 54. | | | | | |
| 55. | | | | | |

56. **RCTC:** Measure A, ½ cent sales tax, is set to expire in 2009. Today it is the primary source of transportation funding in the county, even surpassing what the county receives from state and federal sources. If an election were held today, would you vote yes or no on a ballot measure to extend the half-cent sales tax to fund a list of specific transportation projects in Riverside County?
1. Yes
 2. No
 3. DON'T KNOW
 4. REFUSED

Questions 57 – 58 are proprietary questions submitted by sponsors, and do not appear in this document.

59. **RCTC:** The Inland Empire will see a dramatic increase in truck and rail traffic related to the movement of goods through the region. Where should resources be concentrated for improving goods movement traffic? **[INTERVIEWER: READ THE 3 OPTIONS]**
1. Creating new freeway lanes exclusively for trucks
 2. Eliminating delays and improving safety at railroad crossings
 3. Improving airport facilities such as at March Air Reserve Base to handle air cargo
 4. DON'T KNOW
 5. REFUSED
60. **RCTC:** Yellow emergency call boxes along Riverside County freeways provide motorists with an opportunity to summon help with roadside emergencies. In recent years, the use of cell phones has resulted in a decline in call box use. How important is it to have call boxes available to motorists in Riverside County?
1. Very important
 2. Somewhat important
 3. Not important
 4. DON'T KNOW
 5. REFUSED

61. **IEEP:** Now I'm going to read you three statements regarding growth issues. Please tell me the one that best matches your opinion.
1. First: Local governments should decide growth issues on their own
 2. Second: Local governments should work together with the county on growth issues
 3. Third: State government should take a more active role in guiding local growth issues
 4. Don't know
 5. REFUSED

62. **IEEP:** What do you think should be the most important priority in planning for growth? Is it [**INTERVIEWER: READ OPTIONS**]:
1. Improving jobs and the economy?
 2. Providing for social needs, or
 3. Protecting the environment?
 4. Don't know
 5. REFUSED

ASK THESE QUESTIONS (63 - 76) IN THE CITY OF SAN BERNARDINO ONLY

63. **CITY OF SB:** Indicate whether you AGREE or DISAGREE with the following statement: Problems that residents in my neighborhood care about have been diminished in the last 2 years.
1. Agree
 2. Disagree
 3. No opinion
 4. REFUSED

If they say "Disagree," ask them to explain _____

64. **CITY OF SB:** Considering the City **AS A WHOLE**, what is the one biggest need you feel your City Council should do something about over the next 2 years? [**INTERVIEWER: DON'T READ CODING CATEGORIES...THIS IS OPEN ENDED**]
1. Attract business/industry to provide higher paying jobs
 2. Reduce crime and gun violence
 3. Neighborhood upkeep and destruction of old buildings
 4. More youth programs
 5. Improve upkeep of the city as a whole
 6. Gang prevention and intervention
 7. Drug intervention and enforcement
 8. Repair streets and keep them clean

9. Improve schools and make them safe
10. Improve police services
11. OTHER
12. DON'T KNOW
13. REFUSED

65. CITY OF SB: What is the one biggest need in your own **NEIGHBORHOOD** that you feel your City Council should do something about over the next 2 years? [INTERVIEWER: DON'T READ CODING CATEGORIES...THIS IS OPEN ENDED]

1. New business
2. Neighborhood upkeep and property maintenance
3. Urban blight and abandoned houses
4. Community recreation/learning centers for children
5. More parks and better upkeep
6. Gang reduction and intervention
7. Drug dealing and drug use
8. Street maintenance and street lights
9. Increase and improve police services and response times
10. Keep city clean and new
11. OTHER (Specify _____)
12. DON'T KNOW
13. REFUSED

66. CITY OF SB: The City of San Bernardino is considering a project that involves using the ground water to create lakes and streams in the City and wants to know whether you would support it. Of course, the major negative is that it would displace some homes and businesses. But the positive is that it could stimulate economic development. Would you support such a project?

1. Yes
2. No
3. No opinion
4. REFUSED

(TRANS) **CITY OF SB:** I'm going to read you a list of some City services. Please rate each as "excellent," "good," "fair," or "poor."

	<u>excellent</u>	<u>good</u>	<u>fair</u>	<u>poor</u>	<u>don't know</u>	<u>Refused</u>
67. Fire services.....						
68. Garbage collection (meaning SOLID WASTE)..						
69. Recycling.....						
70. Park Maintenance.....						
71. Library services.....						
72. Street lighting.....						
73. Animal control.....						
74. Sidewalk maintenance.....						

75. CITY OF SB: How long have you lived in the City of San Bernardino? _____ Years
[INTERVIEWER: PLEASE ROUND UP]

76. CITY OF SB: Do you have any other comments to offer to the City Council?
[INTERVIEWER: THIS IS OPEN ENDED]

(TRANS) **SUPERINTENDENT OF SCHOOLS:** Now I'm going to ask you a few questions regarding your local public schools. Please tell me if you favor or oppose the following changes to improve the schools in your community:

Favor Oppose Don't Know Refused

- 77. Requiring students to meet standards in order to be promoted to the next grade
- 78. Requiring teachers to pass competency tests
- 79. Holding parents accountable for students' behavior
- 81. Teaching core values to students

- 82. **SUPERINTENDENT OF SCHOOLS:** What do you think is the best way to improve local public schools? Is it to **[INTERVIEWER: READ OPTIONS]:**
 - 1. Set higher standards for student's academic achievement,
 - 2. Set higher standards for student discipline,
 - 3. Increase school funding, or
 - 4. Increase teacher training
 - 5. NONE OF THE ABOVE
 - 6. Don't know
 - 7. REFUSED

Questions 83 – 88 are proprietary questions submitted by sponsors, and do not appear in this document.

[ONLY ASK NEXT QUESTION OF PEOPLE WHO ARE WORKING]

- B89. When thinking about your travel to and from work, on the average, how much total time, **in minutes**, do you spend commuting **both ways** each day?
- 1. Doesn't apply; don't work outside home or I am not employed
 - 1. Average total time: MINUTES _____
 - 2. DON'T KNOW
 - 3. REFUSED

Questions 90 – 95 are proprietary questions submitted by sponsors, and do not appear in this document.

- B96. What county do you work in?
- 1. Riverside
 - 2. San Bernardino
 - 3. Orange
 - 4. Los Angeles
 - 5. San Diego
 - 6. Other: _____

(TRANS) And finally we'd like to ask a few questions about you and your background...

- B97. **ASK IF CURRENTLY UNEMPLOYED:** Previously you indicated that you are currently unemployed. Are you...

1. Looking for work
 2. A housewife/househusband and not looking for work outside the home; or
 3. Not currently in workforce
 4. REFUSED
- B98. Which of the following best describes your marital status?
1. Single, never married
 2. Married
 3. Divorced
 4. Widowed
 5. REFUSED
- B99. Do you have any children that are under the age of 18?
1. Yes
 2. No
 3. DON'T KNOW
 4. REFUSED
- B100. How would you describe your race and ethnicity?
1. Asian (Specify)
 2. Black or African American
 3. Hispanic or Latino
 4. Caucasian or White
 5. Other ethnic group (specify) _____
 6. DON'T KNOW
 7. REFUSED
- B101. What was the last grade of school that you completed?
1. Some high school or less
 2. High school graduate
 3. Some college
 4. College graduate (Bachelor's degree)
 5. Some graduate work
 6. Post-graduate degree
 7. DON'T KNOW
 8. REFUSED
- B102. How many cars do you have for your household? ____ cars
- B103. What was your age at your last birthday? _____ Years
- B104. How long have you lived in _____ County? _____ Years (ROUND UP)
- B105. Which of the following categories best describes your total household or family income before taxes, from all sources, for 1999?
1. Less than \$25,000
 2. \$25,000 to \$35,999
 3. \$36,000 to \$49,999

4. \$50,000 to \$65,999
5. \$66,000 to \$79,999
6. \$80,000 to \$110,000
7. Over \$110,000
8. DON'T KNOW
9. REFUSED

Well, that's it. Thank you very much for your time - we appreciate it.

INTERVIEWER QUESTIONS

IQ1. The respondent was...

1. Male
2. Female
3. Couldn't tell

IQ2. How cooperative was the respondent?

1. Cooperative
2. Uncooperative
3. Very Uncooperative

IQ3. How well did the respondent understand the questions?

1. Very easily
2. Easily
3. Some difficulty
4. Great deal of difficulty

IQ4. In what language was the interview conducted?

1. English
2. Spanish

APPENDIX II

Data Display

2001 Inland Empire Annual Survey Data Display Broken Down By San Bernardino Zones (Non-Proprietary Items)

Following is the data display for the 2001 Inland Empire Annual Survey, broken down by San Bernardino zones. As noted in the text of this report, the total sample size was 1,548 in San Bernardino County. In order to correct for oversampling in the City of San Bernardino, a weighting factor has been applied to scale down the sample size in East Valley.

Cities in the EAST VALLEY Zone

	Frequency	Percent	Valid Percent	Cumulative Percent
Big Bear City	9	2.1	2.1	2.1
Big Bear Lake	4	.9	.9	3.0
Bloomington	16	3.7	3.7	6.7
Cedar Glen	1	.2	.2	6.9
Colton	30	6.9	6.9	13.9
Crestline	15	3.5	3.5	17.3
Grand Terrace	9	2.1	2.1	19.4
Highland	38	8.8	8.8	28.2
Lake Arrowhead	14	3.2	3.2	31.4
Loma Linda	12	2.8	2.8	34.2
Lytle Creek	4	.9	.9	35.1
Mentone	6	1.4	1.4	36.5
Redlands	48	11.1	11.1	47.6
Rialto	63	14.6	14.6	62.2
Running Springs	6	1.4	1.4	63.5
San Bernardino *	126 *	29.1	29.1	92.6
Twin Peaks	2	.5	.5	93.1
Yucaipa	30	6.9	6.9	100.0
Total	433	100.0	100.0	

* An oversample was drawn in the City of San Bernardino by request of City officials. The actual sample size was 362, however a weighting factor was applied so as to avoid overrepresenting respondents from that city.

Cities in the WEST VALLEY Zone

	Frequency	Percent	Valid Percent	Cumulative Percent
Chino	29	6.7	6.7	6.7
Chino Hills	33	7.6	7.6	14.3
Fontana	86	19.9	19.9	34.2
Montclair	13	3.0	3.0	37.2
Ontario	115	26.6	26.6	63.7
Rancho Cucamonga	107	24.7	24.7	88.5
Upland	50	11.5	11.5	100.0
Total	433	100.0	100.0	

Cities in the VICTOR VALLEY Zone

	Frequency	Percent	Valid Percent	Cumulative Percent
Adelanto	24	10.3	10.3	10.3
Apple Valley	63	27.2	27.2	37.5
Hesperia	72	31.0	31.0	68.5
Victorville	69	29.7	29.7	98.3
Wrightwood	4	1.7	1.7	100.0
Total	232	100.0	100.0	

Cities in the DESERT Zone

	Frequency	Percent	Valid Percent	Cumulative Percent
Barstow	85	39.7	39.7	39.7
Earp	2	.9	.9	40.7
Hinkley	3	1.4	1.4	42.1
Landers	1	.5	.5	42.5
Morongo Valley	7	3.3	3.3	45.8
Needles	12	5.6	5.6	51.4
Trona	1	.5	.5	51.9
Twentynine Palms	38	17.8	17.8	69.6
Yermo	3	1.4	1.4	71.0
Yucca Valley	62	29.0	29.0	100.0
Total	214	100.0	100.0	

QUESTION B3: Overall, how would you rate the County as a place to live? Would you say it is Very Good, Fairly Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very good	67	15.4%	87	20.1%	50	21.6%	42	19.6%
Fairly good	215	49.7%	246	56.8%	127	54.7%	105	49.1%
Neither good nor bad	96	22.1%	74	17.1%	34	14.7%	35	16.4%
Fairly bad	30	6.9%	14	3.2%	12	5.2%	17	7.9%
Very bad	21	4.9%	8	1.8%	6	2.6%	11	5.1%
DON'T KNOW	3	.7%	4	.9%	3	1.3%	3	1.4%
REFUSED	1	.2%	0	.0%	0	.0%	1	.5%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B4: In your opinion, what is the ONE best thing about living in the County

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Good area/Location/Scenery	172	39.7%	137	31.6%	54	23.3%	75	35.0%
Good climate/Weather	74	17.1%	44	10.2%	50	21.6%	41	19.2%
Affordable Housing	33	7.6%	54	12.5%	28	12.1%	9	4.2%
Not Crowded	20	4.6%	29	6.7%	25	10.8%	20	9.3%
DON'T KNOW	14	3.3%	28	6.5%	12	5.2%	15	7.0%
Nothing	24	5.5%	16	3.7%	9	3.9%	10	4.7%
Affordable Cost of Living	16	3.7%	23	5.3%	12	5.2%	7	3.3%
Friendly People	16	3.8%	16	3.7%	8	3.4%	3	1.4%
Schools/Universities	14	3.3%	14	3.2%	3	1.3%	3	1.4%
Less Crime/Feel Safe	4	1.0%	16	3.7%	5	2.2%	3	1.4%
Low Taxes	3	.7%	17	3.9%	2	.9%	0	.0%
OTHER	4	1.0%	5	1.2%	6	2.6%	3	1.4%
Air Quality	3	.8%	0	.0%	8	3.4%	6	2.8%
Public Transportation/less traffic	5	1.2%	4	.9%	2	.9%	6	2.8%
Job Availability	7	1.6%	5	1.2%	3	1.3%	1	.5%
Shopping/public services	2	.5%	8	1.8%	1	.4%	4	1.9%
Family	8	1.8%	4	.9%	0	.0%	2	.9%
Quiet/peaceful	1	.3%	4	.9%	2	.9%	1	.5%
Community events/entertainment	3	.7%	3	.7%	0	.0%	2	.9%
Accessibility to Other Cities	3	.6%	3	.7%	1	.4%	1	.5%
Good Health Care	2	.5%	0	.0%	1	.4%	1	.5%
REFUSED	1	.3%	1	.2%	0	.0%	1	.5%
Job Availability	1	.2%	1	.2%	0	.0%	0	.0%
Churches	0	.1%	1	.2%	0	.0%	0	.0%
Culture/diversity	1	.3%	0	.0%	0	.0%	0	.0%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B5: In your opinion, what would you say is the ONE most negative thing about living in your County?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Smog/Air pollution	72	16.5%	73	16.9%	18	7.8%	12	5.6%
Crime/gang activity	80	18.4%	47	10.9%	20	8.6%	12	5.6%
Nothing	35	8.2%	54	12.5%	30	12.9%	26	12.1%
Don't Know	23	5.3%	45	10.4%	12	5.2%	20	9.3%
Drugs	36	8.4%	22	5.1%	19	8.2%	20	9.3%
Not enough job opportunities/poverty levels	21	4.9%	12	2.8%	19	8.2%	14	6.5%
Lack of entertainment	21	4.9%	13	3.0%	20	8.6%	11	5.1%
Traffic/freeways/commuting	15	3.6%	38	8.8%	5	2.2%	2	.9%
Poor school system	14	3.1%	17	3.9%	8	3.4%	11	5.1%
Upkeep of roads/streets/neighborhood	12	2.8%	8	1.8%	19	8.2%	7	3.3%
Police Department	14	3.3%	16	3.7%	4	1.7%	9	4.2%
Other	18	4.1%	15	3.5%	3	1.3%	6	2.8%
Poor public transportation/bus routes	16	3.8%	8	1.8%	8	3.4%	9	4.2%
Weather/climate	6	1.3%	8	1.8%	11	4.7%	14	6.5%
City council/county government not reliable	13	3.0%	7	1.6%	9	3.9%	6	2.8%
Overpopulated	6	1.3%	16	3.7%	7	3.0%	5	2.3%
Location	7	1.5%	10	2.3%	6	2.6%	7	3.3%
Bad public services	3	.8%	4	.9%	4	1.7%	6	2.8%
Taxes are too high	1	.3%	4	.9%	3	1.3%	6	2.8%
Shopping	2	.6%	1	.2%	2	.9%	7	3.3%
Unfriendly people/racial prejudice	6	1.3%	1	.2%	2	.9%	1	.5%
Cost of living/housing prices	3	.7%	6	1.4%	0	.0%	0	.0%
Poor growth planning/lack of development	4	1.0%	3	.7%	0	.0%	0	.0%
Cultural emptiness	1	.2%	2	.5%	1	.4%	0	.0%
Refused	0	.1%	2	.5%	0	.0%	1	.5%
Not enough programs for youth/special need children	2	.4%	0	.0%	1	.4%	0	.0%
Poor healthcare	1	.2%	1	.2%	1	.4%	0	.0%
Building codes/government regulations	0	.0%	0	.0%	0	.0%	2	.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B6: In comparison to a year ago, would you say that you and your family are financially better off or worse off or the same?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Better off	151	34.9%	181	41.8%	84	36.2%	76	35.5%
Same	231	53.4%	192	44.3%	114	49.1%	93	43.5%
Worse Off	50	11.5%	56	12.9%	34	14.7%	41	19.2%
DON'T KNOW	0	.0%	0	.0%	0	.0%	3	1.4%
REFUSED	1	.2%	4	.9%	0	.0%	1	.5%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B7: Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Enough to Save and Buy Some Extras	182	42.1%	194	44.8%	111	47.8%	92	43.0%
Just Enough to Pay Bills	197	45.5%	190	43.9%	85	36.6%	89	41.6%
Not Enough	50	11.6%	44	10.2%	36	15.5%	32	15.0%
DON'T KNOW	2	.5%	0	.0%	0	.0%	0	.0%
REFUSED	1	.3%	5	1.2%	0	.0%	1	.5%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B8: Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Better off	232	53.7%	238	55.0%	110	47.4%	114	53.3%
Same	168	38.8%	166	38.3%	110	47.4%	81	37.9%
Worse off	15	3.4%	14	3.2%	8	3.4%	8	3.7%
DON'T KNOW	17	3.8%	11	2.5%	4	1.7%	11	5.1%
REFUSED	1	.3%	4	.9%	0	.0%	0	.0%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B9: Are you currently employed?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	245	56.5%	275	63.5%	116	50.0%	113	52.8%
No	188	43.5%	156	36.0%	115	49.6%	101	47.2%
DON'T KNOW	0	.0%	0	.0%	1	.4%	0	.0%
REFUSED	0	.0%	2	.5%	0	.0%	0	.0%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B10: Do you work full time or part time?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Full Time	198	80.9%	232	84.4%	90	77.6%	90	79.6%
Part Time	47	19.1%	43	15.6%	25	21.6%	23	20.4%
REFUSED	0	.0%	0	.0%	1	.9%	0	.0%
Group Total	245	100.0%	275	100.0%	116	100.0%	113	100.0%

QUESTION B11: What is your occupation?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Management	18	7.4%	40	14.5%	11	9.5%	6	5.3%
Healthcare Support	12	4.7%	5	1.8%	5	4.3%	1	.9%
Transportation and Material Moving	12	4.8%	15	5.5%	8	6.9%	6	5.3%
Office and Administrative Support	7	3.1%	14	5.1%	8	6.9%	7	6.2%
Education, Training, and Library	33	13.3%	28	10.2%	15	12.9%	15	13.3%
Sales	19	7.9%	31	11.3%	12	10.3%	10	8.8%
Business and Financial Operations	12	5.0%	22	8.0%	2	1.7%	2	1.8%
Military Specific	1	.4%	0	.0%	0	.0%	18	15.9%
Healthcare Practitioners and Technical	20	8.1%	12	4.4%	6	5.2%	3	2.7%
Arts, Design, Entertainment, Sports, and Media	0	.1%	0	.0%	1	.9%	0	.0%
Protective Services	8	3.3%	11	4.0%	3	2.6%	2	1.8%
Food Preparation and Serving	6	2.5%	6	2.2%	4	3.4%	6	5.3%
Personal Care and Service	16	6.5%	11	4.0%	7	6.0%	10	8.8%
Construction and Extraction	3	1.1%	1	.4%	4	3.4%	1	.9%
Architecture and Engineering	4	1.5%	9	3.3%	0	.0%	0	.0%
Installation, Mainenance and Repair	12	4.9%	13	4.7%	7	6.0%	0	.0%
Community and Social Services	7	2.8%	5	1.8%	1	.9%	0	.0%
Computer and Mathematical	7	2.7%	4	1.5%	2	1.7%	2	1.8%
Building and Grounds Cleaning and Maintenance	3	1.1%	8	2.9%	3	2.6%	4	3.5%
Production	20	8.3%	13	4.7%	9	7.8%	11	9.7%
Legal	1	.6%	2	.7%	0	.0%	0	.0%
Farming, Fishing and Forestry	1	.3%	1	.4%	0	.0%	2	1.8%
Life, Physical, and Social Science	3	1.1%	2	.7%	0	.0%	1	.9%
Self-Employed	19	7.6%	14	5.1%	5	4.3%	5	4.4%
Refused	1	.6%	6	2.2%	2	1.7%	0	.0%
No Response	1	.3%	2	.7%	1	.9%	1	.9%
Total # of respondents	245	100.0%	275	100.0%	116	100.0%	113	100.0%

QUESTION B12: How concerned are you that you might lose your job? Would you say you are very concerned, somewhat concerned, or not at all concerned.

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Concerned	20	8.1%	27	9.8%	4	3.4%	7	6.2%
Somewhat Concerned	37	15.1%	57	20.7%	22	19.0%	13	11.5%
Not at all Concerned	185	75.8%	189	68.7%	89	76.7%	93	82.3%
DON'T KNOW	2	.8%	1	.4%	1	.9%	0	.0%
REFUSED	0	.1%	1	.4%	0	.0%	0	.0%
Group Total	245	100.0%	275	100.0%	116	100.0%	113	100.0%

QUESTION B13: In general, how would you rate the economy in the County today? Would you say that it is Excellent, Good, Fair, or Poor?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	8	1.9%	13	3.0%	8	3.4%	4	1.9%
Good	128	29.6%	184	42.5%	87	37.5%	54	25.2%
Fair	201	46.4%	169	39.0%	95	40.9%	111	51.9%
Poor	75	17.3%	47	10.9%	39	16.8%	40	18.7%
DON'T KNOW	20	4.6%	20	4.6%	3	1.3%	5	2.3%
REFUSED	1	.2%	0	.0%	0	.0%	0	.0%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B14: In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime? Would you say that you are very fearful, somewhat fearful, not too fearful, or not at all fearful?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Fearful	32	7.4%	17	3.9%	7	3.0%	9	4.2%
Somewhat Fearful	121	28.0%	121	27.9%	51	22.0%	36	16.8%
Not Too Fearful	157	36.2%	178	41.1%	90	38.8%	83	38.8%
Not at all Fearful	119	27.6%	110	25.4%	80	34.5%	85	39.7%
DON'T KNOW	3	.7%	5	1.2%	4	1.7%	1	.5%
REFUSED	0	.1%	2	.5%	0	.0%	0	.0%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B15: Are you currently registered to vote?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	340	78.7%	344	79.4%	173	74.6%	161	75.2%
No	88	20.4%	85	19.6%	58	25.0%	50	23.4%
DON'T KNOW	1	.3%	0	.0%	0	.0%	2	.9%
REFUSED	3	.6%	4	.9%	1	.4%	1	.5%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B16: Which of the following best describes your political party affiliation: Democrat, Republican, Independent, or some other party?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Democrat	165	38.2%	173	40.0%	70	30.2%	69	32.2%
Republican	154	35.5%	144	33.3%	82	35.3%	78	36.4%
Independent	41	9.4%	40	9.2%	40	17.2%	44	20.6%
Some Other Party	19	4.3%	19	4.4%	11	4.7%	2	.9%
None	26	6.0%	27	6.2%	19	8.2%	11	5.1%
DON'T KNOW	13	3.0%	15	3.5%	7	3.0%	6	2.8%
REFUSED	16	3.7%	15	3.5%	3	1.3%	4	1.9%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B17: Would you say that you vote in all elections, only some, hardly ever or never?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
In All Elections	181	41.7%	163	37.6%	101	43.5%	98	45.8%
Only in Some	157	36.4%	171	39.5%	75	32.3%	65	30.4%
Hardly Ever	26	6.0%	31	7.2%	16	6.9%	11	5.1%
Never	58	13.4%	50	11.5%	35	15.1%	29	13.6%
DON'T KNOW	2	.6%	8	1.8%	4	1.7%	7	3.3%
REFUSED	8	1.9%	10	2.3%	1	.4%	4	1.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B18: Politically, do you consider yourself to be very liberal, somewhat liberal, middle of the road, somewhat conservative, or very conservative?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Liberal	45	10.4%	44	10.2%	17	7.3%	13	6.1%
Somewhat Liberal	91	21.1%	86	19.9%	34	14.7%	43	20.1%
Middle of the Road	123	28.5%	123	28.4%	69	29.7%	67	31.3%
Somewhat Conservative	98	22.7%	106	24.5%	59	25.4%	51	23.8%
Very Conservative	44	10.1%	40	9.2%	39	16.8%	23	10.7%
DON'T KNOW	22	5.2%	21	4.8%	14	6.0%	13	6.1%
REFUSED	8	2.0%	13	3.0%	0	.0%	4	1.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 19: Regarding LEGAL immigration, should the level of legal immigration into the United States be reduced?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	206	47.6%	202	46.7%	125	53.9%	114	53.3%
No	187	43.3%	192	44.3%	89	38.4%	80	37.4%
DON'T KNOW	35	8.1%	31	7.2%	18	7.8%	19	8.9%
REFUSED	4	1.0%	8	1.8%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B20: Rating of Police/Sheriff

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	52	12.1%	70	16.2%	26	11.2%	27	12.6%
Good	216	49.8%	238	55.0%	109	47.0%	105	49.1%
Fair	104	24.0%	84	19.4%	67	28.9%	53	24.8%
Poor	50	11.5%	29	6.7%	25	10.8%	20	9.3%
DON'T KNOW	11	2.6%	12	2.8%	5	2.2%	9	4.2%
REFUSED	0	.1%	0	.0%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B21: Rating of Parks and Recreation

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	27	6.2%	65	15.0%	22	9.5%	22	10.3%
Good	175	40.5%	239	55.2%	107	46.1%	77	36.0%
Fair	136	31.4%	81	18.7%	62	26.7%	65	30.4%
Poor	64	14.8%	28	6.5%	34	14.7%	38	17.8%
DON'T KNOW	30	6.8%	20	4.6%	7	3.0%	12	5.6%
REFUSED	1	.2%	0	.0%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B22: Rating of the way streets and roads are kept up

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	20	4.7%	37	8.5%	7	3.0%	7	3.3%
Good	103	23.8%	163	37.6%	35	15.1%	52	24.3%
Fair	143	33.1%	141	32.6%	52	22.4%	72	33.6%
Poor	164	38.0%	90	20.8%	137	59.1%	83	38.8%
DON'T KNOW	2	.4%	2	.5%	1	.4%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B23: Rating of public schools

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	48	11.2%	45	10.4%	25	10.8%	20	9.3%
Good	135	31.2%	167	38.6%	84	36.2%	67	31.3%
Fair	116	26.8%	104	24.0%	66	28.4%	67	31.3%
Poor	74	17.0%	69	15.9%	33	14.2%	32	15.0%
DON'T KNOW	58	13.3%	46	10.6%	24	10.3%	28	13.1%
REFUSED	2	.5%	2	.5%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B24: Rating of shopping

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	49	11.2%	99	22.9%	25	10.8%	20	9.3%
Good	210	48.4%	248	57.3%	113	48.7%	65	30.4%
Fair	128	29.6%	69	15.9%	67	28.9%	60	28.0%
Poor	36	8.4%	14	3.2%	24	10.3%	67	31.3%
DON'T KNOW	9	2.1%	3	.7%	3	1.3%	2	.9%
REFUSED	1	.2%	0	.0%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B25: Rating of transportation

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	18	4.1%	27	6.2%	9	3.9%	13	6.1%
Good	154	35.6%	165	38.1%	76	32.8%	73	34.1%
Fair	127	29.4%	105	24.2%	64	27.6%	55	25.7%
Poor	73	16.8%	67	15.5%	56	24.1%	57	26.6%
DON'T KNOW	60	13.8%	68	15.7%	27	11.6%	16	7.5%
REFUSED	1	.2%	1	.2%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B26: Rating of entertainment

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	22	5.0%	43	9.9%	7	3.0%	7	3.3%
Good	163	37.6%	204	47.1%	65	28.0%	50	23.4%
Fair	128	29.6%	120	27.7%	87	37.5%	65	30.4%
Poor	91	20.9%	43	9.9%	66	28.4%	87	40.7%
DON'T KNOW	29	6.8%	23	5.3%	7	3.0%	5	2.3%
REFUSED	0	.1%	0	.0%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B27: How much confidence do you have that the elected officials in your city or community will adopt policies that will benefit the general community? Would you say you have a "great deal", "some", "not much," or "no confidence"?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
A Great Deal of Confidence	26	5.9%	46	10.6%	23	9.9%	25	11.7%
Some Confidence	205	47.5%	237	54.7%	103	44.4%	93	43.5%
Not Much Confidence	109	25.1%	82	18.9%	57	24.6%	49	22.9%
No Confidence	60	13.9%	47	10.9%	39	16.8%	30	14.0%
DON'T KNOW	31	7.1%	20	4.6%	8	3.4%	16	7.5%
REFUSED	2	.5%	1	.2%	2	.9%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 28: What is the most important strategy for improving traffic conditions in the Inland Empire?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Build new and/or widen freeways	106	24.6%	139	32.1%	60	25.9%	40	18.7%
Build and/or widen local streets and roads	57	13.1%	56	12.9%	44	19.0%	32	15.0%
Repair and maintain existing streets	93	21.5%	68	15.7%	48	20.7%	57	26.6%
Improve the efficiency of existing transportation system	31	7.2%	50	11.5%	27	11.6%	26	12.1%
Build new toll roads	17	3.8%	22	5.1%	8	3.4%	4	1.9%
Increase commuter rail service frequency and routes	61	14.1%	43	9.9%	23	9.9%	21	9.8%
Increase public bus service frequency and routes	46	10.5%	34	7.9%	13	5.6%	24	11.2%
DON'T KNOW	20	4.6%	17	3.9%	8	3.4%	10	4.7%
REFUSED	2	.5%	4	.9%	1	.4%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 29: What is your major source of information about what local government is doing in your community?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Newspaper	274	63.4%	264	61.0%	154	66.4%	118	55.1%
Radio	10	2.4%	12	2.8%	6	2.6%	15	7.0%
Television	70	16.3%	79	18.2%	35	15.1%	35	16.4%
Local Cable Channel	6	1.3%	19	4.4%	4	1.7%	13	6.1%
City/Community Newsletter	11	2.5%	19	4.4%	8	3.4%	6	2.8%
Internet	21	4.8%	12	2.8%	3	1.3%	7	3.3%
Other	3	.6%	3	.7%	0	.0%	0	.0%
Friends/Family	6	1.4%	2	.5%	2	.9%	1	.5%
Word of Mouth	5	1.2%	2	.5%	2	.9%	2	.9%
City Council Meetings	1	.2%	3	.7%	3	1.3%	1	.5%
Mail	4	.9%	0	.0%	0	.0%	0	.0%
Pamphlets/Literature	0	.1%	0	.0%	0	.0%	0	.0%
Community Involvement	0	.1%	0	.0%	2	.9%	4	1.9%
Work/Co-Workers	0	.1%	0	.0%	0	.0%	1	.5%
Personal Observation	2	.5%	1	.2%	2	.9%	1	.5%
Homeowners Association	0	.1%	0	.0%	0	.0%	0	.0%
DON'T KNOW/NO RESPONSE	18	4.2%	17	3.9%	11	4.7%	10	4.7%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 29 Follow-up: List of newspapers cited as major sources of information about what local government is doing

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
The Sun	163	59.4%	35	13.3%	19	12.3%	25	21.2%
Daily Bulletin	4	1.5%	111	42.0%	2	1.3%	1	.8%
Daily Press	0	.1%	3	1.1%	95	61.7%	4	3.4%
LA Times	14	5.1%	53	20.1%	7	4.5%	7	5.9%
Press Enterprise	48	17.4%	8	3.0%	7	4.5%	5	4.2%
Other	6	2.3%	15	5.7%	5	3.2%	6	5.1%
High Desert Star	0	.0%	0	.0%	3	1.9%	20	16.9%
Desert Dispatch	0	.0%	1	.4%	1	.6%	18	15.3%
Local Paper	1	.5%	4	1.5%	4	2.6%	4	3.4%
The Desert Sun	0	.0%	0	.0%	0	.0%	11	9.3%
NO RESPONSE	3	1.1%	5	1.9%	0	.0%	2	1.7%
Chino Champion	0	.0%	8	3.0%	0	.0%	0	.0%
Mountain News	6	2.2%	0	.0%	1	.6%	0	.0%
Daily News	0	.0%	2	.8%	4	2.6%	0	.0%
Highland Extra	5	1.8%	0	.0%	0	.0%	0	.0%
Ontario News	1	.4%	3	1.1%	0	.0%	0	.0%
Fontana Newspaper	0	.0%	4	1.5%	0	.0%	0	.0%
Daily Report	0	.0%	4	1.5%	0	.0%	0	.0%
Grizzly	4	1.5%	0	.0%	0	.0%	0	.0%
News Mayor	4	1.5%	0	.0%	0	.0%	0	.0%
Needles Desert Star	0	.0%	0	.0%	0	.0%	4	3.4%
La Opinion	1	.5%	0	.0%	1	.6%	1	.8%
Inland Valley Times	0	.0%	3	1.1%	0	.0%	0	.0%
Daily Facts	3	1.1%	0	.0%	0	.0%	0	.0%
Desert Trail	0	.0%	0	.0%	0	.0%	3	2.5%
Barstow Dispatch	0	.0%	0	.0%	0	.0%	3	2.5%
Sun Telegram	3	1.0%	0	.0%	0	.0%	0	.0%
Victor Valley Press	0	.0%	0	.0%	2	1.3%	0	.0%
Military Newspaper	0	.0%	0	.0%	0	.0%	2	1.7%
Loma Linda City Paper	2	.7%	0	.0%	0	.0%	0	.0%
Progress Bulletin	0	.0%	2	.8%	0	.0%	0	.0%
The Base	0	.0%	0	.0%	0	.0%	2	1.7%
DON'T KNOW	0	.1%	1	.4%	0	.0%	0	.0%
Wall Street Journal	0	.0%	0	.0%	1	.6%	0	.0%
Ledger Star	1	.4%	0	.0%	0	.0%	0	.0%
Hesperia News	0	.0%	0	.0%	1	.6%	0	.0%
The Mirror	1	.4%	0	.0%	0	.0%	0	.0%
Daily Telegram	1	.4%	0	.0%	0	.0%	0	.0%
REFUSED	0	.0%	1	.4%	0	.0%	0	.0%
East Valley News	1	.4%	0	.0%	0	.0%	0	.0%
Yucaipa Weekly	1	.4%	0	.0%	0	.0%	0	.0%
Upland News	0	.0%	1	.4%	0	.0%	0	.0%
Victorville News	0	.0%	0	.0%	1	.6%	0	.0%
Total # of respondents	274	100.0%	264	100.0%	154	100.0%	118	100.0%

QUESTION 30: Have you used the Metrolink train within the past year?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	96	22.3%	92	21.2%	19	8.2%	12	5.6%
No	335	77.3%	341	78.8%	213	91.8%	198	92.5%
DON'T KNOW	1	.3%	0	.0%	0	.0%	2	.9%
REFUSED	0	.1%	0	.0%	0	.0%	2	.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 31: Have you used Interstate 10 carpool lanes in Ontario and Montclair within the past year?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	259	59.9%	298	68.8%	114	49.1%	99	46.3%
No	170	39.3%	132	30.5%	115	49.6%	112	52.3%
DON'T KNOW	3	.6%	2	.5%	3	1.3%	2	.9%
REFUSED	0	.1%	1	.2%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 32: Have you used State Route 71 in Chino and Chino Hills within the past year?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	107	24.7%	250	57.7%	48	20.7%	36	16.8%
No	320	74.0%	181	41.8%	183	78.9%	173	80.8%
DON'T KNOW	4	1.0%	1	.2%	1	.4%	3	1.4%
REFUSED	1	.3%	1	.2%	0	.0%	2	.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 33: Have you used State Route 210 in Rancho Cucamonga and Fontana within the past year?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	219	50.7%	272	62.8%	105	45.3%	84	39.3%
No	207	47.9%	154	35.6%	125	53.9%	125	58.4%
DON'T KNOW	6	1.3%	6	1.4%	2	.9%	4	1.9%
REFUSED	0	.1%	1	.2%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 34: Have you used the local bus service within the past year?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	93	21.6%	73	16.9%	30	12.9%	35	16.4%
No	334	77.3%	355	82.0%	202	87.1%	177	82.7%
DON'T KNOW	4	.9%	4	.9%	0	.0%	1	.5%
REFUSED	1	.3%	1	.2%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 35: Have you used Bear Valley Road in Victorville, and Apple Valley and Hesperia within the past year?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	139	32.2%	120	27.7%	210	90.5%	126	58.9%
No	288	66.6%	306	70.7%	22	9.5%	86	40.2%
DON'T KNOW	5	1.1%	6	1.4%	0	.0%	1	.5%
REFUSED	0	.1%	1	.2%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 36: If an election were held today, would you vote yes or no to continue the current 1/2 cent sales tax for transportation projects in San Bernardino County?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	285	65.9%	315	72.7%	153	65.9%	125	58.4%
No	92	21.2%	72	16.6%	54	23.3%	65	30.4%
DON'T KNOW	54	12.4%	43	9.9%	22	9.5%	22	10.3%
REFUSED	2	.5%	3	.7%	3	1.3%	2	.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 37A : If voters continued Measure I beyond 2010, how important is it to spend the new revenue on more freeways?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Important	197	45.6%	228	52.8%	108	46.6%	74	34.6%
Somewhat Important	129	29.9%	128	29.6%	78	33.6%	74	34.6%
Not Important	91	20.9%	70	16.2%	44	19.0%	56	26.2%
DON'T KNOW	14	3.3%	6	1.4%	2	.9%	9	4.2%
REFUSED	1	.3%	0	.0%	0	.0%	1	.5%
Total # of respondents	433	100.0%	432	100.0%	232	100.0%	214	100.0%

QUESTION 37B : If voters continued Measure I beyond 2010, how important is it to spend the new revenue on more bus service?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Important	185	42.8%	178	41.1%	93	40.1%	96	44.9%
Somewhat Important	133	30.6%	147	33.9%	73	31.5%	58	27.1%
Not Important	79	18.3%	78	18.0%	51	22.0%	45	21.0%
DON'T KNOW	33	7.6%	30	6.9%	15	6.5%	14	6.5%
REFUSED	3	.6%	0	.0%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 37C : If voters continued Measure I beyond 2010, how important is it to spend the new revenue on more Metrolink service?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Important	204	47.2%	207	47.8%	100	43.1%	74	34.6%
Somewhat Important	124	28.6%	129	29.8%	69	29.7%	57	26.6%
Not Important	61	14.0%	62	14.3%	43	18.5%	47	22.0%
DON'T KNOW	41	9.5%	35	8.1%	20	8.6%	35	16.4%
REFUSED	3	.8%	0	.0%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 37D : If voters continued Measure I beyond 2010, how important is it to spend the new revenue on more local street improvements?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Important	329	76.0%	320	73.9%	199	85.8%	148	69.2%
Somewhat Important	69	15.9%	86	19.9%	28	12.1%	45	21.0%
Not Important	27	6.3%	25	5.8%	2	.9%	15	7.0%
DON'T KNOW	5	1.3%	2	.5%	3	1.3%	5	2.3%
REFUSED	2	.5%	0	.0%	0	.0%	1	.5%
Group Total	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 38: What level of voter approval should be required to pass special local taxes, such as taxes for schools, libraries or transportation?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
50% + 1	135	31.2%	124	28.6%	66	28.4%	60	28.0%
55% to 60%	90	20.9%	105	24.2%	53	22.8%	41	19.2%
Two-Thirds	207	47.9%	204	47.1%	113	48.7%	113	52.8%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 39: Have you used a call box within the last two years?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	77	17.7%	68	15.7%	30	13.0%	38	17.8%
No	350	80.9%	357	82.4%	200	86.6%	174	81.3%
DON'T KNOW	3	.7%	2	.5%	0	.0%	2	.9%
REFUSED	3	.7%	6	1.4%	1	.4%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	231	100.0%	214	100.0%

QUESTION 39A: QUESTION ASKED ONLY OF PEOPLE WHO USED A CALL BOX WITHIN THE LAST TWO YEARS: In what county did you use the call box?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Other/Did not specify	5	7.0%	3	4.4%	2	6.7%	5	13.2%
Riverside	11	14.9%	4	5.9%	1	3.3%	9	23.7%
Ventura	0	.0%	1	1.5%	0	.0%	0	.0%
Curin	1	1.3%	0	.0%	0	.0%	0	.0%
Northern California	1	1.3%	0	.0%	0	.0%	0	.0%
San Bernardino	43	55.8%	38	55.9%	24	80.0%	24	63.2%
Los Angeles	11	14.4%	16	23.5%	2	6.7%	0	.0%
San Diego	2	3.1%	0	.0%	0	.0%	0	.0%
Orange	2	2.2%	6	8.8%	1	3.3%	0	.0%
Total # of respondents	77	100.0%	68	100.0%	30	100.0%	38	100.0%

QUESTION 39B: QUESTION ASKED ONLY OF PEOPLE WHO DID NOT USE A CALL BOX WITHIN THE LAST TWO YEARS: Why have you not used a call box within the last two years?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
My vehicle has not broken down on the highway	281	79.4%	277	77.6%	145	72.1%	132	75.0%
I used my cell phone to get help	51	14.4%	68	19.0%	48	23.9%	30	17.0%
Nearby service was available	1	.4%	1	.3%	0	.0%	0	.0%
I received other help	8	2.3%	5	1.4%	2	1.0%	5	2.8%
I needed help, but a call box was not available	2	.6%	1	.3%	1	.5%	5	2.8%
Other (specify)	0	.1%	1	.3%	0	.0%	0	.0%
Does not travel much	2	.6%	0	.0%	1	.5%	0	.0%
Does not drive	2	.5%	3	.8%	1	.5%	3	1.7%
Doesn't drive freeways	3	1.0%	0	.0%	2	1.0%	0	.0%
Public transit	0	.0%	1	.3%	0	.0%	0	.0%
Has seen person hit by a car	0	.1%	0	.0%	0	.0%	0	.0%
Does not have a car	3	.8%	0	.0%	1	.5%	1	.6%
Total # of respondents	354	100.0%	357	100.0%	201	100.0%	176	100.0%

QUESTION 40: Did you have any problems when you were using the call box?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
No problems	70	89.0%	64	84.2%	25	80.6%	35	92.1%
Tried to use call box, but wasn't connected or not working	1	.9%	4	5.3%	1	3.2%	3	7.9%
I spoke to an operator, but then I was disconnected	1	1.7%	1	1.3%	1	3.2%	0	.0%
I couldn't understand how to use the call box and gave up	0	.4%	0	.0%	1	3.2%	0	.0%
It seemed like a long time before operator spoke to me	2	2.5%	4	5.3%	1	3.2%	0	.0%
Other	1	1.3%	2	2.6%	1	3.2%	0	.0%
No one ever came	0	.0%	1	1.3%	0	.0%	0	.0%
Info was misunderstood	0	.4%	0	.0%	1	3.2%	0	.0%
Time took longer	1	1.3%	0	.0%	0	.0%	0	.0%
Didn't work	1	1.3%	0	.0%	0	.0%	0	.0%
Was a recording	1	1.3%	0	.0%	0	.0%	0	.0%
Total # of respondents	79	100.0%	76	100.0%	31	100.0%	38	100.0%

QUESTION 41: How important is it to have call boxes available to motorists in San Bernardino County?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very Important	376	86.8%	376	86.8%	195	84.1%	190	88.8%
Somewhat Important	46	10.6%	47	10.9%	29	12.5%	15	7.0%
Not Important	7	1.6%	8	1.8%	6	2.6%	8	3.7%
DON'T KNOW	4	1.0%	2	.5%	1	.4%	1	.5%
REFUSED	0	.1%	0	.0%	1	.4%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 42: Planning is currently underway for daily train service from Redlands to San Bernardino and destinations beyond. If this service were started, would you use it?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	257	59.4%	162	37.4%	1	33.3%	1	20.0%
No	158	36.5%	254	58.7%	2	66.7%	4	80.0%
DON'T KNOW	16	3.8%	17	3.9%	0	.0%	0	.0%
REFUSED	1	.3%	0	.0%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	3	100.0%	5	100.0%

**QUESTION 42A: QUESTION ASKED ONLY OF PEOPLE WHO SAID THEY WOULD USE THE TRAIN SERVICE:
Where would you take the train?**

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
City of San Bernardino only	88	34.1%	60	37.0%	1	100.0%	0	.0%
Riverside County	26	10.2%	12	7.4%	0	.0%	1	100.0%
Orange County	18	7.1%	10	6.2%	0	.0%	0	.0%
Montclair/Pomona area	7	2.7%	8	4.9%	0	.0%	0	.0%
Los Angeles	72	27.9%	40	24.7%	0	.0%	0	.0%
Other	6	2.2%	4	2.5%	0	.0%	0	.0%
DON'T KNOW	20	7.7%	12	7.4%	0	.0%	0	.0%
Las Vegas	2	.7%	6	3.7%	0	.0%	0	.0%
San Diego	3	1.3%	3	1.9%	0	.0%	0	.0%
Monterey	1	.4%	0	.0%	0	.0%	0	.0%
Fresno	0	.1%	0	.0%	0	.0%	0	.0%
Sacramento	0	.1%	0	.0%	0	.0%	0	.0%
Beach cities	4	1.6%	0	.0%	0	.0%	0	.0%
Desert cities	0	.1%	0	.0%	0	.0%	0	.0%
Anywhere it would go	9	3.7%	7	4.3%	0	.0%	0	.0%
Total # of respondents	257	100.0%	162	100.0%	1	100.0%	1	100.0%

QUESTION 61: Opinion regarding growth issues:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Local governments should decide growth issues on their own	56	13.0%	46	10.7%	37	16.1%	26	12.3%
Local governments should work with county on growth issues	262	61.0%	289	67.4%	140	60.9%	127	59.9%
State government should take an active role in growth issues	91	21.2%	73	17.0%	46	20.0%	53	25.0%
DON'T KNOW	20	4.7%	18	4.2%	6	2.6%	5	2.4%
REFUSED	1	.2%	3	.7%	1	.4%	1	.5%
Total # of respondents	430	100.0%	429	100.0%	230	100.0%	212	100.0%

QUESTION 62: What do you think should be the most important priority in planning for growth?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Improving jobs and the economy	278	64.1%	302	69.7%	168	72.4%	152	71.0%
Providing for social needs	59	13.6%	53	12.2%	19	8.2%	23	10.7%
Protecting the environment	82	19.0%	68	15.7%	37	15.9%	34	15.9%
DON'T KNOW	11	2.6%	9	2.1%	8	3.4%	5	2.3%
REFUSED	3	.7%	1	.2%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 77: Do you favor or oppose requiring students to meet standards in order to be promoted to the next grade?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Favor	377	87.1%	400	92.4%	209	90.1%	205	95.8%
Oppose	33	7.6%	20	4.6%	14	6.0%	8	3.7%
DON'T KNOW	21	4.9%	10	2.3%	8	3.4%	0	.0%
REFUSED	2	.5%	3	.7%	1	.4%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 78: Do you favor or oppose requiring teachers to pass competency tests as a way of improving schools in your community?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Favor	388	89.7%	399	92.1%	218	94.0%	201	93.9%
Oppose	22	5.1%	23	5.3%	8	3.4%	11	5.1%
DON'T KNOW	19	4.3%	7	1.6%	6	2.6%	1	.5%
REFUSED	4	.9%	4	.9%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 79: Do you favor or oppose holding parents accountable for students' behavior as a way of improving schools in your community?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Favor	346	80.0%	374	86.4%	192	82.8%	172	80.4%
Oppose	56	12.9%	38	8.8%	27	11.6%	30	14.0%
DON'T KNOW	27	6.2%	18	4.2%	13	5.6%	9	4.2%
REFUSED	4	.9%	3	.7%	0	.0%	3	1.4%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 81: Do you favor or oppose teaching core values to students as a way of improving schools in your community?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Favor	329	76.0%	339	78.3%	189	81.5%	181	84.6%
Oppose	53	12.2%	58	13.4%	23	9.9%	21	9.8%
DON'T KNOW	46	10.7%	31	7.2%	19	8.2%	11	5.1%
REFUSED	5	1.2%	5	1.2%	1	.4%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 82: What do you think is the best way to improve local public schools?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Set higher standards for student's academic achievement	107	24.7%	132	30.5%	53	22.8%	37	17.3%
Set higher standards for student's discipline	95	22.0%	93	21.5%	66	28.4%	55	25.7%
Increase school funding	73	16.9%	69	15.9%	45	19.4%	33	15.4%
Increase teacher training	117	27.1%	116	26.8%	54	23.3%	76	35.5%
None of the above	16	3.7%	13	3.0%	7	3.0%	7	3.3%
DON'T KNOW	19	4.4%	9	2.1%	6	2.6%	4	1.9%
REFUSED	5	1.2%	1	.2%	1	.4%	2	.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION 89: How much total time, in minutes, do you spend commuting both ways each day?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Less than one hour	163	66.5%	154	55.6%	66	56.4%	81	71.7%
1 to < 2 hours	48	19.6%	56	20.2%	24	20.5%	17	15.0%
2 to < 3 hours	19	7.8%	40	14.4%	15	12.8%	10	8.8%
3 to < 4 hours	3	1.1%	9	3.2%	2	1.7%	3	2.7%
4+ hours	7	2.9%	5	1.8%	3	2.6%	0	.0%
NOT APPLICABLE	3	1.4%	7	2.5%	7	6.0%	2	1.8%
DON'T KNOW	1	.6%	6	2.2%	0	.0%	0	.0%
REFUSED	0	.1%	0	.0%	0	.0%	0	.0%
Total # of respondents	245	100.0%	277	100.0%	117	100.0%	113	100.0%

Statistics

QUESTION 89: How much total time, in minutes, do you spend commuting both ways each day?

		REGION			
		East Valley	West Valley	Victor Valley	Desert
N	Valid	239	264	110	111
	Missing	193	169	122	103
Mean		51.11	62.91	55.78	40.72
Median		30.00	45.00	30.00	30.00
Std. Deviation		59.11	58.24	55.08	42.83
Minimum		0	0	0	0
Maximum		420	360	300	195

QUESTION B96: What county do you work in?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Riverside	30	12.4%	14	5.1%	5	4.3%	12	10.6%
San Bernardino	181	74.0%	166	59.9%	105	89.7%	99	87.6%
Orange	7	3.0%	13	4.7%	1	.9%	0	.0%
Los Angeles	23	9.3%	71	25.6%	4	3.4%	0	.0%
San Diego	0	.0%	1	.4%	0	.0%	0	.0%
Other	0	.0%	1	.4%	1	.9%	0	.0%
DON'T KNOW	0	.1%	5	1.8%	1	.9%	0	.0%
REFUSED	1	.6%	1	.4%	0	.0%	0	.0%
Western states	0	.0%	0	.0%	0	.0%	2	1.8%
San Francisco	1	.4%	0	.0%	0	.0%	0	.0%
All counties	0	.1%	2	.7%	0	.0%	0	.0%
All of southern California	0	.0%	3	1.1%	0	.0%	0	.0%
Total # of respondents	245	100.0%	277	100.0%	117	100.0%	113	100.0%

QUESTION B97: Previously you indicated that you are currently unemployed, are you:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Looking for work	28	14.6%	28	17.7%	23	19.8%	14	13.9%
A housewife/househusband and not looking for work outside	50	26.7%	74	46.8%	44	37.9%	28	27.7%
Not currently in workforce	106	56.5%	54	34.2%	47	40.5%	57	56.4%
REFUSED	4	2.1%	2	1.3%	2	1.7%	2	2.0%
Total # of respondents	188	100.0%	158	100.0%	116	100.0%	101	100.0%

QUESTION B98: Which of the following best describes your marital status?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Single, never married	72	16.7%	78	18.0%	31	13.4%	25	11.7%
Married	252	58.3%	289	66.7%	155	66.8%	137	64.0%
Divorced	71	16.5%	46	10.6%	26	11.2%	34	15.9%
Widowed	34	8.0%	14	3.2%	16	6.9%	14	6.5%
REFUSED	2	.5%	6	1.4%	1	.4%	2	.9%
Separated	0	.0%	0	.0%	3	1.3%	2	.9%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B99: Do you have any children that are under the age of 18?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	188	43.5%	222	51.3%	114	49.1%	102	47.7%
No	243	56.1%	208	48.0%	118	50.9%	111	51.9%
DON'T KNOW	1	.3%	0	.0%	0	.0%	0	.0%
REFUSED	0	.1%	3	.7%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B100: How would you describe your race and ethnicity?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Asian	11	2.5%	14	3.2%	7	3.0%	2	.9%
Black or African American	41	9.5%	38	8.8%	13	5.6%	15	7.0%
Hispanic or Latino	96	22.2%	128	29.6%	39	16.8%	33	15.4%
Caucasian or White	239	55.1%	209	48.3%	147	63.4%	143	66.8%
Other ethnic group	5	1.2%	2	.5%	2	.9%	3	1.4%
DON'T KNOW	3	.6%	2	.5%	1	.4%	4	1.9%
REFUSED	17	4.0%	22	5.1%	10	4.3%	6	2.8%
French	0	.1%	0	.0%	2	.9%	0	.0%
Indian	3	.6%	2	.5%	1	.4%	0	.0%
American Indian	10	2.3%	3	.7%	4	1.7%	6	2.8%
Irish	0	.0%	0	.0%	3	1.3%	1	.5%
Italian	2	.5%	5	1.2%	0	.0%	1	.5%
Mixed	2	.5%	7	1.6%	1	.4%	0	.0%
Dutch	0	.0%	0	.0%	1	.4%	0	.0%
German	0	.0%	0	.0%	1	.4%	0	.0%
Mexican American	1	.2%	1	.2%	0	.0%	0	.0%
Norwegian	1	.2%	0	.0%	0	.0%	0	.0%
Mullato	1	.2%	0	.0%	0	.0%	0	.0%
Portugese	1	.2%	0	.0%	0	.0%	0	.0%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B101: What was the last grade of school that you completed?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Some high school or less	53	12.2%	36	8.3%	30	12.9%	23	10.7%
High school graduate	117	27.0%	115	26.6%	75	32.3%	67	31.3%
Some college	131	30.2%	128	29.6%	72	31.0%	76	35.5%
College Graduate (Bachelors Degree)	73	16.9%	103	23.8%	39	16.8%	31	14.5%
Some Graduate work	13	3.1%	22	5.1%	5	2.2%	7	3.3%
Post-graduate degree	44	10.1%	25	5.8%	11	4.7%	9	4.2%
REFUSED	2	.5%	4	.9%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B102: How many cars do you have for your household?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
0	22	5.0%	13	3.0%	4	1.7%	12	5.6%
1	127	29.8%	94	22.0%	68	29.6%	59	27.7%
2	173	40.4%	194	45.3%	81	35.2%	97	45.5%
3	73	17.0%	91	21.3%	50	21.7%	30	14.1%
4	19	4.5%	26	6.1%	17	7.4%	11	5.2%
5	7	1.7%	9	2.1%	9	3.9%	2	.9%
6	4	1.0%	0	.0%	1	.4%	1	.5%
7	1	.2%	0	.0%	0	.0%	0	.0%
11	1	.2%	0	.0%	0	.0%	0	.0%
12 or more	0	.1%	1	.2%	0	.0%	1	.5%
Total # of respondents	428	100.0%	428	100.0%	230	100.0%	213	100.0%

QUESTION B103: Age of respondent

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
18-25	54	12.4%	36	8.3%	22	9.5%	27	12.6%
26-35	75	17.4%	86	19.9%	40	17.2%	37	17.3%
36-45	92	21.2%	127	29.3%	50	21.6%	51	23.8%
46-55	79	18.2%	89	20.6%	52	22.4%	34	15.9%
56-65	47	10.8%	38	8.8%	29	12.5%	32	15.0%
Over 65	63	14.5%	36	8.3%	33	14.2%	26	12.1%
DON'T KNOW	3	.6%	4	.9%	0	.0%	1	.5%
REFUSED	21	4.8%	17	3.9%	6	2.6%	6	2.8%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B104: How long have you lived in your county?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
5 or less	94	21.6%	98	22.6%	48	20.7%	60	28.0%
6-15	116	26.9%	148	34.2%	66	28.4%	52	24.3%
16-25	77	17.7%	79	18.2%	54	23.3%	29	13.6%
26-50	118	27.2%	91	21.0%	54	23.3%	60	28.0%
More than 50	26	6.1%	12	2.8%	10	4.3%	11	5.1%
DON'T KNOW	0	.0%	2	.5%	0	.0%	1	.5%
REFUSED	2	.6%	3	.7%	0	.0%	1	.5%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%

QUESTION B105: Which of the following categories best describes your total household or family income before taxes, from all sources, for 2000?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Less than \$25,000	92	21.2%	66	15.2%	50	21.6%	54	25.2%
\$25,000 to \$35,999	74	17.0%	61	14.1%	31	13.4%	40	18.7%
\$36,000 to \$49,999	66	15.2%	75	17.3%	33	14.2%	42	19.6%
\$50,000 to \$65,999	62	14.4%	43	9.9%	40	17.2%	29	13.6%
\$66,000 to \$79,999	37	8.5%	47	10.9%	25	10.8%	8	3.7%
\$80,000 to \$110,000	28	6.4%	60	13.9%	22	9.5%	14	6.5%
Over \$110,000	25	5.7%	36	8.3%	8	3.4%	3	1.4%
DON'T KNOW	8	1.9%	4	.9%	5	2.2%	4	1.9%
REFUSED	42	9.7%	41	9.5%	18	7.8%	20	9.3%
Total # of respondents	433	100.0%	433	100.0%	232	100.0%	214	100.0%