2000
Inland Empire
Annual Survey

San Bernardino County "Zone" Report

Inland
Empire
Research
Consortium

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THE 2000 INLAND EMPIRE ANNUAL SURVEY

We would like to thank the following organizations who generously contributed to this survey:

2000 INLAND EMPIRE ANNUAL SURVEY
SPECIAL ZONE EDITION BROKEN DOWN BY REGIONS
WITHIN SAN BERNARDINO COUNTY

INTRODUCTION

The Inland Empire Research Consortium (IERC) is pleased to present the 2000 San Bernardino County Special Zone Edition of the Inland Empire Annual Survey. Reflecting a major concern of SANBAG (San Bernardino Associated Governments), one of our major sponsors, this Special Zone Edition presents the annual survey findings for San Bernardino county, broken down into four regions: East Valley, West Valley, Desert, and Victor Valley. An annual Riverside County Special Zone Edition has also been prepared by request of RCTC (Riverside County Transportation Commission), another of our major sponsors. Further, the main Inland Empire Annual Survey report compares the results for the two counties.

The IERC represents a partnership between researchers from the Institute of Applied Research and Policy Analysis at CSUSB and the Center for Social and Behavioral Sciences Research at UCR. The purpose of the IERC is to conduct the Inland Empire Annual Survey each year and to focus on policy-related research pertaining to issues important to the Inland Empire region.

THE QUESTIONNAIRE

Questionnaire items reported in this Special Zone Edition were selected on the following basis: Several questions were incorporated from previous annual surveys of Riverside and San Bernardino counties for the purpose of tracking changes over time in the residents' perceptions about their quality of life and economic well-being, their views about the pressing issues of the day, and their ratings of public services and agencies. In addition, a number of standard demographic questions were also included for tracking purposes and for cross tabulation of findings. Tracking questions provide public agencies and business with trend data often needed in policy making and outcome assessments. Finally, the researchers also added proprietary questions that address data needs of special relevance to the contributors to this survey.

A draft copy of the questionnaire was submitted to the sponsors for their approval and modified where warranted. A Spanish version of the questionnaire was also produced. The survey instrument was then pre-tested, and some minor changes to the wording and order of some items were made. The questionnaire is attached as Appendix I.

SAMPLING METHODS

Telephone survey respondents were randomly selected from a comprehensive sample frame consisting of all telephone working blocks which contain residential telephone numbers in Riverside and San Bernardino Counties. This is a standard random sampling approach for studies of this nature. In order to ensure accuracy of findings, 2,238 residents were surveyed from the two-county area for a 95 percent level of confidence and an accuracy of approximately plus/minus 2 percent for overall two-county findings.

Sample size of the two counties varied slightly due to the over-sampling of some of the regional zones in San Bernardino and Riverside Counties. As a result, 1,096 residents of San Bernardino County were surveyed, for an accuracy of at a plus or minus 2.8 percent and 95 percent level of confidence.

To ensure an acceptable accuracy of findings within each of these regions, a sample size of at least 200 respondents was required. The accuracy of the zone data presented in this Special Edition, however, varies depending on the number of respondents sampled within each zone. **Due to weighting considerations to remove the effects of the over-sampling, the reader will note a discrepancy between the actual sample size and the total number of cases reported in the data tables for San Bernardino County as a whole.** For the list of cities within each zone, see Appendix II.

Telephone interviews were conducted by the Institute of Applied Research at California State University, San Bernardino using computer assisted telephone interviewing (CATI) equipment and software. The surveys were conducted between October 13, 2000 and December 1, 2000.

INTRODUCTION TO FINDINGS

As a preface to the zone findings, a few general comments are in order. As highlighted in the Inland Empire Survey Annual Report dealing with the two-county area, the commonly held belief that San Bernardino and Riverside County residents differ dramatically in attitudes, opinions, and beliefs is generally dispelled. Instead two county residents were found to be remarkably similar in their ratings of the Inland Empire as a place to live, perceptions about the economy and quality of life, evaluations of public services, views about major issues, and beliefs about social and political philosophies. But as this report illustrates there are more differences *within* each county than there are *between* counties.

This report includes a sufficient number of data points (4 surveys, conducted from 1997 to 2000) to conduct more extensive and more valid trend analyses than in previous reports, both for the two-county area as a whole and for each individual county.

For a full data display of findings, see Appendix II.

THE FINDINGS

RATINGS OF THE COUNTY

OVERVIEW: Within each zone, the majority of residents rate San Bernardino County as a good place to live, citing nice living area, low crime, "not crowded," affordable housing, and good schools as important factors in their evaluation of county life.   Respondents continue to cite high crime as the "worst" thing about living in the county, even (for the first time) in the Desert area. Smog returns to this year's list of the most negative things about county life, and traffic congestion is mentioned in the West Valley.

Consistent with last year's findings, the majority of zone residents rate the County as a good or very good place to live. Responding to the question, "Overall, how would you rate your county as a place to live?"   As in the last report, West valley residents gave the County the highest ratings and East Valley residents the lowest. The other two zones fell in between the two extremes.

Table 1. Ratings of the County as a Place to Live

	East Valley %	West Valley %	Victor Valley %	Desert %
Very good	13	17	14	15
Fairly good	43	59	59	47
Neither good nor bad	27	20	21	24
Fairly bad	12	2	2	7
Very bad	4	1	2	5

Countywide, the predominant reasons for positive ratings of the county ("very good" or "fairly good") included: Nice living area, low crime, "not crowded," affordable housing, and good schools. These findings matched those from previous annual surveys. There were some differences between zones, however. For example, 19% of West Valley respondents noted low crime, as opposed to only 7% of East Valley respondents. Also, more West Valley respondents cited "good schools" as a reason for their positive opinions than did respondents in other zones. Further, Victor Valley and Desert respondents mentioned good air quality as a positive quality of their county, whereas very few East or West Valley respondents noted that characteristic.

For the few zone residents who view the County as either a "fairly bad" or "very bad" place to live, the only reason of significance offered was "high crime" (mentioned by 27 East Valley respondents out of the 54 with negative feelings about the county).

To further probe respondents' views about their counties, *all* respondents (regardless of whether they thought their county was a good or bad place to live) were asked to indicate the one BEST and one MOST NEGATIVE thing about living in the county. Countywide, respondents felt that the BEST things included: Good central location, climate/temperature, affordable housing, affordable cost of living/low taxes, not crowded, good living area, and proximity to the mountains/desert/beach areas. Although the zones are relatively similar with respect to responses offered, some significant differences do exist. East Valley respondents, for example, cite "close to mountains" as an important positive factor, whereas this was rarely mentioned by respondents from other zones. Victor Valley and Desert respondents also differed from other zones in citing good air quality as one of the best things about living in their area.

When zone residents were asked to respond to the question "In your opinion what is the ONE most negative thing about living in the county," high crime led the list of complaints *in all zones*, whereas last year it was not the leading issue for the Desert Zone. In 3 of 4 zones,

however, fewer people mentioned it than last year (although all changes were within or *nearly* within the margin of error). Specifically, 32% of East Valley residents (down 2% from last year), 16% of West Valley residents (down 3% from last year), and 13% of Victor Valley residents (down 7% from last year) cited crime as the most negative thing about living in the County. On the other hand, this year 15% of Desert respondents mentioned crime, up from 12% last year, which in turn was up from 7% the previous year. These findings suggest that Desert residents may increasingly be seeing crime as a significant problem in their area. These findings may also suggest that the Desert area, which at one time was perceived as significantly different from the other 3 zones in makeup, attitudes, and beliefs, may be increasingly coming to resemble the other areas due to marked population increase and its attendant problems.

Last year, we noted that air pollution had dramatically disappeared as a highly salient negative thing about County life in the minds of respondents. This year it has returned in two of the four zones.

Table 2. % Mentioning Smog as a "Negative Thing"

	East Valley %	West Valley %	Victor Valley %	Desert %
1998-1999	11.0	15.0	7.0	3.0
1999-2000	0.3	2.2	0.0	0.0
2000	15.6	15.0	3.2	1.2

One final comment about the "negative things" noted by respondents. Traffic congestion was listed by West Valley respondents (unlike respondents in the other three zones) as one of the most negative things about living in the county.

ECONOMIC EVALUATIONS AND FUTURE PROSPECTS

OVERVIEW: Significant differences exist among zone residents over the state of the county's economy, with most of the respondents in three of four zones rating the economy only as "fair." In contrast West Valley respondents predominantly rate the economy as "good" or "excellent." The vast majority of zone residents, however, indicate that their family finances have either improved or stayed the same as last year. There is a mixed picture of the County's economy and personal finances, however the majority of respondent in all four zones expecting to be better off by next year.

When asked the baseline question "In general, how would you rate the economy in the county today," San Bernardino County residents have remained consistent (and not overwhelmingly positive) in their responses over the past three years. As pointed out last year, there is one notable exception. Within the West Valley, most people rate the economy as "excellent" or "good," although there has been a significant drop in those ratings from last year (see Table 3).   In the other three zones, however the most-often mentioned rating is only "fair." This has been relatively consistent (within the margin of error) over time.   It should also be noted, that in these zones a substantial number of respondents stated that the economy is "poor" (13% in East Valley, 15% in Victor Valley, and 18% in the Desert).

Table 3. % Rating the County's Economy as "Excellent" or "Good"

	2000 Survey %	1999-2000 Survey %	1998-1999 Survey %	1997 Survey %
East Valley	39	35	39	20
West Valley	51	62	56	46
Victor Valley	37	39	33	14
Desert	37	39	39	24

In addition to rating the economic well being of the county, respondents offered their perceptions about their own *personal* economic well being. Responding to the question "In comparison to a year ago, would you say that you and your family are better off, worse off, or the same," the vast majority of respondents in all four zones (85% or more) generally reported being either "the same" or "better off." Further, the majority of respondents in three out of the four zones expect to be "better off" in terms of their family finances a year from now. Only Desert respondents are slightly less optimistic about their future financial prospects, with only 47% expecting their finances to improve over the next year. An even more impressive display of optimism is that less than 5% of respondents in any zone feel that they will be "worse off" than they are now.   These findings are generally consistent with those in the last report.

Another indicator of personal economic well being is the question: "Thinking about your household income, would you say that it is *enough so that you can save money* or buy some extras, *just enough to meet your bills and obligations,* or *is it not* enough to meet your bills and

obligations?" Consistent with last year's findings, a substantial number of people within all zones indicated that money was tight and that they had just enough to pay their bills. In addition, a troubling number indicated that they don't have enough money to meet their bills and obligations (17% in the Desert – up from 10% last year, 12% in Victor Valley – down from 17% last year). There is clearly a polarization occurring between the 35% – 42% (depending on the zone) indicating that they have enough money to save and buy extras, vs. those who report being somewhat strapped for funds.

On the other hand, the vast majority of respondents in all zones view the purchase of a house as an "excellent" or "good" investment, reflecting the increase in the County's housing prices over the last year.

Finally, another indicator in the mixed picture about the economy is the fear about losing a job. Over 70% of the respondents in all zones express no concern whatsoever about losing their job. But this seemingly rosy picture must be interpreted in light of the fact that the figures are slightly more negative this year when compared to last, particularly in the Desert. Further, when our respondents were asked to offer reasons why some college graduates are leaving the area after graduation, the most common response in all zones was that there are not enough high paying jobs in the area. Whether or not this response is an accurate indicator of why people leave the area is of course open to question. What is *not* open to debate is that the common response ("not enough high paying jobs") reflects a general and pervasive perception about the county's economic base.

Generally, then, our findings are consistent with what one would expect in a "class society." While the future continues to brighten for some respondents, the trend is not uniform. There are still a substantial number of individuals who believe their economic situation is fairly marginal, particularly in the Desert zone. It is important to note, however, that these survey findings reflect opinions prior to (or concurrent with) three important events: (1) the presidential election, (2) the energy crisis, and (3) the marked slowdown in the national and local economies, with an accompanying drop in consumer confidence.

MOST IMPORTANT COMMUNITY PROBLEM

OVERVIEW: Crime (and crime-related activity) continues to be perceived as the most important city or community problem.

Zone residents continue to view crime and crime-related activity (e.g. drugs, gangs, and graffiti) as the number one problem facing their communities. When asked, "Considering all of the problems that face your community, which ONE city or community problem do you consider to be the most important," there was an *increase* (within the margin of error) in the percentage of people who indicated that crime (or crime-related activity) was the most important problem in the community in all four zones.

Table 4. % Mentioning Crime or Crime-Related Activity as the Most Important Problem

	East Valley %	West Valley %	Victor Valley %	Desert %
1998-1999 Survey	39	39	36	26
1999-2000 Survey	45	39	29	25
2000 Survey	46	35	35	28

Lack of jobs (Desert, 18%, and Victor Valley ,12%) and schools (East Valley, 12% and West Valley, 16%) were the second most frequently mentioned community problems.

FEAR OF CRIME AND CRIME-RELATED ISSUES

OVERVIEW: Respondents remain fearful of crime, however within three of the four zones the level of fear has stabilized (i.e., remained within the margin of error) when compared with previous years.

A significant number of respondents in all zones remain "very fearful" or "somewhat fearful" of being the victim of a serious crime. Similarly to last year's findings, East and West Valley respondents (48% and 39%, respectively) are the most fearful, followed by Victor Valley (33%) and the Desert (24%). But one notable difference exists when this year's findings are compared with those of the previous year. Within the East Valley, the fear of being the victim of a serious crime rose by 10%.

Table 5. % "Very Fearful" or "Somewhat Fearful" of being the victim of a serious crime

	East Valley %	West Valley %	Victor Valley %	Desert %
1998-1999 Survey	48	38	33	20
1999-2000 Survey	38	36	37	23
2000 Survey	48	39	33	24

The vast majority of respondents within each zone, when asked to respond to the question "Have you ever been the victim of a serious crime, or costly crime," continue to respond "No." These figures are consistent with the previous years in Victor Valley and the Desert zones, but are at or outside the margin of error in East Valley (69% responding "no" last year vs. 75% this year) and West Valley (68% last year vs. 76% this year).

This year, a new baseline question was introduced in the survey in order to probe the issue of safety a bit more. Specifically, respondents were asked the question: "Is there any area within a mile of your house in which you are afraid to walk at night?" For the Inland Empire as a whole (Riverside and San Bernardino counties combined), an unsettling 38% of respondents state that they live within such areas. East Valley respondents, in particular, indicated a special concern, with 44% indicating such fear. The figures for the other three zones are significantly lower (32% West Valley, 31% Victor Valley, and a surprising 36% in the Desert zone).

In summary, crime and safety issues remain a major and persistent issue/problem within the county.

EVALUATIONS OF SELECTED PRIVATE
AND PUBLIC SERVICES

OVERVIEW: *In general, Inland Empire respondents continue to show stability in their views regarding the private and public services included in previous Annual Surveys. Police/Sheriff services, shopping, and parks/recreation services are rated quite highly. On the other hand, street/road maintenance, entertainment, and transportation options continue to be problem areas. Evaluations of public schools continue to decline among San Bernardino County respondents.*

Each year the Annual Survey includes questions regarding respondents' evaluations of local services from both the private and public sectors. The data (Table 6) show relative stability

over time in rankings, with only slightly fewer respondents rating services as "excellent" or "good" when compared with the previous survey.

Table 6. Percent Rating Local Services as Excellent or Good				
	East Valley	West Valley	Victor Valley	Desert
Police/Sheriff	63	67	57	61
Parks/Recreation	51	67	56	48
Streets/Roads	29	42	19	22
Public Schools	37	43	45	37
Shopping	51	78	55	38
Transportation Options	35	40	25	30
Museum	30	22	14	26
Entertainment	41	54	29	14

As in previous years, police/sheriff services continue to receive the highest rankings overall, although West Valley respondents rated shopping higher than police/sheriff services. Shopping is rated second highest in all other zones.

Evaluations of public schools have declined since last year in all zones, with an especially sharp drop in West Valley ratings. Last year, when reviewing the public school ratings, we noted that the relatively low percentage of "excellent" or "good" ratings was possibly due to the high number of "don't know" responses to this question. This year the numbers in the "don't know" category decreased sharply, yet the percentages of "excellent" or "good" rankings still declined. There are various interpretations/explanations of these findings, which range from poor PR by the schools, to negative reviews in the press, to the voucher issue (which is partially based on the concept that the public system is in disarray), to a possible actual decrease in quality.

As was the case in previous years, the evaluation of street and road maintenance is at or near the bottom of evaluations of all services.   Further, there has been a significant decline in ratings, particularly in the West Valley (from 53% last year to this year's 42%). Clearly this is an issue that has yet to be successfully addressed within the county.

Entertainment and cultural opportunities (museums) are also given low marks, as are local transportation options.

COMMUTING ISSUES

OVERVIEW: Most respondents spend less than 1 hour commuting to and from work each day. But a significant number of San Bernardino County residents report their commuting time to be 2 hours or longer each day (particularly in Victor Valley). These finding are consistent with the past two years' results. The vast majority of San Bernardino County residents commute to work within their own county, although it is noteworthy that over a quarter of West Valley respondents report working in Los Angeles County. San Bernardino County respondents do not support transportation funding strategies that place the financing burden squarely on freeway users and drivers.

The majority of respondents within all four zones report total commuting times (to and from work) of less than 1 hour, with the highest proportions of such less-than-one-hour commuters in the Desert zone (75%) and the lowest number of less-than-one-hour commuters now being reported in Victor Valley (43%). West Valley, which registered the lowest number of less-than-one hour commuters (56%) last year, rose slightly to 59% this year (remaining within the margin of error). Put another way, there are significant differences in total commute time for the four zones: East Valley, 50 minutes; West Valley, 60 minutes; Victor Valley, 80 minutes, and Desert, 41 minutes.

Although a large majority of respondents report commuting a total of less than one hour each day, a significant number of respondents commute for longer times. Indeed, many San Bernardino County respondents commute for over two hours (11 % of East Valley, 18% of West Valley, 28% of Victor Valley, and 9% of Desert respondents). Longer commuting time, of course, takes its toll in terms of personal lifestyle, individual costs for gas and maintenance, implications for energy consumption, and county and state costs for the required road improvements and maintenance.

In this year's questionnaire, the respondents' were asked what they considered to be "an unacceptably long" commute time, and how they would adjust their personal lifestyles when faced with such an unacceptable commute time. Within all zones, the vast majority of residents consider any commute time **over one hour** to be unacceptable. When asked what they would do in such circumstances, the most common responses in all four zones dealt with switching jobs or carpooling, with riding Metrolink a distant third solution.

Although this current study was not targeted at commuters (and therefore does not include sufficient numbers of long-distance commuters to yield sophisticated analysis), the preceding findings nevertheless have some fascinating implications, particularly in light of the fact that the number of long-distance commuters will likely increase over time in the absence of significant economic development within the county. Cross-tabulations suggest that many of the respondents who indicated they would switch jobs are predominantly in the fields of education, the service industry, management/administration, and clerical/kindred workers. These people should be seen as valuable *potential* members of San Bernardino County's labor force who may become *actual* members of the labor force assuming the current economic development efforts within the county produces a sufficient amount of jobs that match their skill level and career interests. In addition, we would argue that for purposes of new business development/attraction, these people should be included in any description of the county's available labor pool. In summary, therefore, economic development efforts may result in a decrease in long-distance commuter traffic (and place more of a burden on local roads). Obviously, however, developing jobs in the Inland Empire to stabilize the commuting population is not cost-free. Further, it must be acknowledged that job-development programs might not produce the requisite number of jobs required to make a dent in reducing long-distance commuters.

Where do San Bernardino residents work? Most respondents work within San Bernardino County. But the West Valley zone continues to register the highest amount of inter-county commuting, with 42% traveling outside the county (the largest group, 27%, to Los Angeles County).

Turning our attention to another issue, we asked respondents whether an increase in gas prices during the past year had caused people to drive less. Countywide, 47% of respondents indicated that they had, indeed, chosen to drive less during the past year due to the increase in gas prices. This trend was not observed uniformly throughout the county, however. The percentages of East Valley and West Valley respondents indicating a decrease in driving (45% and 46%, respectively) were significantly lower than the percentages for Victor Valley (55%) and Desert respondents (54%).

What the above findings suggest is that a significant number of county respondents report driving less due to high gas prices. What specific changes did they make in the way they travel?

The most frequently offered responses involved carpooling/vanpooling and various forms of reducing driving such as combining car trips ("planning better"), reducing driving, and staying home more often. It is a bit discouraging that very few respondents in any zone reported riding the Metrolink or taking the bus. Efforts to divert respondents to alternative forms of transportation will have to be intensified before these figures significantly increase.

In another transportation-related question, respondents were read a list of 5 transportation strategies and asked to indicate which one strategy they felt was the *most* important in terms of improving traffic conditions.

Table 7. % Considering Transportation Improvement Strategy as MOST Important

Strategy	East Valley %	West Valley %	Victor Valley %	Desert %
Build/widen freeways	34	34	29	23
Repair/maintain existing streets/freeways	21	16	20	24
Increase public bus frequency and routes	18	15	15	20
Build/widen local streets and roads	10	11	14	11
Increase commuter rail service and routes	12	14	17	10
Other	2	7	3	6
Don't Know/refused	2	3	3	6

Table 7 emphasizes strongly the overall preference for increasing the capacity of freeways by building and widening freeways. This is consistent with last year's findings. Clearly the respondents are less optimistic about the strategies involving public transportation, whether rail or bus, as a means of improving traffic problems. Very few zone differences exist, with the notable exception of Desert respondents who are less interested in building and widening freeways, and more interested in the repair and maintenance of existing streets and freeways. Those respondents are also more sympathetic than respondents from the other zones to increasing public bus frequency and routes.

Next, respondents were asked a series of questions dealing with their likelihood to support various methods to pay for transportation projects. The results of these items are summarized in Table 8.

Table 8. How Likely Respondents Are to Support Methods to Pay for Transportation Projects (% "Very likely" or "Somewhat likely")

	East Valley	West Valley	Victor Valley	Desert
Continue existing sales tax	60	70	62	61
New development fees	49	56	51	40
More toll lanes	35	47	43	32
Special charges to use freeways at rush hour	24	28	20	23
Fees based on miles driven	25	25	25	20
Higher gas taxes	12	10	11	7

The results in Table 8 suggest that there is substantial support (particularly in the West Valley zone) for continuing the existing sales tax as a method of financing new transportation projects. New development fees seem to have moderate support (other than in the Desert). Respondents in all zones overwhelmingly reject higher gas taxes, and there is only weak support for more toll lanes (particularly in the East Valley and Desert zones). Clearly, policies that place the financing burden squarely on freeway users and drivers tend to elicit strong levels of opposition.

Respondents were also asked how helpful carpool lanes are in managing traffic problems. In previous surveys, carpool lanes received fairly high levels of support, and these findings are reaffirmed in this year's survey. Countywide, nearly 90% of respondents felt that carpool lanes are "very helpful" or "somewhat helpful." There are few differences between zones.

MEASURE "I," METROLINK, AND OTHER ISSUES

OVERVIEW: Very few San Bernardino County respondents were aware of Measure I, and among those few who are aware of the issue in the abstract, very few were able to indicate what it was about. Metrolink awareness is high, and ridership is moderate (especially in East and West Valley). Victor Valley respondents support the proposed "down the hill" service.

San Bernardino County residents were asked a series of items regarding Measure I and Metrolink, with the following results:

An overwhelming majority (76%) of county respondents report being unaware of Measure I, with the lowest level of awareness registered among Victor Valley and Desert respondents. Of the roughly 24% of county respondents who indicated an awareness, only a handful were able to verbalize how these funds are being used.

Awareness of Metrolink is highest in East and West Valley where over 96% of respondents report that they are aware of such service. But awareness diminishes in Victor Valley (89% awareness) and the Desert (70%), as one would expect due to the lack of Metrolink service offered in those areas. The highest percentage of Metrolink use is among West Valley respondents (33%) and East Valley (28%), followed by Victor Valley (17%) and Desert (9%). In East Valley and West Valley, the vast majority of Metrolink riders take the line for entertainment, whereas Victor Valley and Desert respondents are split in their usage between entertainment and business uses. The reader should interpret these results with caution given the small numbers in each zone.

Finally, Victor Valley respondents were asked whether they would consider using a "down the hill" premium commuter bus service which soon will be offered to transport High Desert riders to San Bernardino and Rancho Cucamonga. A majority (56%) answered in the affirmative.

CONFIDENCE IN LOCAL PUBLIC OFFICIALS

*OVERVIEW: **The majority of zone residents in all four zones are confident that their elected city officials will adopt policies that will benefit the general community. Ratings are slightly higher than last year's. On the other hand, a significant proportion of people within each of the four zones still expressed either "not much" or "no" confidence in their elected officials.***

Respondents were asked: "How much confidence do you have that the elected officials in your city will adopt policies that will benefit the general community?" A majority of respondents in all zones indicated that they are confident that their elected city officials will adopt policies that will benefit the community. On the other hand, a significant proportion of people within each of the four zones expressed either "not much" or "no" confidence in their elected officials: East Valley, 35% (down from 38% last year); West Valley, 24% (down from last year's 27%); Victor Valley, 38% (down from 40% in 1999); and Desert, 39% (down from 42%).

CONCLUSIONS

In this report we have presented zone-specific findings from the 2000 Inland Empire Annual Survey. The reader is urged to read the general two-county report in which we compare

the results of Riverside County and San Bernardino County respondents. Further, the reader is encouraged to review the full data display (attached) for the complete listing of survey results. Subsequent papers will address issues such as fair treatment by police and sheriffs, immigration, and other issues.

Once again, we wish to thank the sponsors of the Inland Empire Annual Survey for their generosity and commitment to this project.

For questions about the Inland Empire Annual Survey, please feel free to call the authors: Shel Bockman (909-880-5733), Max Neiman (909-787-2196), and Barbara Sirotnik (909-880-5729).

APPENDIX I

Questionnaire

INLAND EMPIRE ANNUAL SURVEY, 2000
Non-Proprietary Questions

Following is a copy of the 2000 survey. The proprietary questions have been removed.
Therefore, this questionnaire is missing questions 18, 19, 22 through 24, and 77 through 89.
Please be aware of the following notations:

X   *Baseline questions (questions we ask each year) are numbered starting with a B (e.g. B1)*

X   *Questions to be conducted with a sample of 1,000 for the entire Inland Empire (rather than 1,000 for each county) are numbered with the designation S (e.g. SB18, a baseline question, or S55, a sponsor question)*

_____

SHELLO   Hello, I am calling from the Institute of Applied Research at Cal State San Bernardino.

SHEAD   Are you the head of this household or his or her spouse?
1.   Yes   [SKIP TO INTRO]
2.   No   [CONTINUE]
3.   DON'T KNOW/NO RESPONSE
4.   REFUSED

SHEAD2   Is the head of the household or his or her spouse at home?
1.   Yes   [SKIP TO INTRO]
2.   No   [CONTINUE]
3.   DON'T KNOW/NO RESPONSE
4.   REFUSED

INTRO   California State University San Bernardino and the University of California Riverside are conducting a scientific study of public opinion on a variety of issues. Answers to this survey will be used by Inland Empire officials to make policy decisions and your opinions are very important to represent your point of view in our study. This survey takes about 15 minutes to complete. Your identity and your responses will remain completely anonymous and confidential, and of course, you are free to decline to answer any particular survey question.

I should also mention that this call may be monitored by my supervisor for quality control purposes only. Is it alright to ask you these questions now**?**
1.   YES [SKIP TO BEGIN]
2.   NO

APPT   Is it possible to make an appointment to ask you the survey questions at a more convenient time?
1.   Yes (SPECIFY)_____
2.   No

BEGIN   I'd like to begin by asking you some general questions.

B1.   First, what city do you live in?
        1.   Code directly _____
        2.   DON'T KNOW
        3.   REFUSED

B2.   What is your zip code?
        1.   Code directly _____
        2.   DON'T KNOW
        3.   REFUSED

B3.   Overall, how would you rate _____ County as a place to live? Would you say it
        is Very Good, Fairly Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?
        1.   Very good
        2.   Fairly good
        3.   Neither good nor bad
        4.   Fairly bad
        5.   Very bad
        6.   DON'T KNOW
        7.   REFUSED

B4.   What one or two factors were the most important to you when you gave me your rating of
        the county?
        (Specify)_____
                        _____ DON'T KNOW
                        _____ REFUSED

ROTATE THE FOLLOWING TWO QUESTIONS (B3 and B4)
B5.   In your opinion, what is the ONE best thing about living in County?
        (Specify)_____
                        _____ DON'T KNOW
                        _____ REFUSED
* USE CODING FROM LAST YEAR

B6.   In your opinion, what would you say is the ONE most negative thing about living in
        County?
        (Specify) _____
                        _____ DON'T KNOW
                        _____ REFUSE
* USE CODING FROM LAST YEAR

7. Please tell me how strongly do you agree with the following statement:

	Strongly Agree	Agree	Disagree	Strongly Disagree	DON'T KNOW	REF
Continued POPULATION growth in the Inland Empire will produce mainly positive results for residents.	1	2	3	4	5	6

B8. In comparison to a year ago, would you say that you and your family are financially better off or worse off or the same?
   1. Better off
   2. Same
   3. Worse off
   4. DON'T KNOW
   5. REFUSE

B9. Thinking about your household income, would you say that it is enough so that you can save money and buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?
   1. Enough to save and buy extras
   2. Just enough to pay bills
   3. Not enough
   4. DON'T KNOW
   5. REFUSE

B10. Now looking ahead, do you think that a year from now you and your family will be Better off, worse off, or just about the same as you are now?
   1. Better off
   2. Same
   3. Worse off
   4. DON'T KNOW
   5. REFUSE

B11. Are you currently employed?
   1. Yes
   2. No
   3. DON=T KNOW
   4. REFUSED

B12. **ASK ONLY IF CURRENTLY EMPLOYED**:
   Do you work full time or part time?
   1. Full time
   2. Part time
   3. REFUSED

B13. **ASK ONLY IF CURRENTLY EMPLOYED**:
What is your occupation? Specify _____
* USE CODING FROM LAST YEAR

B14. **ASK ONLY IF CURRENTLY EMPLOYED**:
How concerned are you that you might lose your job? Would you say you are:
1.   Very concerned
2.   Somewhat concerned
3.   Not at all concerned
4.   DON'T KNOW
5.   REFUSED

B15. In general, how would you rate the economy in _____ County today? Would you
say that it is Excellent, Good, Fair, or Poor?
1.   Excellent
2.   Good
3.   Fair
4.   Poor
5.   DON'T KNOW
6.   REFUSED

IEEP
16.   Many of our region's college graduates leave the area after graduation. What do you think
is the main reason for their leaving:
1.   There are not enough jobs
2.   There are not enough high-paying jobs
3.   They want to try a different living environment
4.   OTHER
5.   DON'T KNOW
6.   REFUSED

IEEP
17.   The Inland Empire needs more jobs in which of the following areas:
[CHECK ALL THAT APPLY]
1.   Manufacturing
2.   Distribution
3.   Industry
4.   High technology
5.   Medical field
6.   Education
7.   Retail
8.   Construction
9.   Government
10.   Engineering

11. Aerospace
12. Any other [SPECIFY:]
13. NO RESPONSE

B20. Do you think, in general that buying a home in _____ County today is an excellent, good, only fair, or a poor investment?
1. Excellent
2. Good
3. Fair
4. Poor
5. DON'T KNOW
6. REFUSED

B21. Considering all of the problems that face YOUR community or city, which ONE city or community problem do you consider to be the most important?
1. (SPECIFY _____)
2. DON'T KNOW
3. REFUSED
*USE THE CODING CATEGORIES FROM LAST YEAR.....

*NOTE: THE NEXT THREE QUESTIONS (#19, #20, #21) REQUIRE A SAMPLE SIZE OF 1,000 FOR THE _ENTIRE_ INLAND EMPIRE, RATHER THAN 1,000 FOR _EACH_ COUNTY X THE DESIGNATION ASB≅ INDICATES ASHORT SAMPLE≅ QUESTION

SB25. In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime? Would you say that you are...
1. Very fearful
2. Somewhat fearful
3. Not too fearful, or . . .
4. Not at all fearful
5. DON'T KNOW
6. REFUSED

SB26. Have you ever been the victim of a serious, violent, or costly crime?
1. Yes
2. No
3. DON'T KNOW
4. REFUSED

S27. Is there any area within one mile of your house in which you are afraid to walk at night?
1. Yes
2. No
3. DON'T KNOW
4. REFUSED

TRANS: I would now like to ask you some questions about voting.

B28. Are you currently registered to vote?

1. Yes
2. No
3. DON=T KNOW
4. REFUSED TO ANSWER

B29. Which of the following best describes your political party affiliation: Democrat, Republican, Independent, or some other party?
   1. Democrat
   2. Republican
   3. Independent
   4. Some other Party
   5. None
   5. DON=T KNOW
   6. REFUSED TO ANSWER

B30. Would you say that you vote in all elections, only some, hardly ever or never?
   1. In all elections
   2. Only in some
   3. Hardly ever
   4. Never
   5. DON'T KNOW
   6. REFUSED

B31. Politically, do you consider yourself to be..... **INTERVIEWER: READ OPTIONS**
   1. Very liberal
   2. Somewhat liberal
   3. Middle of the road
   4. Somewhat conservative
   5. Very conservative
   6. DON=T KNOW
   7. REFUSED

Now I am going to ask you a few questions about immigration.
32. Regarding LEGAL immigration, should the level of legal immigration into the United States be reduced?
   1. Yes
   2. No
   3. DON=T KNOW
   4. REFUSED

33. How friendly would you say the relationship is today between the United States and Mexico? Would you say this relationship is:
   1. Very friendly
   2. Somewhat friendly
   3. Not very friendly or
   4. Hostile
   5. DON=T KNOW

6.   REFUSED

(TRANS) Now, I'd like to ask you how you rate some of the local public and private services you are supposed to receive. For each would you let me know if you believe the service is excellent, good, fair, or poor. **(ROTATE B28 - B33)**

		Excellent	Good	Fair	Poor	DON'T KNOW	REFUSE
B34.	Police/Sheriff	1	2	3	4	5	6
B35.	Parks and Recreation	1	2	3	4	5	6
B36.	The way streets and roads are kept up	1	2	3	4	5	6
B37.	Public schools	1	2	3	4	5	6
B38.	Shopping	1	2	3	4	5	6
39.	Transportation	1	2	3	4	5	6
40.	Museum	1	2	3	4	5	6
B41.	Entertainment	1	2	3	4	5	6

42.   How strongly do you agree with the following statement:
Generally, all Inland Empire residents can expect to be treated fairly by policemen or sheriffs. Do you:
1.   Strongly agree
2.   Agree
3.   Can't say
4.   Disagree
5.   Strongly disagree
6.   REFUSED

B43.   How much confidence do you have that the elected officials in your city will adopt policies that will benefit the general community? Would you say you have a "great deal", "some", "not much," or "no confidence?"
1.   A great deal of confidence
2.   Some confidence
3.   Not much confidence
4.   No confidence
5.   DON'T KNOW
6.   REFUSED

SUPERINTENDENT OF SCHOOLS

The next few questions concern local public schools:

44. Which of the following statements comes CLOSEST to your point of view? The best way to improve local public schools is to:
    1.   Set higher standards for student academic achievement
    2.   Set higher standards for student discipline
    3.   Increase school funding
    4.   Increase teacher training

45. California schools rank 40th nationwide in school funding. If schools were to be funded closer to the national average how should we spend the increased funds?
[CHECK ALL THAT APPLY]
    1.   Textbooks and classroom supplies
    2.   Computers and Internet access
    3.   Increasing teachers' salaries
    4.   Improvement to school facilities
    5.   More school safety officers
    6.   More school site counselors
    7.   OTHER: Specify
    8.   DON'T KNOW
    9.   REFUSED

46. Local schools have implemented a number of reforms in the past few years, including Class Size Reduction and a Statewide Assessment System. How much do you think the **statewide assessment system** has improved your local schools? Has it improved them a lot, some, or not at all?
    1.   A lot
    2.   Some
    3.   Not at all
    4.   DON'T KNOW
    5.   REFUSED

47. How about **class size reduction**?
    1.   A lot
    2.   Some
    3.   Not at all
    4.   DON'T KNOW
    5.   REFUSED

TRANS: Now I am going to ask you a series of questions regarding transportation issues.
[ONLY ASK NEXT QUESTION OF PEOPLE WHO ARE WORKING]
B48. When thinking about your travel to and from work, on the average, how much total time, **in minutes**, do you spend commuting **both ways** each day?
    1.   Doesn't apply; don't work outside home or I am not employed
    2.   Average total time: MINUTES _____

3.   DON'T KNOW
4.   REFUSED

49.   Some commuters complain that they spend too much time on the road each day. For you,
       what would be a **round-trip** commute time that you would consider to be **too long?**
       [INTERVIEWER: RECORD ROUND TRIP TIME IN MINUTES]

50.   Suppose your commute time would become unacceptably long. What would you do?
       [CHECK ALL THAT APPLY]
       (ONLY IF NEED TO PROBE: Would you…)
       1.   Switch jobs
       2.   Move
       3.   Carpool
       4.   Take the Metrolink
       5.   Take the bus
       6.   Telecommute
       7.   OTHER: (Specify)

B51.   What county do you work in?
       1.   Riverside
       2.   San Bernardino
       3.   Orange
       4.   Los Angeles
       5.   San Diego
       6.   Other:_____

SANBAG AND RCTC QUESTIONS:

52.   Has the increase in gas prices during the past year caused you to drive less?
       1.   Yes
       2.   No [SKIP #53]
       3.   DON'T KNOW
       4.   REFUSED

53.   **If yes**, what changes have you made in the way you travel? **[ONE ANSWER]**
       1.   Carpooling and/or vanpooling
       2.   Metrolink
       3.   Riding the bus
       4.   Taking the train
       5.   Walking
       6.   Bicycling

7.   Changed jobs or moved
8.   Other (please specify)
9.   DON'T KNOW
10.   REFUSED

54.   Traffic congestion in the Inland Empire is going to continue to worsen. I am about to read a list of five transportation strategies that may help improve traffic conditions in your area. Once I've read the list, please tell me what you believe to be the MOST important strategy that should be pursued in your county.
      1.   Build and/or widen freeways
      2.   Build and/or widen local streets and roads
      3.   Repair and maintain the condition of existing freeways and streets
      4.   Increase commuter rail service frequency and routes
      5.   Increase public bus frequency and routes
      6.   Another strategy that is not listed
      7.   DON'T KNOW
      8.   REFUSED

55.   I'm going to read that list one more time. This time please tell me what you think would be the LEAST important strategy.
      1.   Build and/or widen freeways
      2.   Build and/or widen local streets and roads
      3.   Repair and maintain the condition of existing freeways and streets
      4.   Increase commuter rail service frequency and routes
      5.   Increase public bus frequency and routes
      6.   Some other strategy that is not listed
      7.   DON'T KNOW
      8.   REFUSED

SB COUNTY AND RIV COUNTY
56.   In many states, toll roads have been built as an alternative to paying for transportation improvements. In recent years, toll roads have been built in Southern California. Do you favor the development of toll roads in Southern California as an effective way of funding transportation improvements?
      1.   Yes
      2.   No
      3.   DON'T KNOW
      4.   REFUSED

ASK VV RESPONDENTS ONLY [DETERMINE BY CITY]

57. In the Victorville area, a "down the hill" premium commuter bus service will soon be offered to transport High Desert riders to San Bernardino and Rancho Cucamonga. Is this a service you would consider using?
    1. Yes
    2. No
    3. DON'T KNOW
    4. REFUSED

SB COUNTY ONLY

58. The Metrolink train provides service to Los Angeles, Orange County and other destinations. Are you aware of the Metrolink?
    1. Yes
    2. No
    3. DON'T KNOW
    4. REFUSED

SB COUNTY ONLY

59. Have you ever used the Metrolink?
    1. Yes
    2. No [SKIP TO #61]
    3. DON'T KNOW
    4. REFUSED

SB COUNTY ONLY

60. **If yes**, for what purpose?
    1. Business/commuting to work
    2. Trips for entertainment/pleasure
    3. Both
    4. Other (SPECIFY)_____
    5. DON'T KNOW
    6. REFUSED

SB COUNTY ONLY

61. In 1989, San Bernardino County residents approved Measure I, a ½ cent sales tax to pay for transportation improvements. Are you aware of Measure I?
    1. Yes
    2. No [**SKIP TO #63]**
    3. DON'T KNOW
    4. REFUSED

SB COUNTY ONLY

62. Can you tell me how these funds are being used?

_____

RIV COUNTY ONLY

63. On a typical day, how much of a problem is FREEWAY traffic? Would you say it is . . .
    1. No problem at all
    2. Somewhat of a problem
    3. A large problem
    4. DON'T KNOW
    5. REFUSED

RIV COUNTY ONLY

64. On a typical day, how much of a problem is LOCAL traffic? Would you say it is. . .
    1. No problem at all
    2. Somewhat of a problem
    3. A large problem
    4. DON'T KNOW
    5. REFUSED

RIV COUNTY ONLY

65. In 1988, Riverside County residents voted on a ballot proposition called MEASURE A which increased the sales tax by ½ cent to pay for transportation improvements. Measure A passed by 78.9%. Can you recall if you supported or opposed this measure?
    1. Supported
    2. Opposed
    3. Didn't vote or didn't live in Riverside County in 1988
    4. DON'T KNOW/RECALL
    5. REFUSED

RIV COUNTY ONLY

66. The Measure A transportation sales tax is set to expire in 2009. Today it is the primary source of transportation funding in the county, surpassing what the county receives from state or federal sources. If an election were held today, would you vote yes or no on a ballot measure to extend the half-cent sales tax to fund transportation projects in Riverside County**?**
    1. Yes
    2. No
    3. DON'T KNOW
    4. REFUSED

RIV COUNTY ONLY

67. Do you favor allowing local sales taxes for transportation to pass with a simple majority

instead of a two-thirds vote?
1.   Favor a majority vote
2.   Oppose (favor requiring a two-thirds vote)
3.   DON'T KNOW
4.   REFUSED

RIV COUNTY ONLY

68.   In recent years, concern for the environment has become an important public interest. Of the following statements, which BEST describes your position regarding the importance of new transportation projects versus protection of the environment?
1.   Transportation improvements are *always* more important than protecting the environment.
2.   Transportation improvements are more important, but actions to protect the environment must be taken.
3.   Protecting the environment is more important than transportation improvements but some limited improvements could be built.
4.   *No* transportation improvements should be constructed in environmentally sensitive areas.
5.   DON'T KNOW
6.   REFUSED

69.   How likely are you to support the following methods to pay for transportation projects? Are you very likely, somewhat likely, or not at all likely to support these methods?

		VL	SL	NL
1.	Higher gas taxes	1	2	3
2.	Continue existing transportation sales taxes	1	2	3
3.	More toll lanes	1	2	3
4.	Fees based on the number of miles you drive	1	2	3
5.	Special charges to use the freeways during rush hour	1	2	3
6.	New development fees	1	2	3

70.   Carpool lanes are designed for use by vehicles with two or more passengers and reduce the number of cars using the other adjacent lanes on the freeway. Do you feel these lanes are: very helpful, somewhat helpful, or not helpful at all.
1.   Very helpful
2.   Somewhat helpful
3.   Not helpful at all
4.   DON'T KNOW
5.   REFUSED

OMNITRANS

ASK IN DESIGNATED ZIP CODES:
71.   Can you tell me the name of your local bus service? (DO NOT PROMPT)

1.   Omnitrans [SKIP TO #73]
2.   No / Don't know
3.   Other: Specify

ASK IN DESIGNATED ZIP CODES:
72.   **If did NOT answer Omnitrans:**
      Have you heard of Omnitrans?
      1.   Yes
      2.   No
      3.   DON'T KNOW
      4.   REFUSED

ASK IN DESIGNATED ZIP CODES:
73.   Have you used either Omnitrans Regular Bus Service or Omnitrans Access or Dial-A-Ride Service in the past 6 months?
      1.   Omnitrans Regular Bus Service
      2.   Access or Dial-A-Ride Service
      3.   Both
      4.   Neither
      5.   DON'T KNOW
      6.   REFUSED

ASK IN DESIGNATED ZIP CODES:
74.   How would you rate your overall perception of Omnitrans, even if you have never used it personally? Would you say that Omnitrans is:
      1.   Excellent
      2.   Good
      3.   Fair
      4.   Poor
      5.   DON'T KNOW
      6.   REFUSED

ASK IN DESIGNATED ZIP CODES:
75.   Have you seen or heard any advertising for Omnitrans **in the past 6 months?**
      1.   Yes
      2.   No [SKIP TO #77]
      3.   DON'T KNOW [SKIP TO #77]
      4.   REFUSED [SKIP TO #77]

76.   **If yes:**
      Where did you see or hear the advertising?

1. TV
2. Radio
3. Newspaper
4. Direct Mail
5. Bus Shelters
6. Side of Buses
7. Movie Theatre
8. OTHER: Specify…
9. DON'T KNOW
10. REFUSED

(TRANS) And finally we'd like to ask a few questions about you and your background...

B90. **ASK IF CURRENTLY UNEMPLOYED**: Previously you indicated that you are currently unemployed. Are you…
1. Looking for work
2. A housewife/househusband and not looking for work outside the home; or
3. Not currently in workforce
4. REFUSED

B91. Which of the following best describes your marital status?
1. Single, never married [SKIP TO #92]
2. Married
3. Divorced [SKIP TO #92]
4. Widowed [SKIP TO #92]
5. REFUSED [SKIP TO #92]

B92. **[ASK ONLY IF THE PERSON IS MARRIED]** Which of the following describes your spouse's status? Employed full time, employed part time, homemaker, unemployed and looking for work, or unemployed and NOT currently looking for work?
1. Employed full-time
2. Employed part-time
3. Home-maker
4. Unemployed, looking for work
5. Unemployed, not currently looking for work
6. DON'T KNOW
7. REFUSED

B93. Do you have any children that are under the age of 18?
1. Yes

2.   No
3.   DON=T KNOW
4.   REFUSED

B94.   How would you describe your race and ethnicity?
1.   Asian (Specify)
2.   Black or African American
3.   Hispanic or Latino
4.   Caucasian or White
5.   Other ethnic group (specify)_____
6.   DON=T KNOW
7.   REFUSED

B95.   What was the last grade of school that you completed?
1.   Some high school or less
2.   High school graduate
3.   Some college
4.   College graduate (Bachelor=s degree)
5.   Some graduate work
6.   Post-graduate degree
7.   DON=T KNOW
8.   REFUSED

B96.   How many cars do you have for your household? ____ cars

B97.   What was your age at your last birthday? _____ Years

B98.   How long have you lived in _____ County? _____ Years (ROUND UP)

B99.   Which of the following categories best describes your total household or family income
        before taxes, from all sources, for 1999?
1.   Less than $25,000
2. $25,000 to $35,999
3. $36,000 to $49,999
4. $50,000 to $65,999
5. $66,000 to $79,999
6. $80,000 to $110,000
7.   Over $110,000
8.   DON=T KNOW
9.   REFUSED

Well, that's it. Thank you very much for your time - we appreciate it.

INTERVIEWER QUESTIONS

IQ1.   The respondant was...
       1. Male
       2. Female
       3. Couldn't tell

IQ2.   How cooperative was the respondent?
       1. Cooperative
       2. Uncooperative
       3. Very Uncooperative

IQ3.   How well did the respondent understand the questions?
       1. Very easily
       2. Easily
       3. Some difficulty
       4. Great deal of difficulty

IQ4.   In what language was the interview conducted?
       1. English
       2. Spanish

Interviewer name:_____
Date:_____
Time:_____

APPENDIX II

Data Display

2000 Inland Empire Annual Survey
San Bernardino County Regional Breakdown
Non-Proprietary Data Display

QUESTION B3: Overall, how would you rate the county as a place to live? Would you say it is Very Good, Farily Good, Neither Good Nor Bad, Fairly Bad, or Very Bad?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very good	42	12.7%	62	17.2%	28	13.7%	31	15.4%
Fairly good	141	42.7%	214	59.4%	122	59.5%	95	47.3%
Neither good nor bad	90	27.3%	72	20.0%	44	21.5%	49	24.4%
Fairly bad	41	12.4%	6	1.7%	5	2.4%	14	7.0%
Very bad	13	3.9%	4	1.1%	5	2.4%	10	5.0%
DON'T KNOW	3	.9%	2	.6%	1	.5%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as VERY GOOD or FAIRLY GOOD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Nice living area	32	19.0%	35	13.9%	21	14.9%	16	14.4%
Low crime	12	7.1%	47	18.7%	14	9.9%	16	14.4%
Not crowded	11	6.5%	25	9.9%	20	14.2%	15	13.5%
Affordable housing, good variety	10	6.0%	25	9.9%	17	12.1%	5	4.5%
Good schools	10	6.0%	26	10.3%	9	6.4%	5	4.5%
Close to everything	14	8.3%	24	9.5%	5	3.5%	4	3.6%
Good Climate	12	7.1%	6	2.4%	13	9.2%	14	12.6%
Quiet area	7	4.2%	22	8.7%	8	5.7%	3	2.7%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as VERY GOOD or FAIRLY GOOD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Good air quality	3	1.8%	3	1.2%	11	7.8%	17	15.3%
Good people	10	6.0%	10	4.0%	8	5.7%	5	4.5%
High crime	10	6.0%	12	4.8%	4	2.8%	3	2.7%
Low cost of living	5	3.0%	8	3.2%	9	6.4%	4	3.6%
Better than a big city (LA)	5	3.0%	4	1.6%	9	6.4%	2	1.8%
Good community service	6	3.6%	8	3.2%	2	1.4%	2	1.8%
Job variety, availability	4	2.4%	8	3.2%	4	2.8%	2	1.8%
Close to mountains, beach, desert, river, etc.	8	4.8%	4	1.6%	3	2.1%	2	1.8%
Clean	3	1.8%	7	2.8%	5	3.5%		
Transportion, good (public)	3	1.8%	4	1.6%	1	.7%	4	3.6%
Good police	2	1.2%	4	1.6%	4	2.8%	2	1.8%
Good economy	2	1.2%	7	2.8%	2	1.4%		
No gangs	4	2.4%	1	.4%	2	1.4%	2	1.8%
Good quality of life	5	3.0%	2	.8%	1	.7%	1	.9%
Clean and not run down	4	2.4%	2	.8%	1	.7%	1	.9%
Low taxes	1	.6%	5	2.0%	1	.7%	1	.9%
Bad air quality	2	1.2%	2	.8%	3	2.1%		
Good place to raise family	3	1.8%	3	1.2%	1	.7%		
Entertainment, lots to do	2	1.2%	4	1.6%	1	.7%		
No traffic	1	.6%	2	.8%	1	.7%	3	2.7%
Bad Streets	2	1.2%	1	.4%	4	2.8%		
High activity, gangs	4	2.4%	2	.8%	1	.7%		
Bad appearance	3	1.8%	3	1.2%				
Far from everything	1	.6%			2	1.4%	2	1.8%
Bad police	2	1.2%	2	.8%			1	.9%
Good growth	2	1.2%	1	.4%	2	1.4%		

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as VERY GOOD or FAIRLY GOOD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Poor economy	1	.6%	1	.4%	2	1.4%	1	.9%
Good city council	2	1.2%	1	.4%	2	1.4%		
Need more jobs	1	.6%	1	.4%	1	.7%	1	.9%
Good place for kids	1	.6%	2	.8%			1	.9%
Growth, too much	2	1.2%	2	.8%				
Bad city council			4	1.6%				
Good public transportation			1	.4%	2	1.4%	1	.9%
Good shopping centers	2	1.2%	1	.4%	1	.7%		
Good medical			2	.8%			1	.9%
Bad housing	1	.6%	2	.8%				
Good county			1	.4%	1	.7%	1	.9%
No graffiti			2	.8%	1	.7%		
Bad climate	1	.6%	2	.8%				
Need more industry	2	1.2%			1	.7%		
Close to family and friends	1	.6%	2	.8%				
Easy access to freeways			3	1.2%				
Good streets			3	1.2%				
Desert is ignored, out of the loop	1	.6%					1	.9%
Bad county			1	.4%			1	.9%
Too crowded	1	.6%	1	.4%				
Variety of people	1	.6%	1	.4%				
Bad finance			1	.4%	1	.7%		
Too much racism			1	.4%			1	.9%
High activity, drugs			1	.4%	1	.7%		
High povery			1	.4%	1	.7%		
No activity, drugs					1	.7%	1	.9%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as VERY GOOD or FAIRLY GOOD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Lack of accessibility for disabled			1	.4%			1	.9%
No street lights	2	1.2%						
Good laws			1	.4%	1	.7%		
Good property value			2	.8%				
Bad image					1	.7%		
Politicians, bad	1	.6%						
Lack of community services					1	.7%		
Poor medical			1	.4%				
Nothing to do					1	.7%		
Too many insects (ants)			1	.4%				
Bad public transportation							1	.9%
Too much traffic			1	.4%				
Good finance					1	.7%		
High cost of living	1	.6%						
Bad laws					1	.7%		
Poor water quality							1	.9%
Graffiti			1	.4%				
Environmental issues			1	.4%				
Lack of activities for youth					1	.7%		
Lack of consideration for seniors							1	.9%
Total # of cases	168	134.5%	252	144.8%	141	149.6%	111	131.5%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as NEITHER GOOD NOR BAD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
High crime	21	30.0%	15	27.8%	5	13.9%	4	10.5%
Nice living area	6	8.6%	6	11.1%	2	5.6%		
Low crime	3	4.3%	5	9.3%	4	11.1%	1	2.6%
Bad air quality	6	8.6%	3	5.6%	1	2.8%	1	2.6%
Transportion, good (public)	4	5.7%	3	5.6%	3	8.3%		
High activity, gangs	3	4.3%	4	7.4%	1	2.8%	2	5.3%
Bad appearance	3	4.3%	3	5.6%	1	2.8%	2	5.3%
Far from everything			1	1.9%	1	2.8%	6	15.8%
Clean and not run down	6	8.6%	2	3.7%				
Too crowded	2	2.9%	3	5.6%	3	8.3%		
Quiet area	1	1.4%	5	9.3%	2	5.6%		
Bad climate	3	4.3%	1	1.9%	2	5.6%	2	5.3%
Affordable housing, good variety	3	4.3%	4	7.4%				
Close to everything	3	4.3%	2	3.7%	1	2.8%	1	2.6%
Good Climate	1	1.4%	2	3.7%	3	8.3%	1	2.6%
Job variety, availability	5	7.1%	1	1.9%			1	2.6%
Need more jobs	3	4.3%	1	1.9%	2	5.6%	1	2.6%
Bad people	2	2.9%	1	1.9%	1	2.8%	2	5.3%
Bad Streets	2	2.9%			3	8.3%	1	2.6%
High activity, drugs	2	2.9%	1	1.9%	3	8.3%		
Nothing to do	1	1.4%					4	10.5%
Growth, too much			1	1.9%			4	10.5%
Welfare, homeless high			1	1.9%			4	10.5%
Bad police			1	1.9%			3	7.9%
Low cost of living	2	2.9%	1	1.9%			1	2.6%
Poor economy	1	1.4%			1	2.8%	2	5.3%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

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QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as NEITHER GOOD NOR BAD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Variety of people			1	1.9%	1	2.8%	1	2.6%
Good schools	3	4.3%						
No gangs			2	3.7%	1	2.8%		
Bad city council	1	1.4%					2	5.3%
Clean	2	2.9%						
Close to mountains, beach, desert, river, etc.	2	2.9%						
Good air quality					2	5.6%		
Good people			1	1.9%	1	2.8%		
Lack of community services					1	2.8%	1	2.6%
Good economy	1	1.4%	1	1.9%				
Entertainment, lots to do			1	1.9%	1	2.8%		
Bad public transportation	1	1.4%	1	1.9%				
Too much traffic			1	1.9%	1	2.8%		
Not crowded	1	1.4%						
DON'T KNOW					1	2.8%		
Bad image	1	1.4%						
Bad county	1	1.4%						
OTHER			1	1.9%				
Good growth							1	2.6%
Bad housing	1	1.4%						
Noise	1	1.4%						
Minorities, too many			1	1.9%				
Bad finance	1	1.4%						
Low taxes	1	1.4%						
Too much racism			1	1.9%				
High child support			1	1.9%				

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as NEITHER GOOD NOR BAD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Good quality of life	1	1.4%						
High poverty			1	1.9%				
Bad laws			1	1.9%				
Need more industry	1	1.4%						
Dumps, landfills					1	2.8%		
Unsafe drivers			1	1.9%				
Lack of youth guidance			1	1.9%				
Don't like the desert							1	2.6%
Graffiti	1	1.4%						
Good property value							1	2.6%
Total # of cases	70	147.1%	54	153.7%	36	136.1%	38	131.6%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as FAIRLY BAD or VERY BAD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
High crime	27	52.9%	2	20.0%	5	50.0%	2	9.5%
Bad air quality	5	9.8%	2	20.0%	1	10.0%	3	14.3%
Bad people	6	11.8%	1	10.0%			3	14.3%
High activity, gangs	6	11.8%					2	9.5%
High activity, drugs	2	3.9%			1	10.0%	4	19.0%
Clean and not run down	6	11.8%						
Transportion, good (public)	2	3.9%	1	10.0%	2	20.0%		

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B4: What one or two factors were the most important to you when you gave me your rating of the county?
(Respondents rating the County as FAIRLY BAD or VERY BAD)

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Poor economy	2	3.9%	1	10.0%			1	4.8%
Bad appearance	4	7.8%						
Bad police	2	3.9%			1	10.0%		
Bad finance	1	2.0%					2	9.5%
Bad city council	2	3.9%					1	4.8%
Low crime			2	20.0%				
Bad county	1	2.0%			1	10.0%		
Too crowded	1	2.0%					1	4.8%
Nothing to do	1	2.0%					1	4.8%
Bad Streets					1	10.0%	1	4.8%
Bad climate	1	2.0%					1	4.8%
High povery	2	3.9%						
Bad laws	1	2.0%	1	10.0%				
Welfare, homeless high							2	9.5%
Affordable housing, good variety	1	2.0%						
Desert is ignored, out of the loop					1	10.0%		
Job variety, availability					1	10.0%		
Nice living area			1	10.0%				
Good place for kids							1	4.8%
Need more jobs							1	4.8%
Variety of people	1	2.0%						
Bad housing	1	2.0%						
Noise	1	2.0%						
Growth, too much					1	10.0%		
Good schools			1	10.0%				
Too much traffic	1	2.0%						

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Too much racism			1	10.0%				
No gangs			1	10.0%				
High cost of living							1	4.8%
Good public transportation							1	4.8%
Poor water quality							1	4.8%
Lack of youth guidance			1	10.0%				
Illegal immigrants					1	10.0%		
Total # of cases	51	151.0%	10	150.0%	10	160.0%	21	138.1%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B5: In your opinion, what is the ONE best thing about living in the county?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Climate/temperature	44	15.2%	19	5.9%	24	13.0%	33	20.0%
Good central location	54	18.7%	40	12.4%	14	7.6%	10	6.1%
Not crowded	15	5.2%	28	8.7%	15	8.2%	15	9.1%
Affordable cost of living, low taxes	9	3.1%	36	11.2%	16	8.7%	8	4.8%
Affordable housing	23	8.0%	27	8.4%	12	6.5%	6	3.6%
Good living areas	21	7.3%	25	7.8%	9	4.9%	8	4.8%
Close to mountains, beach, desert, river	31	10.7%	14	4.3%	6	3.3%	8	4.8%
Quiet and peaceful	9	3.1%	17	5.3%	14	7.6%	15	9.1%
Air quality -- little smog	3	1.0%	1	.3%	22	12.0%	17	10.3%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

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QUESTION B5: In your opinion, what is the ONE best thing about living in the county?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Rural environment	8	2.8%	18	5.6%	5	2.7%	8	4.8%
Less crime -- feel safe	4	1.4%	20	6.2%	7	3.8%	7	4.2%
Friendly people	14	4.8%	15	4.7%	6	3.3%	3	1.8%
Lots of space	7	2.4%	6	1.9%	14	7.6%	9	5.5%
Schools	8	2.8%	17	5.3%	3	1.6%	1	.6%
Job availability	7	2.4%	10	3.1%	7	3.8%	5	3.0%
Scenery, beautiful, good views	11	3.8%	7	2.2%	7	3.8%	2	1.2%
Family	13	4.5%	10	3.1%	2	1.1%	0	.0%
Access to shopping, entertainment, culture	5	1.7%	10	3.1%	2	1.1%	4	2.4%
Recreation (golf, hobbies, parks,etc)	5	1.7%	2	.6%	2	1.1%	3	1.8%
NOTHING	4	1.4%	2	.6%	2	1.1%	3	1.8%
Less traffic	1	.3%	3	.9%	3	1.6%	3	1.8%
Availability of public services	0	.0%	7	2.2%	0	.0%	2	1.2%
Diversity of people	3	1.0%	4	1.2%	0	.0%	1	.6%
Medical community	3	1.0%	1	.3%	0	.0%	3	1.8%
Good politicians	0	.0%	1	.3%	2	1.1%	4	2.4%
Other	0	.0%	3	.9%	0	.0%	1	.6%
Good quality of life	3	1.0%	1	.3%	0	.0%	0	.0%
Growth, progressive area	0	.0%	3	.9%	1	.5%	0	.0%
EVERYTHING	1	.3%	1	.3%	1	.5%	0	.0%
Good freeways	2	.7%	0	.0%	0	.0%	0	.0%
Good transportation	1	.3%	0	.0%	1	.5%	0	.0%
Variety of living options	1	.3%	0	.0%	1	.5%	0	.0%
Church	0	.0%	0	.0%	1	.5%	1	.6%
Economy, good	1	.3%	1	.3%	0	.0%	0	.0%
Kids, more aware	0	.0%	0	.0%	0	.0%	1	.6%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B5: In your opinion, what is the ONE best thing about living in the county?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Friendly business atmosphere	0	.0%	1	.3%	0	.0%	0	.0%
Total # of cases	289	107.6%	322	108.7%	184	108.2%	165	109.7%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B6: In your opinion, what is the ONE most negative thing about living in the county?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Crime	98	31.9%	49	16.3%	25	13.2%	25	14.7%
Smog	48	15.6%	45	15.0%	6	3.2%	2	1.2%
Traffic congestion	11	3.6%	33	11.0%	9	4.7%	1	.6%
Gangs	28	9.1%	18	6.0%	2	1.1%	5	2.9%
Not enough jobs	18	5.9%	7	2.3%	12	6.3%	9	5.3%
NOTHING	8	2.6%	21	7.0%	7	3.7%	10	5.9%
Atmosphere	12	3.9%	10	3.3%	14	7.4%	9	5.3%
Cleanliness, run down	20	6.5%	8	2.7%	4	2.1%	4	2.4%
Overpopulated	11	3.6%	17	5.7%	3	1.6%	4	2.4%
Drugs	8	2.6%	4	1.3%	11	5.8%	11	6.5%
Roads need improvement	3	1.0%	6	2.0%	14	7.4%	7	4.1%
Inefficient political system	7	2.3%	4	1.3%	10	5.3%	3	1.8%
Police department	5	1.6%	6	2.0%	3	1.6%	9	5.3%
Too far from things	2	.7%	4	1.3%	4	2.1%	13	7.6%
Long commute	2	.7%	9	3.0%	7	3.7%	3	1.8%
Poor public transportation	4	1.3%	7	2.3%	3	1.6%	6	3.5%
Poor school systems	3	1.0%	5	1.7%	7	3.7%	3	1.8%
Poverty	8	2.6%	5	1.7%	3	1.6%	1	.6%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B6: In your opinion, what is the ONE most negative thing about living in the county?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Graffiti	6	2.0%	6	2.0%	4	2.1%	0	.0%
Wind	2	.7%	7	2.3%	5	2.6%	2	1.2%
Large number of welfare recipients/homeless/poor	4	1.3%	1	.3%	1	.5%	9	5.3%
Lack of entertainment	3	1.0%	4	1.3%	3	1.6%	5	2.9%
Too large	1	.3%	3	1.0%	4	2.1%	6	3.5%
Other	4	1.3%	6	2.0%	1	.5%	2	1.2%
Low wages	3	1.0%	4	1.3%	4	2.1%	0	.0%
Economy is bad	5	1.6%	2	.7%	1	.5%	2	1.2%
Don't like the area	4	1.3%	2	.7%	1	.5%	2	1.2%
Taxes	2	.7%	2	.7%	2	1.1%	2	1.2%
Lack of services	0	.0%	1	.3%	4	2.1%	3	1.8%
Unfriendly people	2	.7%	3	1.0%	2	1.1%	1	.6%
Ignore desert, don't do anything to upgrade it	1	.3%	0	.0%	4	2.1%	3	1.8%
Lack of cultural activities	1	.3%	3	1.0%	2	1.1%	1	.6%
Too expensive	1	.3%	3	1.0%	2	1.1%	1	.6%
Bad image	4	1.3%	3	1.0%	0	.0%	0	.0%
Parol inmates in the area	0	.0%	1	.3%	3	1.6%	1	.6%
No programs for children	1	.3%	2	.7%	0	.0%	2	1.2%
Too much construction	0	.0%	4	1.3%	0	.0%	0	.0%
Lack of medical care	0	.0%	0	.0%	0	.0%	4	2.4%
Gas prices	0	.0%	0	.0%	2	1.1%	2	1.2%
Distance to shopping	0	.0%	0	.0%	2	1.1%	1	.6%
Lack of a sense of community	0	.0%	0	.0%	3	1.6%	0	.0%
High cost, water, insurance, gas, food	1	.3%	0	.0%	1	.5%	1	.6%
Too far from LA and other major cities	0	.0%	2	.7%	1	.5%	0	.0%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B6: In your opinion, what is the ONE most negative thing about living in the county?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Poor shopping	2	.7%	0	.0%	1	.5%	0	.0%
Growth, too slow	0	.0%	1	.3%	1	.5%	1	.6%
Everything geared toward main cities (Riv and SB)	0	.0%	0	.0%	0	.0%	2	1.2%
Illegal immigrants	0	.0%	1	.3%	1	.5%	0	.0%
Cow smell	0	.0%	2	.7%	0	.0%	0	.0%
City of San Bernardino	0	.0%	1	.3%	0	.0%	1	.6%
Transportation, bus	0	.0%	0	.0%	1	.5%	1	.6%
Too much diversity	0	.0%	1	.3%	0	.0%	1	.6%
Pollution	0	.0%	1	.3%	0	.0%	1	.6%
Overpopulated schools	0	.0%	2	.7%	0	.0%	0	.0%
Environment disregarded	0	.0%	1	.3%	0	.0%	1	.6%
Conservative views	1	.3%	0	.0%	0	.0%	1	.6%
Too far from the water	1	.3%	0	.0%	0	.0%	0	.0%
Racial problems	0	.0%	1	.3%	0	.0%	0	.0%
Post office, not good	1	.3%	0	.0%	0	.0%	0	.0%
Parental involvement is lacking	0	.0%	1	.3%	0	.0%	0	.0%
The city of Fontana	0	.0%	1	.3%	0	.0%	0	.0%
English- lack of english speaking people	0	.0%	0	.0%	1	.5%	0	.0%
Salespeople, solicitors	0	.0%	0	.0%	1	.5%	0	.0%
Liberal views	0	.0%	0	.0%	0	.0%	1	.6%
Total # of cases	307	112.7%	300	110.0%	190	106.3%	170	108.8%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION 7: Continued POPULATION growth in the Inland Empire will produce mainly positive results for residents. Do you:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Strongly Agree	14	9.2%	13	6.7%	13	11.9%	10	9.3%
Agree	45	29.4%	88	45.4%	48	44.0%	43	39.8%
Disagree	60	39.2%	58	29.9%	35	32.1%	37	34.3%
Strongly Disagree	25	16.3%	30	15.5%	11	10.1%	11	10.2%
DON'T KNOW	9	5.9%	5	2.6%	2	1.8%	6	5.6%
REFUSED	0	.0%	0	.0%	0	.0%	1	.9%
Total # of respondents	153	100.0%	194	100.0%	109	100.0%	108	100.0%

QUESTION B8: In comparison to a year ago, would you say that you and your family are financially better off or worse off or the same?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Better off	126	38.2%	159	44.2%	86	42.0%	80	39.8%
Same	168	50.9%	159	44.2%	93	45.4%	93	46.3%
Worse off	34	10.3%	37	10.3%	25	12.2%	27	13.4%
DON'T KNOW	2	.6%	4	1.1%	1	.5%	1	.5%
REFUSE	0	.0%	1	.3%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B9: Thinking about your household income, would you say that it is enough so that you can save money or buy some extras, just enough to meet your bills and obligations, or is it not enough to meet your bills and obligations?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Enough to save and buy extras	135	40.9%	150	41.7%	73	35.6%	71	35.3%
Just enough to pay bills	154	46.7%	163	45.3%	105	51.2%	92	45.8%
Not enough	39	11.8%	43	11.9%	25	12.2%	35	17.4%
DON'T KNOW	0	.0%	3	.8%	0	.0%	1	.5%
REFUSE	2	.6%	1	.3%	2	1.0%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B10: Now looking ahead, do you think that a year from now you and your family will be better off, worse off, or just about the same as you are now?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Better off	172	52.1%	223	61.9%	117	57.1%	95	47.3%
Same	134	40.6%	111	30.8%	74	36.1%	83	41.3%
Worse off	14	4.2%	11	3.1%	7	3.4%	9	4.5%
DON'T KNOW	9	2.7%	14	3.9%	6	2.9%	12	6.0%
REFUSE	1	.3%	1	.3%	1	.5%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION B11: Are you currently employed?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	215	65.2%	256	71.1%	128	62.4%	121	60.2%
No	114	34.5%	104	28.9%	77	37.6%	76	37.8%
DON'T KNOW	1	.3%	0	.0%	0	.0%	1	.5%
REFUSED	0	.0%	0	.0%	0	.0%	3	1.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B12: Do you work full time or part time?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Full time	182	84.7%	217	84.8%	106	82.8%	92	76.0%
Part time	33	15.3%	39	15.2%	22	17.2%	29	24.0%
Total # of respondents	215	100.0%	256	100.0%	128	100.0%	121	100.0%

QUESTION B13: What is your occupation?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Service workers except private household (e.g. bartenders)	38	18.3%	31	12.2%	19	15.1%	17	14.3%
Education (teacher, tutor)	27	13.0%	30	11.8%	16	12.7%	11	9.2%
Manager and administrators	17	8.2%	29	11.4%	6	4.8%	8	6.7%
Clerical and "kindred" workers (e.g. secretaries, insurance)	17	8.2%	19	7.5%	2	1.6%	19	16.0%
Crafts & "kindred" workers (e.g. construction, electricians)	12	5.8%	18	7.1%	14	11.1%	8	6.7%
Health care (e.g. nurse, X-ray)	18	8.7%	15	5.9%	8	6.3%	7	5.9%
Sales workers (e.g. salespeople, insurance agents, real est)	7	3.4%	14	5.5%	14	11.1%	4	3.4%

QUESTION B13: What is your occupation?

	East Valley Count	East Valley Col %	West Valley Count	West Valley Col %	Victor Valley Count	Victor Valley Col %	Desert Count	Desert Col %
Laborer, except farm (e.g. gardeners)	12	5.8%	10	3.9%	4	3.2%	2	1.7%
Self employed - business owner	2	1.0%	16	6.3%	4	3.2%	4	3.4%
Transport Equipment Operative (e.g. truck driver, delivery)	8	3.8%	5	2.0%	7	5.6%	2	1.7%
Military	0	.0%	0	.0%	1	.8%	20	16.8%
Operatives, except transport (e.g. welders, dressmakers)	7	3.4%	8	3.1%	2	1.6%	3	2.5%
Police, firefighter	5	2.4%	9	3.5%	3	2.4%	3	2.5%
Supervisor	2	1.0%	10	3.9%	6	4.8%	1	.8%
Professional-Technical (e.g. physician, lawyer, engineer)	5	2.4%	8	3.1%	3	2.4%	1	.8%
Technician	2	1.0%	4	1.6%	7	5.6%	3	2.5%
Counselor (social worker)	2	1.0%	4	1.6%	4	3.2%	1	.8%
Private household workers	3	1.4%	4	1.6%	1	.8%	2	1.7%
Accountant, Financial Planner	4	1.9%	4	1.6%	0	.0%	0	.0%
Government	3	1.4%	3	1.2%	1	.8%	1	.8%
Computer programmer	3	1.4%	3	1.2%	1	.8%	0	.0%
Church worker	2	1.0%	2	.8%	0	.0%	0	.0%
Consultant	3	1.4%	0	.0%	1	.8%	0	.0%
Writer	2	1.0%	0	.0%	2	1.6%	0	.0%
Investigator	2	1.0%	1	.4%	0	.0%	1	.8%
Specialist	2	1.0%	2	.8%	0	.0%	0	.0%
Research	1	.5%	2	.8%	0	.0%	0	.0%
Housewife-househusband	0	.0%	1	.4%	0	.0%	1	.8%
Artist	1	.5%	1	.4%	0	.0%	0	.0%
Retired	1	.5%	0	.0%	0	.0%	0	.0%
REFUSED	0	.0%	1	.4%	0	.0%	0	.0%
Total # of respondents	208	100.0%	254	100.0%	126	100.0%	119	100.0%

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QUESTION B14: How concerned are you that you might lose your job? Would you say you are:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very concerned	10	4.7%	20	7.8%	7	5.5%	9	7.4%
Somewhat concerned	41	19.1%	48	18.8%	28	21.9%	18	14.9%
Not at all concerned	163	75.8%	187	73.0%	93	72.7%	93	76.9%
DON'T KNOW	1	.5%	1	.4%	0	.0%	1	.8%
Total # of respondents	215	100.0%	256	100.0%	128	100.0%	121	100.0%

QUESTION B15: In general, how would you rate the economy in your county today? Would you say that it is Excellent, Good, Fair, or Poor?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	10	3.0%	11	3.1%	6	2.9%	7	3.5%
Good	118	35.8%	173	48.1%	71	34.6%	68	33.8%
Fair	147	44.5%	150	41.7%	90	43.9%	76	37.8%
Poor	43	13.0%	18	5.0%	31	15.1%	37	18.4%
DON'T KNOW	12	3.6%	8	2.2%	7	3.4%	11	5.5%
REFUSED	0	.0%	0	.0%	0	.0%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 16: Many of our regions college graduates leave the area after graduation. What do you think is the main reason for their leaving?

	East Valley	West Valley	Victor Valley	Desert
	Count	Count	Count	Count
There are not enough jobs	36	40	38	45
There are not enough high-paying jobs	173	187	101	85
They want to try a different living environment	101	111	54	55
Other	9	10	6	7
DON'T KNOW	11	12	6	9
Total # of respondents	330	360	205	201

QUESTION 16: Many of our regions college graduates leave the area after graduation. What do you think is the main reason for their leaving (OTHER)?

	East Valley	West Valley	Victor Valley	Desert
	Count	Count	Count	Count
All	1	0	4	4
No high tech industry	0	1	1	1
Move home after graduation	0	1	0	1
San Bernardino county reputation	0	1	0	0
Better opportunities elsewhere	1	2	1	0
Taxes	1	0	0	0
Heat	1	1	0	0
Crime rate	1	0	0	0
Total # of respondents	5	6	6	6

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QUESTION 17: The Inland Empire needs more jobs in which of the following areas:

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Manufacturing	143	43.3%	129	35.8%	112	54.6%	128	63.7%
Distribution	103	31.2%	103	28.6%	79	38.5%	75	37.3%
Industry	148	44.8%	155	43.1%	114	55.6%	107	53.2%
Technology	213	64.5%	242	67.2%	147	71.7%	135	67.2%
Medical Field	156	47.3%	187	51.9%	90	43.9%	103	51.2%
Education	189	57.3%	218	60.6%	124	60.5%	116	57.7%
Retail	78	23.6%	90	25.0%	60	29.3%	58	28.9%
Construction	113	34.2%	112	31.1%	69	33.7%	85	42.3%
Government	78	23.6%	88	24.4%	56	27.3%	57	28.4%
Engineering	130	39.4%	156	43.3%	92	44.9%	94	46.8%
Aerospace	126	38.2%	135	37.5%	93	45.4%	70	34.8%
Any Other	20	6.1%	20	5.6%	9	4.4%	5	2.5%
No Response	16	4.8%	17	4.7%	8	3.9%	12	6.0%
Total # of Respondents	330	458.5%	360	458.9%	205	513.7%	201	519.9%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION 17: The Inland Empire needs more jobs in which of the following areas (OTHER):

	East Valley Count	West Valley Count	Victor Valley Count	Desert Count
Civil service	0	0	1	0
Financial industry	0	2	0	0
Farming, agriculture	0	2	0	0
All	3	0	2	0
Recreation	1	2	0	0
Entertainment, arts	1	6	0	0
Environment	0	1	0	0
Law enforcement, firemen	0	2	2	1
Secretarial	1	1	0	0
Catering	1	0	0	0
Unskilled labor	1	0	0	0
Service industry	1	0	0	0
Management, business	1	0	0	0
Technical	1	1	0	0
Total # of respondents	11	17	5	1

QUESTION B20: Do you think, in general that buying a home in the county today is an excellent, good, only fair, or a poor investment?

	East Valley Count	East Valley Col %	West Valley Count	West Valley Col %	Victor Valley Count	Victor Valley Col %	Desert Count	Desert Col %
Excellent	31	9.4%	72	20.0%	31	15.1%	26	12.9%
Good	140	42.4%	178	49.4%	96	46.8%	82	40.8%
Fair	107	32.4%	82	22.8%	55	26.8%	56	27.9%
Poor	40	12.1%	15	4.2%	15	7.3%	29	14.4%
DON'T KNOW	12	3.6%	12	3.3%	8	3.9%	7	3.5%
REFUSED	0	.0%	1	.3%	0	.0%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION B21: Considering all the problems that face you community, which ONE city or community problem do you consider to be the most important?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Crime	85	28.3%	67	20.8%	37	19.8%	20	11.5%
Schools	35	11.7%	52	16.1%	18	9.6%	13	7.5%
Lack of jobs	21	7.0%	17	5.3%	23	12.3%	31	17.8%
Gangs	29	9.7%	28	8.7%	16	8.6%	11	6.3%
Drugs	17	5.7%	10	3.1%	12	6.4%	17	9.8%
Bad streets	7	2.3%	8	2.5%	24	12.8%	9	5.2%
Lack of growth planning and management	15	5.0%	7	2.2%	4	2.1%	6	3.4%
Political corruption and government	10	3.3%	11	3.4%	4	2.1%	4	2.3%
Lack of guidance for youth	11	3.7%	10	3.1%	7	3.7%	1	.6%
Security	15	5.0%	8	2.5%	4	2.1%	0	.0%
Too much traffic	4	1.3%	13	4.0%	3	1.6%	2	1.1%
Police	2	.7%	10	3.1%	7	3.7%	3	1.7%
Economy	5	1.7%	4	1.2%	5	2.7%	7	4.0%
Public transportation	3	1.0%	6	1.9%	4	2.1%	7	4.0%
Crowded	6	2.0%	7	2.2%	2	1.1%	4	2.3%
Welfare, homeless problems	4	1.3%	4	1.2%	6	3.2%	5	2.9%
Graffiti	7	2.3%	8	2.5%	1	.5%	0	.0%
Aesthetics -- make things look better, cleaner	7	2.3%	7	2.2%	1	.5%	1	.6%
Few activities for young people	2	.7%	2	.6%	4	2.1%	7	4.0%
Pollution	5	1.7%	6	1.9%	3	1.6%	1	.6%
Need more retail (shopping)	3	1.0%	2	.6%	3	1.6%	7	4.0%
City finances	0	.0%	11	3.4%	1	.5%	1	.6%
NOTHING	2	.7%	7	2.2%	2	1.1%	0	.0%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

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QUESTION B21: Considering all the problems that face you community, which ONE city or community problem do you consider to be the most important?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Poverty	3	1.0%	3	.9%	3	1.6%	2	1.1%
Law, prosecution	4	1.3%	1	.3%	4	2.1%	1	.6%
Taxes	1	.3%	7	2.2%	1	.5%	0	.0%
Bad people	3	1.0%	4	1.2%	0	.0%	2	1.1%
Getting a house	2	.7%	5	1.6%	1	.5%	1	.6%
Health care	0	.0%	3	.9%	1	.5%	4	2.3%
Bad services (lighting, street maintenance, etc.)	1	.3%	1	.3%	2	1.1%	3	1.7%
City, less involvement and attention to community	2	.7%	4	1.2%	0	.0%	1	.6%
Location, far from things	1	.3%	1	.3%	3	1.6%	1	.6%
Housing density	3	1.0%	2	.6%	0	.0%	0	.0%
Racism	3	1.0%	2	.6%	0	.0%	0	.0%
High water cost	0	.0%	0	.0%	1	.5%	4	2.3%
Decreased property values	0	.0%	2	.6%	1	.5%	2	1.1%
Society -- bad relations/attitudes/morals	4	1.3%	0	.0%	1	.5%	0	.0%
Lack of funding for family oriented activities	1	.3%	1	.3%	0	.0%	2	1.1%
Poor quality water	1	.3%	0	.0%	0	.0%	3	1.7%
Climate, weather	1	.3%	0	.0%	2	1.1%	1	.6%
Other	0	.0%	2	.6%	1	.5%	0	.0%
High cost utilities	0	.0%	0	.0%	2	1.1%	1	.6%
Need more entertainment/things to do	1	.3%	0	.0%	1	.5%	1	.6%
Cost of living	1	.3%	2	.6%	0	.0%	0	.0%
Need better quality of life	3	1.0%	0	.0%	0	.0%	0	.0%
Unsafe drivers	0	.0%	1	.3%	1	.5%	1	.6%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION B21: Considering all the problems that face you community, which ONE city or community problem do you consider to be the most important?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
City needs to be incorporated	2	.7%	1	.3%	0	.0%	0	.0%
No community involvement	1	.3%	2	.6%	0	.0%	0	.0%
Zoning	1	.3%	1	.3%	0	.0%	0	.0%
Illegals, immigrants	0	.0%	1	.3%	1	.5%	0	.0%
Need to attract industry	0	.0%	0	.0%	0	.0%	2	1.1%
Need more/better social services	1	.3%	1	.3%	0	.0%	0	.0%
High rent and/or lease for businesses	1	.3%	1	.3%	0	.0%	0	.0%
Uneducated people	1	.3%	0	.0%	1	.5%	0	.0%
Language barrier	0	.0%	2	.6%	0	.0%	0	.0%
Adult schools	0	.0%	2	.6%	0	.0%	0	.0%
Need to enforce leash law for dogs	0	.0%	0	.0%	0	.0%	1	.6%
Pregnancy rates	1	.3%	0	.0%	0	.0%	0	.0%
Insects, bugs	0	.0%	1	.3%	0	.0%	0	.0%
Noise	1	.3%	0	.0%	0	.0%	0	.0%
Family breakdown	1	.3%	0	.0%	0	.0%	0	.0%
Child Abuse	0	.0%	0	.0%	0	.0%	1	.6%
No freedom of speech	0	.0%	0	.0%	1	.5%	0	.0%
Strengthning public image	1	.3%	0	.0%	0	.0%	0	.0%
Water shortage	0	.0%	0	.0%	0	.0%	1	.6%
Total # of cases	300	113.7%	322	111.2%	187	117.1%	174	110.3%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION SB25: In general, how fearful are you that YOU will be the victim of a serious crime, such as a violent or costly crime?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very fearful	14	7.9%	13	7.8%	7	7.3%	5	5.4%
Somewhat fearful	71	40.1%	51	30.7%	25	26.0%	17	18.3%
Not too fearful	46	26.0%	64	38.6%	37	38.5%	42	45.2%
Not at all fearful	44	24.9%	36	21.7%	27	28.1%	28	30.1%
DON'T KNOW	2	1.1%	2	1.2%	0	.0%	1	1.1%
Total # of respondents	177	100.0%	166	100.0%	96	100.0%	93	100.0%

QUESTION SB26: Have you ever been the victim of a serious, violent, or costly crime?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	44	24.9%	40	24.1%	27	28.1%	23	24.7%
No	133	75.1%	126	75.9%	69	71.9%	70	75.3%
Total # of respondents	177	100.0%	166	100.0%	96	100.0%	93	100.0%

QUESTION SB27: Is there any area within one mile of your house in which you are afraid to walk at night?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	77	43.5%	53	31.9%	30	31.3%	33	35.5%
No	95	53.7%	107	64.5%	63	65.6%	59	63.4%
DON'T KNOW	5	2.8%	6	3.6%	2	2.1%	1	1.1%
REFUSED	0	.0%	0	.0%	1	1.0%	0	.0%
Total # of respondents	177	100.0%	166	100.0%	96	100.0%	93	100.0%

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QUESTION B28: Are you currently registered to vote?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	266	80.6%	277	76.9%	174	84.9%	160	79.6%
No	64	19.4%	82	22.8%	30	14.6%	40	19.9%
DON'T KNOW	0	.0%	1	.3%	1	.5%	0	.0%
REFUSED	0	.0%	0	.0%	0	.0%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B29: Which of the following best describes your political party affiliation? Democrat, Republican, Independent, or some other party?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Democrat	116	43.6%	106	38.3%	65	37.4%	54	33.8%
Republican	82	30.8%	115	41.5%	65	37.4%	65	40.6%
Independent	35	13.2%	29	10.5%	24	13.8%	22	13.8%
Some other Party	8	3.0%	6	2.2%	8	4.6%	8	5.0%
None	10	3.8%	13	4.7%	7	4.0%	7	4.4%
DON'T KNOW	9	3.4%	2	.7%	3	1.7%	0	.0%
REFUSED	6	2.3%	6	2.2%	2	1.1%	4	2.5%
Total # of respondents	266	100.0%	277	100.0%	174	100.0%	160	100.0%

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QUESTION B30: Would you say that you vote in all elections, only some, hardly ever or never?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
In all elections	191	71.8%	182	65.7%	119	68.4%	114	71.3%
Only in some	55	20.7%	79	28.5%	46	26.4%	36	22.5%
Hardly ever	12	4.5%	9	3.2%	6	3.4%	6	3.8%
Never	6	2.3%	6	2.2%	3	1.7%	4	2.5%
DON'T KNOW	1	.4%	0	.0%	0	.0%	0	.0%
REFUSED	1	.4%	1	.4%	0	.0%	0	.0%
Total # of respondents	266	100.0%	277	100.0%	174	100.0%	160	100.0%

QUESTION B31: Politically, do you consider yourself to be.....

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very liberal	25	7.6%	34	9.4%	13	6.3%	17	8.5%
Somewhat liberal	70	21.2%	63	17.5%	36	17.6%	33	16.4%
Middle of the road	112	33.9%	126	35.0%	62	30.2%	56	27.9%
Somewhat conservative	79	23.9%	85	23.6%	57	27.8%	55	27.4%
Very conservative	30	9.1%	42	11.7%	28	13.7%	24	11.9%
Social liberal but economic conservative	9	2.7%	8	2.2%	6	2.9%	12	6.0%
DON'T KNOW	5	1.5%	2	.6%	3	1.5%	4	2.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 32: Regarding LEGAL immigration, should the level of legal immigration into the United States be reduced?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	129	39.1%	133	36.9%	86	42.0%	98	48.8%
No	178	53.9%	198	55.0%	105	51.2%	88	43.8%
DON'T KNOW	22	6.7%	29	8.1%	14	6.8%	13	6.5%
REFUSED	1	.3%	0	.0%	0	.0%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 33: How friendly would you say the relationship is today between the United States and Mexico? Would you say this relationship is:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very friendly	44	13.3%	49	13.6%	32	15.6%	33	16.4%
Somewhat friendly	197	59.7%	210	58.3%	120	58.5%	113	56.2%
Not very friendly	49	14.8%	66	18.3%	37	18.0%	30	14.9%
Hostile	17	5.2%	16	4.4%	5	2.4%	7	3.5%
DON'T KNOW	21	6.4%	19	5.3%	11	5.4%	16	8.0%
REFUSED	2	.6%	0	.0%	0	.0%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION B34: How would you rate local POLICE/SHERIFF services?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	47	14.2%	59	16.4%	15	7.3%	24	11.9%
Good	160	48.5%	184	51.1%	103	50.2%	99	49.3%
Fair	94	28.5%	87	24.2%	58	28.3%	53	26.4%
Poor	22	6.7%	22	6.1%	20	9.8%	23	11.4%
DON'T KNOW	7	2.1%	8	2.2%	8	3.9%	2	1.0%
REFUSE	0	.0%	0	.0%	1	.5%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B35: How would you rate local PARKS AND RECREATION services?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	24	7.3%	61	16.9%	11	5.4%	21	10.4%
Good	143	43.3%	181	50.3%	103	50.2%	75	37.3%
Fair	97	29.4%	86	23.9%	59	28.8%	58	28.9%
Poor	50	15.2%	22	6.1%	25	12.2%	42	20.9%
DON'T KNOW	16	4.8%	10	2.8%	7	3.4%	5	2.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B36: How would you rate the way local STREETS AND ROADS are kept up?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	10	3.0%	32	8.9%	7	3.4%	6	3.0%
Good	86	26.1%	120	33.3%	33	16.1%	39	19.4%
Fair	112	33.9%	126	35.0%	51	24.9%	82	40.8%
Poor	121	36.7%	80	22.2%	113	55.1%	74	36.8%
DON'T KNOW	0	.0%	2	.6%	0	.0%	0	.0%
REFUSE	1	.3%	0	.0%	1	.5%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B37: How would you rate local PUBLIC SCHOOLS?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	25	7.6%	30	8.3%	11	5.4%	10	5.0%
Good	98	29.7%	125	34.7%	81	39.5%	64	31.8%
Fair	122	37.0%	126	35.0%	73	35.6%	61	30.3%
Poor	66	20.0%	54	15.0%	21	10.2%	42	20.9%
DON'T KNOW	17	5.2%	24	6.7%	19	9.3%	23	11.4%
REFUSE	2	.6%	1	.3%	0	.0%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION B38: How would you rate local SHOPPING?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	26	7.9%	74	20.6%	15	7.3%	14	7.0%
Good	144	43.6%	206	57.2%	97	47.3%	62	30.8%
Fair	115	34.8%	62	17.2%	69	33.7%	55	27.4%
Poor	41	12.4%	17	4.7%	22	10.7%	67	33.3%
DON'T KNOW	4	1.2%	1	.3%	2	1.0%	3	1.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 39: How would you rate local TRANSPORTATION OPTIONS?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	14	4.2%	21	5.8%	6	2.9%	5	2.5%
Good	103	31.2%	123	34.2%	46	22.4%	56	27.9%
Fair	108	32.7%	109	30.3%	72	35.1%	47	23.4%
Poor	78	23.6%	72	20.0%	61	29.8%	83	41.3%
DON'T KNOW	27	8.2%	35	9.7%	19	9.3%	10	5.0%
REFUSE	0	.0%	0	.0%	1	.5%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION 40: How would you rate local MUSEUMS?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	19	5.8%	9	2.5%	1	.5%	9	4.5%
Good	80	24.2%	71	19.7%	27	13.2%	43	21.4%
Fair	111	33.6%	109	30.3%	60	29.3%	64	31.8%
Poor	89	27.0%	113	31.4%	99	48.3%	71	35.3%
DON'T KNOW	30	9.1%	58	16.1%	16	7.8%	13	6.5%
REFUSE	1	.3%	0	.0%	2	1.0%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B41: How would you rate local ENTERTAINMENT?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	17	5.2%	35	9.7%	9	4.4%	6	3.0%
Good	118	35.8%	158	43.9%	50	24.4%	23	11.4%
Fair	108	32.7%	108	30.0%	69	33.7%	54	26.9%
Poor	76	23.0%	45	12.5%	70	34.1%	110	54.7%
DON'T KNOW	11	3.3%	13	3.6%	5	2.4%	7	3.5%
REFUSE	0	.0%	1	.3%	2	1.0%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 42: Generally, all Inland Empire residents can expect to be treated fairly by policemen or sheriffs. Do you:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Strongly Agree	39	11.8%	44	12.2%	21	10.2%	14	7.0%
Agree	125	37.9%	146	40.6%	77	37.6%	84	41.8%
Can't say	81	24.5%	80	22.2%	57	27.8%	55	27.4%
Disagree	57	17.3%	65	18.1%	36	17.6%	36	17.9%
Strongly Disagree	24	7.3%	19	5.3%	11	5.4%	10	5.0%
REFUSED	4	1.2%	6	1.7%	3	1.5%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B43: How much confidence do you have that the elected officials in your city will adopt policies that will benefit the general community?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
A great deal of confidence	18	5.5%	44	12.2%	18	8.8%	23	11.4%
Some confidence	181	54.8%	211	58.6%	101	49.3%	82	40.8%
Not much confidence	77	23.3%	58	16.1%	45	22.0%	52	25.9%
No confidence	40	12.1%	30	8.3%	32	15.6%	27	13.4%
DON'T KNOW	13	3.9%	15	4.2%	9	4.4%	15	7.5%
REFUSED	1	.3%	2	.6%	0	.0%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 44: Which of the following statements comes CLOSEST to your point of view? The best way to improve local public schools is to:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Set higher standards for student academic achievement	75	22.7%	97	26.9%	53	25.9%	42	20.9%
Set higher standards for student discipline	69	20.9%	65	18.1%	45	22.0%	45	22.4%
Increase school funding	75	22.7%	78	21.7%	42	20.5%	36	17.9%
Increase teacher training	91	27.6%	108	30.0%	52	25.4%	59	29.4%
DON'T KNOW	16	4.8%	11	3.1%	11	5.4%	18	9.0%
REFUSED	4	1.2%	1	.3%	2	1.0%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

**QUESTION 45: California schools rank 40th nationwide in school funding.
If schools were to be funded closer to the national average
how should we spend the increased funds?**

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Textbooks and classroom supplies	194	58.8%	219	60.8%	123	60.0%	127	63.2%
Computers and Internet access	160	48.5%	190	52.8%	80	39.0%	93	46.3%
Increasing teachers' salaries	184	55.8%	203	56.4%	94	45.9%	108	53.7%
Improvement to school facilities	177	53.6%	190	52.8%	106	51.7%	121	60.2%
More school safety officers	116	35.2%	114	31.7%	69	33.7%	60	29.9%
More school site counselors	108	32.7%	127	35.3%	64	31.2%	62	30.8%
OTHER	35	10.6%	51	14.2%	21	10.2%	25	12.4%
DON'T KNOW	8	2.4%	6	1.7%	7	3.4%	11	5.5%
REFUSED	5	1.5%	4	1.1%	5	2.4%	3	1.5%
Total # of Cases	330	299.1%	360	306.7%	205	277.6%	201	303.5%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

**QUESTION 45: California schools rank 40th nationwide in school funding.
If schools were to be funded closer to the national average
how should we spend the increased funds (OTHER)?**

	East Valley	West Valley	Victor Valley	Desert
	Count	Count	Count	Count
Reduce class size	8	8	4	5
More parent participation, training	2	5	1	1
More teachers	1	4	2	3
More discipline	2	2	1	0
More learning for special Ed	0	1	0	0
More activities	5	1	0	1
More teacher training	1	4	3	2
More teacher aids	0	1	0	0
School vouchers	2	0	0	0
More schools	1	7	1	0
Better school transportation	0	0	0	1
After school programs	1	0	2	3
More spent on substitutes	1	0	0	0
Drug and alcohol prevention	1	0	0	1
Test teachers every year	0	1	1	2
Video cameras	0	1	0	0
More nurses	0	0	1	0
School uniforms	0	1	0	0
Spend more on curriculum	0	1	0	0
Total # of respondents	25	37	16	19

QUESTION 46: How much do you think the STATEWIDE ASSESSMENT SYSTEM has improved your local schools? Has it improved them a lot, some, or not at all?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
A lot	33	10.0%	28	7.8%	17	8.3%	13	6.5%
Some	147	44.5%	201	55.8%	112	54.6%	84	41.8%
Not at all	72	21.8%	60	16.7%	35	17.1%	46	22.9%
DON'T KNOW	76	23.0%	66	18.3%	38	18.5%	56	27.9%
REFUSED	2	.6%	5	1.4%	3	1.5%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 47: How much do you think CLASS SIZE REDUCTION has improved your local schools? Has it improved them a lot, some, or not at all?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Much Improvement	69	20.9%	90	25.0%	48	23.4%	41	20.4%
Some Improvement	137	41.5%	153	42.5%	82	40.0%	70	34.8%
No Improvement	70	21.2%	66	18.3%	37	18.0%	41	20.4%
DON'T KNOW	53	16.1%	48	13.3%	36	17.6%	45	22.4%
REFUSED	1	.3%	3	.8%	2	1.0%	4	2.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 48: Average total time to get to and from work each day

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Less than 1 hour	141	68.4%	142	58.9%	53	43.4%	80	75.5%
1- <2 hours	42	20.4%	55	22.8%	36	29.5%	16	15.1%
2- <3 hours	15	7.3%	28	11.6%	17	13.9%	8	7.5%
3- <4 hours	4	1.9%	15	6.2%	8	6.6%	0	.0%
4 or more hours	4	1.9%	1	.4%	8	6.6%	2	1.9%
Total # of respondents	206	100.0%	241	100.0%	122	100.0%	106	100.0%

Descriptive Statistics for average total time to get to and from work each day (in minutes) -- broken down by San Bernardino region of residence

San Bernardino Regions		N	Minimum	Maximum	Mean	Std. Deviation
East Valley	Total commuting time in minutes, round trip.	206	1	360	50.50	50.97
West Valley	Total commuting time in minutes, round trip.	241	1	300	59.72	51.18
Victor Valley	Total commuting time in minutes, round trip.	122	3	420	80.10	70.49
Desert	Total commuting time in minutes, round trip.	106	1	480	41.43	57.84

QUESTION 49: Some commuters complain that they spend too much time on the road each day. For you, what would be a ROUND-TRIP commute time that you would consider to be TOO LONG?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Less than 1 hour	42	20.3%	33	13.8%	16	13.7%	32	29.9%
1- <2 hours	113	54.6%	115	48.1%	50	42.7%	47	43.9%
2- <3 hours	43	20.8%	70	29.3%	32	27.4%	21	19.6%
3- <4 hours	6	2.9%	15	6.3%	12	10.3%	5	4.7%
4 or more hours	3	1.4%	6	2.5%	7	6.0%	2	1.9%
Total # of respondents	207	100.0%	239	100.0%	117	100.0%	107	100.0%

Descriptive Statistics for ROUND-TRIP commute time considered to be TOO LONG (in minutes) -- broken down by San Bernardino region of residence

San Bernardino Regions		N	Minimum	Maximum	Mean	Std. Deviation
East Valley	Total commuting time in minutes (round trip) considered to be too long.	207	1	240	78.28	40.86
West Valley	Total commuting time in minutes (round trip) considered to be too long.	239	2	360	93.03	49.27
Victor Valley	Total commuting time in minutes (round trip) considered to be too long.	117	1	540	104.95	71.47
Desert	Total commuting time in minutes (round trip) considered to be too long.	107	2	480	77.60	59.09

QUESTION 50: Suppose your commute time would become unacceptably long. What would you do?

	East Valley		West Valley		Victor Valley		Desert	
	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %	Cases	Col Response %
Switch Jobs	84	40.4%	116	47.3%	58	47.2%	44	39.3%
Carpool	74	35.6%	76	31.0%	44	35.8%	45	40.2%
Take the Metrolink	41	19.7%	49	20.0%	12	9.8%	9	8.0%
Take the Bus	14	6.7%	18	7.3%	5	4.1%	8	7.1%
Telecommute	29	13.9%	28	11.4%	17	13.8%	8	7.1%
Other	44	21.2%	37	15.1%	26	21.1%	19	17.0%
Total # of Cases	208	137.5%	245	132.2%	123	131.7%	112	118.8%

NOTE: people were allowed to indicate more than one response, so the percentages may not sum to 100%

QUESTION 50: Suppose your commute time would become unacceptably long. What would you do (OTHER)?

	East Valley	West Valley	Victor Valley	Desert
	Count	Count	Count	Count
Move	16	11	11	4
Deal with it, drive anyway	8	7	4	4
Quit	1	0	0	0
Take an alternative route	3	0	0	1
Retire	2	2	0	0
Transfer	1	1	1	1
Leave earlier	0	0	2	0
Shorter week, longer hours	1	1	0	0
Ask for a raise	1	0	0	0
Stay in a Motel or Apartment	1	1	0	0
Ride bike	0	1	0	0
Walk	0	0	1	2
Total # of respondents	34	24	19	12

QUESTION B51: What county do you work in?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Riverside	25	11.6%	10	3.9%	6	4.7%	10	8.3%
San Bernardino	167	77.7%	149	58.2%	107	83.6%	106	87.6%
Orange	5	2.3%	18	7.0%	3	2.3%	1	.8%
Los Angeles	15	7.0%	68	26.6%	7	5.5%	1	.8%
San Diego	1	.5%	2	.8%	1	.8%	0	.0%
Other	2	.9%	9	3.5%	4	3.1%	3	2.5%
Total # of respondents	215	100.0%	256	100.0%	128	100.0%	121	100.0%

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QUESTION B51: What county do you work in (OTHER)?

	East Valley	West Valley	Victor Valley	Desert
	Count	Count	Count	Count
Several counties	1	6	4	1
Ventura	0	0	0	1
Total # of respondents	1	6	4	2

QUESTION 52: Has the increase in gas prices during the past year caused you to drive less?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	149	45.2%	166	46.1%	113	55.1%	108	53.7%
No	175	53.0%	189	52.5%	88	42.9%	88	43.8%
DON'T KNOW	5	1.5%	5	1.4%	4	2.0%	5	2.5%
REFUSED	1	.3%	0	.0%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 53: What changes have you made in the way you travel?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Carpooling and/or vanpooling	39	26.2%	43	25.9%	25	22.1%	21	19.4%
Metrolink	2	1.3%	2	1.2%	0	.0%	1	.9%
Riding the bus	6	4.0%	5	3.0%	4	3.5%	6	5.6%
Taking the train	0	.0%	3	1.8%	0	.0%	0	.0%
Walking	5	3.4%	17	10.2%	5	4.4%	8	7.4%
Bicycling	2	1.3%	4	2.4%	1	.9%	3	2.8%
Changed job or Moved	9	6.0%	9	5.4%	2	1.8%	3	2.8%
Other	66	44.3%	57	34.3%	63	55.8%	55	50.9%
DON'T KNOW	15	10.1%	22	13.3%	12	10.6%	8	7.4%
REFUSED	5	3.4%	4	2.4%	1	.9%	3	2.8%
Total # of respondents	149	100.0%	166	100.0%	113	100.0%	108	100.0%

QUESTION 53: What changes have you made in the way you travel (OTHER)?

	East Valley	West Valley	Victor Valley	Desert
	Count	Count	Count	Count
Make one trip, plan better	15	8	14	7
Stay home, don't go out	14	8	9	8
Buy smaller cars, use car with better gas mileage	2	3	2	1
Fewer trips, vacations	3	6	11	6
Drive less	20	16	19	22
Go home for lunch less	1	0	0	0
Less recreation	1	0	1	4
Leave earlier	0	1	0	0
Don't use AC	0	0	1	0
Work longer but less days	0	0	1	0
Total # of respondents	56	42	58	48

QUESTION 54: Please tell me what you believe to be the MOST important strategy that may help improve traffic conditions in your area.

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Build and/or widen freeways	112	33.9%	123	34.2%	59	28.8%	46	22.9%
Build and/or widen local streets and roads	34	10.3%	39	10.8%	28	13.7%	22	10.9%
Repair & maintain the condition of existing freeways & stree	70	21.2%	56	15.6%	40	19.5%	48	23.9%
Increase commuter rail service frequency and routes	41	12.4%	52	14.4%	34	16.6%	19	9.5%
Increase public bus frequency and routes	58	17.6%	55	15.3%	30	14.6%	40	19.9%
Or some other strategy that is not listed	6	1.8%	26	7.2%	6	2.9%	11	5.5%
DON'T KNOW	8	2.4%	9	2.5%	6	2.9%	11	5.5%
REFUSED	1	.3%	0	.0%	2	1.0%	4	2.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 55: Please tell me what you believe to be the LEAST important strategy that may help improve traffic conditions in your area.

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Build and/or widen freeways	58	20.4%	58	19.3%	36	20.2%	52	26.1%
Build and/or widen local streets and roads	55	19.4%	63	20.9%	25	14.0%	25	12.6%
Repair & maintain the condition of existing freeways & stree	23	8.1%	29	9.6%	16	9.0%	17	8.5%
Increase commuter rail service frequency and routes	62	21.8%	53	17.6%	50	28.1%	44	22.1%
Increase public bus frequency and routes	56	19.7%	69	22.9%	39	21.9%	33	16.6%
Or some other strategy that is not listed	1	.4%	9	3.0%	3	1.7%	3	1.5%
DON'T KNOW	28	9.9%	19	6.3%	8	4.5%	20	10.1%
REFUSED	1	.4%	1	.3%	1	.6%	5	2.5%
Total # of respondents	284	100.0%	301	100.0%	178	100.0%	199	100.0%

QUESTION 56: Do you favor the development of toll roads as an effective way of funding transportation improvements?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	136	41.2%	171	47.5%	98	47.8%	81	40.3%
No	174	52.7%	174	48.3%	95	46.3%	106	52.7%
DON'T KNOW	18	5.5%	15	4.2%	12	5.9%	13	6.5%
REFUSED	2	.6%	0	.0%	0	.0%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION 57: In the Victorville area, a "down the hill" premium commuter bus service will soon be offered to transport High Desert riders to San Bernardino and Rancho Cucamonga. Is this a service you would consider using?

	Victor Valley	
	Count	Col %
Yes	110	56.1%
No	79	40.3%
DON'T KNOW	7	3.6%
Total # of respondents	196	100.0%

QUESTION 58: The Metrolink train provides service to Los Angeles, Orange county and other destinations. Are you aware of the Metrolink?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	319	96.7%	345	95.8%	182	88.8%	141	70.1%
No	10	3.0%	15	4.2%	23	11.2%	58	28.9%
DON'T KNOW	1	.3%	0	.0%	0	.0%	2	1.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 59: Have you ever used the Metrolink?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	91	27.6%	118	32.8%	34	16.6%	19	9.5%
No	238	72.1%	242	67.2%	170	82.9%	181	90.0%
DON'T KNOW	1	.3%	0	.0%	1	.5%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION 60: For what purpose (business/commuting to work; or pleasure, such as the Beach Train or trips for entertainment purposes)?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Business/communing to work	20	22.0%	38	32.2%	16	47.1%	7	36.8%
Trips for entertainment	62	68.1%	67	56.8%	15	44.1%	9	47.4%
BOTH	9	9.9%	13	11.0%	3	8.8%	2	10.5%
REFUSED	0	.0%	0	.0%	0	.0%	1	5.3%
Total # of respondents	91	100.0%	118	100.0%	34	100.0%	19	100.0%

QUESTION 61: Are you aware of Measure I?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	80	24.2%	94	26.1%	41	20.0%	42	20.9%
No	238	72.1%	259	71.9%	161	78.5%	158	78.6%
DON'T KNOW	12	3.6%	7	1.9%	3	1.5%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 62: Can you tell me how these funds are being used?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Improve road system	2	28.6%	7	31.8%	0	.0%	2	25.0%
Improve the metrolink	5	71.4%	11	50.0%	2	50.0%	2	25.0%
Improve and/or build more freeways	0	.0%	4	18.2%	2	50.0%	2	25.0%
Expand rail system	0	.0%	0	.0%	0	.0%	2	25.0%
Total # of respondents	7	100.0%	22	100.0%	4	100.0%	8	100.0%

QUESTION 69a: How likely are you to support HIGHER GAS TAXES to pay for transportation projects?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very likely	13	3.9%	13	3.6%	7	3.4%	4	2.0%
Somewhat likely	29	8.8%	23	6.4%	16	7.8%	9	4.5%
Not at all likely	283	85.8%	320	88.9%	180	87.8%	185	92.0%
DON'T KNOW	4	1.2%	4	1.1%	2	1.0%	3	1.5%
REFUSED	1	.3%	0	.0%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 69b: How likely are you to support CONTINUE EXISTING TRANSPORTATION SALES TAXES to pay for transportation projects?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very likely	95	28.8%	90	25.0%	41	20.0%	35	17.4%
Somewhat likely	103	31.2%	162	45.0%	87	42.4%	87	43.3%
Not at all likely	103	31.2%	91	25.3%	67	32.7%	64	31.8%
DON'T KNOW	26	7.9%	17	4.7%	10	4.9%	15	7.5%
REFUSED	3	.9%	0	.0%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 69c: How likely are you to support MORE TOLL LANES to pay for transportation projects?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very likely	60	18.2%	67	18.6%	25	12.2%	23	11.4%
Somewhat likely	87	26.4%	102	28.3%	64	31.2%	42	20.9%
Not at all likely	173	52.4%	181	50.3%	106	51.7%	123	61.2%
DON'T KNOW	8	2.4%	10	2.8%	10	4.9%	13	6.5%
REFUSED	2	.6%	0	.0%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

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QUESTION 69d: How likely are you to support FEES BASED ON THE NUMBER OF MILES YOU DRIVE to pay for transportation projects?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very likely	26	7.9%	26	7.2%	17	8.3%	7	3.5%
Somewhat likely	58	17.6%	63	17.5%	35	17.1%	34	16.9%
Not at all likely	231	70.0%	257	71.4%	143	69.8%	151	75.1%
DON'T KNOW	14	4.2%	14	3.9%	10	4.9%	9	4.5%
REFUSED	1	.3%	0	.0%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 69e: How likely are you to support SPECIAL CHARGES TO USE THE FREEWAYS DURING RUSH HOUR to pay for transportation projects?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very likely	34	10.3%	48	13.3%	12	5.9%	20	10.0%
Somewhat likely	44	13.3%	54	15.0%	30	14.6%	27	13.4%
Not at all likely	238	72.1%	250	69.4%	158	77.1%	145	72.1%
DON'T KNOW	11	3.3%	8	2.2%	5	2.4%	9	4.5%
REFUSED	3	.9%	0	.0%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 69f: How likely are you to support NEW DEVELOPMENT FEES to pay for transportation projects?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very likely	51	15.5%	60	16.7%	33	16.1%	26	12.9%
Somewhat likely	110	33.3%	142	39.4%	71	34.6%	55	27.4%
Not at all likely	145	43.9%	130	36.1%	86	42.0%	103	51.2%
DON'T KNOW	23	7.0%	27	7.5%	14	6.8%	17	8.5%
REFUSED	1	.3%	1	.3%	1	.5%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 70: Carpool lanes are designed for use by vehicles with two or more passengers and reduce the number of cars using the other adjacent lanes on the freeway. Do you feel these lanes are:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Very helpful	175	53.0%	197	54.7%	106	51.7%	94	46.8%
Somewhat helpful	119	36.1%	132	36.7%	74	36.1%	74	36.8%
Not helpful at all	30	9.1%	27	7.5%	20	9.8%	23	11.4%
DON'T KNOW	5	1.5%	4	1.1%	5	2.4%	10	5.0%
REFUSED	1	.3%	0	.0%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION 71: Can you tell me the name of your local bus service?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Omnitrans	155	52.9%	134	38.2%	0	.0%	0	.0%
No/Don't Know	121	41.3%	195	55.6%	0	.0%	1	100.0%
Other	17	5.8%	22	6.3%	1	100.0%	0	.0%
Total # of respondents	293	100.0%	351	100.0%	1	100.0%	1	100.0%

**QUESTION 71: Can you tell me the name of your local
bus service (OTHER)?**

	East Valley	West Valley
	Count	Count
Blue Link	0	2
RTD	1	3
Greyhound	1	0
Foothill Transit	0	12
SB Metro Line	2	0
MTA	2	2
RTA	7	0
LTD	1	0
SDTA	1	0
Transit	1	0
Metro	0	1
Total # of respondents	16	20

QUESTION 72: Have you heard of Omnitrans?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	112	81.2%	161	74.2%	0	.0%	1	100.0%
No	25	18.1%	53	24.4%	1	100.0%	0	.0%
DON'T KNOW	1	.7%	3	1.4%	0	.0%	0	.0%
Total # of respondents	138	100.0%	217	100.0%	1	100.0%	1	100.0%

QUESTION 73: Have you used any of the following Omnitrans services in the past 6 months?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Omnitrans Regular Bus Service	34	11.6%	34	9.7%	0	.0%	0	.0%
Access or Dial-A-Ride Service	7	2.4%	5	1.4%	0	.0%	0	.0%
BOTH	10	3.4%	10	2.8%	0	.0%	0	.0%
NEITHER	233	79.5%	288	82.1%	0	.0%	1	100.0%
DON'T KNOW	8	2.7%	13	3.7%	1	100.0%	0	.0%
REFUSED	1	.3%	1	.3%	0	.0%	0	.0%
Total # of respondents	293	100.0%	351	100.0%	1	100.0%	1	100.0%

QUESTION 74: How would you rate your overall perception of Omnitrans, even if you have never used it personally?   Would you say that Omnitrans is:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Excellent	31	10.6%	25	7.1%	0	.0%	0	.0%
Good	138	47.1%	166	47.3%	0	.0%	1	100.0%
Fair	65	22.2%	67	19.1%	0	.0%	0	.0%
Poor	16	5.5%	16	4.6%	0	.0%	0	.0%
DON'T KNOW	43	14.7%	75	21.4%	1	100.0%	0	.0%
REFUSED	0	.0%	2	.6%	0	.0%	0	.0%
Total # of respondents	293	100.0%	351	100.0%	1	100.0%	1	100.0%

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QUESTION 75: Have you seen or heard any advertising for Omnitrans in the past 6 months?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	145	49.5%	124	35.3%	0	.0%	0	.0%
No	127	43.3%	203	57.8%	0	.0%	1	100.0%
DON'T KNOW	20	6.8%	23	6.6%	1	100.0%	0	.0%
REFUSED	1	.3%	1	.3%	0	.0%	0	.0%
Total # of respondents	293	100.0%	351	100.0%	1	100.0%	1	100.0%

**QUESTION 75: Have you seen or heard any advertising
for Omnitrans in the past 6 months (OTHER)?**

	East Valley	West Valley
	Count	Count
Everywhere	2	0
Billboard	1	1
People who ride it	2	1
Booklets at adult school	2	0
School presentation	1	0
Radio	1	1
Phone book	1	0
Newspaper	0	1
Business schedule	0	1
Total # of respondents	10	5

QUESTION 76: Where did you see or hear the advertising?

	East Valley		West Valley	
	Count	Col %	Count	Col %
TV	26	17.9%	26	21.0%
Radio	40	27.6%	23	18.5%
Newspaper	26	17.9%	20	16.1%
Direct Mail	0	.0%	5	4.0%
Bus Shelter	12	8.3%	15	12.1%
Side of Bus	27	18.6%	26	21.0%
Movie Theater	0	.0%	2	1.6%
Other	14	9.7%	7	5.6%
Total # of respondents	145	100.0%	124	100.0%

QUESTION B90: Previously, you indicated that you are currently unemployed. Are you...

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Looking for work	17	14.9%	19	18.3%	11	14.3%	10	13.2%
A housewife/househusband and not looking for work	27	23.7%	29	27.9%	21	27.3%	10	13.2%
Not currently in the workforce	61	53.5%	51	49.0%	41	53.2%	51	67.1%
REFUSED	9	7.9%	5	4.8%	4	5.2%	5	6.6%
Total # of respondents	114	100.0%	104	100.0%	77	100.0%	76	100.0%

QUESTION B91: Which of the following best describes your marital status:

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Single, never married	67	20.3%	64	17.8%	26	12.7%	28	13.9%
Married	188	57.0%	223	61.9%	128	62.4%	118	58.7%
Divorced	47	14.2%	60	16.7%	32	15.6%	35	17.4%
Widowed	27	8.2%	11	3.1%	16	7.8%	20	10.0%
REFUSED	1	.3%	2	.6%	3	1.5%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B92: Which of the following describes your spouse's status?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Employed full-time	127	67.6%	149	66.8%	81	63.3%	61	51.7%
Employed part-time	13	6.9%	19	8.5%	8	6.3%	13	11.0%
Home-maker	22	11.7%	28	12.6%	18	14.1%	18	15.3%
Unemployed, looking for work	3	1.6%	6	2.7%	4	3.1%	4	3.4%
Unemployed, not currently looking for work	19	10.1%	21	9.4%	16	12.5%	18	15.3%
DON'T KNOW	0	.0%	0	.0%	1	.8%	2	1.7%
REFUSED	4	2.1%	0	.0%	0	.0%	2	1.7%
Total # of respondents	188	100.0%	223	100.0%	128	100.0%	118	100.0%

QUESTION B93: Do you have any children that are under the age of 18?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Yes	154	47.0%	198	55.2%	103	50.2%	77	38.3%
No	174	53.0%	161	44.8%	102	49.8%	124	61.7%
Total # of respondents	328	100.0%	359	100.0%	205	100.0%	201	100.0%

QUESTION B94: How would you describe your race and ethnicity?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Asian	7	2.1%	12	3.3%	4	2.0%	2	1.0%
Black or African American	29	8.8%	27	7.5%	11	5.4%	12	6.0%
Hispanic or Latino	86	26.1%	126	35.0%	41	20.0%	21	10.4%
Caucasian or White	186	56.4%	167	46.4%	132	64.4%	146	72.6%
Other ethnic group	14	4.2%	20	5.6%	11	5.4%	17	8.5%
DON'T KNOW	1	.3%	0	.0%	1	.5%	0	.0%
REFUSED	7	2.1%	8	2.2%	5	2.4%	3	1.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B94: How would you describe your race and ethnicity (OTHER)?

	East Valley	West Valley	Victor Valley	Desert
	Count	Count	Count	Count
European	1	2	2	2
Indo-Chinese	1	0	0	0
Other Asian	0	1	0	0
Asian Chinese	2	2	1	0
Pacific Islander	3	1	0	0
Mixed race	3	2	3	1
Filipino	2	3	2	1
Indian-Pak	0	3	0	1
Native American	6	6	5	11
Total # of respondents	18	20	13	16

QUESTION B95: What was the last grade of school that you completed?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Some high school or less	39	11.8%	52	14.4%	19	9.3%	19	9.5%
High school graduate	65	19.7%	76	21.1%	63	30.7%	61	30.3%
Some college	129	39.1%	122	33.9%	75	36.6%	74	36.8%
College graduate (Bachelor's degree)	56	17.0%	73	20.3%	32	15.6%	29	14.4%
Some graduate work	13	3.9%	11	3.1%	4	2.0%	7	3.5%
Post-graduate degree	25	7.6%	22	6.1%	12	5.9%	11	5.5%
DON'T KNOW	1	.3%	2	.6%	0	.0%	0	.0%
REFUSED	2	.6%	2	.6%	0	.0%	0	.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

QUESTION B96: How many cars do you have for your household?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
0	12	3.6%	10	2.8%	7	3.4%	10	5.0%
1	102	31.0%	81	22.5%	52	25.5%	55	27.4%
2	143	43.5%	175	48.6%	96	47.1%	82	40.8%
3	51	15.5%	61	16.9%	25	12.3%	33	16.4%
4	17	5.2%	25	6.9%	17	8.3%	10	5.0%
5	2	.6%	2	.6%	2	1.0%	6	3.0%
6	1	.3%	6	1.7%	2	1.0%	3	1.5%
7	0	.0%	0	.0%	2	1.0%	0	.0%
8	0	.0%	0	.0%	1	.5%	2	1.0%
12	1	.3%	0	.0%	0	.0%	0	.0%
Total # of respondents	329	100.0%	360	100.0%	204	100.0%	201	100.0%

QUESTION B97: What was your age at your last birthday?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
17 years	0	.0%	0	.0%	1	.5%	1	.5%
18 --> 25	35	10.9%	33	9.4%	10	5.1%	27	13.6%
26 --> 35	67	20.8%	94	26.7%	42	21.4%	27	13.6%
36 --> 45	80	24.8%	103	29.3%	54	27.6%	40	20.2%
46 --> 55	65	20.2%	64	18.2%	41	20.9%	43	21.7%
56 --> 65	36	11.2%	38	10.8%	19	9.7%	27	13.6%
66+ years	39	12.1%	20	5.7%	29	14.8%	33	16.7%
Total # of respondents	322	100.0%	352	100.0%	196	100.0%	198	100.0%

Descriptive Statistics for age -- broken down by San Bernardino region of residence

San Bernardino Regions		N	Minimum	Maximum	Mean	Std. Deviation
East Valley	What was your age at your last birthday?	322	18	86	44.47	15.56
West Valley	What was your age at your last birthday?	352	18	83	41.54	12.92
Victor Valley	What was your age at your last birthday?	196	17	84	45.72	15.05
Desert	What was your age at your last birthday?	198	17	93	46.92	17.80

QUESTION B98: How long have you lived in the County?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
5 or less years	61	18.5%	89	24.7%	50	24.4%	58	28.9%
6 --> 15	105	31.9%	136	37.8%	82	40.0%	45	22.4%
16 --> 25	47	14.3%	67	18.6%	26	12.7%	41	20.4%
26 --> 50	96	29.2%	58	16.1%	42	20.5%	49	24.4%
51+ years	20	6.1%	10	2.8%	5	2.4%	8	4.0%
Total # of respondents	329	100.0%	360	100.0%	205	100.0%	201	100.0%

Descriptive Statistics for how long the respondent has lived in San Bernardino County -- broken down by San Bernardino region of residence

San Bernardino Regions		N	Minimum	Maximum	Mean	Std. Deviation
East Valley	How long have you lived in the County?	329	1	72	21.24	16.87
West Valley	How long have you lived in the County?	360	1	89	15.45	13.70
Victor Valley	How long have you lived in the County?	205	1	73	16.39	14.11
Desert	How long have you lived in the County?	201	1	65	18.50	15.69

QUESTION B99: Which of the following categories best describes your total household or family income before taxes, from all sources, for 1998?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Less than $25,000	76	23.0%	71	19.7%	50	24.4%	57	28.4%
$25,000 to $35,999	64	19.4%	40	11.1%	36	17.6%	38	18.9%
$36,000 to $49,999	36	10.9%	48	13.3%	34	16.6%	28	13.9%
$50,000 to $65,999	50	15.2%	69	19.2%	32	15.6%	33	16.4%
$66,000 to $79,999	30	9.1%	35	9.7%	15	7.3%	8	4.0%
$80,000 to $110,000	28	8.5%	44	12.2%	9	4.4%	14	7.0%
Over $110,000	11	3.3%	24	6.7%	8	3.9%	5	2.5%
DON'T KNOW	6	1.8%	7	1.9%	4	2.0%	6	3.0%
REFUSED	29	8.8%	22	6.1%	17	8.3%	12	6.0%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

Gender of respondent

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
Male	127	38.5%	139	38.6%	91	44.4%	86	42.8%
Female	203	61.5%	221	61.4%	114	55.6%	115	57.2%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%

In what language was the interview conducted?

	East Valley		West Valley		Victor Valley		Desert	
	Count	Col %	Count	Col %	Count	Col %	Count	Col %
English	300	90.9%	310	86.1%	194	94.6%	200	99.5%
Spanish	30	9.1%	50	13.9%	11	5.4%	1	.5%
Total # of respondents	330	100.0%	360	100.0%	205	100.0%	201	100.0%