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Veterans, Service Members and Family Members

The faculty, staff and students of California State University, San Bernardino (CSUSB) thank you for your service to our nation and welcome you to our campus. We are here to provide the necessary support, resources and information to make your journey successful.

CSUSB has been recognized as a Military Friendly School by the Victory Media Group, Military Times, Military Advanced Education and U.S. Veterans Magazine, placing us as a top university in the nation working with veterans and military-affiliated students.
Steps for admission to CSUSB and Palm Desert Campus:

1. Submit an application online at Cal State Apply (www.calstate.edu/apply).

2. Upon receiving the confirmation email from CSUSB, mail or bring any additional documents requested to Admissions and Student Recruitment, University Hall, Room 107.

3. Activate your MyCoyote account by visiting mycoyote.cms.csusb.edu and selecting “Activate Your Account.” Closely follow the directions on the subsequent webpage.

4. Pay the Enrollment Confirmation Deposit and accept the offer of admission.

5. Attend the appropriate SOAR session for your major.

6. After you register for classes you will be able to submit your VA benefit forms to the CSUSB School Certifying Official.
First Year Students (Freshmen Students)

In general, you must have completed high school with a grade of “C” or better in the A-G college prep courses.

Please visit the admissions website for admission requirements for impacted majors.

All CSU campuses use a combination of your high school college preparatory courses, grade-point average and the score from either the SAT or ACT to determine whether you are eligible for admission to the campus. Please visit the admissions website for admission requirements into impacted majors.

<table>
<thead>
<tr>
<th>Subject</th>
<th>Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>4 Years</td>
</tr>
<tr>
<td>Math (Algebra, Geometry, Algebra II)</td>
<td>3 Years</td>
</tr>
<tr>
<td>Laboratory Science (1 Life, 1 Physical)</td>
<td>2 Years</td>
</tr>
<tr>
<td>Language (other than English)</td>
<td>2 Years</td>
</tr>
<tr>
<td>Visual/Performing Art</td>
<td>1 Year</td>
</tr>
<tr>
<td>Social Science (1 US History, 1 World History/Geography/Cultures)</td>
<td>2 Years</td>
</tr>
<tr>
<td>Elective (Any college-prep course taken in addition to the above)</td>
<td>1 Year</td>
</tr>
</tbody>
</table>

Transfer Students

The minimum admission requirements for transfer students applying to CSUSB are 60 semester (90 quarter) units of transferable coursework taken at a regionally accredited community college or university.

Continues next page — Transfer Students
Continuation — Transfer Students

Within the 60 semester (90 quarter) units, students must complete the following four basic skills courses with a grade of “C-” or better in each course:

- Freshman Composition
- College Algebra (or baccalaureate level transferable math course equivalent)
- Critical Thinking
- Speech/Oral Communication

The remaining courses for transfer come from the CSU/IGETC General Education Transfer Pattern (at least 30 semester/45 quarter units), and the remaining courses come from the major.

For admission appointments and information please contact:

Admissions Contact Information

Ana Carrejo (A - M) / Idalia Pineda-Vivar (N - Z)
Admissions Veteran Liaison Counselors
Office of Admissions and Student Recruitment

Location: University Hall, Room 107
Phone: (909) 537-5188
Fax: (909) 537-7034
Email: asrveterans@csusb.edu
Website: http://admissions.csusb.edu
Evaluating Credit for Military Coursework

To request your military transcripts for credit evaluation contact:

1. **Air Force Transcripts**

2. **Army, Marine Corps, Navy and National Guard Transcripts**
   https://jst.doded.mil/smart/signIn.do

You can request a transcript evaluation for military coursework. To make an appointment contact:

**Military Credit Evaluation Contact Information**

<table>
<thead>
<tr>
<th>Jennifer Bauer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Evaluations Liaison, Military Credit Specialist</strong></td>
</tr>
<tr>
<td><strong>Office of the Registrar</strong></td>
</tr>
<tr>
<td>Location: University Hall, Room 171</td>
</tr>
<tr>
<td>Email: <a href="mailto:jbauer@csusb.edu">jbauer@csusb.edu</a></td>
</tr>
<tr>
<td>Phone: (909) 537-3225</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Camille Cicotello</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Evaluations Liaison, Military Credit Specialist</strong></td>
</tr>
<tr>
<td><strong>Office of the Registrar</strong></td>
</tr>
<tr>
<td>Location: University Hall, Room 178</td>
</tr>
<tr>
<td>Email: <a href="mailto:CCicotel@csusb.edu">CCicotel@csusb.edu</a></td>
</tr>
<tr>
<td>Phone: (909) 537-4311</td>
</tr>
</tbody>
</table>
Benefits/Financial Aid

Our experienced financial aid staff can help you with coordinating your GI Bill®, tuition assistance and veteran or dependent education awards. There are a variety of sources for financial support for veterans, active duty military, reservists and dependents. Each has its own forms, processes and timetables. VA benefits are considered in the determination of financial aid eligibility. Receiving VA benefits does not disqualify you from other types of financial aid. You should also file the Free Application for Federal Student Aid (FAFSA).
The School Certifying Official (SCO) provides assistance on completing and filing VA education forms for federal assistance programs. The SCO can also assist with special registration procedures required for students who are sponsored through one of the Cal Vet waiver programs (for dependents and disabled veterans). Follow the steps listed below to receive your education benefits:

1. Register for classes.

2. If you have not used your VA Education Benefits, apply for benefits or update benefits at www.gibill.va.gov.

3. If you are a veteran, give the SCO a copy of your DD-214, Veterans Statement of Responsibility, and your education benefits award letter. If you are in the reserves applying for Chapter 1606, you will need to submit a copy of your NOBE, which you can obtain from your unit. There will be other forms to fill out, depending on the type of education benefit you receive. The SCO will guide you through the process.

4. Each quarter, fill a Veteran Statement of Responsibility to let the SCO know that you would like to be certified. You can email the form to the SCO, Jaime Espinoza at jespinoza@csusb.edu.
5. On the last day of each month, verify your enrollment with the VA using the WAVE system: www.gibill.va.gov/wave or by calling the phone verification system at 1 (877) 823-2378. (Only Chapter 1606 or 30.)

6. Notify the SCO immediately if there are any changes in the number of units you are taking (add/drop, withdrawal, etc.), if you are being activated, called for training, deployed, or if you change your major.

School Certifying Official Contact Information

Jaime Espinoza  
School Certifying Official/Veterans Success Advisor  
Veterans Success Center  
Location: Coyote Bookstore, lower level Room 006  
Phone: (909) 537-7196  
Fax: (909) 537-7584  
Email: jespinoza@csusb.edu
The VSC has played an important role in my college experience, it has so many useful resources that helped me get through school.

Fatima Navarrete
Major: Criminal Justice
Year: Senior
U.S. Navy Reserves
Financial Aid & Scholarships

To apply for federal student aid, please see steps below:

1. Submit a FAFSA application online at www.fafsa.ed.gov.

2. The Department of Education will send your FAFSA application to CSUSB Financial Aid & Scholarship Office (FASO).

Tuition Assistance

1. Contact your unit directly and follow its application process.

2. If you submit the Tuition Assistance documents to Student Financial Services (SFS) and later adjust enrollment, you will need to resubmit an updated approved Tuition Assistance document to SFS.

Tuition Assistance

Contact Information

Yolanda Gamble
Office of Student Financial Services
Location: University Hall, Room 034
Phone: (909) 537-5156
Fax: (909) 537-7607
Email: ygamble@csusb.edu
The FASO may request information from you by email. Please submit documentation as soon as possible for processing.

The FASO will email your award notification to your CSUSB email address. Download and read the award instructions on the “Applications & Forms” page on the FASO website.

View your award online at https://mycoyote.cms.csusb.edu. You may accept or decline your awards on your MyCoyote Student Center.

Contact the CSUSB FASO to explore your eligibility for other benefits. Military veterans and dependents are advised to check the www.military.com website for special scholarships that may be available.

Financial Aid Contact Information

San Bernardino Campus
Elise Covarrubias
Financial Aid Veterans Liaison
Location: University Hall, Room 139
Phone: (909) 537-3436
Front Desk: (909) 537-5227
Fax: (909) 537-7024
Email: elise.covarrubias@csusb.edu

Palm Desert Campus
Deborah McCracken
Financial Aid Veterans Liaison
Location: Rogers Gateway Building, Room 203
Phone: (760) 341-2883, Ext. 78143
Email: dmccracken@csusb.edu
CSUSB offers an active student experience with more than 100 clubs and organizations. You can fine-tune your leadership and networking skills by participating in Greek, academic, cultural, religious or political organizations. There are ongoing activities such as Coyote Fest, dances, movie and karaoke nights, and philanthropic events. Campus involvement will give you an edge after graduation to help you land the right job. Spend some time at the Santos Manuel Student Union, the social gathering spot on campus, which features a 200-seat theater, meeting spaces, the Gamers Lounge and a variety of restaurants.

You don’t have to travel far to find quality entertainment at CSUSB. The Coussoulis Arena has hosted Khalid, AFI, Kevin Hart, Lupe Fiasco and the Harlem Globetrotters. The Robert and Frances Fullerton Museum of Art houses the largest display of Egyptian antiquities in Southern California, and its galleries have exhibited work by renowned artists such as Sam Maloof and Andy Warhol.
The Veterans Success Center is a one-stop resource for CSUSB student veterans, service members, ROTC cadets and dependents where they can study, access the internet, relax and connect with the campus community. Dedicated professional staff and paraprofessionals are available to assist veterans and service members with their transition from the military to college life. The center offers dynamic programs and services that are comprehensive in scope and sensitive to the unique needs of service members to include:

- New Student Veterans Orientation
- Monthly Seminar Series
- Veterans Support Group
- English, Technology, Math tutoring
- Advocacy and Referral Services
- Professional Writing for Military Veterans (Course)
- School Certifying Official (SCO)

Stop by and visit today!

#CSUSBVSC

San Bernardino Campus
Location: Coyote Bookstore, Lower Level, Room 006A
Phone: (909) 537-5195
Email: vsc@csusb.edu
Website: www.csusb.edu/veterans

Palm Desert Campus
Location: Health Sciences Building, Room 105
Phone: (909) 537-8129

Hours of operation for the Veterans Success Center are located on the last page.
The Student Veterans Organization is a growing community run by veterans for veterans. The SVO is committed to providing veterans, service members and their dependents with the support they need. The organization believes in the success of student veterans, as well as providing access to social support networks, resources and leadership opportunities.

The SVO’s Mission:

Our mission for the Student Veterans Organization at CSUSB is to encourage student success and support all veterans, active duty, dependents, and patriots.

Student Veterans Organization (SVO)

Contact Information
San Bernardino Campus
Meeting Location: Coyote Bookstore, Lower Level, Room 006A
Phone: (909) 537-5195
Email: svo.csusb@gmail.com
“The SVO has expanded my role in being a leader and mentor to future students. Any club is a club, but the SVO is like family.”

Erick Nabeshima  
Major: Kinesiology  
Year: Junior  
U.S. Army, National Guard
Our Student Recreation and Wellness Center offers a healthy social environment where you can take advantage of rock climbing, aquatics, personal training, group fitness classes, intramural sports, outdoors programs and more.

CSUSB Outdoors offers something for everyone, including day hikes in the mountains, overnight camping trips to local beaches and state parks, backpacking in the wilderness, snowboarding at local resorts, kayaking in the bay, ocean and rivers, group outings, team building and education programs.

The Leadership Challenge Center, which is part of CSUSB’s Recreational Sports program, provides unique team-building and leadership development programs for CSUSB students, departments, clubs, teams, schools, businesses and the community.

More information about CSUSB’s Student Recreation and Wellness Center can be found online or stop by and visit.
“CSUSB has a wide variety of useful programs that add value to my life.”

Rogelio Lira
Major: Biology
Year: Sophomore
U.S.M.C. Veteran

Student Recreation and Wellness Center Contact Information

Location: Student Recreation and Wellness Center
Phone: (909) 537-BFIT (2348)
Website: www.csusb.edu/recreation-wellness
A1C Angel Mora
Major: Computer Science
Year: Junior
U.S. Air Force Reserved

“I have been incredibly supported by the VSC in pursuing my degree at CSUSB.”
Did you know that students who live on campus do better academically than students who live off campus? Campus living at CSUSB offers a variety of housing for all students and is comprised of first-year students, sophomores, juniors, seniors, and graduate students. Living on campus provides each student with the convenience and proximity to classes, residence hall activities, CSUSB faculty, Coyote Commons, a safe environment, opportunities to develop life long friendships and maximize student success. Campus living also helps students learn about other cultures and lifestyles too.

Amenities for students living on campus include cable TV and WiFi, study lounges, swimming pools, volleyball courts, laundry facilities, recreation rooms with ping pong tables, video games, and much more. Students who live on campus also receive priority registration and preferred parking.

DHRE is committed to providing living and learning environments that offer support and assistance to maximize educational opportunities through live-in faculty, living learning communities, a dedicated team and staff, and programs and services that enhance student learning and student success.

Live on campus today!

Housing and Residential Education
Contact Information

Location: 6000 University Parkway
San Bernardino, CA 92407
Phone: (909) 537-4155
Email: housing@csusb.edu
Website: www.csusb.edu/housing
Air Force Reserve Officer Training Corps (AFROTC)

Air Force Reserve Officer Training Corps Detachment 002 prepares young men and women throughout Southern California to become commissioned officers in the United States Air Force while completing their college degrees. Scholarship opportunities may be available for qualified AFROTC cadets, as well as a range of exciting summer programs that further expose cadets to what life will be like in the Air Force. Students who complete the AFROTC program will have earned commission as second lieutenants, and will serve in the active duty Air Force upon graduation in a variety of career fields such as nursing, science, engineering, special operations, aviation and many others.

AFROTC Contact Information

AFROTC/Detachment 002
Location: Faculty Office Bldg, Room 144
Phone: (909) 537-5440
Email: afrotc@csusb.edu
Website: csbs.csusb.edu/afrotc
Darlene Muñoz
Gold Bar Recruiter
Location: Faculty Office Bldg., Rooms 124 & 125
Phone: (909) 687-5405 (text preferred)
Office: (909) 537-5533
Fax: (909) 537-7033
Email: armyrotc@csusb.edu
Website: csbs.csusb.edu/army-rotc

CSUSB Army Reserve Officer Training Corps

CSUSB Army Reserve Officer Training Corps Coyote Battalion serves the greater Inland Empire and provides excellent hands-on training designed to build confidence and character while developing leadership skills for future success in the United States Army, Army Reserve and Army National Guard. As a contracted Army ROTC Cadet, benefits may include full or partial scholarships, a monthly stipend, annual book allowances, adventure training such as airborne or air assault schools, cultural understanding and language proficiency, world travel and so much more.

Army ROTC: The smartest college courses that you can take!
Academic Advising provides opportunities for students to assess their interests and academic abilities, encouraging the fullest intellectual development of students, and providing an environment in which students can learn about the educational opportunities available to them. Stop by or email your questions to askcsusb@csusb.edu.

Each college handles advising differently. In some cases you will be able to speak with a well-trained peer advisor, professional advisor and/or faculty advisor. Not sure who your advisor is? Check out the Who is My Advisor on our website.

General Advising & Academic Services
Contact Information

San Bernardino Campus
Location: University Hall, Room 380
Phone: (909) 537-5034
Email: askcsusb@csusb.edu
Website: www.csusb.edu/advising

Palm Desert Campus
Ruth Howell
Location: Rogers Gateway Building, Room 203H
Phone: (760) 341-2883, Ext. 78110
Email: rhowell@csusb.edu
Website: https://pdc.csusb.edu/current-students/advising

Follow us on our social media: @CSUSB Advising
The Career Center at California State University, San Bernardino empowers students and alumni to develop a lifelong skill set for an ever-changing labor market through exploration, programming, and experiential learning opportunities to meet their personal and professional goals.

The Career Center provides comprehensive career services designed to give CSUSB students and alumni the necessary tools, resources and educational technology to prepare them for the workforce needs to be competitive in today’s job market. Services include career readiness workshops, internship and job search techniques, interviewing skills, resume development, networking and more.

We look forward to assisting you, wherever you are in your career journey!

Career Center Contact Information

San Bernardino Campus
Location: University Hall, Room 329
Phone: (909) 537-5250
Website: www.csusb.edu/career-center
Email: careercenter@csusb.edu

Palm Desert Campus
Location: Indian Wells Building, Room 108
Phone: (760) 341-2883, Ext. 78243
Email: pdccareercenter@csusb.edu
Sunday Nnamchi
Major: Biology
Year: Senior
U.S. Navy

“CSUSB is a good place to learn. The faculty and staff are very helpful and supportive. They bring out the best in me.”
Campus Health and Disability Services

Counseling and Psychological Services (CAPS)

Veterans Support Group

Veterans Support Group provides a space for former service members from all branches (including current Reserves, National Guard, and both those who have and have not been deployed) to come together to support each other as they make the transition from military life to civilian student life. The group provides an opportunity for veterans to serve other veterans.

Fridays, noon-1:30 p.m.

Student Health Center

The Health Center offers services to students with the goal of promoting good health on the road to academic and professional success. Our medical services include primary care, immunizations, nursing care and health education. Our health center is conveniently equipped with a pharmacy and laboratory.

CAPS Contact Information

Dr. Rachel Keener, Psy.D.
Counselor, Student Veterans Support Group
Location: Veterans Success Center
Phone: (909) 537-5040
Email: psychcounseling@csusb.edu

Student Health Center Contact Information

San Bernardino Campus
Location: Health Center Building
Phone: (909) 537-5241
Email: coyotehealth@csusb.edu

Palm Desert Campus
Location: Health Science Building, Room 119
Phone: (909) 537-8177
Email: julio.esparza@csusb.edu
Services to Students with Disabilities (SSD)

Since 1978, CSUSB has experienced dynamic growth in its population of students with disabilities. SSD provides the necessary support services instrumental for the achievement of chosen academic goals. Services are critical to a student’s success; therefore, needs are assessed on an individual basis. This highly personalized approach has enabled SSD to successfully help thousands of students achieve their chosen academic goals.

WorkAbility IV

WorkAbility IV (WAIV) is a specialized program, contracted between CSUSB and the Department of Rehabilitation (DOR) that provides pre- and post-employment services for students who are registered clients with the DOR. Certain eligibility requirements must be met in order to utilize this program. Contact WAIV for more information.

SSD Contact Information

San Bernardino Campus
Location: University Hall, Room 183
Phone: (909) 537-5238
TDD: (909) 537-7230
Fax: (909) 537-7090
Email: ssd@csusb.edu

Palm Desert Campus
Rosie Garza, M.A.
Physical & Visual Disabilities Specialist
Location: Rogers Gateway, Room 203A
Phone: (760) 342-2883, Ext. 78117
Fax: (909) 537-8180
Email: rgarza@csusb.edu

WAIV Contact Information

Location: University Hall, Room 183
Voice/TDD: (909) 537-7207
Fax: (909) 537-7755
Email: waiv@csusb.edu
Community Resources for Veterans

California Department of Veterans Affairs

CDVA Department Headquarters
Phone: (800) 952-5626
TDD: (800) 324-5966
Website: www.calvet.ca.gov

San Bernardino County Department of Veterans Affairs

Location: 222 W. Hospitality Ln., 3rd Floor
San Bernardino, CA 92415-0470
Hours: Mon-Fri: 8 a.m. - 4 p.m.
Phone: (909) 382-3290
Fax: (909) 382-3289
Website: hs.sbcounty.gov/va/Pages/default.aspx

San Bernardino Vet Center

Location: 1325 E. Cooley Drive., Suite 101
Colton, CA 92324
Phone: (909) 801-5762 and (909) 648-1607
Website: www.vetcenter.va.gov

Riverside County Department of Veterans Services

Location: 4360 Orange St.
Riverside, CA 92501
Hours: Mon-Thurs: 8 a.m. – 4 p.m.
Phone: (951) 955-3060
Fax: (951) 955-3063
Website: veteranservices.co.riverside.ca.us
Veterans Health Administration

**Loma Linda VA Healthcare System**
Location: 11201 Benton St.  
Loma Linda, CA  92357
Phone:  (909) 825-7084  
(800) 741-8387
Fax:  (909) 422-3106

**Palm Desert VA Healthcare System**
Location: 41-990 Cook St., Bldg. F  
Palm Desert, CA 92211
Phone:  (760) 341-5570
Hours:  Mon-Thurs: 8 a.m.-5 p.m.  
Fri: 8 a.m.-2:30 p.m.

Women Veterans Health Care

**The Center for Women’s Health**
Location: 25828 Redlands Blvd.  
Redlands, CA  92374
Phone:  (909) 478-7070

"The professors are amazing! My education is preparing me for competitive graduate schools."

Wei Meng  
**Major**: Accounting  
**Year**: Graduate  
**U.S. Army**
CSUSB offers a program that allows California residents, 60 years of age or older, to enroll in regular session courses without payment of certain specified fees. All regular admission requirements must be met.

**The program is required to adhere to the following standards:**

- Enrollment shall be limited to persons who are California residents as defined by the Education Code, are 60 years of age or older, and are eligible for admission to the university.

- Students in this program pay a reduced fee, their registration time will be during the last registration appointment scheduled.

- The reduction of fees does not include books, parking or lab fees associated with any courses.

- California residents turning 60 years of age during a quarter that is already in session will not be added until the beginning of the following quarter.

**Over 60 Program Contact Information**

<table>
<thead>
<tr>
<th>Alexis Jackson</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration and Information Specialist</td>
</tr>
<tr>
<td>Location: University Hall, Room 171</td>
</tr>
<tr>
<td>Phone: (909) 537-3513</td>
</tr>
<tr>
<td>Email: <a href="mailto:alexis.jackson@csusb.edu">alexis.jackson@csusb.edu</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ruth Howell</th>
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<tbody>
<tr>
<td>Palm Desert Campus Contact</td>
</tr>
<tr>
<td>Location: Rogers Gateway Building or Indian Wells Building</td>
</tr>
<tr>
<td>Phone: (760) 341-2883 ext 78110</td>
</tr>
<tr>
<td>Email: <a href="mailto:rhowell@csusb.edu">rhowell@csusb.edu</a></td>
</tr>
</tbody>
</table>
The College of Extended and Global Education

The College of Extended and Global Education provides lifelong learning opportunities for different stages in your life ranging from high school, college, career to retirement. Our college offers degrees, professional development certificates, and career-based certificate programs. Veterans and eligible dependents may qualify to use VA educational benefits on these programs.

Our degree programs have been adapted to allow working professionals to continue their education:

**Master of Social Work Online Program**

The Master of Social Work is a three-year program designed to prepare students for employment in a variety of agencies serving a diverse range of clients. Classes are offered completely online, with two years of field practice in a specialized area.

**Criminal Justice Bachelor’s Degree Completion Online Program**

Complete your degree and move up, or expand your opportunities in the criminal justice field. The entire program is offered online so you can complete it from the convenience of your home and on your schedule. The two-year program consists of 21 courses.

**Master’s in Business Administration Online**

Designed for working business professionals who are ready to advance in their careers, this AACSB-accredited program features an accelerated schedule in a convenient, online format and is more obtainable than you may have thought. Courses are five weeks in duration and the program can be completed in 18 months.

To learn more about our programs, please visit our website at [www.cel.csusb.edu/pace](http://www.cel.csusb.edu/pace). For questions please contact our program staff at (909) 537-5976 or email pace@csusb.edu.
Come and visit us!

CSUSB is committed to helping you transition successfully from military to college life by providing the necessary support, resources and information that meets your unique needs.

Walk-ins welcome and appointments available at the Veterans Success Center!

**Hours of operations**

**San Bernardino Campus**

**Academic Year**
Monday - Friday
7:30 a.m. - 5:30 p.m.

**Summer**
Monday - Thursday
7:00 a.m. - 5:30 p.m.

**Palm Desert Campus**

**Academic Year**
Monday - Friday
9 a.m. - 5 p.m.

**Summer**
Monday - Thursday
9 a.m. - 5:30 p.m.