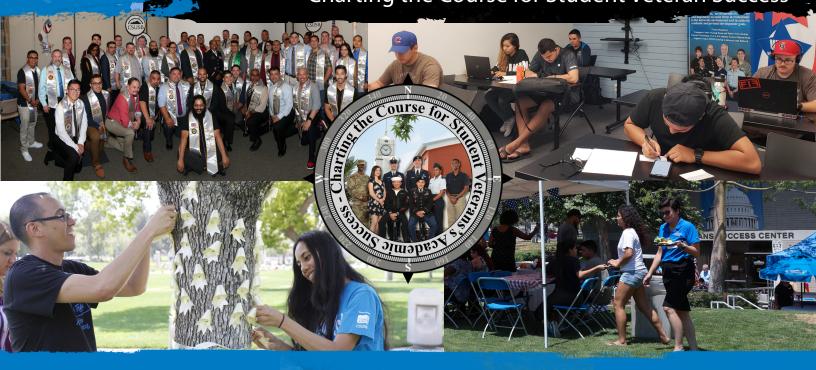
## 2019 Veterans Success Center Charting the Course for Student Veteran Success







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# Welcome

## **Veterans, Service Members and Family Members**

The faculty, staff and students of California State University, San Bernardino (CSUSB) thank you for your service to our nation and welcome you to our campus. We are here to provide the necessary support, resources and information to make your journey successful.



CSUSB has been recognized as a Military Friendly School by the Victory Media Group, Military Times, Military Advanced Education and U.S. Veterans Magazine, placing us as a top university in the nation working with veterans and military-affiliated students.

# **Getting Admitted**

## Admissions

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#### Steps for admission to CSUSB and Palm Desert Campus:

- Submit an application online at **Cal State Apply** (www.calstate.edu/apply).
  - Upon receiving the confirmation email from CSUSB, mail or bring any additional documents requested to Admissions and Student Recruitment, University Hall, Room 107.
  - Activate your MyCoyote account by visiting mycoyote.cms.csusb.edu and selecting "Activate Your Account." Closely follow the directions on the subsequent webpage.
    - Pay the Enrollment Confirmation Deposit and accept the offer of admission,
    - Attend the appropriate SOAR session for your major.
    - After you register for classes you will be able to submit your VA benefit forms to the CSUSB School Certifying Official.





## First Year Students (Freshmen Students)

In general, you must have completed high school with a grade of "C" or better in the A-G college prep courses.

Please visit the admissions website for admission requirements for impacted majors.

All CSU campuses use a combination of your high school college preparatory courses, grade-point average and the score from either the SAT or ACT to determine whether you are eligible for admission to the campus. Please visit the admissions website for admission requirements into impacted majors.

Subject	Years
English	4 Years
Math (Algebra, Geometry, Algebra II)	3 Years
Laboratory Science (1 Life, 1 Physical)	2 Years
Language (other than English)	2 Years
Visual/Performing Art	1 Year
Social Science (1 US History, 1 World History/Geography/Cultures)	2 Years
Elective (Any college-prep course taken in addition to the above)	1 Year

### **Transfer Students**

The minimum admission requirements for transfer students applying to CSUSB are 60 semester (90 quarter) units of transferable coursework taken at a regionally accredited community college or university.

#### Continuation — Transfer Students

Within the 60 semester (90 quarter) units, students must complete the following four basic skills courses with a grade of "C-" or better in each course:

- Freshman Composition
- College Algebra (or baccalaureate level transferable math course equivalent)
- Critical Thinking
- Speech/Oral Communication

The remaining courses for transfer come from the CSU/IGETC General Education Transfer Pattern (at least 30 semester/45 quarter units), and the remaining courses come from the major.

#### For admission appointments and information please contact:



#### **Admissions Contact Information**

**Ana Carrejo** (A - M) / **Idalia Pineda-Vivar** (N - Z) Admissions Veteran Liaison Counselors Office of Admissions and Student Recruitment

Location:	University Hall, Room 107
Phone:	(909) 537-5188
Fax:	(909) 537-7034
Email:	asrveterans@csusb.edu
Website:	http://admissions.csusb.edu

### **Evaluating Credit for Military Coursework**

To request your military transcripts for credit evaluation contact:

#### Air Force Transcripts

http://www.au.af.mil/au/barnes/ccaf/transcripts.asp

Army, Marine Corps, Navy and National Guard Transcripts

https://jst.doded.mil/smart/signIn.do

You can request a transcript evaluation for military coursework. To make an appointment contact:

#### **Military Credit Evaluation Contact Information**

Jennifer Bauer

Evaluations Liaison, Military Credit Specialist Office of the Registrar

Location: Email: Phone: University Hall, Room 171 jbauer@csusb.edu (909) 537-3225

#### **Camille Cicotello**

Evaluations Liaison, Military Credit Specialist Office of the Registrar

Location:University Hall, Room 178Email:CCicotel@csusb.eduPhone:(909) 537-4311

# **Benefits/Financial Aid**

Our experienced financial aid staff can help you with coordinating your GI Bill<sup>®</sup>, tuition assistance and veteran or dependent education awards. There are a variety of sources for financial support for veterans, active duty military, reservists and dependents. Each has its own forms, processes and timetables. VA benefits are considered in the determination of financial aid eligibility. Recieving VA benefits does not disqualify you from other types of financial aid. You should also file the Free Application for Federal Student Aid (FAFSA).



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## **VA Education Benefits**

The School Certifying Official (SCO) provides assistance on completing and filing VA education forms for federal assistance programs. The SCO can also assist with special registration procedures required for students who are sponsored through one of the Cal Vet waiver programs (for dependents and disabled veterans). Follow the steps listed below to receive your education benefits:

1

2

Register for classes.

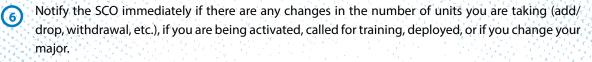
- If you have not used your VA Education Benefits, apply for benefits or update benefits at www.gibill.va.gov.
- 3 If you are a veteran, give the SCO a copy of your DD-214, Veterans Statement of Responsibility, and your education benefits award letter. If you are in the reserves applying for Chapter 1606, you will need to submit a copy of your NOBE, which you can obtain from your unit. There will be other forms to fill out, depending on the type of education benefit you receive. The SCO will guide you through the process.
  - Each quarter, fill a Veteran Statement of Responsibility to let the SCO know that you would like to be certified. You can email the form to the SCO, Jaime Espinoza at jespinoza@csusb.edu.

Continues next page— GI Bill®

#### Continuation — GI Bill®



On the last day of each month, verify your enrollment with the VA using the WAVE system: www.gibill.va.gov/wave or by calling the phone verification system at **1 (877) 823-2378.** (Only Chapter 1606 or 30.)







#### **School Certifying Official Contact Information**

#### **Jaime Espinoza**

School Certifying Official/Veterans Success Advisor Veterans Success Center

Location:	Coyote Bookstore, lower level Room 006
Phone:	(909) 537-7196
Fax:	(909) 537-7584
Email:	jespinoza@csusb.edu

The VSC has played an important role in my college experience, it has so many useful resources that helped <u>me get</u> through school.

> Fatima Navarrete Major: Criminal Justice Year: Senior U.S. Navy Reserves

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## **Tuition Assistance**

Contact your unit directly and follow its application process.

If you submit the Tuition Assistance 2 documents to Student Financial Services (SFS) and later adjust enrollment, you will need to resubmit an updated approved Tuition Assistance document to SES.

#### **Tuition Assistance Contact Information**

#### Yolanda Gamble Office of Student Financial Services Location: University Hall, Room 034 Phone: (909) 537-5156

Fax: Email: (909) 537-7607 ygamble@csusb.edu

### **Financial Aid & Scholarships**

#### To apply for federal student aid, please see steps below:

(1)

2

Submit a FAFSA application online at www.fafsa.ed.gov.

The Department of Education will send your FAFSA application to CSUSB Financial Aid & Scholarship Office (FASO).



The FASO may request information from you by email. Please submit documentation as soon as possible for processing.

The FASO will email your award notification to your CSUSB email address. Download and read the award instructions on the "Applications & Forms" page on the FASO website.



View your award online at https://mycoyote.cms.csusb.edu. You may accept or decline your awards on your MyCoyote Student Center.

Contact the CSUSB FASO to explore your eligibility for other benefits. Military veterans and dependents are advised to check the www.military.com website for special scholarships that may be available.

#### **Financial Aid Contact Information**

#### San Bernardino Campus

Elise Covarrubias Financial Aid Veterans Liaison

Location:	University Hall, Room139
Phone:	(909) 537-3436
Front Desk:	(909) 537-5227
Fax:	(909) 537-7024
Email:	elise.covarrubias@csusb.edu

#### Palm Desert Campus

Deborah McCracken Financial Aid Veterans Liaison

Location: Rogers Gateway Building, Room 203

 Phone:
 (760) 341-2883, Ext. 78143

 Email:
 dmccracken@csusb.edu

# **Campus Life**

CSUSB offers an active student experience with more than 100 clubs and organizations. You can fine-tune your leadership and networking skills by participating in Greek, academic, cultural, religious or political organizations. There are ongoing activities such as Coyote Fest, dances, movie and karaoke nights, and philanthropic events. Campus involvement will give you an edge after graduation to help you land the right job. Spend some time at the Santos Manuel Student Union, the social gathering spot on campus, which features a 200-seat theater, meeting spaces, the Gamers Lounge and a variety of restaurants.





You don't have to travel far to find quality entertainment at CSUSB. The Coussoulis Arena has hosted Khalid, AFI, Kevin Hart, Lupe Fiasco and the Harlem Globetrotters. The Robert and Frances Fullerton Museum of Art houses the largest display of Egyptian antiquities in Southern California, and its galleries have exhibited work by renowned artists such as Sam Maloof and Andy Warhol.

## Veterans Success Center

The Veterans Success Center is a one-stop resource for CSUSB student veterans, service members, ROTC cadets and dependents where they can study, access the internet, relax and connect with the campus community. Dedicated professional staff and paraprofessionals are available to assist veterans and service members with their transition from the military to college life. The center offers dynamic programs and services that are comprehensive in scope and sensitive to the unique needs of service members to include:

- New Student Veterans Orientation
- Monthly Seminar Series
- Veterans Support Group
- English, Technology, Math tutoring



## Stop by and visit today! #CSUSBVSC

Advocacy and Referral Services Professional Writing for Military Veterans (Course) School Certifying Official (SCO)

#### Veterans Success Center Contact Information

San Bernardino Campus		
Location:	Coyote Bookstore,	
	Lower Level, Room 006A	
Phone:	(909) 537-5195	
Email:	vsc@csusb.edu	
Website:	www.csusb.edu/veterans	

#### **Palm Desert Campus**

Location:	Health Sciences Building,
	Room 105
Phone:	(909) 537-8129

Hours of operation for the Veterans Success Center are located on the last page.

## Student Veterans Organization (SVO)

The Student Veterans Organization is a growing community run by veterans for veterans. The SVO is committed to providing veterans, service members and their dependents with the support they need. The organization believes in the success of student veterans, as well as providing access to social support networks, resources and leadership opportunities.

#### The SVO's Mission:

Our mission for the Student Veterans Organization at CSUSB is to encourage student success and support all veterans, active duty, dependents, and patriots.





#### Student Veterans Organization Contact Information

#### San Bernardino Campus

Meeting	
Location:	Coyote Bookstore,
	Lower Level, Room 006A
Phone:	(909) 537-5195
Email:	svo.csusb@gmail.com

"The SVO has expanded my role in being a leader and mentor to future students. Any club is a club, but the SVO is like family."

Erick Nabeshima Major: Kinesiology Year: Junior U.S. Army, National Guard irii

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### **Student Recreation and Wellness Center**

Our Student Recreation and Wellness Center offers a healthy social environment where you can take advantage of rock climbing, aquatics, personal training, group fitness classes, intramural sports, outdoors programs and more.

CSUSB Outdoors offers something for everyone, including day hikes in the mountains, overnight camping trips to local beaches and state parks, backpacking in the wilderness, snowboarding at local resorts, kayaking in the bay, ocean and rivers, group outings, team building and education programs.

The Leadership Challenge Center, which is part of CSUSB's Recreational Sports program, provides unique team-building and leadership development programs for CSUSB students, departments, clubs, teams, schools, businesses and the community.

More information about CSUSB's Student Recreation and Wellness Center can be found online or stop by and visit.





#### "CSUSB has a wide variety of useful programs that add value to my life."

**Rogelio Lira** Major: Biology Year: Sophomore U.S.M.C. Veteran

#### **Student Recreation and Wellness Center Contact Information**

Location: Phone: Website:

Student Recreation and Wellness Center (909) 537-BFIT (2348) www.csusb.edu/recreation-wellness

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"I have been incredibly supported by the VSC in pursuing my degree at CSUSB."

U.S. AIR FORCE

A1C Angel Mora Major: Computer Science Year: Junior U.S. Air Force Reserved

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## Housing and Residential Education (DHRE)

Did you know that students who live on campus do better academically than students who live off campus? Campus living at CSUSB offers a variety of housing for all students and is comprised of first-year students, sophomores, juniors, seniors, and graduate students. Living on campus provides each student with the convenience and proximity to classes, residence hall activities, CSUSB faculty, Coyote Commons, a safe environment, opportunities to develop life long friendships and maximize student success. Campus living also helps students learn about other cultures and lifestyles too.

Amenities for students living on campus include cable TV and WiFi, study lounges, swimming pools, volleyball courts, laundry facilities, recreation rooms with ping pong tables, video games, and much more. Students who live on campus also receive priority registration and preferred parking.

DHRE is committed to providing living and learning environments that offer support and assistance to maximize educational opportunities through live-in faculty, living learning communities, a dedicated team and staff, and programs and services that enhance student learning and student success.

#### Live on campus today!



#### Housing and Residential Education Contact Information

Location:	6000 University Parkway San Bernardino, CA 92407
Phone: Email:	(909) 537-4155 housing@csusb.edu
Website:	www.csusb.edu/housing

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## Air Force Reserve Officer Training Corps (AFROTC)

Air Force Reserve Officer Training Corps Detachment 002 prepares young men and women throughout Southern California to become commissioned officers in the United States Air Force while completing their college degrees. Scholarship opportunities may be available for qualified AFROTC cadets, as well as a range of exciting summer programs that further expose cadets to what life will be like in the Air Force. Students who complete the AFROTC program will have earned commission as second lieutenants, and will serve in the active duty Air Force upon graduation in a variety of career fields such as nursing, science, engineering, special operations, aviation and many others.



#### **AFROTC Contact Information**

AFROTC/Detachment 002		
Location:	Faculty Office Bldg, Room 144	
Phone: Email: Website:	(909) 537-5440 afrotc@csusb.edu csbs.csusb.edu/afrotc	



## CSUSB Army Reserve Officer Training Corps

CSUSB Army Reserve Officer Training Corps Coyote Battalion serves the greater Inland Empire and provides excellent hands-on training designed to build confidence and character while developing leadership skills for future success in the United States Army, Army Reserve and Army National Guard. As a contracted Army ROTC Cadet, benefits may include full or partial scholarships, a monthly stipend, annual book allowances, adventure training such as airborne or air assault schools, cultural understanding and language proficiency, world travel and so much more.

#### Army ROTC: The smartest college courses that you can take!









#### **Army ROTC Contact Information**

#### **Darlene Muñoz**

Gold Bar Recruiter		
Location:	Faculty Office Bldg., Rooms 124 & 125	
Phone:	(909) 687-5405 (text perferred)	
Office:	(909) 537-5533	
Fax:	(909) 537-7033	
Email:	armyrotc@csusb.edu	
Website:	csbs.csusb.edu/army-rotc	

# Campus & Community Resources

## Academic Support

## Advising & Academic Services

Academic Advising provides opportunities for students to assess their interests and academic abilities, encouraging the fullest intellectual development of students, and providing an environment in which students can learn about the educational opportunities available to them. Stop by or email your questions to askcsusb@csusb.edu.

Each college handles advising differently. In some cases you will be able to speak with a well-trained peer advisor, professional advisor and/or faculty advisor. Not sure who your advisor is? Check out the **Who is My Advisor** on our website.

#### General Advising & Academic Services Contact Information

#### San Bernardino Campus

Location:	University Hall, Room 380
Phone:	(909) 537-5034
Email:	askcsusb@csusb.edu
Website:	www.csusb.edu/advising

#### Palm Desert Campus

Ruth Howell

Location:	Rogers Gateway Building,
	Room 203H
Phone:	(760) 341-2883, Ext. 78110
Email:	rhowell@csusb.edu
Website:	https://pdc.csusb.edu/current-
	and a second

#### Follow us on our social media: @CSUSB Advising





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## **Career Center**

The Career Center at California State University, San Bernardino empowers students and alumni to develop a lifelong skill set for an ever-changing labor market through exploration, programming, and experiential learning opportunities to meet their personal and professional goals.

The Career Center provides comprehensive career services designed to give CSUSB students and alumni the necessary tools, resources and educational technology to prepare them for the workforce needs to be competitive in today's job market. Services include career readiness workshops, internship and job search techniques, interviewing skills, resume development, networking and more.



We look forward to assisting you, wherever you are in your career journey!

, Ext. 78243 er@csusb.edu



San Bernardino Campus <u>-</u> sus serves		Palm Desert Campus	
Location: Phone: Website: Email:	University Hall, Room 329 (909) 537-5250 www.csusb.edu/career-center careercenter@csusb.edu	Location: Phone: Email:	Indian Wells Building, Room 108 (760) 341-2883, Ext. 78 pdccareercenter@csus

**Career Center Contact Information** 

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"CSUSB is a good place to learn. The faculty and staff are very helpful and supportive. They bring out the best in me."

> Sunday Nnamchi Major: Biology Year: Senior U.S. Navy

## **Campus Health and Disability Services**

## **Counseling and Psychological Services (CAPS)**

#### **Veterans Support Group**

Veterans Support Group provides a space for former service members from all branches (including current Reserves, National Guard, and both those who have and have not been deployed) to come together to support each other as they make the transition from military life to civilian student life. The group provides an opportunity for veterans to serve other veterans.

Fridays, noon-1:30 p.m.

### **Student Health Center**

The Health Center offers services to students with the goal of promoting good health on the road to academic and professional success. Our medical services include primary care, immunizations, nursing care and health education. Our health center is conveniently equipped with a pharmacy and laboratory.

#### **CAPS Contact Information**

Dr. Rachel Keener, Psy.D.		
Counselor, Student Veterans Support Group		
Location: Phone:	Veterans Success Center (909) 537-5040	
Email:	psychcounseling@csusb.edu	

#### **Student Health Center Contact Information**

San Bernardino	Campus
Location:	Health Center Building
Phone:	(909) 537-5241
Email:	coyotehealth@csusb.edu
Palm Desert Ca	mpus
Location:	Health Science Building, Room 119
Phone:	(909) 537-8177
Email:	julio.esparza@csusb.edu
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## Services to Students with Disabilities (SSD)

Since 1978, CSUSB has experienced dynamic growth in its population of students with disabilities. SSD provides the necessary support services instrumental for the achievement of chosen academic goals. Services are critical to a student's success; therefore, needs are assessed on an individual basis. This highly personalized approach has enabled SSD to successfully help thousands of students achieve their chosen academic goals.

### **WorkAbility IV**

WorkAbility IV (WAIV) is a specialized program, contracted between CSUSB and the Department of Rehabilitation (DOR) that provides pre- and post-employment services for students who are registered clients with the DOR. Certain eligibility requirements must be met in order to utilize this program. Contact WAIV for more information.

#### SSD Contact Information

San Ber	nardino Campus
Location:	University Hall,
	Room 183
Phone:	(909) 537-5238
TDD:	(909) 537-7230
Fax:	(909) 537-7090
Email:	ssd@csusb.edu

#### **Palm Desert Campus**

Rosie Garza, M.A.<br/>Physical & Visual Disabilities<br/>SpecialistLocation:Rogers Gateway,<br/>Room 203APhone:(760) 342-2883,<br/>Ext. 78117Fax:(909) 537-8180Email:rgarza@csusb.edu

## WAIV Contact Information

	Location:	University Hall,
		Room 183
1	Voice/TDD:	(909) 537-7207
	Fax:	(909) 537-7755
	Email:	waiv@csusb.edu







## **Community Resources for Veterans**

## California Department of Veterans Affairs

#### CDVA Department Headquarters

Phone: TDD: Website: (800) 952-5626 (800) 324-5966 www.calvet.ca.gov

## San Bernardino County Department of Veterans Affairs

Location:	222 W. Hospitality Ln., 3rd Floor
ا در او ترکی می از می است. این می می می در این	San Bernardino, CA 92415-0470
Hours:	Mon-Fri: 8 a.m 4 p.m.
Phone:	(909) 382-3290
Fax:	(909) 382-3289
Website:	hs.sbcounty.gov/ya/Pages/default.aspx

## Riverside County Department of Veterans Services

Location:	4360 Orange St. Riverside, CA 92501
Hours:	Mon-Thurs: 8 a.m. – 4 p.m.
Phone: Fax:	(951) 955-3060 (951) 955-3063
Website:	veteranservices.co.riverside.ca.us

## San Bernardino Vet Center

Location:	1325 E. Cooley Drive., Suite 101 Colton, CA 92324
Phone:	(909) 801-5762 and (909) 648-1607
Website:	www.vetcenter.va.gov

## **Veterans Health Administration**

#### Loma Linda VA Healthcare System

Location:	11201 Benton St. Loma Linda, CA 92357
Phone:	(909) 825-7084 (800) 741-8387
Fax:	(909) 422-3106

#### Palm Desert VA Healthcare System

Location:	41-990 Cook St., Bldg. F
	Palm Desert, CA 92211
Phone:	(760) 341-5570
Hours:	Mon -Thurs: 8 a.m5 p.m.
	Fri: 8 a.m2:30 p.m.

## **Women Veterans Health Care**

The	Center	for	Wom	en's	Hea	lth

Location:	25828 Redlands Blvd. Redlands, CA 92374			
Phone:	(909) 478-7070			

"The professors are amazing! My education is preparing me for competive graduate schools."

OLLEGE OF SOCIAL AND BEHAVIORAL SCIENCES

Wei Meng Major: Accounting Year: Graduate U.S. Army



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## **Over 60 Program**

CSUSB offers a program that allows California residents, 60 years of age or older, to enroll in regular session courses without payment of certain specified fees. All regular admission requirements must be met.

#### The program is required to adhere to the following standards:

- Enrollment shall be limited to persons who are California residents as defined by the Education Code, are 60 years of age or older, and are eligible for admission to the university.
- Students in this program pay a reduced fee, their registration time will be during the last registration appointment scheduled.

- The reduction of fees does not include books, parking or lab fees associated with any courses.
- California residents turning 60 years of age during a quarter that is already in session will not be added until the beginning of the following quarter.

#### **Over 60 Program Contact Information**

Alexis Jackson *Registration and Information Specialist* Location: University Hall, Room 171 Phone: (909) 537-3513 Email: alexis.jackson@csusb.edu

Ruth Howell Palm Desert Campus Contact				
Location:	Rogers Gateway Building or Indian Wells Building			
Phone: Email: 🧏	(760) 341-2883 ext 78110 rhowell@csusb.edu			

## The College of Extended and Global Education

The College of Extended and Global Education provides lifelong learning opportunities for different stages in your life ranging from high school, college, career to retirement. Our college offers degrees, professional development certificates, and career-based certificate programs. Veterans and eligible dependents may qualify to use VA educational benefits on these programs.

Our degree programs have been adapted to allow working professionals to continue their education:

#### Master of Social Work Online Program

The Master of Social Work is a threeyear program designed to prepare students for employment in a variety of agencies serving a diverse range of clients. Classes are offered completely online, with two years of field practice in a specialized area.

#### Criminal Justice Bachelor's Degree Completion Online Program

Complete your degree and move up, or expand your opportunities in the criminal justice field. The entire program is offered online so you can complete it from the convenience of your home and on your schedule. The two-year program consists of 21 courses.

#### Master's in Business Administration Online

Designed for working business professionals who are ready to advance in their careers, this AACSB-accredited program features an accelerated schedule in a convenient, online format and is more obtainable than you may have thought. Courses are five weeks in duration and the program can be completed in 18 months.



To learn more about our programs, please visit our website at www.cel.csusb.edu/pace. For questions please contact our program staff at (909) 537-5976 or email pace@csusb.edu.

# Come and visit us!



**VETERANS SUCCESS CENTER** 

CSUSB is committed to helping you transition successfully from military to college life by providing the necessary support, resources and information that meets your unique needs.

Walk-ins welcome and appointments available at the Veterans Success Center!

## Hours of operations

## San Bernardino Campus Palm

Academic Year Monday - Friday 7:30 a.m. - 5:30 p.m.

Summer Monday - Thursday 7:00 a.m. - 5:30 p.m.

#### Palm Desert Campus

Academic Year Monday - Friday 9 a.m. - 5 p.m.

**Summer** Monday - Thursday 9 a.m. - 5:30 p.m.





@veterans\_success\_center



## #CSUSBVSC

Follow us on all our social media and use the VSC hashtag!



5500 University Parkway BK-006 San Bernardino, CA 92407-2393



Veterans Success Center

Phone: (909) 537-5195 Email: VSC@csusb.edu Web: csusb.edu/veterans