

# CSUSB STUDENT SUCCESS RESOURCES

## OMBUDS SERVICES

The Office of Ombuds Services offers an opportunity for addressing issues by need. Provides resources, support and guidance for students, staff and faculty.

**PL-268 | (909) 537-5635**

## VETERANS' SERVICES

The Veterans Success Center provides support and resources for student veterans, service members, and their families, including tutoring, computer work stations, and advocacy services.

**Lower Level, Coyote Book Store (006)  
(909)537-5195**

## STUDENT HEALTH

The Student Health Center provides clinical care, immunizations and health education and is conveniently equipped with a pharmacy and laboratory. In addition, the Student Health Center offers free pregnancy tests and female personal hygiene products. Health Center staff help students apply for Cal Fresh and Family Pact benefits which include free birth control for qualified students.

**Health Center  
(909) 537-5241**

## BORROW A TEXTBOOK

Books from the Textbook Collection may be checked out for two hours at the Checkout Desk.

**Pfau Library  
(909)537-5090**

## SMSU IDENTITY CENTERS

The Santos Manuel Student Union (SMSU) houses several centers that provide campus and community resources: Undocumented Student Success Center, LatinX Center, PanAfrican, First People, Queer and Transgender Resource Center, Osher Adult Re-entry Center and Women's Resource Center.

**SMSU | (909)537-7201**

## HOUSING NEEDS

The CARE Team and the Department of Housing and Residential Education work together in order to identify both on-campus and off campus housing resources. The Department of Housing and Residential Education (DHRE) may be able to assist with on-campus housing if space is available and/or depending on the situation.

**University Village  
(909)537-4155**

## CLOTHING NEEDS

The Career Center offers free clothing for students in need of professional attire for interviews and the workplace, as well as assisting students with finding employment.

**UH 329 | (909)537-5250**

## PERSONAL WELLNESS

Counseling and Psychological Services (CAPS) offers support to students for a variety of concerns, including stress or anxiety management, depression, loneliness, adjustment to living away from family, help with balancing academic and family/work/life, coping with illness of a friend or family member, or other life stressors.

**Counseling & Psychological Services | (909)537-5040**

## THE OFFICE OF FINANCIAL AID AND SCHOLARSHIPS

The Office of Financial Aid offers student loans, grants, scholarships, and work-study in order to help students meet the needs of obtaining a college education.

**UH 150 | (909)537-5227**

## LEGAL QUESTIONS

The College Legal Clinic is committed to serving the students, faculty and staff of CSUSB with quality legal services.

**SU 108 | (909)537-5932**

## STUDENT SUPPORT

The CARE Team - the Campus Assessment, Response and Education Team - is an interdisciplinary panel of professional colleagues that provides support and resources for students who may be experiencing personal challenges that present barriers to their success and wellbeing. The CARE Team works with faculty and staff to provide comprehensive case management and facilitates referrals to a variety of campus and community support services, including resources for students experiencing financial hardship, food insecurity, housing insecurity, unusual stress or anxiety, and may qualify for local assistance programs or short-term, emergency housing.

**UH 346 | (909)537-2273**

## ADVISING AND ACADEMIC SERVICES

The primary purpose is to assist students in the development and implementation of meaningful educational plans that are compatible with their academic and life goals.

**UH 380 | (909)537-5034**

## STUDENT EMPLOYMENT

Student Employment at CSUSB provides a limited number of part-time, on-campus positions for eligible CSUSB students, providing students the ability to earn money as well as develop new skills to ensure professional success.

**SH 110 | (909)537-5250**

## CAMPUS SAFETY

The CSUSB Police Department is a state law enforcement agency which employs 18 sworn police officers and an active support staff for 24-hour protection of the campus community. The CSUSB Police Department offers programs such as Community Service Officers (CSO's), a Chaplain Program, and campus escorts.

**UPD | (909)537-5165**

# CSUSB STUDENT SUCCESS RESOURCES

## PARKING SERVICES

Parking & Transportation Services is here to make your experience getting to campus as easy as possible. Students, faculty, and staff have a number of free sustainable transportation options.

**UH039 | (909)537-5912**

## LENDING LAPTOP PROGRAM

Laptops may be borrowed for a four-hour period. They may be renewed only once for an additional four-hour period. Renew in person at the Check-Out Desk, or online via My Library Account.

**Pfau Library | (909)537- 5091**

## SERVICES FOR STUDENTS WITH DISABILITIES

The Office of Services to Students with Disabilities (SSD) is committed to providing eligible students accommodations that ensure equal access to learning and equal opportunity for academic success. SSD also works with its student advisory board as well as CSUSB faculty and staff to raise campus-wide awareness of issues related to disability, accessibility, and equity.

**UH 183  
(909)537-5238 | (909)537-7230 (TTY)**

## ASI

ASI is the recognized voice of the students here at CSUSB. ASI represents the interest, needs, and concerns of over 20,000 students to the CSUSB administration, faculty and staff.

**SMSU | (909)537-5932**

## WRITING CENTER

Helps writers at any stage of the writing process to interpret assignments, discover topics, expand ideas, clarify organization, incorporate counter arguments, cite references, edit and proofread.

**CE 310 | (909)537-5232**

## OFFICE OF STUDENT ENGAGEMENT

The Office of Student Engagement provides, creates and supports an inclusive student experience by offering social and co-curricular opportunities that foster student involvement and build affinity to CSUSB.

**SMSU 203 | (909)537-5231**

## CAREER CENTER

The Career Center provides resources and programs to empower students to build a lifelong skillset for current and future employment and/or internship opportunities. Offerings include career counseling and professional development workshops to assist with resumé preparation, interview skills, and internship opportunities. The Career Center also offers many resources, program, recruitment and event information, as well as a job board through its website, Handshake.

**UH 329 | (909)537-5250**

## TUTORING PROGRAM

Tutoring supports registered students in CSUSB courses on a "walk-in" basis with challenging concepts, strengthening study skills and building academic confidence. To achieve optimal results, students should bring course materials (syllabus, assignment prompts, etc.) and a few questions in mind.

**UH 351 | (909)537-5038**

## STUDENT ASSISTANCE IN LEARNING (SAIL)

SAIL's mission is to increase the college retention and graduation rates of targeted students, which include undergraduate first-generation, low-income and college students with disabilities. The project supports its students using a variety of academic support, advising and counseling services.

**UH 386 | (909)537-5921**

## THE OBERSHAW DEN

The Obershaw DEN campus food pantry provides emergency food and hygiene items at no cost to currently enrolled CSUSB students. The DEN also provides assistance with applying for CalFresh benefits and referrals to other resources to help meet students' basic needs. Coyote lunch packs are located at the San Bernardino campus Student Health Center, the PDC Indian Wells front desk and the PDC Student Success Studio.

**FO 237 | (909) 537-FOOD (3663)**

## EDUCATIONAL OPPORTUNITY PROGRAM (EOP)

The purpose is to provide access to higher education for low income, underrepresented students from disadvantaged backgrounds. EOP recruits, retains and graduates students by providing comprehensive support services: outreach, admission, orientation, academic advisement, career and personal counseling, financial guidance, grants and scholarships, and graduate school information.

**UH 395 | (909)537-5042**

