

COMMON QUESTIONS

WHY PAY ONLINE?

Paying online is a fast and secure way to pay your bill by credit card or from your bank account. You will receive an immediate confirmation online and your payment will be reflected on your student account within minutes.

HOW DO I PAY ONLINE?

For detailed instructions for paying online please visit our website at

http://sfs.csusb.edu/forms/StdPay_BPG.pdf

to view the payment tutorial or you can view our video at:

<http://sfs.csusb.edu/paymentMethods.html>

IS MY CREDIT CARD INFORMATION SECURE?

CSUSB and CASHNet websites adhere to payment card and banking industry standards and meet or exceed all security standards set forth by the credit card industry. E-Checks comply with NACHA standards.

QUESTIONS?

You can contact the Bursars Office Monday through Friday anytime from 8:00AM to 5:00PM.



(909) 537-5157

The online payment option is available 24 hours a day, 7 days a week by logging on to the MyCoyote portal.

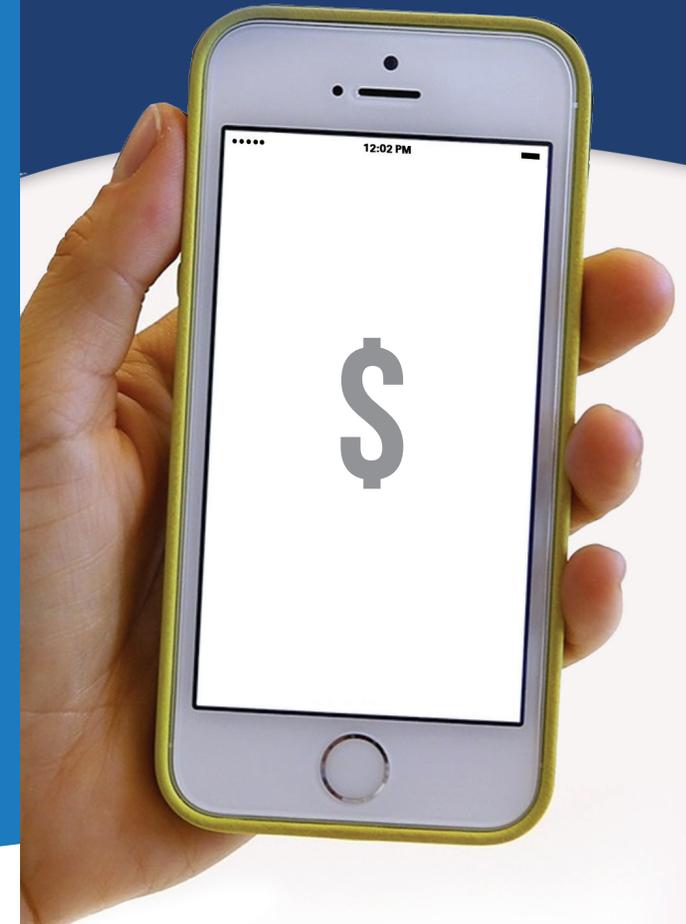


mycoyote.csusb.edu

WHY STAND IN LINE WHEN YOU CAN PAY ONLINE?

STUDENT PAYMENT OPTIONS

Mobile Device
Online Parent Payment



CALIFORNIA STATE UNIVERSITY SAN BERNARDINO
5500 University Parkway
San Bernardino, CA 92407


CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

WAYS TO PAY

MOBILE DEVICE

CSUSB Mobile is 100 percent free and is compatible with iOS and Android devices. The application is available at the AppStore for Iphone, iPad, or Ipod and Google play for androids.

ONLINE PAYMENTS

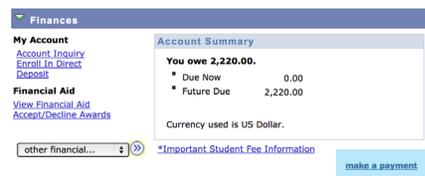
Pay your fees online by electronic check (ACH) or credit Card. There is no fee to users choosing the electronic check payment method. Visa, MasterCard, Diner's Club, American Express, and Discover Cards have a service fee of 2.75 percent per transaction to the user choosing the credit card payment option.

PARENT PAYMENTS

A Parent PIN can be created by a student, so that a parent or guardian can make a payment to the student's Student Account.

ONLINE PAYMENTS

- 1 Log on to your MyCoyote portal and click on Student Center.
- 2 Click on the "make a payment" link under Finances Section.



- 3 Then after you read the payment disclosure click the "next" button.

Make a Payment Online

The CSU makes every effort to keep student costs to a minimum. Fees listed in published schedules or student accounts may need to be increased when public funding is inadequate. Therefore, CSU must reserve the right, even after initial fee payments are made, to increase or modify any listed fees, without notice, until the date when instruction for a particular semester or quarter has begun. All CSU listed fees should be regarded as **estimates** that are subject to change upon approval by The Board of Trustees.

By clicking "Next", you are acknowledging that you have read the above disclaimer.

Next

- 4 For online payments with credit card or electronic check: click the make payment link.

make payment basket help sign out

PARENT PIN SETUP

- 1 For Parent PIN Set-up: Scroll to the Parent PINS's box under the "Your Account" link and click "Add New."

your account make payment basket

- 2 Create an alphanumeric Parent PIN to serve as the parent's user ID.
- 3 Enter your parent email address and an optional note if you wish.
- 4 Answer the bulleted question:

Parent PIN Information

Parent PIN

Email Address

Confirm Email Address

Add a note to the welcome email (optional)

Should this person...
be allowed to log in? Yes No

A welcome email will be sent to the email address entered above. The email will contain the optional note, login ID, temporary password and a link to access this site.

OK Cancel

An email with the Parent PIN and a temporary password will be sent to the parent or designee. The email will also instruct the parent to create a permanent password for the parent's use only. The student can set up as many PINs as he/she wishes, each with a unique user ID (Mom, Dad, Step-mom, etc.)