**IT Governance Executive Committee Subcommittee – Technology Operations and Customer Support  
Co-chairs:** Chao, Au. **Members:** ASI Representative, Brown, Derry, Garcia-Sotelo Flinchum, Herbert, O’Linger, Wang, Weyand  
**ITS Support:** Derry, Garcia-Sotelo, Hatch  
**Meeting Date:** May 14, 2019

Discussion Items:

1. Network Upgrade Schedule Recommendation
2. Campus Email Structure and Communication Policy Recommendation
3. OneCard Presentation
4. Cloud Migration Strategy Discussion

**Recommendations to IT Governance**:

1. Sub committee members recommended for some of the verbiage to be changed in the Campus Email Structure and Communication under Group Emails to Students, section 3. Verbiage recommended: All message must comply with accessibility standards and university policies.